

Khanchna (LKK Auto)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Tuesday, 31 March 2020 11:28 PM
To: Claims Dept of CTI; Khanchna (LKK Auto)
Cc: Admin A; Alfred Toh
Subject: RE: MANDATE REQUEST - YOUR REF; SNM19D204769-YN5615Z-adeline Accident Involving YN5615Z (OI : CTI) AND SJW6044U (TP : LKK REF - CC6/CTI19017586/Uka3) on 07/10/2019
Attachments: LKK Inspection Report.pdf; LKK Adjustment Report.pdf; LKK REINSPECTION PHOTOS.PDF; LKK SURVEY PHOTOS.PDF; TP LOD.PDF

Dear Lkk

We have seek mandate to agree with your proposed offer of \$4802 (all-in).

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

Adeline Chng

Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6155 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Claims Dept of CTI
Sent: Tuesday, 31 March 2020 2:22 PM
To: Adeline Chng <adeline.chng@sg.cntaiping.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>
Subject: FW: MANDATE REQUEST - YOUR REF; SNM19D204769-YN5615Z-adeline Accident Involving YN5615Z (OI : CTI) AND SJW6044U (TP : LKK REF - CC6/CTI19017586/Uka3) on 07/10/2019

Dear All,

Please note that officer in charge – Adeline

Thank you,
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Khanchna (LKK Auto) <khanchna@lkkauto.com>

Sent: Tuesday, March 31, 2020 2:16 PM

To: Ong Chin Kiat <chinkiat.ong@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: MANDATE REQUEST - YOUR REF; SNM19D204769-YN5615Z-OCK- Accident Involving YN5615Z (OI : CTI) AND SJW6044U (TP : LKK REF - CC6/CTI19017586/Uka3) on 07/10/2019

YOUR REF: SNM19D204769-YN5615Z-OCK

OUR REF: CC6/CTI19017586/Uka3

Dear Sir/Madam,

We refer to the above matter.

This is head to rear collision.

We are of the opinion that BOLA 27 is applicable and liability is down against Insured. We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be withheld pending for final allocation of liability in settlement.

We seek your approval to offer repairer "FASTECH AUTO PTE LTD" at **\$4,802.00(all-in)**.

The summary is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 25,726.22	\$ 4,280.00
2. Loss of Rental (4 days x \$ 180)	\$ 720.00	\$ 400.00 (4 day x \$ 100)
3. LTA Search Fee	\$ 2.00	\$ 2.00
4. Towing	\$ 120.00	\$ 120.00
Total	\$ 26,568.22	<u>\$ 4,802.00</u>

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Thank you.

Best Regards,
Khanchna | Case Handler
LKK Auto Consultants Pte Ltd
DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Friday, 13 December 2019 7:04 PM
To: Ong Chin Kiat <chinkiat.ong@sg.cntaiping.com>
Cc: Khanchna (LKK Auto) <khanchna@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: OUR REF; SNM19D204769-YN5615Z-OCK- Accident Involving YN5615Z (OI : CTI - TBA) AND SJW6044U (TP : LKK REF - CC6/CTI19017586/Uka3) on 07/10/2019

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

CTI ref : SNM19D204769
LKK ref : CC6/CTI19017586/Uka3

Dear Sir / Madam,

We refer to the above matter.

Enclosed revert of vehicle: SJW 6044U

We have not authorized repairs.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Kindly take note that the case handler in-charge Khanchna and she can be contacted at DID: 6841 2360.

To check availability of the case handler, you may contact the undersigned.

"Best Wishes for Merry Christmas & Happy New Year 2020"

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ong Chin Kiat <chinkiat.ong@sg.cntaiping.com>
Sent: Wednesday, 16 October, 2019 11:59 AM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Chee So Chow <sochow.chee@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>

Subject: RE: OUR REF; SNM19D204769-YN5615Z-OCK- Accident Involving YN5615Z (OI : CTI - TBA) AND SJW6044U (TP : LKK REF - CC6/CTI19017586/Uka3) on 07/10/2019

Dear Mei Kwan,

Please find attached our insured's GIA report.

Thank you.

Ong Chin Kiat

Assistant Claims Executive
Claims

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6174 | F: (65) 6224 7174 / 6224 7478

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

Sent: Thursday, 10 October, 2019 5:01 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Khanchna (LKK Auto) <khanchna@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving YN5615Z (OI : CTI - TBA) AND SJW6044U (TP : LKK REF - CC6/CTI19017586/Uka3) on 07/10/2019

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SJW 6044U at M/s Fastech Auto Pte Ltd - Kaki Bukit on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge Khanchna and she can be contacted at DID: 6841 2360.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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