

## Mei Kwan (LKKAuto)

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**From:** Mei Kwan (LKKAuto)  
**Sent:** Wednesday, 4 December, 2019 3:18 PM  
**To:** 'Jenny Toh'  
**Cc:** Admin A; Asher Sng (LKKAuto); claims-singapore@qbe.com  
**Subject:** RE: Arrange for survey - Acc on 27.09.19 invlg SMA 7994 B & SMJ 3421 S  
**Attachments:** Preliminary Advice.pdf; TP ESTIMATE - MARKED.pdf

**Categories:** HMK

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

**QBE ref : TBA**  
**LKK ref : CC4/QBE19017469/Uea3**

Dear Sir / Madam,

We refer to the above matter.

Enclosed revert of vehicle: SMA 7994B

We have not authorized repairs.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Our case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Janice Goh Siew Geok <janice.goh@qbe.com>  
**Sent:** Friday, 4 October, 2019 10:22 AM  
**To:** Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>  
**Cc:** Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>  
**Subject:** RE: Arrange for survey - Acc on 27.09.19 invlg SMA 7994 B & SMJ 3421 S

Hi Mei Kwan

Please find attach our insured's report for your kind attention.

Thank you.

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**Janice Goh**

Executive, Claims

Claims | Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 6477 1243

[Website](#) [LinkedIn](#) [Twitter](#)



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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Thursday, 3 October 2019 5:44 PM

**To:** Janice Goh Siew Geok <[janice.goh@qbe.com](mailto:janice.goh@qbe.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Subject:** RE: Arrange for survey - Acc on 27.09.19 invlg SMA 7994 B & SMJ 3421 S

**'WITHOUT PREJUDICE'**

**SAVE AS TO COSTS**

**QBE ref: TBA**

**LKK REF: CC4/QBE19017469/ea3**

Dear Sir / Madam,

We refer to the above matter.

**Kindly let us have a copy of insured's accident report for our necessary action.**

Our case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Sent:** Wednesday, 2 October, 2019 4:56 PM

**To:** 'Janice Goh Siew Geok' <[janice.goh@qbe.com](mailto:janice.goh@qbe.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Arrange for survey - Acc on 27.09.19 invlg SMA 7994 B & SMJ 3421 S

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed that vehicle is not in the workshop, repairer will arrange.

Best Regards

**G.NIVITHA**

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Janice Goh Siew Geok [<mailto:janice.goh@qbe.com>]

**Sent:** Wednesday, 2 October 2019 4:41 PM

**To:** Claims <[claims@procarcare.com.sg](mailto:claims@procarcare.com.sg)>; [assignments@lkkauto.com](mailto:assignments@lkkauto.com)

**Subject:** RE: Arrange for survey - Acc on 27.09.19 invlg SMA 7994 B & SMJ 3421 S

Without Prejudice

Hi Pei Wen

Thank you for your email.

We will appoint LKK for the survey.

Hi LKK

Please assist to arrange survey for TP PRI.

Thank you.

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**Janice Goh**

Executive, Claims

Claims | Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 6477 1243

[Website](#) [LinkedIn](#) [Twitter](#)



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**From:** Peiwen <[peiwen@procarcare.com.sg](mailto:peiwen@procarcare.com.sg)> **On Behalf Of** Claims

**Sent:** Wednesday, 2 October 2019 1:27 PM

**To:** Jenny Toh <[jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)>

**Cc:** Janice Goh Siew Geok <[janice.goh@qbe.com](mailto:janice.goh@qbe.com)>; Claims <[claims@procarcare.com.sg](mailto:claims@procarcare.com.sg)>

**Subject:** RE: Arrange for survey - Acc on 27.09.19 invlg SMA 7994 B & SMJ 3421 S

Hi Jenny,

We choose LKK auto Consultants Pte Ltd.

Kindly advise liability status.

Thank You.

Regards,

**Pei Wen NG**

Claims Advisory

Progressive Car Care Pte Ltd

Blk 3022A Ubi Road 1 01-45/46 Singapore 408716

T: +65 6741 5336 | F: +65 6741 7208

E: [claims@procarcare.com.sg](mailto:claims@procarcare.com.sg)

W: [www.procarcare.com.sg](http://www.procarcare.com.sg)



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**From:** Jenny Toh [<mailto:jenny.toh@qbe.com>]

**Sent:** Wednesday, October 02, 2019 11:56 AM

**To:** Lily

**Cc:** Janice Goh Siew Geok; Jenny Toh

**Subject:** FW: Arrange for survey - Acc on 27.09.19 invlg SMA 7994 B & SMJ 3421 S

Our ref: V0021643

Without Prejudice

Hi Sirs

We refer to the above captioned matter.

We intent to conduct a full survey of the damage to your client's vehicle. We propose to use one of the motor surveyors named in the attached list:

COMPANY
Appraisal Associates Pte Ltd
Automobile Inspection Services
KM Auto Assessors Pte Ltd
LKK Auto Consultants Pte Ltd
Infiniti Appraisal Service
Priority Services
Quantum Risk Management (S) Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors.

Thank you.

regards

**Jenny Toh**

Senior Assistant

Claims / Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 6224 6633 | +65 6477 1225

[Website](#)

[LinkedIn](#)

[Twitter](#)



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**From:** Lily <[bhlim@procarcare.com.sg](mailto:bhlim@procarcare.com.sg)> **On Behalf Of** Claims

**Sent:** Wednesday, 2 October 2019 11:39 AM

**To:** Jenny Toh <[jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)>

**Cc:** Claims <[claims@procarcare.com.sg](mailto:claims@procarcare.com.sg)>

**Subject:** Arrange for survey - Acc on 27.09.19 invlg SMA 7994 B & SMJ 3421 S

Dear Mdm,

Please refer to attached and arrange for survey  
Vehicle is not in workshop

Regards,

**Lily LIM**

Claims Advisory

Progressive Car Care Pte Ltd

Blk 3022A Ubi Road 1 #01-45/46 Singapore 408716

T: +65 6741 5336 | F: +65 6741 7208

E: [claims@procarcare.com.sg](mailto:claims@procarcare.com.sg)

W: [www.procarcare.com.sg](http://www.procarcare.com.sg)



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