



聯成汽車維修

**SUCCESS UNITED PTE LTD**

2 Kaki Bukit Ave 2, #01-33 / #02-29 Kaki Bukit AutoHub Singapore 417921

Tel: 6746 1515 / 6747 1787 Fax: 6748 5015

www.successunited.com.sg Co. / CST Reg: 200402570G

Your Ref : SLX 8390C

14 January 2020

M/s. **AIG Asia Pacific Insurance Pte Ltd**  
AIG Building  
78 Shenton Way, #07-16  
Singapore 079120

Attn: Motor Claims

Dear Sir

**Re: Acc Invlg SME 529L & SLX 8390C on 28.09.19**

We refer to the above accident which was caused due to the negligence of your insured driver of Veh No. SLX 8390C

We are claiming for the following costs and losses incurred:

|               |                               |                    |
|---------------|-------------------------------|--------------------|
| 1)            | Cost of Repairs (Inc. 7% GST) | \$ 5,334.86        |
| 2)            | GIA Search Fee                | \$ 2.00            |
| 3)            | Loss of Use (\$100 x 8 days)  | \$ 800.00          |
| <b>Total:</b> |                               | <b>\$ 6,136.86</b> |

Enclosed herein the following documents for your perusal.

- 1) Tax Invoice No : S2001021
- 2) GIA Search Fee
- 3) Letter of Authorization

We appreciate your prompt attention and response.

Yours faithfully

Email: [sirina@successunited.com.sg](mailto:sirina@successunited.com.sg)



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

08 OCTOBER 2019

**DRUMMOND PRINTING PTE LTD  
65 SIMS AVENUE  
#02-06 YI XIU FACTORY BUILDING  
SINGAPORE 387418**

**BY POST & BY EMAIL**

Dear Sir/Madam,

**OUR REF : CC6/AIG19017427/Ahb3  
YOUR REF : SLX 8390C**

**ACCIDENT INVOLVING SLX 8390C AND SME 529L ALONG SIMS AVENUE ON  
28.09.2019**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from Body Repairer/Workshop acting on behalf of the owner of SME 529L against your motor insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Please be informed that your No Claim Discount (NCD – if any) may be affected as a result of the claim against your policy. Unless you have an NCD protector.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defense, please reply to us within 10 days from the date of this letter.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AIG's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AIG of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.



Auto  
Consultants  
Pte Ltd

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51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

In the event of receiving and handling of any third party injury claim(s), AIG shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6841 2096 or email us at [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com).

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,



Vic Alpeh  
Case Handler  
DID: 6841 2096  
FAX: 6741 4108  
Email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)

c.c. AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)

[accounts@drummond.com.sg](mailto:accounts@drummond.com.sg)  
(Email)

# LETTER OF AUTHORISATION

To: **Success United Pte Ltd**  
**Singapore**

RE: **ACCIDENT INVOLVING VEHICLE NOS: SME 529L & SLX 8390C**  
**ALONG Sims Way Slip Road to Sims Ave ON 28.09.2019**

I, **Er Hwee Soon** **NRIC No: S6901662F**  
of **81 Amber Road #16-07 Singapore 439893**

the owner of vehicle no. **SME 529L** hereby authorise you to commence repair to the said vehicle forthwith. In consideration of you repairing my/our vehicle at my/our request:

- a) I/We hereby irrevocably authorise you to demand claim settle receive whatever amount settled/payable by the insurance and/or third party or to commence legal proceeding, if necessary, in my name, for the costs of repair and loss of use, etc and to you appointing any Solicitor to act for me in respect of the accident claim and all and any amount claimed, received and/or settled shall belong absolutely to you. I/We agree to assign the whole proceeds of my/our third party claim to you and my/our Solicitors (to be appointed by you on my/our behalf) shall accept this as my/our irrevocable authorisation to pay the amount compensated direct to you after deduction of their costs on a Solicitor & Client basis. I/We undertake to co-operate fully with you and my/our Solicitors to see the claim to a successful conclusion.
- b) If the third party claim is unsuccessful or in your discretion inappropriate for any reason, I/we hereby instruct and authorise you to claim direct from my/our insurance company on my/our behalf for all monies due to you. I undertake to pay you for the Excess applicable under my policy and to reimburse you all costs, fees and expenses incurred by you in pursuing the claim on my behalf.
- c) If the own insurers' claim is not applicable and/or the third party claim fails and/or either of the aforesaid is inadequate, I/we undertake to pay you for your expenses, costs and fees immediately.

I/We also irrevocably authorise you to sign all discharge vouchers/indemnity forms and all necessary papers in connection with the above claim in my/our absence. I/We irrevocable authorise you to appoint such a firm of Solicitors on my/our behalf as you shall deem fit for the purpose of the third party/own insurer's claim.

I/We undertake to inform you and/or the Solicitors appointed by you on my behalf in the event the third party's insurance company communicate with me/us directly, orally or in writing and I/we further undertake not to accept any monies or offer of settlement from the third party's insurers without first communicating with you and obtaining your consent.

Upon settlement of the third party claim and in case the settlement monies was sent to me/us by the third party's insurers, I/we undertake to pay you and my/our solicitor the cost of repairs settled and related expenses and disbursement incurred.


My insurer is **HL Assurance Pte Ltd**  
Policy No. **MP310839**

Expiry Date : 16.09.2020

Date : 01.10.2019

Excess : N/A

  
Owner's Signature/Co's stamp  
**Er Hwee Soon**  
**NRIC No : S6901662F**

  
Witness Signature/Name



**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

“We/I, SUCCESS UNITED PTE LTD (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$6,050.00 (Global Sum) for vehicle no. SME 529L that was damaged pursuant to the accident which occurred on 28/09/2019 (date) along SIMS AVENUE (location) involving vehicle no/s SLX 8390C.

This is pursuant to the inspection conducted on 02/10/2019 (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner ER HWEE SOON (“the third party claimant”) of vehicle no SME 529L make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SME 529L (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 7th (day) of July (month) 2020 (year)



Signed by appointed surveyor



Signed by “the workshop” (with chop)



聯成汽車維修

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2 Kaki Bukit Ave 2, #01-33 / #02-29 Kaki Bukit AutoHub Singapore 417921

Tel: 6746 1515 / 6747 1787 Fax: 6748 5015

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AIG Asia Pacific Insurance Pte Ltd  
AIG Building  
78 Shenton Way, #07-16  
Singapore 079120  
Attention : Motor Claim Department  
Contact : 64191053 Fax No. : 68357416

**Tax Invoice : S2001021**

Date : 14/01/2020  
Vehicle Num. : SME529L  
Make/Model : Toyota Camry-2018  
Chassis/Eng# : MR053DK5100113582/6ARP432174  
Accident Date : 28/09/2019  
Claim No. :  
Reference : SLX8390C  
Policy No. :

| S/N  | Quantity | Particular                   | Unit Price | Amount S\$ |
|--|----------|------------------------------|------------|------------|
| LIST ITEMS :   |          |                              |            |            |
| 1.   | 1 pc     | Rear Boot Lid                |            | 1,217.45   |
| 2.   | 1 pc     | Rear Boot Lid 'Camry' Emblem |            | 68.00      |
| 3.   | 1 pc     | Rear Boot Lid Toyota Logo    |            | 70.00      |
| 4.   | 1 pc     | Rear Boot Lid 'D4S' Emblem   |            | 82.70      |
| 5.   | 1 pc     | Rear Boot Lid Mechanism Lock |            | 371.70     |
| 6.   | 1 pc     | Rear Lamp LH                 |            | 471.10     |
| 7.   | 1 pc     | Rear Bumper Assy             |            | 758.45     |
| 8.   | 1 set    | Rear Bumper Clips            |            | 30.00      |
| 9.   | 1 pc     | Rear Bumper Side Holder LH   |            | 191.70     |
| 10.  | 1 pc     | Rear Bumper Reinforcement    |            | 431.70     |
| 11.  | 1 pc     | Rear Bumper Reflector LH     |            | 35.00      |
| List TotalS\$ :  |          |                              |            | 3,727.80   |
| 25.00% Discount S\$ :  |          |                              |            | 931.95     |
|  |          |                              |            | 2,795.85   |
| SPECIAL NETT ITEMS :   |          |                              |            |            |
| 1.   | 1 set    | Reverse Sensor               |            | 300.00     |
| Special Nett Total S\$ :   |          |                              |            | 300.00     |
| LABOUR :   |          |                              |            |            |
| To remove, rearrange electrical wirings, check lighting  |          |                              |            | 30.00      |
| To remove, reinstal upholstery, inner trim garnishes.  |          |                              |            | 60.00      |
| To remove, repair and replaced damaged bodyparts, realign bodyworks & where consistent to the accident |          |                              |            | 1,000.00   |
| To putty and respray painting on affected area.  |          |                              |            | 800.00     |
| Labour Total S\$ :   |          |                              |            | 1,890.00   |

Total S\$ : 4,985.85  
GST @ 7% S\$ : 349.01  
Amount Due S\$ : 5,334.85  
=====

SUCCESS UNITED PTE LTD

### Third Party Insurer Enquiry

Our Ref No: GR-19-160085

Date of Request: 30/09/2019

Your Ref No: Online Purchase

Success United Pte Ltd  
2 Kaki Bukit Ave 2 #01-33  
Kaki Bukit AutoHub  
Singapore 417921

Dear Sir/Madam,

Enquiry Date 30/09/2019  
Enquiry By Sirina Soon  
TP Vehicle No. SLX8390C  
Accident Date 28/09/2019

#### Enquiry Result

| TP Vehicle No. | Insurer                              | Period of Insurance   | Insurer Tel. No. |
|----------------|--------------------------------------|-----------------------|------------------|
| SLX8390C       | AIG Asia Pacific Insurance Pte. Ltd. | 13/04/2019-12/04/2020 | 65-6419-3000     |

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



## TAX INVOICE

Our Ref No: GR-19-160085  
Date of Request: 30/09/2019

Your Ref No: Online Purchase

Success United Pte Ltd  
2 Kaki Bukit Ave 2 #01-33  
Kaki Bukit AutoHub  
Singapore 417921

Dear Sir/Madam,

Enquiry Date 30/09/2019  
Enquiry By Sirina Soon  
TP Vehicle No. SLX8390C  
Accident Date 28/09/2019

| DESCRIPTION                      | AMOUNT (S\$) |
|----------------------------------|--------------|
| TP Insurer Enquiry               | 1.87         |
| GST Amount                       | 0.13         |
| Total Amount Due (GST Inclusive) | 2.00         |

Thank You.

This is a computer generated document and requires no signature.

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For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque



View Received Message

This mail is associated with :  
  
\*SME529L (1395470088SG)  
[SLX8390C]  
TP  
ER HWEE SOON  
Sep 28 2019 12:00PM  
[DRUMMOND PRINTING PTE LTD]  
Success United Pte Ltd

ReplyReply AllMark as UnreadPrint MessageDelete MessageForward

FromAIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG\_SG\_EXPRESS), sent on 29/06/2020 15:34 PM.  
ToLKK\_HQ  
SubjectAlert - Adj Mandate Approved (S\$6136.86) - SME529L - Claim Handler: Ler, Bernard-JQ

Approved:6136.86:Cost of Repairs (w/GST) 5,334.86 Loss of Use 800 LTA Search 2 TOTAL 6,136.86 Mandate approved - subjected to ATA.

DOCUMENTS SUMMARY

There are no documents.