

## Khanchna (LKK Auto)

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**From:** Chong Boon Sen <boonsen.chong@sg.cntaiping.com>  
**Sent:** Friday, March 13, 2020 11:47 AM  
**To:** Khanchna (LKK Auto)  
**Cc:** Chong Boon Sen  
**Subject:** Re: Mandate Request - YOUR REF: SNM19D204674-YK4527S-CBS-Direct Settlement - Accident Involving YK4527S (OI : CTI ) AND SKU2916D (TP : LKK REF - CC6/CTI19017569/ka3) on 02/10/2019

Dear Sir,

pls proceed as recommendation.

self note to put in Albert mandate via email in system. to also put in igen claimant details and workshop details shortly after offer.

### **Chong Boon Sen**

Claims Executive  
Department

### **China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #16-00 Springleaf Tower Singapore 079909  
DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

**W:**[www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](http://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG 3 Anson Road #16-00 Springleaf Tower Singapore 079909  
DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

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**From:** Khanchna (LKK Auto) <[khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)>

**Sent:** Thursday, March 12, 2020 9:51 AM

**To:** Chong Boon Sen <[boonsen.chong@sg.cntaiping.com](mailto:boonsen.chong@sg.cntaiping.com)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Mandate Request - YOUR REF: SNM19D204674-YK4527S-CBS-Direct Settlement - Accident Involving YK4527S (OI : CTI ) AND SKU2916D (TP : LKK REF - CC6/CTI19017569/ka3) on 02/10/2019

Dear Mr. Boon Sen,

As spoken, we attach herewith a copy of the accident video and scene photo.

We have spoken to Jasmine (Insured company representative) on 14/10/2019. We did clarify with insured the nature of the accident and Insured is aware that NCD (if any) would be affected.

Sorry for the inconvenience caused.

Thank you.

Best Regards,

**Khanchna** | Case Handler

**LKK Auto Consultants Pte Ltd**

DID: **6841 2360** | email: [Khanchna@lkkauto.com](mailto:Khanchna@lkkauto.com) | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Khanchna (LKK Auto)

**Sent:** Wednesday, 4 December 2019 9:19 AM

**To:** Chong Boon Sen <[boonsen.chong@sg.cntaiping.com](mailto:boonsen.chong@sg.cntaiping.com)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Mandate Request - YOUR REF: SNM19D204674-YK4527S-CBS-Direct Settlement - Accident Involving YK4527S (OI : CTI ) AND SKU2916D (TP : LKK REF - CC6/CTI19017569/ka3) on 02/10/2019

Your ref : CTI - SNM19D204674-YK4527S

Our ref : CC6/CTI19017569/Kka3q2

Dear Sirs,

We refer to the above matter.

Based on third party accident video footage, both vehicles were turning left but Insured vehicle had collided into third party vehicle whilst turning. We are of the opinion that liability is down against Insured based on the video. We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be withheld pending for final allocation of liability in settlement.

We seek your approval to offer repairer "**WEI LEE MOTOR WORKS**" at \$ **4,918.06 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 6,977.48	\$ 4,670.61
2. Loss of Use (4 days x \$ 80)	\$ 320.00	\$ 240.00 (4 days x \$60)
3. LTA Search Fee	\$ 7.45	\$ 7.45
Total	\$ 7,304.93	\$ <b>4,918.06</b>

Enclosed here with all the relevant documents for your perusal.

**For your approval please.**

Thank you.

Best Regards,

**Khanchna** | Case Handler

**LKK Auto Consultants Pte Ltd**

DID: **6841 2360** | email: [khanchna@lkkauto.com](mailto:khanchna@lkkauto.com) | Fax: 6741-4108  
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