

Accident Photo



Accident Photo



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PRO
PLUS
AUTOMOBILE
ENGINEER

221 Balestier Road #10-01 Rocco Balestier Singapore 329928
Tel: (65) 6256 5255 Fax: (65) 6352 6802 Email: ethtan88@singnet.com.sg / ethtan88@gmail.com
Mobile: +65 96730595 / +65 9788 9808 / +65 96999248
Company Registration No: 40156500M

Consultants to Motor Industry, Automobile
Engineers, Claims Investigators, Accident
Reconstruction Specialists, Insurance Loss
Assessors / Adjusters, Valuers And
Licensed Appraisers.

TO:

M/s Thiam Heng Auto (S) Pte Ltd
c/o 1 Bukit Batok Crescent
#03-17/18 WCEGA Plaza
Singapore 658064

INVOICE NO.

29815

OUR REFERENCE : PP/ET/CT.6635.TP.9.19

YOUR REFERENCE: Third Party

DATE : 16 September 2019

VEHICLE REGISTRATION NO : YN 6635 J
VEHICLE MAKE /MODEL : Mitsubishi Canter 3.0

- ☒ TO INSPECTION/APPRAISAL FEES
- ☐ TO AFFIRM AFFIDAVIT ON
- ☐ TO COURT ATTENDANCE ON
- ☐ TO REINSPECTION FEES
- ☒ TO PHOTOGRAPHY
- ☒ TO TRANSPORTATION CHARGES & follow-up reinspection

☐ OTHERS (SPECIFY)



☐ SINGAPORE DOLLARS : SEVEN HUNDRED & SEVENTY THREE ONLY

S\$ 773.00

E & O. E.



for PRO PLUS AUTOMOBILE ENGINEERS



**PRO
PLUS
AUTOMOBILE
ENGINEERS**

221 Balestier Road #10-01, Rocca Balestier, Singapore 329928
Tel: +65 6707 8932 Fax: +65 6352 6802
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Our Ref : PP/ET/CT.6635.TP.9-19

16 September 2019

M/s Thiam Heng Auto (S) Pte Ltd
c/o 1 Bukit Batok Crescent
#03-17/18 WCEGA Plaza
Singapore 658064

WITHOUT PREJUDICE

Dear Sirs,

**Re : Third Party Claim
Vehicle Registration No. YN 6635 J**

We refer to your instruction to appraise the above-mentioned vehicle on 27 August 2019.

A static inspection was carried out and our report is enclosed for your perusal. The estimated repair costs submitted by Messrs **Thiam Heng Motor** for **\$11,451.35** as per our attached schedule has been rechecked thoroughly by us against the actual damages sustained on the vehicle, and we recommend the replacements and rectifications accordingly.

Our revised quotation for the repair is **\$6,251.76**. In our opinion, we consider it to be excessive. We, therefore, recommend a contract lump sum repair cost. This is more economical than to have the vehicle repaired on a parts by/for parts basis. Invariably, the motor repairer has the prerogative/option for the recommended replacement components to either be repaired or be replaced.

We have negotiated with the repairer and they have agreed to repair this vehicle for **\$5,671.00 NETT** [inclusive of 7% GST \$371.00] which, in our opinion is fair and reasonable.

The repairer has agreed to undertake the repairs to your requirements at the recommended contract lump sum. However, we have not given authorisation and instruction to the repairer to proceed with the repairs.

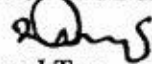
The entire repair of the damaged vehicle should be completed within a reasonable period of **5 (five) days**, excluding weekends and public holidays.

We are reverting the matter to you for a decision, and enclosed is our invoice for services rendered.

Please do not hesitate to contact us if you have any queries on this matter.

Very truly yours,

PRO PLUS AUTOMOBILE ENGINEERS



**Errol Tan,
Licensed Appraiser & Automobile Engineer**

Encls:



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*Consultants to Motor Industry, Automobile
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Licensed Appraisers.*

VEHICLE INSPECTION REPORT

To : M/s Thiam Heng Auto (S) Pte Ltd
c/o 1 Bukit Batok Crescent
#03-17/18 WCEGA Plaza
Singapore 658064

Insured :
Policy Number :
Claim Number :
Our Reference : PP/ET/CT.6635.TP.9-19
Own Damage/Sum Insured :
Excess :
Third Party/Insce Company :
Date : 16 September 2019

Instructed By : Mr Johnny Yeo
Date of Assignment : 27 August 2019
Date of Accident : 25 August 2019
Date of Inspection : 28 August 2019
Name of Workshop : Thiam Heng Motor
Place of Inspection : 1 Bukit Batok Crescent
#03-17/18 WCEGA Plaza
Singapore 658064

PARTICULARS OF DAMAGED VEHICLE

Registration Number	: YN 6635 J	Odometer Reading	: 139 283 Km
Make/Model	: Mitsubishi Canter 3.0	Radio/Cassette/CD	: Fitted
Year of Manuf/Reg	: 2014	Air Conditioner	: Fitted
Engine Number	: 4PIOB27457	View Mirrors	: Fitted -O/s* & n/s
Chassis Frame Number	: FEB21EA00611	Seat Belts	: Fitted -Front only
Class/Type	: Lorry (Metal Body)	Other Assessories	:
Colour	: White	(Specify)	:

PRE-ACCIDENT CONDITION OF VEHICLE

General Condition	: Good	Any Apparent Engine	:
Paintwork	: Good	Modification/s	: -
Footbrakes	: Serviceable	Market Value	: -
Steering	: Serviceable	Scrap Value (PARF/OMV)	: -
Undercarriage (Front)	: Serviceable		
Undercarriage (Rear)	: Serviceable		

TYRE CONDITIONS ON VEHICLE

		NEAR SIDE	OFF SIDE
		70%	70%
Front (Size)	: 195R15		
MAKE	: Mirage		
Rear (Size)	: 195R15 X 2	70% X 70%	70% X 70%
MAKE	: Mirage		
SPARE (Size)	: -	-	
MAKE	: -		
Type of Road Wheels	: Standard		

NOTE: The above percentages represent the estimated remaining life of the tyre threads

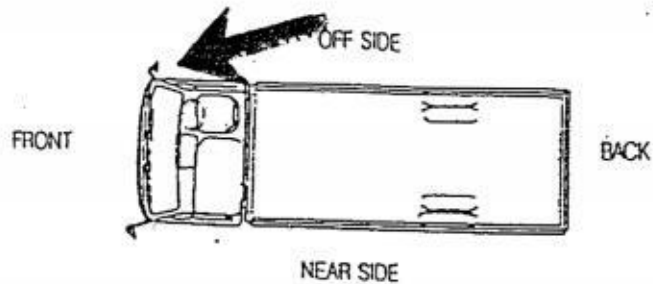
* Denotes damaged component/s

PRO PLUS AUTOMOBILE ENGINEERS

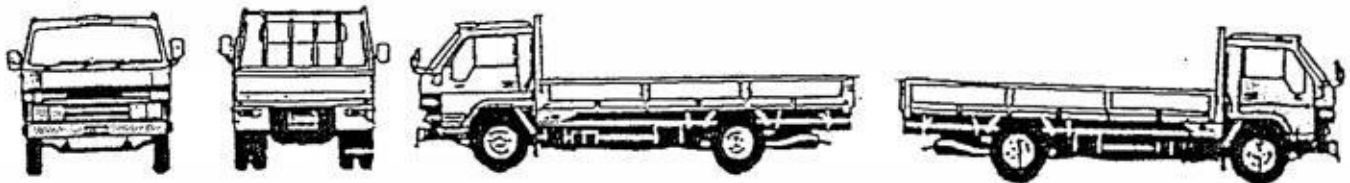
IMPACT OF VEHICLE

Direction of Impact (→)

Damages sustained were consistent with the subject vehicle being involved in a collision with another vehicle and the impact was delivered onto the o/s front portion of the vehicle.



SYNOPSIS OF DAMAGES RESULTANT FROM THE ACCIDENT



 Damage Area/s

Damages sustained were the front windscreen- cracked, front corner panel o/s- dented/buckled, front bumper assembly, front door pillar o/s- buckled o/s front door & its inner reinforcement- dented/buckled/torn etc. -----

Note : Follow-up reinspection of damaged components & works-in-progress on 31 August 2019.

Follow-up reinspection of vehicle on 3 September 2019 after spray painting & noted that the listed components as per our recommendations were replaced and repaired accordingly.

ESTIMATE

The estimate submitted by **M/s Thiam Heng Motor** as per schedule attached has been revised and scrutinised, and in our opinion, we consider it to be fair and reasonable. The repairers have agreed to undertake the repairs to the owner's satisfaction at our revision. As instructed, we have/have not authorised the repairs.

	Repairer's Estimate	Our Recommendation	
Spare Parts :	9201.35	4921.76	Estimated number of days for repairs: 5
Labour Charges :	850.00	500.00	
Paint Work :	1050.00	600.00	
Towing Charges :			Number of photographs taken at time of static inspection: 23
Others :	350.00	230.00	
TOTAL	11451.35	6251.76	

Remarks: The repairer has agreed to undertake the repairs at a contract lump sum of \$5,671.00 NETT [inclusive of 7% GST \$371.00) corresponding to supply of parts, labour and spray painting charges. Invariably, the motor repairer has the prerogative/option for the recommended replacement components to either be repaired or be replaced.

NOTE: The revised estimate was made from a visual inspection. Any discrepancies or unseen damage/s should be notified with the company within 7 (seven) days from the date thereof. Otherwise, the revised amount should deem to be valid.

APPRAISEMENT SCHEDULE

Registration No: YN 6635 J

Your Reference:

S/No	Qty	Descriptions	Comments/ Condition	Repairer's Estimate \$ ¢	Revised Amount \$ ¢
<u>PARTS REPLACEMENT- LIST ITEMS</u>					
1	1 pc	Front windscreen	Cracked	1120.66	1120.66
2	1 pc	Front windscreen weatherstrip	Essential	399.42	399.42
3	1 pc	Front mirror stay o/s	Bent/twisted	201.42	201.42
4	1 pc	Front mirror assembly o/s	Serviceable	90.72	SVC X Rejected
5	1 pc	Front corner panel	Ripped off/missing	79.89	79.89
6	1 pc	Front combination lamp assembly o/s	Cracked	223.47	223.47
7	1 pc	Headlamp assembly o/s	Badly grazed/displaced	508.40	508.40
8	1 pc	Front bumper	Serviceable	1958.72	SVC X Rejected
9	1 pc	Front bumper side o/s	Chafed/badly grazed	221.17	221.17
10	1 pc	Front bumper side retainer o/s	Bent	Rx 31.41	Repair
11	1 pc	Front bumper stay o/s	Bent	Rx 111.63	Repair
12	1 pc	Front door o/s	Dented/buckled/torn	2632.86	2632.86
13	1 pc	Front door window glass outer moulding o/s	Essential	114.50	114.50
14	1 pc	Front door hinge (upper) o/s	Twisted/stiffened	250.56	250.56
15	1 pc	Front door hinge (lower) o/s	Bent	250.56	Rx Repair
16	1 pc	Front door arrestor o/s	Serviceable	178.63	SVCX Rejected
17	1 pc	Front door draught weatherstrip o/s	Torn/essential	351.51	351.51
18	1 pc	Front door rubber seal o/s	Essential	47.82	47.82
				8773.35	6151.68
<u>Less : 25% by Pro Plus Automobile Engineers</u>					1537.92
				8773.35	4613.76
<u>PARTS REPLACEMENT- SPECIAL NETT ITEMS</u>					
1	1 pc	Front windscreen ERP ' IU ' bracket	Essential	28.00	28.00
2	1 set	Front door inner trim board clip/fastener o/s	Essential	50.00	30.00
3	1 pc	Front door corporate decal o/s	Essential	350.00	180. 250.00
			Sub - Total	9201.35	4921.76

APPRAISEMENT SCHEDULE

Registration No: YN 6635 J

Your Reference:

S/No	Qty	Descriptions	Comments/ Condition	Repairer's Estimate \$ ¢	Revised Amount \$ ¢
			B/F	9201.35	4921.76
		<u>LABOUR & MISC. CHARGES</u>			
1		To disconnect front wire harness of electrical components to facilitate repairs, reconnect & check functions including to focus headlamps.		50.00	30.00
2		To dismantle/install front windscreen to facilitate repair including to conduct water leakages test.		150.00	100.00
3		To dismantle/transfer o/s front door fittings/ancillary accessories etc to new door unit.		150.00	100.00
4		To dismantle/renew the front accident damaged portion. To heat, knock-out, reshape, straighten, orientate, restore & align repairable constituents to symmetrical dimensions.		850.00	500.00
5		To putty/primer application and spray painting including touch-up affected areas with polyurethane paint.)		
6		To rustproofing & cavities preservation to the replaced and repaired panels.)	1050.00	600.00
			Grand Total	11451.35	6251.76

Note: The repairer has agreed to undertake the repairs at a contract lump sum of \$5,671.00 NETT (inclusive of 7% GST \$371.00) corresponding to supply of parts, labour and spray painting charges. Invariably, the motor repairer has the prerogative/option for the recommended replacement components to either be repaired or be replaced.

Pro Plus Automobile Engineers

ERROL TAN
 B.A.Econ (Hons).UK
 Dip. Auto Engr. & Motor Trade Management .UK
 Automobile Engineer & Licensed Appraiser

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	27 Aug 2019 15:45		27 Aug 2019 17:10 Edit Adj Rpt	S\$4,750.00 Edit Estimates	S\$4,750.00 View Rpt		Pending for Survey Report Cancel Case

Main

Reference

Claim Details

Documents

[Show All](#)

CLAIM SUBFOLDER DETAILS

[Created by insurer]

Insured:	ATWIN OFFSHORE AND MARINE PTE LTD, Co. Reg. No.: 200804543H		
Main Claimant:	THIAM HENG AUTO (S) PTE LTD, Co. Reg. No.: 199905778R		
Vehicle Reg. No.:	YN6635J	Date of Loss:	25/08/2019 00:00 - :59 [58 Months and 23 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / 603891	Policy/Cover Note No.:	28634825MKC Coverage: 26/10/2018 - 25/10/2019
Vehicle Reg. No. (Insured):	YN9858M	Policy No. (Claimant):	
		Excess:	
Repairer:	Thiam Heng Motor (HQ) 1 Bukit Batok Crescent, #03-17/18 Wcega Plaza, 658064 Bukit Batok - Tel: 6469-5691		
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Monica Chung Pei Zhen - 6594 2552]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD TAUFIKH BIN HAMID] ... [Final Rpt due 07/10/2019]		
Adj Asg. Remarks:	on WP. Liab: unclear Disagreed, Manual assignment. Manual assigned to LKK via email on 27/08/19.		

ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

- MSIG_SG (03/10/2019): Report Send Back Alerts - YN6635J (TP)









































ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*YN6635J (603891)
[YN9858M]
TP
THIAM HENG AUTO (S) PTE LTD
Aug 25 2019 12:00AM
[ATWIN OFFSHORE AND MARINE PTE LTD]
Thiam Heng Motor

Upload Documents Upload Photos Compose New Letter			View View in Browser	
Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
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Photos/Images			3 per page ▼	✓
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51	09/09/19 11:53	Photo After Spray	Load JPG	✓
Documentation			1 per page ▼	✓
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2	28/08/19 11:40	YN6635J 50/50?	Load PDF	
3	28/08/19 11:50	Status of Driving Licence - valid	Load PDF	
4	03/10/19 09:49	survey report	Load PDF	
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6	03/10/19 09:49	SURVEY PHOTOS2	Load PDF	
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8	03/10/19 10:05	SCENE PHOTOS2	Load PDF	
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (Internal Surveyor)	Thumbnail	Print
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No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	21/10/19 11:02	PRS INVOICE	Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST

There are no document checklists configured.

Reset Save Print

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS3/MSG19015096/T1SD3S2-1
Date: 21/10/2019

REFERENCE

Handling Insurer: MSIG Insurance (Singapore) Pte. Ltd. Policy No: 28634825MKC
Claimant Vehicle No: YN6635J Insured Vehicle No: YN9858M
Date of Loss: 25/08/2019 Nature of Claim: TP Claim No: 603891

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: YN6635J
Make & Model: MITSUBISHI CANTER, 3.0 D FEB21ER3SDEB (CBU) (M) Engine No: 4P10B27457
Reg. Date: 02/10/2014 (Man. Year: 2014) Chassis No: FEB21EA00611
Colour: White Odometer: 139283 km
Engine Capacity: 2998 cc
Market Value/New Car Price: N/A
Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Good Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 195 R15 Rear Tyre Size: 195 R15 (D)
Front Left Side: Mirage 6 mm Rear Left Side: Mirage 6/6 mm
Front Right Side: Mirage 6 mm Rear Right Side: Mirage 6/6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	9,201.35	4,851.76	4,349.59	47.27
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,250.00	1,090.00	1,160.00	51.56
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	11,451.35	5,941.76	5,509.59	48.11
Approved Total (Overridden) (S\$)		4,750.00		
(S\$)	11,451.35	4,750.00	6,701.35	58.52
+ GST 7.00/7.00% (S\$)	801.59	332.50	469.09	58.52
Nett Amount (S\$)	12,252.94	5,082.50	7,170.44	58.52

INSPECTION

Date of Assignment: 27/08/2019
Date Inspected: 28/08/2019 Inspected At: Thiam Heng Motor (HQ)
1 Bukit Batok Crescent, #03-17/18 Wcega Plaza
Singapore 658064
Estimated Period of Repair: 5.0 days

Adjuster: MOHD TAUFIKH BIN HAMID

Manager: Hiew May Fung

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source: (Last Synchronised: 21 Oct 2019)

Parts: N/A MITSUBISHI CANTER 3.0 D FEB21ER3SDEB (CBU) (M) (Model not available in database)

Labour: Repairer's (Price-denominated Standard List)

Print Code: (Unsubmitted, no print-code for YN6635J)

Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT WINDSCREEN	Cracked	1,120.66 F	*1,120.66 FL
2	1		*FRONT WINDSCREEN WEATHERSTRIP	Essential	399.42 F	*399.42 FL
3	1		*FRONT MIRROR STAY O/S	Bent / Twisted	201.42 F	*201.42 FL
4	1		*FRONT MIRROR ASSEMBLY O/S	Serviceable	90.72 F	*- FL
5	1		*FRONT CORNER PANEL	Ripped Off / Missing	79.89 F	*79.89 FL
6	1		*FRONT COMBINATION LAMP ASSEMBLY O/S	Cracked	223.47 F	*223.47 FL
7	1		*HEADLAMP ASSEMBLY O/S	Badly Grazed / Displaced	508.40 F	*508.40 FL
8	1		*FRONT BUMPER	Serviceable	1,958.72 F	*- FL
9	1		*FRONT BUMPER SIDE O/S	Chafed / Badly Grazed	221.17 F	*221.17 FL
10	1		*FRONT BUMPER SIDE RETAINER O/S	Repair	31.41 F	*- FL
11	1		*FRONT BUMPER STAY O/S	Repair	111.63 F	*- FL
12	1		*FRONT DOOR O/S	Dented / Buckled / Torn	2,632.86 F	*2,632.86 FL
13	1		*FRONT DOOR WINDOW GLASS OUTER MOULDING O/S	Essential	114.50 F	*114.50 FL
14	1		*FRONT DOOR HINGE (UPPER) O/S	Twisted / Stiffened	250.56 F	*250.56 FL
15	1		*FRONT DOOR HINGE (LOWER) O/S	Repair	250.56 F	*- FL
16	1		*FRONT DOOR ARRESTOR O/S	Serviceable	178.63 F	*- FL
17	1		*FRONT DOOR DRAUGHT WEATHERSTRIP O/S	Torn / Essential	351.51 F	*351.51 FL
18	1		*FRONT DOOR RUBBER SEAL O/S	Essential	47.82 F	*47.82 FL
19	1		*FRONT WINDSCREEN ERP IU BRACKET	Essential	28.00 FS	*28.00 FS
20	1		*SET FRONT DOOR INNER TRIM BOARD CLIP / FASTENER O/S	Essential	50.00 FS	*30.00 FS
21	1		*FRONT DOOR CORPORATE DECAL O/S	Essential	350.00 FS	*180.00 FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (\$\$) 9,201.35 6,389.68

- List Item Discount on L Items 0.00/25.00% (\$\$) 0.00 1,537.92

Total Parts (\$\$) 9,201.35 4,851.76

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO DISCONNECT FRONT WIRE HARNESS OF ELECTRICAL COMPONENTS TO FACILITATE REPAIRS, RECONNECT & CHECK FUNCTIONS INCLUDING TO FOCUS HEADLAMPS.	New	50.00	30.00
2	TO DISMANTLE / INSTALL FRONT WINDSCREEN TO FACILITATE REPAIR INCLUDING TO CONDUCT WATER LEAKAGE TEST.	New	150.00	100.00
3	TO DISMANTLE / TRANSFER O/S FRONT DOOR FITTINGS / ANCILLARY ACCESSORIES ETC TO NEW DOOR UNIT.	New	150.00	60.00
4	TO DISMANTLE / RENEW THE FRONT ACCIDENT DAMAGED PORTION. TO HEAT, KNOCK-OUT, RESHAPE, STRAIGHTEN, ORIENTATE, RESTORE & ALIGN REPAIRABLE CONSTITUENTS TO SYMMETRICAL DIMENSIONS.	New	850.00	450.00
5	TO PUTTY / PRIMER APPLICATION AND SPRAY PAINTING INCLUDING TOUCH-UP AFFECTED AREAS WITH POLYURETHANE PAINT. }	New	1,050.00	450.00
6	TO RUSTPROOFING & CAVITIES PRESERVATION TO THE REPLACED AND REPAIRED PANELS. }	New	0.00	0.00
Gross Labour Cost (\$\$)			2,250.00	1,090.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >