

Hock Wah Motor Workshop Pte Ltd

Blk3011 Bedok North Avenue 4
Bedok Industrial Park E
#01-2008/2010/2012/2014
Singapore 489977
Tel: +65 6441 5655 Fax: +65 6243 8121
R.O.C No: 200104141D Gst Reg No.: 20-0104141-D

Our Ref: SMH3822D
Date: 25-Nov-2019

To:

LKK Auto Consultants Pte Ltd
51 Paya Ubi Industrial Park
#02-25 Ubi Avenue 1
Singapore 408933

Dear Sir / Madam

Accident involving vehicle No. SMH3822D and SGM6874D on 05/10/2019
along / at PIE TOWARDS TUAS

We refer to the above accident.

We were instructed by our client, SON JOO HO
the owner of vehicle SMH3822D to claim damages against your insured SGM6874D
in connection with a road traffic accident as above details.

We are instructed that the accident was caused by your insured's negligent driving and/or management of his vehicle. As a result, our client's vehicle was damaged and our client have to put to loss and expenses. Particulars of which are as follows:

Total Cost Repair	\$	5031.78
Loss Of Rental (\$110.00 x 13 Days - INC. SL	\$	1430.00
LTA Search	\$	2.00
Towing Bill	\$	45.00
Total	\$	6508.78

Please revert within the next **seven (7)** days, so that we can advise our third party claimaint for the next course of action.

We support our claim with documents enclosed.

Yours faithfully



Anysia Foo
Senior Claims Advisor
motor@hockwah.com.sg



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

10 OCTOBER 2019

**TANG HOI TONG ANTHONY
BLOCK 311 TAMPINES STREET 33
#10-02
SINGAPORE 520311**

BY POST & BY EMAIL

Dear Sir/Madam,

**OUR REF : CC6/AIG19017567/Uha3
YOUR REF : SGM 6874D**

**ACCIDENT INVOLVING SGM 6874D AND SMH 3822D ALONG PIE TOWARDS TUAS
ON 05.10.2019**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from Body Repairer/Workshop acting on behalf of the owner of SMH 3822D against your motor insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Please be informed that your No Claim Discount (NCD – if any) may be affected as a result of the claim against your policy. Unless you have an NCD protector.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defense, please reply to us within 10 days from the date of this letter.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AIG's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AIG of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

In the event of receiving and handling of any third party injury claim(s), AIG shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6841 2096 or email us at vicalpeh@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,

Vic Alpeh
Case Handler
DID: 6841 2096
FAX: 6741 4108
Email: vicalpeh@lkkauto.com

c.c. *AIG Asia Pacific Insurance Pte Ltd*
(Motor Claims Dept)

Thlleh311@gmail.com
(Email)

Vic (LKKAuto)

From: Vic (LKKAuto)
Sent: Thursday, 10 October, 2019 4:26 PM
To: Thtleh311@gmail.com
Cc: Admin A; Vic (LKKAuto)
Subject: YOUR REF: SGM 6874D - ACCIDENT INVOLVING SGM 6874D AND SMH 3822D
ALONG PIE TOWARDS TUAS ON 05.10.2019



51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

10 OCTOBER 2019

TANG HOI TONG ANTHONY
BLOCK 311 TAMPINES STREET 33
#10-02
SINGAPORE 520311

BY POST & BY EMAIL

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Please be informed that your No Claim Discount (NCD – if any) may be affected as a result of the claim against your policy. Unless you have an NCD protector.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defense, please reply to us within 10 days from the date of this letter.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AIG's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AIG of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

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If you need any clarification, please do not hesitate to contact us at 6841 2096 or email us at vicalpeh@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

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AUTHORIZATION TO ACT
(AIG Asia Pacific – EXPRESS THIRD PARTY CLAIM)

I, SOH JOO HO ("the third party claimant")
of 70 BAYSHORE ROAD #12-09 S 469987 (address),
owner of SMH 38720 (vehicle no.) hereby authorize
HOCK WAH MOTOR WORKSHOP PTE LTD

("the workshop") to act for me with respect to my claim for repair costs and/or
rental and/or loss of use ("claim") for my vehicle no. SMH 38720 that was
damaged pursuant to the accident which occurred on 05 10 2019 (date) along
P1E towards Tuas (location)
involving vehicle no/s SGM 6874D ("the accident").

I further authorize the workshop to settle the above mentioned claim in a
manner that they deem fit and the workshop is further authorized to receive
payment further to settlement of my claim with payment cheque/s being made in
favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my
behalf is on a without prejudice and without admission of liability basis insofar
as the driver/owner/insurers of the other vehicle/s is concerned.

Date this 05 day of 10 (month) 20 19 (year)


Signed by "the third party claimant"


Signed by "the workshop"



RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **HOCK WAH MOTOR WORKSHOP PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$5,031.78** (Repair Cost), **S\$1,000.00** (Loss of Rental/Use), **S\$47.00** (Disbursement), for vehicle no. **SMH 3822D** that was damaged pursuant to the accident which occurred on **05/10/2019** (date) along **PIE TOWARDS TUAS** (location) involving vehicle no/s **SGM 6874D**. This is pursuant to the inspection conducted on **07/10/2019** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **SON JOO HO** ("the third party claimant") of vehicle no. **SMH 3822D** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SMH 3822D** (vehicle no.) as a result of the accident.



We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 16 (day) of DECEMBER (month) 2019 (year)


CNS

Signed by appointed surveyor

Signed by "the workshop" (with chop)

HOCK WAH MOTOR WORKSHOP PTE LTD

BLK 3011 BEDOK INDUSTRIAL PARK E
BEDOK NORTH AVE 4
#01-2008/10/12 SINGAPORE 489977
TEL: 6441 5655 FAX: 6441 5355/6343 #121
R.O.C No: 200104141D GST Reg No. 20-0104141-D

TO : SXXX3650H

AIG Asia Pacific Insurance Pte Ltd
NO 78 Shenton Way
07-16 CHARTIS Building
SINGAPORE 079120
TEL: 1800 4193000 FAX: 68357416
PH:
ATTN:

TAX INVOICE

Number : IV00062201
Date : 22/11/2019
Case No :
Vehicle No : SMH3822D
Chassis: GM41207357
Year of Mfr 2018
Policy No 5107162680
Model : HONDA GRACE
HYBRID 1.5DX AUTO

Term:

Sn	DESCRIPTION	QTY	U_PRICE	DISC	AMOUNT
1	BOOTLID	1.0	450.00	(15)	517.50
2	BOOTLID LOGO - GRACE	1.0	28.00	(15)	32.20
3	BOOTLID LOGO - HYBRID	1.0	33.00	(15)	37.95
4	BOOTLID EMBLEM	1.0	15.00	(15)	17.25
5	BOOTLID LAMP LH	1.0	200.00	(15)	230.00
6	TAIL LAMP LH	1.0	200.00	(15)	230.00
7	BOOTLID LOCK	1.0	65.00	(15)	74.75
8	BOOTLID RUBBER	1.0	50.00	(15)	57.50
9	END PANEL	1.0	205.00	(15)	235.75
10	END PANEL TOP GARNISH	1.0	50.00	(15)	57.50
11	SPARE TYRE PANEL SPONGE	1.0	75.00	(15)	86.25
12	SPARE TYRE PANEL TOP GARNISH	1.0	150.00	(15)	172.50
13	REAR BUMPER	1.0	180.00	(15)	207.00
14	REAR BUMPER REFLECTOR GRILLE LH	1.0	15.00	(15)	17.25
15	BOOTLID CLIP	4.0	2.00	(15)	9.20
Nett Price - Parts Sub Total					1,982.60
16	REAR FENDER RH - REPAIR	1.0			
17	REAR FENDER LH - REPAIR	1.0			
18	REVERSE SENSOR	1.0	200.00	0	200.00
Special Nett Price - Parts Sub Total					200.00
Parts Total					2,182.60
19	LABOUR TO REMOVE & REFIT NECESSARY PARTS	1.0	900.00	0	900.00
20	SPRAY PAINT ON THE AFFECTED AREAS	1.0	1,100.00	0	1,100.00
21	ANTI-RUST COATING	1.0	80.00	0	80.00
22	WIRING	1.0	30.00	0	30.00
23	TO REMOVE & REFIT REVERSE SENSOR	1.0	50.00	0	50.00
24	LABOUR TO DIAGNOSIS	1.0	360.00	0	360.00
Labour 1 Sub Total					2,520.00
SINGAPORE DOLLARS : FIVE THOUSAND THIRTY-ONE AND CENTS SEVENTY-EIGHT ONLY			Less Excess		0.00
			SUBTOTAL		4,702.60
			GST 7.00%		329.18
			TOTAL		5,031.78

E. & O. E.

HOCK WAH MOTOR WORKSHOP PTE LTD

CUSTOMER SIGNATURE

AUTHORISED SIGNATURE

* N = Item not subjected to GST

Page 1 of 2

Issued by : Anyasia

BLK 301 | BEDOK INDUSTRIAL PARK E
BEDOK NORTH AVE 4,
#01-2008/10/12 SINGAPORE 489977
TEL: 6441 5655 FAX: 6441 5355/6243 8121
R.O.C No: 200104141D GST Reg. No. 20-0104141-D

AIG Asia Pacific Insurance Pte Ltd
NO 78 Shenton Way
07-16 CHARTIS Building
SINGAPORE 079120
TEL : 1800 4193000 FAX : 68357416
PH :
ATTN :

Number : IV00062201
Date : 22/11/2019
Case No :
Vehicle No : SMH3822D
Chassis: GM41207357
Year of Mfr 2018
Policy No 5107162680
Model : HONDA GRACE
 HYBRID 1.5DX AUTO

Sn	DESCRIPTION	QTY	U_PRICE	DISC	AMOUNT
<p>Date of accident : 07/10/2019 09:36 AM. Place : PIE > TUAS</p>					

HOCK WAH MOTOR WORKSHOP PTE LTD

AUTHORISED SIGNATURE



Issued by : Anysia



WIN WIN RENT-A-CAR PTE LTD

Invoice

SMH3822D
SON JOO HO
70 BAYSHORE ROAD
#12-09
S(469987)

Invoice No : WPLIN0003766
Invoice Date : 17/10/2019
Due Date : 17/10/2019
VHA No : 4344
Referral ID : H006

Description :	Amount
Rental for 13 Day/s @ \$110 per Day \$	1,430.00

Vehicle No : SJE 8160 Z

Vehicle Description : Toyota Altis 1.6 A

Rental Period : 05/10/2019 to 17/10/2019

Total Amount Payable : \$ 1,430.00

WIN WIN RENT-A-CAR PTE LTD8 Kaki Bukit Ave 4 #06-04 Premier@Kaki Bukit Singapore 415875
Tel: 6315 8479 H/P: 9833 0807**VHA No: 4344**Invoice No: **WPLIN 3766**

Hirer's Vehicle No: _____

UEN: 201505115E

VEHICLE RENTAL AGREEMENT**HIRER'S PARTICULARS**Name: (as in I/C) SEN JOO HONRIC / FIN No: 97663650HAddress (Res): 70 BAYSHORE ROAD#13 09 S (469987)

Name & Address of Employer: _____

Occupation: _____ Driving Exp: _____

Singapore Driving Licence No: _____

Issue Date: 11 07 2003 Date of Birth: 21 06 1976Tel: (O) _____ (R) _____ HP: 90067476**ADDITIONAL DRIVER'S PARTICULARS**

Name: (as in I/C) _____

NRIC / FIN No: _____

Address (Res): _____

Occupation: _____ Driving Exp: _____

Singapore Driving Licence No: _____

Issue Date: _____ Date of Birth: _____

Tel: (O) _____ (R) _____ H/P: _____

VEHICLE CHECK LISTINDICATE:
D - DENTS
A - ACCIDENTS
S - SCRATCHES

RIGHT



REAR



FRONT



TOP



LEFT

MISSING / FAULTY ACCESSORIES / PARTS

REMARKS: _____

Vehicle No: STF P1602 Replace Veh No: 2014-2221Mileage Out: 231255 Mileage Out: _____Make & Model: 7. ACTIS Auto / ManualOut: Date 5/10/19 Time: 12:50

HIRE / PERIOD EXPIRY Time: _____

NON-WAIVER EXCESS-\$2000/-**CHARGES**Daily 13 @ \$ 110 per day 1430

Weekly @ \$ per week

Monthly @ \$ per month

Hours @ \$ per hour

Extension @ \$

Delivery/Collection Service

SUB-TOTAL \$**PETROL LEVEL**

Out E 1/8 1/4 3/8 1/2 5/8 3/4 7/8 F

In E 1/8 1/4 3/8 1/2 5/8 3/4 7/8 F

Fuel

Traffic / Parking Fines

TOTAL CHARGES \$

Hirer's Signature



Additional Driver's Signature

I have read and agree to the terms and condition on both sides of the agreement. If I have presented a charge/credit card for payment, I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have given WIN WIN RENT-A-CAR PTE LTD in connection with this agreement is true.

***IMPORTANT**

1. VEHICLE IS STRICTLY PROHIBITED FOR "HIRE FOR REWARDS" USAGE SUCH AS UBER / GRABCAR / GRABSHARE ETC.
2. ONLY PERSON ABOVE 23 YEARS OF AGE WITH MORE THAN 2 YEARS DRIVING EXPERIENCE, AUTHORIZED, LICENSED AND SIGNING THIS AGREEMENT MAY DRIVE THE VEHICLE.
3. ALL PARKING AND TRAFFIC VIOLATIONS ARE THE RESPONSIBILITY OF THE HIRER. AN ADMINISTRATIVE CHARGE WILL BE LEVIED ON ANY TRAFFIC VIOLATIONS REDIRECTED.
4. THE HIRER SHALL BE LIABLE FOR EXCESS CHARGES FOR ANY LATE RETURN AT THE RATE SHOWN PER HOUR OR PER DAY, INCLUSIVE OF CDW AND/OR PAI WHERE APPLICABLE.
5. IN CASE OF ACCIDENT, THE HIRER SHALL REPORT TO RENTAL OFFICE IMMEDIATELY. IF THERE IS BODILY INJURIES, A POLICE REPORT MUST BE MADE WITHIN 24 HOURS.
6. VEHICLE IS STRICTLY FOR SINGAPORE USE ONLY, AND MAY NOT BE DRIVEN OUT OF SINGAPORE WITHOUT PRIOR CONSENT OF THE COMPANY WIN WIN RENT-A-CAR PTE LTD.

RETURN OF VEHICLE. THE HIRER / DRIVER IS REQUIRED TO SIGN IN THE COLUMN "SIGNATURE OF HIRER / DRIVER" FAILING WHICH THE DAY AND TIME INSERTED BELOW SHALL BE DEEMED TO BE THE DAY AND TIME THE VEHICLE IS RETURNED TO WIN WIN RENT-A-CAR PTE LTD AND THE SAME SHALL BE ACCEPTED AS CONCLUSIVE EVIDENCE OF THE SAME AND SHALL NOT BE CHALLENGED OR QUESTIONED ON ANY ACCOUNT WHATSOEVER.

DATE IN	TIME IN	MILEAGE	CHECKED BY	REMARKS	
<u>7/10/19</u>	<u>14:05</u>	<u>233020</u>			
					SIGNATURE OF HIRER/DRIVER



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

8 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-19-163760

Date of Request: 05/10/2019

Your Ref No: Online Purchase

Hock Wah Motor Workshop Pte Ltd
Blk 3011, Bedok Industrial Park E,
#01-2008/2010/2012
Singapore 489977

Dear Sir/Madam,

Enquiry Date 05/10/2019
Enquiry By Janice Lee Jia Yi
TP Vehicle No. SGM6874D
Accident Date 05/10/2019

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SGM6874D	AIG Asia Pacific Insurance Pte. Ltd.	26/10/2018-25/10/2019	65-6419-3000

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-19-163760
Date of Request: 05/10/2019

Your Ref No: Online Purchase

Hock Wah Motor Workshop Pte Ltd
Blk 3011, Bedok Industrial Park E,
#01-2008/2010/2012
Singapore 489977

Dear Sir/Madam,

Enquiry Date 05/10/2019
Enquiry By Janice Lee Jia Yi
TP Vehicle No. SGM6874D
Accident Date 05/10/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque



Trans Recovery Services Pte.Ltd.

HQ: No. 2 Ang Mo Kio Street 63, Singapore 569111

UEN No.: 201737017G

Hotline: +65 8201 6666

Fax: +65 6287 7764

Email: recovery@transcab.com.sg

Invoice /
Service Order no :

007615

Date: 05/10/19

Messrs: Hock Wah Motor

Vehicle no: SMH 3822D

Time: CALL IN: REACH: COMPLETE:

From: P2 Kallang Bahan

Operator: James

Amount: \$45 CASH CREDIT

Brand/Model: H. Grace

Contact No: 90067496

To: Bedok Ind

Tow Truck/By: Cherry 4006

Type of Service:

- | | |
|---|--|
| <input type="checkbox"/> Breakdown | <input type="checkbox"/> Accident |
| <input type="checkbox"/> Jump Start | <input type="checkbox"/> Transportation |
| <input type="checkbox"/> Replace Battery/Tyre | <input type="checkbox"/> Malaysia Towing |
| <input type="checkbox"/> King Dolly/Flatbed | <input type="checkbox"/> Locksmith |
| <input type="checkbox"/> Crane/Winch | <input type="checkbox"/> Repossess |
| <input type="checkbox"/> MSCP/BSCP | <input type="checkbox"/> Load/Cargo Box |

Owner/Driver
Signature:

Date:
Time:

*** Please do not leave any valuables in your car. ***

Invoice
Received By:

Date:
Time:

Key:

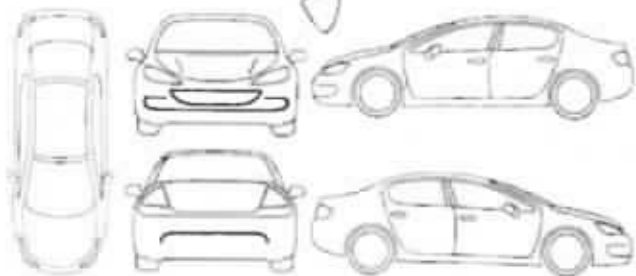
YES

NO

Location:

Remark:

Parked Area:



#: Cracked, X: Missing, O: Dented, S: Scratched