## Jia Le (LKK Auto)

From: Jia Le (LKK Auto)

Sent: Monday, 14 October 2019 2:10 PM

**To:** Bowie Teng; Enjo Ho

**Subject:** ACCIDENT INVOLVING SMK 3927U & SLR 248R ALONG/AT JALAN BUKIT MERAH

TOWARDS CTE ON 02/10/2019

Our Ref: CC3/AIG19017492/da3

## **BKW RENT A CAR PTE LTD**

120 LOWER DELTA ROAD #02-15 CENDEX CENTRE SINGAPORE 169208

Dear Sir/Madam,

## ACCIDENT INVOLVING SMK 3927U & SLR 248R ALONG/AT JALAN BUKIT MERAH TOWARDS CTE ON 02/10/2019

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SMK 3927U against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour as your vehicle changed lane and resulted the accident. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

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