

Jaslin Kok (LKK Auto)

From: MG Solution <mg3solution@gmail.com>
Sent: Thursday, 17 December 2020 5:38 PM
To: Jaslin Kok (LKK Auto)
Cc: Admin A
Subject: Re: 3rd Party Claim for Accident involving Vehicle SLQ9697Z & EC92J on 03/10/2019
Attachments: SMG208092 for SLQ9697Z.pdf

Your Ref: **EC92J**
Our Ref: **SLQ9697Z**

Dear Jaslin,

Please find the attached file for your kind onward action.

Best Regards,

Ms Wong
MG SOLUTION PTE LTD
No 23 Kaki Bukit Avenue 4
AAS Kaki Bukit Centre
#02-03B Singapore 415933
Tel: 6243 1373 | Fax: 6243 1376

On Mon, Dec 14, 2020 at 9:42 AM Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com> wrote:

Dear Sirs/Mdm,

For commercial/company vehicle, ATA need to have company stamp & signature.

Kindly assist to sign on the ATA. Thanks.



"Best Wishes for Merry Christmas & Happy New Year 2021"

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: MG Solution <mg3solution@gmail.com>

Sent: Thursday, 10 December 2020 10:17 AM

To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: 3rd Party Claim for Accident involving Vehicle SLQ9697Z & EC92J on 03/10/2019

Your Ref: **EC92J**

Our Ref: **SLQ9697Z**

Dear Jaslin,

Please find attached **TAX INVOICE** and **DISCHARGE VOUCHER** for your kind onward action.

Best Regards,

Ms Wong

MG SOLUTION PTE LTD

No 23 Kaki Bukit Avenue 4

AAS Kaki Bukit Centre

#02-03B Singapore 415933

Tel: 6243 1373 | Fax: 6243 1376

On Wed, Dec 9, 2020 at 5:31 PM Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com> wrote:

WITHOUT PREJUDICE

Dear Sirs/Mdm,

Thank you for acceptance.

Please duly sign the **Release Voucher** enclosed and return to **us(LKK)** for our necessary action

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

From: MG Solution <mg3solution@gmail.com>

Sent: Wednesday, 9 December 2020 5:04 PM

To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: 3rd Party Claim for Accident involving Vehicle SLQ9697Z & EC92J on 03/10/2019

Your Ref: **EC92J**

Our Ref: **SLQ9697Z**

Dear Jaslin,

We refer to below, we accept the offer at \$8,554.00.

Please kindly let us have your **DV** soonest.

Best Regards,

Ms Wong

MG SOLUTION PTE LTD

No 23 Kaki Bukit Avenue 4

AAS Kaki Bukit Centre

#02-03B Singapore 415933

Tel: 6243 1373 | Fax: 6243 1376

On Wed, Dec 9, 2020 at 3:04 PM Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com> wrote:

Your Ref: **SLQ 9697Z**

LKK Ref: CC6/AIG19017591/Arb3

Without Prejudice

Dear Sirs/Mdm,

ACCIDENT INVOLVING EC 92J AND SLQ 9697Z ON 03/10/2019

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair (w/GST)	8,025.00
2. Loss of Rental (5 days x \$100.00)	\$ 500.00
3. LTA / GIA Search Fee	\$ 29.00
Total	\$ 8,554.00

Please confirm acceptance.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: MG Solution <mg3solution@gmail.com>

Sent: Tuesday, 10 November 2020 11:47 AM

To: Jia Le (LKK Auto) <JiaLe@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: 3rd Party Claim for Accident involving Vehicle SLQ9697Z & EC92J on 03/10/2019

Your Ref: **EC92J**

Our Ref: **SLQ9697Z**

Dear Jia Le,

We refer to below, can we have an update of this claim as we have not received any status from your side.

Best Regards,

Ms Wong

MG SOLUTION PTE LTD

No 23 Kaki Bukit Avenue 4

AAS Kaki Bukit Centre

#02-03B Singapore 415933

Tel: 6243 1373 | Fax: 6243 1376

On Tue, Sep 8, 2020 at 1:53 PM MG Solution <mg3solution@gmail.com> wrote:

Your Ref: **EC92J**

Our Ref: **SLQ9697Z**

Dear Jia Le,

We refer to below, please kindly let us have your offer soon.

Best Regards,

Ms Wong

MG SOLUTION PTE LTD

No 23 Kaki Bukit Avenue 4

AAS Kaki Bukit Centre

#02-03B Singapore 415933

Tel: 6243 1373 | Fax: 6243 1376

On Wed, Jul 22, 2020 at 10:09 AM Sharon <mg3solution@gmail.com> wrote:

Your Ref: **EC92J**

Our Ref: **SLQ9697Z**

Dear Jia Le,

We refer to below, your client's statement is incomplete.

We refer to attached scene photo for your reference.

Please let us have your offer soon.

Thank You.

Best Regards,

Sharon Chia

MG Solution Pte Ltd

Phone: 6243-1373 | fax: 6243 1376

23 Kaki Bukit Avenue 4 | S(415933)

From: Jia Le (LKK Auto) [mailto:JiaLe@lkkauto.com]

Sent: Wednesday, 22 July, 2020 8:53 AM

To: Sharon <mg3solution@gmail.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: 3rd Party Claim for Accident involving Vehicle SLQ9697Z & EC92J on 03/10/2019

WITHOUT PREJUDICE

Dear Sharon,

Enclosed herewith our insured's statement for your perusal.

Circumstances of Accident

#carpark Moving & Parked EC92J SLQ9697Z WSVC19002107 Accident_Description SLQ9697Z front bumper dropped out when my car turn out from the parking lot however the SLQ9697Z car front bumper was badly damaged before that and a witness think that

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256 3561 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Sharon [<mailto:mg3solution@gmail.com>]

Sent: Monday, 20 July 2020 5:12 PM

To: Jia Le (LKK Auto)

Cc: Admin A

Subject: RE: 3rd Party Claim for Accident involving Vehicle SLQ9697Z & EC92J on 03/10/2019

Dear Jia Le,

We refer to below, please let us have a copy of your client's gia report.

Your insured should have our photographs.

We do not have any video footage.

Thank You.

Best Regards,

Sharon Chia

MG Solution Pte Ltd

No 23 Kaki Bukit Avenue 4

Singapore 415933

Tel: (+65) 6243 1373 | Fax: (+65) 6243 1376

From: Jia Le (LKK Auto) [<mailto:JiaLe@lkkauto.com>]

Sent: Monday, 20 July, 2020 4:19 PM

To: MG Solution <mg3solution@gmail.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: 3rd Party Claim for Accident involving Vehicle SLQ9697Z & EC92J on 03/10/2019

WITHOUT PREJUDICE

Dear Ms Wong,

Kindly advise whether you have video footage/any evidence for the above accident.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256 3561 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: MG Solution [<mailto:mg3solution@gmail.com>]

Sent: Wednesday, 15 July 2020 11:35 AM

To: Jia Le (LKK Auto)

Cc: Admin A; CS A Team

Subject: Re: 3rd Party Claim for Accident involving Vehicle SLQ9697Z & EC92J on 03/10/2019

Your Ref: **EC92J**

Our Ref: **SLQ9697Z**

Dear Jia Le,

Please refer to the below mentioned email, as we have sent out our LOD previously to your side on 15/04/2020 & 15/06/2020.

We have not received any offer from your side.

Resend LOD for your reference and hope to receive an offer from your side soon.

Best Regards,

Ms Wong

MG SOLUTION PTE LTD

No 23 Kaki Bukit Avenue 4

AAS Kaki Bukit Centre

#02-03B Singapore 415933

Tel: 6243 1373 | Fax: 6243 1376

On Mon, Jun 15, 2020 at 11:08 AM MG Solution <mg3solution@gmail.com> wrote:

Your Ref: **EC92J**

Our Ref: **SLQ9697Z**

Dear Jia Le,

Please refer to below mentioned email, as we have sent out our LOD previously to your side on 15/04/2020.

We have not receive any offer from your side.

Resend LOD for your reference and hope to receive an offer from your side soon.

Best Regards,

Ms Wong

MG SOLUTION PTE LTD

No 23 Kaki Bukit Avenue 4

AAS Kaki Bukit Centre

#02-03B Singapore 415933

Tel: 6243 1373 | Fax: 6243 1376

On Wed, Apr 15, 2020 at 1:34 PM MG Solution <mg3solution@gmail.com> wrote:

Your Ref: **EC92J**

Our Ref: **SLQ9697Z**

Dear Jia Le,

Please find attached our LOD for your onward action.

Please feel free to contact the under mentioned should you require any further information.

Your prompt action will be greatly appreciated.

Best Regards,

Ms Wong

MG SOLUTION PTE LTD

No 23 Kaki Bukit Avenue 4

AAS Kaki Bukit Centre

#02-03B Singapore 415933

Tel: 6243 1373 | Fax: 6243 1376

On Thu, Mar 26, 2020 at 2:41 PM Jia Le (LKK Auto) <JiaLe@lkkauto.com> wrote:

Without Prejudice

Dear Sirs/Mdm,

For COR, revised amount at **L/S \$7,500.00(before GST)** with **4 repair days**.

** Kindly forward your LOD with all the relevant documents(ie: final repair bill, authorisation to act, rental receipt) **to us (LKK)** for our necessary action.

Please note that all the finalisation subject to insurer approval.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Sharon [mailto:mg3solution@gmail.com]

Sent: Wednesday, 18 March 2020 5:00 PM

To: Jia Le (LKK Auto)

Subject: RE: Your ref: SLQ9697Z [ACCIDENT INVOLVING VEHICLES EC92J AND SLQ9697Z ON 03/10/2019]

Dear Jiale,

We had informed Adrian that we disagree with the finalized amount at L/S \$6700 as we have forward him the price list from supplier for his perusal.
Please check with adrian at your side.
Thank You.

Best Regards,
Sharon Chia
MG Solution Pte Ltd
Phone: 6243-1373 | fax: 6243 1376
23 Kaki Bukit Avenue 4 | S(415933)

From: Jia Le (LKK Auto) [<mailto:JiaLe@lkkauto.com>]
Sent: Wednesday, 18 March, 2020 4:44 PM
To: MG Solution <mg3solution@gmail.com>
Subject: RE: Your ref: SLQ9697Z [ACCIDENT INVOLVING VEHICLES EC92J AND SLQ9697Z ON 03/10/2019]

WITHOUT PREJUDICE

Dear Sharon,

Our surveyor had finalized amount at L/S \$6,700.00. Enclosed herewith the marked estimate for your reference.

You can contact Adrian if have any queries.

Thank you.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jia Le (LKK Auto)
Sent: Friday, 13 March 2020 11:55 AM
To: MG Solution
Subject: RE: Your ref: SLQ9697Z [ACCIDENT INVOLVING VEHICLES EC92J AND SLQ9697Z ON 03/10/2019]

WITHOUT PREJUDICE

Dear Sir/Mdm,

Kindly let us have a copy of LOD for our necessary action.

Thank you.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jia Le (LKK Auto)

Sent: Monday, 18 November 2019 2:25 PM

To: MG Solution

Subject: Your ref: SLQ9697Z [ACCIDENT INVOLVING VEHICLES EC92J AND SLQ9697Z ON 03/10/2019]

Without Prejudice

Dear Sirs/Mdm,

For COR, recommended amount at **L/S \$6,700.00(before GST)** with **4 repair days**.

** Kindly forward your LOD with all the relevant documents(ie: final repair bill, authorisation to act, rental receipt) **to us (LKK)** for our necessary action.

Please note that all the finalisation subject to insurer approval.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)