

EXCESS \$3800

ASS. REQ. BY:

REF: CC3/A1G/9017397/Ayd3 n2

Meriman

ASSIGNMENT

From _____ Date _____
Estimated Cost: _____
OD / TP / WS / TP RES / OD RES / EVA / INV / MV
To inspect Vehicle No: _____
at Workshop n/s _____
of _____
Insured: _____
Policy No. _____
Claims No. _____
Sum Insured: _____ Excess: \$3800/-
(Client's Record)
Make of Veh: _____

(Policy Condition)
Remark: The veh had commenced its
repair at the time of inspection.

N/S	O/S

Bal. or Market Value: 180K
IDAC Accident Report: _____ Consistent? : Yes or No
GIA / PR Seen: _____ Consistent? : Yes or No
Est. Repairs: _____ days Res.: Yes or No
Lum Sum: _____ % 3 Val.: Yes or No
CA / REV / REP. / 24 HRS
Date: _____ Person Contacted: _____
Vehicle: IN / OUT

Veh No: SMN117U. Yr Regn: 2019 / June.
Type: M.Cap / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
Truck / Trailer or _____
Make: Audi A5 SB. CC: 1984.
Colour: Blue. A/C: Insured / Std / NI / NA
Sp. Reading: 36/b. T/Radio: Insured / Std / NI / NA
Eng/No: _____
C/No: WAUZZZF57KA043202
Gen. Cond: Good / Fair / Poor / Burnt
Steering: In order / Jammed / Leaked / Burnt or _____
Brake: In order / Jammed / Leaked / Burnt or _____
Modl: Nil / S/Rim / STD A/Rim or _____
Tyre Size: F: 275/30 R20.
R: 275/30 R20.
BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
TOYO / YOKO or _____
Front _____ Rear _____
R/Bal. 06 mm R/Bal. 06 mm
L/Bal. 06 mm L/Bal. 06 mm
D.O.A. _____ D.O.I. 02/10/19.
Survey held at Premier.
Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or _____
Front N/S, O/S.
The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	OD A16.
	SMN117U-X
	23/1/20 Confirm final fig \$17,171-84 Sent by email (Red \$10813-16 38%)
	mv : PV : Nett.
03/10	Revert via Meriman
04/10	ON Approved but rear rim and tyre damage not consistent. Excess \$3800K

Date/Time, File Pass to? ☐ : Prel. Report
☐ : Final Report

Days Of Repair: 7
Resurvey No. of Trip: 2

Date/Time, File Return to? 28/2/20 Typist

Add Fee: ☐ : Site Insp (\$)
☐ : Interview (\$)
☐ : Tech. Invs (\$)
☐ : Weekend (\$)

Survey Fee:	
Transportation:	300
	11
Photo:	
Other:	
TOTAL	211

Report Format :
Lump Sum / L.B.F. : P/P \$17,171-84

Note: This document has not been finalised.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.
AIG Building
78 Shenton Way #08-16
Singapore 079120

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn:

Date: 03 Oct 2019

Preliminary Advice

Vehicle No	: SMN117U	Accident Date	: 01/10/2019
Make	: AUDI A5	Policy No.	: 1900110522
Assignment Date	: 03/10/2019	Excess	: S\$0.00
Date of Inspection	: 02/10/2019	Est. Duration of Repair	: 5.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (UBI) 55 UBI ROAD 1 SINGAPORE 408699		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front n/s,o/s portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	27,985.00
Revised Amount	:S\$	19,432.00
Check Items (Estimated)	:S\$	1,203.00
Total	:S\$	20,635.00

Lump Sum Repair	:S\$	
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Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	180,000.00
COE / PARF Rebate	:S\$	68,110.00
Salvage Value	:S\$	
Margin for Repair	:S\$	111,890.00

Remarks

- (X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- () Other comments :

Yvonne Wong (LKK Auto)

From: Yvonne Wong (LKK Auto)
Sent: Friday, October 04, 2019 2:15 PM
To: Claims
Cc: SUR
Subject: OWN DAMAGE CLAIM FOR SMN 117 U
Attachments: SAftersales19100115060_0003.jpg; SAftersales19100115060_0004.jpg; SMN 117 U 01102019.PDF

Dear Sir,

As instructed by our client, please proceed to repair the insured vehicle SMN117U (**excess \$3800/-**).

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Kindly take note insured vehicle RH rear rim and tyre not consistent.

Thank you.

Best Regards,

Yvonne Wong (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: yvonne.wong@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims [mailto:claims@premiumauto.com.sg]

Sent: Tuesday, October 01, 2019 3:20 PM

To: SUR <sur@lkkauto.com>

Cc: 'Claims' <claims@premiumauto.com.sg>

Subject: OWN DAMAGE CLAIM FOR SMN 117 U

Dear All,

Kindly register OD claim for this vehicle. Attached is the GIA report for your reference.

We will forward you the estimate once it is available. Please arrange survey on 2/10/2019 2pm Owner waiting

Best Regards,
Kee Siang

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



Email Disclaimer

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If you have received it in error, please notify us immediately by reply email and then delete this message from your system. Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you.

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	776J
Vehicle Details	
Vehicle No.:	SMN117U
Vehicle to be Exported:	Yes
Intended Deregistration Date:	03 Oct 2019
Vehicle Make:	AUDI
Vehicle Model:	A5 SB 2.0 TFSI S TRONIC (DESIGN)
Primary Colour:	Blue
Manufacturing Year:	2019
Engine No.:	CVK080473
Chassis No.:	WAUZZZF57KA043202
Maximum Power Output:	140.0 kW (187 bhp)
Open Market Value:	\$38,151.00
Original Registration Date:	26 Jun 2019
First Registration Date:	26 Jun 2019
Transfer Count:	0
Actual ARF Paid:	\$45,412.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	25 Jun 2029
PARF Rebate Amount:	\$34,059.00
Intended COE Rebate Details	
COE Expiry Date:	25 Jun 2029
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$42,564.00
COE Rebate Amount:	\$34,051.00
Total Rebate Amount:	\$68,110.00

The information contained herein is correct as at 03 Oct 2019

OK

UNDERTAKING

I, Edmund Heng, (NRIC No. S8022776J), hereby confirm that the Singapore Accident Statement lodged by me on 1 Oct 2019 at 1200 hours pertaining to the accident involving motor car Reg. No: 9NN 17U, in which I was the driver are true and accurate to the best of my knowledge, information and belief.

I acknowledge that my insurers are not liable under the contract of insurance if there is a breach of policy terms and conditions.

In the event that an unrelated/unreported third party property or injury claim arises or there is evidence emerges that there is a breach of policy terms and conditions, I irrevocably undertake to absolve my insurer from all liability under the contract of insurance and I undertake to re-pay any sums paid by my insurers pursuant to the contract of insurance upon receipt of written demand by my insurers.

Signature

: Edmund Heng

Name of Insured / Driver

: Edmund Heng

Nric No.

: S8022776J

Date

: 1 Oct 2019

Signature

: Edmund Heng

Name of Policyholder

: Edmund Heng (as above)

Nric No.

: S8022776J

Date

: 1 Oct 2019



AIG Asia Pacific Insurance Pte. Ltd
AIG Building
78 Shenton Way
#07-16

MOTOR ACCIDENT INTERVIEW FORM

NAME : Edmund Heng
VEHICLE NUMBER : SMN 117U
DATE/ TIME OF ACCIDENT : 1 OCT 2019 0918
PLACE OF ACCIDENT : Esplanade Drive turning into Fullerton
THIRD PARTY VEHICLE (IF ANY) : SKR 3677C Toyota Vios Brown
SKK 4892C Mercedes White C180

.....
WHERE DID YOU START YOUR JOURNEY AND WHERE WAS THE INTENDED DESTINATION BEFORE THE ACCIDENT?

Hongkong Central to Hong Kong Building.

DID YOU DRINK ANY ALCOHOLIC DRINKS BEFORE YOU DRIVE ON THE DAY OF THE ACCIDENT? IF YES, DID THE TRAFFIC POLICE CONDUCT ANY BREATHE-ANALYSER TEST ON YOU? IF YES, WHAT WAS THE RESULTS?

NO.

WHAT IS THE TYPE OF COLLISION AND THE EXTENSIVENESS OF THE DAMAGES TO ALL VEHICLES INVOLVED?

Chain. Minor ^{right} side damage, and front left - (own car)
Other vehicles → minor damages

WERE YOU OR YOUR PASSENGER/S INJURED? IF INJURED, WHICH HOSPITAL? WERE YOU TAKEN TO THE TRAFFIC POLICE FOR INVESTIGATION?

NO

Edmund Heng
NAME:

I AFFIRMED THE ABOVE INFORMATION IS GIVEN TO MY BEST KNOWLEDGE



CERTIFICATE OF INSURANCE

AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : HENG JIA WEI, EDMUND
Period of Insurance : 26 Jun 2019 To 25 Jun 2020
Engine No. : CVK 080473
Chassis No. : WAUZZZF57KA043202

Vehicle No. : SMN117U
Policy No. : 1900110522
Endorsement No. :
Issued Date : 04 Jul 2019

ABOUT THE COVER

Make/Model : AUDI A5 Sportback 2.0TFSI S Tronic (Design)
Engine Capacity/Tonnage : 1,984.00 CC Sum Insured : Market Value First Year of Registration : 2019
Driver Restriction : NA Off Peak Car : No Insuring with COE/PARF : Yes
Person or Classes of Persons Entitled to Drive* :

a) The Policyholder
b) Any other person who is driving on the Policyholder's order or with his/her permission.
This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Inexperienced Driver Excess" ("IDR") if You are or Your Authorised Driver (named or unnamed) has less than 2 years' driving experience.

Age Condition : 35 years old and above

Limitation as to use* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business.
This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189), Section 95 of the Road Transport Act, 1987 (Malaysia) and Road Transport (Amendment) Act 2019, are not to be included under these headings.

EXCESS

Section 1

Fire - \$0 Own Damage - \$1600 Theft - \$0 Flood Cover - \$0

Section 2

Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

HENG JIA WEI, EDMUND - \$1600 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408699 63662323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: United Overseas Bank Limited

I/We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles(Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia), Road Transport (Amendment) Act 2019 and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125261

PREMIUM LEASING -CYS

Monika

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

WIP :14345

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/1177/2019/KS
Date : 2-Oct-19

Vehicle NOT IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Mr Heng Jia Wei, Edmund
Address : Blk 838 Hougang Central
#06-513
Singapore 530838
Telephone : HP +65 98426039
Type of Claim : Own Damage Claim
Policy No. : 1900110522
Vehicle No : **SMN 117 U**
Model Code : Audi A5 SPORTBACKS 2.0
Model / Year : Jun-19
Engine No : CVK 080473
Chassis No : WAUZZZF57KA043302
Mileage :
Date In :
Estimated By : Johnny Boo / Allan Wu
Accident Date : 1-Oct-19
Place of Accident : Between Esplanade Drive & Fullerton Road

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle. SMN 117 U

S/n	Nature of Jobs	Estimated Charges	Surveyor's Recommendations
1	To remove, check and reinstall front wire harness for headlights, horns, outside temperature sensor, headlight washer Assy and front parking aid.	S/N \$ 480.00 ✓	\$480.00
2	To remove and transfer rhs rear door's multi-lock system and power window devices. Inspect for damages.	S/N \$ 280.00 ✓	\$280.00
3	To dismantle rhs front door panel trim. To remove and reinstall lhs wing mirror Assy.	S/N \$ 300.00 X	\$300.00
4	To dismantle front bumper, lhs front fender, lhs headlight, rhs sill panel trim and rhs rear door. To repair rhs front door and rhs rear fender. To renew front bumper, lhs front fender, lhs headlight and rhs rear door. Re-organise crash management components. Reinstall all parts removed.	\$ 5,200.00 1750	\$1750.00
5	To respray front bumper, lhs front fender, rhs front door and rhs rear door, rhs sill panel trim and rhs rear fender.	\$ 3,500.00 2750	\$2750.00
6	To renew lhs front rim and rhs rear rim. To carry out wheel alignment.	S/N \$ 320.00 ✓	\$320.00
7	To carry out diagnostic check.	S/N \$ 192.00 ✓	\$192.00
TOTAL LABOUR CHARGES		\$ 10,272.00	

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SMN 117 U

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remarks
1	FRONT BUMPER <i>Delud</i>	\$ 2,073.00 ✓	\$1658-40
2	FRONT BUMPER FIXING PARTS <i>new</i>	\$ 368.00 +	
3	FRONT BUMPER CLOSING ELEMENT - LOWER CENTRE <i>new</i>	\$ 207.00 ✓	
4	AIR GUIDE - LH <i>new</i>	\$ 56.00 +	
5	FRONT BUMPER AIR GUIDE GRILLE - LH <i>new</i>	\$ 431.00 +	
6	FRONT BUMPER GUIDE SECTION - LH <i>Not new</i>	\$ 33.00 ?	
7	FRONT BUMPER FOAM FILLER PIECE <i>new</i>	\$ 113.00 +	
8	FRONT BUMPER CARRIER	\$ 733.00 +	
9	FRONT FENDER - LH <i>Delud</i>	\$ 968.00 ✓	\$774-40
10	FRONT FENDER ATTACHMENT PARTS <i>Not new</i>	\$ 48.00 ?	
11	FRONT FENDER CLOSING ELEMENT - LH <i>Not new</i>	\$ 68.00 ?	
12	FRONT FENDER BRACKET - LH <i>new</i>	\$ 32.00 ✓	\$25-20
13	FRONT FENDER BRACE - LH <i>new</i>	\$ 107.00 ✓	\$85-60
14	FRONT FENDER BRACKET <i>Not new</i>	\$ 32.00 ?	
15	FRONT FENDER DEFORMATION ELEMENT BRACKET - LH <i>new</i>	\$ 45.00 ?	
16	FRONT WHEEL HOUSING LINER - LH <i>Delud</i>	\$ 256.00 ✓	\$204-80
17	FRONT WHEEL HOUSING LINER ATTACHMENT PARTS <i>new</i>	\$ 82.00 ?	
18	WHEEL SPOILER - LH <i>new</i>	\$ 66.00 +	
19	WHEEL SPOILER END PLATE - LH <i>new</i>	\$ 32.00 +	
20	STONE CHIP GUARD - LH <i>new</i>	\$ 46.00 ✓	\$36-64
SUB TOTAL SPARE PARTS CHARGES		\$ 5,796.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SMN 117 U

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remarks
21	FRONT FENDER TRIM BRACKET - LH <i>Not nec</i>	\$ 22.00 ?	
22	FRONT FENDER TRIM - LH <i>nec</i>	\$ 145.00 ✓	\$115-60
23	FRONT FENDER LEDGE COVER - INNER <i>Not nec</i>	\$ 32.00 ?	
24	FRONT FENDER LEDGE COVER - OUTER <i>Not nec</i>	\$ 14.00 ?	
25	LED HEADLIGHT - LH <i>cut</i>	\$ 7,204.00 ✓	\$ 5763-20
26	HEADLIGHT LIFT CYLINDER - LH <i>Not nec</i>	\$ 181.00 ✗	
27	RADIATOR AIR GUIDE - LH <i>Not nec</i>	\$ 28.00 ✗	
28	RADIATOR AIR GUIDE - LH	\$ 15.00 ✗	
29	REAR DOOR - RH <i>Derbed</i>	\$ 2,829.00 ✓	\$2263-20
30	REAR DOOR OUTER SEAL - RH <i>nec</i>	NEC \$ 201.00 ✓	\$160-80
31	BONDING AGENT <i>Not nec</i>	NEC \$ 45.00 ?	
32	CLEANING SOLUTION <i>Not nec</i>	NEC \$ 65.00 ?	
33	REAR DOOR ATTACHMENT PARTS <i>Not nec</i>	\$ 117.00 ?	
34	REAR DOOR CATCH <i>Not nec</i>	\$ 109.00 ✗	
35	SILL PANEL TRIM ATTACHMENT PARTS - RH <i>Not nec</i>	\$ 118.00 ✗	
36	SILL PANEL TRIM ADHESIVE TAPE <i>Not nec</i>	\$ 192.00 ✗	
37	FRONT RIM - LH <i>Not nec</i>	TBC ?	
38	FRONT RIM - RH <i>Not nec</i>	TBC ?	
39	SUNDRIES <i>Not nec</i>	\$ 600.00 ?	\$12-00
TOTAL SPARE PARTS CHARGES		: \$ 17,713.00	
TOTAL LABOUR CHARGES		: \$ 10,272.00	
GRAND TOTAL		: \$ 27,985.00	

All charges are not inclusive of GST.


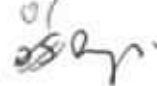
Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name : Adrian 
Surveyed Date : 02/10/12
Authorised Date :
Excess Cost :
Liability :
Remarks : Not Authorised, ⁰⁷ 

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel: 6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

WIP :14345

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/1177/2019/KS
Date : 2-Oct-19

Vehicle NOT IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Hi Adrian,

8 days - ok - Jy - 30 Oct 2019

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Mr Heng Jia Wei, Edmund
Address : Blk 838 Hougang Central
#06-513
Singapore 530838
Telephone : HP +65 98426039
Type of Claim : Own Damage Claim
Policy No. : 1900110522
Vehicle No : **SMN 117 U**
Model Code : Audi A5 SPORTBACKS 2.0
Model / Year : Jun-19
Engine No : CVK 080473
Chassis No : WAUZZZF57KA043302
Mileage :
Date In :
Estimated By : Johnny Boo / Allan Wu
Accident Date : 1-Oct-19
Place of Accident : Between Esplanade Drive & Fullerton Road

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle. SMN 117 U

S/n	Nature of Jobs	Estimated Charges	Surveyor's Recommendations
1	To remove, check and reinstall front wire harness for headlights, horns, outside temperature sensor, headlight washer assy and front parking aid.	S/N \$ 480.00	\$ 480.00
2	To remove and transfer rhs rear door's multi-lock system and power window devices. Inspect for damages.	S/N \$ 280.00	\$ 280.00
3	To dismantle rhs front door panel trim. To remove and reinstall lhs wing mirror assy.	S/N \$ 300.00	\$ 300.00
4	To dismantle front bumper, lhs front fender, lhs headlight, rhs sill panel trim and rhs rear door. To repair rhs front door and rhs rear fender. To renew front bumper, lhs front fender, lhs headlight and rhs rear door. Re-organise crash management components. Reinstall all parts removed.	\$ 5,200.00	\$ 1,750.00
5	To respray front bumper, lhs front fender, rhs front door and rhs rear door, rhs sill panel trim and rhs rear fender.	\$ 3,500.00	\$ 2,750.00
6	To renew lhs front rim and rhs rear rim. To carry out wheel alignment.	S/N \$ 320.00	\$ 320.00
7	To carry out diagnostic check.	S/N \$ 192.00	\$ 192.00
TOTAL LABOUR CHARGES		\$ 10,272.00	\$ 6,072.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SMN 117 U

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remarks
1	FRONT BUMPER	\$ 2,073.00	1658.4
2	FRONT BUMPER FIXING PARTS	\$ 368.00	
3	FRONT BUMPER CLOSING ELEMENT - LOWER CENTRE	\$ 207.00	
4	AIR GUIDE - LH	\$ 56.00	
5	FRONT BUMPER AIR GUIDE GRILLE - LH	\$ 431.00	
6	FRONT BUMPER GUIDE SECTION - LH	\$ 33.00	
7	FRONT BUMPER FOAM FILLER PIECE	\$ 113.00	
8	FRONT BUMPER CARRIER	\$ 733.00	
9	FRONT FENDER - LH	\$ 968.00	774.4
10	FRONT FENDER ATTACHMENT PARTS	\$ 48.00	
11	FRONT FENDER CLOSING ELEMENT - LH	\$ 68.00	
12	FRONT FENDER BRACKET - LH	\$ 32.00	25.2
13	FRONT FENDER BRACE - LH	\$ 107.00	85.6
14	FRONT FENDER BRACKET	\$ 32.00	
15	FRONT FENDER DEFORMATION ELEMENT BRACKET - LH	\$ 45.00	204.8
16	FRONT WHEEL HOUSING LINER - LH	\$ 256.00	
17	FRONT WHEEL HOUSING LINER ATTACHMENT PARTS	\$ 82.00	
18	WHEEL SPOILER - LH	\$ 66.00	
19	WHEEL SPOILER END PLATE - LH	\$ 32.00	
20	STONE CHIP GUARD - LH	\$ 46.00	36.64
SUB TOTAL SPARE PARTS CHARGES		\$ 5,796.00	2785.04

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SMN 117 U

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remarks
			\$ 2,785.04
21	FRONT FENDER TRIM BRACKET - LH	\$ 22.00	
22	FRONT FENDER TRIM - LH	\$ 145.00	\$ 115.60
23	FRONT FENDER LEDGE COVER - INNER	\$ 32.00	
24	FRONT FENDER LEDGE COVER - OUTER	\$ 14.00	
25	LED HEADLIGHT - LH	\$ 7,204.00	\$ 5,763.20
26	HEADLIGHT LIFT CYLINDER - LH	\$ 181.00	
27	RADIATOR AIR GUIDE - LH	\$ 28.00	
28	RADIATOR AIR GUIDE - LH	\$ 15.00	
29	REAR DOOR - RH	\$ 2,829.00	\$ 2,263.20
30	REAR DOOR OUTER SEAL - RH	NEC \$ 201.00	\$ 160.80
31	BONDING AGENT	NEC \$ 45.00	
32	CLEANING SOLUTION	NEC \$ 65.00	
33	REAR DOOR ATTACHMENT PARTS	\$ 117.00	
34	REAR DOOR CATCH	\$ 109.00	
35	SILL PANEL TRIM ATTACHMENT PARTS - RH	\$ 118.00	
36	SILL PANEL TRIM ADHESIVE TAPE	\$ 192.00	
37	FRONT RIM - LH	TBC	
38	FRONT RIM - RH	TBC	
39	SUNDRIES	\$ 600.00	\$ 12.00
	TOTAL SPARE PARTS CHARGES	\$ 17,713.00	\$ 11,099.84
	TOTAL LABOUR CHARGES	\$ 10,272.00	\$ 6,072.00
	GRAND TOTAL	\$ 27,985.00	\$ 17,171.84

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the
progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: SMN 117 U

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/OD/1177/2019/NH

25th February 2020

from
Telephone +65-
Telefax +65-
Email
Our department
Our Ref
Your Ref
Date

Dear Sir,

total pages

RE: INSURANCE CLAIM FOR SMN 117 U, Audi A5 SB 2.0 TFSI S-TRONIC.

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

With reference to the above-mentioned vehicle, no. **SMN 117 U**, claimant, **Mr. Heng Jia Wei, Edmund**, please find the related document per attached.

1. A copy of the Original invoice no. 85014884 – S\$ 14,307.87.
2. A copy of the Discharge Voucher duly signed by client.

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encl
AIG – SMN 117 U

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	04 Oct 2019		03 Oct 2019 10:03 Edit Adj Rpt	S\$17,171.84 Edit Estimates	S\$17,171.84 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
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CLAIM SUBFOLDER DETAILS

[Created by insurer]

Insured:	HENG JIA WEI, EDMUND, ID: S8022776J, Tel: +6598426039, Email: edmundheng@me.com		
Vehicle Reg. No.:	SMN117U	Date of Loss:	01/10/2019 09:00 - :59 [3 Months and 5 Days From LTA Reg Date (Man Yr)]
Claim Type:	OD / 5852364572SG	Policy/Cover Note No.:	1900110522 (Comprehensive) Coverage: 26/06/2019 - 25/06/2020
		Excess:	S\$3,800.00
Repairer:	Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911		
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Khoo, Kay-Eng - 6419 1026] Kay-Eng.Khoo@aig.com		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 14/10/2019]		
Driver/Custodian:	HENG JIA WEI, EDMUND (39 / Male), NRIC: S8022776J, Tel: +6598426039 Email: edmundheng@me.com		

ASSOCIATED MAIL RECEIVED

[View All](#)
[Compose Case Mail](#)

- AIG_SG (04/10/2019): Alert - Adj Mandate Approved (S\$19432.00) - SMN117U - Claim Handler: Mithoo Sing...
- AIG_SG (04/10/2019): SMN117U / OD / 01/10/2019 / Coverage & Excess update

ALL ASSOCIATED TASKS





[View All](#)
[Search Tasks](#)
[Create New Task](#)
[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									





































Claim Documents

*SMN117U (5852364572SG)
 OD
 Oct 1 2019 9:00AM
 [HENG JIA WEI, EDMUND]
 Premium Automobiles Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View			View in Browser					
Video															1 per page								
No	Finalized On	Premium Automobiles Pte Ltd (UBI)														Thumbnail	Print						
1	01/10/19 15:16	Video - Accident [Linked Accident Report Documents]														Load MP4							
Assessment Reports															1 per page								
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)														Thumbnail	Print						
1	03/10/19 15:54	Adjuster Immediate Advice														Load HTM							
Photos/Images															3 per page								
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)														Thumbnail	Print						
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2	03/10/19 15:30	General View														Load JPG							
3	03/10/19 15:30	General View														Load JPG							
4	03/10/19 15:30	General View														Load JPG							
5	03/10/19 15:30	General View														Load JPG							
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28	03/10/19 15:30	General View														Load JPG							
29	03/10/19 15:30	General View														Load JPG							
30	03/10/19 15:30	General View														Load JPG							
Documentation															1 per page								
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)														Thumbnail	Print						
1	03/10/19 15:11	ESTIMATE														Load PDF							
2	03/10/19 15:11	Driver's Driving License														Load PDF							
3	03/10/19 15:11	Certificate of Insurance														Load PDF							

Video			1 per page ▼	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
4	03/10/19 15:11	Singapore Accident Statement	 Load PDF	
5	03/10/19 15:11	UNDERTAKING AND INTERVIEW	 Load PDF	
6	05/03/20 12:48	WORKSHOP INVOICE	 Load PDF	
7	05/03/20 12:48	DISCHARGE VOUCHER	 Load PDF	

Linked Accident Report Documents

Video			1 per page ▼	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	01/10/19 15:16	Video - Accident	 Load MP4	
Assessment Reports			1 per page ▼	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	06/12/19 18:42	Accident Statement	 Load HTM	
2	06/12/19 18:42	Accident Statement	 Load HTM	
3	06/12/19 18:44	Accident Statement	 Load HTM	
4	06/12/19 18:46	Accident Statement	 Load HTM	
Photos/Images			3 per page ▼	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
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29	01/10/19 15:15	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page ▼	<input checked="" type="checkbox"/>
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1	01/10/19 15:11	Sketch Plan	 Load JPG	<input checked="" type="checkbox"/>
2	01/10/19 15:11	Sketch Plan #2	 Load JPG	<input checked="" type="checkbox"/>

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building, 78 Shenton Way #08-16
Singapore 079120

Our File No: CC3/AIG19017397/AYD3N2

Date: 05/03/2020

REFERENCE

Insured/Claimant:	HENG JIA WEI, EDMUND	Policy No:	1900110522	
Date of Loss:	01/10/2019	Nature of Claim:	OD	Claim No: 5852364572SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SMN117U	Engine No:	CVK080473
Make & Model:	AUDI A5, 2.0 SPORTBACK (A)	Chassis No:	WAUZZZF57KA043202
Reg. Date:	26/06/2019 (Man. Year: 2019)	Odometer:	3616 km
Colour:	Blue		
Engine Capacity:	1984 cc		
Market Value/New Car Price:	S\$180,000.00		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	275/30R20	Rear Tyre Size:	275/30R20
Front Left Side:	Pirelli 6 mm	Rear Left Side:	Pirelli 6 mm
Front Right Side:	Pirelli 6 mm	Rear Right Side:	Pirelli 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	17,713.00	11,099.84	6,613.16	37.34
Miscellaneous Items	0.00	0.00	0.00	
Labour	10,272.00	6,072.00	4,200.00	40.89
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	27,985.00	17,171.84	10,813.16	38.64
- Excess (S\$)	3,800.00	3,800.00	0.00	0.00
(S\$)	24,185.00	13,371.84	10,813.16	44.71
+ GST 7.00/7.00% (S\$)	1,692.95	936.03	756.92	44.71
Nett Amount (S\$)	25,877.95	14,307.87	11,570.08	44.71

INSPECTION

Date of Assignment:	03/10/2019		
Date Inspected:	02/10/2019	Inspected At:	Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1 Singapore 408699
Estimated Period of Repair:	7.0 days		

Adjuster: ADRIAN LING

Manager: YVONNE WONG YIN CHENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Deformed	2,073.00 FS	*1,658.40 FS
2	1		*FRONT BUMPER FIXING PARTS	Not Necessary	368.00 FS	*- FS
3	1		*FRONT BUMPER CLOSING ELEMENT-LOWER CENTRE	Not Necessary	207.00 FS	*- FS
4	1		*AIR GUIDE-LH	Not Necessary	56.00 FS	*- FS
5	1		*FRONT BUMPER AIR GUIDE GRILLE-LH	Not Necessary	431.00 FS	*- FS
6	1		*FRONT BUMPER GUIDE SECTION-LH	Not Necessary	33.00 FS	*- FS
7	1		*FRONT BUMPER FOAM FILLER PIECE	Not Necessary	113.00 FS	*- FS
8	1		*FRONT BUMPER CARRIER	Not Necessary	733.00 FS	*- FS
9	1		*FRONT FENDER-LH	Distorted	968.00 FS	*774.40 FS
10	1		*FRONT FENDER ATTACHMENT PARTS	Not Necessary	48.00 FS	*- FS
11	1		*FRONT FENDER CLOSING ELEMENT-LH	Not Necessary	68.00 FS	*- FS
12	1		*FRONT FENDER BRACKET-LH	Damaged	32.00 FS	*25.20 FS
13	1		*FRONT FENDER BRACE-LH	Bent	107.00 FS	*85.60 FS
14	1		*FRONT FENDER BRACKET	Not Necessary	32.00 FS	*- FS
15	1		*FRONT FENDER DEFORMATION ELEMENT BRACKET-LH	Not Necessary	45.00 FS	*- FS
16	1		*FRONT WHEEL HOUSING LINER-LH	Deformed	256.00 FS	*204.80 FS
17	1		*FRONT WHEEL HOUSING LINER ATTACHMENT PARTS	Not Necessary	82.00 FS	*- FS
18	1		*WHEEL SPOILER-LH	Not Necessary	66.00 FS	*- FS
19	1		*WHEEL SPOILER END PLATE-LH	Not Necessary	32.00 FS	*- FS
20	1		*STONE CHIP GUARD-LH	Necessary	46.00 FS	*36.64 FS
21	1		*FRONT FENDER TRIM BRACKET-LH	Not Necessary	22.00 FS	*- FS
22	1		*FRONT FENDER TRIM-LH	Necessary	145.00 FS	*115.60 FS
23	1		*FRONT FENDER LEDGE COVER-INNER	Not Necessary	32.00 FS	*- FS
24	1		*FRONT FENDER LEDGE COVER-OUTER	Not Necessary	14.00 FS	*- FS
25	1		*LED HEADLIGHT-LH	Cut	7,204.00 FS	*5,763.20 FS
26	1		*HEADLIGHT LIFT CYLINDER-LH	Not Necessary	181.00 FS	*- FS
27	1		*RADIATOR AIR GUIDE-LH	Not Necessary	28.00 FS	*- FS
28	1		*RADIATOR AIR GUIDE-LH	Not Necessary	15.00 FS	*- FS
29	1		*REAR DOOR-RH	Dented	2,829.00 FS	*2,263.20 FS
30	1		*REAR DOOR OUTER SEAL-RH	Necessary	201.00 FS	*160.80 FS
31	1		*BONDING AGENT	Not Necessary	45.00 FS	*- FS
32	1		*CLEANING SOLUTION	Not Necessary	65.00 FS	*- FS
33	1		*REAR DOOR ATTACHMENT PARTS	Not Necessary	117.00 FS	*- FS
34	1		*REAR DOOR CATCH	Not Necessary	109.00 FS	*- FS
35	1		*SILL PANEL TRIM ATTACHMENT PARTS-RH	Not Necessary	118.00 FS	*- FS
36	1		*SILL PANEL TRIM ADHESIVE TAPE	Not Necessary	192.00 FS	*- FS
37	1		*FRONT RIM-LH (NPA)	Not Necessary	0.00 FS	*- FS
38	1		*FRONT RIM-RH (NPA)	Not Necessary	0.00 FS	*- FS
39	1		*SUNDRIES	Necessary	600.00 FS	*12.00 FS

F=Franchise part, S=SpcNett.

Total Parts (\$\$)	17,713.00	11,099.84
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Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE,CHECK AND REINSTALL FRONT WIRE HARNESS FOR HEADLIGHTS,HORNS,OUTSIDE TEMPERATURE SENSOR,HEADLIGHT WASHER ASSY AND FRONT PARKING AID	New	480.00	480.00
2	TO REMOVE AND TRANSFER RHS REAR DOORS MULTI-LOCK SYSTEM AND POWER WINDOW DEVICES.INSPECT FOR DAMAGES	New	280.00	280.00
3	TO DISMANTLE RHS FRONT DOOR PANEL TRIM.TO REMOVE AND REINSTALL RHS WING MIRROR ASSY	New	300.00	300.00
4	TO DISMANTLE FRONT BUMPER,LHS FRONT FENDER,LHS HEADLIGHT,RHS SILL PANEL TRIM AND RHS REAR DOOR.TO REPAIR RHS FRONT DOOR AND RHS REAR FENDER.TO RENEW FRONT BUMPER,LHS FRONT FENDER,LHS HEADLIGHT AND RHS REAR DOOR.RE-ORGANISE CRASH MANAGEMENT COMPONENTS.REINSTALL ALL PARTS REMOVED	New	5,200.00	1,750.00
5	TO RESPRAY FRONT BUMPER,LHS FRONT FENDER,RHS FRONT DOOR AND RHS REAR DOOR,RHS SILL PANEL TRIM AND RHS REAR FENDER	New	3,500.00	2,750.00
6	TO RENEW LHS FRONT RIM AND RHS REAR RIM.TO CARRY OUT WHEEL ALIGNMENT	New	320.00	320.00
7	TO CARRY OUT DIAGNOSTIC CHECK	New	192.00	192.00
Gross Labour Cost (S\$)			10,272.00	6,072.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >