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Insured Vel		· · · · · ·	Claim No.	S STATE STATE !	A
Name of In	sured : Camali	Nurul Ain Binte	Policy No.	E	
Insured Tel	No.	HP:	Make / Mode	1 :	
Excess Sec	II :SS	D.O.A: 18 111	Place of Acci	dent :	
Is driver the	owner? (YES NO	Nature of Accident :			
	ver Name / Age :		OLGIA REP	ORT YES / NO : TP GIA REPO	BT (PS) NO
	ver Tel No. :	(VALVES NO)			
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USH	8484A			- $ -$	
INSRS:	Panh 1	NSRS:	INSRS:	INSI	RS:
WSP:	100111	VSP.	WSP:	WSP	100
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1 4				After call ltr to OI:	हिचित्र ।
5 17 1	1- 101 GIA	Rec'd		Documentation Check List: Ha	indler Typist
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70/	51 - 01 LOD IN TO CO	HE Manday - NO	YIDIN TOX WYOU	Authorization To Act: Release Voucher:	
	- TP trix INV		ndet .	Final Repair Bill:	
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PRELIMINARY AT	VICE Date/Time	Sent By:		Payment Breakdown Form: Post-Repair Photos:	
PRESIDENT AL	TYTES LYME LYME.	oun by:		Others:	2
FINALIZATION	Date/Time: 30/10/64	Confirm with:	MYS Choo	Confirm by: 11-AVIO	
Repair Cost: U.5	SS 700.00	(2 days) Reduction: 434			Call
FINAL SETTLEME		- Confirm with	MM (Nao.	Email Cal	
Final Liability:		reed / Assessed) BOLA S/N No. :	74-	If NO or B 28, Ass. Lin:	
Repair Cost:	S\$ 700 00	0			
Loss of Rental (LOR)		(2 days) × 4100			50153
Loss of Use (LOU):	5\$ (5	x days)		(D)(0)(2)/ (S)	20.0
Loss of Income (LOI)	The same of the sa	x days)	to med	1 X 10 X 2	270
LOR only LO GIA/LTA Search	U only LOR + LOU	LOR+LO Tick on	iy one;		
Medical:	55 ~			1) Claim status: Noghal/Reject	Private Sente
Disbursement:	55 -	(e.g. Tow/ Indepen	ndent)	2) Report Format: TD	
Legal Cost	- 22		ALL STATE OF THE S	3) Survey foe:	950.
Total:	ss 000-80.	Global Sum S\$:	-	4)RA fee - \$2	tu
FINAL PAYMENT	Date/Time:	Confirm with:	357	Email Cal	
Payee 1:	CO-00N 82	Name 1: Prend	the woter	Strvice	
Payee 2: (Strike if N./		Name 2:	9		
Payee 3: (Strike if N./	() SS	Name 3:			

		MENT (Office)	Date/Time: 2.10.19
Estimated do		Bill to:	
	S/TP RES/OD RES/EVA/INV/N		named: FBP 658 U
	m/s Beng Hai motor		Tel: 96631569
	12 Brook lad lank & 40	1-2058	
Policy No:	=======================================		9 M022CQ
Sum Insured:		Excens	
Make of Veh			D.O.A. 19.9-19
CA / REV Date/Time: 3	/ REP. / REV 24 HRS	cted Bony Hai	Vehicle IN TOUT
Date/Time	Action/Instruction () Esti	wale	
	4BH S4671- X	1614C	
	PBP GERU- NA/ FWD	9011 F3/12#	D. CA - (2) 61/209
	2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2		11 41

I'SR REC. BY: H - ANN NEF: ASM (AA)	
ASSI	GNMENT
From Date: 4.10-2019	Veh No: GBH 8769 Y Vr Regn: 22 /10 /2018 Type: M.Car / M.Cycle / Bus (Van) / Lorry / Taxi / Prime Mover /
Estimated Cost:	
OD TP WS / TP RES / OD RES / EVA / INV / MV	Truck / Trailer or
To Inspect Vehicle No: GBH 8769 Y	Make: T. HIACE VAN TURROSOLE 2982
at Workshop m/s Beng Hai moto	Colour white / yellow A/C. Insured / Std / NI / NA
of Bly 3012 Bodot Ind Park & Bodot nogh	Sp.Reading 2583/ T/Radio: Insured / Std / NI / NA
Insured: AVX 4 # 01- 2052	Eng/No:
Policy No.	C/No: JTFHT02P400.246013
Claims No.	Gen. Cond. Good / Fair / Poor / Burnt
Sum Insured: Excess:	Steering/Inorder J Jammed / Leaked / Burnt or
Juli Bautos.	Brake: (Inorder) Jammed / Leaked / Burnt or
(Client's Record) Make of Veh:	Modi: Nil (S/Rim / STD A/Rim or
mand of Yest.	Tyre Size: F: /95 /2/5 /-
(Date of a Miles)	R: 195R15C
(Policy Condition) Remark: The veh had commenced its N/S O/S	BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
repair at the time of inspection.	TOYOTYOKO or Fort and Per sere but + (64)
	2
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IDAO AMARIEM NAME	No. 1 (Pal Comm
GIA / PR Seen: Consistent? : Yes or No	3/1/1/2
Est Repairs:	1811111
Lum Sum: 2 5 % 3 Val.: Yes or No	Survey man in
CA / REV / REP. / 24 HRS Vehicle: IN / OUT	Des. of Damages : Frt. / Rear / O/S / N/S / U/C / Rooftop or
Date: Person Contacted:	The U/C / Chassis frame / Body Structure affected due to collision.
Date / Time Action / Instruction	
	* to workship required (PRS) case stackings to street statement
	have Extince &
PV - 23581 LIS 47	
	(led = \$348.25 / 331)
NV - 30700	47,0702 / 507 /
mv-53-54	
Date/Line, File Pass In/7 : Prelli. Report	Days Of Repair:
: Final Report	Resurvey No. of Trip: Survey Fee:
Date/Tene, File Rubura to?	Transportation:
a Add Fo	99:

: Interview (\$

Tech. Invs 😘

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Report omes:

Lump Sum LLP J: C:

) Photos

Others

TOTAL

Beng Hai Motor Service

Bedok North Ave 4

Blk 3012 #01-2058 Bedok IndustriaL Park E

Singapore 489978 Tel: 64441544

Business Reg. No. 52836794C /92253195

ESTIMATE

Claim Type: Third Party

Date of Accident: 18/09/2019

Vehicle Reg. No. : GBH8769Y

Claimant : Beng Hai Motor Service

Vehicle Make & Model : Toyota Hiace Manual

Description		Amount (S\$)	
1 Rea	r Right Tail Lamp CRA	\$ 771.00 >600	
Less	25%	(\$ 192.75)	
		\$ 578.25 450	
Labou	ır charges for :-		
1)	Spray painting Rear Right Fender	\$ 220.00 200	
2)	Remove and install Rear Right Tail Lamp	\$ 200.00 200	
3)	Check Rear lighting and wiring	\$ 50.00 20	
Total		\$1,048.25	
		=======	

Sin Dollars: One Thousand & Forty Eight & Cents Twenty Five Only.

LKK Auto Consultants hence notify the Repairer of the following:

- * To resurvey before/after spray painting
- To display damaged pan(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer Signature:

Date:

Hock ANN

Resurger after point

2 Lay 5

Hock ANN

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L/3 refer

2 Lay 5

Parts = 600 1ess 25% 450 10 bour = 420 = 870 4/5 less 20% Total = \$ 1960

Beng Hai Motor Service

Bedok North Ave 4
Blk 3012 #01-2058 Bedok Industrial Park E
Singapore 489978 Tel: 64441544
Business Reg. No. 52836794C /92253195

ESTIMATE

Claim Type: Third Party

Date of Accident: 18/09/2019

Vehicle Reg. No. : GBH8769Y

Claimant : Beng Hai Motor Service

Vehicle Make & Model: Toyota Hiace Manual

Description	Amount (S\$)
1 Rear Right Tail Lamp CRA	\$ 771.00 >600
Less 25%	(\$ 192.75) \$ 578.25 450 L
Labour charges for :-	New Parksters Name C
Spray painting Rear Right Fender Demonstrated Deep Right Tail Law	\$ 220,00 200 V
 Remove and install Rear Right Tail Lam Check Rear lighting and wiring 	\$ 200.00 200 V
Total	\$1,048.25

Sin Dollars : One Thousand & Forty Eight & Cents Twenty Five Only.

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting.
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- . Third party survey is on a "Without Prejudice" basis
- · No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from insurance Company

Acknowledged by Repairer

Signature:

Date:

1.00 pm 85311883
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Without prejudice
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Parts = 600 1ess 25% 450 10bour = 420 = 870 4/5 less 205/6 Total + 200

Hock Ann (LKK Auto)

From:

Hock Ann (LKK Auto)

Sent:

Thursday, 10 October, 2019 10:47 AM

To:

Sokpheng Cheng

Subject:

Cecilia Chong (LKK Auto)
RE: Accident Claim For Vehicle GBH8769Y

'WITHOUT PREJUDICE' SAVE AS TO COSTS

Dear ms.choo,

Good day, o.k will be process base on finalized total amount COR \$ 700 and DOR 2 days close.

Thanks.

Best Regards,

Hock Ann | Assistant Automotive Assessor

LKK Auto Consultants

Phone: 6741 3061 | Email: <u>HockAnn@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Sokpheng Cheng [mailto:chengsokpheng71@gmail.com]

Sent: Wednesday, 9 October, 2019 4:30 PM

To: Cecilia Chong (LKK Auto) Cc: Hock Ann (LKK Auto)

Subject: Accident Claim For Vehicle GBH8769Y

Hi Ms Cecilia

Pls refer the attachment Thanks Best Regards

On Wed, 9 Oct 2019, 10:32 Sokpheng Cheng, <chengsokpheng71@gmail.com> wrote:

Dear Hock Ann

We, Beng Hai Motor Service accept \$700 for cost repair .

'WITHOUT PREJUDICE'	
SAVE AS TO COSTS	
Dear mrs choo ,	
Good day, Kindly attached refer GBH 8769Y TOYOTA HIACE VAN filextimate on 8.10.2019.	inalized updated calculate
COR - \$ 700.00	
DOR – 2 DAYS	
Please refer extimate updated total L/sump amount \$ 700.00 if agree total days, will be to close.	l L/sump amount and repair
All finalized document > LOA ,LOD,DV,LTA need send to LKK incharge	ge person,
Cecilia chong@lkkauto.com	
Please to updated email back asap.	

On Tue, 8 Oct 2019, 18:39 Hock Ann (LKK Auto), < HockAnn@lkkauto.com > wrote:

Thanks.

Best Regards,

Hock Ann| Assistant Automotive Assessor

LKK Auto Consultants

Phone: 6741 3061 | Email: HockAnn@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars		
Owner ID Type:	Business	
Owner ID: Vehicle Details	794C	
Vehicle No.:	GBH8769Y	
Vehicle to be Exported:	No	
Intended Deregistration Date:	04 Oct 2019	
Vehicle Make:	TOYOTA	
Vehicle Model:	HIACE VAN TURBO 5DR MT	
Primary Colour:	White	
Manufacturing Year:	2018	
Engine No.:	1KD2830081	
Chassis No.:	JTFHT02P400246013	
Maximum Power Output:	4	
Open Market Value:	\$28,136.00	
Original Registration Date:	22 Oct 2018	
First Registration Date:	22 Oct 2018	
Transfer Count:	0	
Actual ARF Paid: Intended PARF Rebate Details	\$1,407.00	
PARF Eligibility:	NB BN	
PARF Eligibility Expiry Date:		
PARF Rebate Amount: Intended COE Rebate Details	\$0.00	
COE Expiry Date:	21 Oct 2028	
COE Category:	C - Goods Vehicle & Bus	
COE Period(Years):	10	
PQP Paid:	\$26,069.00	
COE Rebate Amount:	\$23,581.00	
Total Rebate Amount:	\$23,581.00	

The information contained herein is correct as at 04 Oct 2019

DOA + 18/9/19

MV - 54500

PV - 23587

NV - 30900

MV - 53-54

OK

Belonce = 9yr Immth

Population = 6000 yr 6000 frz = 500 mmth

54000 + 500 = 54500

Enquire Vehicle Transfer Fee

Vehicle Details

Vehicle No. GBH8769Y

Make / Model

TOYOTA / HIACE VAN TURBO 5DR MT

Vehicle Type:

A50 - Goods (Closed) Van/Van Panel (Delivery)

Vehicle Scheme:

Normal

Propellant:

Diesel

Motor No.:

Power Rating :

Maximum Laden Weight:

2800 kg

Year Of Manufacture:

2018

Lifespan Expiry Date:

21 Oct 2038

PQP Paid:

\$26,069.00

Road Tax Expiry Date:

21 Oct 2019

Inspection Due Date:

21 Oct 2019

CO2 Emission:

210.00 (g/km)

CO Emission:

0.066000 (g/km)

NOx Emission:

0.107000 (g/km)

Vehicle Attachment 1:

No Attachment

Chassis No.:

JTFHT02P400246013

Engine No.:

1KD2830081

Engine Capacity:

2982 cc

Maximum Power Output:

.

Unladen Weight:

1700 kg

Original Registration Date:

22 Oct 2018

COE Category:

C - Goods Vehicle & Bus

COE Expiry Date:

21 Oct 2028

PARF Eligibility Expiry Date

.

Intended Transfer Date:

04 Oct 2019

CEV/VES Rebate Utilised Amount :

.

HC Emission:

0.002653 (g/km)

PM Emission:

1.600000 (mg/km)

Fees To Be Paid For Transfer

Transfer Fees	
Road Tax Renewal - 6 months (22 Oct 2019 to 21 Apr 2020)	\$25.00
Road Tax Renewal - 12 months (22 Oct 2019 to 21 Oct 2020)	\$0.00
WORKSHIP AND A TOTAL TO A TOTAL AND A TOTA	\$0.00

Message

The fees above do not include any late road tax fees, which apply if road tax or lay-up has expired. You can use the digital service Enquire Road Tax Payable to check if there are any late road tax fees.

Any road tax that has been paid for the vehicle will be transferred to the next owner.

This vehicle has a road tax Over Payment of \$72.00. This Over Payment may be used to offset Road Tax payable and Transfer Fees respectively, where applicable.

SGCARMART.COM

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SMART ENOUGH TO KNOW ALL THE OTHER DEALS AREN'T GOOD ENOUGH?

Cars@Expo | 5-6 October

SKODA

Toyota Hiace

▼ Depreciation ▼ 2018

Vehicle Type



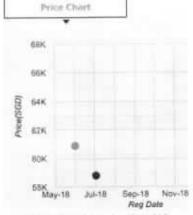
Home * Used Cars * Karz Koncept * Toyota Hiace 3.0M

Toyota Hiace 3.0M

Overview	Financial	Accessories	Similar	Research	Photos	Мар
Price	\$58,800		Lifespan		01-Jul-2038	
Depreciation ①	\$6,720 /y View mod	r dels with similar depre	Reg Date		02-Jul-2018 (Byrs Bmths 27day	s COE left)
Mileage	30,000 kr	n (23,9k /yr)	Manufacti	ured 💮	2018	
Road Tax 🕜	N.A.		Transmiss	sion	Manual	
Dereg Value 🗇	\$24,004	as of today (change)	OMV ①		\$28,138	
COE ()	\$27,440		ARF 🖤		\$1,407	
Engine Cap	2,982 cc		No. of Ow	mers 🖱	1	
Curb Weight 💮	1,700 kg					
Type of Vehicle	Van					
Features View specs of the	Toyota Hiace					
Description Agent Unit.						
Category -						
Status Available						
Resources						
	chicle Evalua raid of lemons	tion ? Request to have thi	s car evaluated	professiona	ally. Find out more	
	ar Valuation	Free ket value of your exis	sting car for free	e, Get starte	ed	







Click on the point to view the vehicle

Shortlist

Compare

Report Error

More Actions

Seller Information

Company

- Hom Financial info

Karz Koncept

· dealer's pricelist

= 6 vens sold | 11 v

Address

1 Bukit Batok Cresor Search cars nearby

Posted on: 02-Oct-2019 | Last Updated on: 02-Oct-2019

Upfront Payment

Dot Compare

Transfer

\$5,880 (change)

Maximum 90% Loan

Date: 16/01/2020



51 UBLAVE 1, #02-25 PAYA UBLINDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564315

Immediate Advice

To: AXA Insurance Pte Ltd

Survey Details:

Date of loss	18-Sep-19
Date of appointment	3-Oct-19
Date of survey	4-Oct-19
Location of survey	BENG HAI MOTOR SERVICE

Vehicle Details:

Claim Type:	Third party	
Vehicle number	GBH 8769Y	
Make and Model	TOYOTA HIACE VAN TURBO 5DR MT	
Date of registration	22/10/2018	
Excess		
Market Value	\$54,500	
Parf Rebate	\$23,581	
Nett Loss	\$30,919	

Repair details:

Initial Estimate	\$ 1,048.25

Proposed/Revised repair cost:

Parts	\$ 450.00
Check items (estimate)	\$ 2
Labour	\$ 420.00
Total	\$ 870.00
Lump Sum(if applicable)	\$ 700.00
Number of days for repair	2



51 URI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL; (065) 62563561 FAX: (065) 62564315

Remarks:

Mandate:

Liability(TP)	100%	
Proposed repair cost	\$ 700.00	
Loss of use	\$	
Loss of rental	\$ 200.00	2days x \$100
Loss of income	\$	
LTA search fees	\$	
Others	\$ 1/5/	
Proposed Total	\$ 900.00	

LIKK AUTO CONSULTANTS PTE LTD (TP) -

Menu



<MANDATE IA> - S9M022CQ {ACCIDENT INVOLVING FBP 658U (OI) & GBH 8769Y (TP) ON 18/09/2019}

Type

Question

Message

LIABILITY: 100% BOLA S27 - INFORMED OI ABOUT TP CLAIM AND NCD ISSUE. AGREED TO SETTLE AT BEST. WE SEEK YOUR MANDATE AT \$900.00 (CLAIMING LOR). MANDATE IA HAS BEEN UPLOADED IN SMARTCLAIM, KINDLY LET US HAVE YOUR APPROVAL/INSTRUCTION, THANKS - CCL 16/01/2020

Reply.

Menu



Service Request Details

Claim

S9M022CQ

Reference

None #

Loss Date

September 18, 2019

Report Date

Oct 2, 2019 9:43:29 AM

Request Date

October 3, 2019

Due Date

October 10, 2019

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

Actions

Next Step

Agree to perform service

Decline Work

Accept Work

Vehicle Information

Incident Vehicle Registration #

GBH8769Y

LKK AUTO CONSULTANTS PTE LTD (TP) - Menu

Model

HIACE VAN

Service Address

Primary Contact/Insured

KAMALI NURUL AIN BINTE 615 BEDOK RESERVOIR ROAD, #05-1220, 470615, Singapore

Claim Handler

ANG Richard

richard.angbs@axa.com.sg

Additional Instructions

Messages Invoices History Documents Assessment Metrics Notes

5

New Message

Summer Lee (LKK Auto)

From:

Fong Ying Choo <fongyingc@hotmail.com>

Sent:

Tuesday, 1 October, 2019 5:56 PM

To:

SG AXA Insurance SM AXA SGP - Motor Survey

Cc:

chengsokpheng71

Subject:

[EXTERNAL] ACCIDENT INVOLVING GBH8769Y AND FBP658U

Attachments:

img-X01170248-0001.pdf

Categories:

Santosh

Hi,

Am writing to submit the accident claims. Please refer to attached GIA report.

For any enquire please contact below: Cheng Sok Pheng (Mdm) 92253195 Choo Beng Hai (Mr) 96631569



51 UBLAVE 1, #01-25 PAYA UBLINDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

08 October, 2019

KAMALI NURUL AIN BINTE

615 BEDOK RESERVOIR ROAD, #05-1220 SINGAPORE 470615

Dear Sir/Madam,

OUR REF

: S9M022CQ // CC4/ASM19017417/Hgb3

YOUR REF

: FBP 658U

ACCIDENT INVOLVING FBP 658U & GBH 8769Y ALONG/AT MCE TOWARDS TAMPINES ROAD ON 18/09/2019

We write to inform you that we are the appointed loss adjuster by your motor insurer, AXA insurance Singapore Pte Ltd to deal with the third party claim against your motor policy.

We have received a third party claim(s) from BENG HAI MOTOR SERVICE acting on behalf of the owner of GBH 8769Y against your motor insurance policy.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We highlight that this accident has not been reported to your insurer. Under the Motor Claims Framework (MCF), you are required to report any accident with the accident vehicle (whether damaged or not) within 24 hours or by the next working day after the accident. The primary purpose of this reporting is to provide your version of the accident to AXA. Omission to report the accident will result in a loss of your No Claim Discount (NCD) upon renewal of your policy, and will prejudice any claim(s) by or against you. We would appreciate it if you could urgently file a report at our approved reporting centre.

The report has to be lodged at any of AXA Premium Workshops or reporting centres (subject to your policy). For the list of AXA Premium Workshops conveniently located throughout Singapore, please refer to the back of your Certificate of Insurance or the accompanying folder, or visit https://www.axa.com.sg/customer-care/personal/motor/motor-claims

Your full co-operation in the handling of the claim is required and kindly submit the following to CeciliaChong@lkkauto.com within 7 days from the date of this letter if not provided at our reporting centre. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- · Coloured photographs of damage to all vehicles involved (If any)
- · Copy of the letter of authorization
- Video footage of accident (if any)

- · Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to cst@axa.com.sg or deliver it by hand to AXA Insurance Pte Ltd Customer Care Centre.

You should also IMMEDIATELY forward us by hand any letters or Courts Summons received from the other party involved in the accident. You should not negotiate, admit liability or offer payment to them.

We would like to bring to your attention that under Policy Condition, your insurer shall have full discretion in the process and settlement of the said third party claim subject to the merits of the case and according to the rights afforded under the policy.

To enable us to look into the matter immediately, please let us hear from you within seven (7) days from date of this letter. In accordance with the policy conditions, your insurer reserve the right to repudiate the said claim to you should you not give proper notice to us of any occurrence which may give rise to it.

If you need any clarification, please do not hesitate to contact as at <u>6749 4274</u> or <u>CeciliaChong@lkkauto.com</u>. Please quote our claim reference when you contact us that we can assist you more effectively.

Yours sincerely, Cecilia Chong

CC : AXA INSURANCE PTE LTD Motor Claim Department



51 UBLAVE 1, #01-25 PAYA UBLINDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 67414108

24 October 2019

1st Reminder

KAMALI NURUL AIN BINTE

615 BEDOK RESERVOIR ROAD, #05-1220 SINGAPORE 470615

Dear Sir/Madam.

OUR REF

: CC4/ASM19017417/Hgb3 // S9M022CQ

YOUR REF

: FBP 658U

ACCIDENT INVOLVING FBP 658U & GBH 8769Y ALONG/AT MCE TOWARDS TAMPINES ROAD ON 18/09/2019

We write to inform you that we are the appointed loss adjuster by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your motor policy.

We have checked our records and we are unable to trace your reporting of the accident to our office. For the purpose of assessing the claim lodged by the third party, we would require a report of the accident together with the original/coloured photocopied photographs showing the damages to your vehicle (if any) from you or your driver at the material time of the accident. This report is in a pre-set electronic form and has to be lodged through any of AXA Premium Workshops. Please refer to the back/folder accompanying your Certificate of Insurance for the list of our Premium Workshops conveniently located throughout Singapore. Please report the accident within the next 07 days, i.e by 04 November 2019.

Please note that with the effect of 1st Jun 2008, under the Motor Claims Framework (MCF), you are required to report any accident at our Premium Workshops or reporting centres (if applicable) with your accident vehicle (whether damage or not) within 24 hours or by the next working day of the occurrence of the accident. Any non-compliance of this condition will result in a loss of your No Claim Discount upon renewal of your policy and your claim will be prejudiced. The primary purpose of this reporting is to provide your version of the accident and does not automatically render you liable for the accident.

We are under strict obligations to inform the <u>Traffic Police</u> of the non-reporting if we do not hear from you. The Traffic Police may thereafter contact you and or the driver to attend at their office to make a statement or they may commence investigations into the matter.

We hope this would not be necessary and it would only further inconvenience you as well as the driver. We look forward to hearing from you soon.

Moreover, the owner of GBH 8769Y has submitted a claim against you and we are unable to revert on their claim as a result of your non-reporting of the above accident. If we fail to hear from you by 04 November 2019, we shall assume that indemnification under the Policy is not sought, and we shall refer the third party claim to you for direct handling.

Yours faithfully

Cecilia Chong Claims

Tel: 6749 4274 Fax: 6741 4108

Email: CeciliaChong@lkkauto.com

This is a computer generated letter and no signature is required.

Cc AXA Insurance Pte Ltd (Motor Claims Dept)



51 UBLAVE 1, #01-25 PAYA UBLINDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

26 November 2019

2nd Reminder

KAMALI NURUL AIN BINTE 615 BEDOK RESERVOIR ROAD, #05-1220 SINGAPORE 470615

Dear Sirs.

OUR REF

: CC4/ASM19017417/Hgb3 // S9M022CQ

YOUR REF

: FBP 658U

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Tel: 6749 4274 Fax: 6741 4108

Email: CeeiliaChong@lkkauto.com

This is a computer generated letter and no signature is required.

Cc AXA Insurance Pte Ltd (Motor Claims Dept) Traffic Police - Deputy Head, Investigations Department

Fax: 6547 4900

ONLY FOR ACCIDENTS IN SINGAPORE

NON-INJURY MOTOR ACCIDENT REPORT SCHEME FORM ON NON-REPORTING BY INSUREDS

Please be informed that we have yet to receive a motor accident report from our insured with regard to a non-injury motor accident as follows:-

Date of accident

18/09/2019

Time of accident

17:55 pm

Place of accident in Singapore

ALONG MCE TOWARDS TAMPINES ROAD

Third Party's name

BENG HAI MOTOR SERVICE

Third Party's vehicle number

GBH 8769Y

Our insured's name

KAMALI NURUL AIN BINTE

Our insured's vehicle number

FBP 658U

Our insured's address

615 BEDOK RESERVOIR ROAD, #05-1220

SINGAPORE 470615

A registered letter dated 08/10/2019 & 24/10/2019 were sent to remind our insured to report the non-injury motor accident to us. No report has yet been made.

Please do not hesitate to contact the following for any clarification on the matter (pls cite our reference number (CC4/ASM19017417/Hgb3 // S9M022CQ).

Name & Address of Insurance Company

AXA Insurance Singapore Pte Ltd

No 8 Shenton Way #27-01 AXA Tower

Singapore 068811

Contact Person

CECILIA CHONG

Contact Number

Tel: 6749 4274 / Fax: 6741 4108

Date

26/11/2019

AUTHORIZATION TO ACT

SLKREG COB	erra st	108-56	1 (s) 753	128 (address	d party claimant") of s), owner of <u>GBH 87</u> 69 y
(vehicle no.) hereb	y authorize]	BENG HA	MOTOR S	SERVICE ("th	ne workshop") to act for
me with respect to	my claim fo	r repair cos	ts and/or ren	tal and/or loss	of use ("claim") for my
	8769Y that	was dama	ged pursuar	t to the accid	ent which occurred on
18-09-2019	(date)	along	MCE	+ n D / r o	Tampines Road.
	(location	i) involving	vehicle no/s	F131 030	(The accident).

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this __ (5 __ (day) of __JAN __ (month) 2020(year)

Signed by "the third party claimant" (with chop if applicable)

Signed by "the workshop"
(with chop)





Beng Hai Motor Service

Bedak North Ave 4, Blk 3012 Bedak Ind. Park E # 01-2058 Singapore 489978 Tel: 6444 1544 H/P: 9663 1569

Invoice No: 8565

Vehicle No : 98487694 Date : 05/10/2019

Terms

No.	Description	Qty	Unit Price	Amount
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		SINGA PROFIT		
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12.4 P			10 12 13	740 01
& O. E.		The system	Total #	100.0

Customer's Signature

Beng Hai Mator Service

Menu



Re:<MANDATE IA> - S9M022CQ {ACCIDENT INVOLVING FBP 658U (OI) & GBH 8769Y (TP) ON 18/09/2019}

Type

Q Question

Message

Hi, pls proceed as per mandate. TY,

Reply

AXA InSurance Attn: Motor Claims Dept

Dear Sir/ Madam

ACCIDENT INVOLVING VEHICLE NO GOBH 87694 AND FBP 6584
ALONG MCE TOWARDS TOMPTHES ROODON 18-69-2019.

We understand that you are the insurer of FBP 65 & u vehicle.

I/We wish to inform you that my/our vehicle GBH 8769 Y. have been completed repairs to my/our satisfaction by M/s BENG HAI MOTOR SERVICE. I/We therefore propose to claim from you as follows:

1.	Cost of Repairs	SS 700.00
2.	Loss of Use/Rental(S\$ (20 x 2 days)	ss 240.00
3.	LTA Search Fee/GIA Reports	S\$
4.	Others	S\$
	TOTAL	ss 940.00

Please let us have your reply soonest possible.

Thank you.

Yours faithfully

Hai Are



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

16/10/2019	Affiliated to Federation Internation	onale Des Experts En Autom	nobile
AXA INSURANCE PTE	LTD	Ref : CC4/ASM1901	7417/Hga3q2
8 SHENTON WAY #24	19.77.63	Date : 19-02-2020	
ATTN:RICHARD ANG	A CONTRACTOR OF THE PARTY OF TH	Code: ASM	
1.		:- THIRD PARTY CLAI	GBH 8769Y
Insured Veh.	FBP 658U	Veh. Inspected	ATTAKO (CIA)
Policy No.	VMZ/P2244798	Coverage (\$)	0.00
Claim No.	S9M022CQ	Excess (\$)	0.00
Assign From		Assign Date	02/10/2019
2.	C-Marie Wall	culars & Condition	1000
Make & Model	TOYOTA HIACE VAN TURBO 5DR	c.c	2982
Engine No.	HIDDEN	Year of Reg.	2018
Chassis No.	JTFHT02P400246013	Colour	WHITE / YELLOW
Odometer	25831	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		
3.	Condit	ions of Tyres	THE RESERVED TO
	Size	Make	Balance
R/H Front Tyre	195 R15C	BRIDGESTONE	5 mm
L/H Front Tyre	195 R15C	BRIDGESTONE	5 mm
R/H Rear Tyre	195 R15C	BRIDGESTONE	5 mm
L/H Rear Tyre	195 R15C	BRIDGESTONE	5 mm
4.	Descripti	on of Damages	TOTAL PROPERTY OF THE PARTY.
THE VEHICLE SU	STAINED DAMAGES AT THE ON	S BODY.	
5.		Information	STATE OF THE PARTY.
Accident Date	18/09/2019	Inspection Date	04/10/2019
Survey held at	BENG HAI MOTOR SERVICE		200
301000 1 110100000	BLK 3012 BEDOK IND PARK E BEDOK NORTH AVE 4 #01-205 SINGAPORE 489978		
5a.	R	emarks	
	ON WAS CONDUCTED ON A"WIT CE TO YOUR INSTRUCTIONS, V		
5b.		Days of Repair	ALU NEFAING.

2 Working Days

ESTIMATED NORMAL PERIOD FOR REPAIR:



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. GBH 8769Y

Qty	Description of Parts	Condition	Estimate By Workshop (\$))	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
-1	REAR RIGHT TAIL LAMP (CONSISTENT)	CRACKED	771.00	600.00
	LESS 25% DISCOUNT		-192.75	-150.00
			578.25	450.00
	LABOUR			
	SPRAY PAINTING REAR RIGHT FENDER.		220.00	200.00
	REMOVE AND INSTALL REAR RIGHT TAIL LAMP.		200.00	200.00
	CHECK REAR LIGHTING AND WIRING.		50.00	20.00
			470.00	420.00
	GRAND TOTAL		1,048.25	870.00

RECOMMENDED COST OF LUMP SUM REPAIRS	7	00.00
(TO ITS PRE-ACCIDENT CONDITION)		1

Report Ref No. CC4/ASM19017417/Hga3q2

LEE HOCK ANN

Asst. Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES: This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contact or tort, is accepted to any third party who may reply on the Report wholly or in part. Any third party acting or replying on this Report, in whole or in part, does so at his or her own risk.

SERVICE REQUESTS

*

MESSAGES

CLAIMS

Service Request Details



KAMALI NURUL AIN BINTE 615 BEDOK RESERVOIR ROAD, #05-1220, 470615, Singapore

Claim Handler

ANG Richard

Primary Contact/Insured

DOC AUTO CONSULTANTS PTE

Vendor Name

Request Date

Due Date

Report Date

Reference

Claim

Loss Date

CTD(TP)

Pending verification - Direct Settlement

Services

Third Party Wehicle Daniage

Type of Loss

DATE richard.angths@axa.com.sg AUTHOR SUB-TYPE Notes Metrics History Documents Assessment Document Sublype Invokes Additional Instructions **◆** Option/Discounts Document Type Messages

Merimen

Reports & Statement

Accident Statement

NAME

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	DATE	2 October 2019	2 October 2019
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	SUBTYPE	Others	Others
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