

ASS. REC. BY:

REF: CS/FCI 19017581 / GN B | n2

Special Instruction:

(CWS)

Surveyor: GA ASSIGNMENT (Office)

From (Person): Mwing Chiu San San of FCI Date/Time: 7.10.19 11.58am

Estimated Cost: Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SGS 4644H Insured: SHB 2280P

at Workshop m/s L Soon Auto Services Tel: 64821513

of No 10 Amk Industrial Park 2A #0318

Policy No: Claim No: D19006384MFSH

Sum Insured: Excess:

Make of Veh: (Client's Record) D.O.A. 04-10-2019

imp' 8.10.2019

CA / REV / REP. / REV 24 HRS H.O.D. Endorsement:

Date/Time: 7.10.19 Person Contacted: Mr Lee Vehicle IN/OUT

Date/Time	Action/Instruction (✓) Estimate
	SGS 4644H - CCB / AIG 15011731 / M10A352 D.O.A - 04/07/2015
	SHB 2280P - CS / FCI 19013086 / K19f312 D.O.A - 23/07/2019
11/10/19	Sent Preli by email

ASS. REC. BY:

*End.*

REF: *F2*

**ASSIGNMENT**

From: \_\_\_\_\_ Date: *8-10-2019*

Estimated Cost: \_\_\_\_\_

OD  TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: *SGS 4L44H*

at Workshop m/s *L Swan Auto*

of *NO 10 Amc Industrial Park 2A #03-18*

Insured: \_\_\_\_\_

Policy No. \_\_\_\_\_

Claims No. \_\_\_\_\_

Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

(Client's Record)

Make of Veh: *64821513*

Veh No: *SGS 4644H* Yr Regn: *22 Nov 2016*

Type:  M.Cat / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /  
Truck / Trailer or

Make: *Toyota Harrier* c.c. *1986*

Colour: *Grey* A/C:  Insured / Std / NI / NA

Sp. Reading: *68678* T/Radio:  Insured / Std / NI / NA

Eng/No: \_\_\_\_\_

C/No: *8SU600090600*

Gen. Cond:  Good / Fair / Poor / Burnt

Steering:  In order / Jammed / Leaked / Burnt or

Brake:  In order / Jammed / Leaked / Burnt or

Modi:  Nil / S/Rim / STD A/Rim or

Tyre Size: F: *255/50 R19*  
R: *11*

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /  
TOYO / YOKO or

Front  Rear

R/Bal. *6* mm R/Bal. *6* mm

L/Bal. *6* mm L/Bal. *6* mm

D.O.A. \_\_\_\_\_ D.O.I. *08-10-19*

Survey held at *W/S* *HAM*

Des. of Damages:  Frt /  Rear /  O/S /  N/S /  UIC /  Rooftop or

The UIC / Chassis frame / Body Structure affected due to collision.

N/S	O/S

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value: \_\_\_\_\_

IDAC Accident Rpt: \_\_\_\_\_ Consistent? : Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No

Est. Repairs: *4* days Res.: Yes or No

Lum Sum: \_\_\_\_\_ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS *W/S*

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_ Vehicle: IN / OUT

Date / Time	Action / Instruction
<i>08/10</i>	<i>Finalized \$1300 with Boss. (Red \$11564.25, 91%)</i>

RECEIVED 10 OCT 2019

*[Signature]*  
*18/10/2019*

Date/Time, File Pass to?  : Preli. Report  
 : Final Report

1) \_\_\_\_\_

Date/Time, File Return to? *18/10/19* Typist

2) \_\_\_\_\_

Rep. Form: \_\_\_\_\_

Lum. Sum / REP. : \_\_\_\_\_

*P/P = \$1300F*

Days Of Repair: *4*

Resurvey No. of Trip: *1*

Add Fee:  Site Insp (\$)  Interview (\$)  Tech. Invs (\$)  Weekend (\$)

*2x15 = 30*

Survey Fee:	<i>170 + 30</i>
Transportation:	<i>50</i>
S. + RS. SI	<i>50</i>
Photos	<i>29</i>
Other:	
TOTAL	<i>329</i>



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your Ref: D19006384MFSH

Date: 11 Oct 2019

Our Ref: CS/FCI19017581/Gyf3

The Motor Claims Department  
MS First Capital Insurance Ltd

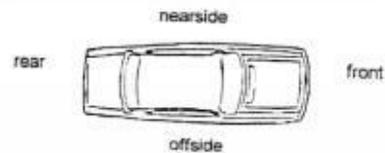
Dear Sir/Madam,

**INITIAL INSPECTION REPORT OF VEHICLE NO. SGS4644H**

Please be informed that we had conducted the inspection of the abovementioned vehicle on 08/10/2019 at the premises of M/s L SOON AUTO SERVICES, and have the following to report:-

Workshop Estimate Amount	: S\$	<u>12,684.25</u>	.
Revised Estimate Amount	: S\$	<u>1,300.00</u>	. (Lump Sum)
"Check" Items Amount	: S\$	<u>-</u>	.
Market Value	: S\$	<u>-</u>	.
LTA Reimbursement Value	: S\$	<u>-</u>	.
Nett Value	: S\$	<u>-</u>	.

Description of Damage:  
The vehicle sustained damages at the o/s portion.



Yours faithfully

XING GUO QIANG  
Licensed Appraiser

**MOTOR SURVEY ASSIGNMENT**

<b>Date</b>	04-10-2019	<b>Our Ref No.</b> D19006384MFSH
<b>Accident Date</b>	04-10-2019	<b>Claim Type.</b> Third Party
<b>Insured Vehicle</b>	SHB2280P	<b>Third Party Vehicle.</b> SGS4644H
<b>Survey Location</b>	NO.10 ANG MO KIO INDUSTRIAL PARK 2A #03-18 AMK AUTOPOINT	
<b>Contact Person.</b>	MRS LEE	
<b>Contact No.</b>	64821513/ 0	<b>Fax No.</b> 0
<b>Survey Type</b>	WITHOUT PREJUDICE:	
<b>Appointed Surveyor</b>	LKK AUTO CONSULTANTS PTE LTD	
<b>Contact Person</b>	NA	<b>Fax No.</b> 68416315
<b>Contact Number.</b>	NA	

**FOR DIRECT SETTLEMENT**

Please submit to us the Tax Invoice together with letter of claim for Rental OR Loss of use (based on NIMA Benchmark rates) together with your survey report.

**THIRD PARTY SURVEY REQUEST**

<b>Cc : Workshop</b>	L SOON AUTO SERVICES	<b>Attention.</b> NIL
<b>Cc : TP Solicitor</b>	VISION LAW LLC	<b>TP Solicitor Fax No.</b> NA
<b>Officer Incharge</b>	MERINA CHIA SAN SAN	

**IMPORTANT NOTE**

Kindly submit the survey report via CWS within 14 days for survey assignment and 7 days for re-inspection.  
This is a computer generated letter, no signature required.

## Yvonne Wong (LKK Auto)

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**From:** Yvonne Wong (LKK Auto)  
**Sent:** Friday, October 11, 2019 2:43 PM  
**To:** 'CWS Motor Claims'; SUR  
**Cc:** 'Merina Chia'  
**Subject:** SURVEY ASSESSMENT - D19006384MFSH/1  
**Attachments:** SGS4644H DOA 04102019 REVERT.pdf

Dear Sir/ Madam

Enclosed preliminary revised of vehicle SGS4644H

Date of survey : 08/10/2019

Number of days : 4 days

Thank you.

Best Regards,

**Yvonne Wong (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [yvonne Wong@lkkauto.com](mailto:yvonne Wong@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAuto)  
**Sent:** Monday, October 07, 2019 12:07 PM  
**To:** 'CWS Motor Claims' <cwsmotorclaims@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>  
**Cc:** 'Merina Chia' <MerinaChia@msfirstcapital.com.sg>  
**Subject:** RE: SURVEY ASSESSMENT - D19006384MFSH/1

Dear Sir/Madam,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer will arrange.

Best Regards,

**Summer Lee** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** CWS Motor Claims <[cwsmotorclaims@msfirstcapital.com.sg](mailto:cwsmotorclaims@msfirstcapital.com.sg)>

**Sent:** Monday, 7 October, 2019 11:56 AM

**To:** [ASSIGNMENTS@LKKAUTO.COM](mailto:ASSIGNMENTS@LKKAUTO.COM)

**Cc:** CWS Motor Claims <[cwsmotorclaims@msfirstcapital.com.sg](mailto:cwsmotorclaims@msfirstcapital.com.sg)>; Merina Chia <[MerinaChia@msfirstcapital.com.sg](mailto:MerinaChia@msfirstcapital.com.sg)>

**Subject:** PRI: SURVEY ASSESSMENT - D19006384MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

**Note: All the accident reports are uploaded into CWS for your perusal.**

Best Regards,

Admin Team

Claim Workflow System

Motor Claims Department

MS First Capital Insurance Limited

Tel : 6507 3848

Fax : 6507 3849

**PS: This is a system generated mail. Please do not reply to this mail.**

> Back to OneMotoring

## Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	881F
Vehicle Details	
Vehicle No.:	SGS4644H
Vehicle to be Exported:	No
Intended Deregistration Date:	08 Oct 2019
Vehicle Make:	TOYOTA
Vehicle Model:	HARRIER 2.0 ELEGANCE AT ABS D/AIRBAG 2WD
Primary Colour:	Silver
Manufacturing Year:	2016
Engine No.:	3ZRB897185
Chassis No.:	ZSU600090600
Maximum Power Output:	111.0 kW (148 bhp)
Open Market Value:	\$30,551.00
Original Registration Date:	22 Nov 2016
First Registration Date:	22 Nov 2016
Transfer Count:	0
Actual ARF Paid:	\$34,772.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	21 Nov 2026
PARF Rebate Amount:	\$26,079.00
Intended COE Rebate Details	
COE Expiry Date:	21 Nov 2026
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$56,410.00
COE Rebate Amount:	\$40,160.00
<b>Total Rebate Amount:</b>	<b>\$66,239.00</b>

The information contained herein is correct as at 08 Oct 2019

OK

**L Soon Auto Services**  
**No.10 Ang Mo Kio Industrial Park 2A**  
**#03-18 Ang Mo Kio Auto Point**  
**Singapore 568047**  
**Tel: 6482 1513 Fax: 6556 2590**

**SGS4644H Toyota Harrier**

No	Qty	Parts Description	Estimated Parts Price
1	1	Rear bumper assy	\$ 2,880.00
2	1	Rear bumper right bracket	\$ 91.00
3	1	Rear bumper right retainer	\$ 93.00
4	1	Rear bumper sponge	\$ 184.00
5	2	Rear bumper reflector	\$ 187.00
6	1	Rear right door weatherstrip	\$ 188.60
7	1	Rear right door glass moulding	\$ 176.60
8	1	Rear right door outer handle	\$ 127.20
9	1	Rear right door panel assy <i>X Repair.</i>	\$ 1,461.50
10	1	Rear right door chrome protector	\$ 280.20
11	1	Rear right door regulator with motor assy	\$ 478.50
12	1	Rear right door lock mechanism	\$ 215.30
13	1	Rear right door lock catch	\$ 89.60
14	1	Rear right fender assy <i>X Repair.</i>	\$ 2,698.00
15	1	Rear right fender inner garnish	\$ 475.00
16	1	Rear right fender inner cowling	\$ 88.50
17	1	Rear windscreen glass moulding	\$ 380.00
18	1	Rear right side air duct ventilator	\$ 125.00
			<u>\$ 10,219.00</u>
Less 25%			<u>\$ 2,554.75</u>
			<u>\$ 7,664.25</u>

**L Soon Auto Services**  
**No.10 Ang Mo Kio Industrial Park 2A**  
**#03-18 Ang Mo Kio Auto Point**  
**Singapore 568047**  
**Tel: 6482 1513 Fax: 6556 2590**

**SGS4644H Toyota Harrier**

No	Qty	Parts Description	Estimated Parts Price
<u>Special Nett Items</u>			
1	10	Rear bumper clips	\$ 50.00
2	8	Rear right fender inner garnish clips	\$ 30.00
3	1	Rear right fender sealant	\$ 80.00
4	1	Rear right fender inner cowling clips	\$ 20.00
5	1	Right side skirting	\$ 1,650.00
6	16	Right side skirting clips	\$ 50.00
7	1	Right side skirting sealant	\$ 80.00
8	1	Rear right quarter glass sealant	\$ 80.00
			\$ 2,040.00
<b>Total parts</b>			<b>\$ 9,704.25</b>

{  
 X NN

**L Soon Auto Services**  
**No.10 Ang Mo Kio Industrial Park 2A**  
**#03-18 Ang Mo Kio Auto Point**  
**Singapore 568047**  
**Tel: 6482 1513 Fax: 6556 2590**

**SGS4644H Toyota Harrier**

No	Description	Labour Charges	
1	Labour for panel beating, cut, weld, straighten rear right affected area and replace rear right damaged parts.	\$ 800.00	400
2	To putty and spray painting rear right and rear portion.	\$ 800.00	400
3	To remove and install rear inner garnish and trim to facilitate the repair.	\$ 140.00	} X MN
4	To remove and install rear right door lock mechanism.	\$ 80.00	
5	To check rear right door lock for function.	\$ 80.00	
6	To transfer rear right door glass to new door.	\$ 80.00	
7	To apply anti rust proofing to rear right affected area.	\$ 100.00	
8	To remove and install rear right quarter glass.	\$ 100.00	500
9	To apply rear right door colour sticker.	\$ 800.00	
<b>Total labour :</b>		<b>\$ 2,980.00</b>	

**Total parts : \$ 9,704.25**  
**Total labour : \$ 2,980.00**  
**Total repair cost : \$ 12,684.25**

*[Signature]*  
18/10/19

**LKK Auto Consultants** hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer  
 Signature:  
 Date:

Total : 1300  
 Guo Qiang - 82880282  
 After repair photos  
 08/10/19.  
 4 Days.



## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
MS FIRST CAPITAL INSURANCE LTD		Ref : CS/FCI19017581/Gyf3n2	
36 ROBINSON ROAD #16-01 CITY HOUSESINGAPORE 068877		Date : 21-10-2019	
		Code : FCI2	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	SHB 2280P	Veh. Inspected	SGS 4644H
Policy No.		Coverage (\$)	0.00
Claim No.	D19006384MFSH	Excess (\$)	0.00
Assign From	MERINA CHIA SAN SAN	Assign Date	07/10/2019
2. Vehicle Particulars & Condition			
Make & Model	TOYOTA HARRIER	c.c	1986
Engine No.	HIDDEN	Year of Reg.	2016
Chassis No.	ZSU600090600	Colour	GREY
Odometer	68678	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre	255/50 R19	DUNLOP	6 mm
L/H Front Tyre	255/50 R19	DUNLOP	6 mm
R/H Rear Tyre	255/50 R19	DUNLOP	6 mm
L/H Rear Tyre	255/50 R19	DUNLOP	6 mm
4. Description of Damages			
THE VEHICLE SUSTAINED DAMAGES AT THE O/S BODY. DAMAGES SEE DETAILS.			
5. General Information			
Accident Date	04/10/2019	Inspection Date	08/10/2019
Survey held at	L SOON AUTO SERVICES 10 ANG MO KIO INDUSTRIAL PARK 2A #03-18 AMK AUTO POINT SINGAPORE 568407		
5a. Remarks			
A) DAMAGES CONSISTENT TO ACCIDENT REPORT. B) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. C) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			
5b. Estimate Days of Repair			
ESTIMATED NORMAL PERIOD FOR REPAIR:		4 Working Days	



## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

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### ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SGS 4644H

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<b>REPLACEMENT OF PARTS</b>				
1	REAR BUMPER ASSY	NOT NECESSARY	2,880.00	-
1	REAR BUMPER RIGHT BRACKET	NOT NECESSARY	91.00	-
1	REAR BUMPER RIGHT RETAINER	NOT NECESSARY	93.00	-
1	REAR BUMPER SPONGE	NOT NECESSARY	184.00	-
2	REAR BUMPER REFLECTOR	NOT NECESSARY	187.00	-
1	REAR RIGHT DOOR WEATHERSTRIP	NOT NECESSARY	188.60	-
1	REAR RIGHT DOOR GLASS MOULDING	NOT NECESSARY	176.60	-
1	REAR RIGHT DOOR OUTER HANDLE	NOT NECESSARY	127.20	-
1	REAR RIGHT DOOR PANEL ASSY	TO REPAIR SEE LABOUR	1,461.50	-
1	REAR RIGHT DOOR CHROME PROTECTOR	NOT NECESSARY	280.20	-
1	REAR RIGHT DOOR REGULATOR WITH MOTOR ASSY	NOT NECESSARY	478.50	-
1	REAR RIGHT DOOR LOCK MECHANISM	NOT NECESSARY	215.30	-
1	REAR RIGHT DOOR LOCK CATCH	NOT NECESSARY	89.60	-
1	REAR RIGHT FENDER ASSY	TO REPAIR SEE LABOUR	2,698.00	-
1	REAR RIGHT FENDER INNER GARNISH	NOT NECESSARY	475.00	-
1	REAR RIGHT FENDER INNER COWLING	NOT NECESSARY	88.50	-
1	REAR WINDSCREEN GLASS MOULDING	NOT NECESSARY	380.00	-
1	REAR RIGHT SIDE AIR DUCT VENTILATOR	NOT NECESSARY	125.00	-
	LESS 25% DISCOUNT		-2,554.75	-
			7,664.25	-
<b>SPECIAL NETT ITEMS</b>				
10	REAR BUMPER CLIPS (SN)	NOT NECESSARY	50.00	-
8	REAR RIGHT FENDER INNER GARNISH CLIPS (SN)	NOT NECESSARY	30.00	-
1	REAR RIGHT FENDER SEALANT (SN)	NOT NECESSARY	80.00	-
1	REAR RIGHT FENDER INNER COWLING CLIPS (SN)	NOT NECESSARY	20.00	-
1	RIGHT SIDE SKIRTING (SN)	NOT NECESSARY	1,650.00	-
16	RIGHT SIDE SKIRTING CLIPS (SN)	NOT NECESSARY	50.00	-
1	RIGHT SIDE SKIRTING SEALANT (SN)	NOT NECESSARY	80.00	-



## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
1	REAR RIGHT QUARTER GLASS SEALANT (SN)	NOT NECESSARY	80.00	-
			2,040.00	-
	<b>LABOUR</b>			
	LABOUR FOR PANEL BEATING,CUT,WELD,STRAIGHTEN REAR RIGHT AFFECTED AREA AND REPLACE REAR RIGHT DAMAGED PARTS.INCLUSIVE OF THE REPAIR OF REAR RIGHT DOOR PANEL ASSY AND REAR RIGHT FENDER ASSY.		800.00	400.00
	TO PUTTY AND SPRAY PAINTING REAR RIGHT AND REAR PORTION.		800.00	400.00
	TO REMOVE AND INSTALL REAR INNER GARNISH AND TRIM TO FACILITATE THE REPAIR.	NOT NECESSARY	140.00	-
	TO REMOVE AND INSTALL REAR RIGHT DOOR LOCK MECHANISM.	NOT NECESSARY	80.00	-
	TO CHECK REAR RIGHT DOOR LOCK FOR FUNCTION.	NOT NECESSARY	80.00	-
	TO TRANSFER REAR RIGHT DOOR GLASS TO NEW DOOR.	NOT NECESSARY	80.00	-
	TO APPLY ANTI RUST PROOFING TO REAR RIGHT AFFECTED AREA.	NOT NECESSARY	100.00	-
	TO REMOVE AND INSTALL REAR RIGHT QUARTER GLASS.	NOT NECESSARY	100.00	-
	TO APPLY REAR RIGHT DOOR COLOUR STICKER.		800.00	500.00
			2,980.00	1,300.00
<b>GRAND TOTAL</b>			<b>12,684.25</b>	<b>1,300.00</b>
<b>RECOMMENDED COST OF REPAIRS</b>				<b>1,300.00</b>

Report Ref No. CS/FCI19017581/Gyf3n2

XING GUO QIANG

M.MATAI, AMSAE-A

Automotive Assessor

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

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