

Surveyor:

*MMA*

DOI:

*27/10/19*

Date / Time: 03.10.2019

Registered in Merimen: 03.10.2019

Pre-assign / CCU / FTE



Insured Vehicle No.

SJM 535L

Name of Insured

*CHAN HSI EN HUNG*

Insured Tel No.

HP:

Claim No.

Policy No.

Make / Model

Excess Sec II :S\$

D.O.A: 21/09/2019 20:00

Place of Accident: STILL ROAD + MARINE PARADE ROAD JUNCTION

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: % Final ? Yes / No

SKH 9860C



INSRS:

WSP: Performance

Tel: Motors

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time	SKH 9860C - X	SJM 535L -X	STAGE	DATE / PIC
			Non-Reporting ltr (1st):	
			Non-Reporting ltr (2nd):	
			Non-Reporting ltr (Final):	
			Notification ltr (if non-pickup):	<i>9/12/19</i>
			Call OI:	<i>18/11/19</i>
			After call ltr to OI:	<i>18/11/19</i>
			Documentation Check List:	Handler Typist
			Notification ltr (if non-pickup)	<input checked="" type="checkbox"/>
			After call ltr to OI:	<input checked="" type="checkbox"/>
			Authorization To Act:	<input checked="" type="checkbox"/>
			Release Voucher:	<input checked="" type="checkbox"/>
			Final Repair Bill:	<input checked="" type="checkbox"/>
			Car Rental Invoice:	<input type="checkbox"/>
			Towing Invoice:	<input type="checkbox"/>
			LTA / GIA:	<input type="checkbox"/>
			Medical Bill:	<input type="checkbox"/>
			PIR:	<input type="checkbox"/>
			Mandate/Reject Instruction:	<input checked="" type="checkbox"/>
			LOD	<input checked="" type="checkbox"/>
			Payment Breakdown Form:	<input type="checkbox"/>
			Post-Repair Photos:	<input type="checkbox"/>
			Others:	<input type="checkbox"/>

PRELIMINARY ADVICE	Date/Time:	Sent By:	Confirm by:
FINALIZATION	Date/Time:	Confirm with:	Confirm by:
Repair Cost:	<i>P11 S\$ 3,271.50</i>	(days) Reduction:	<i>24 %</i>
FINAL SETTLEMENT	Date/Time: <i>21/1/2020</i>	Confirm with: <i>Caroline</i>	Email <input checked="" type="checkbox"/> Call <input type="checkbox"/>
Final Liability:	<i>% 100</i>	(Agreed / Assessed) BOLA S/N No.:	<i>27</i>
Repair Cost:	<i>(w/ GST) S\$ 3,500.51</i>		
Loss of Rental (LOR):	<i>S\$ -</i>	(days)	
Loss of Use (LOU):	<i>S\$ 240</i>	<i>(580 x 3 days)</i>	
Loss of Income (LOI):	<i>S\$ -</i>	<i>(5 - x days)</i>	
LOR only <input type="checkbox"/> LOU only <input checked="" type="checkbox"/> LOR + LOU <input type="checkbox"/> LOR + LOI <input type="checkbox"/>		(Tick only one)	
GIA/LTA Search	<i>S\$ -</i>		
Medical:	<i>S\$ -</i>		
Disbursement:	<i>S\$ -</i>	(e.g. Tow/ Independent)	
Legal Cost	<i>S\$ -</i>		
Total:	<i>S\$ 3,740.51</i>	Global Sum S\$:	
FINAL PAYMENT	Date/Time:	Confirm with:	Email <input type="checkbox"/> Call <input type="checkbox"/>
Payee 1:	<i>S\$ 3,740.51</i>	Name 1:	<i>PERFORMANCE MOTORS LTD</i>
Payee 2: (Strike if N.A.)	<i>S\$ -</i>	Name 2:	
Payee 3: (Strike if N.A.)	<i>S\$ -</i>	Name 3:	

**COPY SENT**  
*22/1/2020*

1) Claim status: Normal/Reject/Private Settle  
2) Report Format: *TP*  
3) Survey fee: *\$320*

Tougher

ALG - 12419/716

# ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_  
Estimated Cost: \_\_\_\_\_

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: \_\_\_\_\_

at Workshop no: \_\_\_\_\_

of \_\_\_\_\_

Insured: \_\_\_\_\_

Policy No: \_\_\_\_\_

Claims No: \_\_\_\_\_

Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Est. or Market Value: \_\_\_\_\_

DAC Accident Report: \_\_\_\_\_ Consistent? Yes or No

GAA / PR Seen: \_\_\_\_\_ Consistent? Yes or No

Est. Repairs: 3 days Res.: Yes or No

Loss Sum: PIP % 3 Val. Yes or No

CA / REV / REP. / 24 HRS

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Vehicle: IN / OUT

Veh No: SKM 9860 V. Regn: 2013, Jan  
Type: M Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: MINI 316I cc: 1598

Colour: Grey A/C: Insured / Std / NI / NA

Sp. Reading: 76239 T/Radio: Insured / Std / NI / NA

Engine: \_\_\_\_\_

C/Nr: WB A 3 A 120 X 05 J 9518

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Mod: Nil / S/Rim / STD A/Rim or

Tyre Size: 225/50R17

R: 22

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

R/Bal: 6 mm R/Bal: 6 mm

L/Bal: 6 mm L/Bal: 6 mm

D.O.A. 001 22/10/19

Survey held at PML

Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

CPIP \$3,271.50 / Red \$1,041.50 / 24/1

Draw Time, File Photo of

☐ : Prel. Report

if

☐ : Final Report

Date Time, File Photo of

if

Days Of Repair: \_\_\_\_\_

Resurvey No. of Trip: \_\_\_\_\_

Add Fee: ☐ Site Insp \$

☐ Interview \$

☐ Tech. Insp \$

☐ Weld and \$

Survey Fee:

Transportation

\$ - \$0

15000

10000

5000

0000

For ☐ Form 1

For ☐ Form 2

One Dealer

# Performance Motors Limited

A One Dealer Motors Company  
 Co. Reg. No. 197401259W GST Reg. No. M2-0020081-X  
 Toll-Free Number (2400-2251240)

303, Alexandra Road  
 One Dealer Performance Centre  
 Singapore 119941  
 Fax: 64747775

285, Raffles Avenue Road  
 East Coast Centre  
 Singapore 438195  
 Fax: 63440773

LKK Auto Consultants hence notify  
 the Requirer of the following:  
 • To resurvey before/after spray painting  
 • To display damaged part(s) during resurvey  
 • Parts prices are subject to confirmation  
 • Third party survey is on a "Without Prejudice" basis  
 • No illegal modification(s) is allowed  
 • Supplementary item(s) must be resurveyed and  
 is subject to final approval from Insurance Company



Acknowledged by Requirer

GST REG. NO : M2 - 0020081 - X

Date:

03 OCT 2019

## ESTIMATE

Estimate No. : b1 52833  
 Date Estimated : 23/09/2019  
 Prepared By : Joseph Yaguel

Page No. : 1 of 4

- ESTIMATE REPAIR FOR -  
 Pang Tzer Fang (Pang Zefang)  
 77 Marine Drive  
 #22-46  
 Singapore 440077

- ACCOUNT - 121  
 AIG Asia Pacific Insurance Pte. Ltd.  
 78 Shenton Way  
 #08-16 Chartis Building  
 Singapore 079120

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SKH9860C	WBA3A120X0J719518	31/01/2013	3161A/4	0

### DESCRIPTION

Replacing rear bumper panel

VALUE

850 1,275.00

Spray rear bumper

934 1,038.00

To check electrical wiring systems and lightings at the rear section for proper function

150 177.00

Sundries

NC? 80.00

LKK Auto Consultants hence notify  
 the Requirer of the following:  
 • To resurvey before/after spray painting  
 • To display damaged part(s) during resurvey  
 • Parts prices are subject to confirmation  
 • Third party survey is on a "Without Prejudice" basis  
 • No illegal modification(s) is allowed  
 • Supplementary item(s) must be resurveyed and  
 is subject to final approval from Insurance Company

Total Labour 1: 2,570.00

### DESCRIPTION

REAR BUMPER CENTRE GUIDE  
 REAR BUMPER CARRIER (ECE)  
 REAR DECORATIVE STRIP (SPORT LINE)  
 RR BUMPER TRIM PANEL PRIMED (LINES/  
 DECOUPLING RING PDC TORQUE CONVERTE

QTY	PRIC	VALUE
1	55.75	55.75
1	467.95	467.95
1	62.45	62.45
1	1,058.30	1,058.30
4	5.05	20.20

Total Parts : 1,664.65

Claims OD / 3rd Party / Uninsured Settlement  
 Regt No. \_\_\_\_\_  
 Date & Time 27/10/19  
 Surveyor's Name Joseph Yaguel  
 Surveyor's Tel 97498567  
 Authorized Date 27/10/19  
 RESURVEY PARTS PHOTO BY SURVEYOR Yes / No  
 Surveyor's E-mail jayaguel@lkk.com.sg  
 Working Days Recommended 3 days



Labour 1	2,570.00
Parts	1,664.65
Labour 2	0.00
Excess	0.00
Total GST @ 7%	296.43
Grand Total	4,531.08

\*\* THIS ESTIMATE IS VALID FOR A PERIOD OF 30 DAYS ONLY \*\*

\*\* PRICE FOR PARTS ARE SUBJECTED TO CHANGE WITHOUT PRIOR NOTICE \*\*

# Performance Motors Limited

A member of the Sime Darby Group  
Co. Reg. No. 197401559W GST Reg. No. M2-0020061-X



## Final Report

Estimate No. : **b1 52833**  
Date Estimated : **23/09/2019**  
Prepared By : **Joseph Yaguel**

**- ESTIMATE REPAIR FOR -**  
**Pang Tzer Fang (Peng Zefang)**  
**77 Marine Drive**  
**#22-46**

**Singapore 440077**

**- ACCOUNT - 121**  
**AIG Asia Pacific Insurance Pte. Ltd.**  
**78 Shenton Way**  
**#08-16 Chartis Building**  
**Singapore 079120**

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
<b>SKH9860C</b>	<b>WBA3A120X0J719518</b>	<b>31/01/2013</b>	<b>316iA/4</b>	<b>0</b>

DESCRIPTION	ORIGINAL PRICE	DISC. %	NETT
To replace rear bumper and attachments including remove attachments to facilitate repairs.	850.00		850.00
To respray rear bumper.	934.00		934.00
To check electrical wiring systems and lightings at the rear section for proper function.	150.00		150.00
Sundries	80.00		80.00

DESCRIPTION	UNIT PRICE	QTY	DISC. %	NETT
REAR BUMPER PANEL PRIMED (LINES)	1,178.85	1.00		1,178.85
# REAR PDC HOLDER SET	25.60	1.00		25.60
# (DG/SL) ADHESIVE SET K6	53.05	1.00		53.05

### # SUPPLEMENTARY ITEMS

Total Labour :	2,014.00
Total Parts :	1,257.50
Total Labour & Parts :	3,271.50
Deduction for Excess :	0.00
Total Repair Costs less Excess:	3,271.50
GST @7%:	229.01
Grand Total :	3,500.51

# Performance Motors Limited

A member of the Sime Darby Group  
Co. Reg. No. 197401559W, GST Reg. No. M2-000081-X



## Supplementary

Estimate No. : **b1 52833**  
Date Estimated : **23/09/2019**  
Prepared By : **Joseph Yaguel**

**- ESTIMATE REPAIR FOR -**  
**Pang Tzer Fang (Peng Zefang)**  
**77 Marine Drive**  
**#22-46**

**Singapore 440077**

**- ACCOUNT - 121**  
**AIQ Asia Pacific Insurance Pte. Ltd.**  
**78 Shenton Way**  
**#08-16 Chartis Building**  
**Singapore 079120**

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
<b>SKH9860C</b>	<b>WBA3A120X0J719518</b>	<b>31/01/2013</b>	<b>316iA/4</b>	<b>0</b>

DESCRIPTION	ORIGINAL PRICE	DISC. %	NETT
-------------	----------------	---------	------

DESCRIPTION	UNIT PRICE	QTY	DISC. %	NETT
# REAR PDC HOLDER SET	25.60	1.00		25.60
# (DG/SL) ADHESIVE SET K6	53.05	1.00		53.05

### # SUPPLEMENTARY ITEMS

Total Labour :	
Total Parts :	78.65
Total Labour & Parts :	78.65

## View Received Message

This mail is associated with :

**\*SKH9860C**  
**[SJM535L]**

TP  
PANG TZER FANG  
Sep 21 2019 8:00PM

Performance Motors Limited

[Reply](#) [Reply All](#) [Mark as Unread](#) [Print Message](#) [Delete Message](#) [Forward](#)

**From** AIG Asia Pacific Insurance Pte. Ltd. (AIG\_SG), sent on 04/10/2019 10:41 AM  
**To** LKK\_HQ  
**Subject** No OI GIA Report

Hi,

Pls be advice that no OI GIA report received.  
Pls find OI details below for your further actions.

OI name : Chan Hsien Hung (Zeng Xianhong)

Address : 72 Marine Drive,  
#15-23  
Singapore 440072

Mobile No: 91551561

Thank you.

Regards,  
Divya

### DOCUMENTS SUMMARY

There are no documents.



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/AIG19017419/ka3

07 October, 2019

**Chan Hsien Hung (Zeng Xianhong)**

72 Marine Drive,

#16-23

Singapore 440072

Dear Sirs/Madam,

**ACCIDENT INVOLVING SJM 535L AND SKH 9860C ON 21/09/2019 ALONG /  
AT STILL ROAD + MARINE PARADE ROAD JUNCTION**

We, LKK Auto Consultants Pte Ltd has been appointed to act on the behalf of your insurer, AIG Asia Pacific Insurance Pte Ltd (AIG) to settle a THIRD PARTY claim against you for an accident which happened on the above-mentioned date and location.

Kindly proceed to lodge your GIA report within five (05) working days of receipt of this letter, giving the version of the accident amongst other things related to the accident. The GIA report can be lodged at any of AIG reporting centres. You may refer to your Certificate of Insurance for the list of the reporting centres.

If you have any information to add or any amendments to make, please contact the undersigned within five days from the date of this letter.

Please note that the standing of your insurance policy such as NCD, premium & etc would be affected.

Yours faithfully,

Khanchna

Claims

Tel : 6841 2360

Fax: 6741 4108

Email : [khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)

c.c. *Claims Manager*  
*AIG Asia Pacific Insurance Pte Ltd*  
*(Motor Claims Dept)*

**LKK Auto Consultants Pte Ltd** (Co.Reg.No:199607198R)51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To : AIG Asia Pacific Insurance Pte. Ltd.  
Attn : Lee, Ming-YaoYour Ref : 5908492240SG  
Our Ref : CC3/AIG19017419/T1KA3  
Date : 18 Dec 2019**"WITHOUT PREJUDICE"****ACCIDENT INVOLVING SJM535L & SKH9860C ON 21/09/2019**

Refer to the above accident.

The accident occurred when it is a head to rear collision (BOLA 27- liability down against Insured). We have clarified with the OI on the nature of the accident and he/she is aware that his/her NCD would be affected.

On behalf of AIG Asia Pacific Insurance Pte. Ltd., we have **successfully / not successfully** carried out **TP Express Settlement** between your insured (vehicle no. SJM535L) and third party claimant (vehicle no. SKH9860C).

Summary of offer made to workshop Performance Motors Limited is as follows :

	Claimed	Revised
Cost of Repairs (w/GST)	\$ 4,615.23	\$ 3,500.51
Loss of Use (3days x \$100)	\$ 300.00	\$ 180.00 ( 3 days x \$60)
Total	\$ 4,915.23	\$ 3,680.51

Amount of claim at **Liability 100%** \$ 3,680.51

Enclose herewith the relevant supporting documents for your perusal.

**\*\* 3 days recommendation for repair**

For your approval please.

Regards,  
Khanchna Pothuraj  
LKK Auto Consultants Pte Ltd



## Print Received Message

This mail is associated with :

**\*SKH9860C (5908492240SG)**

**[SJM535L]**

TP

PANG TZER FANG

Sep 21 2019 8:20PM

[Chan Hsien Hung(Zeng Xianhong)]

Performance Motors Limited

**From** AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG\_SG\_EXPRESS), sent on 26/12/2019 10:02 AM.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Approved (S\$3680.51) - SKH9860C - Claim Handler: Lee, Ming-Yao

Approved:3680.51:Please settle at best

## Khanchna (LKK Auto)

---

**From:** PBSP <pml-pbsp@simedarby.com.sg>  
**Sent:** Thursday, 9 January 2020 5:16 PM  
**To:** Khanchna (LKK Auto)  
**Cc:** Admin A  
**Subject:** Re: REQUEST FOR DIRECT SETTLEMENT - SKH9860C & SJM535L ON 21/09/2019

Dear Khanchna

Our client's vehicle is a BMW 3 series, 134bhp.

Based on the benchmark, in fact our client may claim up to \$100 - \$120 for loss of use.

However, for the purpose of an early and amicable closure, our client is willing to settle LOU at \$80/day x 3 days.

If you are agreeable with our counter-proposal, please proceed to process payment urgently.

Thank you.

Regards,  
Caroline  
C/o Performance Motors Limited - Body and Paint  
303 Alexandra Road Singapore 159941  
DID: 6319 0174 Fax: 6479 4601

---

**From:** Khanchna (LKK Auto) <khanchna@lkkauto.com>  
**Sent:** Friday, 3 January 2020 1:15 PM  
**To:** PBSP <pml-pbsp@simedarby.com.sg>  
**Cc:** 甯瑤 @ <admin-a@lkkauto.com>  
**Subject:** RE: REQUEST FOR DIRECT SETTLEMENT - SKH9860C & SJM535L ON 21/09/2019

[External Mail] This email originated from outside of the organisation; be careful with requests, attachments and links.

### Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement as follows:

1. Cost of Repair (w/GST)	\$ 3,500.51
2. Loss of Use (3 days x \$60)	\$ 180.00
<b>Total</b>	<b>\$ 3,680.51</b>

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

## Khanchna (LKK Auto)

---

**From:** Khanchna (LKK Auto)  
**Sent:** Tuesday, 14 January 2020 5:54 PM  
**To:** Lee, Ming-Yao  
**Cc:** Admin A  
**Subject:** Mandate Request - SKH9860C & SJM535L [AIG] ON 21/09/2019

AIG REF: TP / 5908492240SG

Dear Mr. George,

We refer to the above matter.

Our offer on loss of use was rejected. Third party repairer wants LOU for \$80/day.

We seek your approval to offer repairer "**PERFORMANCE MOTORS LIMITED**" as follows: -

1. Cost of Repair (w/GST)	\$ 3,500.51
2. Loss of Use (3 days x \$80)	\$ 240.00
<b>Total</b>	<b>\$ 3,740.51</b>

Your approval please.

Thank you.

*Wishing you a Happy and Prosperous Lunar New Year*



Best Regards,

**Khanchna** | Case Handler

**LKK Auto Consultants Pte Ltd**

DID: **6841 2360** | email: [Khanchna@lkkauto.com](mailto:Khanchna@lkkauto.com) | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** PBSP <[pml-pbsp@simedarby.com.sg](mailto:pml-pbsp@simedarby.com.sg)>

**Sent:** Thursday, 9 January 2020 5:16 PM

**To:** Khanchna (LKK Auto) <[khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)>

**Cc:** 甯瑤 © <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Re: REQUEST FOR DIRECT SETTLEMENT - SKH9860C & SJM535L ON 21/09/2019

Dear Khanchna

Our client's vehicle is a BMW 3 series, 134bhp.

## URGENT REMINDER

**From:** PBSP <pml-pbsp@simedarby.com.sg>  
**Sent:** Thursday, 9 January 2020 5:16 PM  
**To:** Khanchna (LKK Auto) <khanchna@lkkauto.com>  
**Cc:** 甯瑒 @ <admin-a@lkkauto.com>  
**Subject:** Re: REQUEST FOR DIRECT SETTLEMENT - SKH9860C & SJM535L ON 21/09/2019

Dear Khanchna

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Based on the benchmark, in fact our client may claim up to \$100 - \$120 for loss of use.

However, for the purpose of an early and amicable closure, our client is willing to settle LOU at \$80/day x 3 days.

If you are agreeable with our counter-proposal, please proceed to process payment urgently.

Thank you.

Regards,  
Caroline  
C/o Performance Motors Limited - Body and Paint  
303 Alexandra Road Singapore 159941  
DID: 6319 0174 Fax: 6479 4601

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**Sent:** Friday, 3 January 2020 1:15 PM  
**To:** PBSP <pml-pbsp@simedarby.com.sg>  
**Cc:** 甯瑒 @ <admin-a@lkkauto.com>  
**Subject:** RE: REQUEST FOR DIRECT SETTLEMENT - SKH9860C & SJM535L ON 21/09/2019

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Without Prejudice

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<b>Total</b>	<b>\$ 3,680.51</b>

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## Print Received Message

This mail is associated with :

**\*SKH9860C (5908492240SG)  
[SJM535L]**

TP

PANG TZER FANG

Sep 21 2019 8:20PM

[Chan Hsien Hung(Zeng Xianhong)]  
Performance Motors Limited

**From** AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG\_SG\_EXPRESS), sent on 21/01/2020 10:02 AM.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Approved (S\$3740.51) - SKH9860C - Claim Handler: Lee, Ming-Yao

Approved:3740.51:Mandate revised to LOU @ S\$80.00/day in view of TPV's make & model. Please settle at best

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

## CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	03 Oct 2019 <a href="#">Edit Reg</a>		22 Oct 2019 00:00 <a href="#">Edit Adj Rpt</a>	<b>S\$3,271.50</b> <a href="#">Edit Estimates</a>	<b>S\$3,271.50</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by adjuster]</span>									
Insured:	Chan Hsien Hung (Zeng Xianhong), ID: S7706330G								
Main Claimant:	PANG TZER FANG, ID: S7298073E								
Vehicle Reg. No.:	SKH9860C	Date of Loss:	21/09/2019 20:00 - :59 [79 Months and 21 Days From LTA Reg. Date (Man Yr)]						
Claim Type:	TP / 5908492240SG	Policy/Cover Note No.:	1800027586 (Comprehensive)						
Vehicle Reg. No. (Insured):	SJM535L	Policy No. (Claimant):	VA1/GA086047						
Repairer:	Performance Motors Limited (Alexandra) 303 Alexandra Road, Sime Darby Performance Centre, 159941 Alexandra - Tel: 63190172/63190174								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Lee, Ming-Yao] MingYao.Lee@aig.com								
Claimant's Insurer:	AXA Insurance Pte Ltd (HQ) - Tel: 6880 4888								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD TAUFIKH BIN HAMID] ... [Final Rpt due 14/10/2019]								
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
<ul style="list-style-type: none"> <li>AIG_SG_EXPRESS (21/01/2020): Alert - Adj Mandate Approved (S\$3740.51) - SKH9860C - Claim Handler: Lee, Ming-Y...</li> <li>AIG_SG_EXPRESS (26/12/2019): Alert - Adj Mandate Approved (S\$3680.51) - SKH9860C - Claim Handler: Lee, Ming-Y...</li> <li>AIG_SG (18/10/2019): Re: Request for OI GIA Report</li> <li>AIG_SG (08/10/2019): No OI GIA Report</li> <li>AIG_SG (04/10/2019): No OI GIA Report</li> </ul>									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

\*SKH9860C (5908492240SG)  
[SJM535L]  
TP  
PANG TZER FANG  
Sep 21 2019 8:20PM  
[Chan Hsien Hung(Zeng Xianhong)]  
Performance Motors Limited

<a href="#">Upload Documents</a>   <a href="#">Upload Photos</a>   <a href="#">Compose New Letter</a>   <a href="#">Upload Video</a>   <a href="#">Upload Audio</a>			<b>View</b> <a href="#">View in Browser</a> <input type="button" value="v"/>	
<b>Video</b>			1 per page <input type="button" value="v"/> <input checked="" type="checkbox"/>	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	09/10/19 10:04	Video - Accident Third party	Load MP4	
<b>Letters/Correspondences</b>			1 per page <input type="button" value="v"/> <input checked="" type="checkbox"/>	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	(Draft)	Third Party Express Settlement - Payment Breakdown	Edit	
<b>Assessment Reports</b>			1 per page <input type="button" value="v"/> <input checked="" type="checkbox"/>	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	18/12/19 09:20	Adjuster Immediate Advice	Load HTM	
<b>Photos/Images</b>			3 per page <input type="button" value="v"/> <input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	18/12/19 08:41	Odometer Reading	Load JPG	<input checked="" type="checkbox"/>
2	18/12/19 08:41	General View	Load JPG	<input checked="" type="checkbox"/>
3	18/12/19 08:41	General View	Load JPG	<input checked="" type="checkbox"/>
4	18/12/19 08:41	General View	Load JPG	<input checked="" type="checkbox"/>
5	18/12/19 08:41	General View	Load JPG	<input checked="" type="checkbox"/>
6	18/12/19 08:41	General View	Load JPG	<input checked="" type="checkbox"/>
7	18/12/19 08:41	General View	Load JPG	<input checked="" type="checkbox"/>
8	18/12/19 08:41	General View	Load JPG	<input checked="" type="checkbox"/>
9	18/12/19 08:41	General View	Load JPG	<input checked="" type="checkbox"/>
10	18/12/19 08:41	General View	Load JPG	<input checked="" type="checkbox"/>
11	18/12/19 08:41	General View	Load JPG	<input checked="" type="checkbox"/>
12	18/12/19 08:41	General View	Load JPG	<input checked="" type="checkbox"/>
13	18/12/19 08:41	General View	Load JPG	<input checked="" type="checkbox"/>
14	18/12/19 08:41	General View	Load JPG	<input checked="" type="checkbox"/>
15	18/12/19 08:41	General View	Load JPG	<input checked="" type="checkbox"/>
16	18/12/19 08:41	General View	Load JPG	<input checked="" type="checkbox"/>
<b>Documentation</b>			1 per page <input type="button" value="v"/> <input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	03/10/19 14:40	TP ESTIMATE	Load PDF	
2	03/10/19 14:40	TP GIA REPORT	Load PDF	
3	07/10/19 15:06	Non reporting letter	Load PDF	
4	23/10/19 11:37	TP ESTIMATE - MARKED	Load PDF	
5	18/12/19 08:42	LETTER TO OI	Load PDF	
6	18/12/19 08:42	ACCIDENT PHOTO FROM THIRD PARTY	Load JPG	<input checked="" type="checkbox"/>
7	18/12/19 09:16	LOD, Final Repair Bill, ATA	Load PDF	
8	18/12/19 09:39	TP ESTIMATE MARKED (FINAL)	Load PDF	
9	30/01/20 14:42	WORKSHOP INVOICE	Load PDF	
10	30/01/20 14:42	AUTHORISATION TO ACT FORM	Load PDF	
11	30/01/20 14:42	Release Voucher	Load PDF	
12	30/01/20 14:42	LOD	Load PDF	
No	Finalized On	ATG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	18/10/19 15:05	OI GIA REPORT	Load PDF	

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b>			
<div></div>			
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer			
<small>Note: Remarks are private unless you show it to other parties.</small>			



NOTE: TO BE COMPLETED BY SURVEYOR

TEAM \_\_\_\_\_

### THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SJM535L (Insd veh)	Model:	BMW 316I 1.6 AT D/AB 4DR
	SKH9860C (TP veh)		ABS HID (A)
Date of Accident:	21/09/2019		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Repair Estimate	:	\$	4,744.22
Final Repair Cost	:	\$	3,500.51
Loss of Use	:	\$	240.00
Rental (if any)	:	\$	0.00
LTA / GIA Search Fee	:	\$	0.00
Others:	:	\$	0.00
	:	\$	
Final Settlement Sum	:	\$	3,740.51

