



## MG SOLUTION PTE LTD

23 Kaki Bukit Ave 4, AAS Kaki Bukit Centre #02-03 Singapore 415933

Tel: 6243 1373 Fax: 6243 1376

(GST Reg. No. 201427944N)

Date : 15/04/2020

Your Ref : EC92J

To : **AIG ASIA PACIFIC INSURANCE PTE LTD**

Attn : Motor Claims Department

Dear Sir/Mdm,

**RE: ACCIDENT INVOLVING VEHICLE SLQ9697Z & EC92J ON 03/10/2019 AT  
OPEN CAR PARK OF BLK 402 HOUGANG STREET 21.**

We refer to the above matter.

Attached copies of the following for your kind perusal:

- 1) Proforma Bill No.208092 @ S\$8,025.00 (Inclusive Of 7% GST)
- 2) Loss of Use @ S\$1,250.00 (5 Days x S\$250)
- 3) LTA Search @ S\$29.00
- 4) Authorisation to Act
- 5) GIA Report

Hope the above is in order and kindly let us have your confirmation soon.

Tax invoice will be issue upon amount finalized.

Thank You.

Yours faithfully,



Sharon Chia

HP: 9188 6931

E-mail: mg3solution@gmail.com

LETTER OF AUTHORITY

Name : A S E CONSULTANTS

Address : BLK 208 HOUGANG STREET 21  
#04-219 S(530208)

Contact No : \_\_\_\_\_

TO: ALH ASIA PACIFIC INSURANCE PTE LTD

Dear Sirs,

ACCIDENT INVOLVING SLQ 9697Z AND EC 92J ON 03/10/2019  
AT/ALONG OPEN CARPARK OF BLK 402 HOUGANG STREET 21

I/We, A S E CONSULTANTS, am/are the registered owner of  
motor car no. SLQ 9697Z

Please note that I have assigned all compensations monies due to me/us in the above said accident  
to M/S MG SOLUTION PTE LTD.

I/We, hereby authorize you to release all compensation monies pertaining to the above-mentioned  
accident to M/S MG SOLUTION PTE LTD and forward your settlement cheque to M/S MG SOLUTION  
PTE LTD whom I had authorized to collect the said compensation monies.

Thank you

**ASE CONSULTANTS**  
BLOCK 208 HOUGANG STREET 21  
#04-219, SINGAPORE 530208  
TEL : 6281 3515 FAX : 6281 3516  
UEN S29987601

\_\_\_\_\_  
Signature of Claimant

\_\_\_\_\_  
Witness By



AUTHORIZATION TO ACT  
(AIG Asia Pacific – EXPRESS THIRD PARTY CLAIM)

I, A S E CONSULTANTS ("the third party claimant")  
of BLK 208 HOUGANG STREET 21 #04-219 S(530208) (address),  
owner of SLQ 9697Z (vehicle no.) hereby authorize  
MG SOLUTION PTE LTD

("the workshop") to act for me with respect to my claim for repair costs and/or  
rental and/or loss of use ("claim") for my vehicle no. SLQ 9697Z that was  
damaged pursuant to the accident which occurred on 03/10/2019 (date) along  
OPEN CARPARK OF BLK 402 HOUGANG STREET 21 (location)  
involving vehicle no/s EC 92J ("the accident").

I further authorize the workshop to settle the above mentioned claim in a  
manner that they deem fit and the workshop is further authorized to receive  
payment further to settlement of my claim with payment cheque/s being made in  
favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my  
behalf is on a without prejudice and without admission of liability basis insofar  
as the driver/owner/insurers of the other vehicle/s is concerned.

Date this 03 day of 10 (month) 20 19 (year)

ASE CONSULTANTS  
BLOCK 208 HOUGANG STREET 21  
#04-219, SINGAPORE 530208  
TEL: 6291 3515 FAX: 6281 3516  
JEN 06/10/19

Signed by "the third party claimant"



Signed by "the workshop"

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

“We/I, **MG SOLUTION PTE LTD** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$8,025.00** (Repair Cost), **S\$500.00** (Loss of Use/~~Rental~~), **S\$ 29.00** (Disbursement) for vehicle no. **SLQ 9697Z** that was damaged pursuant to the accident which occurred on **03/10/2029** (date) along **OPEN CARPARK OF BLK 402 HOUGANG STREET 21** (location) involving vehicle no/s **EC 92J**. This is pursuant to the inspection conducted on **04/10/2019** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **A S E CONSULTANTS** (“the third party claimant”) of vehicle no. **SLQ 9697Z** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SLQ 9697Z** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 10 (day) of Dec (month) 2020 (year)



Signed by appointed surveyor



Signed by “the workshop” (with chop)





## MG SOLUTION PTE LTD

23 Kaki Bukit Ave 4, AAS Kaki Bukit Centre #02-03 Singapore 415933

Tel: 6243 1373 Fax: 6243 1376

(GST Reg. No. 20-1427944-N)

## TAX INVOICE

Bill To:

**AIG ASIA PACIFIC INSURANCE PTE LTD**

78 SHENTON WAY

#07-12 AIG BUILDING

SINGAPORE 079120

INVOICE No : TI 209386

PB No : 208092

Date : 10-December-2020

ATTN : MOTOR CLAIMS DEPARTMENT

Vehicle Number : SLQ 9697Z

QTY	DESCRIPTION	AMOUNT
1	To carried out accident repair as per surveyor's recommendation (Lump Sum)	\$ 7,500.00
BEFORE GST		7,500.00
7% GST		525.00
TOTAL		\$ 8,025.00

Cheque should be made payable to **MG Solution Pte Ltd**



Co's stamp & Authorised Signature

## TAX INVOICE

Our Ref No: GR-19-191084

Date of Request: 20/11/2019

Your Ref No: WALK IN HONG

MG SOLUTION PTE LTD  
23 KAKI BUKIT AVENUE 4 #02-03B, VICOM INSPECTION CENTRE  
SINGAPORE 415933

Dear Sir/Madam,

Your Vehicle No: SLQ9697Z

Date of Accident: 03/10/2019

Place of Accident: 402 HOUGANG ST 21

Involving Vehicle No: EC92J

DESCRIPTION	AMOUNT (S\$)
E-File Search Fee (Public)	14.02
GST Amount	0.98
Total Amount Due (GST Inclusive)	15.00

Thank You.

This is a computer generated document and requires no signature.

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For GIARMC Official use:

Date:

☐ GIRO ☒ Cash ☐ Cheque

## TAX INVOICE

Our Ref No: GR-19-191086  
Date of Request: 20/11/2019

Your Ref No: WALK IN HONG

MG SOLUTION PTE LTD  
23 KAKI BUKIT AVENUE 4 #02-03B, VICOM INSPECTION CENTRE  
SINGAPORE 415933

Dear Sir/Madam,

Date of Accident: 03/10/2019  
Vehicle No: SLQ9697Z  
Place of Accident: OPEN CARPARK OF BLK 402 HOUGANG ST 21  
Involving Vehicle No: EC92J

With reference to your application for the accident report, we have attached the following accident reports as requested:

DOCUMENTS	ACCIDENT LOCATION	PER DOC (S\$)	QTY	AMOUNT (S\$)
EC92J	OPEN CARPARK OF BLK 402 HOUGANG ST 21	14.00	1	13.08
GST Amount				0.92
Total Amount Due (GST Inclusive)				14.00

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

Thank You.

This is a computer generated document and requires no signature.

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For GIARMC Official use:

Date:

☐ GIRO ☒ Cash ☐ Cheque



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC6/AIG19017591/Adb3

25 OCTOBER 2019

**KUM KIM HUAT**  
22A GLASGOW ROAD  
SINGAPORE 549334

Dear Sir/Madam,

**ACCIDENT INVOLVING EC 92J & SLQ 9697Z ALONG/AT BLK 402 HOUGANG STREET 21 OPEN CARPARK ON 03/10/2019**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SLQ 9697Z against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour as your vehicle moving out from parking lot. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

CHAN JIA LE  
Case Handler  
DID: 6749 5792  
FAX: 6741 4108  
Email: [JiaLe@lkkauto.com](mailto:JiaLe@lkkauto.com)

c.c. *AIG Asia Pacific Insurance Pte Ltd*  
*(Motor Claims Dept)*



## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	07 Oct 2019 14:42	<b>Clm Dtl Modified</b>	Claimant's Name: -> -.	[A] Lau Shu Pei
2	07 Oct 2019 14:42	<b>Clm Veh Model Changed</b>	(204497) MERCEDES-BENZ S350L 3.5 (A).	[A] Lau Shu Pei
3	07 Oct 2019 14:42	<b>Clm Created</b>	Reg No: SLQ9697Z. Acct Date: 2019/10/03. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: QBE Insurance (Singapore) Pte Ltd (HQ). Workshop: MG Solution Pte Ltd (HQ)	[A] Lau Shu Pei
4	07 Oct 2019 14:42	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] Lau Shu Pei
5	07 Oct 2019 14:42	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2019/10/16	[A] Lau Shu Pei
6	07 Oct 2019 14:42	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] Lau Shu Pei
7	07 Oct 2019 14:42	<b>Clm Ins Co Changed</b>	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Exp ress)	[I] Merimen Administrator
8	07 Oct 2019 14:42	<b>Label Added</b>	(19):Fastlane.	[A] Lau Shu Pei
9	07 Oct 2019 14:42	<b>Adj Adjuster Assigned</b>	[None] -> ADRIAN LING	[A] Lau Shu Pei
10	07 Oct 2019 14:44	<b>Clm Dtl Modified</b>	Claimant's Name: - -> A S E CONSULTANTS. Claimant's ID: -> 53998761M.	[A] Lau Shu Pei
11	10 Oct 2019 10:10	<b>TP Ins Updated</b>	TPRegNo:EC92K -> EC92J.	[I] Abu Kassim, Noor Mariesa
12	23 Oct 2019 12:48	<b>Clm Registration Modified</b>	Acct Time:00:00:00->11:00:00.	[I] AIG OneClaim Integration User
13	23 Mar 2020 12:30	<b>Adj Rpt Initiated</b>		[A] JOANNE LEE KHANG MIN
14	23 Mar 2020 12:30	<b>Clm Dtl Modified</b>	Insured ID: -> -. Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
15	23 Mar 2020 12:30	<b>Clm Dtl Modified</b>	JPJ Reg. Date: -> 2010/10/07.	[A] JOANNE LEE KHANG MIN
16	23 Mar 2020 12:30	<b>Clm Details Notified</b>		[A] JOANNE LEE KHANG MIN
17	15 Apr 2020 14:09	<b>Adj Mandate Request</b>	Cur.Req:8654.00:Total: \$8,654.00	[A] CHAN JIA LE
18	19 Oct 2020 17:01	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2019/10/16. Mandate Remarks: Dear LKK, we have requested your update on availability of evidence. Do advise and reseek mandate accordingly.	[I] Khoo, Kay-Eng
19	19 Oct 2020 17:01	<b>Adj Mandate Set</b>	Maintained:Dear LKK, we have requested your update on availability of evidence. Do advise and reseek mandate accordingly.	[I] Khoo, Kay-Eng
20	27 Nov 2020 12:08	<b>Adj Mandate Request</b>	Cur.Req:8654.00:Liability: 100%(OI HIT TP PARKED CAR) *Quantum: (a)CORw/GST: \$8,025.00+ (b)LO U(5days x \$120.00): \$600.00 + (c)LTA/GIA search fee: \$29.00 = Total: \$8,654.00 *Vehicle Model: MER CEDES S350L *** Recommended 4 repair days + 1 Sunday =5DAYS	[A] Jaslin Kok Chin Yi
21	27 Nov 2020 16:28	<b>Adj Next Rpt Changed</b>	Cur Rpt:Final Rpt. Cur Due Date:2019/10/16. Mandate Remarks: Mandate approved. Subject to all docs i n place.	[I] Ler, Bernard-JQ
22	27 Nov 2020 16:28	<b>Adj Mandate Set</b>	Approved:8654.00:Mandate approved. Subject to all docs in place.	[I] Ler, Bernard-JQ

Date From   Date To   Audit Type None 

**ACTIVITY**

[11/10/2019 15:26] Lee Su Li:

OINR \*\*\* SENT OUT FIRST NON-REPORTING LETTER

**Merimen Billing for this case - Transaction History**

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2307954	09 Oct 2019 18:56:08	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SLQ9697Z	EC92K	11.77
2475588	23 Mar 2020 12:30:44	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLQ9697Z	EC92J	11.77