

ASS. REC. BY:

REF:

CS/MSG/1907532/UV F3

02

Special Instruction:

Surveyor: Marcus

ASSIGNMENT (Office)

From (Person): Crystal La of MSIG Date/Time: 4.10.19 4.31p.m

Estimated Cost: Bill to:

OD/TP/WS/TP RES/OD RES/EVA/INV/MV/CS

To Inspect Vehicle No: SJ2 4898U Insured: VN5729D

at Workshop m/s Precise Auto Tel: 67457367

of NO1 Kaki Bukit Ave 6 #02-33/34/36

Policy No: 28966472MKC Claim No: 608015

Sum Insured: Excess:

Make of Veh: D.O.A. 3/10/19
(Client's Record)

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time: 4.10.19 4.45p.m Person Contacted: Arine Vehicle: IN (OUT)

Date/Time	Action/Instruction (✓) Estimate
	VN 5729D - CS/MSG/5015194/UVBd2 DP - 24/08/2015
	SJ2 4898U: X
17/10/19	Informed Crystal pending workshop est by merimen
13/11/19	Send preli revised via merimen

ASS. REC. BY: marcusREF: MS16**ASSIGNMENT**

From: _____ Date: 16.10.2019

Estimated Cost: _____

OD/TP/WS/TP RES/OD RES/EVA/INV/MV

To Inspect Vehicle No: SJ2 4898 U

at Workshop m/s- Precise Auto

of NO 1 Kaki Bukit Ave 6 #02-34/36

Insured: _____

Policy No. _____

Claims No. _____

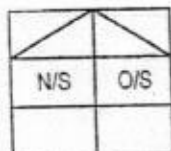
Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: Aster 11.00 9.00

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

Bal. or Market Value: 417k

IDAC Accident Report: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 1 days Res.: Yes or NoLum Sum: 20 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: SJ2 4898 U Yr Regn: 11/10

Type: M/Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or FA7

Make: Toyota Corolla Altis c.c. 1598

Colour: Silver A/C: Insured / Std / NI / NA

Sp. Reading: 200286 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: MR053REE10.4104195

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 195/65R15

R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front	Rear
R/Bal. <u>6</u> mm	R/Bal. <u>6</u> mm
L/Bal. <u>6</u> mm	L/Bal. <u>6</u> mm
D.O.A. <u>3/10/19</u>	D.O.I. <u>16/10/19</u>

Survey held at _____

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or *

MS fat mirror

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

2/11/19 confirmed w/s # 702 w. L. Yan Hong (Red: 400.20, 380)

RECEIVED 13 NOV 2019

Date/Time, File Pass to?

☐ : Preli. Report

☐ : Final Report

Days Of Repair: 1Resurvey No. of Trip: 1

Survey Fee:

Transportation:

S + RS: \$

Photos

Others

TOTAL

Date/Time, File Return to?

2) Blu-typistReport Format: MRimenLump Sum / L.R. / 700kAdd Fee: ☐ : Site Insp (\$)☐ : Interview (\$)☐ : Tech. Invs (\$)☐ : Weekend (\$)

150

11

161

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte. Ltd. 4 Shenton Way #21-01 SGX Centre 2 Singapore 068807	From: LKK Auto Consultants Pte Ltd 51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park Singapore 408933
Attn: Fievel Foo Wen Yao	Date: 13 Nov 2019

Preliminary Advice

Insured Vehicle No	: YN5729D	Accident Date	: 03/10/2019
TP Vehicle No	: SJZ4898U	Assignment Date	: 07/10/2019
Make	: TOYOTA COROLLA ALTIS	Est. Duration of Repair	: 1
Date of Inspection	: 16/10/2019		
Inspection At	: PRECISE AUTO SERVICES (HQ) NO.1 KAKI BUKIT AVE 6 #02-34/36 SINGAPORE 417883		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages n/s front mirror and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	1,122.20
Revised Amount	:S\$	700.00 (LUMP SUM)
Check Items (Estimated)	:S\$	0.00
Total	:S\$	700.00
Lump Sum Repair	:S\$	
Total Loss Consideration		
New for Old Value	:S\$	
Pre-Accident Value	:S\$	
COE / PARF Rebate	:S\$	
Salvage Value	:S\$	
Margin for Repair	:S\$	

Remarks

- () The vehicle is economical/not economical for repair.
- (X) The above survey was conducted on a 'without prejudice' basis.

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	04 Oct 2019		07 Oct 2019 10:44 Edit Adj Rpt				Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
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CLAIM SUBFOLDER DETAILS [Created by insurer]

Insured:	Brandschutz Fire Technology Pte Ltd, Co. Reg. No.: 201005890R			
Main Claimant:	JOYRIDE CAR RENTAL PTE LTD, Co. Reg. No.: 201842065H			
Vehicle Reg. No.:	SJZ4898U	Date of Loss:	03/10/2019 16:00 - :59 [106 Months and 3 Days From LTA Reg Date (Man Yr)]	
Claim Type:	TP / 608015	Policy/Cover Note No.:	28966472MKC (Comprehensive) Coverage: 03/07/2019 - 02/07/2020	
Vehicle Reg. No. (Insured):	YN5729D	Policy No. (Claimant):		
		Excess:		
Repairer:	Precise Auto Services (HQ) NO.1 KAKI BUKIT AVE 6 #02-34/36, 417883 Kaki Bukit - Tel:			
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Fievel Foo Wenyao - 6643 1316]			
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MARCUS CHUA] ... [Imm.Advice due 08/10/2019]			
Adj Asg. Remarks:	on WP. Manual assigned to LKK via email on 04/10/19. (Manual Assign). Liab: unclear. Agree on SJE. Assign: Marcus Chua from LKK Auto Consultants Pte Ltd. Contact: Arine @ 6745 7367.			

[View All](#) [Compose Case Mail](#)

ASSOCIATED MAIL RECEIVED

There are no mail for this case.

ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

View Sent Message

This mail is associated with :

***SJZ4898U (608015)**
[YN5729D]

TP
JOYRIDE CAR RENTAL PTE LTD
Oct 3 2019 4:00PM
[Brandschutz Fire Technology Pte Ltd]
Precise Auto Services

[Resend](#)[View Recipients](#)[Print Message](#)[Delete Message](#)[Forward](#)

From LKK Auto Consultants Pte Ltd (LKK_HQ), sent on 17/10/2019 11:32 AM.
To MSI_CLSC
Subject TP SURVEY SJZ 4898U

Dear Crystal,

Please be informed that we have inspected the vehicle SJZ 4898U on 16/10/2019.

We are pending workshop estimate from repairer.

Best Regards,
Veron Chen

DOCUMENTS SUMMARY

There are no documents.

Summer Lee (LKK Auto)

From: Crystal Lee <crystal_lee@sg.msig-asia.com>
Sent: Friday, 4 October, 2019 4:31 PM
To: Admin-D (LKKAuto); assignments
Cc: Ong Zi Hui
Subject: Survey Request - Manual Assigned
Attachments: 04102019132853.pdf

Importance: High

Manual Assigned

Dear LKK,

Refer to the email below, please arrange survey the vehicle.

We'll assign via Merimen once we receive the assignment from Motor Team.

Please contact us ASAP if you cannot attend this assignment

Thank you & Best regards,
Crystal Lee
Admin Officer, Claims Services (In-House Survey)
D: +65 6594 2535 | F: +65 6643 1349 | crystal_lee@sg.msig-asia.com



MSIG

MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220

9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg



A Member of **MS&AD** INSURANCE GROUP

From: Helene Phua
Sent: Friday, 4 October, 2019 3:32 PM
To: Crystal Lee <crystal_lee@sg.msig-asia.com>; Ong Zi Hui <zihui_ong@sg.msig-asia.com>
Subject: FW: Pre-repair Inspection for SJZ 4898U (Your Insured Veh no : YN 5729D)

Have a great week ahead!