3.00 days at \$80.00 per day  
days

Is Third Party Workshop GIA Registered? ☒ YES ☐ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability \_\_\_\_\_ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ ~~No~~ BOLA Scenario No: \_\_\_\_\_  
 27  
 BOLA Liability: \_\_\_\_\_ 100 \_\_\_\_\_ (%) Assessed Liability (\*): \_\_\_\_\_ (%)  
 \* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks \_\_\_\_\_

Payment Instruction: Payee's Breakdown			
1)	Performance Motors Limited	:	\$ 3,740.51
2)		:	\$

JOANNE LEE KHANG MIN

30 Jan  
2020

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.  
 (Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report;  
 Medical Report/ Bill (if any))

## LKK Auto Consultants Pte Ltd (Co Reg No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG19017419/T1KA3Q2

Date: 30/01/2020

## REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 1800027586  
 Claimant Vehicle No: SKH9860C Insured Vehicle No: SJM535L  
 Date of Loss: 21/09/2019 Nature of Claim: TP Claim No: 5908492240SG

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No: SKH9860C  
 Make & Model: BMW 316I, 1.6 AT D/AB 4DR ABS HID (A) Engine No: B097J362N13B16A  
 Reg. Date: 31/01/2013 (Man. Year: 2012) Chassis No: WBA3A120X0J719518  
 Colour: Grey Odometer: 76230 km  
 Engine Capacity: 1598 cc  
 Market Value/New Car Price: N/A  
 Sum Insured (S\$): Market Value/New Car Price

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

## CONDITION OF TYRES

Front Tyre Size: 225/50 R17 Rear Tyre Size: 225/50 R17  
 Front Left Side: Pirelli 6 mm Rear Left Side: Pirelli 6 mm  
 Front Right Side: Pirelli 6 mm Rear Right Side: Pirelli 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	1,943.85	1,337.50	606.35	31.19
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,490.00	1,934.00	556.00	22.33
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Gross Total (S\$)</b>	<b>4,433.85</b>	<b>3,271.50</b>	<b>1,162.35</b>	<b>26.22</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>310.37</b>	<b>229.01</b>	<b>81.36</b>	<b>26.21</b>
<b>Nett Amount (S\$)</b>	<b>4,744.22</b>	<b>3,500.51</b>	<b>1,243.71</b>	<b>26.22</b>
<b>+ Loss of Use (3.0 x S\$80.00/day) (S\$)</b>		<b>240.00</b>		
<b>Nett Liability (S\$)</b>		<b>3,740.51</b>		

## INSPECTION

Date of Assignment: 22/10/2019  
 Date Inspected: 22/10/2019 Inspected At: Performance Motors Limited  
 (Alexandra)  
 303 Alexandra Road, Sime Darby  
 Performance Centre  
 Singapore 159941  
 Estimated Period of Repair: 3.0 days

Adjuster: MOHD TAUFIKH BIN HAMID

Manager: Khanchna Pothuraj

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*SUNDRIES	Necessary	80.00 FS	*80.00 FS
2	1		*REAR BUMPER CENTRE GUIDE	Not Necessary	55.75 FS	*- FS
3	1		*REAR BUMPER CARRIER (ECE)	Not Necessary	467.95 FS	*- FS
4	1		*REAR DECORATIVE STRIP (SPORT LINE)	Not Necessary	62.45 FS	*- FS
5	1		*RR BUMPER TRIM PANEL PRIMED (LINES)	Deformed	1,178.85 FS	*1,178.85 FS
6	4		*DECOUPLING RING PDC TORQUE CONVERTE	Not Necessary	20.20 FS	*- FS
7	1		*SET REAR PDC HOLDER	Necessary	25.60 FS	*25.60 FS
8	1		*(DG/SL) ADHESIVE SET K6	Necessary	53.05 FS	*53.05 FS

F=Franchise part. S=SpcNett.

**Total Parts (S\$) 1,943.85 1,337.50**

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	REPLACING REAR BUMPER PANEL	New	1,275.00	850.00
2	SPRAY REAR BUMPER	New	1,038.00	934.00
3	TO CHECK ELECTRICAL WIRING SYSTEMS AND LIGHTINGS AT THE REAR SECTION FOR PROPER FUNCTION	New	177.00	150.00
Gross Labour Cost (\$\$)			2,490.00	1,934.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >