

INS. CASE OWNER: **TEO Kitty**  
6568804602

CC4/ASM19017462/Kga3 *sz*

LKK: 140261  
IDAC: 140261

**ASSIGNMENT**

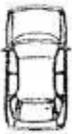
Surveyor: **KENNETH**

DOI: **04/10/2019**

Date/Time: **03/10/2019**

Registered in Merimen: \_\_\_\_\_

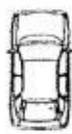
**Pre-assign / CCU / FTE**



Insured Vehicle No. : **SCJ 3030E**  
Name of Insured : **RAM GOSWAMI @ GOSWAMI RAM LABHAYA**  
Insured Tel No. : \_\_\_\_\_ HP: **+65-96443485**  
**Excess Sec II :SS** D.O.A: **19/09/2019 17:30**  
Is driver the owner? ( YES / **(NO)** ) Nature of Accident : \_\_\_\_\_  
If **NO**, Driver Name / Age : **KIRAN GOSWAMI**  
Driver Tel No. : **96443485** (V/L: **(S)** / NO)

Claim No. : **S9M02181**  
Policy No. : **GA053013/1**  
Make / Model : **MERCEDES-BENZ E200 KOMPRESSOR**  
Place of Accident : **ALONG TANJONG RHU RD TO 'THE LINE' CONDO**  
OI GIA REPORT: **(YES)** / NO ; TP GIA REPORT: **(YES)** / NO  
Insured Liability : \_\_\_\_\_ % **Final ? Yes / No**

**SJF 360K**



INSRS: \_\_\_\_\_  
WSP: **LOH HENG**  
Tel : \_\_\_\_\_  
Liability : \_\_\_\_\_  
RMKS: \_\_\_\_\_



INSRS: \_\_\_\_\_  
WSP: \_\_\_\_\_  
Tel : \_\_\_\_\_  
Liability : \_\_\_\_\_  
RMKS: \_\_\_\_\_



INSRS: \_\_\_\_\_  
WSP: \_\_\_\_\_  
Tel : \_\_\_\_\_  
Liability : \_\_\_\_\_  
RMKS: \_\_\_\_\_



INSRS: \_\_\_\_\_  
WSP: \_\_\_\_\_  
Tel : \_\_\_\_\_  
Liability : \_\_\_\_\_  
RMKS: \_\_\_\_\_

Date/Time	SJF 360K - X	SCJ 3030E - X	STAGE	DATE / PIC
			Non-Reporting ltr (1st):	
			Non-Reporting ltr (2nd):	
			Non-Reporting ltr (Final):	
			Notification ltr (if non-pickup):	
			Call OI:	
			After call ltr to OI:	<b>7 call 9/10/19</b>
			<b>Documentation Check List:</b>	<b>Handler</b> <b>Typist</b>
			Notification ltr (if non-pickup)	<input checked="" type="checkbox"/> <input type="checkbox"/>
			After call ltr to OI:	<input checked="" type="checkbox"/> <input type="checkbox"/>
			Authorisation To Act:	<input checked="" type="checkbox"/> <input type="checkbox"/>
			Release Voucher:	<input checked="" type="checkbox"/> <input type="checkbox"/>
			Final Repair Bill:	<input checked="" type="checkbox"/> <input type="checkbox"/>
			Car Rental Invoice:	<input checked="" type="checkbox"/> <input type="checkbox"/>
			Towing Invoice:	<input checked="" type="checkbox"/> <input type="checkbox"/>
			LTA / GIA :	<input checked="" type="checkbox"/> <input type="checkbox"/>
			Medical Bill:	<input checked="" type="checkbox"/> <input type="checkbox"/>
			PIR:	<input checked="" type="checkbox"/> <input type="checkbox"/>
			Mandate/Reject Instruction:	<input checked="" type="checkbox"/> <input type="checkbox"/>
			LOD	<input checked="" type="checkbox"/> <input type="checkbox"/>
			Payment Breakdown Form:	<input type="checkbox"/> <input type="checkbox"/>
			Post-Repair Photos:	<input checked="" type="checkbox"/> <input type="checkbox"/>
			Others:	<input checked="" type="checkbox"/> <input type="checkbox"/>

**9/10** - send ltr.  
**18/11** - Rec cor to TP (Pending LOD).  
**3/12** - LOD in, to self mandate.  
**4/12** - Pending mandate approval.  
**13/12** - Get front grille, fix right spot lamp & fix front door power window motor photo from PIC.  
**4/2** - Revised mandate is uploaded. Pending mandate approval.  
**5/2** - Offr GTS \$18,000 as instructed (pending acceptance).  
**6/3** - settle to GTS \$18k, to send (pending DV) DV in, file pass me to close.

**PRELIMINARY ADVICE** Date/Time: \_\_\_\_\_ Sent By: \_\_\_\_\_

**FINALIZATION** Date/Time: \_\_\_\_\_ Confirm with: \_\_\_\_\_ Confirm by: **Kenneth**  
Repair Cost: **115** SS **18,900.00** (10 days) Reduction: **\$11,866.70 @ 39%** Email  Call

**FINAL SETTLEMENT** Date/Time: **6/3/2020** Confirm with: **Danny**  
Final Liability: % **100** (Agreed / Assessed) BOLA S/N No.: **9a**  
Repair Cost: SS **17,500.00** (ATAS instruction) Email  Call

Loss of Rental (LOR): SS \_\_\_\_\_ ( \_\_\_\_\_ days)  
Loss of Use (LOU): SS **500.00** (\$ **50** x **10** days)  
Loss of Income (LOI): SS \_\_\_\_\_ (\$ \_\_\_\_\_ x \_\_\_\_\_ days)  
LOR only  LOU only  LOR + LOU  LOR + LOI  [Tick only one]  
GIA/LTA Search: SS **7.00**

Medical: SS \_\_\_\_\_  
Disbursement: SS \_\_\_\_\_ (e.g. Tow/ Independent)  
Legal Cost: SS \_\_\_\_\_  
1) Claim status: Normal/Reject/Private Settle  
2) Report Format: \_\_\_\_\_  
3) Survey fee: **\$250/-**

**Total:** SS **18,007.00** **Global Sum SS:** **18,000.00** Email  Call

**FINAL PAYMENT** Date/Time: \_\_\_\_\_ Confirm with: \_\_\_\_\_  
Payee 1: SS **18,000.00** Name 1: **Loh Heng**  
Payee 2: (Strike if N.A.) SS \_\_\_\_\_ Name 2: \_\_\_\_\_  
Payee 3: (Strike if N.A.) SS \_\_\_\_\_ Name 3: \_\_\_\_\_

**COPY SENT**  
**10/3/2020**

**X GIA**

ASS. REC. BY:

REF: ANN

Kenneth

**ASSIGNMENT**

From: \_\_\_\_\_ Date: \_\_\_\_\_

Estimated Cost: \_\_\_\_\_

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: \_\_\_\_\_

at Workshop m/s Loh Hey

of \_\_\_\_\_

Insured: \_\_\_\_\_

Policy No. \_\_\_\_\_

Claims No. \_\_\_\_\_

Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value: 279k

IDAC Accident Rpt: \_\_\_\_\_ Consistent? : Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No

Est. Repairs: 10 days Res.: Yes or No

Lum Sum: 20 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_ Vehicle: IN / OUT

Veh No: SJI-360k Yr Regn: 03, 15

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Mini Cooper S c.c. 1998

Colour: White / Blue A/C: Insured / Std / NI / NA

Sp. Reading: 47167 T/Radio: Insured / Std / NI / NA

Eng/No: \_\_\_\_\_

C/No: WMW XS-720908B 60221

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modl: Nil / S/Rlm / STD A/Rlm or

Tyre Size: F: 205/45R17

R: \_\_\_\_\_

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI / TOYO / YOKO or

Front R/Bal. 0 mm

Rear R/Bal. 0 mm

L/Bal. 0 mm

L/Bal. 0 mm

D.O.A. 19/19/19

D.O.I. 4/10/19

Survey held at \_\_\_\_\_

Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or

ols body & trim

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

1 File pass to

UIC \$18,900/- (Red = \$11,866.70/39.1.)

MV: \$79k

Rebate: \$56,300

NV: \$22,700/-

Date/Time, File Pass to?

: Prell. Report

: Final Report

1)

Date/Time, File Return to?

2)

Days Of Repair: \_\_\_\_\_

Resurvey No. of Trip: \_\_\_\_\_

Add Fee:  : Site Insp (\$

: Interview (\$

: Tech Invs (\$

: Weekend (\$

Survey Fee:

Transportation:

\$ - RS. \$

Fees

Others

TOTAL

Report Format :

Lump Sum / I.B.I: (\$



# LOH HENG

Automotive Repair Services  
Accident Insurance Claims

Front right drive shaft	Pt	\$ 1,850.00	✓
front lower arm	Pt	\$ 385.00	✓
Steering rack	Bt/Pt	\$ 3,200.00	✓
Tie rod end right		\$ 98.00	✓
Front shock absorber	Pt	\$ 785.00	✓
Front right wheel bearing	Pt	\$ 540.00	✓
Front right knuckle	Pt	\$ 630.00	✓
Front right ABS sençor	Pt	\$ 225.00	X
Steering angle sençor	Pt	\$ 950.00	X
Rear wheel bearing	Pt	\$ 450.00	X
road rim (\$750x2)	Pt	\$ 1,500.00	✓
Anti ro bar	Pt	\$ 325.00	X
		\$ 24,969.50	
Less 5%		\$ 23,720.50	
1pc tyre (nett)	1755n Pt	\$ 250.00	708n
Tow charges		\$ 60.00	501
Labour Charges			
To dismantle all damaged parts and refix new parts.			
restriaghten door pillar,door alignment,reconfirge door systems.		\$ 1,500.00	1000l
Remove undercarriage suspension,and replace with new parts.		\$ 150.00	✓
To do 4 wheels alignment.		\$ 100.00	801
To remove steering rack and replace.		\$ 200.00	1201
To tranfer all electrical wiring		\$ 80.00	301
To tranfer all doors window channel,door glass,motor,module,door lock to new door.		\$ 200.00	1201
To putty ,grinding and respraying on all new parts.		\$ 1,500.00	1200l
To do programming and clear all fault codes appear.	nn	\$ 350.00	X
<b>GRAND TOTAL</b>		<b>\$ 28,110.50</b>	

28111.02

30767.224

Block 176 #03-08 Sin Ming Autocare  
Sin Ming Drive  
Singapore 575721  
Tel : 64532237 / 64530797  
Fax : 64556384

# LOH HENG

Automotive Repair Services  
Accident Insurance Claims

**AXA Insurance Pte Ltd**

Attn. : Motor Claim Department

**Re : | Supplementary Quotation**

Vehicle No. : SJF 360K (MINI)

S/N	Description	Amount (S\$)
<b>A</b>	<b>PART REPLACEMENT</b>	
1	Front bumper reinforcement <i>Ry</i>	\$ 658.00
2	Front bumper spone <i>CNA</i>	\$ 210.00
3	Headlamp rim seal <i>CM</i>	\$ 98.00
4	front bumper braket <i>D11</i>	\$ 180.00
5	Under carriage crossmember <i>Ry</i>	\$ 1,650.00
		\$ 2,796.00
	less 5%	<b>\$2,656.20</b>

Block 176 #03-08 Sin Ming Autocare  
Sin Ming Drive  
Singapore 575721  
Tel : 64532237 / 64530797  
Fax : 64556384



# LOH HENG

Automotive Repair Services  
Accident Insurance Claims

Front right drive shaft		\$ 1,850.00	7
front lower arm	R	\$ 385.00	2
Steering rack		\$ 3,200.00	7
Tie rod end right		\$ 98.00	7
Front shock absorber	R	\$ 785.00	2
Front right wheel bearing	R	\$ 540.00	2
Front right knuckle	R	\$ 630.00	2
Front right ABS sencor	R	\$ 225.00	X
Steering angle sencor	S	\$ 950.00	X
Rear wheel bearing		\$ 450.00	?
road rim ( \$750x2)	Rd	\$ 1,500.00	✓
Anti ro bar	R	\$ 325.00	X
		\$ 24,969.50	
Less 5%		\$ 23,720.50	
1pc tyre (nett)	P	\$ 250.00	709sn
Tow charges		\$ 60.00	501
Labour Charges			
To dismantle all damaged parts and refix new parts.			
restriaghten door pillar,door alignment,reconfirge door systems.		\$ 1,500.00	10001
Remove undercarriage suspension,and replace with new parts.		\$ 150.00	✓
To do 4 wheels alignment.		\$ 100.00	801
To remove steering rack and replace.		\$ 200.00	7
To tranfer all electrical wiring		\$ 80.00	301
To tranfer all doors window channel,door glass,motor,module,door lock to new door.		\$ 200.00	1201
To putty ,grinding and respraying on all new parts.		\$ 1,500.00	12001
To do programming and clear all fault codes appear.		\$ 350.00	7
<b>GRAND TOTAL</b>		<b>\$ 28,110.50</b>	

Block 176 #03-08 Sin Ming Autocare  
Sin Ming Drive  
Singapore 575721  
Tel : 64532237 / 64530797  
Fax : 64556384

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### Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	701A
Vehicle Details	
Vehicle No.:	SJF360K
Vehicle to be Exported:	No
Intended Deregistration Date:	07 Oct 2019
Vehicle Make:	MINI
Vehicle Model:	COOPER S 5DR FWD LED ABS NAV
Primary Colour:	Blue
Manufacturing Year:	2014
Engine No.:	F2511001B48A20A
Chassis No.:	WMWXS720902B60221
Maximum Power Output:	141.0 kW (189 bhp)
Open Market Value:	\$29,872.00
Original Registration Date:	09 Mar 2015
First Registration Date:	09 Mar 2015
Transfer Count:	0
Actual ARF Paid:	\$23,821.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	08 Mar 2025
PARF Rebate Amount:	\$17,865.00
Intended COE Rebate Details	
COE Expiry Date:	08 Mar 2025
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$70,890.00
COE Rebate Amount:	\$38,417.00
<b>Total Rebate Amount:</b>	<b>\$56,282.00</b>

The information contained herein is correct as at 07 Oct 2019

OK

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Sell it yourself! Advertise it at just  
**\$58 until it's SOLD!**

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New 5 Years Renewal Coe Toyota Wish 1.8A



2.88% P.A, 40 Admin, 30 Down, Monthly From \$689, 2 Years Warranty Engine  
GV Credit Pte Ltd (CarMax)

**Lake View Credit Pte Ltd** [view our cars](#)

- > Low prices guaranteed
- > Specialist in Japanese cars
- > Easy loan approval
- > All terms are negotiable

Browse by Category

Sort by Date Posted  20 results/page

8 vehicles

MINI Cooper

Advanced Search

	Make	Model	Price	Depreciation	Reg Date	Eng Cap	Mileage	Veh Type	Status
<b>Search Selection</b>	MINI Cooper		Any	Any	2015	Any	Any	Any	Available
	MINI Cooper	Countryman 1.6A	\$82,000	\$11,940 /yr	11-May-2015	1,598 cc	38,840 km	Hatchback	Available
	Very Low Mileage 38,840Km, Excellent Condition, Accident-Free, Stylish, Spacious, Superb Well Maintained, Trade-In Are Welcome, Powerful Engine And Smooth Transmission, Low-Interest Rate. Flexible Bank/In House Loan. Kindly Call For Viewing Appointment.								
	Posted: 06-Oct-2019 Tags: 2015 MINI Cooper, 2015 mini cooper, MINI Cooper, mini cooper, MINI, Cooper, cooper, Used MINI								
	MINI Cooper	S Countryman 1.6A	\$94,800	\$13,430 /yr	06-Aug-2015	1,598 cc	71,000 km	Sports	Available
	1 Owner! Under Agent Mini Habitat 5 Yrs Warranty! Agent Serviced! Pristine Condition! Economical And Low Depreciation. No Gimmicks! Trade In Welcome. STA/VICOM Evaluation Welcome, Call Us For An Appointment Now!								
	Posted: 04-Oct-2019 Tags: 2015 MINI Cooper, 2015 mini cooper, MINI Cooper, mini cooper, MINI, Cooper, cooper, Used MINI								
	MINI Cooper	Countryman 1.6A	\$92,800	\$12,880 /yr	29-Oct-2015	1,598 cc	31,900 km	Hatchback	Available
	New Facelift Model. 1 Owner Only With Genuine Low Mileage Done In Pristine Condition. Still Under Agent 5 Years Or 200000KM Warranty Coverage. Fully Maintained By Agent With Accident Free. Buy With Worries For Immediate Transfer Of Ownership Upon Collection. Flexi...								
	Grande Auto Credit Posted: 04-Oct-2019 Tags: 2015 MINI Cooper, 2015 mini cooper, MINI Cooper, mini cooper, MINI, Cooper, cooper, Used MINI								
	MINI Cooper	S 2.0A	\$79,800	\$12,340 /yr	11-Jun-2015	1,998 cc	71,000 km	Sports	Available
	Calling All MINI Lovers! Exotic Blue Paintwork, Powerful And Enjoyable Riding Experience, Good To Go Condition, Flexible Attractive Low-Interest Financial And High Trade In Available To Cater Your Financial Needs! Kindly Reach Out Below To Our Friendly Sales Consultant...								
	Posted: 04-Oct-2019 Tags: 2015 MINI Cooper, 2015 mini cooper, MINI Cooper, mini cooper, MINI, Cooper, cooper, Used MINI								
	MINI Cooper	S 2.0A SDR	\$79,999	\$12,870 /yr	09-Jan-2015	1,998 cc	-	Sports	Available
	Highest OMV At \$30,402, Last Serviced 22/6/2019, Servicing At Kim Hin Auto, Michelin Tyres, 18 Inch Real Modification (RM) Rims, Original Low Mileage Clocked, Sporty Blue With Leather Interior, Mint Condition, High Trade In, Flexible Loan Available, Viewing Strictly...								
	360 VR Cars Posted: 04-Oct-2019 Tags: 2015 MINI Cooper, 2015 mini cooper, MINI Cooper, mini cooper, MINI, Cooper, cooper, Used MINI								
	MINI Cooper	Cabriolet 1.6A	\$89,500	\$12,470 /yr	12-Nov-2015	1,598 cc	30,000 km	Sports	Available
	\$0 Drive Away Monthly Only \$1483, Free 1 Year Warranty And One Time Servicing, One Owner, Low Mileage, Lowest Priced, Mint Condition, Fully Maintained By Eurokars Habitat, Accident Free, STA Evaluation Are Welcome, View To Believe, Please Call For More Enq...								
	Posted: 02-Oct-2019 Tags: 2015 MINI Cooper, 2015 mini cooper, MINI Cooper, mini cooper, MINI, Cooper, cooper, Used MINI								
	MINI Cooper	1.5A SDR	\$87,800	\$12,950 /yr	31-Dec-2015	1,499 cc	33,000 km	Hatchback	Available
	Graded B by <b>STAR</b> Warranty And Servicing From Agent MINI! Attractive Financing And Free Titan X! Gorgeous Blazing Red Metallic Paintwork And Black Leather Interior! Trade In Available, Come View The Car At Our Leng Kee Showroom Today!								

1246219

## ◀ Service Request Details

Claim

S9M02181

Reference

None ✎

Loss Date

September 19, 2019

Report Date

Sep 20, 2019 12:00:00 AM

Request Date

October 3, 2019

Due Date

October 10, 2019

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

P. Danny  
T: 3.45p.m  
V: 1h  
E: ✓

### Actions

Next Step

Agree to perform service

Decline Work

Accept Work

### Vehicle Information

Incident Vehicle Registration #

SJF360K

Model

COOPER S-2.0 (A)

Service Address

---

...

Primary Contact/Insured

---

GOSWAMI RAM LABHAYA RAM GOSWAMI @  
201 TANJONG RHU ROAD, #14-12 PARKSHORE, 436917, Singapore  
96443485

Claim Handler

---

TEO Kitty  
6568804602  
kitty.teo@axa.com.sg

Additional Instructions

- 1  
Messages
  - Invoices
  - History
  - 5  
Documents
  - Assessment
  - Metrics
  - Notes
- 

New Message

<b>TYPE</b>	?
<b>SENT</b>	10/3/19 3:22 PM
<b>FROM</b>	TEO Kitty
<b>SUBJECT</b>	Proceed DS, quantum to be agreed
<b>BODY</b>	•



## NOTIFICATION OF ACCIDENT & PRE-REPAIR INSPECTION

To: AXA Insurance Ate Ltd  
Claims Department

Re: Vehicle No: SJF 360F

From : M/s LOH HENG

**Sub: 3<sup>rd</sup> Party Claim**

This is to inform you that vehicle no : SCJ 3030E, which is insured under your company was involved in an accident on 19-09-19.

The vehicle is at workshop- LOH HENG Tel: 64532237 and is available for your inspection before work is carried out.

Please acknowledge receipt of this Notification by return email to [loheng0308@yahoo.com.sg](mailto:loheng0308@yahoo.com.sg) and reply within 2 days whether you wish to inspect the vehicle or waive inspection.

Yours faithfully  
LOH HENG

Danny Loh  
Hp: 90111432

[Type text]

176 Sin Ming Drive  
#03-08 Sin Ming Autocare  
Singapore 575721

> Back to OneMotoring

Land Transport Authority

Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701  
GST Registration No. : M4-0006529-2

Print Date/Time : 30 Sep 2019 / 17:41:53

Receipt Date/Time : 30 Sep 2019 / 17:41:53

**Tax Invoice/Receipt**

Receipt No. : ITNET-00000-190930-002933

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
-----	--	-------------------------------	------------------------	------------------------------

Result of Insurance Enquiry - SCJ3030E

As at 19 Sep 2019/17:35:00

Insurance Co: AXA INSURANCE PTE LTD

1	Insurance Enquiry - SCJ3030E Enquiry Fee 20190930173938553360	7.00	0.49	7.49
---	---	------	------	------

**Sub-Total** 7.00 0.49 7.49

**Total Before Rounding** 7.00 0.49 7.49

**Rounding Difference** 0.04

**Total Amount Payable** 7.45

Paid By

xxxxxxxxxxxx2076 Credit Card:  
Visa/MasterCard 7.45

Total 7.45

Cash Change 0.00

Tendered Amount 7.45

Excess Refundable Amount 0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Print Receipt

OK

Save as PDF



## Immediate Advice

To : AXA Insurance Pte Ltd

Date: 04/12/2019

### Survey Details:

Date of loss	19-Sep-19
Date of appointment	3-Oct-19
Date of survey	4-Oct-19
Location of survey	LOH HENG

### Vehicle Details:

Claim Type:	Third party
Vehicle number	SJF 360K
Make and Model	MINI COOPER
Date of registration	9/3/2015
Excess	
Market Value	\$79,000
Parf Rebate	\$56,200
Nett Loss	\$22,800

### Repair details:

Initial Estimate	\$	30,766.70
------------------	----	-----------

### Proposed/Revised repair cost:

Parts	\$	21,655.57
Check items (estimate)	\$	-
Labour	\$	2,700.00
<b>Total</b>	<b>\$</b>	<b>24,355.57</b>
Lump Sum(if applicable)	\$	18,900.00

Number of days for repair		10
---------------------------	--	----



Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

**Remarks:**

--

**Mandate:**

Liability(TP)		100%
Proposed repair cost (W/GST)	\$	18,900.00
Loss of use (10days x \$60)	\$	600.00
Loss of rental	\$	-
Loss of income	\$	-
LTA search fees	\$	7.00
Others	\$	-
<b>Proposed Total</b>	<b>\$</b>	<b>19,507.00</b>



## <MANDATE IA> - S9M02181 {ACCIDENT INVOLVING SCJ 3030E & SJF 360K ON 19/09/2019}

Type

🔔 Question

Message

LIABILITY: 100% BOLA S9a - INFORMED OI ABOUT TP CLAIM AND NCD ISSUE. AGREED TO SETTLE AT BEST. WE SEEK YOUR MANDATE AT \$19,507.00 (CLAIMING LOU). MANDATE IA HAS BEEN UPLOADED IN SMARTCLAIM. KINDLY LET US HAVE YOUR APPROVAL/INSTRUCTION. THANKS - CCL

Reply

*RSC*

## ◀ Request docs

Type

📍 Question

Message

Hi Please let us have the photos for 1)Front Grille, 2)Front Right Spot Lamp, 3)Front right door power winder motor.

*pg 2  
2nd photo.*

*pg # 3rd photo  
last*

*pg 3 last 2 photo*

Reply



## RE: Request docs

Type

🔔 Question

Message

hi kitty, have check with surveyor, the photos that you have requested is already uploaded in Smartclaim previously. Frt Spot lamp - refer to survey photo page 1 last photo, Frt grille - refer to resurvey photo page 2 2nd photo, Frt power winder motor - refer to resurvey photo page 3 last 2 photos. Thanks - CCL

Reply



## Re:<MANDATE IA> - S9M02181 {ACCIDENT INVOLVING SCJ 3030E & SJF 360K ON 19/09/2019}

Type

🔔 Question

Message

Hi, Please revise as follow: front grille should be \$210, front grille chrome ring \$126, right front fender \$490, front side skirt lower \$241, right front door \$1064, rear right wheel arch \$142, front right door glass regulator gear \$298, front right door power window motor \$255, front right driveshaft \$1455, front lower arm \$290, steering rack \$2569, front shock absorber \$267, front right wheel bearing \$465, front right knuckle \$394. Only these parts prices are high, the rest are ok. Please let us have your revise mandate IA.

Reply



Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

## Immediate Advice

To : AXA Insurance Pte Ltd

Date: 04/02/2020

### Survey Details:

Date of loss	19-Sep-19
Date of appointment	3-Oct-19
Date of survey	4-Oct-19
Location of survey	LOH HENG

### Vehicle Details:

Claim Type:	Third party
Vehicle number	SJF 360K
Make and Model	MINI COOPER
Date of registration	9/3/2015
Excess	
Market Value	\$79,000
Parf Rebate	\$56,200
Nett Loss	\$22,800

### Repair details:

Initial Estimate	\$	30,766.70
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### Proposed/Revised repair cost:

Parts	\$	19,150.42
Check items (estimate)	\$	-
Labour	\$	2,700.00
<b>Total</b>	<b>\$</b>	<b>21,850.42</b>
Lump Sum(if applicable)	\$	17,500.00

Number of days for repair		10
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**Remarks:**

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**Mandate:**

Liability(TP)		100%
Proposed repair cost (W/GST)	\$	17,500.00
Loss of use (10days x \$60)	\$	600.00
Loss of rental	\$	-
Loss of income	\$	-
LTA search fees	\$	7.00
Others	\$	-
<b>Proposed Total</b>	<b>\$</b>	<b>18,107.00</b>

# LOH HENG

Automotive Repair Services  
Accident Insurance Claims

## Invoice

To: AXA Insurance Co.

Date: 22-Nov-19

Invoice No. 35153

Terms :

Vehicle No. : SJF360K	Made :	MINI
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S/No.	Description	Qty	Unit Price	Total
	To repair the above accident vehicle as per lump sum recommended by surveyor.			\$ 18,900.00
	Your Ref:S9M0218MC/KT			

BLOCK 176 #03-08 SIN MING AUTOCARE,  
SIN MING DRIVE, SINGAPORE 575721  
PHONE: 64532237 / 64530797  
FAX: 64556384  
loh heng0308@yahoo.com.sg



**Re:RE: Re:RE: Re:<MANDATE IA> - S9M02181  
{ACCIDENT INVOLVING SCJ 3030E & SJF 360K ON  
19/09/2019}**

Type

📍 Question

Message

Hi CCL Please proceed at \$18,107

Reply

# LOH HENG

Accident & Insurance Claims

26 Nov 2019

AXA Insurance **Pte Ltd**

Attn. : Motor Claim Department

Ref: S9M0218MC/KT

Dear Sir/madam,

## ACCIDENT INVOLVING SCJ3030E AND SJF360F ON 19 Sep 2019

We understand that you are the insurer of **SCJ3030E** vehicle.

We are instructed by the owner of motor vehicle **SJF360F** write, negotiate and settle the claim on their behalf for the above mentioned accident. We therefore propose to claim from you as follows:

1.	Lump sum recommended by surveyor	\$	18,900.00
2.	Loss of use 10 days x \$60	\$	600.00
3.	LTA search	\$	7.00
			<hr/>
			\$ 19507.00

Please advise if above claim is agreeable via direct settlement with us.

Yours faithfully,

**LOH HENG**

BLOCK 176 #03-08 SIN MING AUTOCARE,  
SIN MING DRIVE, SINGAPORE 575721  
PHONE: 64532237 / 64530797  
FAX: 64556384  
EMAIL: loh heng0308@yahoo.com.sg



## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM19017462/Kga3s2

8 SHENTON WAY #24-01  
AXA TOWERSINGAPORE 068811  
ATTN: KITTY TEO

Date : 12-03-2020



Code : ASM

### 1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SCJ 3030E	Veh. Inspected	SJF 360K
Policy No.	GA053013/1	Coverage (\$)	0.00
Claim No.	S9M02181	Excess (\$)	0.00
Assign From	KITTY TEO	Assign Date	03/10/2019

### 2. Vehicle Particulars & Condition

Make & Model	MINI COOPER S (A)	c.c	1998
Engine No.	HIDDEN	Year of Reg.	2015
Chassis No.	WMWXS720902B60221	Colour	WHITE / BLUE
Odometer	47167	Steering	JAMMED
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
General	GOOD		

### 3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	205/45ZR17	MICHELIN	8 mm
L/H Front Tyre	205/45ZR17	MICHELIN	8 mm
R/H Rear Tyre	205/45ZR17	MICHELIN	8 mm
L/H Rear Tyre	205/45ZR17	MICHELIN	8 mm

### 4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE O/S BODY AND FRONT PORTION.  
DAMAGES SEE DETAILS.

### 5. General Information

Accident Date	19/09/2019	Inspection Date	04/10/2019
Survey held at	LOH HENG BLK 176 #03-08 SIN MING DRIVE SINGAPORE 575721		

### 5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.  
B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

### 5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	10 Working Days
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### ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SJF 360K

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<b>REPLACEMENT OF PARTS</b>				
1	FRONT BONNET (CONSISTENT)	BENT	1,458.00	1,458.00
1	FRONT BONNET INSULATOR (CONSISTENT)	SERVICEABLE	98.00	-
1	FRONT BUMPER (CONSISTENT)	BUCKLED	830.00	830.00
1	FRONT RIGHT SPOILER (CONSISTENT)	DISTORTED	96.00	96.00
1	FRONT GRILLE (CONSISTENT)	DENTED	390.00	390.00
1	FRONT GRILLE CHROME RING (CONSISTENT)	CRACKED	145.00	145.00
1	FRONT LOWER RIGHT CHROME (AIR INTAKE CHROME) (CONSISTENT)	SERVICEABLE	68.00	-
1	TOW COVER (CONSISTENT)	SERVICEABLE	76.00	-
1	NO. PLATE GARNISH (GRILLE PANEL) (CONSISTENT)	CRACKED	45.00	45.00
1	FRONT RIGHT SPOT LAMP (CONSISTENT)	SCRATCHED	320.00	320.00
1	FRONT RIGHT HEADLAMP (CONSISTENT)	CRACKED	2,350.00	2,350.00
1	FRONT HEADLAMP CHROME RING (BONNET) (CONSISTENT)	MISSING	78.00	78.00
1	FRONT HEADLAMP BRACKET (CONSISTENT)	DISTORTED	80.00	80.00
1	FRONT RIGHT FENDER (CONSISTENT)	BENT	548.00	548.00
1	FRONT RIGHT INNER FENDER COWLING (CONSISTENT)	CRACKED	145.00	145.00
1	FRONT RIGHT WHEEL ARCH (CONSISTENT)	DENTED / CUT	158.00	158.00
1	FRONT SIDE SKIRT (LOWER) (CONSISTENT)	DISTORTED	276.00	276.00
1	HID BULB MODULE (CONSISTENT)	SERVICEABLE	843.00	-
1	HID BULB RESISTOR (CONSISTENT)	SERVICEABLE	910.00	-
1	WASHER TANK (CONSISTENT)	DENTED	125.00	125.00
2	FRONT INNER COWLING COVER @ \$78.00 (CONSISTENT)	O/S CRACKED	156.00	78.00
1	FRONT RIGHT DOOR (CONSISTENT)	BENT	1,180.00	1,180.00
2	FRONT DOOR HINGES @ \$115.00 (CONSISTENT)	TO REPAIR SEE LABOUR	230.00	-
1	FRONT RIGHT DOOR INNER LOCK (CONSISTENT)	TO REPAIR SEE LABOUR	430.00	-
1	FRONT LOWER WEATHER STRIPE (CONSISTENT)	SERVICEABLE	98.00	-
1	REAR RIGHT DOOR (CONSISTENT)	BENT	1,180.00	1,180.00
1	REAR DOOR WEATHER STRIPE (CONSISTENT)	CUT	98.00	98.00

Report Ref No. CC4/ASM19017462/Kga3s2



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Reg. No: 199607198R GST Reg. No. 19-9607198-R

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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
15	DOOR CLIPS @ \$7.50 (CONSISTENT)	NECESSARY	112.50	112.50
2	REAR DOOR HINGES @ \$118.00 (CONSISTENT)	TO REPAIR SEE LABOUR	236.00	-
1	REAR RIGHT WHEEL ARCH (CONSISTENT)	DENTED / CUT	286.00	286.00
1	REAR RIGHT DOOR ARCH (CONSISTENT)	CUT	108.00	108.00
1	FRONT RIGHT DOOR GLASS REGULATOR GEAR (CONSISTENT)	DISTORTED	390.00	390.00
1	FRONT RIGHT DOOR POWER WINDOW MOTOR (CONSISTENT)	JAMMED	298.00	298.00
1	FRONT RIGHT DOOR WEATHER STRIPE (CONSISTENT)	SERVICEABLE	190.00	-
1	FRONT RIGHT DRIVE SHAFT (CONSISTENT)	BENT	1,850.00	1,850.00
1	FRONT LOWER ARM (CONSISTENT)	BENT	385.00	385.00
1	STEERING RACK (CONSISTENT)	BENT / JAMMED	3,200.00	3,200.00
1	TIE ROD END RIGHT (CONSISTENT)	DISTORTED	98.00	98.00
1	FRONT SHOCK ABSORBER (CONSISTENT)	BENT	785.00	785.00
1	FRONT RIGHT WHEEL BEARING (CONSISTENT)	NECESSARY	540.00	540.00
1	FRONT RIGHT KNUCKLE (CONSISTENT)	BENT	630.00	630.00
1	FRONT RIGHT ABS SENSOR (CONSISTENT)	SERVICEABLE	225.00	-
1	STEERING ANGLE SENSOR (CONSISTENT)	SERVICEABLE	950.00	-
1	REAR WHEEL BEARING (CONSISTENT)	NOT NECESSARY	450.00	-
2	ROAD RIM @ \$750.00 (CONSISTENT)	DENTED	1,500.00	1,500.00
1	ANTI RO BAR (CONSISTENT)	SERVICEABLE	325.00	-
1	FRONT BUMPER REINFORCEMENT (CONSISTENT) (ADDITIONAL)	BENT	658.00	658.00
1	FRONT BUMPER SPONGE (CONSISTENT) (ADDITIONAL)	CRACKED	210.00	210.00
1	HEADLAMP RIM SEAL (CONSISTENT) (ADDITIONAL)	CRACKED	98.00	98.00
1	FRONT BUMPER BRACKET (CONSISTENT) (ADDITIONAL)	DISTORTED	180.00	180.00
1	UNDER CARRIAGE CROSSMEMBER (CONSISTENT) (ADDITIONAL)	BENT	1,650.00	1,650.00
	LESS 5% DISCOUNT		-1,388.28	-1,127.93
			<b>26,377.22</b>	<b>21,430.57</b>
	<b>SPECIAL NETT ITEMS</b>			
1	TYRE (@ \$250.00 DISC 70%) (SN) (CONSISTENT)	PUNCTURE	250.00	175.00
			250.00	175.00

Report Ref No. CC4/ASM19017462/Kga3s2



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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<b>LABOUR</b>			
	TOW CHARGES.		60.00	50.00
	TO DISMANTLE ALL DAMAGED PARTS AND REFIX NEW PARTS. RESTRAIGHTEN DOOR PILLAR, DOOR ALIGNMENT, RECONFIRGE DOOR SYSTEMS. INCLUSIVE OF THE REPAIR OF FRONT DOOR HINGES, FRONT RIGHT DOOR INNER LOCK AND REAR DOOR HINGES.		1,500.00	1,000.00
	REMOVE UNDERCARRIAGE SUSPENSION AND REPLACE WITH NEW PARTS.		150.00	150.00
	TO DO 4 WHEELS ALIGNMENT.		100.00	80.00
	TO REMOVE STEERING RACK AND REPLACE.		200.00	120.00
	TO TRANSFER ALL ELECTRICAL WIRING.		80.00	30.00
	TO TRANSFER ALL DOORS WINDOW CHANNEL, DOOR GLASS, MOTOR, MODULE, DOOR LOCK TO NEW DOOR.		200.00	120.00
	TO PUTTY, GRINDING AND RESPRAYING ON ALL NEW PARTS.		1,500.00	1,200.00
	TO DO PROGRAMMING AND CLEAR ALL FAULT CODES APPEAR.	NOT NECESSARY	350.00	-
			4,140.00	2,750.00
	<b>GRAND TOTAL</b>		<b>30,767.22</b>	<b>24,355.57</b>

<b>RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)</b>			<b>18,900.00</b>
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Report Ref No. CC4/ASM19017462/Kga3s2

KONG SENG CHEONG

Licensed Appraiser

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