

INS. CASE OWNER:

Norsiah

CC3/AIG19017432/Eha3

LKK:
IDAC:

Surveyor:

STEVE

DOI: 01/10/2019

Date / Time: 01/10/2019

Registered in Merimen: 03/10/2019

Pre-assign / CCU / FTE



Insured Vehicle No. : SMN 2215G

Claim No. : 150558308866

Name of Insured : CHUA YUAN SHEN

Policy No. : 1900130019

Insured Tel No. : _____ HP: _____

Make / Model : MITSUBISHI OUTLANDER-2.0 (A)
QUEENSWAY FILTER LANE (RH) TOWARDS COMMONWEALTH AVE
Place of Accident : _____

Excess Sec II :SS _____ D.O.A : 29/09/2019 10:20

Is driver the owner? (YES / NO) Nature of Accident : _____

If NO, Driver Name / Age : HAH YAN YUN

OI GIA REPORT: / NO ; TP GIA REPORT: / NO

Driver Tel No. : +65-94371132 (V/L: / NO)

Insured Liability : % Final ? Yes / No

SHB 5422C



INSRS:
WSP: SMRT, WL
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:

| Date/Time | STAGE | DATE / PIC |
|-----------|---|----------------|
| | SHB 5422C - NA/INC18008239/r3; DOA: 04.05.18 SMN 2215G - X | |
| | Non-Reporting ltr (1st): | |
| | Non-Reporting ltr (2nd): | |
| | Non-Reporting ltr (Final): | |
| | Notification ltr (if non-pickup): | |
| 10/10/19 | MUE PROVIDED. OIO RATE - ENDED TP. SEND LETTER & EMAIL TO OI TO NOTIFY TP CLAIM & NOC ISSUES. | 10/10/19 - VIC |
| | Call OI: | |
| | After call ltr to OI: | |
| | Documentation Check List: | Handler Typist |
| | Notification ltr (if non-pickup): | |
| | After call ltr to OI: | |
| | Authorisation To Act: | |
| | Release Voucher: | |
| | Final Repair Bill: | |
| | Car Rental Invoice: | |
| | Towing Invoice: | |
| | LTA/GIA: | |
| | Medical Bill: | |
| | PIR: | |
| | Mandate/Reject Instruction: | |
| | LOD: | |
| | Payment Breakdown Form: | |
| | Post-Repair Photos: | |
| | Others: ITR | |

PRELIMINARY ADVICE Date/Time: _____ Sent By: _____

FINALIZATION Date/Time: _____ Confirm with: _____ Confirm by: _____

Repair Cost: P/P S\$ 1,982.55 (3 days) Reduction: 76 % Email Call

FINAL SETTLEMENT Date/Time: 12/12/19 Confirm with: LEE GBE Email Call

Final Liability: % 100 (Agreed / Assessed) BOLA S/N No.: 29 If NO or B 28, Ass. Lia: OIO RATE - ENDED TP

Repair Cost: S\$ 1,982.55

Loss of Rental (LOR): S\$ 583.15 (5 days) x 116.63

Loss of Use (LOU): S\$ - (5 days)

Loss of Income (LOI): S\$ 341.16 (5 days) (NOI)

LOR only LOU only LOR + LOU LOR - LOI (Tick only one)

GLA/LTA Search S\$ 7.00

Medical: S\$ -

Disbursement: S\$ - (e.g. Tow/Independent)

Legal Cost S\$ -

Total: S\$ 2,913.85 Global Sum S\$: -

FINAL PAYMENT Date/Time: _____ Confirm with: _____ Email Call

Payee 1: S\$ 2,913.85 Name 1: SMRT TAXIS PTE LTD

Payee 2: (Strike if N.A.) S\$ - Name 2: -

Payee 3: (Strike if N.A.) S\$ - Name 3: -

COPY SENT
12/12/19

1) Claim status: Normal/Reject/Private Settle
2) Report Format:
3) Survey fee: \$320.00

Steve

REF AIG

12432100

ASSIGNMENT

From: _____ Date: _____

Estimate No: _____

OD RES / OD RES / EVA / INV / MV

To: _____ No: _____

at: _____

of: _____

Insured: _____

Policy: _____

Class: _____

Surf: _____ Excess: _____

Make: _____

Remarks: The vehicle had commenced its repair at the time of inspection.

| | |
|-----|-----|
| N/S | O/S |
| X | X |

Balance: _____

Identified Report: _____ Consistent? : Yes or No

GI: _____ Consistent? : Yes or No

Estimate: **3** days Res.: Yes or No

Lump Sum: _____ % 3 Val. Yes or No

CA: REV REP. / 24 HRS

Vehicle: IN / OUT

Person Contacted: _____

SHB 5422C Yr Regn 19/12/17

M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Toyota Prius - 1797

Colour: Maroon A/C: Insured / Std / NI

Modeling: 213896 T/Radio: Insured / Std / NI

Eng. No: _____

C.N.S: JTDK03FU503577524

Gear Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Nil / S/Rim / STD A/Rim or

Tyre Size: F: 195/50R15

R: _____

BE: DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Westlake

| Front | Rear |
|----------------|----------------|
| R/Bal: 5 mm | R/Bal: 5 |
| L/Bal: 5 mm | L/Bal: 5 |
| D.O.A: 29/9/19 | D.O.I: 1/10/19 |

Survey held at SMRT

Desc of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or

UIC / Chassis frame / Body Structure affected due to col

~~Survey report estimate not done~~

09/19/2120
SMN 22156

PIF \$1,982.05
CRP: \$6,322.06 (76%)

Draw: : Prel. Report

1) : Final Report

Days Of Repair: _____

Resurvey No. of Trip: _____

Add Fee: Site Insp (\$)

Interview (\$)

Tech. Invs (\$)

Weekend (\$)

| | |
|----------------|--|
| Survey Fee | |
| Transportation | |
| G+RS | |
| Photos | |
| Others | |
| TOTAL | |

Report Form: _____

Lump Sum B.I: (\$)

| Section A - Accident Details | |
|------------------------------------|----------------------------|
| Registration Number | SHB5422C |
| Case Reference Number | TAX/09/19/2120 |
| Registration Date | 19/12/2017 |
| Company Type | SMRT Taxis Pte Ltd |
| Make | TOYOTA |
| Model | PRIUS4 |
| Name of Driver | LIM SIOK KANG (LIN SUGANG) |
| Type of Accident | Head to Rear |
| Accident Date and Time | 29/9/2019 10:18 AM |
| Accident Reported Date and Time | 30/9/2019 12:10 PM |
| Is Surveyor Required? | Yes |
| Survey by | |
| Vehicle is Towed Back? | No |
| Towed Back Date and Time | |
| Replacement Vehicle issued? | No |
| Job Card Number | 24103603 |
| Special instruction to ARC, if any | TP/ DROVE IN /AIG - LKK |
| Prepared Date and Time | 1/10/2019 4:05 PM |
| Chassis Number | |
| Mileage | |
| Work Shop | |
| Repair Completion Date and Time | |

| Section B - Summary of Repair Estimates | | |
|---|---|---|
| Summary of Repair Estimates | | |
| | Quotation from ARC | Adjusted by Surveyor, if applicable |
| Total Labour Cost | \$845.00 | \$300.00 |
| Total Spray Cost | \$1,476.00 | \$350.00 |
| Total Spare Part Cost | \$5,424.41 | \$1,272.55 |
| Total Other Cost | \$560.00 | \$60.00 |
| TOTAL COST | \$8,305.41 | \$1,982.55 (P/P) |
| Lump Sum Total | \$0.00 | \$0.00 |
| Number of Repair Days | 6.0 | 3.0 |
| Prepared / Adjusted By | Tuck Foo Kok | STEVE CHEN (LKK) / AIG |
| ARC / Surveyor Sign Off Date | 01/10/2019 4:27 PM | 01/10/2019 4:39 PM |
| Signature |  |  |
| Remarks | | P/P repair, take before spray |



SMRT Accident Vehicle Repair Estimates

SMRT Automotive Services Pte Ltd
 50 Praxelias Industrial Park EA, Singapore 757108
 FAX Number: 63422682
 Estimate Telephone Number: 63422023
 Accident Reporting Number: 63422673

Date Generated: 16/10/2019

User ID: P66500

| Section C - Quotation and Accident Invoice Details | | | |
|--|--------------|----------------|--|
| Quotation Number | QN-1910-0311 | Invoice Number | |
| Quotation Date | 16.10.2019 | Invoice Date | |
| Invoice Amount | | Prepared Date | |

| Section D - Details of Repair Estimates | | |
|---|-------------------|-------------------------------------|
| Part 1 - Labour Works | | |
| Job Scope | Quotation from AR | Adjusted by Surveyor, if applicable |
| TO REPAIR REAR PORTION | \$845.00 | \$300.00 ✓ |
| Total Labour | \$845.00 | \$300.00 |

| | | |
|--|--------------------|-------------------------------------|
| Part 2 - Spray Painting & Panel Beating Related Works | | |
| Job Scope | Quotation from ARC | Adjusted by Surveyor, if applicable |
| TO RESPRAY REAR BUMPER | \$378.00 | \$200.00 ✓ |
| TO RESPRAY FILLER RR BUMPER LH | \$180.00 | \$0.00 |
| TO RESPRAY FILLER RR BUMPER RH | \$180.00 | \$0.00 |
| TO RESPRAY BUMPER BEAM | \$180.00 | \$0.00 |
| TO RESPRAY TAIL GATE | \$378.00 | \$0.00 |
| TO RESPRAY TAILGATE OUTSIDE GARNISH | \$180.00 | \$150.00 ✓ |
| Total Spray Painting & Panel Beating | \$1,476.00 | \$350.00 |

| | | |
|--|--------------------|-------------------------------------|
| Part 3 - Other Costs - Accident and Accident Repair Related Expense | | |
| Job Scope | Quotation from ARC | Adjusted by Surveyor, if applicable |
| TO CHECK WIRING AND SYSTEM FUNCTION | \$80.00 | \$20.00 ✓ |
| TO TEST AND REFIX REVERSE SENSOR SYSTEM | \$120.00 | \$20.00 ✓ |
| TO REMOVE AND REFIT WIRE HARDESS | \$200.00 | \$0.00 |
| TO REPLACE SUNDRY PARTS | \$100.00 | \$20.00 ✓ |
| TO WASH AND VACUUM | \$80.00 | \$0.00 |
| Total Other Costs | \$560.00 | \$60.00 |

| Part 4 - Spare Parts / Material Usage | | | | | | | | | |
|---------------------------------------|---------|--------------|------------------------------|----------|-----------------|--------------|------------------|--------------------|-------------------|
| Part Number | Portion | Stock Number | Part Name | Quantity | List Price (\$) | Discount (%) | Final Price (\$) | Estimator Approved | Surveyor Approved |
| | | 52159479 13 | COVER, RR BUMPER ASSY | 1.00 | \$423.90 | 25.00 | \$317.93 ✓ | Replace | Replace ✓ |
| | | 52161180 10 | CLIPS PIECE, FRT & RR BUMPER | 10.00 | \$1.50 | 25.00 | \$11.25 ✓ | Replace | Replace ✓ |
| | | 52462470 30 | PAD, RR BUMPER, RH & LH, 1 | 2.00 | \$3.80 | 25.00 | \$5.70 ✓ | Replace | Replace ✓ |
| | | 52462470 20 | PAD, RR BUMPER, RH & LH, 2 | 2.00 | \$3.80 | 25.00 | \$5.70 ✓ | Replace | Replace ✓ |
| | | 52462470 10 | PAD, RR BUMPER, RH & LH, 3 | 2.00 | \$3.80 | 25.00 | \$5.70 ✓ | Replace | Replace ✓ |
| | | 52191470 30 | SEAL, RR BUMPER ARM, RH & LH | 0.00 | \$11.00 | 0.00 | \$0.00 | Replace | Not Given X |
| | | 52566478 00 | FILLER, RR BUMPER, LH | 0.00 | \$119.90 | 0.00 | \$0.00 | Replace | Not Given X |
| | | 52566479 00 | FILLER, RR BUMPER, RH | 0.00 | \$119.90 | 0.00 | \$0.00 | Replace | Not Given X |
| | | 52023470 30 | REAR BUMPER REINFORCEMENT | 0.00 | \$318.80 | 0.00 | \$0.00 | Replace | Check X |
| | | | SENSOR REVERSE | 1.00 | \$180.00 | 0.00 | \$180.00 ✓ | Replace | Replace ✓ |
| | | | PIXEL STICKER | 2.00 | \$60.00 | 0.00 | \$120.00 ✓ | Replace | Replace ✓ |

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 nec



SMRT Accident Vehicle Repair Estimates

SMRT Automotive Services Pte Ltd
 93 Avondale Industrial Park EA, Singapore 757103
 Fax Number: 63660002
 Estimate Telephone Number: 68602623
 Accident Reporting Number: 6862072

Date Generated: 16/10/2018

User ID: P0100001

| Part Number | Portion | Stock Number | Part Name | Quantity | List Price \$ | Discount (%) | Final Price (\$) | ARC Check | Surveyor Check |
|--------------|---------|--------------|--|----------|-------------------|--------------|-------------------|-----------|----------------|
| 52576470 | 40 | | RETAINER, RR BUMPER, LH | 0.00 | \$111.50 | 0.00 | \$0.00 | Replace | Not Given X |
| 52575470 | 40 | | RETAINER, RR BUMPER, RH | 0.00 | \$112.70 | 0.00 | \$0.00 | Replace | Not Given X |
| 52453470 | 10 | | GUARD, RR BUMPER, LOWER | 1.00 | \$558.30 | 25.00 | \$416.73 | Replace | Replace ✓ |
| 52169470 | 20 | | COVER, GUARD RR BUMPER LOWER | 0.00 | \$14.80 | 0.00 | \$0.00 | Replace | Not Given X |
| 52461470 | 10 | | PAD, RR BUMPER, CTR | 3.00 | \$2.20 | 25.00 | \$4.95 | Replace | Replace ✓ |
| 81591470 | 10 | | LENS & BODY ASSY, RR BUMPER, LH | 0.00 | \$486.80 | 0.00 | \$0.00 | Replace | Not Given X |
| 81581470 | 10 | | LENS & BODY ASSY, RR BUMPER, RH | 0.00 | \$486.80 | 0.00 | \$0.00 | Replace | Not Given X |
| 62183470 | 20 | | WIRE, LUGGAGE ROOM | 0.00 | \$143.50 | 0.00 | \$0.00 | Replace | Not Given X |
| 58399470 | 30 | | COVER, REAR FLOOR UNDER, LH | 0.00 | \$234.30 | 0.00 | \$0.00 | Replace | Not Given X |
| 58398470 | 50 | | COVER, REAR FLOOR UNDER, RH | 0.00 | \$169.50 | 0.00 | \$0.00 | Replace | Not Given X |
| 66259470 | 10 | | COVER, REAR FLOOR UNDER CENTER | 0.00 | \$222.60 | 0.00 | \$0.00 | Replace | Not Given X |
| 67005474 | 40 | | TAIL GATE PANEL SUB-ASSY, BACK DOOR | 0.00 | \$929.60 | 0.00 | \$0.00 | Replace | Not Given X |
| 76801471 | 10A1 | | TAIL GATE BACK DOOR OUTSIDE GARNISH SUB- | 1.00 | \$891.20 | 100.00 | \$0.00 | Replace | Repair ✓ |
| 69350470 | 50 | | TAIL GATE LOCK ASSY, BACK DOOR | 0.00 | \$452.10 | 0.00 | \$0.00 | Replace | Not Given X |
| 69321470 | 10 | | TAIL GATE LOCK COVER, BACK DOOR | 0.00 | \$25.30 | 0.00 | \$0.00 | Replace | Not Given X |
| 67881470 | 50 | | TAIL GATE WEATHERSTRIP, BACK | 0.00 | \$360.70 | 0.00 | \$0.00 | Replace | Not Given X |
| | | | NUMBER PLATE | 1.00 | \$35.00 | 0.00 | \$35.00 | Replace | Replace ✓ |
| | | | NUMBER PLATE FRAME | 1.00 | \$25.00 | 0.00 | \$25.00 | Replace | Replace ✓ |
| 75441470 | 90 | | NAME PLATE (HYBRID), LUGGAGE COMPARTMENT | 1.00 | \$52.30 | 25.00 | \$39.23 | Replace | Replace ✓ |
| 75442471 | 30 | | NAME PLATE (PRIJS), LUGGAGE COMPARTMENT | 1.00 | \$52.30 | 25.00 | \$39.23 | Replace | Replace ✓ |
| 75403480 | 10 | | EMBLEM SUB-ASSY REAR | 1.00 | \$46.30 | 25.00 | \$34.73 | Replace | Replace ✓ |
| | | | SMRT LOGO | 1.00 | \$7.80 | 0.00 | \$7.80 | Replace | Replace ✓ |
| | | | STICKER DECAL 6555 8888 | 1.00 | \$21.60 | 0.00 | \$21.60 | Replace | Replace ✓ |
| Total | | | | | \$6,688.60 | | \$1,272.55 | | |

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| Added Spare Parts / Material Usage After Surveyor Signed off | | | | | | | | | |
|--|---------|--------------|-----------|----------|---------------|--------------|------------------|-----------|----------------|
| Part Number | Portion | Stock Number | Part Name | Quantity | List Price \$ | Discount (%) | Final Price (\$) | ARC Check | Surveyor Check |
| Total | | | | | | | | | |

1272.55
 + 300.00
 + 410.00

 1982.55



Case Details

Case Reference Number : TAX/09/19/2120
 Type of Repair : Accident Repair
 Vehicle Registration Number : SHB5422C

Company Type : SMRT Taxis Pte Ltd
 Estimation ID : EST-6704-ID
 Assigned By : Taxi Claims Manager Team

Insurance Company Name : AIG Asia Pacific Insurance Pte Ltd
 Accident Date and Time : 29/09/2019 02:18 AM
 Vehicle Age(In Months) : 21

Documents / Photographs

View Documents / Photographs

Total Documents: 1

Estimation Details

Spare Part's Cost Detail

| BOM Type | Costing Type | Portion | Material Number | Part Name | Qty | SMRT Recommendation | | | | Repair/Replace | Surveyor Approval | | | Remarks | |
|-----------------------|--------------|---------|-----------------|------------------------------|-----|-------------------------|----------------|--------|-----------------|----------------|-------------------|--------------------------|----------------|---------|--|
| | | | | | | List Price Per Unit(\$) | List Price(\$) | Dis(%) | Final Price(\$) | | Surveyor Quantity | Surveyor Final Price(\$) | Repair/Replace | | |
| One Time Key In | Main | | | COVER, RR BUMPER ASSY | 1 | 423.90 | 423.90 | 23.00 | 317.93 | Replace | 1 | 317.93 | Replace | ✓ DD | |
| One Time Key In | Main | | | CLIPS PIECE, FRT & RR BUMPER | 10 | 1.30 | 13.00 | 25.00 | 11.25 | Replace | 10 | 11.25 | Replace | ✓ MC | |
| One Time Key In | Main | | | PAD, RR BUMPER, RH & LH, 1 | 2 | 3.80 | 7.60 | 25.00 | 5.70 | Replace | 2 | 5.70 | Replace | ✓ MC | |
| One Time Key In | Main | | | PAD, RR BUMPER, RH & LH, 2 | 2 | 3.80 | 7.60 | 25.00 | 5.70 | Replace | 2 | 5.70 | Replace | ✓ MC | |
| One Time Key In | Main | | | PAD, RR BUMPER, RH & LH, 3 | 2 | 3.80 | 7.60 | 25.00 | 5.70 | Replace | 2 | 5.70 | Replace | ✓ MC | |
| One Time Key In | Main | | | SEAL, RR BUMPER ARM, RH & LH | 2 | 11.00 | 22.00 | 25.00 | 16.50 | Replace | 0 | 0 | Not Give | ✗ N/A | |
| One Time Key In | Main | | | FILLER, RR BUMPER, LH | 1 | 118.90 | 118.90 | 25.00 | 88.93 | Replace | 0 | 0 | Not Give | ✗ N/A | |
| One Time Key In | Main | | | FILLER, RR BUMPER, RH | 1 | 118.90 | 118.90 | 25.00 | 88.93 | Replace | 0 | 0 | Not Give | ✗ N/A | |
| One Time Key In | Main | | | REAR BUMPER REINFORCEMENT | 1 | 315.30 | 315.30 | 25.00 | 236.10 | Replace | 0 | 0 | Check | ✗ N/A | |
| One Time Key In | Main | | | SENSOR REVERSE | 1 | 180.00 | 180.00 | 0.00 | 180.00 | Replace | 1 | 180.00 | Replace | ✓ SHY | |
| Total Spare Part Cost | | | | | | 5,426.41 | | | | | Surveyor Total | | 1,272.58 | | |
| Lump Sum Discount (%) | | | | | | 0.00 | | | | | Lump Sum Dis (%) | | 0 | | |
| Final Spare Part Cost | | | | | | 5,426.41 | | | | | Final Sur Total | | 1,272.58 | | |

| SMRT Recommendation | | | | | | | | | | | Surveyor Approval | | | |
|-----------------------|--------------|---------|-----------------|--|-----|-------------------------|----------------|--------|-----------------|------------------|-------------------|--------------------------|----------------|---------|
| SOM Type | Coating Type | Portion | Material Number | Part Name | Qty | List Price Per Unit(\$) | List Price(\$) | Dis(%) | Final Price(\$) | Repair/Replace | Surveyor Quantity | Surveyor Final Price(\$) | Repair/Replace | Remarks |
| One Time Key In | Main | | | PIXEL STICKER | 2 | 60.00 | 120.00 | 0.00 | 120.00 | Replace | 2 | 120.00 | Replace | ✓ PC |
| One Time Key In | Main | | | RETAINER, RR BUMPER, LH | 1 | 111.50 | 111.50 | 25.00 | 83.62 | Replace | 0 | 0 | Not Give | ✗ Nil |
| One Time Key In | Main | | | RETAINER, RR BUMPER, RH | 1 | 112.70 | 112.70 | 25.00 | 84.53 | Replace | 0 | 0 | Not Give | ✗ Nil |
| One Time Key In | Main | | | GUARD, RR BUMPER, LOWER | 1 | 558.30 | 558.30 | 25.00 | 418.72 | Replace | 1 | 418.72 | Replace | ✓ CH |
| One Time Key In | Main | | | COVER, GUARD RR BUMPER LOWER | 1 | 14.80 | 14.80 | 25.00 | 11.10 | Replace | 0 | 0 | Not Give | ✗ Nil |
| One Time Key In | Main | | | PAD, RR BUMPER, CTR | 3 | 3.20 | 9.60 | 25.00 | 7.20 | Replace | 3 | 7.20 | Replace | ✓ PC |
| One Time Key In | Main | | | LENS & BODY ASSY, RR BUMPER, LH | 1 | 486.80 | 486.80 | 10.00 | 438.12 | Replace | 0 | 0 | Not Give | ✗ Nil |
| One Time Key In | Main | | | LENS & BODY ASSY, RR BUMPER, RH | 1 | 486.80 | 486.80 | 10.00 | 438.12 | Replace | 0 | 0 | Not Give | ✗ Nil |
| One Time Key In | Main | | | WIRE, LUGGAGE ROOM | 1 | 143.90 | 143.90 | 10.00 | 129.51 | Replace | 0 | 0 | Not Give | ✗ Nil |
| One Time Key In | Main | | | COVER, REAR FLOOR UNDER, LH | 1 | 234.30 | 234.30 | 25.00 | 175.72 | Replace | 0 | 0 | Not Give | ✗ Nil |
| One Time Key In | Main | | | COVER, REAR FLOOR UNDER, RH | 1 | 169.50 | 169.50 | 25.00 | 127.13 | Replace | 0 | 0 | Not Give | ✗ Nil |
| One Time Key In | Main | | | COVER, REAR FLOOR UNDER CENTER | 1 | 222.60 | 222.60 | 25.00 | 168.90 | Replace | 0 | 0 | Not Give | ✗ Nil |
| One Time Key In | Main | | | TAIL GATE PANEL SUB-ASSY, BACK DOOR | 1 | 929.80 | 929.80 | 25.00 | 697.35 | Replace | 0 | 0 | Not Give | ✗ Nil |
| One Time Key In | Main | | | TAIL GATE BACK DOOR OUTSIDE GARNISH SUB-ASSY | 1 | 891.30 | 891.30 | 25.00 | 668.48 | Replace | 1 | 0 | Repair | ✗ R |
| One Time Key In | Main | | | TAIL GATE LOCK ASSY, BACK DOOR | 1 | 452.10 | 452.10 | 10.00 | 406.89 | Replace | 0 | 0 | Not Give | ✗ Nil |
| One Time Key In | Main | | | TAIL GATE LOCK COVER, BACK DOOR | 1 | 25.30 | 25.30 | 25.00 | 18.98 | Replace | 0 | 0 | Not Give | ✗ Nil |
| Total Spare Part Cost | | | | | | | | | 5,424.41 | Surveyor Total | | 1,272.50 | | |
| Lump Sum Discount (%) | | | | | | | | | 0.00 | Lump Sum Dis (%) | | 0 | | |
| Final Spare Part Cost | | | | | | | | | 5,424.41 | Final Sur Total | | 1,272.50 | | |

| SMRT Recommendation | | | | | | | | | | | Surveyor Approval | | | |
|-----------------------|--------------|---------|-----------------|---|-----|------------------------|----------------|--------|-----------------|----------------|-------------------|--------------------------|----------------|---------|
| BCM Type | Coating Type | Portion | Material Number | Part Name | Qty | List Price Per UHR(\$) | List Price(\$) | Dis(%) | Final Price(\$) | Repair/Replace | Surveyor Quantity | Surveyor Final Price(\$) | Repair/Replace | Remarks |
| One Time Key In | Main | | | TAIL GATE WEATHERSTRIP, BACK DOOR | 1 | 360.70 | 360.70 | 25.00 | 270.52 | Replace | 0 | 0 | Not Give | * X NI |
| One Time Key In | Main | | | NUMBER PLATE | 1 | 35.00 | 35.00 | 0.00 | 35.00 | Replace | 1 | 35.00 | Replace | * / CRT |
| One Time Key In | Main | | | NUMBER PLATE FRAME | 1 | 25.00 | 25.00 | 0.00 | 25.00 | Replace | 1 | 25.00 | Replace | * / CRT |
| One Time Key In | Main | | | NAME PLATE (HYBRID), LUGGAGE COMPARTMENT DOOR | 1 | 52.30 | 52.30 | 25.00 | 39.22 | Replace | 1 | 39.22/3 | Replace | * / NK |
| One Time Key In | Main | | | NAME PLATE (PRIUS), LUGGAGE COMPARTMENT DOOR | 1 | 52.30 | 52.30 | 25.00 | 39.22 | Replace | 1 | 39.22/3 | Replace | * / NK |
| One Time Key In | Main | | | EMBLEM SUB-ASSY REAR | 1 | 46.30 | 46.30 | 25.00 | 34.72 | Replace | 1 | 34.72/3 | Replace | * / NK |
| One Time Key In | Main | | | SMRT LOGO | 1 | 7.80 | 7.80 | 0.00 | 7.80 | Replace | 1 | 7.80 | Replace | * / NK |
| One Time Key In | Main | | | STICKER DECAL 6555 8888 | 1 | 21.80 | 21.80 | 0.00 | 21.80 | Replace | 1 | 21.80 | Replace | * / NK |
| Total Spare Part Cost | | | | | | | | | | 5,424.41 | Surveyor Total | | 1,272.50 | |
| Lump Sum Discount (%) | | | | | | | | | | 0.00 | Lump Sum Dis (%) | | 0 | |
| Final Spare Part Cost | | | | | | | | | | 5,424.41 | Final Sur Total | | 1,272.50 | |

Labour's Cost Detail

| S.No. | Coating Type | Job Scope | SMRT Recommendation(\$) | Surveyor Adjustment(\$) | Remarks |
|--------|--------------|------------------------|-------------------------|-------------------------|---------|
| 1 | Main | TO REPAIR REAR PORTION | 845.00 | 200 | |
| Total: | | | 845.00 | 200.00 | |

Spray Cost Detail

| S.No. | Coating Type | Job Scope | SMRT Recommendation(\$) | Surveyor Adjustment(\$) | Remarks |
|--------|--------------|--------------------------------|-------------------------|-------------------------|---------|
| 1 | Main | TO RESPRAY REAR BUMPER | 375.00 | 200 | |
| 2 | Main | TO RESPRAY FILLER RR BUMPER LH | 180.00 | 0 | |
| 3 | Main | TO RESPRAY FILLER RR BUMPER RH | 180.00 | 0 | |
| Total: | | | 1,475.00 | 200.00 | |

| S.No. | Coating Type | Job Scope | SMRT Recommendation(\$) | Surveyor Adjustment(\$) | Remarks |
|--------|--------------|-------------------------------------|-------------------------|-------------------------|---------|
| 4 | Main | TO RESPRAY BUMPER BEAM | 180.00 | 0 | |
| 5 | Main | TO RESPRAY TAIL GATE | 278.00 | 0 | |
| 6 | Main | TO RESPRAY TAILGATE OUTSIDE GARNISH | 180.00 | 100 | |
| Total: | | | 1,478.00 | 350.00 | |

Other Cost Detail

| S.No. | Coating Type | Job Scope | SMRT Recommendation(\$) | Surveyor Adjustment(\$) | Remarks |
|--------|--------------|---|-------------------------|-------------------------|---------|
| 1 | Main | TO CHECK WIRING AND SYSTEM FUNCTION | 80.00 | 20 <i>ML</i> | |
| 2 | Main | TO TEST AND REFIX REVERSE SENSOR SYSTEM | 120.00 | 20 <i>ML</i> | |
| 3 | Main | TO REMOVE AND REFIT WIRE HARNESS | 200.00 | 0 | |
| 4 | Main | TO REPLACE SUNDRY PARTS | 100.00 | 20 <i>ML</i> | |
| 5 | Main | TO WASH AND VACUUM | 80.00 | 0 | |
| Total: | | | 580.00 | 60.00 | |

Summary

| | Estimator Assessment(\$) | Surveyor Assessment(\$) |
|--------------------------|--------------------------|-------------------------------|
| Total Spare Part Detail | 5,424.41 | 1,272.50 |
| Total Labour Cost | 845.00 | 300.00 |
| Total Spray Painting | 1,478.00 | 350.00 |
| Other | 580.00 | 60.00 |
| Overall Total | 8,305.41 | 1,982.50 |
| Lump Sum Repair Option | | |
| Lump Sum Total | 0.00 | 1,982.50 |
| Surveyor Approved Amount | | 1,982.50 |
| No of Repair Days* | 0 | 3 |
| Remarks | | PIP repair, take before spray |
| Surveyor Name | | STEVE CHEN |

Signature

Estimator Assessment(\$)



Surveyor Assessment(\$)



Save

Clear

Survey Date

01/10/2018

LKS Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:



Case Details

Case Reference Number : TAX/09/19/2120
 Type of Repair : Accident Repair
 Vehicle Registration Number : SHB5422C

Company Type : SMRT Taxis Pte Ltd
 Estimation ID : EST-8704-ID
 Assigned By : Taxi Claims Manager Team

Insurance Company Name : AIG Asia Pacific Insurance Pte Ltd
 Accident Date and Time : 29/09/2019 02:18 AM
 Vehicle Age(In Months) : 21

Documents / Photographs

[View Documents / Photographs](#)

Total Documents: 1

Estimation Details

Spare Part's Cost Detail

| BOM Type | Costing Type | Portion | Material Number | Part Name | Qty | SMRT Recommendation | | | | Repair/ Replace | Surveyor Approval | | Remarks | |
|------------------------------|--------------|---------|-----------------|------------------------------|-----|-------------------------|----------------|--------|-----------------|-------------------------|-------------------|--------------------------|----------|----------------|
| | | | | | | List Price Per Unit(\$) | List Price(\$) | Dis(%) | Final Price(\$) | | Surveyor Quantify | Surveyor Final Price(\$) | | Repair/Replace |
| One Time Key In | Main | | | COVER, RR BUMPER ASSY | 1 | 423.90 | 423.90 | 25.00 | 317.92 | Replace | 1 | 317.92 | Replace | ✓ 00 |
| One Time Key In | Main | | | CLIPS PIECE, FRT & RR BUMPER | 10 | 1.50 | 15.00 | 25.00 | 11.25 | Replace | 10 | 11.25 | Replace | ✓ NPC |
| One Time Key In | Main | | | PAD, RR BUMPER, RH & LH, 1 | 2 | 3.80 | 7.60 | 25.00 | 5.70 | Replace | 2 | 5.70 | Replace | ✓ NPC |
| One Time Key In | Main | | | PAD, RR BUMPER, RH & LH, 2 | 2 | 3.80 | 7.60 | 25.00 | 5.70 | Replace | 2 | 5.70 | Replace | ✓ NPC |
| One Time Key In | Main | | | PAD, RR BUMPER, RH & LH, 3 | 2 | 3.80 | 7.60 | 25.00 | 5.70 | Replace | 2 | 5.70 | Replace | ✓ NPC |
| One Time Key In | Main | | | SEAL, RR BUMPER ARM, RH & LH | 2 | 11.00 | 22.00 | 25.00 | 16.50 | Replace | 0 | 0 | Not Give | ✗ N/A |
| One Time Key In | Main | | | FILLER, RR BUMPER, LH | 1 | 119.90 | 119.90 | 25.00 | 89.93 | Replace | 0 | 0 | Not Give | ✗ N/A |
| One Time Key In | Main | | | FILLER, RR BUMPER, RH | 1 | 119.90 | 119.90 | 25.00 | 89.93 | Replace | 0 | 0 | Not Give | ✗ N/A |
| One Time Key In | Main | | | REAR BUMPER REINFORCEMENT | 1 | 315.30 | 318.80 | 25.00 | 239.10 | Replace | 0 | 0 | Check | ✗ N/A |
| One Time Key In | Main | | | SENSOR REVERSE | 1 | 180.00 | 180.00 | 0.00 | 180.00 | Replace | 1 | 180.00 | Replace | ✓ SHRT |
| Total Spare Part Cost | | | | | | | | | 5,424.41 | Surveyor Total | | 1,272.50 | | |
| Lump Sum Discount (%) | | | | | | | | | 0.00 | Lump Sum Dis (%) | | 0 | | |
| Final Spare Part Cost | | | | | | | | | 5,424.41 | Final Sur Total | | 1,272.50 | | |

SMRT Recommendation

Surveyor Approval

| BOM Type | Costing Type | Portion | Material Number | Part Name | Qty | List Price Per Unit(\$) | List Price(\$) | Dis(%) | Final Price(\$) | Repair/ Replace | Surveyor Quantity | Surveyor Final Price(\$) | Repair/Replace | Remarks |
|-----------------|--------------|---------|-----------------|--|-----|-------------------------|----------------|--------|-----------------|-----------------|-------------------|--------------------------|----------------|---------|
| One Time Key In | Main | | | PIXEL STICKER | 2 | 60.00 | 120.00 | 0.00 | 120.00 | Replace | 2 | 120.00 | Replace | ✓ APC |
| One Time Key In | Main | | | RETAINER, RR BUMPER, LH | 1 | 111.50 | 111.50 | 25.00 | 83.53 | Replace | 0 | 0 | Not Give | ✗ N/A |
| One Time Key In | Main | | | RETAINER, RR BUMPER, RH | 1 | 112.70 | 112.70 | 25.00 | 84.53 | Replace | 0 | 0 | Not Give | ✗ N/A |
| One Time Key In | Main | | | GUARD, RR BUMPER, LOWER | 1 | 558.30 | 558.30 | 25.00 | 418.72 | Replace | 1 | 418.72 | Replace | ✓ CRT |
| One Time Key In | Main | | | COVER, GUARD RR BUMPER LOWER | 1 | 14.80 | 14.80 | 25.00 | 11.10 | Replace | 0 | 0 | Not Give | ✗ N/A |
| One Time Key In | Main | | | PAD, RR BUMPER, CTR | 3 | 2.20 | 6.60 | 25.00 | 4.95 | Replace | 3 | 4.95 | Replace | ✓ APC |
| One Time Key In | Main | | | LENS & BODY ASSY , RR BUMPER , LH | 1 | 486.80 | 486.80 | 10.00 | 438.12 | Replace | 0 | 0 | Not Give | ✗ N/A |
| One Time Key In | Main | | | LENS & BODY ASSY , RR BUMPER , RH | 1 | 486.80 | 486.80 | 10.00 | 438.12 | Replace | 0 | 0 | Not Give | ✗ N/A |
| One Time Key In | Main | | | WIRE, LUGGAGE ROOM | 1 | 143.50 | 143.50 | 10.00 | 129.15 | Replace | 0 | 0 | Not Give | ✗ N/A |
| One Time Key In | Main | | | COVER, REAR FLOOR UNDER , LH | 1 | 234.30 | 234.30 | 25.00 | 175.73 | Replace | 0 | 0 | Not Give | ✗ N/A |
| One Time Key In | Main | | | COVER, REAR FLOOR UNDER , RH | 1 | 169.50 | 169.50 | 25.00 | 127.13 | Replace | 0 | 0 | Not Give | ✗ N/A |
| One Time Key In | Main | | | COVER, REAR FLOOR UNDER CENTER | 1 | 222.60 | 222.60 | 25.00 | 166.95 | Replace | 0 | 0 | Not Give | ✗ N/A |
| One Time Key In | Main | | | TAIL GATE PANEL SUB-ASSY, BACK DOOR | 1 | 929.60 | 929.60 | 25.00 | 697.20 | Replace | 0 | 0 | Not Give | ✗ N/A |
| One Time Key In | Main | | | TAIL GATE BACK DOOR OUTSIDE GARNISH SUB-ASSY | 1 | 891.20 | 891.20 | 25.00 | 668.40 | Replace | 1 | 0 | Repair | ✗ R |
| One Time Key In | Main | | | TAIL GATE LOCK ASSY, BACK DOOR | 1 | 452.10 | 452.10 | 10.00 | 406.88 | Replace | 0 | 0 | Not Give | ✗ N/A |
| One Time Key In | Main | | | TAIL GATE LOCK COVER , BACK DOOR | 1 | 25.30 | 25.30 | 25.00 | 18.98 | Replace | 0 | 0 | Not Give | ✗ N/A |

Total Spare Part Cost 5,424.41

Surveyor Total 1,272.50

Lump Sum Discount (%) 0.00

Lump Sum Dis (%) 0

Final Spare Part Cost 5,424.41

Final Sur Total 1,272.50

| SMRT Recommendation | | | | | | | | | | Surveyor Approval | | | | |
|-----------------------|--------------|---------|-----------------|---|-----|-------------------------|----------------|--------|-----------------|-------------------|-------------------|--------------------------|----------------|---------|
| BOM Type | Coating Type | Portion | Material Number | Part Name | Qty | List Price Per Unit(\$) | List Price(\$) | Dis(%) | Final Price(\$) | Repair/ Replace | Surveyor Quantity | Surveyor Final Price(\$) | Repair/Replace | Remarks |
| One Time Key In | Main | | | TAIL GATE WEATHERSTRIP, BACK DOOR | 1 | 360.70 | 360.70 | 25.00 | 270.52 | Replace | 0 | 0 | Not Give | X MI |
| One Time Key In | Main | | | NUMBER PLATE | 1 | 35.00 | 35.00 | 0.00 | 35.00 | Replace | 1 | 35.00 | Replace | / CRT |
| One Time Key In | Main | | | NUMBER PLATE FRAME | 1 | 25.00 | 25.00 | 0.00 | 25.00 | Replace | 1 | 25.00 | Replace | / CRT |
| One Time Key In | Main | | | NAME PLATE (HYBRID), LUGGAGE COMPARTMENT DOOR | 1 | 52.30 | 52.30 | 25.00 | 39.22 | Replace | 1 | 39.22 | Replace | / MK |
| One Time Key In | Main | | | NAME PLATE (PRIUS), LUGGAGE COMPARTMENT DOOR | 1 | 52.30 | 52.00 | 25.00 | 39.22 | Replace | 1 | 39.22 | Replace | / MK |
| One Time Key In | Main | | | EMBLEM SUB-ASSY REAR | 1 | 46.30 | 46.30 | 25.00 | 34.72 | Replace | 1 | 34.72 | Replace | / MK |
| One Time Key In | Main | | | SMRT LOGO | 1 | 7.80 | 7.80 | 0.00 | 7.80 | Replace | 1 | 7.80 | Replace | / MK |
| One Time Key In | Main | | | STICKER DECAL 8555 8888 | 1 | 21.80 | 21.60 | 0.00 | 21.60 | Replace | 1 | 21.60 | Replace | / MK |
| Total Spare Part Cost | | | | | | | | | 5,424.41 | Surveyor Total | | 1,272.50 | | |
| Lump Sum Discount (%) | | | | | | | | | 0.00 | Lump Sum Dis (%) | | 0 | | |
| Final Spare Part Cost | | | | | | | | | 5,424.41 | Final Sur Total | | 1,272.50 | | |

Labour's Cost Detail

| S.No. | Coating Type | Job Scope | SMRT Recommendation(\$) | Surveyor Adjustment(\$) | Remarks |
|--------|--------------|------------------------|-------------------------|-------------------------|---------|
| 1 | Main | TO REPAIR REAR PORTION | 845.00 | 300 | |
| Total: | | | 845.00 | 300.00 | |

Spray Cost Detail

| S.No. | Coating Type | Job Scope | SMRT Recommendation(\$) | Surveyor Adjustment(\$) | Remarks |
|--------|--------------|--------------------------------|-------------------------|-------------------------|---------|
| 1 | Main | TO RESPRAY REAR BUMPER | 378.00 | 200 | |
| 2 | Main | TO RESPRAY FILLER RR BUMPER LH | 180.00 | 0 | |
| 3 | Main | TO RESPRAY FILLER RR BUMPER RH | 180.00 | 0 | |
| Total: | | | 1,476.00 | 350.00 | |

| S.No. | Costing Type | Job Scope | SMRT Recommendation(\$) | Surveyor Adjustment(\$) | Remarks |
|---------------|--------------|-------------------------------------|-------------------------|-------------------------|---------|
| 4 | Main | TO RESPRAY BUMPER BEAM | 180.00 | 0 | |
| 5 | Main | TO RESPRAY TAIL GATE | 378.00 | 0 | |
| 6 | Main | TO RESPRAY TAILGATE OUTSIDE GARNISH | 180.00 | 150 | |
| Total: | | | 1,476.00 | 350.00 | |

Other Cost Detail

| S.No. | Costing Type | Job Scope | SMRT Recommendation(\$) | Surveyor Adjustment(\$) | Remarks |
|---------------|--------------|---|-------------------------|-------------------------|---------|
| 1 | Main | TO CHECK WIRING AND SYSTEM FUNCTION | 40.00 | 20 <i>AK</i> | |
| 2 | Main | TO TEST AND REFIX REVERSE SENSOR SYSTEM | 120.00 | 20 <i>AK</i> | |
| 3 | Main | TO REMOVE AND REFIT WIRE HARDESS | 200.00 | 0 | |
| 4 | Main | TO REPLACE SUNDRY PARTS | 100.00 | 20 <i>AK</i> | |
| 5 | Main | TO WASH AND VACUUM | 60.00 | 0 | |
| Total: | | | 560.00 | 60.00 | |

Summary

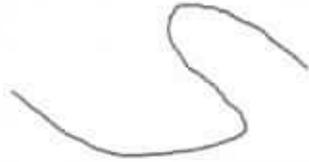
| | Estimator Assessment(\$) | Surveyor Assessment(\$) |
|--------------------------|--------------------------|-------------------------------|
| Total Spare Part Detail | 5,424.41 | 1,272.50 |
| Total Labour Cost | 645.00 | 300.00 |
| Total Spray Painting | 1,476.00 | 350.00 |
| Other | 560.00 | 60.00 |
| Overall Total | 8,305.41 | 1,982.50 |
| Lump Sum Repair Option | | |
| Lump Sum Total | 0.00 | 1,982.50 |
| Surveyor Approved Amount | | 1,982.50 |
| No of Repair Days* | 6 | 3 |
| Remarks | - | P/P repair, take before spray |
| Surveyor Name | | STEVE CHEN |

Signature

Estimator Assessment(S)



Surveyor Assessment(S)



Save

Clear

Survey Date

01/10/2019

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed **and**
is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

| Vehicle Owner Particulars | |
|---|--------------------------------------|
| Owner ID Type: | Company |
| Owner ID: | 369K |
| Vehicle Details | |
| Vehicle No.: | SHB5422C |
| Vehicle to be Exported: | No |
| Intended Deregistration Date: | 01 Oct 2019 |
| Vehicle Make: | TOYOTA |
| Vehicle Model: | PRIUS HYBRID 1.8 CVT |
| Primary Colour: | Maroon |
| Manufacturing Year: | 2017 |
| Engine No.: | 2ZR8268425 |
| Chassis No.: | JTDKB3FU503577524 |
| Maximum Power Output: | 90.0 kW (120 bhp) |
| Open Market Value: | \$29,007.00 |
| Original Registration Date: | 19 Dec 2017 |
| First Registration Date: | 19 Dec 2017 |
| Transfer Count: | 0 |
| Actual ARF Paid: | \$5,000.00 |
| Intended PARF Rebate Details | |
| PARF Eligibility: | Yes |
| PARF Eligibility Expiry Date: | 18 Dec 2025 |
| PARF Rebate Amount: | \$3,750.00 |
| Intended COE Rebate Details | |
| COE Expiry Date: | 18 Dec 2025 |
| COE Category: | A - Car up to 1600cc & 97kW (130bhp) |
| COE Period(Years): | 8 |
| PQP Paid: | \$34,159.00 |
| COE Rebate Amount: | \$26,526.00 |
| Total Rebate Amount: | \$30,276.00 |
| Message | |
| Please note that the 8-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier. | |

The information contained herein is correct as at 01 Oct 2019

OK

Print Received Message

This mail is associated with :

***SHB5422C (1505583088SG)**
[SMN2215G]

TP

SMRT TAXIS PTE LTD

Sep 29 2019 10:00AM

[CHUA YUAN SHEN]

SMRT Automotive Services Pte Ltd

From AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS), sent on 28/11/2019 08:43 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$2913.85) - SHB5422C - Claim Handler: MdNoor, Norsiah

Approved:2913.85.

...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

| CLAIM SUBFOLDER TRACKING | | | | | | | |
|--------------------------|---|---------------|--|--|--|-------------|---|
| Case | Notified | Est Submitted | Adj Assigned | Adj Rpt | Adj Submitted | Ins Auth'ed | Status |
| Main | 01 Oct 2019 Edit Reg | | 01 Oct 2019 00:00 Edit Adj Rpt | S\$1,982.55 Edit Estimates | S\$1,982.55 View Rpt | | Pending for Survey Report Cancel Case |

| Main | Reference | Claim Details | Documents | Show All | | | | | |
|---|---|------------------------|--|-----------------|---------|-------------|--------------|------------|-------|
| CLAIM SUBFOLDER DETAILS [Created by adjuster] | | | | | | | | | |
| Insured: | CHUA YUAN SHEN , ID: S8742444H | | | | | | | | |
| Main Claimant: | SMRT TAXIS PTE LTD , Co. Reg. No.: 198905369K | | | | | | | | |
| Vehicle Reg. No.: | SHB5422C | Date of Loss: | 29/09/2019 10:00 - :59 [21 Months and 10 Days From LTA Reg Date (Man Yr)] | | | | | | |
| Claim Type: | TP / 1505583088SG | | Policy/Cover Note No.: | (Comprehensive) | | | | | |
| Vehicle Reg. No. (Insured): | SMN2215G | Policy No. (Claimant): | D-19093197MFSH | | | | | | |
| Repairer: | SMRT Automotive Services Pte Ltd (Woodlands) 60 Woodlands Industrial Park E4, 757705 Woodlands - Tel: 68662628 | | | | | | | | |
| Handling Insurer: | AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by MdNoor, Norsiah] Norsiah.MdNoor@aig.com | | | | | | | | |
| Claimant's Insurer: | M5 First Capital Insurance Ltd (HQ) - Tel: 62222311 | | | | | | | | |
| Adjuster: | LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by CHEN TSUE YEE] ... [Final Rpt due 14/10/2019] | | | | | | | | |
| ASSOCIATED MAIL RECEIVED View All Compose Case Mail | | | | | | | | | |
| <ul style="list-style-type: none"> AIG_SG_EXPRESS (28/11/2019): Alert - Adj Mandate Approved (S\$2913.85) - SHB5422C - Claim Handler: MdNoor, Nor... AIG_SG (04/10/2019): Request To Upload TP GIA Report | | | | | | | | | |
| ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete | | | | | | | | | |
| Due Date | Priority | Type | Task Group | Subject | Handler | Assigned By | Completed On | Created On | Done? |
| No results. | | | | | | | | | |

Claim Documents

*SHB5422C (1505583088SG)
[SMN2215G]
TP
SMRT TAXIS PTE LTD
Sep 29 2019 10:00AM
[CHUA YUAN SHEN]
SMRT Automotive Services Pte Ltd

| Upload Documents | | | Upload Photos | | | Compose New Letter | | | Upload Video | | | Upload Audio | | | View View in Browser | | | |
|--------------------------------|-----------------|--|---------------|--|--|--------------------|--|--|--------------|--|--|--------------|----------|-------------------------------------|---|--|--|-------------------------------------|
| Letters/Correspondences | | | | | | | | | | | | | | | 1 per page | | | <input checked="" type="checkbox"/> |
| No | Finalized On | LKK Auto Consultants Pte Ltd (HQ) | | | | | | | | | | Thumbnail | Print | | | | | |
| 1 | (Draft) | Third Party Express Settlement - Payment Breakdown | | | | | | | | | | | Edit | | | | | |
| Assessment Reports | | | | | | | | | | | | | | | 1 per page | | | <input checked="" type="checkbox"/> |
| No | Finalized On | LKK Auto Consultants Pte Ltd (HQ) | | | | | | | | | | Thumbnail | Print | | | | | |
| 1 | 29/10/19 15:15 | Adjuster Immediate Advice | | | | | | | | | | | Load HTM | | | | | |
| Photos/Images | | | | | | | | | | | | | | | 3 per page | | | <input checked="" type="checkbox"/> |
| No | Relabel/Reorder | LKK Auto Consultants Pte Ltd (HQ) | | | | | | | | | | Thumbnail | Print | | | | | |
| 1 | 15/10/19 18:26 | General View | | | | | | | | | | | Load JPG | <input checked="" type="checkbox"/> | | | | |
| 2 | 16/10/19 18:26 | General View | | | | | | | | | | | Load JPG | <input checked="" type="checkbox"/> | | | | |
| 3 | 16/10/19 18:26 | General View | | | | | | | | | | | Load JPG | <input checked="" type="checkbox"/> | | | | |
| 4 | 16/10/19 18:26 | General View | | | | | | | | | | | Load JPG | <input checked="" type="checkbox"/> | | | | |
| 5 | 16/10/19 18:26 | General View | | | | | | | | | | | Load JPG | <input checked="" type="checkbox"/> | | | | |
| 6 | 16/10/19 18:26 | General View | | | | | | | | | | | Load JPG | <input checked="" type="checkbox"/> | | | | |
| 7 | 16/10/19 18:26 | General View | | | | | | | | | | | Load JPG | <input checked="" type="checkbox"/> | | | | |
| 8 | 16/10/19 18:26 | General View | | | | | | | | | | | Load JPG | <input checked="" type="checkbox"/> | | | | |
| 9 | 16/10/19 18:26 | General View | | | | | | | | | | | Load JPG | <input checked="" type="checkbox"/> | | | | |
| 10 | 16/10/19 18:26 | General View | | | | | | | | | | | Load JPG | <input checked="" type="checkbox"/> | | | | |
| 11 | 16/10/19 18:26 | General View | | | | | | | | | | | Load JPG | <input checked="" type="checkbox"/> | | | | |
| 12 | 16/10/19 18:26 | General View | | | | | | | | | | | Load JPG | <input checked="" type="checkbox"/> | | | | |
| 13 | 16/10/19 18:26 | General View | | | | | | | | | | | Load JPG | <input checked="" type="checkbox"/> | | | | |
| 14 | 16/10/19 18:26 | General View | | | | | | | | | | | Load JPG | <input checked="" type="checkbox"/> | | | | |
| 15 | 16/10/19 18:26 | General View | | | | | | | | | | | Load JPG | <input checked="" type="checkbox"/> | | | | |
| 16 | 16/10/19 18:26 | General View | | | | | | | | | | | Load JPG | <input checked="" type="checkbox"/> | | | | |
| 17 | 16/10/19 18:26 | General View | | | | | | | | | | | Load JPG | <input checked="" type="checkbox"/> | | | | |
| 18 | 16/10/19 18:26 | General View | | | | | | | | | | | Load JPG | <input checked="" type="checkbox"/> | | | | |
| 19 | 16/10/19 18:26 | General View | | | | | | | | | | | Load JPG | <input checked="" type="checkbox"/> | | | | |
| 20 | 16/10/19 18:26 | General View | | | | | | | | | | | Load JPG | <input checked="" type="checkbox"/> | | | | |
| 21 | 16/10/19 18:26 | General View | | | | | | | | | | | Load JPG | <input checked="" type="checkbox"/> | | | | |
| 22 | 16/10/19 18:26 | General View | | | | | | | | | | | Load JPG | <input checked="" type="checkbox"/> | | | | |
| 23 | 16/10/19 18:26 | General View | | | | | | | | | | | Load JPG | <input checked="" type="checkbox"/> | | | | |
| 24 | 16/10/19 18:26 | General View | | | | | | | | | | | Load JPG | <input checked="" type="checkbox"/> | | | | |
| 25 | 16/10/19 18:26 | General View | | | | | | | | | | | Load JPG | <input checked="" type="checkbox"/> | | | | |
| 26 | 16/10/19 18:26 | General View | | | | | | | | | | | Load JPG | <input checked="" type="checkbox"/> | | | | |
| 27 | 16/10/19 18:26 | General View | | | | | | | | | | | Load JPG | <input checked="" type="checkbox"/> | | | | |
| 28 | 16/10/19 18:26 | Chassis Number | | | | | | | | | | | Load JPG | <input checked="" type="checkbox"/> | | | | |
| 29 | 16/10/19 18:26 | General View | | | | | | | | | | | Load JPG | <input checked="" type="checkbox"/> | | | | |
| 30 | 16/10/19 18:26 | Odometer Reading | | | | | | | | | | | Load JPG | <input checked="" type="checkbox"/> | | | | |
| 31 | 16/10/19 18:27 | Reinspection Photo | | | | | | | | | | | Load JPG | <input checked="" type="checkbox"/> | | | | |
| 32 | 16/10/19 18:27 | Reinspection Photo | | | | | | | | | | | Load JPG | <input checked="" type="checkbox"/> | | | | |
| 33 | 16/10/19 18:27 | Reinspection Photo | | | | | | | | | | | Load JPG | <input checked="" type="checkbox"/> | | | | |
| Documentation | | | | | | | | | | | | | | | 1 per page | | | <input checked="" type="checkbox"/> |
| No | Relabel/Reorder | LKK Auto Consultants Pte Ltd (HQ) | | | | | | | | | | Thumbnail | Print | | | | | |
| 1 | 09/10/19 11:15 | TP GIA REPORT | | | | | | | | | | | Load PDF | | | | | |

| Letters/Correspondences | | | 1 per page | <input checked="" type="checkbox"/> |
|--|----------------|---------------------------|------------|-------------------------------------|
| No | Finalized On | | Thumbnail | Print |
| LKK Auto Consultants Pte Ltd (HQ) | | | | |
| 2 | 09/10/19 11:15 | TP ESTIMATE - MARKED | | Load PDF |
| 3 | 10/10/19 14:48 | EMAIL TO OI | | Load PDF |
| 4 | 10/10/19 14:48 | LETTER TO OI | | Load PDF |
| 5 | 17/10/19 15:15 | TP ESTIMATE - FINALIZED | | Load PDF |
| 6 | 29/10/19 15:07 | TP LOD | | Load PDF |
| 7 | 31/12/19 09:14 | WORKSHOP INVOICE | | Load PDF |
| 8 | 31/12/19 09:14 | AUTHORISATION TO ACT FORM | | Load PDF |
| 9 | 31/12/19 09:14 | Release Voucher | | Load PDF |
| 10 | 31/12/19 09:14 | RENTAL RECEIPT | | Load PDF |
| 11 | 31/12/19 09:14 | RENTAL MILEAGE | | Load PDF |
| 12 | 31/12/19 09:14 | LTA SEARCH | | Load PDF |
| 13 | 31/12/19 09:14 | LOD | | Load PDF |
| 14 | 31/12/19 09:14 | INCOME TAX | | Load PDF |
| AIG Asia Pacific Insurance Pte. Ltd. (SG) | | | | |
| No | Finalized On | | Thumbnail | Print |
| 1 | 04/10/19 09:37 | OI GIA report | | Load PDF |

Documents Checklist

| DOCUMENTS CHECKLIST | Reset | Save | Print |
|--|-------|------|-------|
| There are no document checklists configured. | | | |
| Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) | | | |
| <div style="border: 1px solid black; height: 40px; width: 100%;"></div> | | | |
| Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small> | | | |

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

**THIRD PARTY EXPRESS SETTLEMENT
(PAYMENT BREAKDOWN)**

| | | | |
|-------------------|---------------------|--------|------------------------------------|
| Vehicle No: | SMN2215G (Insd veh) | Model: | TOYOTA PRIUS 1.8 HYBRID CVT (A) |
| | SHB5422C (TP veh) | | |
| Date of Accident: | 29/09/2019 | | |

| | | | | |
|---|---|--|--|------------------------------|
| Global Sum Settlement | : | <input type="checkbox"/> Yes | <input checked="" type="checkbox"/> No | |
| Repair Estimate | : | \$ | 9,658.90 | |
| Final Repair Cost | : | \$ | 1,982.55 | |
| Loss of Use | : | \$ | 341.15 | 5.00 days at \$68.23 per day |
| Rental (if any) | : | \$ | 583.15 | 5 days |
| LTA / GIA Search Fee | : | \$ | 7.00 | |
| Others: | : | \$ | 0.00 | |
| | : | \$ | | |
| Final Settlement Sum | : | \$ | 2,913.85 | |
| Is Third Party Workshop GIA Registered? <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO (Kindly indicate below) | | | | |
| A) For <u>Non GIA Registered Workshop</u> : | | Agreed Liability _____ 100 _____ (%) | | |
| B) For <u>GIA Registered Workshop</u> : | | BOLA Applicable: Yes/ No BOLA Scenario No: _____ | | |
| BOLA Liability: _____ (%) | | Assessed Liability (*): _____ (%) | | |
| * Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply. | | | | |
| Remarks _____ | | | | |

| Payment Instruction: Payee's Breakdown | | | |
|--|--------------------|---|-------------|
| 1) | SMRT Taxis Pte Ltd | : | \$ 2,913.85 |
| 2) | | : | \$ |
| 3) | | : | \$ |
| 4) | | : | \$ |

JOANNE LEE KHANG MIN

LKK Auto Consultants Pte Ltd

31 Dec
2019

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report;
Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co.Reg.No:196607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG19017432/EHA3Q2

Date: 31/12/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No:

Claimant

Vehicle No : SHB5422C

Insured Vehicle No : SMN2215G

Date of Loss: 29/09/2019

Nature of Claim: TP

Claim No: 1505583088SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SHB5422C

Make & Model: TOYOTA PRIUS, 1.8 HYBRID CVT (A)

Engine No: 2ZR8268425

Reg. Date: 19/12/2017 (Man. Year: 2017)

Chassis No: JTDKB3FU503577524

Colour: Maroon

Odometer: 213896 km

Engine Capacity: 1798 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 195/50 R15

Rear Tyre Size: 195/50 R15

Front Left Side: West Lake 5 mm

Rear Left Side: West Lake 5 mm

Front Right Side: West Lake 5 mm

Rear Right Side: West Lake 5 mm

The above values represent the remaining tyre treads depth

| COST OF CLAIMS | Repairer's | Adjuster's | Difference | Diff % |
|--|-----------------|-----------------|-----------------|--------------|
| Parts | 6,777.90 | 1,272.55 | 5,505.35 | 81.23 |
| Miscellaneous Items | 0.00 | 0.00 | 0.00 | |
| Labour | 2,881.00 | 710.00 | 2,171.00 | 75.36 |
| Paintwork Labour | 0.00 | 0.00 | 0.00 | |
| Towing | 0.00 | 0.00 | 0.00 | |
| Nett Amount (S\$) | 9,658.90 | 1,982.55 | 7,676.35 | 79.47 |
| + Loss of Use (5.0 x S\$68.23/day) (S\$) | | 341.15 | | |
| + Car Rental (5.0 x S\$116.63/day) (S\$) | | 583.15 | | |
| + Doc/Search Fee (S\$) | | 7.00 | | |
| Nett Liability (S\$) | | 2,913.85 | | |

INSPECTION

Date of Assignment: 01/10/2019

Date Inspected: 01/10/2019 Inspected At:

SMRT Automotive Services Pte Ltd
(Woodlands)
60 Woodlands Industrial Park E4
Singapore 757705

Estimated Period of Repair: 3.0 days

Adjuster: CHEN TSUE YEE

Manager: VIC ALPEH

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

| No. | Qty | Part No. | Particulars | Condition | Repairer's | Amount |
|-----|-----|----------|--|------------------|------------|-----------|
| 1 | 1 | | *COVER ,RR BUMPER ASSY (DISC 25%) | Dented | 423.90 F | *317.93 F |
| 2 | 1 | | *CLIPS PIECE ,FRT & RR BUMPER (DISC 25%) (10 PCS) | Necessary | 15.00 F | *11.25 F |
| 3 | 2 | | *PAD ,RR BUMPER ,RH & LH ,1 (DISC 25%) | Necessary | 7.60 F | *5.70 F |
| 4 | 2 | | *PAD ,RR BUMPER ,RH & LH ,2 (DISC 25%) | Necessary | 7.60 F | *5.70 F |
| 5 | 2 | | *PAD ,RR BUMPER ,RH & LH ,3 (DISC 25%) | Necessary | 7.60 F | *5.70 F |
| 6 | 1 | | *GUARD ,RR BUMPER ,LOWER (DISC 25%) | Cut | 558.30 F | *418.73 F |
| 7 | 3 | | *PAD ,RR BUMPER ,CTR (DISC 25%) | Necessary | 6.60 F | *4.95 F |
| 8 | 1 | | *NAME PLATE (HYBRID) LUGGAGE COMPARTMENT (DISC 25%) | Necessary | 52.30 F | *39.23 F |
| 9 | 1 | | *NAME PLATE (PRIUS) LUGGAGE COMPARTMENT (DISC 25%) | Necessary | 52.30 F | *39.23 F |
| 10 | 1 | | *EMBLEM SUB-ASSY REAR (DISC 25%) | Necessary | 46.30 F | *34.73 F |
| 11 | 1 | | *SENSOR REVERSE (SN) | Shorted | 180.00 F | *180.00 F |
| 12 | 2 | | *PIXEL STICKER (SN) | Necessary | 120.00 F | *120.00 F |
| 13 | 1 | | *NUMBER PLATE (SN) | Cut | 35.00 F | *35.00 F |
| 14 | 1 | | *NUMBER PLATE FRAME (SN) | Cut | 25.00 F | *25.00 F |
| 15 | 1 | | *SMRT LOGO (SN) | Necessary | 7.80 F | *7.80 F |
| 16 | 1 | | *STICKER DECAL 6555 8888 (SN) | Necessary | 21.60 F | *21.60 F |
| 17 | 2 | | *SEAL ,RR BUMPER ARM ,RH & LH | Not Necessary | 11.00 F | *- F |
| 18 | 1 | | *FILLER ,RR BUMPER ,LH | Not Necessary | 119.90 F | *- F |
| 19 | 1 | | *FILLER ,RR BUMPER ,RH | Not Necessary | 119.90 F | *- F |
| 20 | 1 | | *REAR BUMPER REINFORCEMENT | Not Necessary | 318.80 F | *- F |
| 21 | 1 | | *RETAINER ,RR BUMPER ,LH | Not Necessary | 111.50 F | *- F |
| 22 | 1 | | *RETAINER ,RR BUMPER ,RH | Not Necessary | 112.70 F | *- F |
| 23 | 1 | | *COVER ,GUARD RR BUMPER LOWER | Not Necessary | 14.80 F | *- F |
| 24 | 1 | | *LENS & BODY ASSY ,RR BUMPER ,LH | Not Necessary | 486.80 F | *- F |
| 25 | 1 | | *LENS & BODY ASSY ,RR BUMPER ,RH | Not Necessary | 486.80 F | *- F |
| 26 | 1 | | *WIRE LUGGAGE ROOM | Not Necessary | 143.50 F | *- F |
| 27 | 1 | | *COVER ,REAR FLOOR UNDER ,LH | Not Necessary | 234.30 F | *- F |
| 28 | 1 | | *COVER ,REAR FLOOR UNDER ,RH | Not Necessary | 169.50 F | *- F |
| 29 | 1 | | *COVER ,REAR FLOOR UNDER CENTER | Not Necessary | 222.60 F | *- F |
| 30 | 1 | | *TAIL GATE PANEL SUB-ASSY ,BACK DOOR | Not Necessary | 929.60 F | *- F |
| 31 | 1 | | *TAIL GATE LOCK ASSY ,BACK DOOR | Not Necessary | 452.10 F | *- F |
| 32 | 1 | | *TAIL GATE LOCK COVER BACK DOOR | Not Necessary | 25.30 F | *- F |
| 33 | 1 | | *TAIL GATE WEATHERSTRIP ,BACK | Not Necessary | 360.70 F | *- F |
| 34 | 1 | | *TAIL GATE BACK DOOR OUTSIDE GARNISH SUB | Repair | 891.20 F | *- F |

F=Franchise part.

Report was unsubmitted during this print-out.

| No. | Qty | Part No. | Particulars | Condition | Repairer's | Amount | |
|-----|-----|----------|-------------|-----------|-------------------|----------|----------|
| | | | | | Total Parts (S\$) | 6,777.90 | 1,272.55 |

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

| No | Particulars | Lab.Type | Repairer's | Amount |
|--------------------------------|---|----------|-----------------|---------------|
| <u>Labour Items</u> | | | | |
| 1 | PANEL BEATING & BODY WORK | New | 845.00 | 300.00 |
| 2 | SPRAY PAINT | New | 1,476.00 | 350.00 |
| 3 | TO CHECK WIRING AND SYSTEM FUNCTION | New | 80.00 | 20.00 |
| 4 | TO TEST AND REFIX REVERSE SENSOR SYSTEM | New | 120.00 | 20.00 |
| 5 | TO REMOVE AND REFIT WIRE HARNESS | New | 200.00 | 0.00 |
| 6 | TO REPLACE SUNDRY PARTS | New | 100.00 | 20.00 |
| 7 | TO WASH AND VACUUM | New | 60.00 | 0.00 |
| Gross Labour Cost (S\$) | | | 2,881.00 | 710.00 |

Report was unsubmitted during this print-out.

< END OF ESTIMATES >