



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

18 DECEMBER 2019

NURUL AIN BINTE KAMALI  
BLK 615 BEDOK RESERVOIR ROAD  
#05-1220  
SINGAPORE 470615

Dear Sir/ Mdm

OUR REF : CC4/ASM19017417/Hgb3  
YOUR REF : FBP 658U  
ACCIDENT INVOLVING FBP 658U & GBH 8769Y ALONG/AT MCE TOWARDS  
TAMPINES ROAD ON 18/09/2019

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from **BENG HAI MOTOR SERVICE** acting on behalf of the owner of GBH 8769Y against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in our favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to [ceciliachong@lkkauto.com](mailto:ceciliachong@lkkauto.com) within 10 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Driver's Work Permit
- Employment Letter from your company
- Authorisation letter
- Rental Agreement/ Leasing Agreement
- Coloured photographs of accident scene (if any)
- COUNTER CLAIM STATUS AGAINST THIRD PARTY
- Coloured photographs of damage to all vehicles involved (if any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)

- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6749 4274 or email us at [ceciliachong@lkkauto.com](mailto:ceciliachong@lkkauto.com).

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely



Cecilia Chong  
Case Handler  
DID: 6749 4274  
FAX: 6741 4108  
EMAIL: [ceciliachong@lkkauto.com](mailto:ceciliachong@lkkauto.com)

Cc     *AXA Insurance Pte Ltd*  
         *(Motor Claims Dept)*



### AXA THIRD PARTY DIRECT SETTLEMENT

Vehicle No:	FBP 658U (Insd veh)	Model: TOYOTA HIACE
	GBH 8789Y (TP veh)	
Date of Accident/ Time:	18/09/2019	

Repair Estimate	: \$	1,098.25	
Final Repair Cost	: \$	700.00	
Loss of Use	: \$		days at \$ per day
Rental (if any)	: \$	200.00	2 days at \$100.00 per day
LTA / GIA Search Fee	: \$		
Others: MEDICAL FEE	: \$		
	: \$		
Final Settlement Sum	: \$	900.00	
Payee Name: BENG HAI MOTOR SERVICE			
Is Third Party Workshop GIA Registered? <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO (Kindly indicate below)			
A) For Non GIA Registered Workshop:		Agreed Liability: 100 (%)	
B) For GIA Registered Workshop:		BOLA Applicable: Yes/No BOLA Scenario No. 27	
BOLA Liability: (%)		Assessed Liability (*): (%)	
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.			
Remarks:			

#### NOTE:

- PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
- THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTEASOR IN ANY MANNER WHATSOEVER.
- AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.

Only applicable to rental claim - All document are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are not received within 7 days of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/I confirmed that this is a full and final settlement that we and or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

We confirmed that we have the authority of our client to act for and on their behalf in this accident.



Signature of Workshop representative / Workshop stamp

Name of Representative: Choo Beng Har,

5/2/2020

LHA



Signature of AXA's surveyor/representative:

Name of AXA's surveyor /Representative:

Date:

17/07/2020

Signature of Witness / Workshop stamp (if applicable)

Name of Witness:

Date:

Cheng Sok Pheng,

5/2/2020



# BENG HAI MOTOR SERVICE

Co Reg. No. 52836794C

Blk 3012, Bedok North Ave 4, Bedok Ind Pk E #01-2058, Singapore 489978

Contact No. Beng Hai HP: 9663 1569

必甲・囉厘・貨車出租・車輛檢查・修理・噴漆・打嗎呷等

PICK-UP, LORRY, VAN RENTAL, VEHICLE INSPECTION, REPAIRING, SPRAY PAINTING, PANEL BEATING, INSURANCE CLAIM, ETC.

## VEHICLE RENTAL AGREEMENT

No: 2073

CUSTOMER'S PARTICULARS I/We RS Express.

I/C No: \_\_\_\_\_

If Different From Section 1 of \_\_\_\_\_ Tel No: \_\_\_\_\_

hereby confirm having agreed to hire this day from Beng Hai Motor Service the undermentioned NEW/USED Vehicles at the rental fees shown as below and I agree that I shall be responsible for the first payment of \_\_\_\_\_ for any loss and/or damaged caused to the said vehicle and I shall be responsible to pay Beng Hai Motor Service the value of the vehicle in the event of the Vehicle being CONFISCATED or any loss resulting from THEFT or DESTRUCTION of the said vehicle whether or not such damaged or loss is caused by negligence or by any breach by me of the terms and conditions or hire, hereinafter mentioned and printed.

Vehicle Redg. No. 車號 <u>GBH 8271 R</u> (Diesel/ Petrol)	
Section 1 Customer's And/Or Driver's Particulars 租車者/駕駛員個人記錄	日期及取車時間 Date & Time Out: <u>18.25PM 3/10/2019</u>
Name 名 <u>MUHAMMAD NAZRI BIN MOHAMED ROSLAND.</u>	日期及還車時間 Date & Time In: <u>10.50AM 5/10/2019</u>
Address 地址 <u>BLK 403 JURONG WEST STREET 41.</u>	天數 Days @ \$ <u>120</u>
<u># 07-246.</u>	星期 Weeks @ \$
駕駛執照 Dr/Licence No: <u>58826231 Z</u> I/C No: <u>91777209.</u> Tel No: <u>91777209.</u>	月 Months @ \$
截止日期 Expiry Date	職業 Occupation
Replacement Veh Redg. No. _____ (Diesel / Petrol)	總數 Nett-Total
日期及取車時間 Date & Time Out:	按權全 Deposit
日期及還車時間 Date & Time In:	Refund
	Balance To Pay
* Note: A Repossession fee of S\$100.00 will be charged on repossess vehicles	Cash /Cheque <u>8240/-</u>
	出車油箱 Fuel Tank OUT
	加額費用 Total Additional Charges

### NOTICES:

·ACCIDENT EXCESS: SGDS

·ADDITIONAL EXCESS FOR YOUNG, ELDERLY & INEXPERIENCE DRIVERS

請注意水箱裏的水及引擎裏的黑油需每天檢查。

Please check Radiator Water & Engine Oil Daily

半途汽油不足、遺失鑰匙等，若需服務者另付額外費用。

Extra chargers are required for those vehicle that run out of petrol, lost of key and etc.

承車者或司機必須付所有停車、違反交通及噴霧量黑烟法例負起一切的責任。

Hirer and/or driver is liable for all parking, traffic and smoky exhaust violation.

### IMPORTANT!

I/We declare that the usage of replacement / renting the above mention vehicle are not to be used for illegal purpose, including offences in connection with thefts, uncustomed goods, drugs dealings or trafficking or smuggling.

Signature Of Hirer / User

(Delete whichever is not applicable)

I/We hereby accept the terms and conditions herein which I have read and understood or have been read over and explain to me and understood by me. I/We hereby declare that the particulars of Hirer and licence given above are correct in every aspect and that I am the holder of a valid driving licence enabling me to drive the above-mentioned vehicle and not disqualified from driving

Remarks: \_\_\_\_\_

Date

Signature/Hirer/ User 承租者簽名

Beng Hal Motor Service



# POSTING RECEIPT FOR REGISTERED ARTICLE(S)

Singapore Post Limited  
(Reg. No. 100271231M)  
10 Eunos Road #  
406-20 Singapore Post Centre  
Singapore 400200

Tel: 1605  
Fax: 6042 5114  
To check delivery status or to raise an enquiry  
on your registered article(s), please visit  
[www.singpost.com](http://www.singpost.com)

## NOTES:

- Separate forms are to be used for Insured and Non-Insured Registered Article.
- Please provide all information required and produce this receipt for all enquiries.
- \* Please tick where applicable. It shall be assumed no Advice of Receipt (A/R) is required or delivery by air is requested if relevant \* is left blank.
- Please indicate the return address on the item(s) to ensure prompt return in event of non-delivery to the addressee(s).
- Please post item(s) at the post office counter according to the sequence stated below.

1. Name & Address of Addressee  
**Amali Nurul Ain Binte**  
**615 Bedok Reservoir Road,**  
**Plot 5-1220 470615**  
**Singapore (F8P6S8U)**

2. Name & Address of Addressee

Alt* : ( ) Y ( ) N	By* : ( ) AIR ( ) SUR
Insurance* : ( ) Y SS ( ) N	
Contents:	
Alt* : ( ) Y ( ) N	By* : ( ) AIR ( ) SUR
Insurance* : ( ) Y SS ( ) N	
Contents:	

For Official Use Only  
(Item numbers are printed in order of posting at counter)

## Sender's Agreement

I have read, understood and agreed to the terms and conditions of posting overseas. I accept the maximum liability payable for Registered Mail Service and certify that all information provided by me is true and the item(s) does not contain any hazardous or prohibited item(s).

Name & Signature

Date

P116

09/2014



MPR-03119331013208



MacPherson Road  
Singapore Post Limited  
10 Eunos Road #  
Singapore Post Centre  
Singapore 400600  
GST Reg. No. : M2-0105651-9  
Customer Service Hotline: 1605

Date/Time 27/11/2019 10:17  
No. Description

Amount(\$)

1 Accept Registered Article Item  
1. Ref: RC2826430005G Ctry : SG  
Transaction No.: 8024193310049  
2. Ref: RC2826430135G Ctry : SG  
Transaction No.: 8024193310050

2 Sale of Postage Label 2.54

(Domestic)  
Quantity: 1  
Unit price: 2.54  
Total GST: 0.17  
Ref.: ① RC2826430005G  
Insurance: 0.00  
Postage paid: 2.54  
Transaction No.: 8024193310051

3 Sale of Postage Label 2.54

(Domestic)  
Quantity: 1  
Unit price: 2.54  
Total GST: 0.17  
Ref.: ② RC2826430135G  
Insurance: 0.00  
Postage paid: 2.54  
Transaction No.: 8024193310051

Total GST 0.34  
Total Amount 5.08

Cash 5.08

Enjoy up to 3% cashback on eligible online and retail spend with the Spree Credit Card. No minimum spend required. T&Cs apply. Sign up now at [singpost.com/spreecard](http://singpost.com/spreecard)

Thank you for giving us the opportunity to serve you. Please visit [www.singpost.com](http://www.singpost.com) for detailed Terms and Conditions.

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