



Cecilia

COMFORTDELGRO  
ENGINEERING

Our Ref : T 1019 / SHC1290L / JW(st)

Your ref :

Date : 10-Oct-19

EQ Insurance Company Limited  
5 Maxwell Road, MND Complex  
#17-00 Tower Block  
Singapore 069110

CDGE Taxi Claims Dept  
59 Loyang Drive 4th Flr  
Singapore 508989

ComfortDelGro Engineering Pte Ltd  
205 Braddell Road Singapore 579701

Mainline +65 6383 8280  
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No. 19800245W

## Workshops

**Braddell**  
205 Braddell Road  
Singapore 579701

**Loyang**  
59 Loyang Drive  
Singapore 508989

**Sin Ming**  
383 Sin Ming Drive  
Singapore 575717

**Pandan**  
45 Pandan Road  
Singapore 608286

**Ubi**  
320 Ubi Road 3  
Singapore 408649

**Senoko**  
24 Senoko Loop  
Singapore 758156

**Sungei Kadut**  
7 Sungei Kadut Way  
Singapore 726791

**Yishun**  
501 Yishun Industrial Park A  
Singapore 768732

Attn : Motor Claims Department

WITHOUT PREJUDICE

Dear Sir

**ACCIDENT INVOLVING OUR TAXI SHC1290L YOUR INSURED GBE5927T**  
**AND OTHER \_\_\_\_\_ ON 02.10.19**

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No : SHC1290L which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving GBE5927T we are submitting these claims for your consideration on behalf of the claimants.

## TAXI OWNER'S CLAIM

1	Cost of Repair	\$ 2,728.50
2	6 days Loss of Rental @ \$ 95.91 per day	\$ 575.46
3	Survey Report Fees (Surveyed by M/s LKK)	\$ -
4	LTA Search Fees	\$ 7.49
5	GIA / Police Report Fees	\$ -
6	Towing / Medical / Transportation Fees	\$ -
<b>Sub Total :</b>		<b>\$ 3,311.45</b>

## HIRER'S CLAIM

7	6 days Loss of Income @ \$ 80.00 per day	\$ 480.00
<b>Total Claims:</b>		<b>\$ 3,791.45</b>

We enclose herewith the following documents to support the claims: -

- a) Original repair bill :  
b) LTA search slip/s of : GBE5927T  
c) GIA / Police report/s of : SHC1290L  
d) Letter of authority from owner / hirer / operator  
( ) Witness statement/s ( ) Towing/Medical bill/receipts ( ) Certificate of Insurance  
( ) Photograph/s of Accident Scene (x) Downtime/Mileage record (x) Rental Rate letter

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

Jim Wong

CDGE Claims Department

Tel : 6214 8374 Fax: 6214 1843 Email : jimwong@cdge.com.sg

This is a computer generated letter. No signature is required.

A member of

COMFORTDELGRO



**Cecilia Chong (LKK Auto)**

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**From:** Cecilia Chong (LKK Auto)  
**Sent:** Tuesday, 26 November 2019 3:10 PM  
**To:** 'YONGSONINTERIOR@YAHOO.COM.SG'  
**Subject:** <STANDARD LETTER> OUR REF: CC4/EQI19017520/K1ga3 \*\*\* ACCIDENT INVOLVING GBE 5927T & SHC 1290L ON 02/10/2019 \*\*\*

Our Ref: CC4/EQI19017520/K1ga3

26 NOVEMBER 2019

**YONG SON INTERIOR DECORATION CENTRE**

Dear Sir/Madam,

**ACCIDENT INVOLVING GBE 5927T AND SHC 1290L ON 02/10/2019**

We refer to the above accident. We are the Appointed Surveyor and Loss Adjuster Company by your Motor Insurer (EQ INSURANCE COMPANY LIMITED) to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

This is to inform you that we received a Third Party Claim from SHC 1290L.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries. (NO ACTION IS REQUIRED)

c.c. **EQ INSURANCE COMPANY LIMITED**  
(Motor Claims Dept)

"Please note that our above settlement is made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our insured/driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Settlement and payment are subject to production of original documents on demand at any time and execution of Discharge Voucher (for settlement sum above \$20,000/-) by the Plaintiff/Claimant. Further all original documents shall be retained by us after we have made payment on the settlement sum."

Best Regards,  
Cecilia Chong | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749-4274 | email: [CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

*Save the Earth. Print only when necessary.*

**LETTER OF AUTHORISATION**

(NAF / PAF)

**ACCIDENT INVOLVING SONATA SHC1290L , GBE5927T  
ALONG TAMPINES AVE 10****ON 02-Oct-19 11:30**1 / We **TAN CHENG KWEE** (Hirer) NRIC No.: **S1251730J**and/or **CHAN THIAN KWEE** (Relief) NRIC No.: **SXXXX558G**Taxi Number **SHC1290L**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **02-Oct-2019**Name of Hirer **TAN CHENG KWEE**  
Hirer NRIC **SXXXX730J**

Signature :

Address **56 HAVELOCK ROAD #35-146  
161056**Contact No. **90012512**Name of Relief **CHAN THIAN KWEE**  
Relief NRIC **SXXXX558G**

Signature :

Address **55 HAVELOCK RD #20-130  
161055**Contact No. **98577911**

GST REG. NO. M2-8921817-3

ComfortDelGro Engineering Pte Ltd

205 Orchard Road Singapore 277011

Training + 65 6283 8290 Faxsimile + 65 6280 9735

### Workstation

2023 Tan Kah Kee Drive Singapore 575717

25 Pandan Road Singapore 600296

220 Loo Road 2 Singapore 408640

7 Serangoon Road, Singapore 226744

501 Yishun Industrial Park A Singapore 768777

COMPANY REG. NO.: 199506048W

Page: 1

## TAX INVOICE

8010325

BO INSURANCE COMPANY LIMITED

5 MAXWELL ROAD TOWER BLOCK #17-00  
SINGAPORE 069110

CONTACT NO: 62239433

VEHICLE NO

SHC1290L.

MAKKA  
HYUNDAI

MODEL:  
SONATA

DATE OF REG  
05.04.2012

CHASSIS (XDR)  
KMHE141VMCA822600

NO/DATE

91471516 08.10.2019

JOB NO.  
305338291

ODIOMETER READING

JOB TYPE

Description : 3P 02.10.19

### Invoice for Lump Sum Repair

Total Lamp Sum Repair Amt	2,550.00
Add GST @ 7.000 %	178.50

Total Invoice amount	2.728,50
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Issued by : KATHERINETAN 08.10.2019 15:09:04  
Repair Type : CLASO/57/57  
Payment Type/Term : /Credit 30 days

Repair Type	: CLS0/57/57
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Payment Type/Term : /Credit 30 days

**ComfortDelGro Engineering Pte Ltd**

A member of **COMFORT DELCRO**

Head Office:  
205 Braddell Road  
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

**CUSTOMER'S COPY**

[illegible]

Our Ref: CT19100033

Date: 08 October 2019



**TO WHOM IT MAY CONCERN**

Dear Sir/Madam

ACCIDENT ON                      02/10/2019    @   11:30 hrs  
ALONG                              TAMPINES AVE 10  
INVOLVING                        GBE5927T

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC1290L** (the "Taxi"). The Taxi was hired to **TAN CHENG KWEE IC NO SXXXX730J** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$95.91** per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay  
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

SHE 1290L

MILEAGE READING				MILEAGE TRAVELLED (KM)		NAME OF DRIVER	MILEAGE READING				DATE	HOURS OPERATED (TIME)		MILEAGE TRAVELLED (KM)		HOURS OPERATED (TIME)	
1	2	3	4	5	6		7	8	9	10		FROM	TO	11	12	FROM	TO
1	2	5	8	7			212				30/9/19	835pm	622am			249	9pm
1	2	7	8	5			198				1/10/19	762am	634pm			206	700am
1	3	0	5	0			264				1/10/19	833pm	637am			224	856pm
1	3	2	7	7			227				2/10/19	701am	643pm				710am
1	3	5	3	3			256				02-10-01	829pm	619am				1130
1	3	6	8	9			156				07-10-01	703am	523pm				1500
1	3	9	9	1			302					901pm	621am				
1	4	1	8	9			198					701am	642pm				
1	4	4	0	3			214					825pm	618am				
1	4	6	2	4			221					802am	647pm				
1	4	8	9	9			278					748pm	640am				

Accidents  
Repair

101

1130  
1500

## Enquire Vehicle Insurance Details

Vehicle No	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
GBE5927T	02 Oct 2019 / 11:30:00	Successful	E04	EQ INSURANCE COMPANY LTD

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[OK](#)

SHC1296L