

INSURANCE

INS. CASE OWNER

CC 4 / III 1901 7433 A ph3-9

LKK:
IDAC:

Surveyor: Adrian

DOI: ASSIGNMENT
2/10/19

Date / Time: 11/10/19

Registered in Merimen: 3/10/19

Pre-assign / CCU / FTE



Insured Vehicle No.: SHC 8784H
Name of Insured: CTP
Insured Tel No.: _____
Excess Sec II :SS _____
Is driver the owner? (YES / NO) _____

Claim No.: _____
Policy No.: MLO M0015
Make / Model: Hyundai
Place of Accident: LEE TMS PIF

If NO: Driver Name / Age: wong yuen fann
Driver Tel No.: _____

(V/L: YES / NO)

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO
Insured Liability: % Final ? Yes / No

SHC 8784H → SEB 53054 →

SHD 63372 →



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP: SEC
Tel:
Liability:
RMKS: TP



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/ Time

14/10/19 - Collect TP WSP, speak to Adrian
NIOS- STE can. They pass to
layers to handle returns
14/10/19 - File -> Shuper to close (up).

STAGE	DATE/ PIC
Non-Reporting 1st:	
Non-Reporting 1st (2nd):	
Non-Reporting 1st (Final):	
Notification 1st (if non-pickup):	
Call OI:	
After call 1st to OI:	
Documentation Check List:	Handler Typist
Notification 1st (if non-pickup)	
After call 1st to OI:	
Authorisation To Act:	
Release Voucher:	
Final Repair Bill:	
Car Rental Invoice:	
Towing Invoice:	
LTA / GIA:	
Medical Bill:	
PIR:	
Mandate/Reject Instruction:	
LOD:	
Payment Breakdown Form:	
Post-Repair Photos:	
Others:	

PRELIMINARY ADVICE: Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost: SS (days) Reduction: % Email ☐ Call ☐

FINAL SETTLEMENT

Date/Time:

Confirms with:

Email ☐ Call ☐

Final Liability: % 100 (Agreed / Assessed) BOLA S/N No.: 28/3cc

Repair Cost: SS

Loss of Rental (LOR): SS

Loss of Use (LOU): SS

Loss of Income (LOI): SS

LOR only ☐ LOU only ☐ LOR + LOU ☐ LOR + LOI ☐ (Tick only one)

GIA/LTA Search

Medical:

Disbursement:

Legal Cost:

Total:

Global Sum SS:

FINAL PAYMENT

Date/Time:

Confirm with:

Email ☐ Call ☐

Payee 1:

Name 1:

Payee 2: (Strike if N.A.)

Name 2:

Payee 3: (Strike if N.A.)

Name 3:

If NO or B 28. Ass. Lia: 1406

14/10/19

1) Claim status: Normal/Reject/Private Settle (up)

2) Report Format: 28 STE

3) Survey fee: 6350-4

ASSIGNMENT

From _____ Date _____
 Estimated Cost _____
 OD / TP / WS / TP RES / OD RES / EVA / INV / MV
 To inspect Vehicle No. _____
 at Workshop no/s _____
 of _____
 Insured: _____
 Policy No. _____
 Claims No. _____
 Sum Insured: _____ Excess: _____
 (Client's Record)
 Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____
 IDAC Accident Report: _____ Consistent? : Yes or No
 GIA / PR Seen: _____ Consistent? : Yes or No
 Est. Repairs: 07 days Res: Yes or No
 Lum Sum: 20 % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: SKBS305Y Tr Regn 2007 Nov
 Type: ☒ M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
 Truck / Trailer or
 Make: Mit Lancer C.C. 1499
 Colour: White A/C: Insured / Std / Nil / NA
 Sp Reading: 214700 T/Radio: Insured / Std / Nil / NA
 Eng/No: _____
 C/No: JmYSRCY2A84002835
 Gen. Cond: ☒ Good / Fair / Poor / Burnt
 Steering: ☒ In order / Jammed / Leaked / Burnt or
 Brake: ☒ In order / Jammed / Leaked / Burnt or
 Modi: Nil / ☒ S/Rim / STD A/Rim or
 Tyre Size: F: 205/60R16.
 R: 205/60R16.

☒ DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
 TOYO / YOKO or

Front Rear
 R/Bal. 06 mm R/Bal. 06 mm
 L/Bal. 06 mm L/Bal. 06 mm
 D.O.A. _____ D.O.I. 02/10/19
 Survey held at JEC
 Des. of Damages: ☒ Frt / ☒ Rear / O/S / N/S / UIC / Rooftop or

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	TP III
	COE Expiry: 27/11/22.
	US \$ 52W CRD \$ 584A (53%).
	MV: 20K
	PV: 13.3K
	Nett: 6.7K

Date/Time, File Pass to?

☐

: Prel. Report

1)

☐

: Final Report

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

Site + PS: \$

Phone:

Other:

2007

Report Format:

Lung 2007 / LBJ: 13

Add Fee: ☐ Site Insp (\$

☐ Interview (\$

☐ Tech. Insp (\$

☐ Fuel (\$

ASS. REC. BY:

REF:

Assessor:

Mobile: YES / NO

ASSIGNMENT (IDAC)**By CSO- Nature of Accident:****1) Vehicle hit Vehicle:**

- a) Motorcar ()
b) Motorcycle ()
c) Bicycle ()

2) Vehicle hit ??

- a) Pedestrian ()
b) Animal ()

3) Vehicle hit/Road Side Objects:

- a) Govm. Property ()
(Eg: signboard, barrier, tree etc)
b) Road Work Object ()
c) Private Property ()

4) Vehicle drop into drain

()

5) Damage due to Act of God:

- a) Fallen Object ()
b) Flood ()
c) Other, _____

6) Parked & Found Damaged:

- a) Vandalism ()
b) Hit by Moving Object ()

7) Theft Case

- a) Stolen ()
b) Damage found ()
when recovered.

8) Fire

- a) Whilst driving ()
b) Parked ()

9) Accident date more than 24hrs

()

Remarks for internal information**Remarks to appear in Works Order & Assessment report**

1) Potential Total Loss ()

2) SPS Light on ()

3) ABS Light on ()

By Assessor- 1) Vehicle Information

Veh No: _____ Yr Regn: _____ /

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover / MPV
/ Truck / Trailer or _____

Make & Model: _____ C.C

Colour _____ Transmission Type: Auto / Manual

Eng/No: _____ Sp. Reading: _____

C/No: _____

Gen. Cond: Good / Fair / Poor / Burnt or _____

Steering: Inorder / Jammed / Leaked / Burnt or _____

Brake: Inorder / Jammed / Leaked / Burnt or _____

Modi: Nil / S/Rim / STD A/Rim or _____

Tyre Size: F: _____

R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
TOYO / YOKO or _____**Front****Rear**

R/Bal. _____ mm R/Bal. _____ mm

L/Bal. _____ mm L/Bal. _____ mm

Parallel Import: Yes / No

Towed-In: Yes / No

Repair Type: LS / I.B.I

Towing Required: Yes / No

No of Repair Days: _____

Vehicle in Idac: Yes / No

D.O.I. _____

Time: _____

By Assessor- 2) Comments

1) Damages not due to recent accident.

2) Damages do not seem hit onto:

- a. Vehicle () b. Motorcycle () c. Bicycle () d. Pedestrian ()
e. Animal () f. Govm Object () g. Road Work Object ()
h. Private Property () i. Drain () j. Road Kerb/Grass Vedge ()

3) Vehicle does not seem damaged as a result of:

- a. Fallen Object () b. Flood () c. Vandalism () d. Fire ()
e. Moving Object () f. Stolen () g. Stolen & Recovered ()

Time Started: _____

Time completed: _____

1) CSO _____

2) ASS _____

3) Entire Operation Completed Time: _____

SKBS305Y

Mitsubishi Lancer.

JMYSRCY2484002835.

TP 111

XiaoTany

Front Number Plate	Bent	30(SW) ✓
Front Number Plate Holder	Deformed	30(SW) ✓
Front Bumper	Deformed	810 ✓
Front Bumper Clips	New	30 ✓
Front Bumper Side Holder x 02	New	27x2=54 ✓
Front Bumper Reinforcement	Bent	326 ✓
Front Bumper Lower Grille	Deformed	89 ✓
Front Bumper Lower Side Spoiler x 02	Repair	225x2=450 +
Front Bumper Fog Lamp x 02	New	320x2=640 +
Front Bumper Fog Lamp Cover x 02	New	37x2=74 +
Headlamp x 02	cracked	747x2=1494 ✓
Front Grille	cut	247 ✓
Front Grille Logo	New	43 ✓

SIC B 5305Y

Rear Number Plate	incl'd	30(SN) ✓
Rear Number Plate Holder	new Behind	30(SN) ✓
Rear Number Plate Lamp x 02	HP new	29x1=58 +
Rear Bumper	Deformed	785 ✓
Rear Bumper Clips	New	30 ✓
Rear Bumper Side Holder x 02	New	35x2=70 ✓
Rear Bumper Reinforcement Best		198 ✓
Rear Bumper Beam	Best	68 ✓
Rear Bumper Reflector x 02	RH incl'd	16x2=32 / 48
Reverse Sensor	Damaged	280(SN) 200(SN)
Rear End Panel	Repair	423 +
Rear End Panel Top Garnish	incl'd	144 ✓
Rear End Panel Sealant	HP new	60(SN) +
Tail Lamp x 02	RH incl'd	395x2=790 395
Rear Exhaust Pipe	Repair	467 +
Rear Exhaust Manifold	HP new	36 +

7477

SKB53057

Panel Beating	1500 800
Spray Painting	1400 800
Wiring	1000 60
6 undersoil	150 50
To remove reverse sensor	100 50
To remove upholstery	150 50
To remove exhaust pipe	150 80

Nett 4841	Labour: 1890
10% 10%: 4356.90	total: 6566.90
S-N: 320	n/s: 52K
	07 Days

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

3500

11047

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Details	
Owner ID Type:	Singapore NRIC
Owner ID:	217H
Vehicle Details	
Vehicle No.:	SKB5305Y
Vehicle to be Exported:	Yes
Intended Deregistration Date:	02 Oct 2019
Vehicle Make:	MITSUBISHI
Vehicle Model:	LANCER 1.5 MIVEC GLS 4A/T
Primary Colour:	White
Manufacturing Year:	2007
Engine No.:	4A910064457
Chassis No.:	JMYSRCY2A8U002835
Maximum Power Output:	80.0 kW (107 bhp)
Open Market Value:	\$15,821.00
Original Registration Date:	28 Nov 2007
First Registration Date:	28 Nov 2007
Transfer Count:	2
Actual ARF Paid:	\$17,404.00
Intended PARF Rebate Details	
PARF Eligibility:	Forfeited
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00
Intended COE Expiry Details	
COE Expiry Date:	27 Nov 2022
COE Category:	A - Car (1600cc & below)
COE Period(Years):	5
PQP Paid:	\$20,997.00
COE Rebate Amount:	\$13,239.00
Total Rebate Amount:	\$13,239.00
Message	
Please note that the 5-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.	

The information contained herein is correct as at 02 Oct 2019

OK

...CLAIM SUBFOLDER...(Pending for Survey Report)

WP

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	10 Oct 2019 Edit Reg		01 Oct 2019 00:00 Edit Adj Rpt	S\$5,200.00 Edit Estimates	S\$5,200.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: 199303821R								
Main Claimant:	LIM KOK BIN, ID: S8227217H								
Vehicle Reg. No.:	SKB5305Y	Date of Loss:	28/09/2019 16:00 - :59 [142 Months From LTA Reg Date (Man Yr)]						
Claim Type:	TP / MCT19090726	Policy/Cover Note No.:	MCOM0015 (TP, Fire & Theft)						
Vehicle Reg. No. (Insured):	SHC8784H	Policy No. (Claimant):	PNPV2018-000004984						
		Excess:							
Repairer:	Jec Auto Service (HQ) 1 KAKI BUKIT AVENUE 6 #02-11, Autobay @ Kaki Bukit, 417883 Kaki Bukit - Tel: 6509 6585 / 9435 4491								
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Pool Chin Han Daniel]								
Claimant's Insurer:	FWD Singapore Pte. Ltd. (HQ) - Tel: 6727 5700								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 14/10/2019]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
• III_SG (10/10/2019): Alert - Adj Mandate Approved (S\$0.00) - SKB5305Y - Claim Handler: Pool Chin Han ...									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SKB5305Y (MCT19090726)
 [SHC8784H]
 TP
 LIM KOK BIN
 Sep 28 2019 4:00PM
 [COMFORT TRANSPORTATION PTE LTD]
 Jec Auto Service

Upload Documents			Upload Photos			Compose New Letter			View View in Browser		
Video									1 per page		☒
No	Finalized On	India International Insurance Pte Ltd (HQ)							Thumbnail	Print	
1	10/10/19 15:05	Video - Accident IV								Load MP4	
									3 per page		☒
Photos/Images											
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)							Thumbnail	Print	
1	10/10/19 14:52	General View								Load JPG	☒
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40	10/10/19 14:52	General View								Load JPG	☒

Video			1 per page	☒
No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print
				☒
41	10/10/19 14:52	General View	 Load JPG	☒
42	10/10/19 14:52	General View	 Load JPG	☒
43	10/10/19 14:52	General View	 Load JPG	☒
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95	11/10/19 11:59	Reinspection Photo	Load JPG	☒

Video			1 per page	☒
No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print
96	11/10/19 11:59	Reinspection Photo		Load JPG ☒
97	11/10/19 11:59	Reinspection Photo		Load JPG ☒
98	11/10/19 11:59	Reinspection Photo		Load JPG ☒
Documentation			1 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	03/10/19 17:09	EMAIL_FROM_III_DD_01102019		Load PDF
2	03/10/19 17:24	TP GIA REPORT		Load PDF
No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print
1	04/10/19 08:42	Singapore Accident Statement		Load PDF

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) ^ v			
Show Remarks To: ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.			

LKK Auto Consultants Pte Ltd (Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/III19017433/APB3Q2

Date: 16/10/2019

REFERENCE

Handling Insurer: India International Insurance Pte Ltd Policy No: MCOM0015
 Claimant Vehicle No: SKB5305Y Insured Vehicle No: SHC8784H
 Date of Loss: 28/09/2019 Nature of Claim: TP Claim No: MCT19090726

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SKB5305Y
 Make & Model: MITSUBISHI LANCER, 1.3 (A) Engine No: 4A910064457
 Reg. Date: 28/11/2007 (Man. Year: 2007) Chassis No: JMYSRCY2A8U002835
 Colour: White Odometer: 214700 km
 Engine Capacity: 1499 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 205/60 R16 Rear Tyre Size: 205/60 R16
 Front Left Side: Bridgestone 6 mm Rear Left Side: Bridgestone 6 mm
 Front Right Side: Bridgestone 6 mm Rear Right Side: Bridgestone 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	7,892.00	4,676.90	3,215.10	40.74
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,550.00	1,890.00	1,660.00	46.76
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	11,442.00	6,566.90	4,875.10	42.61
Approved Total (Overridden) (S\$)		5,200.00		
Nett Amount (S\$)	11,442.00	5,200.00	6,242.00	54.55

INSPECTION

Date of Assignment: 01/10/2019
 Date Inspected: 02/10/2019 Inspected At: Jec Auto Service (HQ)
 1 KAKI BUKIT AVENUE 6 #02-11,
 Autobay @ Kaki Bukit
 Singapore 417883
 Estimated Period of Repair: 7.0 days

Adjuster: ADRIAN LING

Manager: CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference		
Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 15 Oct 2019)
Parts:	143	MITSUBISHI LANCER 1.3 (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SKB5305Y)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT NUMBER PLATE	Bent	30.00 FS	*30.00 FS
2	1		*FRONT NUMBER PLATE HOLDER	Deformed	30.00 FS	*30.00 FS
3	1		*FRONT BUMPER	Deformed	810.00 F	*810.00 FL
4	1		*FRONT BUMPER CLIPS	Necessary	30.00 F	*30.00 FL
5	2		*FRONT BUMPER SIDE HOLDER	Necessary	54.00 F	*54.00 FL
6	1		*FRONT BUMPER REINFORCEMENT	Bent	326.00 F	*326.00 FL
7	1		*FRONT BUMPER LOWER GRILLE	Deformed	99.00 F	*99.00 FL
8	2		*FRONT BUMPER LOWER SIDE SPOILER	Repair	450.00 F	*- FL
9	2		*FRONT BUMPER FOG LAMP	Not Necessary	640.00 F	*- FL
10	2		*FRONT BUMPER FOG LAMP COVER	Not Necessary	74.00 F	*- FL
11	2		*HEADLAMP	Cracked	1,494.00 F	*1,494.00 FL
12	1		*FRONT GRILLE	Cut	247.00 F	*247.00 FL
13	1		*FRONT GRILLE LOGO	Necessary	43.00 F	*43.00 FL
14	1		*REAR NUMBER PLATE	Cracked	30.00 FS	*30.00 FS
15	1		*REAR NUMBER PLATE HOLDER	Deformed	30.00 FS	*30.00 FS
16	2		*REAR NUMBER PLATE LAMP	Not Necessary	58.00 F	*- FL
17	1		*REAR BUMPER	Deformed	785.00 F	*785.00 FL
18	1		*REAR BUMPER CLIPS	Necessary	30.00 F	*30.00 FL
19	2		*REAR BUMPER SIDE HOLDER	Necessary	70.00 F	*70.00 FL
20	1		*REAR BUMPER REINFORCEMENT	Bent	198.00 F	*198.00 FL
21	1		*REAR BUMPER BEAM	Bent	68.00 F	*68.00 FL
22	1		*REAR BUMPER REFLECTOR	O/S Cracked	96.00 F	*48.00 FL
23	1		*REVERSE SENSOR	Damaged	280.00 FS	*200.00 FS
24	1		*REAR END PANEL	Repair	423.00 F	*- FL
25	1		*REAR END PANEL TOP GARNISH	Cracked	144.00 F	*144.00 FL
26	1		*REAR END PANEL SEALANT	Not Necessary	60.00 FS	*- FS
27	1		*TAILLAMP	O/S Cracked	790.00 F	*395.00 FL
28	1		*REAR EXHAUST PIPE	Repair	467.00 F	*- FL
29	1		*REAR EXHAUST MOUNTING	Not Necessary	36.00 F	*- FL

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (\$\$)	7,892.00	5,161.00
- List Item Discount on L Items 0.00/10.00% (\$\$)	0.00	484.10
Total Parts (\$\$)	7,892.00	4,676.90

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	PANEL BEATING	New	1,500.00	800.00
2	SPRAY PAINTING	New	1,400.00	800.00
3	WIRING	New	100.00	60.00
4	TO UNDERSEAL	New	150.00	50.00
5	TO REMOVE REVERSE SENSOR	New	100.00	50.00
6	TO REMOVE UPHOLSTERY	New	150.00	50.00
7	TO REMOVE EXHAUST PIPE	New	150.00	80.00
Gross Labour Cost (S\$)			3,550.00	1,890.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >