

ASS. REC. BY:

REF:

CC3/A19 1017584/A21312

Merimen

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

☒ OD / ☐ TP / ☐ WS / ☐ TP RES / ☐ OD RES / ☐ EVA / ☐ INV / ☐ MV

To Inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No. 1800074153-01

Claims No. 038853891356

Sum Insured: _____ Excess: 1600 11/10/19

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value: 130K

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 03 8/5 days Res.: Yes or No

Lum Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: SMC4952G Yr Regn: 2018 / July

Type: ☒ M. Car / ☐ M. Cycle / ☐ Bus / ☐ Van / ☐ Lorry / ☐ Taxi / ☐ Prime Mover /

Truck / Trailer or

Make: Audi A4 Sedan C.O. 1984

Colour: White A/C: ☐ Insured / ☐ Std / ☐ NI / ☐ NA

Sp. Reading: 21989 T/Radio: ☐ Insured / ☐ Std / ☐ NI / ☐ NA

Eng/No: _____

C/No: WAU222F45JA170357

Gen. Cond: ☒ Good / ☐ Fair / ☐ Poor / ☐ Burnt

Steering: ☒ In order / ☐ Jammed / ☐ Leaked / ☐ Burnt or

Brake: ☒ In order / ☐ Jammed / ☐ Leaked / ☐ Burnt or

Modi: ☒ Nil / ☐ S/Rim / ☐ STD A/Rim or

Tyre Size: F: 205/60 R16

R: 205/60 R16

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU ☒ PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal. 06 mm

R/Bal. 06 mm

L/Bal. 06 mm

L/Bal. 06 mm

D.O.A. _____

D.O.I. 07/10/19

Survey held at

Premium

Des. of Damages: Frt / Rear / ☒ O/S / ☐ N/S / ☐ U/C / ☐ Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	OD A19.
	SM C4952G - X
07/10/19 @ 2.26pm	Report to Victor via Merimen.
	MV:
	PV:
	Nett.
11/10/19 @ 10.28am	Andy Tong informed C/A via Merimen.
11/10/19 @ 10.48am	Informed Kee Sang C/A & Ex: \$1600 by email.

Date / Time

Action / Instruction

OD A19.

SM C4952G - X

07/10/19 @ 2.26pm Report to Victor via Merimen.

MV:

PV:

Nett.

Date/Time, File Pass to?

☐

: Preli. Report

1) 28/2 1/2 1/2 1/2

☐

: Final Report

Date/Time, File Return to?

2)

Days Of Repair: 3

Resurvey No. of Trip: _____

Survey Fee:

Transportation:

S + FS: \$

Photos

Other

TOTAL

Add Fee:

☐

: Site Insp. (\$

☐

: Interview (\$

☐

: Tech. Insp. (\$

☐

: Wheel stud (\$

Report Format:

Lump Sum / 1/2 1/2 1/2

NETT

3784.24

200

11

211

OD vehicle no: SMC 49526 AG-OD DOA: 03/10/2019

21/01/20 @ 2.50pm confirmed with Mr BOD final fig £ 3284.24,
3 repair days by email. (Red £ 7263.76, 69%)

Note: This document has not been finalised.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.
AIG Building
78 Shenton Way #08-16
Singapore 079120

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn:

Date: 07 Oct 2019

Preliminary Advice

Vehicle No	: SMC4952G	Accident Date	: 03/10/2019
Make	: AUDI A4	Policy No.	: 1800074153-01
Assignment Date	: 07/10/2019	Excess	: S\$0.00
Date of Inspection	: 07/10/2019	Est. Duration of Repair	: 3.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (UBI) 55 UBI ROAD 1 SINGAPORE 408699		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages o/s portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	10,548.00
Revised Amount	:S\$	3,704.00
Check Items (Estimated)	:S\$	715.00
Total	:S\$	4,419.00
Lump Sum Repair	:S\$	

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	130,000.00
COE / PARF Rebate	:S\$	58,713.00
Salvage Value	:S\$	
Margin for Repair	:S\$	71,287.00

Remarks

- (X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- () Other comments :

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Wednesday, 22 January 2020 2:50 PM
To: 'Boo seng yak'; SUR; Carrine Leong; jiajee.yap@premiumauto.com.sg; Chang Chee Sing
Subject: RE: FINAL REVISION - SMC4952G - OD AIG - SURVEYED 7 OCT 19

Dear Mr Boo,

WITHOUT PREJUDICE

Confirm final fig \$3,284.24 before excess \$1,600.00 & GST and 3 repair days.