Helene Phua
Admin Assistant, Claims Services
D: +65 6594 2493 | F: +65 6225 7402 | helene_phua@sg.msig-asia.com



MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg



A Member of **MS&AD** INSURANCE GROUP

From: Helene Phua
Sent: Friday, 4 October, 2019 3:32 PM
To: 'Precise Auto Service' <Support@preciseauto.sg>
Cc: Fievel Foo <Fievel_Foo@sg.msig-asia.com>
Subject: RE: Pre-repair Inspection for SJZ 4898U (Your Insured Veh no : YN 5729D)

Hi,

Thank you for your selection.

We will proceed to assign **Marcus Chua from LKK Auto Consultants Pte Ltd** via Merimen at our end and update you upon confirmation.

Please do not contact them directly to prevent confusion. Any arrangement or appointment of surveyor must come from MSIG.

Please be informed that our surveyor will also be conducting a post repair inspection within the stipulated timeline under the protocol.

Have a great week ahead!

Helene Phua
Admin Assistant, Claims Services
D: +65 6594 2493 | F: +65 6225 7402 | helene_phua@sg.msig-asia.com



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A Member of **MS&AD** INSURANCE GROUP

From: Precise Auto Service [<mailto:Support@preciseauto.sg>]
Sent: Friday, 4 October, 2019 3:23 PM
To: Helene Phua <helene_phua@sg.msig-asia.com>
Cc: Fievel Foo <Fievel_Foo@sg.msig-asia.com>
Subject: Re: Pre-repair Inspection for SJZ 4898U (Your Insured Veh no : YN 5729D)

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Dear Sir,

We refer to your email on dated 04-10-2019. Please be informed that we would like to select **Mr. Marcus Chua from LKK Auto Consultancy** as our SJE.

Thank You.

Best Regards
Arine

On Fri, 4 Oct 2019 at 14:39, Helene Phua <helene_phua@sg.msig-asia.com> wrote:

Hi,

We refer to your email dated 04/10/2019.

Please choose one surveyor from the list that you wish for us to appoint to conduct the pre-repair inspection:

- 1) LKK Auto Consultants Pte Ltd
- 2) Formteam Consultancy Pte Ltd
- 3) A-PAC Adjusters & Surveyors Pte Ltd
- 4) STA Inspection Pte Ltd
- 5) Appraisal VP Pte Ltd
- 6) AutoProbe Consultants
- 7) **MSIG In-House Surveyors**

This Fast-Lane settlement option is for clear-cut liability which MSIG will expedite offer @ 100% with express payment. Priority will be given to those opted for our in-house surveyor

To facilitate an expeditious claim settlement, we hope you are agreeable for the above surveyor to be the SJE (Single Joint Expert).

If not, you may wish to nominate any of the 10 surveyors listed below as the SJE, depending on their availability:

1) Calvin Ang	6) Chow Bo Xiong
2) Kenneth Kong	7) E C Looi

3) Marcus Chua	8) Daniel Chan
4) Ng You Han	9) Victor Png
5) Gary Soon	10) Samuel Phun

In your response, please also provide us a list of 10 surveyors as your nominated SJE, regardless of whether you agree or disagree to our above nominated SJE. We may consider appointing one of your nominated SJE in case of any of our nominated SJE is not available.

NB:

(a) ***Fast lane settlement is not applicable for cases that liability is in dispute***

(b) If both of us could not agree with each other's list of nominated SJE, we may still proceed to appoint a motor surveyor to conduct a pre repair survey & post repair inspection within the timeline stipulated under the NIMA protocol.

We have created a dedicated motor survey mailbox for your motor survey request and pre-repair inspection. Please contact us (MSIG) by clicking this link: motorsurvey@sg.msig-asia.com

Have a great week ahead!

Helene Phua

Admin Assistant, Claims Services

D: +65 6594 2493 | F: +65 6225 7402 | helene_phua@sg.msig-asia.com



MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg



A Member of **MS&AD** INSURANCE GROUP

From: Precise Auto Service [<mailto:Support@preciseauto.sg>]
Sent: Friday, 4 October, 2019 1:36 PM
To: Motor Survey <motorsurvey@sg.msig-asia.com>
Subject: Pre-repair Inspection for SJZ 4898U (Your Insured Veh no : YN 5729D)

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Dear Sir,

We refer to the above matter. Herewith attached 2 days PRI notice for your attention.

Kindly arrange a date and time to do PRI for our client vehicle (SJZ 4898U) in our workshop ASAP.

Thank You.

Best Regards

Arine

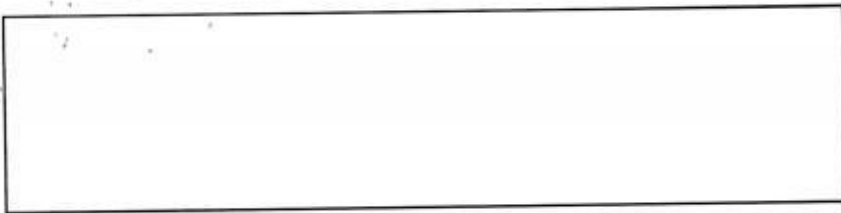
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T : 6745 7367 | **F :** 6841 3390

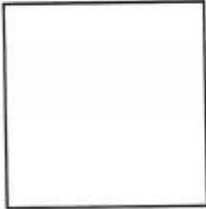
E : support@preciseauto.sg

W: www.preciseauto.sg

A : No.1 Kaki Bukit Ave 6, #02-33/34/36 AutoBay @ Kaki Bukit, Singapore 417883



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<https://www.facebook.com/PreciseAutoService/>

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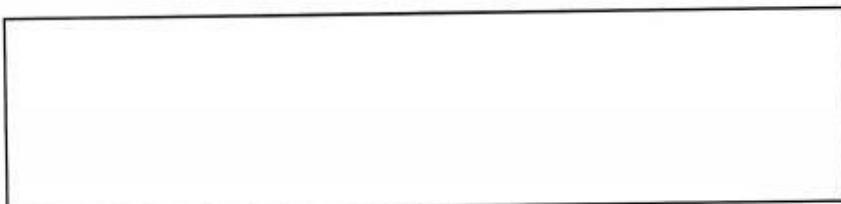
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T : 6745 7367 | F : 6841 3390

E : support@preciseauto.sg

W: www.preciseauto.sg

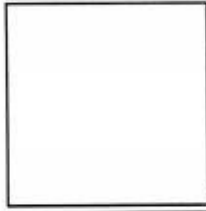
A : No.1 Kaki Bukit Ave 6, #02-33/34/36 AutoBay @ Kaki Bukit, Singapore 417883



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> **Back to OneMotoring**

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type:	Company
Owner ID:	065H

Vehicle Details

Vehicle No.:	SJZ4898U
Vehicle to be Exported:	No
Intended Deregistration Date:	16 Oct 2019
Vehicle Make:	TOYOTA
Vehicle Model:	COROLLA ALTIS 1.6 AUTO
Primary Colour:	Silver
Manufacturing Year:	2010
Engine No.:	1ZRX033229
Chassis No.:	MR053REE104104195
Maximum Power Output:	90.0 kW (120 bhp)
Open Market Value:	\$16,446.00
Original Registration Date:	30 Nov 2010
First Registration Date:	30 Nov 2010
Transfer Count:	1
Actual ARF Paid:	\$16,446.00 <i>prz</i>

Intended PARF Rebate Details

PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	29 Nov 2020
PARF Rebate Amount:	\$9,045.00

Intended COE Rebate Details

COE Expiry Date:	29 Nov 2020
COE Category:	A - Car (1600cc & below)
COE Period(Years):	10
QP Paid:	\$34,001.00
COE Rebate Amount:	\$3,806.00
Total Rebate Amount:	\$12,851.00

The information contained herein is correct as at 16 Oct 2019

OK

PRECISE AUTO SERVICE

NO. 1 KAKI BUKIT AVE 6 #02-33/34/36 SINGAPORE 417883

TEL : 67457367 FAX : 68413390

CO. REG. NO. : 35766600C GST REG. NO. : 35766600C

08-11-19

Date Of Accident : 03-10-19

OUR REF : SLZ 4898U/T/19

Joyride Car Rental Pte Ltd

1 Kaki Bukit Ave 6

#02-34 (BLK D)

Singapore 417883

ESTIMATE BILL ON VEH. NO. : SLZ 4898U

MODEL : TOYOTA ALTIS

CHASSIS NO. : MR053REE104104195

LIST ITEM

Side Mirror <i>1/1</i>	<i>866.50</i>	<i>CNE</i>	997.30
Side Mirror Cover <i>1/1</i>	<i>145.30</i>	<i>510</i>	152.30
			1,149.60
	Less Discount 25%:		287.40
			862.20

LABOUR CHARGE

To Replace Side Mirror & Aligned	<i>80</i>	130.00
To Respray Painting	<i>60</i>	130.00
		1,122.20
	GST 7% :	78.55
	TOTAL AMOUNT :	1,200.75

Not Affected
LKK
16/10/19
2/5 \$ 700
1 day.

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Repairs must be on a "Without Prejudice" basis
- Repairs must be approved
- Supplementary items must be resurveyed and submitted to final approval from Insurance Company

Acknowledged by Repairer

Signature: _____

Date: _____

P-10/1.8
252
758.85
898.85
719.01

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/MSG19017532/UVF3N2

Date: 14/11/2019

REFERENCE

Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd.	Policy No:	28966472MKC
Claimant Vehicle No :	SJZ4898U	Insured Vehicle No :	YN5729D
Date of Loss:	03/10/2019	Nature of Claim:	TP
		Claim No:	608015

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SJZ4898U	Engine No:	1ZR033229
Make & Model:	TOYOTA COROLLA ALTIS, 1.6 (A)	Chassis No:	MR053REE104104195
Reg. Date:	30/11/2010 (Man. Year: 2010)	Odometer:	200286 km
Colour:	Silver		
Engine Capacity:	1598 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	195/65R15	Rear Tyre Size:	195/65R15
Front Left Side:	Michelin 6 mm	Rear Left Side:	Michelin 6 mm
Front Right Side:	Michelin 6 mm	Rear Right Side:	Michelin 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	862.20	758.85	103.35	11.99
Miscellaneous Items	0.00	0.00	0.00	
Labour	260.00	140.00	120.00	46.15
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	1,122.20	898.85	223.35	19.90
Approved Total (Overridden) (S\$)		700.00		
(S\$)	1,122.20	700.00	422.20	37.62
+ GST 7.00/7.00% (S\$)	78.55	49.00	29.55	37.62
Nett Amount (S\$)	1,200.75	749.00	451.75	37.62

INSPECTION

Date of Assignment: 07/10/2019

Date Inspected: 16/10/2019 Inspected At:

Precise Auto Services (HQ)
NO.1 KAKI BUKIT AVE 6 #02-34/36
Singapore 417883

Estimated Period of Repair: 1.0 days

Adjuster: MARCUS CHUA

Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference		
Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 14 Nov 2019)
Parts:	143	TOYOTA COROLLA ALTIS 1.6 (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SJZ4898U)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*SIDE MIRROR N/S	Cracked	997.30 FL	*866.50 FL
2	1		*SIDE MIRROR COVER N/S	Broken	152.30 FL	*145.30 FL
F=Franchise part. L=ListItemDisc.						
Sub Total (\$\$)					1,149.60	1,011.80
- List Item Discount on L Items 25.00/25.00% (\$\$)					287.40	252.95
Total Parts (\$\$)					862.20	758.85

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REPLACE SIDE MIRROR & ALIGNED	New	130.00	80.00
2	TO RESPRAY PAINTING	New	130.00	60.00
Gross Labour Cost (S\$)			260.00	140.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >