

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Friday, 13 December 2019 9:04 AM
To: 'Claims'; SUR
Subject: RE: OWN DAMAGE CLAIM FOR SKK 6248 Claims Dept
<claims@premiumauto.com.sg>-DOA: 8/9/2019 (AIG REF: 3860980651SG)
Attachments: Adjuster Report.pdf; photo.pdf

Dear Troy,

Refer attach.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Thursday, 12 December 2019 8:40 AM
To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Cc: 'Claims' <claims@premiumauto.com.sg>
Subject: RE: OWN DAMAGE CLAIM FOR SKK 6248 Claims Dept <claims@premiumauto.com.sg>-DOA: 8/9/2019 (AIG REF: 3860980651SG)

Dear Veron,

Can I have the Survey report of SKK6248A?

Thanks

Best Regards,

TRoy Goh

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: Claims Dept [<mailto:claims@premiumauto.com.sg>]

Sent: Thursday, 12 December 2019 8:37 AM

To: 'Claims'

Cc: 'Claims'

Subject: FW: OWN DAMAGE CLAIM FOR SKK 6248 Claims Dept <claims@premiumauto.com.sg>-DOA: 8/9/2019 (AIG REF: 3860980651SG)

resent

Thank you.

Best Regards,

Tony Foong

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Singapore 408699

p. +65 6366 2323, d. +65 67689911

e.<mailto:claims@premiumauto.com.sg> w. www.audi.com.sg

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From: Veron Chen (LKKAuto) [<mailto:veronchen@lkkauto.com>]

Sent: Thursday, 28 November 2019 10:08 AM


To: Hunchung.Gan@aig.com

Cc: (nora.khai@premiumauto.com.sg); claims@premiumauto.com.sg; SUR; Fong, Andy-SY; Koh, Victor-CK

Subject: OWN DAMAGE CLAIM FOR SKK 6248 Claims Dept <claims@premiumauto.com.sg>-DOA: 8/9/2019 (AIG REF: 3860980651SG)

Dear Hun Chung,

Please kindly assist.



Thu 28/11/2019 8:13 AM
Claims <claims@premiumauto.com.sg>
RE: OWN DAMAGE CLAIM FOR SKK 6248 A-DOA: 8/9/2019

To Veron Chen (LKKAuto)
Cc nora.khai@premiumauto.com.sg; 'Claims'

Dear Veron,

Kindly assist to get AIG Officer in-charge to contact the owner of this vehicle. Mr. Steve 96666980.

Please note his queries below,

He was shocked to find out his NCD reduced to 20% and clarify is this accident his fault as full excess waiver wa

He wants someone from AIG to call him after lunch 1pm.

Thank you

Best Regards,
TRoy Goh
Claims Advisor

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Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

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