Kindly expedite the discharge voucher and tax invoice to us for close case.

"Wishing you a Happy and Prosperous Lunar New Year"

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Boo seng yak <boojohnny@gmail.com>
Sent: Thursday, 16 January 2020 3:20 PM
To: Adrian Ling (LKKAUTO) <adrianling@lkkauto.com>; SUR <sur@lkkauto.com>; Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>; jiajee.yap@premiumauto.com.sg; Chang Chee Sing <claims@premiumauto.com.sg>
Subject: FINAL REVISION - SMC4952G - OD AIG - SURVEYED 7 OCT 19

Hi Adrian and all,

Revised estimate is attached.

Please confirm repair cost of \$3284.24 @ 3 days of repairs.

Your early closure is well appreciated.

Best regards - jb

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Friday, 11 October 2019 10:48 AM
To: Claims Dept; SUR
Subject: RE: OD CLAIM FOR SMC 4952 G ON 3/10/2019

Dear Kee Siang,

As instructed by our client, please proceed to repair the insured vehicle **SMC 4952G (Excess \$ 1,600/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>
Sent: Thursday, 10 October 2019 3:35 PM
To: Claims Dept <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: OD CLAIM FOR SMC 4952 G ON 3/10/2019

Dear Kee Siang,

Still not yet.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept <claims@premiumauto.com.sg>
Sent: Thursday, 10 October 2019 3:24 PM
To: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: 'Claims Dept' <claims@premiumauto.com.sg>
Subject: RE: OD CLAIM FOR SMC 4952 G ON 3/10/2019

Wa piang eh...

Owner asking again.. Can check again ?

Thank you.

Claim Audit

AUDIT TRAIL

No.	On	Audit	Remarks	By
1	04 Oct 2019 13:42	Clim Veh Model Changed	Reg No: SMC4952G. Policy No: 1800074153-01. Acct Date: 2019/10/03. Claim Type: SC. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Ins.Status => Notification. Created from SAS:MPA119131446	[] Merimen Administrator
2	04 Oct 2019 13:42	Clim Created		[I] Merimen Administrator
3	07 Oct 2019 13:31	Clim Registration Modified	Setl.Type:3->0. Claim Type:SC->OD.	[] LEE SU THING
4	07 Oct 2019 13:31	Adj Clim Retrieved	Adj: LKK Auto Consultants Pte Ltd (HQ)	[] LEE SU THING
5	07 Oct 2019 13:31	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] LEE SU THING
6	07 Oct 2019 13:31	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/10/16	[A] LEE SU THING
7	07 Oct 2019 13:31	Adj Mandate Set	Approved:8000.00.Reinsp:Adj decides.	[A] LEE SU THING
8	07 Oct 2019 13:31	Clim Registration Modified	Rep:1137->200611.	[A] LEE SU THING
9	07 Oct 2019 13:31	Clim Veh Model Changed	(200040) AUDI A4 2.0 (A).	[A] LEE SU THING
10	07 Oct 2019 13:31	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] LEE SU THING
11	07 Oct 2019 14:23	Adj Rpt Initiated		[A] SHIAU CHAN
12	07 Oct 2019 14:23	Clim Dtl Modified	JPJ Reg. Date: -> 2018/07/04.	[A] SHIAU CHAN
13	07 Oct 2019 14:23	Clim Details Notified		[A] SHIAU CHAN
14	07 Oct 2019 14:25	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2019/10/16	[A] SHIAU CHAN
15	07 Oct 2019 14:26	Adj Mandate Request	Cur.Reg:4419.00:DAMAGES CONSISTENT. REPAIR COST ECONOMICAL. WE HAVE NOT AUTHORISE REPAIR.	[A] SHIAU CHAN
16	11 Oct 2019 09:15	Clim Registration Modified	Init.Est.:->6,000 - 7,000. Excess: -> 1600.00. 2F Remarks: -> Not Applicable. GST: -> 7.00.	[I] Mithoo Singh, Aashweenjeet Kaur
17	11 Oct 2019 09:17	Label Added	(20226):Coverage Confirmed.	[A] Merimen Administrator
18	11 Oct 2019 10:28	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/10/16	[I] Fong, Andy-SY
19	11 Oct 2019 10:28	Adj Mandate Set	Approved:4419.00.	[I] Fong, Andy-SY

Date From



Date To



Audit Type

None

Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2304283	07 Oct 2019 14:23:48	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SMC4952G		11.77

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	643G
Vehicle Details	
Vehicle No.:	SMC4952G
Vehicle to be Exported:	No
Intended Deregistration Date:	07 Oct 2019
Vehicle Make:	AUDI
Vehicle Model:	A4 SEDAN 2.0 TFSI S TRONIC (NAV)
Primary Colour:	White
Manufacturing Year:	2018
Engine No.:	CVK061711
Chassis No.:	WAUZZZF45JA170357
Maximum Power Output:	140.0 kW (187 bhp)
Open Market Value:	\$33,419.00
Original Registration Date:	04 Jul 2018
First Registration Date:	04 Jul 2018
Transfer Count:	0
Actual ARF Paid:	\$38,787.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	03 Jul 2028
PARF Rebate Amount:	\$29,090.00
Intended COE Rebate Details	
COE Expiry Date:	03 Jul 2028
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$33,900.00
COE Rebate Amount:	\$29,623.00
Total Rebate Amount:	\$58,713.00
Message	
Transfer of ownership or deregistration is not allowed for this vehicle.	

The information contained herein is correct as at 07 Oct 2019

OK



CERTIFICATE OF INSURANCE

AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : ENG WEI HUI
Period of Insurance : 04 Jul 2019 To 03 Jul 2020
Engine No. : CVK061711
Chassis No. : WAUZZZF45JA170357

Vehicle No. : SMC4952G
Policy No. : 1800074153-01
Endorsement No. :
Issued Date : 26 Jun 2019

ABOUT THE COVER

Make/Model : AUDI A4 Sedan 2.0 TFSI S tronic
Engine Capacity/Tonnage : 1,984.00 CC Sum Insured : Market Value First Year of Registration : 2018
Driver Restriction : NA Off Peak Car : No Insuring with COE/PAF : Yes
Person or Classes of Persons Entitled to Drive* :

a) The Policyholder
b) Any other person who is driving on the Policyholder's order or with his/her permission.
This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDER") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

Limitation as to use* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business.
This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189), Section 95 of the Road Transport Act, 1987 (Malaysia) and Road Transport (Amendment) Act 2019, are not to be included under these headings.

EXCESS

Section 1

Fire - \$0 Own Damage - \$1600 Theft - \$0 Flood Cover - \$0

Section 2

Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

ENG WEI HUI - \$1600 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1 Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408699 63662323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: NA

I/We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia), Road Transport (Amendment) Act 2019 and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125201

PREMIUM LEASING - DL

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE

SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

AIG Asia Pacific Insurance Pte. Ltd.
AUTHORISED REPRESENTATIVE

SSPSHA



AIG Asia Pacific Insurance Pte. Ltd
AIG Building
78 Shenton Way
#07-16

MOTOR ACCIDENT INTERVIEW FORM

NAME : ENG WEI HUI
VEHICLE NUMBER : SMC4952G
DATE/ TIME OF ACCIDENT : 03/10/2019 , 1830
PLACE OF ACCIDENT : MND car park, deck 4, Maxwell road.
THIRD PARTY VEHICLE (IF ANY) : —

WHERE DID YOU START YOUR JOURNEY AND WHERE WAS THE INTENDED DESTINATION BEFORE THE ACCIDENT?

Start : MND car park

Intended Destination : Home (upper Selegie via)

DID YOU DRINK ANY ALCOHOLIC DRINKS BEFORE YOU DRIVE ON THE DAY OF THE ACCIDENT? IF YES, DID THE TRAFFIC POLICE CONDUCT ANY BREATHE-ANALYSER TEST ON YOU? IF YES, WHAT WAS THE RESULTS?

No drink , no traffic police was involved.

WHAT IS THE TYPE OF COLLISION AND THE EXTENSIVENESS OF THE DAMAGES TO ALL VEHICLES INVOLVED?

Side Scrape of right side rear mirror on car park wall.

WERE YOU OR YOUR PASSENGER/S INJURED? IF INJURED, WHICH HOSPITAL? WERE YOU TAKEN TO THE TRAFFIC POLICE FOR INVESTIGATION?

No passenger & no injury.

Wei

NAME: ENG WEI HUI

I AFFIRMED THE ABOVE INFORMATION IS GIVEN TO MY BEST KNOWLEDGE

UNDERTAKING

I, ENG WEI HUI, (NRIC No. S 06436), hereby confirm that the Singapore Accident Statement lodged by me on 04/10/2019 at 1210 hours pertaining to the accident involving motor car Reg. No: SMC4952G, in which I was the driver are true and accurate to the best of my knowledge, information and belief.

I acknowledge that my insurers are not liable under the contract of insurance if there is a breach of policy terms and conditions.

In the event that an unrelated/unreported third party property or injury claim arises or there is evidence emerges that there is a breach of policy terms and conditions, I irrevocably undertake to absolve my insurer from all liability under the contract of insurance and I undertake to re-pay any sums paid by my insurers pursuant to the contract of insurance upon receipt of written demand by my insurers.

Signature : [Signature]
Name of Insured / Driver : ENG WEI HUI
Nric No. : S 06436
Date : 04/10/2019

Signature : [Signature]
Name of Policyholder : ENG WEI HUI
Nric No. : S 06436
Date : 04/10/2019

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

WIP : 14731

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/OD/1193/2019/NS
Date	:	5-Oct-19

Vehicle NOT IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Motor Claims Dept

Tel: 65321818 - Fax: 6516 0904

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	Mr Eng Wei Hui
Address	:	Blk 479 Segar Road #13-386 Singapore 670479
Telephone	:	HP +65 90058393
Type of Claim	:	Own Damage Claims
Policy No.	:	1800074153-01
Vehicle No	:	SMC 4952 G
Model Code	:	Audi A4 SEDAN 2.0 TFSI
Model / Year	:	4/7/2018
Engine No	:	CVK 061711
Chassis No	:	WAUZZZF45JA170357
Mileage	:	
Date In	:	
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	3-Oct-19
Place of Accident	:	MND Carpark Deck 4 Maxwell Road

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SMC 4952 G

S/n	Nature of Jobs	Estimated Charges	Surveyor's Recommendations
1	To remove and reinstall rear parking aid. Check function and renew according to damage.	S/N \$ 280.00	X
2	To dismantle rhs front door panel trim. To remove and renew rhs wing mirror assy.	S/N \$ 300.00	✓
3	To dismantle rear bumper. To repair rhs rear fender and rhs rear door. Re-organise crash management components. Reinstall all parts removed.	\$ 2,100.00	X.
4	To respray rear bumper, rhs rear fender, rhs rear door, door handle, rhs front door and rhs wing mirror cover.	\$ 4,000.00	Per Fender 550 Wing Mirror 150 Handle 100 800 ✓ 820.
5	To carry out diagnostic check.	S/N \$ 192.00	✓
TOTAL LABOUR CHARGES		: \$ 6,872.00	

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SMC 4952 G

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remarks
1	EXTERIOR MIRROR MOUNTING - RH <i>lit</i>	\$ 824.00	✓ 658.80
2	MIRROR CAP - RH <i>Regr</i>	\$ 220.00	x.
3	MIRROR GLASS - RH <i>lit</i>	\$ 1,553.00	✓ 1242.40
4	CORNER TRIM - RH <i>Not ne</i>	\$ 41.00	x.
5	WINDOW SLOT SEAL WITH TRIM STRIP - RH <i>Not Nec</i>	\$ 280.00	? x
6	WINDOW GUIDE TRIM STRIP - RH <i>Not Nec</i>	\$ 235.00	? x
7	DOOR HANDLE TRIM PLATE - RH <i>Regr</i>	\$ 80.00	+
8	DOOR HANDLE SENSOR - RH <i>new</i>	\$ 208.00	x.
9	EXTERIOR DOOR HANDLE - RH <i>lit</i>	\$ 35.00	✓ 27.52
10	SUNDRIES <i>Not</i>	\$ 200.00	? 63.52 ✓
TOTAL SPARE PARTS		\$ 3,676.00	
TOTAL LABOUR CHARGES		\$ 6,872.00	
GRAND TOTAL		\$ 10,548.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Name

: Adrian Lj

Surveyed Date

: 07/10/19.

Authorised Date

:

Excess Cost

:

Liability

:

Remarks

: Not Authorised, 03 days

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and
is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Please Note

- : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the
progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,

Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

WIP : 14731

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/OD/1193/2019/NS
Date	:	5-Oct-19

Vehicle NOT IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way
#07-16 AIG Building
Singapore 079120

Hi Adrian

3 days - ok - jb - 16 Jan 19

Attn: Motor Claims Dept

Tel: 65321818 - Fax: 6516 0904

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	Mr Eng Wei Hui
Address	:	Blk 479 Segar Road #13-386 Singapore 670479
Telephone	:	HP +65 90058393
Type of Claim	:	Own Damage Claims
Policy No.	:	1800074153-01
Vehicle No	:	SMC 4952 G
Model Code	:	Audi A4 SEDAN 2.0 TFSI
Model / Year	:	4/7/2018
Engine No	:	CVK 061711
Chassis No	:	WAUZZZF45JA170357
Mileage	:	
Date In	:	
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	3-Oct-19
Place of Accident	:	MND Carpark Deck 4 Maxwell Road

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

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1	To remove and reinstall rear parking aid. Check function and renew according to damage.	S/N \$ 280.00	
2	To dismantle rhs front door panel trim. To remove and renew rhs wing mirror assy.	S/N \$ 300.00	\$ 300.00
3	To dismantle rear bumper. To repair rhs rear fender and rhs rear door. Re-organise crash management components. Reinstall all parts removed.	\$ 2,100.00	
4	To respray rear bumper, rhs rear fender, rhs rear door, door handle, rhs front door and rhs wing mirror cover.	\$ 4,000.00	\$ 800.00
5	To carry out diagnostic check.	S/N \$ 192.00	\$ 192.00
TOTAL LABOUR CHARGES		\$ 6,872.00	\$ 1,292.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax**Material List for Accident Vehicle Regn No. SMC 4952 G**

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remarks
1	EXTERIOR MIRROR MOUNTING - RH	\$ 824.00	\$ 658.80
2	MIRROR CAP - RH	\$ 220.00	
3	MIRROR GLASS - RH	\$ 1,553.00	\$ 1,242.40
4	CORNER TRIM - RH	\$ 41.00	
5	WINDOW SLOT SEAL WITH TRIM STRIP - RH	\$ 280.00	
6	WINDOW GUIDE TRIM STRIP - RH	\$ 235.00	
7	DOOR HANDLE TRIM PLATE - RH	\$ 80.00	
8	DOOR HANDLE SENSOR - RH	\$ 208.00	
9	EXTERIOR DOOR HANDLE - RH	\$ 35.00	\$ 27.52
10	SUNDRIES	\$ 200.00	\$ 63.52
	TOTAL SPARE PARTS	\$ 3,676.00	\$ 1,992.24
	TOTAL LABOUR CHARGES	\$ 6,872.00	\$ 1,292.00
	GRAND TOTAL	\$ 10,548.00	\$ 3,284.24

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note

: This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the
progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: SMC 4952 G

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/OD/1193/2019/NH

19th February 2020

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

Dear Sir,

RE: INSURANCE CLAIM FOR SMC 4952 G, Audi A4 SEDAN 2.0 TFSI.

With reference to the above-mentioned vehicle, no. **SMC 4952 G**, claimant, **Mr. Eng Wei Hui**, please find the related document per attached.

1. A copy of the Original invoice no. 85014856 – S\$ 1,802.14.
2. A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encl
AIG – SMC 4952 G

total pages

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

Premium Automobiles

Telefax

to **AIG Asia Pacific Insurance Pte Ltd**
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Motor Claims Dept
Yr Ref: SMC4952G

Norah Khai
6768 9828
6841 1183

Body Repair

PA/OD/ 1193/2019/TF
15 October 2019

from
Telephone +65-
Telefax +65-
Mobile +65-
Our department
Your Claim Ref
Our Ref
Date

1 total pages

RE: CLAIM – OWNER'S SATISFACTION/DISCHARGE VOUCHER

Make & Model : Audi A4 SEDAN 2.0 TFSI
Vehicle Chassis No. : WAUZZZF45JA170357
Vehicle Regn No. : SMC4952G
Vehicle Mileage : 21988 KM
Vehicle Owner : Mr. Eng Wei Hui
Certificate No : 1800074153-01
Own Damage Excess : S\$ 1,712.00 (Inclusive 7% GST)
Accident Date : 03/10/2019
Place : MND Carpark, Deck 4, Maxwell Rd
Repair Cost : \$ 1802.19
WIP No. : 14731
Repairer's Name : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Road 1
Singapore 408699
Telephone (65) 6366 2323
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

Owner / Insured Signature : 
Time : _____
Date : 21/10/19

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6836 2223
Main Telefax 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Main Telephone 6388 2223
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408699
Main Telephone 6388 2323
Main Telefax 6841 1183

Customer Service
Service Appointment 6366 2323
24-hour Breakdown Service 9828 1233
Email customer.care@premiumauto.com.sg

INS TAX INVOICE

Page 1 11:40

Company Reg. No. 199902271W
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice No: 85014856 Date : 18/02/2020 Order : SMC4952G Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
Regn No: SMC4952G (V 38242)	Regn Date: 04/07/2018	Mileage: 21988
Model: A4 SEDAN 2.0 TFSI 8W2ADG (NAV,	Chassis: WAUZZZF45JA170357	Engine: CVK 061711
You have been assisted by :- UB-Tony Foong (33)		WIP No.: 14731 Dept: U

		Details	Qty	Unit Price	Amount
Q	EXC	M: 8888 Insurance Excess/Liability	-1600.00	1.00	-1,600.00
S	BODYWORK	M: TO DISMANTLE RHS FRONT DOOR PANEL TRIM. TO REMOVE AND RENEW RHS WING MIRROR ASSY	300.00	1.00	300.00
S	BODYWORK	M: TO RESPRAY RHS REAR FENDER, DOOR HANDLE AND RHS WING MIRROR COVER.	800.00	1.00	800.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
X	A8W2857410A 9B9	(SK) MOUNTING (LAST)	1.00	823.50	658.80
X	A8W0857536H	(SK) MIRROR (LAST)	1.00	1553.00	1,242.40
X	A8W0837240 GRU	TRIM (LAST) AP	1.00	79.40	63.52
X	A8W0837206	HANDLE	1.00	34.40	27.52

Parts 1,992.24
Labour 0.00
Sublet 1,292.00
Menus 0.00
Lubricant 0.00

Sub-Total 1,684.24

7% GST 117.90

Grand Total 1,802.14



Received by

For & on behalf of
Premium Automobiles Pte Ltd

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	11 Oct 2019		07 Oct 2019 13:31 Edit Adj Rpt	S\$3,284.24 Edit Estimates	S\$3,284.24 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
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CLAIM SUBFOLDER DETAILS [Created by insurer]

Insured: **ENG WEI HUI**, ID: S8730643G, Tel: +6590058393, Email: M@GERRYENG.COM

Vehicle Reg. No.: SMC4952G	Date of Loss: 03/10/2019 18:00 - :59 [14 Months and 29 Days From LTA Reg Date (Man Yr)]
Claim Type: OD / 0388538913SG	Policy/Cover Note No.: 1800074153-01 (Comprehensive)
	Excess: S\$1,600.00

Repairer: **Premium Automobiles Pte Ltd (UBI)** 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911

Handling Insurer: **AIG Asia Pacific Insurance Pte. Ltd. (SG)** - Tel: 65-6419-3000 ... [Handled by **Mithoo Singh, Aashweenjeet Kaur**]
Aashweenjeetkaur.Mithoosingh@aig.com

Adjuster: **LKK Auto Consultants Pte Ltd (HQ)** - Tel: 6256-3561 ... [Handled by **ADRIAN LING**] ... [Final Rpt due 16/10/2019]

Driver/Custodian: **ENG WEI HUI (32 / Male)**, NRIC: S8730643G, Tel: +6590058393 Email: M@GERRYENG.COM

ASSOCIATED MAIL RECEIVED [View All](#) [Compose Case Mail](#)

- AIG_SG (11/10/2019): Alert - Adj Mandate Approved (S\$4419.00) - SMC4952G - Claim Handler: Mithoo Sing...
- AIG_SG (11/10/2019): SMC4952G / OD / 03/10/2019 / Coverage & Excess update

ALL ASSOCIATED TASKS [View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***SMC4952G (0388538913SG)**

OD

Oct 3 2019 6:30PM

[ENG WEI HUI]

Premium Automobiles Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View			View in Browser			
Assessment Reports															1 per page						
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)													Thumbnail		Print				
1	07/10/19 14:25	Adjuster Immediate Advice													1		Load HTM				
															3 per page						
Photos/Images																		Thumbnail		Print	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)													1		Load JPG				
1	07/10/19 14:20	General View													1		Load JPG				
2	07/10/19 14:20	Chassis Number													1		Load JPG				
3	07/10/19 14:20	General View													1		Load JPG				
4	07/10/19 14:20	General View													1		Load JPG				
5	07/10/19 14:20	General View													1		Load JPG				
6	07/10/19 14:20	General View													1		Load JPG				
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23	07/10/19 14:20	General View													1		Load JPG				
24	07/10/19 14:20	General View													1		Load JPG				
25	07/10/19 14:20	General View													1		Load JPG				
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Documentation																		Thumbnail		Print	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)													1		Load PDF				
1	07/10/19 14:21	Singapore Accident Statement													1		Load PDF				
2	07/10/19 14:21	Certificate of Insurance													1		Load PDF				
3	07/10/19 14:21	Driver's Driving License													1		Load PDF				
4	07/10/19 14:21	INTERVIEW FORM													1		Load PDF				
5	07/10/19 14:21	UNDERTAKING FORM													1		Load PDF				
6	07/10/19 14:21	ESTIMATE													1		Load PDF				
7	02/03/20 09:01	WORKSHOP INVOICE													1		Load PDF				
8	02/03/20 09:01	DISCHARGE VOUCHER													1		Load PDF				

Linked Accident Report Documents

View View in Browser ▼

Assessment Reports			1 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	06/12/19 18:50	Accident Statement	 Load HTM	☐
2	06/12/19 18:51	Accident Statement	 Load HTM	☐
3	06/12/19 18:53	Accident Statement	 Load HTM	☐
4	06/12/19 18:53	Accident Statement	 Load HTM	☐
Photos/Images			3 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	04/10/19 13:29	Accident Photo	 Load JPG	☒
2	04/10/19 13:29	Accident Photo	 Load JPG	☒
3	04/10/19 13:29	Accident Photo	 Load JPG	☒
4	04/10/19 13:29	Accident Photo	 Load JPG	☒
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16	04/10/19 13:29	Accident Photo	 Load JPG	☒
17	04/10/19 13:29	Accident Photo	 Load JPG	☒
18	04/10/19 13:29	Accident Photo	 Load JPG	☒
Documentation			1 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	04/10/19 13:41	Sketch Plan	 Load JPG	☒
2	04/10/19 13:41	Sketch Plan #2	 Load JPG	☒

Documents Checklist

DOCUMENTS CHECKLIST		Reset	Save	Print
There are no document checklists configured.				
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)				
Show Remarks To: ☐ Handling Insurer				
Note: Remarks are private unless you show it to other parties.				

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building, 78 Shenton Way #08-16
Singapore 079120

Our File No: CC3/AIG19017584/AQF3N2

Date: 02/03/2020

REFERENCE

Insured/Claimant: ENG WEI HUI Policy No: 1800074153-01
Date of Loss: 03/10/2019 Nature of Claim: OD Claim No: 0388538913SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SMC4952G Engine No: CVK061711
Make & Model: AUDI A4, 2.0 (A) Chassis No: WAUZZZF45JA170357
Reg. Date: 04/07/2018 (Man. Year: 2018) Odometer: 21989 km
Colour: White
Engine Capacity: 1984 cc
Market Value/New Car Price: S\$130,000.00
Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 205/60 R16 Rear Tyre Size: 205/60 R16
Front Left Side: Pirelli 6 mm Rear Left Side: Pirelli 6 mm
Front Right Side: Pirelli 6 mm Rear Right Side: Pirelli 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	3,676.00	1,992.24	1,683.76	45.80
Miscellaneous Items	0.00	0.00	0.00	
Labour	6,872.00	1,292.00	5,580.00	81.20
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	10,548.00	3,284.24	7,263.76	68.86
- Excess (S\$)	1,600.00	1,600.00	0.00	0.00
(S\$)	8,948.00	1,684.24	7,263.76	81.18
+ GST 7.00/7.00% (S\$)	626.36	117.90	508.46	81.18
Nett Amount (S\$)	9,574.36	1,802.14	7,772.22	81.18

INSPECTION

Date of Assignment: 07/10/2019
Date Inspected: 07/10/2019 Inspected At: Premium Automobiles Pte Ltd (UBI)
55 Ubi Road 1
Singapore 408699
Estimated Period of Repair: 3.0 days

Adjuster: ADRIAN LING

Manager: SHIAU CHAN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*EXTERIOR MIRROR MOUNTING-RH	Cut	824.00 FS	*658.80 FS
2	1		*MIRROR CAP-RH	Repair	220.00 FS	*- FS
3	1		*MIRROR GLASS-RH	Cut	1,553.00 FS	*1,242.40 FS
4	1		*CORNER TRIM-RH	Not Necessary	41.00 FS	*- FS
5	1		*WINDOW SLOT SEAL WITH TRIM STRIP-RH	Not Necessary	280.00 FS	*- FS
6	1		*WINDOW GUIDE TRIM STRIP-RH	Not Necessary	235.00 FS	*- FS
7	1		*DOOR HANDLE TRIM PLATE-RH	Repair	80.00 FS	*- FS
8	1		*DOOR HANDLE SENSOR-RH	Not Necessary	208.00 FS	*- FS
9	1		*EXTERIOR DOOR HANDLE-RH	Cut	35.00 FS	*27.52 FS
10	1		*SUNDRIES	Necessary	200.00 FS	*63.52 FS

F=Franchise part. S=SpcNett.

Total Parts (\$\$)	3,676.00	1,992.24
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Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE AND REINSTALL REAR PARKING AID.CHECK FUNCTION AND RENEW ACCORDING TO DAMAGE	New	280.00	0.00
2	TO DISMANTLE RHS FRONT DOOR PANEL TRIM.TO REMOVE AND RENEW RHS WING MIRROR ASSY	New	300.00	300.00
3	TO DISMANTLE REAR BUMPER.TO REPAIR RHS REAR FENDER AND RHS REAR DOOR.RE-ORGANISE CRASH MANAGEMENT COMPONENTS.REINSTALL ALL PARTS REMOVED	New	2,100.00	0.00
4	TO RESPRAY REAR BUMPER,RHS REAR FENDER,RHS REAR DOOR,DOOR HANDLE,RHS FRONT DOOR AND RHS WING MIRROR COVER	New	4,000.00	800.00
5	TO CARRY OUT DIAGNOSTIC CHECK	New	192.00	192.00
Gross Labour Cost (S\$)			6,872.00	1,292.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >