

## Vic (LKKAuto)

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**From:** Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) <LeeGek@smrt.com.sg>  
**Sent:** Tuesday, 29 October, 2019 2:57 PM  
**To:** CS A Team; Admin A  
**Subject:** LOD Re: Accident on 29/9/2019 involving SHB 5422C & SMN 2215G (AIG's insured) Our Ref: TAX/09/19/2120/lg  
**Attachments:** img-X29142804-0001.pdf

Dear All,

We quantify our claim as follows:-

Cost of Repair	\$1982.55
Loss of Rental	\$583.15 ( 5 days x \$116.63 )
Loss of Income	\$341.15 ( 5 day x \$68.23 )
LTA Search Fee	\$7.00
<b>Total</b>	<b>\$2913.85</b>

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) Police/GIA reports
- 4) Accident vehicle laid-up report
- 5) LTA search
- 6) Hirer's letter of authorization & Notice of Assessment

Please let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd





Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

10 OCTOBER 2019

**CHUA YUAN SHEN  
BLOCK 30 GHIM MOH LINK  
#22-334  
SINGAPORE 272030**

**BY POST & BY EMAIL**

Dear Sir/Madam,

**OUR REF : CC3/AIG19017432/Eha3  
YOUR REF : SMN 2215G**

**ACCIDENT INVOLVING SMN 2215G AND SHB 5422C ALONG QUEENSWAY FILTER  
LANE TOWARDS COMMONWEALTH AVENUE ON 29.09.2019**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from Body Repairer/Workshop acting on behalf of the owner of SHB 5422C against your motor insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Please be informed that your No Claim Discount (NCD – if any) may be affected as a result of the claim against your policy. Unless you have an NCD protector.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defense, please reply to us within 10 days from the date of this letter.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AIG's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AIG of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.



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Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

In the event of receiving and handling of any third party injury claim(s), AIG shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6841 2096 or email us at [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com).

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,

Vic Alpeh  
Case Handler  
DID: 6841 2096  
FAX: 6741 4108  
Email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)

c.c. *AIG Asia Pacific Insurance Pte Ltd*  
*(Motor Claims Dept)*

[hanyanyun@gmail.com](mailto:hanyanyun@gmail.com)  
*(Email)*

## Vic (LKKAuto)

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**From:** Vic (LKKAuto)  
**Sent:** Thursday, 10 October, 2019 2:47 PM  
**To:** hanyanyun@gmail.com  
**Cc:** Admin A; Vic (LKKAuto)  
**Subject:** YOUR REF: SMN 2215G - ACCIDENT INVOLVING SMN 2215G AND SHB 5422C ALONG QUEENSWAY FILTER LANE TOWARDS COMMONWEALTH AVENUE ON 29.09.2019



Auto  
Consultants  
Pte Ltd

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51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

10 OCTOBER 2019

**CHUA YUAN SHEN  
BLOCK 30 GHIM MOH LINK  
#22-334  
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**BY POST & BY EMAIL**

Dear Sir/Madam,

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YOUR REF : SMN 2215G**

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We have received a claim from Body Repairer/Workshop acting on behalf of the owner of SHB 5422C against your motor insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Please be informed that your No Claim Discount (NCD – if any) may be affected as a result of the claim against your policy. Unless you have an NCD protector.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defense, please reply to us within 10 days from the date of this letter.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AIG's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AIG of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AIG shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6841 2096 or email us at [yicalpeh@lkkauto.com](mailto:yicalpeh@lkkauto.com).

Please quote the claim reference when you contact us that we can assist you more effectively.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [yicalpeh@lkkauto.com](mailto:yicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

  *Save the Earth. Print only when necessary.*

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

**AUTHORIZATION TO ACT**  
**(AIG Asia Pacific - Express Third Party Claim)**

I, **SMRT TAXIS PTE LTD** (the third party claimant") of **60 WOODLANDS INDUSTRIAL PARK E4 (S)757705** (address), owner of **SHB 5422C** (vehicle no.) hereby authorize **SMRT AUTOMOTIVE SERVICES PTE LTD** ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no **SHB 5422C** that was damaged pursuant to the accident which occurred on **29/09/2019** (date) along **QUEENSWAY FILTER LANE TOWARDS COMMONWEALTH AVENUE** (location) involving vehicle no/s **SMN 2215G** ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the **SMRT TAXIS PTE LTD.**

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 12 (day) of Dec (month) 2019 (year)



Signed by "the third party claimant"  
(with chop if applicable)



Signed by "the workshop"  
(with chop)



Date: 30/9/2019

Our Ref. No.:

Letter of Authorisation

I, LIM SIOK KANG (NRIC No.: )

registered hirer / relief driver / taxi share driver of SMRT taxi registration number SHB 5822 C hereby authorise **SMRT Automotive Services Pte Ltd**

("AutoSvs") to deal with all matters arising out of the accident between my taxi and SMN 2215 G happened on 27/09/19

along QUEBEC ST CROSS OF QUEENSWAY and COCHRAN WEAVER AVE

(the "Accident") on my behalf, including but not limited to instituting and any claims or proceedings against such party or parties (as AutoSvs deems fit in its absolute discretion) in respect of any claim, demand, loss, cost, expense, liability, damages or action made against us or incurred or suffered by us.

Without prejudice to the foregoing, I further authorise AutoSvs to negotiate, resolve and settle any proceeding or claim arising out of the accidents, including but not limited to doing any act or executing any document or signing the Discharge Voucher on my behalf as may be required.

Name : LIM SIOK KANG Signature: 

NRIC No. :

Tel No. :

Address :

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, SMRT AUTOMOTIVE SERVICES PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$1,982.55 (Repair Cost), S\$924.30 (Loss of Rental/Use), S\$7.00 (Disbursement), for vehicle no. SHB 5422C that was damaged pursuant to the accident which occurred on 29/09/2019 (date) along QUEENSWAY FILTER LANE TOWARDS COMMONWEALTH AVENUE (location) involving vehicle no/s SMN 2215G. This is pursuant to the inspection conducted on 01/10/2019 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner SMRT TAXIS PTE LTD ("the third party claimant") of vehicle no. SHB 5422C make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SHB 5422C (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 12 (day) of Dec (month) 2019 (year)

  
LKK  
Handwritten signature

Signed by appointed surveyor

  
SMRT AUTOMOTIVE SERVICES PTE LTD  
Handwritten signature

Signed by "the workshop" (with chop)

\*\*\* This Discharge Voucher applies only to the claimant's claim or his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.



SMRT Automotive Services Pte Ltd  
251 North Bridge Road Singapore 179102  
Tel: 65 63311000 Fax: 65 63340247

Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4  
SINGAPORE 757705



### Tax Invoice

GST Reg No. : MR-8500001-7  
CRN : 199004280Z  
Invoice No. : IV191000346  
Date : 21.10.2019  
Vehicle No. : SHB5422C  
Your Ref No. : TAX/09/19/2120  
Our Ref No. : 24103603  
Terms : 30 Days

Description	Qty	Unit Cost	Add / (Discount) \$	(Discount) Amount	Amount
TAIL GATE LOCK COVER , BACK DOOR	0.00	\$ 25.30	0.00	\$ 0.00	\$ 0.00
TAIL GATE WEATHERSTRIP, BACK DOOR	0.00	\$ 360.70	0.00	\$ 0.00	\$ 0.00
NUMBER PLATE	1.00	\$ 35.00	0.00	\$ 0.00	\$ 35.00
NUMBER PLATE FRAME	1.00	\$ 25.00	0.00	\$ 0.00	\$ 25.00
NAME PLATE (HYBRID) , LUGGAGE COMPARTMENT DOOR	1.00	\$ 52.30	(25.00 )	\$ 13.07	\$ 39.23
NAME PLATE (PRIUS) , LUGGAGE COMPARTMENT DOOR	1.00	\$ 52.30	(25.00 )	\$ 13.07	\$ 39.23
EMBLEM SUB-ASSY REAR	1.00	\$ 46.30	(25.00 )	\$ 11.57	\$ 34.73
SMRT LOGO	1.00	\$ 7.80	0.00	\$ 0.00	\$ 7.80
STICKER DECAL 6555 8888	1.00	\$ 21.60	0.00	\$ 0.00	\$ 21.60
<b>Sub-Total</b>					<b>\$ 1272.55</b>
<b>Labour</b>					
TO REPAIR REAR PORTION	1.00	\$ 300.00	0.00	\$ 0.00	\$ 300.00
<b>Others</b>					
TO RESPRAY REAR BUMPER	1.00	\$ 200.00	0.00	\$ 0.00	\$ 200.00
TO RESPRAY FILLER RR BUMPER LH	0.00	\$ 180.00	0.00	\$ 0.00	\$ 0.00
TO RESPRAY FILLER RR BUMPER RH	0.00	\$ 180.00	0.00	\$ 0.00	\$ 0.00
TO RESPRAY BUMPER BEAM	0.00	\$ 180.00	0.00	\$ 0.00	\$ 0.00
TO RESPRAY TAIL GATE	0.00	\$ 378.00	0.00	\$ 0.00	\$ 0.00
TO RESPRAY TAILGATE OUTSIDE GARNISH	1.00	\$ 150.00	0.00	\$ 0.00	\$ 150.00
TO CHECK WIRING AND SYSTEM FUNCTION	1.00	\$ 20.00	0.00	\$ 0.00	\$ 20.00
TO TEST AND REFIX REVERSE SENSOR SYSTEM	1.00	\$ 20.00	0.00	\$ 0.00	\$ 20.00
TO REMOVE AND REFIT WIRE HARDESS	0.00	\$ 200.00	0.00	\$ 0.00	\$ 0.00
TO REPLACE SUNDRY PARTS	1.00	\$ 20.00	0.00	\$ 0.00	\$ 20.00

Authorized Signature  
for SMRT Automotive Services Pte Ltd



SMRT Automotive Services Pte Ltd  
251 North Bridge Road Singapore 179102  
Tel: 65 63311000 Fax: 65 63340247

Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4  
SINGAPORE 757705

### Tax Invoice

GST Reg No. : MR-8500001-7  
CRN : 199004280Z  
Invoice No. : IV191000346  
Date : 21.10.2019  
Vehicle No. : SHB5422C  
Your Ref No. : TAX/09/19/2120  
Our Ref No. : 24103603  
Terms : 30 Days

Description	Qty	Unit Cost	Add / (Discount) \$	Amount
TO WASH AND VACUUM	0.00	\$ 60.00	0.00	\$ 0.00
<b>GRAND TOTAL</b>				<b>\$ 1,982.55</b>

Remark :

Make/Model : PRIUS4  
Accident Date : 29.09.2019

N.B. Payment by cheque should be crossed and made payable to 'SMRT Automotive Services Pte Ltd'. No receipt will be issued unless requested.

  
\_\_\_\_\_  
Authorised Signature  
for SMRT Automotive Services Pte Ltd



SMRT Taxis Pte Ltd

**MEMORANDUM**

To: Claims Dept

Our Ref: TAX/09/19/2120

From: SMRT Taxis Pte Ltd

Date: 10/10/2019

**ACCIDENT INVOLVING SHB5422C AND SMN2215G ON 29/9/2019  
10:18 AM ALONG QUEENSWAY.**

This is to confirm that the daily rental rate for SHB5422C is \$116.63 per day.

Please proceed to recover any rental loss from the third party as a result of the above accident.

Thank you.

Yours sincerely  
SMRT TAXIS PTE LTD



for Manager



### Laid Up Report

Accident Start Date : 01/09/2019

Accident End Date : 04/10/2019

Date Generated : 04/10/2019

User Name : LeeGek

Case Reference Number	Vehicle Registration Number	Company Type	Vehicle Make	Vehicle Model	Job Card Number	Date and Time (Accident Repair)	Date and Time (Repair Completed)
TAX00818/2120	SHB5422C	SMRT Taxis Pte Ltd	TOYOTA	PRIUS4	24103603	28/09/2019 11:43 AM	04/10/2019 1:23 PM

## Enquire Transaction History

[View Transaction History Details](#)

Log Date/Time:	30 Sep 2019 / 16:29:51	Transaction Amount:	\$7.49
Asset Type:	Vehicle	Channel:	External Agency
Asset ID:	SMN2215G	Business Transaction Reference No.:	20190930162951916576
Transaction Type:	18.32 Insurance Enquiry (GIRD Payment)		
User ID:	ESASBAHD - BALQISH BINTE ABUL HALIL		

Search Date / Time: 29 Sep 2019 10:18:00  
Insurance Company: AIG ASIA PACIFIC INSURANCE PTE. LTD.  
Information displayed is correct as at the log date and time.

[Enquire Related Logs](#)

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Tax Reference No : SXXXX705B  
Year of Assessment : 2019  
Income Tax  
Date : 25 Jul 2019

NOTICE OF ASSESSMENT  
ORIGINAL



INLAND REVENUE  
AUTHORITY OF  
SINGAPORE

Please quote the Tax Reference Number (eg. NRIC, FIN, etc) in full when corresponding with us.

MR LIM SIOK KANG  
223A SUMANG LANE  
#06-205  
SINGAPORE 821223



55 Newton Road  
Revenue House  
Singapore 307987  
Tel: 1800-356 8300  
Website: <http://www.iras.gov.sg>  
e-Services: <https://mytax.iras.gov.sg>

1-1

	S'PORE (\$)	OTHER COUNTRIES (\$)	TOTAL (\$)
TRADE	24,903.00		24,903.00
<b>TOTAL INCOME</b>	<b>24,903.00</b>		<b>24,903.00</b>
<b>ASSESSABLE INCOME</b>			<b>24,903.00</b>
<b>LESS: PERSONAL RELIEFS</b>			
Earned Income		1,000.00	
NSman-self/wife/parent		1,500.00	
Spouse/Handicapped Spouse		2,000.00	
Child (QCR)		8,000.00	
Provident Fund/Life Insurance		5,000.00	
<b>TOTAL PERSONAL RELIEFS</b>			<b>17,500.00</b>
<b>CHARGEABLE INCOME</b>			<b>7,403.00</b>
<b>TAX PAYABLE</b>			<b>0.00</b>

1. Your tax assessment is based on information given by you through e-Filing on 12 Mar 2019.

2. You can view your total outstanding income tax payable, if any, via the View Account Summary e-Service.

If the total outstanding tax payable is less than \$10, the amount will be carried forward to the next bill.

3. If you have any objection, please submit your objection online within 30 days via the Object to Assessment e-service or email us at myTax Portal.

NG WAI CHOONG  
COMPTROLLER OF INCOME TAX