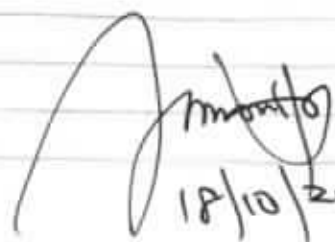


ASS. REC. BY: Greg REF: 033/AIG19011932/GH03-1 and instruction  
**ASSIGNMENT (Office)**  
From (Person): Salih Yuralt of ALG Date/Time: 2/10/2019  
Estimated Cost: \_\_\_\_\_ Bill to: \_\_\_\_\_  
OD/TP/PWS/TP RES/OD RES/EVA/INV/MV/CS  
To inspect Vehicle No: 2TY1181D Insured: STA 230D  
at Workshop m/s Kwik Joo Motor Tel: 9616 6658  
of BK 9004 Tampines St 93 #01-94  
Policy No: 1700045233 Claim No: 816779952686  
Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_  
Make of Veh: \_\_\_\_\_ D.O.A. 4/7/2019  
(Client's Record)  
CA / REV / REP. / REV 24 HRS  
Date/Time: 5/7 Person Contacted: Mr Ng Vehicle IN/OUT  
H.O.D. Endorsement: \_\_\_\_\_

Date/Time	Action/Instruction
	<u>2TY1181D-X</u>
	<u>STA 230D-X</u>
	<u>Dismantle: 8/7/2019</u>

\$ 5350, 10 Days.  
Cred: 3450 : 39%

  
18/10/2019

2/10 - File pass to typist

RECEIVED 21 OCT 2019

PRS  
AR.

AIG

# ASSIGNMENT

(-2020)

From: \_\_\_\_\_ Date: \_\_\_\_\_  
 Estimated Cost: \_\_\_\_\_  
 OD / TP / WS / TP RES / OD RES / EVA / INV / MV  
 To inspect Vehicle file: STY 11810  
 of Workshop with: Kish Joo  
 of Blk 9004 Tampines St 43 #01-94  
 Insured: \_\_\_\_\_  
 Policy No: \_\_\_\_\_  
 Claims No: \_\_\_\_\_  
 Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_  
 (Client's Record)  
 Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value: \$18K  
 IDAC Accident Report Consistent? : Yes or No  
 GIA / PR Seen Consistent? : Yes or No  
 Est. Repairs: 10 days Res.: Yes or No  
 Lien Sum: % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Vehicle: IN / OUT

Veh No: STY 11810 H Regs: 02 Aug 2010  
 Type: M Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /  
 Truck / Trailer or  
 Make: Toyota Vios cc: 1497  
 Colour: Silver AC: Insured / Std / NI / NA  
 Sp Reading: 115003 T/Radio: Insured / Std / NI / NA

Eng/No: \_\_\_\_\_  
 C/No: MR05 3HY 9305170695  
 Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or  
 Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 185/60R15  
 R: 11

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /  
 TOYO / YOKO or

Front	Rear
R/Bal. <u>6</u> mm	R/Bal. <u>6</u> mm
L/Bal. <u>6</u> mm	L/Bal. <u>6</u> mm
D.O.A. _____	D.O.I. <u>05-07-19</u>

Survey held at W/S  
 Des. of Damages Fr Rear O/S / N/S / U/C / Rooftop or up

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	<u>COE: 10130</u>

Date/Time, File Path (s):

☐ : Proli. Report  
☐ : Final Report

Days Of Repair: 10

Resurvey No. of Trip: 1

3rd Fee: ☐ : Site Insp (\$) ☐ : Interview (\$) ☐ : Tech. Insp. (\$) ☐ : TRN 21 (S)

Survey Fee: \_\_\_\_\_  
 Transportation: \_\_\_\_\_  
 Notes: \_\_\_\_\_  
 Other: \_\_\_\_\_

180
11
191

Report Form 3 DAR

Form 1 (S) 11.1.1

## Nivitha (LKK Auto)

---

**From:** Syed-Yusoff, Saliha <Saliha.Syed-Yusoff@aig.com>  
**Sent:** Wednesday, 2 October 2019 10:10 PM  
**To:** SUR; Admin-D (LKKAuto)  
**Subject:** AIG ref:8167799526SG-003 part 1 of 2  
**Attachments:** 8167799526SG TP survey report pt 1.pdf

Dear Team,

Kindly assist with the adjustment on COR as PRI was previously done by Guo Qiang.

Due to the file size, I have split the documents into 2 parts.

Kind Regards,  
Saliha

Saliha Syed Yusoff  
AIG  
Senior Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd

AIG Building, 78 Shenton Way #08-16, Singapore 079120  
Tel +(65) 6419 1917 |  
[www.aig.sg](http://www.aig.sg)

### IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

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# PRO-OPTION SERVICES

Mailing address: Blk 189B Rivervale Drive, #04-1004, Singapore 542189

Fax: 6315 3298, Mobile: 9061 0543

## ACCIDENT VEHICLE INSPECTION REPORT

Report no : 281M0719.KJM  
Vehicle no : SIY1181D

### **1 REFERENCE**

Date of inspection : 5 July 2019  
Requested by : Lesley Chia Jia Ling  
Blk 11 Chai chee road  
#08-15  
Singapore 460011  
Type of survey : Independent  
Repairer : Khek Joo Motor Workshop  
Blk 9004 Tampines St 93, #01-94, Singapore 528838  
Date of accident : 4 July 2019

### **2 VEHICLE DATA**

Make : TOYOTA VIOS E AUTO  
Chassis no : MR053HY9305170695  
Engine no : 1NZY109286  
Date of registration : 02 Aug 2010  
Engine capacity : 1497 cc  
Odometer reading : 115003 km  
Colour : Silver

### **3 STATIC CONDITION CHECK**

Steering : Serviceable  
Foot brakes : Serviceable  
Hand brakes : Serviceable  
Paintwork : Good  
General Condition : Good

### **4 BRIEF DESCRIPTION OF DAMAGE**

Front bumper dented/distorted, front number plate dented/bent, front bonnet bent, front grille cracked, front support panel bent, rear bumper squashe/torn/deformed, rear end panel bent/distorted, spare tyre panel bent, rear fenders bent, taillamps broken, rear boot lid buckled/distorted, etc. Please see para. 7 of this report for more details.

### **5 REMARKS**

This inspection is carried out on a "WITHOUT PREJUDICE" basis and I have not authorized any repairs.

### **6 RECOMMENDATION**

Cost of repairs : \$8,800.00 (lump sum)  
Estimated no of days : Eleven (11)

## 7 ASSESSMENT OF DAMAGE AND COSTS

Report no: 281M0719.KJM

Vehicle no: SJY1181D

### A SPARE PARTS

Description	Qty	Assessed Condition	Repairer's Amount	Revised Amount
Front bumper	1	dented/distorted	461.50	✓ 461.50
Front bumper "Toyota" logo	1	cut	45.00	✓ 45.00
Front bumper reinforcement	1	bent/distorted	369.10	✓ 369.10
Front bumper inner honeycomb retainer	1	bent/distorted	95.60	✓ 95.60
Front bumper side retainer LHS	1	necessary	23.90	✓ 23.90
Front bumper side retainer RHS	1	necessary	23.90	✓ 23.90
Front bumper clip set	10	necessary	81.00	✓ 81.00
Front bumper lower grille	1	to reuse	112.40	0.00
Front bumper tow bracket cover	1	distorted	23.90	X 23.90
Headlamp assy LHS	1	leg bent	358.95	X 358.95
Headlamp assy RHS	1	leg bent	358.95	X 358.95
Front grille	1	cracked	238.00	✓ 238.00
Front grille chrome trim	1	cracked	110.25	✓ 110.25
Front support panel assy	1	to repair	654.00	0.00
Front bonnet	1	to repair	661.90	0.00
Front bonnet lock	1	bent	66.90	X 66.90
Rear bumper	1	squashed/torn/deformed	419.60	✓ 419.60
Rear bumper side retainer LHS/RHS	2	necessary	194.60	✓ 194.60
Rear bumper corner retainer LHS/RHS	2	necessary	132.20	✓ 132.20
Rear bumper clip set	10	necessary	81.00	✓ 81.00
Rear bumper side reflector LHS	1	RHS broken	74.65	✓ 74.65
Rear bumper side reflector RHS	1	casing bent	74.65	✓ 74.65
Rear end panel	1	bent/distorted	612.50	✓ 612.50
Rear end panel garnish	1	bent/deformed	185.64	✓ 185.64
Rear end panel garnish clip	4	necessary	22.00	✓ 22.00
Spare tyre panel	1	to repair	758.60	0.00
Spare tyre panel top board	1	bent/warped	171.30	X 171.30
Spare tyre panel side styrofoam tray LHS/RHS	2	squashed/deformed	343.60	X 343.60
Exhaust silencer	1	bent	711.80	X 711.80
Rear boot lid	1	buckled/distorted	638.70	✓ 638.70
Rear boot lid lock	1	bent/distorted	120.70	✓ 120.70
Rear boot lid lock lower catch	1	to repair	15.10	0.00
Rear boot weatherstrip	1	squashed/distorted	109.70	✓ 109.70
Rear boot lid outer garnish	1	to repair	198.30	0.00
Rear boot lid outer garnish clip	3	necessary	19.50	✓ 19.50
Rear boot lid hinge LHS/RHS	2	buckled	156.60	✓ 156.60
Rear boot lid "VIOS" emblem	1	necessary	47.20	✓ 47.20
Rear boot lid "E" emblem	1	necessary	38.20	✓ 38.20
Rear boot lid logo	1	necessary	43.70	✓ 43.70
LHS taillamp assy	1	broken	322.90	✓ 322.90
LHS taillamp side clip	1	necessary	5.50	✓ 5.50
LHS taillamp base panel	1	bent/distorted	128.60	X 128.60
RHS taillamp assy	1	broken	322.90	✓ 322.90
RHS taillamp side clip	1	necessary	5.50	✓ 5.50
RHS taillamp base panel	1	bent/distorted	128.60	X 128.60
Rear fender LHS/RHS	2	to repair	1,974.20	0.00
Subtotal of the above			11,743.29	7,368.79
Discount		25% / 25%	2,935.82	1,842.20
Subtotal 1:			8,807.47	5,526.59

4720.28  
25%: 3540.21

Report no: 281M0719.KJM  
Vehicle no: SJY1181D

(Special nett)

Front number plate	1 dented/bent	35.00	/ 35.00
Rear number plate	1 scraped	35.00	/ 35.00
Rear end panel joint rubber sealer	1 necessary	150.00	/ 150.00 50
Reverse sensor set	1 broken/shorted	280.00	/ 280.00 200
	Subtotal 2:	500.00	500.00 320
Total cost of parts:		9,307.47	6,026.59

**B LABOUR**

FRONT PORTION

To check wiring condition.	45.00	15 30.00
To align headlamps and refocus headlamp beams.	80.00	X 60.00
To re-apply anti-rust undercoat for the affected parts and areas.	120.00	X 60.00
Panel beating charges to remove damaged parts, renew and install the same; to cut out damaged panels, remove, renew and weld the same; to knock, straighten align and adjust affected areas.	900.00	400 600.00
Spray painting charges to putty and spray paint the front bumper, front support panel, front bonnet and touch up necessary areas.	1,000.00	600 750.00

REAR PORTION

To check wiring condition.	45.00	15 30.00
To install reverse sensors and check sensing functions.	90.00	40 60.00
To re-apply anti-rust undercoat for the affected parts and areas.	200.00	60 150.00
Panel beating charges to remove damaged parts, renew and install the same; to cut out damaged panels, remove, renew and weld the same; to knock, straighten align and adjust affected areas.	1,500.00	1,200.00 800
Spray painting charges to putty and spray paint the rear bumper, rear end panel, spare tyre panel, rear boot lid, rear boot lid hinges, rear fender LH/ RH, taillamp base panels and touch up necessary areas.	2,000.00	1,750.00 800
To remove and replace exhaust silencer.	90.00	/ 60.00
To remove and refit rear fender innert rim covers and attachments, affected carpet and upholstery to facilitate the necessary repairs.	150.00	60 120.00 285*

Total cost of labour: 6,220.00 4,870.00

Total cost of repair: 15,527.47 10,896.59

676.21  
20%: 5350

Report no: 281M0719.KJM  
Vehicle no: SIY1181D

**8 CONCLUSION**

The revised or adjusted cost of repairs to restore the vehicle is

\$10,896.59

(a) The recommended cost of repair based on lump sum repair basis would be

\$8,800.00

(b) The estimated number of days taken by the repairs would be

Eleven (11)

(1<sup>st</sup> Reinspection conducted on 8<sup>th</sup> July 2019)

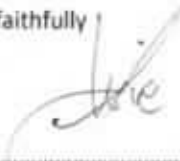
(Post Repair Inspection conducted on 16<sup>th</sup> July 2019)

*The above recommendations in my view are fair and reasonable for the restoration of the vehicle to its pre-accident condition.*

**Note: Lump Sum Repair Basis**

*This means the repairer is allowed to replace the damaged parts with used, reconditioned or new parts, or repair it to a roadworthy condition.*

Yours faithfully



Liaw Leong San  
Licensed Automotive Appraiser

Dated: 19 August 2019

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	04/07/2019 13:31
Date Of Accident	04/07/2019 07:20
Exact Location Of Accident	ALONG PIE BF CLEMENTI ROAD EXIT
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SJY1181D
<b>Insured/Policyholder</b>	
Name Of Registered Owner	LESLEY CHIA JIA LING
NRIC No	S8870843A
Email Address	LESLEY.CHUAJL@GMAIL.COM
Mobile Phone No	(LOCAL) +65-93232210
Alternative Phone No	OTHERS-93232210

### Vehicle Particulars

Manufacturer	TOYOTA
Model	VIOS-1.5 (A)

Exact Purpose for which vehicle was being used at time of accident

Are you claiming under your own insurance policy for repair to your vehicle? NO

If No, Please state action to be taken THIRD PARTY

Vehicle Category PRIVATE CAR

### Insurance Company

Name of Insurance Company	MSIG INSURANCE (SINGAPORE) PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	A29103790QMX
Cover Note Number	

### Driver

Name of Driver	LESLEY CHIA JIA LING
NRIC No	S8870843A
Date Of Birth	18/04/1988
Occupation	INDOOR
Date Of Driving Pass	07/12/2010
Driving Experience	8 YEARS AND 6 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-93232210
Fax Number	
Contact Number	OTHERS-93232210
Email Address	LESLEY.CHUAJL@GMAIL.COM

Address	BLK11 CHAI CHEE ROAD
	#08-15
Postcode	460011
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

#### General Information of the Accident

Type Of Accident	CHAIN COLLISION
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	3
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

AS PER SKETCH PLAN ATTACH.

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SJA230D
Vehicle Make/Model/Colour	MAZDA 3
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	CHEW PIN EVN DWIGHT
NRIC/Passport Number	S9050253J
Contact Number	93362445
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

#### DETAILS OF OTHER VEHICLE PROPERTY 2

Vehicle Registration Number	SJV4263Y
-----------------------------	----------

Vehicle Make/Model/Colour	HONDA JAZZ
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any willful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

**8. Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

  
Policyholder's Signature  
Date & Time: 4 July 19  
125pm

  
Driver's Signature  
(if driver is not the policyholder)  
Date & Time: 4 July 19  
125pm



Reporting Centre Personnel's Signature  
Name:  
PRIC/FIN No.:

## SKETCH PLAN



## DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

At 7:20am, while driving to Tufts South Ave 20 to work along PIE about 400m before Clementi Road/Dunearn Road exit, black Mazda car (SJA 230D), hit my car (SJV 4263Y) with a loud bang @ lane 1! My car was stationary as the traffic is slow and roads are in process of widening. With the huge impact, my car was pushed forward and hit on to silver Honda Jazz (SJV 4263Y). This Honda car moved a distance and came to a stop, while my car was pushed a distance, I stopped immediately & on my hazard lights and got out of the car.

The front driver of (SJV 4263Y) took picture of both mine & his car, exchanged number and confirmed that he will be filing against insurance. He left at about 07:30am.

I took videos and pictures for the 3 cars involved.

The driver of black Mazda car (SJA 230D), claimed that he was not familiar with the road and was looking for signs to exit and did not notice the road (as per whatsapp conversation).

The 3 of us acknowledged that we will individually file report for the claim.

Honda Jazz driver had filed his claim at Sing Ah Tee (Blk 3 Pioneer Rd North #01-16) @ 10:10am with <sup>his</sup> camera footage.

☐ claim OD / TP at Falcon-Air ☒ claim OD / TP Own W/shop ☐ Reporting Only

## DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature

Date & Time:

4 July 19  
1:25pm

Driver's Signature

(If driver is not the policyholder)

Date & Time:

4 July 19  
1:25pm

Reporting Centre Personnel's Signature

Name:

NRIC/ID No.:



# Addendum Sheet Pg. 1



Overseas Insurance Corporation  
 100 Robinson Road, #10-01, Robinson Centre  
 Singapore 068906  
 Tel: 6733 1111, Fax: 6733 1112  
 Email: info@overseasins.com.sg

**IMPORTANT NOTE:** Please submit the completed Addendum form to the same Authorized Reporting Centre  
 which issued the original report.

## ADDENDUM

### (A) PARTICULARS OF PERSON MAKING THE AMENDMENTS:

Original Report No: 19FA319087069 Vehicle Registration No: 5JY1181D  
 Name (as on NRIC): \_\_\_\_\_ NRIC/FIN/Passport No: \_\_\_\_\_  
 [ \* Vehicle Driver / Vehicle Owner ] ( \* ) Please delete as appropriate  
 Address: \_\_\_\_\_ Singapore ( )  
 Contact (Tel): \_\_\_\_\_ Mobile No: 93232210  
 Email Address: \_\_\_\_\_  
 Date of Accident: 4/7/2019 Time of Accident: 0720  
 Place of Accident: Along PIE of Clement Road Exit  
 Insurance Company: MSIG Ins.

### (B) ADDITIONAL INFORMATION / AMENDMENTS:

I have made a report on the above mentioned accident and would like to include additional information or  
 make the following amendments:

email should be terley.chua@egmni.com

Policyholder / Driver's Signature  
 Date:

Reporting Centre Personnel's Signature  
 Name  
 NRIC/FIN No  
 Date: 4/7/19



## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

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4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the Insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	04/07/2019 18:28
Date Of Accident	04/07/2019 07:20
Exact Location Of Accident	PIE NEAR CLEMENTI EXIT
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SJA230D
<b>Insured/Policyholder</b>	
Name Of Registered Owner	MS CHEN YEN KHIM
NRIC No	S1524379A
Email Address	RUN2002SG@YAHOO.COM.SG
Mobile Phone No	(LOCAL) +65-98514115
Alternative Phone No	Office-98514115
<b>Vehicle Particulars</b>	
Manufacturer	MAZDA
Model	3-1.5 HATCHBACK DELUXE EU6 (A)
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES

If No, Please state action to be taken

Vehicle Category	PRIVATE CAR
------------------	-------------

### Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	
Cover Note Number	

### Driver

Name of Driver	CHEW PIN ERN, DWIGHT
NRIC No	S9050253J
Date Of Birth	09/12/1990
Occupation	INDOOR
Date Of Driving Pass	09/07/2013

Driving Experience	5 YEARS AND 11 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-93362445
Fax Number	
Contact Number	
EMail Address	DWIGHT.CEW@GMAIL.COM
Address	NO. 72 HOUGANG AVENUE 7 #16-12
Postcode	538805
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	CHILDREN
Vehicle Registration Number of Driver's Own Vehicle	- - -
Insurance Company of Driver's Own Vehicle	- - -

#### General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	3
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

SEE SKETCH PLAN

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SJY1181D
Vehicle Make/Model/Colour	
Details Of Properties	

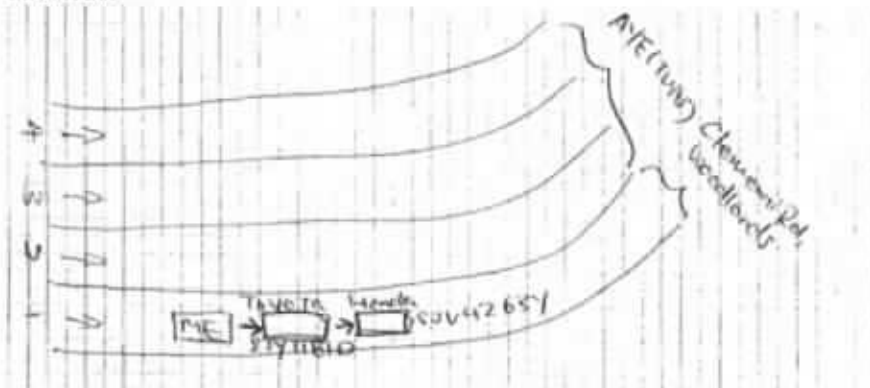
Vehicle Category	PRIVATE CAR
Name of Driver	LES LEY CHUA
NRIC/Passport Number	S8870843A
Contact Number	93232210
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

#### DETAILS OF OTHER VEHICLE PROPERTY 2

Vehicle Registration Number	JV4263Y
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

## Sketch Plan

# SKETCH PLAN



## DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

It was on the first lane on the P1E moving towards Clewani exit. There were heavy road works in that area. I was looking at the road signs regarding the road works and did not notice that traffic had come to a stop on the express way. I was maybe 2-3 metres away when I ~~slowly~~ slammed the brakes but it was not quick enough to stop. My collision caused the front car to hit another car. We all got off and exchanged particulars. Within 15 minutes it was settled and everyone drove off.

## DECLARATION

I/We declare the foregoing particulars are true to my best belief.

Policyholder's Signature  
Date & Time:

Driver's Signature  
(If driver is not the policyholder)  
Date & Time: 1.5pm

Reporting Officer's Signature  
Name:  
Date/Time:

LA00000000000000000000

4/10/19

4-7-19

### SKETCH PLAN

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorized Driver.
3. Information provided must be as truthful and accurate as possible. Any willful misrepresentation or withholding of material facts may allow insurance companies to invalidate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Roadside Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the Centre and to copies of the report being made available aforesaid.

**E. Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this form and any other personal information provided by me or processed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purposes of:
- (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigation relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to my enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me in being about delivery of the same as well as on the external cover of envelopes/encl package); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/are be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be situated outside of Singapore, for one or more of the above Purposes
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information to collected under (d) above may be stored / disclosed:
- (i) to all insurers and/or any other third parties that exist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

Fellowholder's Signature \_\_\_\_\_  
Date & Time \_\_\_\_\_

Driver's Signature \_\_\_\_\_  
(If driver is not the policyholder)  
Date & Time: 1:15 pm \_\_\_\_\_

Reporting Unit: *Psychology*  
 Name: *John Doe*  
 NRIC/ID No.: *123456789*

Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



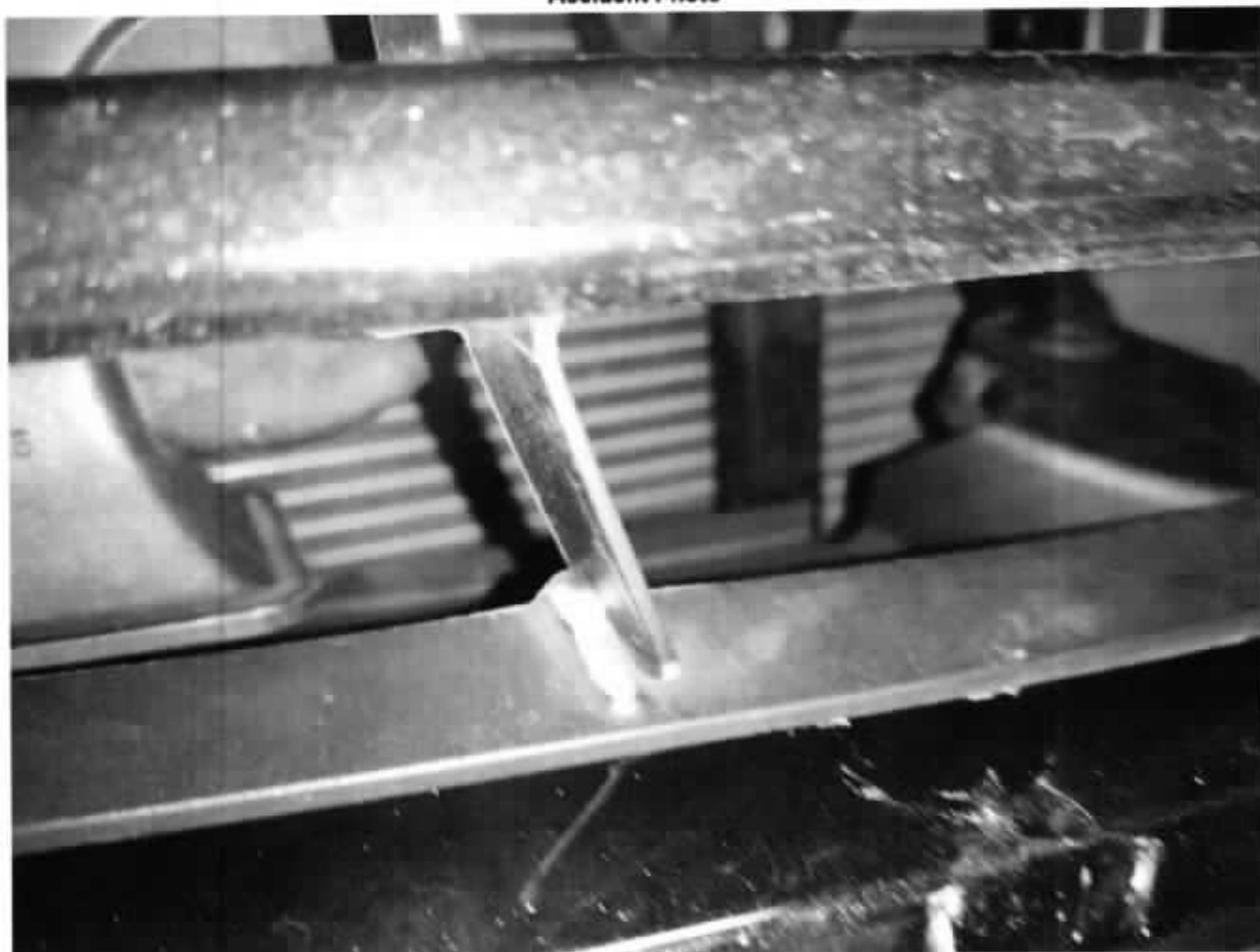
Accident Photo



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Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo





## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AIG ASIA PACIFIC INSURANCE PTE LTD		Ref : CS3/AIG19011932/Gtd3e2-1		
78 SHENTON WAY #08-16 CHARTIS BUILDING SINGAPORE 079120		Date : 21-10-2019		
ATTN : SYED YUSOFF SALIHA		Code : AIG		
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	SJA 230D	Veh. Inspected	SJY 1181D	
Policy No.	1700045233	Coverage (\$)	0.00	
Claim No.	8167799526SG	Excess (\$)	0.00	
Assign From	SYED YUSOFF SALIHA	Assign Date	02/10/2019	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model	TOYOTA VIOS	c.c	1497	
Engine No.	HIDDEN	Year of Reg.	2010	
Chassis No.	MR053HY9305170695	Colour	SILVER	
Odometer	115003	Steering	IN ORDER	
Brakes	IN ORDER	Modification	SPORTS RIM	
General	GOOD			
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre	185/60 R15	YOKOHAMA	6 mm	
L/H Front Tyre	185/60 R15	YOKOHAMA	6 mm	
R/H Rear Tyre	185/60 R15	YOKOHAMA	6 mm	
L/H Rear Tyre	185/60 R15	YOKOHAMA	6 mm	
<b>4. Description of Damages</b>				
THE VEHICLE SUSTAINED DAMAGES AT THE FRONT AND REAR PORTION. DAMAGES SEE DETAILS.				
<b>5. General Information</b>				
Accident Date	04/07/2019	Inspection Date	05/07/2019	
Survey held at	KHEK JOO MOTOR WORKSHOP BLK 9004 TAMPINES IND. PARK 1 #01-94 SINGAPORE 528836			
<b>5a. Remarks</b>				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
<b>5b. Estimate Days of Repair</b>				
ESTIMATED NORMAL PERIOD FOR REPAIR:		10 Working Days		



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## ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SJY 1181D

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<b>REPLACEMENT OF PARTS</b>				
1	FRONT BUMPER	DENTED / DISTORTED	461.50	461.50
1	FRONT BUMPER "TOYOTA" LOGO	CUT	45.00	45.00
1	FRONT BUMPER REINFORCEMENT	BENT / DISTORTED	369.10	369.10
1	FRONT BUMPER INNER HONEYCOMB RETAINER	BENT / DISTORTED	95.60	95.60
1	FRONT BUMPER SIDE RETAINER LHS	NECESSARY	23.90	23.90
1	FRONT BUMPER SIDE RETAINER RHS	NECESSARY	23.90	23.90
10	SET FRONT BUMPER CLIP	NECESSARY	81.00	81.00
1	FRONT BUMPER LOWER GRILLE	REUSE	112.40	-
1	FRONT BUMPER TOW BRACKET COVER	SERVICEABLE	23.90	-
1	HEADLAMP ASSY LHS	SERVICEABLE	358.95	-
1	HEADLAMP ASSY RHS	SERVICEABLE	358.95	-
1	FRONT GRILLE	CRACKED	238.00	213.50
1	FRONT GRILLE CHROME TRIM	CRACKED	110.25	89.10
1	FRONT SUPPORT PANEL ASSY	TO REPAIR SEE LABOUR	654.00	-
1	FRONT BONNET	TO REPAIR SEE LABOUR	661.90	-
1	FRONT BONNET LOCK	SERVICEABLE	66.90	-
1	REAR BUMPER	SQUASHED / TORN / DEFORMED	419.60	419.60
2	REAR BUMPER SIDE RETAINER LHS / RHS	NECESSARY	194.60	164.00
2	REAR BUMPER CORNER RETAINER LHS / RHS	NECESSARY	132.20	93.00
10	SET REAR BUMPER CLIP	NECESSARY	81.00	50.00
1	REAR BUMPER SIDE REFLECTOR LHS	BROKEN	74.65	74.65
1	REAR BUMPER SIDE REFLECTOR RHS	CASING BENT	74.65	74.65
1	REAR END PANEL	BENT / DISTORTED	612.50	539.13
1	REAR END PANEL GARNISH	BENT / DEFORMED	185.64	89.65
4	REAR END PANEL GARNISH CLIP	NECESSARY	22.00	22.00
1	SPARE TYRE PANEL	TO REPAIR SEE LABOUR	758.60	-
1	SPARE TYRE PANEL TOP BOARD	SERVICEABLE	171.30	-

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Reg. No: 199607198R GST Reg. No: 19-9607198-R

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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
2	SPARE TYRE PANEL SIDE STYROFOAM TRAY LHS / RHS	SERVICEABLE	343.60	-
1	EXHAUST SILENCER	TO REPAIR SEE LABOUR	711.80	-
1	REAR BOOT LID	BUCKLED / DISTORTED	638.70	638.70
1	REAR BOOT LID LOCK	BENT / DISTORTED	120.70	100.80
1	REAR BOOT LID LOCK LOWER CATCH	TO REPAIR SEE LABOUR	15.10	-
1	REAR BOOT WEATHERSTRIP	SQUASHED / DISTORTED	109.70	109.70
1	REAR BOOT LID OUTER GARNISH	TO REPAIR SEE LABOUR	198.30	-
3	REAR BOOT LID OUTER GARNISH CLIP	NECESSARY	19.50	19.50
2	REAR BOOT LID HINGE LHS / RHS	BUCKLED	156.60	137.00
1	REAR BOOT LID "VIOS" EMBLEM	NECESSARY	47.20	47.20
1	REAR BOOT LID "E" EMBLEM	NECESSARY	38.20	38.20
1	REAR BOOT LID LOGO	NECESSARY	43.70	43.70
1	LHS TAILLAMP ASSY	BROKEN	322.90	322.90
1	LHS TAILLAMP SIDE CLIP	NECESSARY	5.50	5.50
1	LHS TAILLAMP BASE PANEL	TO REPAIR SEE LABOUR	128.60	-
1	RHS TAILLAMP ASSY	BROKEN	322.90	322.90
1	RHS TAILLAMP SIDE CLIP	NECESSARY	5.50	5.50
1	RHS TAILLAMP BASE PANEL	TO REPAIR SEE LABOUR	128.60	-
2	REAR FENDER LHS / RHS	TO REPAIR SEE LABOUR	1,974.20	-
	LESS 25% DISCOUNT		-2,935.82	-1,180.22
			8,807.47	3,540.66
	<b>SPECIAL NETT ITEMS</b>			
1	FRONT NUMBER PLATE (SN)	DENTED / BENT	35.00	35.00
1	REAR NUMBER PLATE (SN)	SCRAPED	35.00	35.00
1	REAR END PANEL JOINT RUBBER SEALER (SN)	NECESSARY	150.00	50.00
1	SET REVERSE SENSOR (SN)	BROKEN / SHORTED	280.00	200.00
			500.00	320.00

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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<b>LABOUR</b>			
	TO CHECK WIRING CONDITION.		45.00	15.00
	TO ALIGN HEADLAMPS AND REFOCUS HEADLAMP BEAMS.	NOT NECESSARY	80.00	-
	TO RE-APPLY ANTI-RUST UNDERCOAT FOR THE AFFECTED PARTS AND AREAS.	NOT NECESSARY	120.00	-
	PANEL BEATING CHARGES TO REMOVE DAMAGED PARTS, RENEW AND INSTALL THE SAME; TO CUT OUT DAMAGED PANELS, REMOVE, RENEW AND WELD THE SAME; TO KNOCK, STRAIGHTEN ALIGN AND ADJUST AFFECTED AREAS. INCLUSIVE OF THE REPAIR OF FRONT SUPPORT PANEL ASSY AND FRONT BONNET.		900.00	400.00
	SPRAY PAINTING CHARGES TO PUTTY AND SPRAY PAINT THE FRONT BUMPER, FRONT SUPPORT PANEL, FRONT BONNET AND TOUCH UP NECESSARY AREAS.		1,000.00	600.00
	TO CHECK WIRING CONDITION.		45.00	15.00
	TO INSTALL REVERSE SENSORS AND CHECK SENSING FUNCTIONS.		90.00	40.00
	TO RE-APPLY ANTI-RUST UNDERCOAT FOR THE AFFECTED PARTS AND AREAS.		200.00	60.00
	PANEL BEATING CHARGES TO REMOVE DAMAGED PARTS, RENEW AND INSTALL THE SAME; TO CUT OUT DAMAGED PANELS, REMOVE, RENEW AND WELD THE SAME; TO KNOCK, STRAIGHTEN ALIGN AND ADJUST AFFECTED AREAS. INCLUSIVE OF THE REPAIR OF SPARE TYRE PANEL, EXHAUST SILENCER, REAR BOOT LID LOCK LOWER CATCH, REAR BOOT LID OUTER GARNISH, LHS TAILLAMP BASE PANEL, RHS TAILLAMP BASE PANEL AND REAR FENDER LHS / RHS.		1,500.00	800.00
	SPRAY PAINTING CHARGES TO PUTTY AND SPRAY PAINT THE REAR BUMPER, REAR END PANEL, SPARE TYRE PANEL, REAR BOOT LID, REAR BOOT LID HINGES, REAR FENDER LH / RH, TAILLAMP BASE PANELS AND TOUCH UP NECESSARY AREAS.		2,000.00	800.00
	TO REMOVE AND REPLACE EXHAUST SILENCER.		90.00	60.00
	TO REMOVE AND REFIT REAR FENDER INNERT RIM COVERS AND ATTACHMENTS, AFFECTED CARPET AND UPHOLSTERY TO FACILITATE THE NECESSARY REPAIRS.		150.00	60.00
			6,220.00	2,850.00
	<b>GRAND TOTAL</b>		<b>15,527.47</b>	<b>6,710.66</b>



RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)			5,350.00
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Report Ref No. CS3/AIG19011932/Gtd3e2-1

XING GUO QIANG

M.MATAI, AMSAE-A

Automotive Assessor

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

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