



**Veron Chen (LKKAUTO)**

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**From:** Veron Chen (LKKAUTO)  
**Sent:** Monday, 7 October 2019 2:31 PM  
**To:** Claims; SUR  
**Cc:** (nora.khai@premiumauto.com.sg)  
**Subject:** RE: OD CLAIM FOR SGA 9298 K ON 3/10/2019

Dear Syafiq,

As instructed by our client, please proceed to repair the **insured vehicle SGA 9298K (Excess S800/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Claims <claims@premiumauto.com.sg>  
**Sent:** Thursday, 3 October 2019 5:05 PM  
**To:** Admin-D (LKKAUTO) <admin-d@lkkauto.com>; Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>  
**Cc:** 'Claims' <claims@premiumauto.com.sg>  
**Subject:** RE: OD CLAIM FOR SGA 9298 K ON 3/10/2019

Dear all,

Attached is the estimate for your kind reference.

Best Regards,

**Syafiq**

**Claims Admin Assistant**

Premium Automobiles Pte Ltd (Reg No 199902271W)  
55 Ubi Road 1 Road Singapore 408699  
p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183  
e. [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)  
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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**From:** Claims <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>

**Sent:** Thursday, 3 October 2019 3:36 PM

**To:** 'Admin-D (LKKAUTO)' <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; 'Admin A' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; 'SUR' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Cc:** 'Claims' <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>

**Subject:** OD CLAIM FOR SGA 9298 K ON 3/10/2019

Dear All,

Kindly register OD claim for this vehicle. Attached is the GIA report for your reference.

We will forward you the estimate once it is available.

Please arrange survey on 4/10/2019, 10am. Owner waiting.

Best Regards,

Syafiq

Claims Admin Assistant

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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## View Received Message

This mail is associated with :

**\*SGA9298K**

OD

Oct 3 2019 11:50AM

[HOON CHEON FAI]

Premium Automobiles Pte Ltd

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**From** AIG Asia Pacific Insurance Pte. Ltd. (AIG\_SG), sent on **07/10/2019 14:15 PM.**

**To** LKK\_HQ

**Subject** Alert - Adj Mandate Approved (S\$6667.00) - SGA9298K - Claim Handler: Gan, Hunchung

Approved:6667.00:Re-inspection to be done for damage check and supplementary items / labour.

### DOCUMENTS SUMMARY

There are no documents.

**LKK Auto Consultants Pte Ltd** (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To:	AIG Asia Pacific Insurance Pte. Ltd. AIG Building 78 Shenton Way #08-16 Singapore 079120	From:	LKK Auto Consultants Pte Ltd 51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park Singapore 408933
Attn:		Date:	04 Oct 2019

**Preliminary Advice**

Vehicle No	: SGA9298K	Accident Date	: 03/10/2019
Make	: AUDI A4	Policy No.	: 2100390401-05
Assignment Date	: 04/10/2019	Excess	: S\$0.00
Date of Inspection	: 04/10/2019	Est. Duration of Repair	: 5.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (UBI) 55 UBI ROAD 1 SINGAPORE 408699		

**Point of Impact / General Description of Damages**

The vehicle sustained impact / damages o/s body and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	26,316.00
Revised Amount	:S\$	6,667.00
Check Items (Estimated)	:S\$	686.00
Total	:S\$	7,353.00
Lump Sum Repair	:S\$	

**Total Loss Consideration**

New for Old Value	:S\$	
Pre-Accident Value	:S\$	70,000.00
COE / PARF Rebate	:S\$	53,380.00
Salvage Value	:S\$	
Margin for Repair	:S\$	16,620.00

**Remarks**

<input checked="" type="checkbox"/> ( X )	The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
<input type="checkbox"/> ( )	The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
<input type="checkbox"/> ( )	Other comments :

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	03/10/2019 15:13
Date Of Accident	03/10/2019 11:50
Exact Location Of Accident	GLENEAGLES MEDICAL CENTRE CAR PARK
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SGA9298K
<b>Insured/Policyholder</b>	
Name Of Registered Owner	HOON CHEON FAI
NRIC No	S1176602A
Email Address	RH9298K@HOTMAIL.COM
Mobile Phone No	(LOCAL) +65-94389926
Alternative Phone No	OFFICE-94389926

### Vehicle Particulars

Manufacturer	AUDI
Model	A4 1.8T FSI MU 8K203
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

### Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	2100390401-05
Cover Note Number	

### Driver

Name of Driver	HOON CHEON FAI
NRIC No	S1176602A
Date Of Birth	03/10/1955
Occupation	INDOOR
Date Of Driving Pass	20/01/2004
Driving Experience	15 YEARS AND 8 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-94389926
Fax Number	
Contact Number	OFFICE-94389926
Email Address	RH9298K@HOTMAIL.COM

## Sketch Plan

### SKETCH PLAN

#### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
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6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature

Date & Time: 2/10/19

Driver's Signature

(If driver is not the policyholder)

Date & Time:

Reporting Centre Personnel's Signature:

Name: Tay Fong

NRIC/FIN No: G-2440167X



> Back to OneMotoring

## Enquire PARF/COE Rebate for Registered Vehicle

<b>Vehicle Owner Particulars</b>	
Owner ID Type:	Singapore NRIC
Owner ID:	602A
<b>Vehicle Details</b>	
Vehicle No.:	SGA9298K
Vehicle to be Exported:	No
Intended Deregistration Date:	04 Oct 2019
Vehicle Make:	AUDI
Vehicle Model:	A4 1.8 TFSI MU (EU6)
Primary Colour:	Black
Manufacturing Year:	2014
Engine No.:	CJE087763
Chassis No.:	WAUZZZ8K1FA026548
Maximum Power Output:	125.0 kW (167 bhp)
Open Market Value:	\$28,949.00
Original Registration Date:	30 Oct 2014
First Registration Date:	30 Oct 2014
Transfer Count:	0
Actual ARF Paid:	\$22,529.00
<b>Intended PARF Rebate Details</b>	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	29 Oct 2024
PARF Rebate Amount:	\$16,896.00
<b>Intended COE Rebate Details</b>	
COE Expiry Date:	29 Oct 2024
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$72,002.00
COE Rebate Amount:	\$36,484.00
<b>Total Rebate Amount:</b>	<b>\$53,380.00</b>

The information contained herein is correct as at 04 Oct 2019

OK



> Back to OneMotoring

## Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	602A
Vehicle Details	
Vehicle No.:	SGA9298K
Vehicle to be Exported:	Yes
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PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	29 Oct 2024
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Total Rebate Amount:	\$53,380.00

The information contained herein is correct as at 04 Oct 2019

OK



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Posted: 13-Sep-2019 Tags: 2014 Audi A4, 2014 audi a4, Audi A4, audi a4, Audi, A4, a4, Used Audi



☐ Audi A4 1.8A TFSI MU \$63,500 \$10,830 /yr 30-Jul-2014 1,798 cc 91,000 km Luxury Available

1 Owner, Flexible Finance With Low Interest Rate, Speedy Delivery, Call Us Now Before It's Gone!

TTS Eurocars

Posted: 16-Sep-2019 Tags: 2014 Audi A4, 2014 audi a4, Audi A4, audi a4, Audi, A4, a4, Used Audi



☐ Audi A4 1.8A TFSI MU \$66,800 \$11,320 /yr 29-Aug-2014 1,798 cc 89,000 km Luxury Available

Full Agent Maintained, Road Tax Till August 2020, Only 2 Owners, Gearbox Just Done By Agent With Warranty, STA/Vicom Evaluation Welcome, Very Well Kept By Last Owner, Upgraded To New Car, Bank/In-House Loan Available, Special Promotion Interest Rates, Don't...

Posted: 28-Sep-2019 Tags: 2014 Audi A4, 2014 audi a4, Audi A4, audi a4, Audi, A4, a4, Used Audi



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Graded B by

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Cosmo Automobiles

Posted: 28-Sep-2019 Tags: 2014 Audi A4, 2014 audi a4, Audi A4, audi a4, Audi, A4, a4, Used Audi



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1 Owner, Low Mileage Facilitated Audi A4 With Full Service History With Premium Automobiles (Agent) Since Day 1. In Superb Condition In & Out, Zero Repairs, Accident Or Mishaps. Condition Verifiable With STA Evaluation Upon Request. Up To 80% Loan Of The Car Price Ava...

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Posted: 02-Oct-2019 Tags: 2014 Audi A4, 2014 audi a4, Audi A4, audi a4, Audi, A4, a4, Used Audi

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# CERTIFICATE OF INSURANCE

## AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : HOON CHEON FAI  
Period of Insurance : 30 Oct 2019 To 29 Oct 2020  
Engine No. : CJE087763  
Chassis No. : WAUZZZ8K1FA026548

Vehicle No. : SGA9298K  
Policy No. : 2100390401-05  
Endorsement No. :  
Issued Date : 27 Sep 2019

### ABOUT THE COVER

Make/Model : AUDI A4 1.8 TFSI MU (LITE EDITION)  
Engine Capacity/Tonnage : 1,798.00 CC Sum Insured : Market Value First Year of Registration : 2014  
Driver Restriction : NA Off Peak Car : No Insuring with COE/PARF : Yes  
Person or Classes of Persons Entitled to Drive\* :

a) The Policyholder  
b) Any other person who is driving on the Policyholder's order or with his/her permission.  
This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition  
Limitation as to use\* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business. This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

\* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189), Section 95 of the Road Transport Act, 1987 (Malaysia) and Road Transport (Amendment) Act 2019, are not to be included under these headings.

### EXCESS

#### Section 1

Fire - \$0 Own Damage - \$800 Theft - \$0 Flood Cover - \$0

#### Section 2

Property Damage - \$0

Windscreen : \$100

#### Named Driver and Excess (where applicable)

HOON CHEON FAI - \$800 (Own Damage), NGO HONG HUA - \$800 (Own Damage)

### APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1 Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408609 63662323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website [www.aig.com.sg](http://www.aig.com.sg) or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

### IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: United Overseas Bank Limited

I/We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia), Road Transport (Amendment) Act 2019 and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125200

PREMIUM LEASING - AP

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE  
SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

AIG Asia Pacific Insurance Pte. Ltd.  
AUTHORISED REPRESENTATIVE

SSP08M

Accident Photo



Accident Photo





AIG Asia Pacific Insurance Pte. Ltd  
AIG Building  
78 Shenton Way  
#07-16

### MOTOR ACCIDENT INTERVIEW FORM

NAME : HOON CHEON FAI  
VEHICLE NUMBER : SGA 9298K  
DATE/ TIME OF ACCIDENT : 03/10/2019 1150 hrs  
PLACE OF ACCIDENT : GREENEAGLES MEDICAL CENTRE  
THIRD PARTY VEHICLE (IF ANY) : /

\*\*\*\*\*  
WHERE DID YOU START YOUR JOURNEY AND WHERE WAS THE INTENDED DESTINATION BEFORE THE ACCIDENT?

Basement #3 parking lot, and going to Scott Road  
for lunch.

DID YOU DRINK ANY ALCOHOLIC DRINKS BEFORE YOU DRIVE ON THE DAY OF THE ACCIDENT? IF YES, DID THE TRAFFIC POLICE CONDUCT ANY BREATHE-ANALYSER TEST ON YOU? IF YES, WHAT WAS THE RESULTS?

No alcoholic drinks.

WHAT IS THE TYPE OF COLLISION AND THE EXTENSIVENESS OF THE DAMAGES TO ALL VEHICLES INVOLVED?

collided with wall

WERE YOU OR YOUR PASSENGER/S INJURED? IF INJURED, WHICH HOSPITAL? WERE YOU TAKEN TO THE TRAFFIC POLICE FOR INVESTIGATION?

No injury. No was not taken to the traffic  
police for investigation.

NAME: HOON CHEON FAI

I AFFIRMED THE ABOVE INFORMATION IS GIVEN TO MY BEST KNOWLEDGE


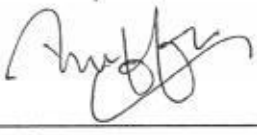


## UNDERTAKING

I, HOON CHEON FAI, (NRIC No. S 6602A), hereby confirm that the Singapore Accident Statement lodged by me on 3/10/2019 at 1150 hours pertaining to the accident involving motor car Reg. No: SGA9298K, in which I was the driver are true and accurate to the best of my knowledge, information and belief.

I acknowledge that my insurers are not liable under the contract of insurance if there is a breach of policy terms and conditions.

In the event that an unrelated/unreported third party property or injury claim arises or there is evidence emerges that there is a breach of policy terms and conditions, I irrevocably undertake to absolve my insurer from all liability under the contract of insurance and I undertake to re-pay any sums paid by my insurers pursuant to the contract of insurance upon receipt of written demand by my insurers.

Signature	:	 <u>HOON CHEON FAI</u>
Name of Insured / Driver	:	<u>HOON CHEON FAI</u>
Nric No.	:	<u>S1176602A</u>
Date	:	<u>3/10/1985</u>
Signature	:	 <u>HOON CHEON FAI</u>
Name of Policyholder	:	<u>HOON CHEON FAI</u>
Nric No.	:	<u>S 6602A</u>
Date	:	<u>3/10/1985</u>



# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

**WIP : 14687**

## Telefax

**Estimate** : Accident Repairs  
**Workshop** : Ubi Road 1  
**Contact No** : 6366 2323  
**Fax No** : 6841 1183  
**Reference** : PA/OD/1186/2019/NS  
**Date** : 3-Oct-19

**Vehicle NOT IN workshop. Kindly arrange for survey.**

## AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

**Attn: Mr. Adrian Ling - Motor Claims Dept**

**Tel: 6841 0055 - Fax: 6256 4315**

**Owner's Name** : Mr Hoon Cheon Fai  
**Address** : 23 Minaret Walk  
Singapore 467393  
**Telephone** : HP +65 94389926  
**Type of Claim** : Own Damage Claims  
**Policy No.** : 2100390401-05  
**Vehicle No** : **SGA 9298 K**  
**Model Code** : Audi A4 Sedan 1.8 TFSI MU  
**Model / Year** : Oct-14  
**Engine No** : CJE 087763  
**Chassis No** : WAUZZZ8K1FA026548  
**Mileage** : -  
**Date In** : -  
**Estimated By** : Johnny Boo / Allan Wu  
**Accident Date** : 3-Oct-19  
**Place of Accident** : Gleaneagles Medical Centre Car Park

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Estimated Labour Charges for Accident Vehicle SGA 9298 K

S/N	Nature of Jobs	Estimated Charges	Surveyor's Recommendations
1	To remove and reinstall rear parking aid and rear lid kick sensor. Check function.	S/N \$ 360.00	X.
2	To renew rear windscreen and rhs 1/4 glass to facilitate fender renewal.	S/N \$ 600.00	X.
3	To install rear windscreen solar film.	S/N \$ 400.00	X.
4	To dislodge and reinstall rear wire harness for lights, battery manager, fuse and relay trays, electrical and audio equipment.	S/N \$ 1,400.00	X.
5	To remove and reinstall rear seat, back rest, hat tray, abcd pillar trims, luggage compartment trims. Dislodge roof liner and disengage curtain airbag etc.	S/N \$ 1,400.00	X.
SUB TOTAL LABOUR CHARGES		: \$ 4,160.00	

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Estimated Labour Charges for Accident Vehicle SGA 9298 K

S/N	Nature of Jobs	Estimated Charges	Surveyor's Recommendations
6	To remove and transfer rhs rear door's multi-lock system and power window devices. Inspect for damages.	S/N \$ 280.00	✓
7	To dismantle rear bumper, rear lid and rhs rear door. Cut out and weld rhs rear fender. To renew rhs rear door. Re-organise crash management components. Reinstall all parts removed.	\$ <del>6,300.00</del>	7000 ✓
8	To respray rhs rear fender, rhs rear door, door handle, rhs sill panel, door entrances, roof channel, drain panel and end panelling. To carry out stone chip treatment and joint sealer works.	\$ <del>5,000.00</del>	1475 ✓ 2.5 x 550 = 1375 Handle : 100
9	To renew rhs rear rim and carry out wheel alignment.	S/N \$ 280.00	X
10	To carry out diagnostic checks,	S/N \$ 192.00	✓ ✓
<b>TOTAL LABOUR CHARGES</b>		<b>: \$ <u>16,212.00</u></b>	

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Material List for Accident Vehicle Regn No. SGA 9298 K

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	SIDE PANEL - RH <i>Repair</i>	\$ 2,353.00	+
2	REAR WINDSCREEN	\$ 1,030.00	+
3	PRIMER	\$ 19.00	+
4	REAR SIDE WINDOW - RH	\$ 278.00	+
5	REAR WHEEL HOUSING LINER - RH	\$ 207.00	+
6	REAR WHEEL HOUSING LINER ATTACHMENT PARTS	\$ 41.00	+
7	REAR DOOR - RH <i>Dented</i>	\$ 2,639.00	✓ 2111.20
8	REAR DOOR ATTACHMENT PARTS <i>Not Nec</i>	\$ 76.00	? X
9	REAR DOOR OUTER SEAL - RH <i>Not</i>	NEC \$ 201.00	✓ 160.50
10	BONDING AGENT <i>Not Nec</i>	NEC \$ 45.00	? X
11	CLEANING SOLUTION <i>Not Nec</i>	NEC \$ 65.00	? X
12	REAR DOOR CATCH <i>Not</i>	\$ 109.00	+
13	EXTERIOR DOOR HANDLE <i>Repair</i>	\$ 137.00	+
14	EXTERIOR DOOR HANDLE CAP <i>Not</i>	\$ 27.00	X
15	WINDOW REGULATOR <i>Not</i>	\$ 277.00	+
16	WINDOW REGULATOR MOTOR - RH <i>Not</i>	\$ 322.00	+
17	DOOR CONTROL UNIT <i>Not</i>	\$ 685.00	+
18	ALUMINIUM RIM RUBBER VALVE <i>Not</i>	4 \$ 13.00	+
19	REAR ALUMINIUM RIM - RH <i>Not</i>		TBC +
20	REAR W/S SEALANT <i>Not</i>	S/N \$ 200.00	+
<b>SUB TOTAL SPARE PARTS</b>		<b>: \$ 8,724.00</b>	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Material List for Accident Vehicle Regn No. SGA 9298 K

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
21	ACRYLIC SEALANT	S/N \$ 180.00	✓ 180
22	CAVITY WAX	S/N \$ 140.00	✓ 140
23	STONE CHIP	S/N \$ 180.00	✓ 180
24	METAL FILLER POWDER	S/N \$ 280.00	✓ 280
25	1/4 GLASS SEALANT	S/N \$ 100.00	✓ X
26	SUNDRIES	\$ 500.00	? X
TOTAL SPARE PARTS		: \$ 10,104.00	
TOTAL LABOUR CHARGES		: \$ 16,212.00	
GRAND TOTAL		: \$ 26,316.00	

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

Name : Adrian King  
Surveyed Date : 04/10/19.  
Authorised Date :  
Excess Cost :  
Liability :  
Remarks : Not Authorised, 05 Days.

LKK Auto Consultants hence notify  
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

**Please Note** : This estimate is based on visual inspection of the affected vehicle.  
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.  
For inspection of vehicle, please refer to Ms Norah Khai at  
Tel:6768 9828 for appointment.

Yours faithfully,  
Premium Automobiles Pte Ltd

Johnny Boo  
Body Repair Manager

Allan Wu  
Claims Consultant

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

WIP : 14687

## Telefax

Estimate : Accident Repairs  
Workshop : Ubi Road 1  
Contact No : 6366 2323  
Fax No : 6841 1183  
Reference : PA/OD/1186/2019/NS  
Date : 3-Oct-19

Vehicle NOT IN workshop. Kindly arrange for survey.

### AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way  
#07-16 AIG Building  
Singapore 079120

*Hi Adrian  
We took 6 days exclude 1 Sunday  
jb 21 Nov 19*

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Mr Hoon Cheon Fai  
Address : 23 Minaret Walk  
Singapore 467393  
Telephone : HP +65 94389926  
Type of Claim : Own Damage Claims  
Policy No. : 2100390401-05  
Vehicle No : **SGA 9298 K**  
Model Code : Audi A4 Sedan 1.8 TFSI MU  
Model / Year : Oct-14  
Engine No : CJE 087763  
Chassis No : WAUZZZ8K1FA026548  
Mileage : -  
Date In : -  
Estimated By : Johnny Boo / Allan Wu  
Accident Date : 3-Oct-19  
Place of Accident : Gleaneagles Medical Centre Car Park



# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Estimated Labour Charges for Accident Vehicle SGA 9298 K

S/N	Nature of Jobs	Estimated Charges	Surveyor's Recommendations
1	To remove and reinstall rear parking aid and rear lid kick sensor. Check function.	S/N \$ 360.00	
2	To renew rear windscreen and rhs 1/4 glass to facilitate fender renewal.	S/N \$ 600.00	
3	To install rear windscreen solar film.	S/N \$ 400.00	
4	To dislodge and reinstall rear wire harness for lights, battery manager, fuse and relay trays, electrical and audio equipment.	S/N \$ 1,400.00	
5	To remove and reinstall rear seat, back rest, hat tray, abcd pillar trims, luggage compartment trims. Dislodge roof liner and disengage curtain airbag etc.	S/N \$ 1,400.00	
SUB TOTAL LABOUR CHARGES		: \$ <u>4,160.00</u>	

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Estimated Labour Charges for Accident Vehicle SGA 9298 K

S/N	Nature of Jobs	Estimated Charges	Surveyor's Recommendations
6	To remove and transfer rhs rear door's multi-lock system and power window devices. Inspect for damages.	S/N \$ 280.00	\$ 280.00
7	To dismantle rear bumper, rear lid and rhs rear door. Cut out and weld rhs rear fender. To renew rhs rear door. Re-organise crash management components. Reinstall all parts removed.	\$ 6,300.00	\$ 1,000.00
8	To respray rhs rear fender, rhs rear door, door handle, rhs sill panel, door entrances, roof channel, drain panel and end panelling. To carry out stone chip treatment and joint sealer works.	\$ 5,000.00	\$ 1,475.00
9	To renew rhs rear rim and carry out wheel alignment.	S/N \$ 280.00	
10	To carry out diagnostic checks,	S/N \$ 192.00	\$ 192.00
	<b>TOTAL LABOUR CHARGES</b>	<b>: \$ 16,212.00</b>	<b>\$ 2,947.00</b>

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Material List for Accident Vehicle Regn No. SGA 9298 K

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	SIDE PANEL - RH	\$ 2,353.00	
2	REAR WINDSCREEN	\$ 1,030.00	
3	PRIMER	\$ 19.00	
4	REAR SIDE WINDOW - RH	\$ 278.00	
5	REAR WHEEL HOUSING LINER - RH	\$ 207.00	
6	REAR WHEEL HOUSING LINER ATTACHMENT PARTS	\$ 41.00	
7	REAR DOOR - RH	\$ 2,639.00	\$ 2,111.20
8	REAR DOOR ATTACHMENT PARTS	\$ 76.00	
9	REAR DOOR OUTER SEAL - RH	NEC \$ 201.00	\$ 160.80
10	BONDING AGENT	NEC \$ 45.00	
11	CLEANING SOLUTION	NEC \$ 65.00	
12	REAR DOOR CATCH	\$ 109.00	
13	EXTERIOR DOOR HANDLE	\$ 137.00	
14	EXTERIOR DOOR HANDLE CAP	\$ 27.00	
15	WINDOW REGULATOR	\$ 277.00	
16	WINDOW REGULATOR MOTOR - RH	\$ 322.00	
17	DOOR CONTROL UNIT	\$ 685.00	
18	ALUMINIUM RIM RUBBER VALVE	4 \$ 13.00	
19	REAR ALUMINIUM RIM - RH		TBC
20	REAR W/S SEALANT	S/N \$ 200.00	
<b>SUB TOTAL SPARE PARTS</b>		<b>\$ 8,724.00</b>	<b>\$ 2,272.00</b>

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved  
Spare parts are Special Nett.

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

## Material List for Accident Vehicle Regn No. SGA 9298 K

S/N	Parts Description	<u>Damage Parts &amp; Prices</u>	
		S/NETT	REMARKS
		c/f	\$ 2,272.00
21	ACRYLIC SEALANT	S/N \$ 180.00	\$ 180.00
22	CAVITY WAX	S/N \$ 140.00	\$ 140.00
23	STONE CHIP	S/N \$ 180.00	\$ 180.00
24	METAL FILLER POWDER	S/N \$ 280.00	\$ 280.00
25	1/4 GLASS SEALANT	S/N \$ 100.00	NA
26	SUNDRIES	\$ 500.00	
	TOTAL SPARE PARTS	\$ 10,104.00	\$ 3,052.00
	TOTAL LABOUR CHARGES	\$ 16,212.00	\$ 2,947.00
	GRAND TOTAL	\$ 26,316.00	\$ 5,999.00

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

**Name** :  
**Surveyed Date** :  
**Authorised Date** :  
**Excess Cost** :  
**Liability** :  
**Remarks** :

**Please Note** : This estimate is based on visual inspection of the affected vehicle.  
Should we require further labour charges and spare parts in the  
progress of repair, we shall inform you accordingly.  
For inspection of vehicle, please refer to Ms Norah Khai at  
Tel:6768 9828 for appointment.

Yours faithfully,  
Premium Automobiles Pte Ltd

Johnny Boo  
Body Repair Manager

Allan Wu  
Claims Consultant

**Veron Chen (LKKAUTO)**

---

**From:** Veron Chen (LKKAUTO)  
**Sent:** Friday, 29 November 2019 10:23 AM  
**To:** Boo seng yak; Carrine Leong; Chang Chee Sing; jiayee.yap@premiumauto.com.sg;  
SUR  
**Subject:** RE: FINAL REVISION - SGA9298K - OD AIG - SURVEYED 4 OCT 19

Dear Mr Boo,

Confirm repair cost of \$5999.00 before excess \$800 and GST @ 6 days of repairs

Kindly send us invoice and discharge voucher for us to close file.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Boo seng yak <boojohnny@gmail.com>  
**Sent:** Thursday, 21 November 2019 4:09 PM  
**To:** Adrian Ling (LKKAUTO) <adrianling@lkkauto.com>; Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>; Chang Chee Sing <claims@premiumauto.com.sg>; jiayee.yap@premiumauto.com.sg  
**Subject:** FINAL REVISION - SGA9298K - OD AIG - SURVEYED 4 OCT 19

Hi Adrian and all,

Revised estimate is attached.

Please confirm repair cost of \$5999.00 @ 6 days of repairs exclude 1 Sunday.

Your early closure is appreciated.

Best regards - jb

# Premium Automobiles

**AIG Asia Pacific Insurance Pte Ltd**  
78 Shenton Way  
#07-16 AIG Building  
Singapore 079120  
**Attn: Motor Claims Dept**  
**Yr Ref: SGA 9298 K**

Norah Khai  
6768 9911  
6841 1183  
Nora.khai@premiumauto.com.sg  
Body & Paint Dept  
PA/OD/1186/2019/KK

6<sup>TH</sup> Dec 2019

from  
Telephone +65-  
Telefax +65-  
Email  
Our department  
Our Ref  
Your Ref  
Date

Dear Sir,

**RE: INSURANCE CLAIM FOR SGA 9298 K, Audi A4 1.8T FSI MU.**

With reference to the above-mentioned vehicle, no. **SGA 9298 K**, claimant,  
**Mr. Hoon Cheon Fai**, please find the related document per attached.

1. A copy of the Original invoice no. 85014550 – S\$ 5,562.93.
2. A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the  
payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at  
6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai  
Claims Dept

Encl  
AIG – SGA 9298 K

total pages

Premium Automobiles Pte Ltd  
Showroom  
9 Leng Kee Road  
Singapore 159090  
Telephone (65) 6566 1111  
Telefax (65) 6471 3733

Service & Parts Centres  
55 Ubi Rd 1  
Singapore 408699  
Telephone (65) 6336 2323  
Telefax (65) 684 11183



# Premium Automobiles Pte Ltd



**Audi Centre Singapore**  
281 Alexandra Road  
Singapore 159938  
Main Telephone 6836 2223  
Main Telefax 6471 3733

**Alexandra Service Centre**  
281 Alexandra Road  
Singapore 159938  
Main Telephone 6388 2223  
Main Telefax 6475 1023

**Ubi Service Centre**  
55 Ubi Road 1  
Singapore 408699  
Main Telephone 6388 2323  
Main Telefax 6841 1183

**Customer Service**  
Service Appointment 6366 2323  
24-hour Breakdown Service 9828 1233  
Email customer.care@premiumauto.com.sg

## INS TAX INVOICE

Page 1 11:52

Company Reg. No. 199902271W  
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice No: 85014550  Date : 05/12/2019  Order : SGA9298K  Term : 30	Account: A0006 (T 0)  AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	--	--

Regn No: SGA9298K (V 24608) Regn Date: 30/10/2014 Mileage: 98604 WIP No.: 14687

Model: A4 1.8T FSI MU 8K203H NEW LIM Chassis: WAUZZZ8K1FA026548 Engine: CJE 087763 Dept: U

You have been assisted by :- UB-Tony Foong ( 33 )

		Details	Qty	Unit Price	Amount
Q	EXC	M: 8888 Insurance Excess/Liability	-800.00	1.00	-800.00
S	BODYWORK	M: TO REMOVE AND TRANSFER RHS REAR DOOR'S MULTI LOCK SYSTEM AND POWER WINDOW DEVICES.INSPECT FOR DAMAGES	280.00	1.00	280.00
S	BODYWORK	M: TO DISMANTLE REAR BUMPER,REAR LID AND RHS REAR DOOR.CUT OUT AND REWELD RHS REAR FENDER. TO RENEW RHS REAR DOOR.REORGANISE CRASH MANAGEMENT COMPONENTS.REINSTALL ALL PARTS REMOVED	1000.00	1.00	1,000.00
S	BODYWORK	M: TO RESPRAY RHS REAR FENDER,RHS REAR DOOR, DOOR HANDLE AND RHS SILL PANEL.TO CARRY OUT STONE CHIP TREATMENT AND JOINT SEALER WORK	1475.00	1.00	1,475.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
S	BODYWORK	M: TO SUPPLY ACRYLIC SEALANT,CAVITY WAX, STONE CHIP AND METAL FILLER POWDER.	780.00	1.00	780.00
X	A8K5833052D	DOOR	1.00	2639.00	2,111.20
X	A8K5839912Q	SEAL	1.00	201.00	160.80
		Less 020%			
		Less 020%			

Parts 2,272.00  
Labour 0.00  
Sublet 3,727.00  
Menus 0.00  
Lubricant 0.00

Sub-Total 5,199.00

7% GST 363.93

Grand Total 5,562.93



Received by

For & on behalf of  
Premium Automobiles Pte Ltd

# Premium Automobiles

## Telefax

to **AIG Asia Pacific Insurance Pte Ltd**  
78 Shenton Way  
#07-16 AIG Building  
Singapore 079120  
**Motor Claims Dept**  
**Yr Ref: SGA9298K**

Norah Khai  
6768 9828  
6841 1183

Body Repair

PA/OD/1186/2019/TF  
16 October 2019

from  
Telephone +65-  
Telefax +65-  
Mobile +65-  
Our department  
Your Claim Ref  
Our Ref  
Date

1 total pages


**RE: CLAIM – OWNER'S SATISFACTION/DISCHARGE VOUCHER**

**Make & Model** : Audi A4 1.8T FSI MU  
**Vehicle Chassis No.** : WAUZZZ8K1FA026548  
**Vehicle Regn No.** : SGA9298K  
**Vehicle Mileage** : 98604KM  
**Vehicle Owner** : Mr. Hoon Cheon Fai  
**Certificate No** : 2100390401-05  
**Own Damage Excess** : \$856.00 (Inclusive GST)  
**Accident Date** : 03/10/2019  
**Place** : Gleneagles Medical Centre Car Park  
**Repair Cost** : \$ 5,562.93  
**WIP No.** : 14687  
**Repairer's Name** : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd  
Showroom  
9 Leng Kee Road  
Singapore 159090  
Telephone (65) 6566 1111  
Telefax (65) 6471 3733

Service & Parts Centres  
55 Ubi Road 1  
Singapore 408699  
Telephone (65) 6366 2323  
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

**Owner / Insured Signature** :   
**Time** : \_\_\_\_\_  
**Date** : 17/10/19

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

### CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	04 Oct 2019 15:58		04 Oct 2019 15:47 <a href="#">Edit Adj Rpt</a>	<b>S\$5,999.00</b> <a href="#">Edit Estimates</a>	<b>S\$5,999.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	<a href="#">Show All</a>
------	-----------	---------------	-----------	--------------------------

#### CLAIM SUBFOLDER DETAILS [Created by insurer]

Insured: <b>HOON CHEON FAI</b> , ID: S1176602A, Tel: +6594389926, Email: RH9298K@HOTMAIL.COM	Date of Loss: 03/10/2019 11:00 - :59 [59 Months and 3 Days From LTA Reg Date (Man Yr)]
Vehicle Reg. No.: <b>SGA9298K</b>	Policy/Cover Note No.: 2100390401-05 (Comprehensive)
Claim Type: <b>OD / 8021732863SG</b>	Excess: S\$800.00
Repairer: <b>Premium Automobiles Pte Ltd (UBI)</b> 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911	
Handling Insurer: <b>AIG Asia Pacific Insurance Pte. Ltd. (SG)</b> - Tel: 65-6419-3000 ... [Handled by <b>Khoo, Kay-Eng</b> - 6419 1026] Kay-Eng.Khoo@aig.com	
Adjuster: <b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>ADRIAN LING</b> ] ... <b>[Final Rpt due 15/10/2019]</b>	
Driver/Custodian: <b>HOON CHEON FAI</b> (64 / Male), NRIC: S1176602A, Tel: +6594389926 Email: RH9298K@HOTMAIL.COM	

#### ASSOCIATED MAIL RECEIVED [View All](#) [Compose Case Mail](#)

- AIG\_SG (07/10/2019): **Alert - Adj Mandate Approved (S\$6667.00) - SGA9298K - Claim Handler: Gan, Hunchu...**
- AIG\_SG (07/10/2019): **SGA9298K / OD / 03/10/2019 / Coverage & Excess update**

#### ALL ASSOCIATED TASKS [View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									





## Claim Documents

**\*SGA9298K (8021732863SG)**  
**OD**  
**Oct 3 2019 11:50AM**  
**[HOON CHEON FAI]**  
**Premium Automobiles Pte Ltd**

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View			View in Browser ▾		
Assessment Reports															1 per page ▾			<input checked="" type="checkbox"/>		
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)														Thumbnail	Print			
1	04/10/19 16:46	Adjuster Immediate Advice														Load HTM				
															3 per page ▾			<input checked="" type="checkbox"/>		
Photos/Images															3 per page ▾			<input checked="" type="checkbox"/>		
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)														Thumbnail	Print			
1	04/10/19 16:09	General View														Load JPG	<input checked="" type="checkbox"/>			
2	04/10/19 16:09	General View														Load JPG	<input checked="" type="checkbox"/>			
3	04/10/19 16:09	General View														Load JPG	<input checked="" type="checkbox"/>			
4	04/10/19 16:09	General View														Load JPG	<input checked="" type="checkbox"/>			
5	04/10/19 16:09	General View														Load JPG	<input checked="" type="checkbox"/>			
6	04/10/19 16:09	General View														Load JPG	<input checked="" type="checkbox"/>			
7	04/10/19 16:09	General View														Load JPG	<input checked="" type="checkbox"/>			
8	04/10/19 16:09	General View														Load JPG	<input checked="" type="checkbox"/>			
9	04/10/19 16:09	General View														Load JPG	<input checked="" type="checkbox"/>			
10	04/10/19 16:09	General View														Load JPG	<input checked="" type="checkbox"/>			
11	04/10/19 16:09	General View														Load JPG	<input checked="" type="checkbox"/>			
12	04/10/19 16:09	General View														Load JPG	<input checked="" type="checkbox"/>			
13	04/10/19 16:09	General View														Load JPG	<input checked="" type="checkbox"/>			
14	04/10/19 16:09	General View														Load JPG	<input checked="" type="checkbox"/>			
15	04/10/19 16:09	General View														Load JPG	<input checked="" type="checkbox"/>			
16	04/10/19 16:09	General View														Load JPG	<input checked="" type="checkbox"/>			
17	04/10/19 16:09	General View														Load JPG	<input checked="" type="checkbox"/>			
															1 per page ▾			<input checked="" type="checkbox"/>		
Documentation															1 per page ▾			<input checked="" type="checkbox"/>		
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)														Thumbnail	Print			
1	04/10/19 16:11	Singapore Accident Statement														Load PDF				
2	04/10/19 16:12	Certificate of Insurance														Load PDF				
3	04/10/19 16:12	Insured's Driving License														Load PDF				
4	04/10/19 16:13	INTERVIEW FORM														Load PDF				
5	04/10/19 16:13	UNDERTAKING														Load PDF				
6	04/10/19 16:14	MARK ESTIMATE														Load PDF				
7	20/12/19 13:34	DISCHARGE VOUCHER														Load PDF				
8	20/12/19 13:34	WORKSHOP INVOICE														Load PDF				

## Linked Accident Report Documents

			<div>View</div> <div>View in Browser</div>		
Assessment Reports			1 per page		<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print
1	06/12/19 18:44	Accident Statement		Load HTM	
2	06/12/19 18:44	Accident Statement		Load HTM	
3	06/12/19 18:47	Accident Statement		Load HTM	
4	06/12/19 18:47	Accident Statement		Load HTM	
Photos/Images			3 per page		<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print

Assessment Reports			1 per page ▼	✓
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	03/10/19 15:25	Accident Photo	 Load JPG	✓
2	03/10/19 15:25	Accident Photo	 Load JPG	✓
3	03/10/19 15:25	Accident Photo	 Load JPG	✓
4	03/10/19 15:25	Accident Photo	 Load JPG	✓
5	03/10/19 15:25	Accident Photo	 Load JPG	✓
6	03/10/19 15:25	Accident Photo	 Load JPG	✓
7	03/10/19 15:25	Accident Photo	 Load JPG	✓
8	03/10/19 15:25	Accident Photo	 Load JPG	✓
9	03/10/19 15:25	Accident Photo	 Load JPG	✓
10	03/10/19 15:25	Accident Photo	 Load JPG	✓
11	03/10/19 15:25	Accident Photo	 Load JPG	✓
12	03/10/19 15:25	Accident Photo	 Load JPG	✓
Documentation			1 per page ▼	✓
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	03/10/19 15:29	Sketch Plan	 Load JPG	✓
2	03/10/19 15:29	Sketch Plan #2	 Load JPG	✓

## Documents Checklist

### DOCUMENTS CHECKLIST

[Reset](#) [Save](#) [Print](#)

There are no document checklists configured.

### Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.  
AIG Building, 78 Shenton Way #08-16  
Singapore 079120

Our File No: CC3/AIG19017518/AVF3S2

Date: 20/12/2019

## REFERENCE

Insured/Claimant: HOON CHEON FAI Policy No: 2100390401-05  
Date of Loss: 03/10/2019 Nature of Claim: OD Claim No: 8021732863SG

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No: SGA9298K  
Make & Model: AUDI A4, 1.8 TFSI (A) Engine No: CJE087763  
Reg. Date: 30/10/2014 (Man. Year: 2014) Chassis No: WAUZZZ8K1FA026548  
Colour: Black Odometer: 98288 km  
Engine Capacity: 1798 cc  
Market Value/New Car Price: S\$70,000.00  
Sum Insured (S\$): Market Value/New Car Price

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Good Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

## CONDITION OF TYRES

Front Tyre Size: 245/40 R18 Rear Tyre Size: 245/40 R18  
Front Left Side: Michelin 6 mm Rear Left Side: Michelin 6 mm  
Front Right Side: Michelin 6 mm Rear Right Side: Michelin 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	10,104.00	3,052.00	7,052.00	69.79
Miscellaneous Items	0.00	0.00	0.00	
Labour	16,212.00	2,947.00	13,265.00	81.82
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>26,316.00</b>	<b>5,999.00</b>	<b>20,317.00</b>	<b>77.20</b>
<b>- Excess (S\$)</b>	<b>800.00</b>	<b>800.00</b>	<b>0.00</b>	<b>0.00</b>
<b>(S\$)</b>	<b>25,516.00</b>	<b>5,199.00</b>	<b>20,317.00</b>	<b>79.62</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>1,786.12</b>	<b>363.93</b>	<b>1,422.19</b>	<b>79.62</b>
<b>Nett Amount (S\$)</b>	<b>27,302.12</b>	<b>5,562.93</b>	<b>21,739.19</b>	<b>79.62</b>

## INSPECTION

Date of Assignment: 04/10/2019  
Date Inspected: 04/10/2019 Inspected At: Premium Automobiles Pte Ltd (UBI)  
55 Ubi Road 1  
Singapore 408699  
Estimated Period of Repair: 6.0 days

Adjuster: ADRIAN LING

Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.



# REPAIR DETAILS

## Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*SIDE PANEL - RH	Repair	2,353.00 FS	*- FS
2	1		*REAR WINDSCREEN	Not Necessary	1,030.00 FS	*- FS
3	1		*PRIMER	Not Necessary	19.00 FS	*- FS
4	1		*REAR SIDE WINDOW - RH	Not Necessary	278.00 FS	*- FS
5	1		*REAR WHEEL HOUSING LINER - RH	Not Necessary	207.00 FS	*- FS
6	1		*REAR WHEEL HOUSING LINER ATTACHMENT PARTS	Not Necessary	41.00 FS	*- FS
7	1		*REAR DOOR - RH	Dented	2,639.00 FS	*2,111.20 FS
8	1		*REAR DOOR ATTACHMENT PARTS	Not Necessary	76.00 FS	*- FS
9	1		*REAR DOOR OUTER SEAL - RH	Necessary	201.00 FS	*160.80 FS
10	1		*BONDING AGENT	Not Necessary	45.00 FS	*- FS
11	1		*CLEANING SOLUTION	Not Necessary	65.00 FS	*- FS
12	1		*REAR DOOR CATCH	Not Necessary	109.00 FS	*- FS
13	1		*EXTERIOR DOOR HANDLE	Repair	137.00 FS	*- FS
14	1		*EXTERIOR DOOR HANDLE CAP	Not Necessary	27.00 FS	*- FS
15	1		*WINDOW REGULATOR	Not Necessary	277.00 FS	*- FS
16	1		*WINDOW REGULATOR MOTOR - RH	Not Necessary	322.00 FS	*- FS
17	1		*DOOR CONTROL UNIT	Not Necessary	685.00 FS	*- FS
18	4		*ALUMINIUM RIM RUBBER VALVE	Not Necessary	13.00 FS	*- FS
19	1		*REAR ALUMINIUM RIM - RH (NPA)	Not Necessary	0.00 FS	*- FS
20	1		*REAR W/S SEALANT	Not Necessary	200.00 FS	*- FS
21	1		*ACRYLIC SEALANT	Necessary	180.00 FS	*180.00 FS
22	1		*CAVITY WAX	Necessary	140.00 FS	*140.00 FS
23	1		*STONE CHIP	Necessary	180.00 FS	*180.00 FS
24	1		*METAL FILLER POWDER	Necessary	280.00 FS	*280.00 FS
25	1		*1/4 GLASS SEALANT	Not Necessary	100.00 FS	*- FS
26	1		*SUNDRIES	Not Necessary	500.00 FS	*- FS

F=Franchise part. S=SpcNett.

**Total Parts (S\$)**    **10,104.00**    **3,052.00**

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	TO REMOVE AND REINSTALL REAR PARKING AID AND REAR LID KICK SENSOR. CHECK FUNCTION.	New	360.00	0.00
2	TO RENEW REAR WINDSCREEN AND RHS 1/4 GLASS TO FACILITATE FENDER RENEWAL.	New	600.00	0.00
3	TO INSTALL REAR WINDSCREEN SOLAR FILM.	New	400.00	0.00
4	TO DISLODGE AND REINSTALL REAR WIRE HARNESS FOR LIGHTS, BATTERY MANAGER, FUSE AND RELAY TRAYS, ELECTRICAL AND AUDIO EQUIPMENT.	New	1,400.00	0.00
5	TO REMOVE AND REINSTALL REAR SEAT, BACK REST, HAT TRAY, ABCD PILLAR TRIMS, LUGGAGE COMPARTMENT TRIMS. DISLODGE ROOF LINER AND DISENGAGE CURTAIN AIRBAG ETC.	New	1,400.00	0.00
6	TO REMOVE AND TRANSFER RHS REAR DOORS MULTI-LOCK SYSTEM AND POWER WINDOW DEVICES. INSPECT FOR DAMAGES.	New	280.00	280.00
7	TO DISMANTLE REAR BUMPER, REAR LID AND RHS REAR DOOR. CUT AND WELD RHS REAR FENDER. TO RENEW RHS REAR DOOR. RE-ORGANISE CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED.	New	6,300.00	1,000.00
8	TO RESPRAY RHS REAR FENDER, RHS REAR DOOR, DOOR HANDLE, RHS SILL PANEL, DOOR ENTRANCES, ROOF CHANNEL, DRAIN PANEL AND END PANELLING. TO CARRY OUT STONE CHIP TREATMENT AND JOINT SEALER WORKS.	New	5,000.00	1,475.00
9	TO RENEW RHS REAR RIM AND CARRY OUT WHEEL ALIGNMENT.	New	280.00	0.00
10	TO CARRY OUT DIAGNOSTIC CHECKS.	New	192.00	192.00
<b>Gross Labour Cost (\$\$)</b>			<b>16,212.00</b>	<b>2,947.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >