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This mail is associated with :

***SKB357E (4734036488SG)**

OO
Sep 30 2019 12:00AM
[NANCY LIM LIAN TEE]
Premium Automobiles Pte Ltd

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From AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS), sent on 04/10/2019 11:12 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$3315.00) - SKB357E - Claim Handler: Azlan, Syzairdina

Approved:3315.00:Re-inspection to be done for damage check and supplementary items / labour.

DOCUMENTS SUMMARY

There are no documents.

Yvonne Wong (LKK Auto)

From: Yvonne Wong (LKK Auto)
Sent: Friday, October 04, 2019 3:59 PM
To: Claims Dept; SUR
Subject: SKB 357 E - OWN DAMAGE CLAIM

Dear Sir,

As instructed by our client, please proceed to repair the insured vehicle **SKB357E (excess \$600/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Thank you.

Best Regards,

Yvonne Wong (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: yvonnewong@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept [mailto:claims@premiumauto.com.sg]

Sent: Wednesday, October 02, 2019 3:51 PM

To: SUR <sur@lkkauto.com>

Cc: 'Claims Dept' <claims@premiumauto.com.sg>

Subject: SKB 357 E - OWN DAMAGE CLAIM

Dear all,

Kindly assist follow up repair approval.

Adrian have carry out survey just now.

Thank you.

Best Regards,

Tony Foong

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Singapore 408699

p. +65 6366 2323, d. +65 67689911

e.mailto:claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



Email Disclaimer

This email, including any attachment, is confidential and may also be privileged.

If you have received it in error, please notify us immediately by reply email and then delete this message from your system.

Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you.

Note: This document has not been finalised.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.
AIG Building
78 Shenton Way #07-16
Singapore 079120

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn:

Date: 03 Oct 2019

Preliminary Advice

Vehicle No	: SKB357E	Accident Date	: 30/09/2019
Make	: AUDI A3	Policy No.	: 1700050422
Assignment Date	: 03/10/2019	Excess	: S\$0.00
Date of Inspection	: 02/10/2019	Est. Duration of Repair	: 3.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (UBI) 55 UBI ROAD 1 SINGAPORE 408699		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages REAR N/S portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	7,209.00
Revised Amount	:S\$	3,315.00
Check Items (Estimated)	:S\$	321.00
Total	:S\$	3,636.00

Lump Sum Repair :S\$

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	85,000.00
COE / PARF Rebate	:S\$	48,427.00
Salvage Value	:S\$	
Margin for Repair	:S\$	36,573.00

Remarks

- (X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- () Other comments :

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	01/10/2019 17:33
Date Of Accident	30/09/2019 20:30
Exact Location Of Accident	BEDOK MALL BASEMENT CARPARK B1
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SKB357B
Insured/Policyholder	
Name Of Registered Owner	NANCY LIM LIAN TEE
NRIC No	S1602840A
Email Address	LIM.N@PG.COM
Mobile Phone No	(LOCAL) +65-98340520
Alternative Phone No	OFFICE-98340520

Vehicle Particulars

Manufacturer	AUDI
Model	A3 SEDAN 1.0 TFSI 8V
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	1700050422-02
Cover Note Number	

Driver

Name of Driver	TAN WEI JUN EUGENE
NRIC No	S8919374E
Date Of Birth	15/06/1989
Occupation	INDOOR
Date Of Driving Pass	15/05/2008
Driving Experience	11 YEARS AND 4 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-97660787
Fax Number	
Contact Number	
Email Address	WJTAN.EUGENE@GMAIL.COM

Address	BLK 805 CHAI CHEE ROAD #07-638
Postcode	460805
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	CHILDREN
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	2
Passenger 1	NAME: : LOO SIN HUI GENDER: : FEMALE

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

WAS WAITING FOR LOT 66. THE CAR ON LOT 66 HAS JUST TURNED OUT OF HER LOT AND AS I WAS ABOUT TO REVERSE INTO THE EMPTY LOT WITH MY HAZARD LIGHTS ON AND ALREADY REVERSE GEAR, SGF 5316 S DECIDED TO EXIT HIS PARKING LOT

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SGF5316S
Vehicle Make/Model/Colour	TOYOTA WISH/GREY
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	LIM TIAN GUAT
NRIC/Passport Number	S1719853Z
Contact Number	97436688
Address	
Postcode	
Insurance Company Name	

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report **correctly** the details of the accident to speed up the claims process.
2. This form must be **completed by the Policyholder and/or the Authorized Driver**.
3. Information provided must be as **truthful and accurate as possible**. Any willful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability**.
4. The issue and acceptance of this form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation**.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

E. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
- (i) processing, handling and/or dealing with my claims, including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes").
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
- (i) to all Insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time: 15/1/201 2:20PM

Reporting Centre Personnel's Signature
Name: Tay Fany
NRIC/IN No: 82040197K

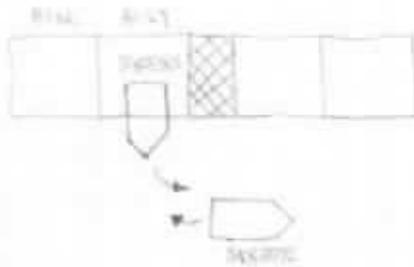


Nature Of Damage

No. Of Passenger (Including Driver)

Sketch Plan #2

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Disobeying the law etc.

The car on the left has just moved out of the left lane as I was about to reverse into the empty left lane with my hazard lights on and already on yellow gear. SUFFOLK decided to get his parking lot.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature
Date & Time:


Driver's Signature
(If driver is not the policyholder)
Date & Time: 01/11/2015 2:27pm



Reporting Centre Personnel's Signature
Name: Tony Flinn
NRIC/IN No: 6270411474

Accident Photo





CERTIFICATE OF INSURANCE

AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : NANCY LIM LIAN TEE
Period of Insurance : 11 Sep 2019 To 10 Sep 2020
Engine No. : CHZ512232
Chassis No. : WAUZZZ8VXJ1012781

Vehicle No. : SKB357E
Policy No. : 1700050422-02
Endorsement No. :
Issued Date : 28 Jul 2019

ABOUT THE COVER

Make/Model : AUDI A3 Sedan 1.0 TFSI S tronic
Engine Capacity/Tonnage : 999.00 CC
Driver Restriction : NA
Sum Insured : Market Value
Off Peak Car : No
First Year of Registration : 2017
Insuring with COE/PARF : Yes

Person or Classes of Persons Entitled to Drive* :

- a) The Policyholder
 - b) Any other person who is driving on the Policyholder's order or with his/her permission.
- This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

Limitation as to use* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business.
 This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 188), Section 95 of the Road Transport Act, 1987 (Malaysia) and Road Transport (Amendment) Act 2019, are not to be included under these headings.

EXCESS

Section 1
 Fire - \$0 Own Damage - \$600 Theft - \$0 Flood Cover - \$0

Section 2
 Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

NANCY LIM LIAN TEE - \$600 (Dwn Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1.Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 40899 63662323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: United Overseas Bank Limited

I/We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles(Third Party Risks and Compensation) Act (Cap. 188), Part IV of the Road Transport Act, 1987 (Malaysia), Road Transport (Amendment) Act 2019 and Motor Vehicles (Third Party Risks) Rules, 1955 (Malaysia).

0504125250

PREMIUM LEASING -JY

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE

M. J. Tanik

UNDERTAKING

I Teo Wei Jun, Eugene, (NRIC No. S2A14374E), hereby confirm that the Singapore Accident Statement lodged by me on 1/10/19 at 1500 hours pertaining to the accident involving motor car Reg. No: SK835TE, in which I was the driver are true and accurate to the best of my knowledge, information and belief.

I acknowledge that my insurers are not liable under the contract of insurance if there is a breach of policy terms and conditions.

In the event that an unrelated/unreported third party property or injury claim arises or there is evidence emerges that there is a breach of policy terms and conditions, I irrevocably undertake to absolve my insurer from all liability under the contract of insurance and I undertake to re-pay any sums paid by my insurers pursuant to the contract of insurance upon receipt of written demand by my insurers.

