

CHT

India Int'l Insurance Pte Ltd  
64 Cecil Street  
#04-05 IOB Building  
Singapore 049711  
Attention: Motor Claims

UIC

**"Without Prejudice"**

Your Ref :

Our Ref :

Date: 07 November 2019

Subject: **ACCIDENT INVOLVING VEHICLES SLG5358G & SH6124U ON 29.09.2019**

Dear Sirs

We refer to the above matter.

The accident was caused solely by the negligence on the part of your insured. As a result of the said accident, our client has suffered losses which are set out hereunder as follows:

Cost of repair	: S\$ 19216.99
Car Rental	: S\$ 749.00
LTA search fee	: S\$ 7.45
Total	: S\$ 19973.44

A copy of each of the following supporting documents is enclosed:

1. Copy of Accident Report
2. Copy of Final Repair bill & LTA search slip
3. Copy of Car Rental bill & Car Rental Agreement
4. Copy of Police Report & Certificate of Insurance
5. Copy of Letter of Authorisation

Please note that you or your insured should send us an acknowledgement of receipt of this letter within fourteen (14) days from the date of this letter, failing which our client will have no alternative but to commence legal proceedings against you without any further notice to you or your insured.

For any correspondence, please contact Ms Caroline Tan at 6319-0174 / Fax: 6479-4601 or email to [pml-pbsp@simedarby.com.sg](mailto:pml-pbsp@simedarby.com.sg).

Yours sincerely



Katherine Chong  
Senior Admin

**Regent Motors**

A division of Vantage Automotive Limited  
Raffles Place, No. 12, 13, 14, 15, 16, 17, 18, 19, 20, 21, 22, 23, 24, 25, 26, 27, 28, 29, 30, 31, 32, 33, 34, 35, 36, 37, 38, 39, 40, 41, 42, 43, 44, 45, 46, 47, 48, 49, 50, 51, 52, 53, 54, 55, 56, 57, 58, 59, 60, 61, 62, 63, 64, 65, 66, 67, 68, 69, 70, 71, 72, 73, 74, 75, 76, 77, 78, 79, 80, 81, 82, 83, 84, 85, 86, 87, 88, 89, 90, 91, 92, 93, 94, 95, 96, 97, 98, 99, 100

305 Alexandra Road Singapore 159942  
Tel: 65-6376 2233 Fax: 65-6477 7300



A member of  
Sime Darby Motors



## LETTER OF AUTHORISATION

ACCIDENT INVOLVING SLG5358G & SH6124U ON 29/9/2019

I, Margaret Chye Sze Yeen owner of Vehicle Registration No. SLG5358G  
hereby authorise **Vantage Automotive Limited** to submit, correspond, negotiate and settle  
my claim for cost of repair and/or uninsured losses arising from the above accident.

I further authorise **Vantage Automotive Limited** to execute, sign, seal and deliver all  
documents whatsoever in relation to this matter and to accept and receive any payment due to  
me in respect of my claim above.

I hereby declare that all acts and documents done by virtue of this Letter of Authorisation on my  
behalf shall be good valid and effectual to all intents and purposes whatsoever as if the same  
had been done or executed by me in person.

I further confirm that the acceptance by **Vantage Automotive Limited** of the settlement  
amount in respect of such claim shall constitute the full discharge of my claim in respect of such  
loss and damage.

Signed by:



Name: Margaret Chye Sze Yeen (Date) 4/10/19

In the presence of:



Name: Ee Kim Moh (Date) 4/10/19

**LETTER OF AUTHORIZATION- MOTOR INSURANCE 3<sup>RD</sup> PARTY CLAIMS**

I, Margaret Chye Ste Yeen the Owner of the vehicle number: SLG535861  
hereby do authorize Vantage Automotive Ltd to proceed with the repairs of my vehicle as  
per 3<sup>rd</sup> party insurer and the surveyor's recommendation which I file against the 3<sup>rd</sup> party  
insurer and shall pay the amount of car rental (if any including GST) to Vantage  
Automotive Ltd upon collection of my vehicle and duly complete and sign the discharge  
voucher.

I further aware that Vantage Automotive is assisting me in the claim against the third-  
party insurer. I shall release Vantage Automotive Limited against the liability.

Regardless of all circumstances or reasons causing the delay or unsuccessful claim(s), I  
agreed that Vantage Automotive will not be held responsible or liable in any event if the  
claim is either partially successful and or unsuccessful.

Dated the 30 days of 09 2019



Owner name /signature



Witness (name / signature)

## EXPRESS SETTLEMENT

### DISCHARGE VOUCHER III-Direct Settlement (PODS)

India Ref: MCT19090747  
Claimant Ref: SLG5358G

We/I, Vantage Automotive Limited ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 19,216.99 (repair cost), S\$ 749.00 (loss of use/rental), S\$ 7.45 (search fee), vehicle no. SLG5358G that was damaged pursuant to the accident which occurred on 29/09/2019 (date) at Kingsroad heading Towards Nanyang Primary School (location) involving vehicle no. SH6124U (insured vehicle). This is pursuant to the inspection conducted on 04/10/2019 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner MARGARET CHYE SZE YEEN ("the third party claimant") of vehicle no. SLG5358G to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SLG5358G (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 19,973.44 to Vantage Automotive Limited

Dated this 11 day of Dec 20 19

**CLAIMANT:**

Signature:

  
Signed by "the workshop" (with chop)

Name:

Catherine Chang

NRIC:

84708

Address:

305 Alexandra Road  
(S) 15942

Nationality:

-

Occupation:

-

**WITNESS:**

Signature



(CT)  
Signed by appointed Surveyor

Name:

LKK Auto Consultants Pte Ltd

NRIC:

199607198R

Address:

51 Ubi Avenue 1  
#01-25 Paya Ubi Ind. Park S(408933)

Nationality:

-

Occupation:

-

# REGENT MOTORS

(A Division of Vantage Automotive Limited)  
Co. Regs. No. 53055563L GST Regs. No. M2-0000551-1

305 Alexandra Road  
Vantage Automotive Centre  
Singapore 159942

Service Booking: 6477 7399  
Parts: 6477 7420  
Vantage 24-Hour Assist: 6473 8588  
Fax: 6477 7300



## SERVICE TAX INVOICE

REPAIR ORDER NO. <b>bg 153109</b>	Date IN <b>07/10/2019</b> Payment Term <b>30 Days From Invoice</b> Customer Service Advisor <b>Chua Syahirul Syazwani Irwan</b>	Invoice Number <b>5396894 / WSH</b> Invoice Date <b>05/11/2019</b> Invoice By <b>Katherine Chong Fui Poh</b>	Page No. <b>1 of 2</b>
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CUSTOMER INFORMATION	INVOICE TO <b>35</b>
<b>Margaret Chye Sze Yeen Mrs Ee Kim M</b> 1 QUEEN'S ROAD #10-189 #10-189 SINGAPORE 260001	<b>India Int'l Insurance Pte Ltd</b> 64 Cecil Street #04/05 IOB Building Singapore 049711

REGISTRATION No. <b>SLG5358G</b>	CHASSIS No. <b>WF04XXGCC4GR44473</b>	STOCK No. <b>15154</b>	REGISTRATION DATE <b>04/10/2016</b>	MODEL <b>Foc 1.0 4Dr</b>	MILEAGE <b>100000</b>
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CODE	DESCRIPTION	UNITS	DISC %	NETT
	TO CONDUCT TP CLAIM-INDIA INT' AGAINST - SH6124U. DOA.29/9/2019	0	0.00	0.00
	SUNDRIES	1	0.00	30.00
	LABOUR TO REMOVE, REPLACE, REPAIR, REALIGN FRONT BUMPER, FRONT FENDER LH, FRONT DOOR LH REAR DOOR LH, LH ROCKER PANEL SIDE GARNISH, LH FRONT DOOR PILLAR AND ALL AFFECTED AREA.	1	0.00	2,100.00
	LABOUR TO PUTTY AND RESPRAY FRONT BUMPER, FRONT FENDER LH, FRONT DOOR LH, FRONT DOOR PILLAR LH, REAR DOOR LH, ROCKER PANEL GARNISH LH AND ALL AFFECTED AREA	1	0.00	3,000.00
	TO TRANSFER AND REFIT FRONT DOOR FITTING, GLASS, TRIM AND MECHANICAL COMPONENT LH.(NETT)	1	0.00	300.00
	TO CONDUCT ECU PROGRAMMING CHECK AND CLEAR FAULT CODES, RESTORE ALL PROGRAMME MODULE. (NETT)	2	0.00	600.00
	COMPUTERISED 4 WHEEL ALIGNMENT	1	0.00	300.00
	LABOUR TO REMOVE AND REPLACE FRONT KNUCKLE ARM LH, FRONT SHOCK ABSORBER LH, FRONT LOWER ARM LH, FRONT KNUCKLE ARM BEARING LH, STEERING RACK END PINION, FRONT DRIVESHAFT LH.	1	0.00	1,000.00
	TO SUPPLY 1PCS TYRE (MICHELIN) 205/55R16.	1	0.00	175.00
	TO REMOVE AND REPLACE LHF TYRE AND WHEEL RIM INCLUDING BALANCE WHEEL.(NETT)	1	0.00	40.00
Sub-Total :				<b>7,545.00</b>

CODE	DESCRIPTION	UNITS	DISC %	NETT
BM51A10155AL	MOULDING ROCKER LH	1	10.00	202.50
PBM51A16009AG	LHF FENDER ASSY	1	10.00	505.80
AM51R16115BG	INNER SHEILD-LH FRT FENDER	1	10.00	249.30
BM51A16003BF	LHF DR FRAME QTR MOULDING	1	10.00	324.00
PBM51A20125BF	DOOR-LESS HINGE LHF	1	10.00	1,620.90
EV6T1A180DD	KIT - TPMS SENSOR ((-):ST)	1	10.00	117.00
AM51U22801AE	HINGE ASSY - LHF/LHR UPPER DOOR	1	10.00	94.50
AM51U22811AE	HINGE-DOOR LHF	1	10.00	94.50
AV613K171DAC	KNUCKLE FRT WHEEL, LH	1	10.00	1,125.00
BM51A20530AF	WEATHERSTIP - BODY RH/LH FRT DOOR	1	10.00	198.00
BV6118K001LBD	SHOCK ABSORBER LH FRT	1	10.00	495.00
F1EC1007B1B	ALLOY WHEEL ASSY (7.0XR16)	1	10.00	631.80
F1F13K155AC	MOUNTING ASY	1	10.00	94.50
HV6C3D070ME	GEAR - RACK AND PINION STEERING	1	10.00	3,802.50
F1F13A424AAB	FRT LWR ARM LH	1	10.00	499.50
BV411K018AA	FRT HUB BRG - ECO2.0 ST,F11	1	10.00	360.00
Sub-Total :				<b>10,414.80</b>

Attending CSO : Syasya

Should you require further explanation, please reach me at 92782710

# REGENT MOTORS

(A Division of Vantage Automotive Limited)

Co. Regs. No. 53055563L GST Regs. No. M2-0000551-1

305 Alexandra Road  
Vantage Automotive Centre  
Singapore 159943

Service Booking: 6477 7399  
Parts: 6477 7420  
Vantage 24-Hour Assist: 6473 8588  
Fax: 6477 7300



## SERVICE TAX INVOICE

REPAIR ORDER NO.

**bg 153109**

Date IN

**07/10/2019**

Payment Term

**30 Days From Invoice**

Customer Service Advisor

**Chua Syahirul Syazwani Irwan**

Invoice Number

**5396894 / WSH**

Invoice Date

**05/11/2019**

Invoice By

**Katherine Chong Fui Poh**

Page No. **2 of 2**

Service Packages

**0.00**

Labour Charges

**7,545.00**

Parts Charges

**10,414.80**

Lubricant/Misc

**0.00**

Total Labour/Parts/Service Package Charges

**S\$ 17,959.80**

Less Insurance Excess

**S\$ 0.00**

GST @ 7%

**S\$ 1,257.19**

Invoice Total Amounts

**S\$ 19,216.99**

Less Deposit/Voucher

**S\$ 0.00**

Computer generated invoice. No signature is required.

**Amount Payable**

**S\$ 19,216.99**

All amounts are in Singapore Dollars.

Work was carried out subject to the Company's Terms and Conditions of Service.

No complaints will be entertained unless reported within seven (7) days of the date of this invoice.

For credit purchases, interest @1% per month will be debited on overdue amounts.



**VANTAGE AUTOMOTIVE LTD**

305 ALEXANDRA ROAD  
 #02-02 VANTAGE AUTOMOTIVE CENTRE  
 159942 SINGAPORE

**SIME DARBY SERVICES PTE LTD**  
 Thrifty International Licensee

305 Alexandra Road, #03-01  
 Vantage Automotive Centre, Singapore 159942  
 ☎ (65) 6447 3388 📠 (65) 6345 7247  
 ✉ reservation.hertz@sime-darby.com.sg  
 Co. Reg. No. 197501065W  
 GST Reg. No. M2-0021986-4

**INVOICE DATE : 01-NOV 2019**
**R.A. No. 55006028 / Liyana Binte Sutar**

TITLE	: MISS	KILOMETER OUT/IN	: 67906 / 68121
AUTHORIZED DRIVER	: MARGARET CHYE SZE YEEN	KILOMETER DRIVEN	: 215
NRIC/PASSPORT NO.	: S7877429J	PETROL LEVEL OUT/IN	: FULL / FULL
MAKE & MODEL	: FORD FOCUS 4DR TITANIUM 1.0	DATE & TIME OUT	: 21-OCT 2019 09:00
CAR REGISTRATION NO.	: SLL6538X / UNIT #: 0002897	DATE & TIME IN	: 31-OCT 2019 18:00
CAR GROUP GIVEN	: G	CHECK IN LOCATION	: SHORT TERM-HQ (SIN55)-THRIFTY
CAR GROUP CHARGED	: F	NO. OF DAY(S) CHARGED	: 10 DAY(S) 9 HOUR(S)

DESCRIPTION	UNIT PRICE (SGD)	UNIT	AMOUNT BEFORE GST (SGD)	GST @ 7%	AMOUNT (SGD)
<b>VANTAGE AUTOMOTIVE RATES 2017</b>					
10 DAY(S) @ \$70.00 / DAY			700.00	49.00	749.00
5 HOUR(S) @ \$14.00 / HOUR			70.00	4.90	74.90
WAIVED EXCESS HOURS DUE TO CAR REPAIR PICK UP INFORMED LATE			-70.00	-4.90	-74.90
<b>SUB-TOTAL</b>			<b>700.00</b>	<b>49.00</b>	<b>749.00</b>
REMARKS: SLG5358G CSA: SYASYA		<b>TOTAL (SGD) :</b>	<b>700.00</b>	<b>49.00</b>	<b>749.00</b>

\* ITEMS NOT SUBJECT TO GST

**SGD DOLLARS : SEVEN HUNDRED FORTY-NINE ONLY.**
**NOTE:**

PAYMENT DUE 10 DAYS FROM INVOICE DATE. ANY OUTSTANDING CHARGES REMAINING UNPAID AFTER DUE DATE WILL ACCRUE AND INTEREST CHARGE OF 2% PER MONTH OR PART THEREOF. CHEQUE SHOULD BE CROSSED AND MADE PAYABLE TO SIME DARBY SERVICES PTE LTD.

HIRER'S AND/OR ADDITIONAL DRIVER'S SIGNATURE

 Printed on : 01-Nov-2019 14:42  
 Entered by : Nur Ezham Omar

**SIME DARBY SERVICES PTE LTD**

Thrifty International Licensee

305 Alexandra Road, #03-01

Vantage Automotive Centre, Singapore 159942

☎ (65) 6447 3388 📠 (65) 6345 7247 ✉ reservation.hertz@sime-darby.com.sg

Co. Reg. No. 197501065W GST Reg. No. M2-0021986-4

TO BE PAID BY

**PAYMENT : COMPANY****HIRER'S DETAILS**

TITLE : MISS  
NAME : MARGARET CHYE SZE YEEN  
ADDRESS : BLK 1 QUEEN'S ROAD  
#10-189

NRIC/PASSPORT NO : S7877429J ISSUE: 15/08/2004  
ISSUED BY : SINGAPORE  
LICENSE : S7877429J EXPIRY: 12/12/2999  
ISSUED BY : SINGAPORE  
NATIONALITY : D.O.B : 03/08/1974  
FREQUENT FLYER NO :  
LOCAL CONTACT : 82012627  
HOTEL :  
COMPANY'S DETAILS  
NAME : VANTAGE AUTOMOTIVE LTD  
ADDRESS : 305 ALEXANDRA ROAD  
#02-02 VANTAGE AUTOMOTIVE CENTRE  
159942  
SINGAPORE

**IMPORTANT NOTICE**

- Hirer is liable for all traffic fines including admin fees issued by Singapore/Malaysia authorities for a grace period of 12 months from the date of car return.
- A security deposit depending on the respective car group rented will be withheld on the Hirer's credit card.
- Accident has to be reported within the next day to Sime Darby Services Pte Ltd. In the event of failure to report, hirer shall be liable for any costs incurred by Sime Darby Services Pte Ltd or claims made by the other party. Smoking, durians and pets are not allowed in the vehicle. An additional 3 day's rental would be imposed if smoking and durian smell/pet's fur is detected upon car return.
- Hirer must inform Sime Darby Services Pte Ltd in advance for vehicle drop-off in Thrifty Malaysia renting location. A one-way rental fee and Malaysia surcharge are applicable as stated in our One Way Rental policy.
- Hirer is responsible for any missing items/car accessories or loss of keys and will be charged accordingly.
- The excess do not cover i) Car accessories ii) Loss of key iii) Vandalism iv) Alcohol/ Intoxicant/ drugs.
- Vehicles are prohibited to be driven into Thailand.
- Strictly no key-drop services allowed, security deposit will be forfeited.
- No refund will be given for early return and late pickup of vehicle.

The vehicle is rented subject to all terms and conditions on this page and on the reverse side whether printed or handwritten. Hirer represents that they have read, understand and agree with the conditions of the rental agreement. The hirer authorises all amounts due under the rental agreement to be charged to the hirer's credit card shown on this form.

x

Hirer

ADDITIONAL DRIVERS:

x

Additional Driver

RENTAL AGREEMENT NUMBER : 55006028  
RENTAL LOCATION : SHORT TERM-HQ (SIN55)-THRIFTY

**CHECKOUT**

UNIT # / REGN NO : 00002897 / SLL5538X  
MAKE & MODEL : FORD FOCUS 4DR TITANIUM 1.0  
CAR GROUP GIVEN : G CHARGE: F  
KILOMETER OUT : 67,906  
PETROL LEVEL OUT : FULL  
DATE & TIME OUT : 21/10/2019 09:00  
DUE DATE & TIME IN : 28/10/2019 09:00  
CHECKIN LOCATION : SHORT TERM-HQ (SIN55)-THRIFTY

**RENTAL RATES**

AS: VANTAGE AUTOMOTIVE RATES 2017  
DAILY @ S\$ 70.00  
EXTRA DAY @ S\$ 70.00  
EXTRA HOUR @ S\$ 14.00

**TOTAL: S\$ 524.30****FOR RATES TO APPLY**

MINIMUM 24 HOURS  
CAR MUST BE RETURNED TO RENTING LOCATION  
ON THE DUE DATE

**INSURANCE**

BY INITIALS, THE HIRER  
INCLUSIVE LDW  
NON-WAIVERABLE DAMAGE EXCESS: S\$ 1,500.00 (SIN USE)

DECLINES PAI @ S\$ 5.00 PER DAY

DECLINES WSC @ S\$ 5.00 PER DAY

THIS CAR IS FOR SINGAPORE USE ONLY. THERE IS NO INSURANCE  
COVERAGE FOR USE OUTSIDE SINGAPORE

**OTHER CHARGES**

FUEL SERVICES @ S\$2.70 / LITRE

**CASH & CHEQUE DEPOSIT****REMARKS**

SLG5358G  
CSA: SYASYA

**HI RESERVATION**

RES ID# : SD000006705  
Liyana Binte Sutar

TACO# :  
REF SRC: PHONE

Printed on : 21-Oct-2019  
Entered by : Liyana Binte Sutar

17:14





Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 03 Oct 2019 / 09:31:41

Receipt Date/Time : 03 Oct 2019 / 09:31:41

### Tax Invoice/Receipt

Receipt No. : ITNET-00000-191003-000451

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SH6124U				
As at 29 Sep 2019/15:15:00				
Insurance Co: INDIA INT'L INS PTE LTD				
1	Insurance Enquiry - SH6124U			
	Enquiry Fee	7.00	0.49	7.49
	20191003093029444863			
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
	xxxxxxxxxxxx3534	Credit Card:		7.45
		Visa/MasterCard		
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.