Signature	:	
Name of Insured / Driver	:	<u>Teo Wei Jun Eugene</u>
Nric No.	:	<u>S2A14374E</u>
Date	:	<u>01 October 2019</u>
Signature	:	
Name of Policyholder	:	<u>Nancy Lim Lian Tee</u>
Nric No.	:	<u>S1602840A</u>
Date	:	



AIG Asia Pacific Insurance Pte. Ltd
 AIG Building
 78 Shenton Way
 #07-16

MOTOR ACCIDENT INTERVIEW FORM

NAME : Tan Wei Jun Eugene
 VEHICLE NUMBER : SK8 357 E
 DATE/ TIME OF ACCIDENT : 31 Sep 2019 , 20:30 hours
 PLACE OF ACCIDENT : Bedok Mall Basement Carpark B1
 THIRD PARTY VEHICLE (IF ANY) : SGF 5316S

.....
 WHERE DID YOU START YOUR JOURNEY AND WHERE WAS THE INTENDED DESTINATION BEFORE THE ACCIDENT?

Journey started from home. Intended destination was Bedok Mall.

DID YOU DRINK ANY ALCOHOLIC DRINKS BEFORE YOU DRIVE ON THE DAY OF THE ACCIDENT? IF YES, DID THE TRAFFIC POLICE CONDUCT ANY BREATHE-ANALYSER TEST ON YOU? IF YES, WHAT WAS THE RESULTS?

No.

WHAT IS THE TYPE OF COLLISION AND THE EXTENSIVENESS OF THE DAMAGES TO ALL VEHICLES INVOLVED?

Front to back collision.
Minor damage to vehicles involved.

WERE YOU OR YOUR PASSENGER/S INJURED? IF INJURED, WHICH HOSPITAL? WERE YOU TAKEN TO THE TRAFFIC POLICE FOR INVESTIGATION?

No.



NAME: Tan Wei Jun Eugene

I AFFIRMED THE ABOVE INFORMATION IS GIVEN TO MY BEST KNOWLEDGE

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	840A
Vehicle Details	
Vehicle No.:	SKB357E
Vehicle to be Exported:	Yes
Intended Deregistration Date:	03 Oct 2019
Vehicle Make:	AUDI
Vehicle Model:	A3 SEDAN 1.0 TFSI S TRONIC (LED & NAV)
Primary Colour:	Yellow
Manufacturing Year:	2017
Engine No.:	CH2512232
Chassis No.:	WAUZZZ8VXJ1012781
Maximum Power Output:	85.0 kW (113 bhp)
Open Market Value:	\$26,554.00
Original Registration Date:	11 Sep 2017
First Registration Date:	11 Sep 2017
Transfer Count:	0
Actual ARF Paid:	\$19,176.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	10 Sep 2027
PARF Rebate Amount:	\$14,382.00
Intended COE Rebate Details	
COE Expiry Date:	10 Sep 2027
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$42,900.00
COE Rebate Amount:	\$34,045.00
Total Rebate Amount:	\$48,427.00

The information contained herein is correct as at 03 Oct 2019

OK

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

WIP : 14397

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/1176/2019/KS
Date : 2-Oct-19

Vehicle IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way
#07-16 AIG Building
Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Ms Nancy Lim Lian Tee
Address : Blk 805 Chai Chee Road
#07-638
Singapore 460805
Telephone : HP +65 98340520
Type of Claim : Own Damage Claim
Policy No. : 1700050422-02
Vehicle No : **SKB 357 E**
Model Code : Audi A3 SEDAN 1.0 TFSI
Model / Year : Sep-17
Engine No : CHZ 512232
Chassis No : WAUZZZ8VXJ1012781
Mileage :
Date In :
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 30-Sep-19
Place of Accident : Bedok Mall Basement Carpark B1

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SKB 357 E

S/n	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
1	To remove and transfer rear parking aid. Check function and renew according to damage.	S/N \$ 280.00 ✓	280.00
2	To dismantle and renew rear bumper. To repair lhs rear fender. Re-organise crash management components. Reinstall all parts removed.	\$ 1,400.00 SJD	500.00
3	To respray rear bumper and lhs rear fender.	\$ 1,800.00 SJD	550.00
4	To carry out diagnostic check.	S/N \$ 192.00 ✓	192.00
TOTAL LABOUR CHARGES		: \$ <u>3,672.00</u>	

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SKB 357 E

S/N	Parts Description	Damaged Parts & Prices		Remark
		S/Nett		
1	REAR BUMPER <i>del</i>	S	1,793.00 ✓	1434-40
2	REAR BUMPER STICKY PAD <i>Not Nec.</i>	S	21.00 ✗	
3	REAR BUMPER FIXING PARTS	S	175.00 +	
4	WHEEL HOUSING LINER ADAPTOR LH	S	34.00 ✓	
5	REAR BUMPER GUIDE SECTION LH / RH	2 S	30.00 ✓	
6	REAR BUMPER GUIDE LOCKING MECHANISM	2 S	53.00 +	
7	REAR BUMPER SPOILER	S	216.00 ✗	
8	REAR BUMPER LIGHT REFLECTOR LH	S	38.00 +	
9	REAR REINFORCEMENT BEAM	S	522.00 ✗	
10	REAR BUMPER BRACKET LH / RH	S	52.00 ✓	
11	REAR BUMPER GUIDE SECTION LH	S	60.00 +	
12	REAR PARKING AID SENSOR	S	231.00 ✗	
13	REAR PARKING AID SENSOR SEAL RING <i>Not nec</i>	S	12.00 ✓	
14	SUNDRIES <i>Not nec</i>	S	300.00 ✗	
TOTAL SPARE PARTS CHARGES		:	\$ 3,537.00	
TOTAL LABOUR CHARGES		:	\$ 3,672.00	
GRAND TOTAL		:	\$ 7,209.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Name : Adnan Ling
Surveyed Date : 02/10/19
Authorised Date :
Excess Cost :
Liability :
Remarks : Not Authorised, 03 Days.

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Please Note : This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly. For inspection of vehicle, please refer to Ms Norah Khai at Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

WIP : 14397

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/1176/2019/KS
Date : 02-Oct-19

Vehicle IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way
#07-16 AIG Building
Singapore 079120

Hi Adrian,
3 days - ok - Jy - 29 Nov 2019

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Ms Nancy Lim Lian Tee
Address : Blk 805 Chai Chee Road
#07-638
Singapore 460805
Telephone : HP +65 98340520
Type of Claim : Own Damage Claim
Policy No. : 1700050422-02
Vehicle No : **SKB 357 E**
Model Code : Audi A3 SEDAN 1.0 TFSI
Model / Year : Sep-17
Engine No : CHZ 512232
Chassis No : WAUZZZ8VXJ1012781
Mileage :
Date In :
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 30-Sep-19
Place of Accident : Bedok Mall Basement Carpark B1

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SKB 357 E

<u>S/n</u>	<u>Nature of Jobs</u>		<u>Estimated Charges</u>	<u>Surveyor's Recommendation</u>
1	To remove and transfer rear parking aid. Check function and renew according to damage.	S/N	\$ 280.00	\$ 280.00
2	To dismantle and renew rear bumper. To repair lhs rear fender. Re-organise crash management components. Reinstall all parts removed.		\$ 1,400.00	\$ 500.00
3	To respray rear bumper and lhs rear fender.		\$ 1,800.00	\$ 550.00
4	To carry out diagnostic check.	S/N	\$ 192.00	\$ 192.00
TOTAL LABOUR CHARGES		:	<u>\$ 3,672.00</u>	<u>\$ 1,522.00</u>

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SKB 357 E

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
1	REAR BUMPER	\$ 1,793.00	\$ 1,434.40
2	REAR BUMPER STICKY PAD	\$ 21.00	
3	REAR BUMPER FIXING PARTS	\$ 175.00	
4	WHEEL HOUSING LINER ADAPTOR LH	\$ 34.00	
5	REAR BUMPER GUIDE SECTION LH / RH	2 \$ 30.00	
6	REAR BUMPER GUIDE LOCKING MECHANISM	2 \$ 53.00	
7	REAR BUMPER SPOILER	\$ 216.00	
8	REAR BUMPER LIGHT REFLECTOR LH	\$ 38.00	
9	REAR REINFORCEMENT BEAM	\$ 522.00	
10	REAR BUMPER BRACKET LH / RH	\$ 52.00	
11	REAR BUMPER GUIDE SECTION LH	\$ 60.00	
12	REAR PARKING AID SENSOR	\$ 231.00	
13	REAR PARKING AID SENSOR SEAL RING	\$ 12.00	
14	SUNDRIES	\$ 300.00	
	TOTAL SPARE PARTS CHARGES	\$ 3,537.00	\$ 1,434.40
	TOTAL LABOUR CHARGES	\$ 3,672.00	\$ 1,522.00
	GRAND TOTAL	\$ 7,209.00	\$ 2,956.40

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the
progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6386 2223
Main Telefax: 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Main Telephone 6388 2223
Main Telefax: 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408699
Main Telephone 6388 2323
Main Telefax: 6841 1183

Customer Service
Service Appointment 6366 2323
24-hour Breakdown Service 9828 1233
Email: customer.care@premiumauto.com.sg

INS TAX INVOICE

Page 1 10:29

Company Reg. No. 199902271W
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice No: 85014735 Date : 13/01/2020 Order : SKB0357E Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	--	---

Regn No: SKB0357E (V 35167) **Regn Date:** 11/09/2017 **Mileage:** 46107 **WIP No.:** 14397

Model: A3 SEDAN 1.0 TFSI 8VMANG (NAV, **Chassis:** WAUZZZ8VXJ1012781 **Engine:** CHE 512232 **Dept:** 0

You have been assisted by :- UB-Tony Foong (33)

		Details	Qty	Unit Price	Amount
Q	EXC	M: 8888 Insurance Excess/Liability	-600.00	1.00	-600.00
S	BODYWORK	M: TO REMOVE AND TRANSFER REAR PARKING AID. CHECK FUNCTION AND RENEW ACCORDING TO DAMAGE	280.00	1.00	280.00
S	BODYWORK	M: TO DISMANTLE AND RENEW REAR BUMPER.TO REPAIR LHS REAR FENDER.REORGANISE CRASH MANAGEMENT COMPONENTS.REINSTALL ALL PARTS REMOVED	500.00	1.00	500.00
S	BODYWORK	M: TO RESPRAY REAR BUMPER.	550.00	1.00	550.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
X	A8V5807067G GRU	COVER(LAST) Less 020%	1.00	1793.00	1,434.40

Parts 1,434.40
Labour 0.00
Sublet 1,522.00
Menus 0.00
Lubricant 0.00

Sub-Total 2,356.40

7% GST 164.95

Grand Total 2,521.35



Received by _____

For & on behalf of
Premium Automobiles Pte Ltd

Premium Automobiles

Telefax

to **AIG Asia Pacific Insurance Pte Ltd**
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Motor Claims Dept
Yr Ref: SKB357E

Norah Khai
6768 9828
6841 1183

Body Repair

PA/OD/1176/2019/TF
25 October 2019

from
Telephone +65-
Telefax +65-
Mobile +65-
Our department
Your Claim Ref
Our Ref
Date

total pages

RE: CLAIM – OWNER’S SATISFACTION/DISCHARGE VOUCHER

Make & Model : Audi A3 SEDAN 1.0 TFSI
Vehicle Chassis No. : WAUZZZ8VXJ1012781
Vehicle Regn No. : SKB357E
Vehicle Mileage : 45517KM
Vehicle Owner : Ms. Nancy Lim Lian Tee
Certificate No : 1700050422-02
Own Damage Excess : S\$ 642.00 (inclusive 7% GST)
Accident Date : 30/09/2019
Place : Bedok Mall Basement carpark B1
Repair Cost : S 2521.35
WIP No. : 14397
Repairer's Name : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Road 1
Singapore 408699
Telephone (65) 6366 2323
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

Owner / Insured Signature : 
Time : _____
Date : 26/10

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: SKB 357 E

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/OD/1176/2019/NH

13TH JAN 2020

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

Dear Sir,

RE: INSURANCE CLAIM FOR SKB 357 E, Audi A3 SEDAN 1.0 TFSI.

With reference to the above-mentioned vehicle, no. **SKB 357 E**, claimant, **Ms. Nancy Lim Lian Tee**, please find the related document per attached.

1. A copy of the Original invoice no. 85014735 – S\$ 2,521.35.
2. A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encl
AIG – SKB 357 E

total pages

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	03 Oct 2019 15:28 Edit Reg		02 Oct 2019 00:00 Edit Adj Rpt	S\$2,956.40 Edit Estimates	S\$2,956.40 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	NANCY LIM LIAN TEE, ID: 51602840A, Tel: +6598340520								
Vehicle Reg. No.:	SKB357E	Date of Loss:	30/09/2019 00:00 - :59 [24 Months and 19 Days From LTA Reg Date (Man Yr)]						
Claim Type:	OD / 4734036488SG	Policy/Cover Note No.:	(Comprehensive)						
		Excess:	S\$600.00						
Repairer:	Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Khoo, Kay-Eng - 6419 1026] Kay-Eng.Khoo@aig.com								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 14/10/2019]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> AIG_SG_EXPRESS (04/10/2019): Alert - Adj Mandate Approved (S\$3315.00) - SKB357E - Claim Handler: Azlan, Syaza... AIG_SG (04/10/2019): SKB357E / OD / 30/09/2019 / Coverage & Excess update 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SKB357E (4734036488SG)
 OD
 Sep 30 2019 12:00AM
 [NANCY LIM LIAN TEE]
 Premium Automobiles Pte Ltd

Upload Documents	Upload Photos	Compose New Letter	Upload Video	Upload Audio	View View in Browser v
Assessment Reports					1 per page v <input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print	
1	03/10/19 17:06	Adjuster Immediate Advice	Load HTM	<input type="checkbox"/>	
Photos/Images					3 per page v <input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print	
1	03/10/19 16:08	General View	Load JPG <input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
2	03/10/19 16:08	General View	Load JPG <input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
3	03/10/19 16:08	General View	Load JPG <input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
4	03/10/19 16:08	General View	Load JPG <input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
5	03/10/19 16:08	General View	Load JPG <input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
6	03/10/19 16:08	General View	Load JPG <input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
7	03/10/19 16:08	General View	Load JPG <input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
8	03/10/19 16:08	General View	Load JPG <input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
9	03/10/19 16:08	General View	Load JPG <input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
10	03/10/19 16:08	General View	Load JPG <input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
Documentation					1 per page v <input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print	
1	03/10/19 16:28	GIA	Load PDF <input type="checkbox"/>	<input type="checkbox"/>	
2	03/10/19 16:29	ESTIMATE	Load PDF <input type="checkbox"/>	<input type="checkbox"/>	
3	03/10/19 16:36	UNDERTAKING	Load PDF <input type="checkbox"/>	<input type="checkbox"/>	
4	03/10/19 16:36	Driving Licence	Load PDF <input type="checkbox"/>	<input type="checkbox"/>	
5	03/10/19 16:36	INTERVIEW FORM	Load PDF <input type="checkbox"/>	<input type="checkbox"/>	
6	03/10/19 16:52	CI	Load PDF <input type="checkbox"/>	<input type="checkbox"/>	
7	21/01/20 12:05	Workshop Invoice	Load PDF <input type="checkbox"/>	<input type="checkbox"/>	
8	21/01/20 12:05	Discharge Voucher	Load PDF <input type="checkbox"/>	<input type="checkbox"/>	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
<div style="border: 1px solid black; width: 100%; height: 100%;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building, 78 Shenton Way #07-16
Singapore 079120

Our File No: CC3/AIG19017398/AYD3E2

Date: 21/01/2020

REFERENCE

Insured/Claimant:	NANCY LIM LIAN TEE	Policy No:	
Date of Loss:	30/09/2019	Nature of Claim:	OD Claim No: 4734036488SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SKB357E	Engine No:	CHZ512232
Make & Model:	AUDI A3, 999cc SEDAN TFSI (A)	Chassis No:	WAUZZZ8VXJ1012781
Reg. Date:	11/09/2017 (Man. Year: 2017)	Odometer:	44275 km
Colour:	Yellow		
Engine Capacity:	999 cc		
Market Value/New Car Price:	S\$85,000.00		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	225/40 R18	Rear Tyre Size:	225/40 R18
Front Left Side:	Michelin 6 mm	Rear Left Side:	Michelin 6 mm
Front Right Side:	Michelin 6 mm	Rear Right Side:	Michelin 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	3,537.00	1,434.40	2,102.60	59.45
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,672.00	1,522.00	2,150.00	58.55
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	7,209.00	2,956.40	4,252.60	58.99
- Excess (S\$)	600.00	600.00	0.00	0.00
(S\$)	6,609.00	2,356.40	4,252.60	64.35
+ GST 7.00/7.00% (S\$)	462.63	164.95	297.68	64.35
Nett Amount (S\$)	7,071.63	2,521.35	4,550.28	64.35

INSPECTION

Date of Assignment:	02/10/2019		
Date Inspected:	02/10/2019	Inspected At:	Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1 Singapore 408699

Estimated Period of Repair: 3.0 days

Adjuster: ADRIAN LING

Manager: YVONNE WONG YIN CHENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount	
1	1		*REAR BUMPER	Deformed	1,793.00 FS	*1,434.40 FS	
2	1		*REAR BUMPER STICKY PAD	Not Necessary	21.00 FS	*- FS	
3	1		*REAR BUMPER FIXING PARTS	Not Necessary	175.00 FS	*- FS	
4	1		*WHEEL HOUSING LINER ADAPTOR LH	Not Necessary	34.00 FS	*- FS	
5	2		*REAR BUMPER GUIDE SECTION LH / RH	Not Necessary	30.00 FS	*- FS	
6	2		*REAR BUMPER GUIDE LOCKING MECHANISM	Not Necessary	53.00 FS	*- FS	
7	1		*REAR BUMPER SPOILER	Not Necessary	216.00 FS	*- FS	
8	1		*REAR BUMPER LIGHT REFLECTOR LH	Not Necessary	38.00 FS	*- FS	
9	1		*REAR REINFORCEMENT BEAM	Not Necessary	522.00 FS	*- FS	
10	1		*REAR BUMPER BRACKET LH / RH	Not Necessary	52.00 FS	*- FS	
11	1		*REAR BUMPER GUIDE SECTION LH	Not Necessary	60.00 FS	*- FS	
12	1		*REAR PARKING AID SENSOR SEAL RING	Not Necessary	12.00 FS	*- FS	
13	1		*SUNDRIES	Not Necessary	300.00 FS	*- FS	
14	1		*REAR PARKING AID SENSOR	Not Necessary	231.00 FS	*- FS	
					Total Parts (S\$)	3,537.00	1,434.40

F=Franchise part. S=SpocNett.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE AND TRANSFER REAR PARKING AID. CHECK FUNCTION AND RENEW ACCORDING TO DAMAGE	New	280.00	280.00
2	TO DISMANTLE AND RENEW REAR BUMPER. TO REPAIR LHS REAR FENDER. RE-ORGANISE CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED	New	1,400.00	500.00
3	TO RESPRAY REAR BUMPER AND LHS REAR FENDER	New	1,800.00	550.00
4	TO CARRY OUT DIAGNOSTIC CHECK	New	192.00	192.00
Gross Labour Cost (\$\$)			3,672.00	1,522.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >