

(INSUR)

INS. CASE OWNER:

Jusay.

CC 4 / FWD1901

7262, A

LKK:
IDAC:

Surveyor:

Adrian

DOI:

ASSIGNMENT

2/10/19

Date / Time:

1/10/19

Registered in Merimen:

2/10/19

Pre-assign / CCU / FTE



Insured Vehicle No.:

SLP 3A51J

Name of Insured:

LHW Yong Kung

Insured Tel No.:

HP:

Excess Sec II :\$

D.O.A.:

26/9/19

Is driver the owner?

(YES / NO)

Nature of Accident:

Claim No.:

1201900029051

Policy No.:

PWPVW19-00007720

Make / Model:

HONDA

Place of Accident:

Dun4606 BR

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

SJB 4047J

INSRS:
WSP:
Tel:
Liability:
RMKS:Advance
AutoINSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/ Time

SJB 4047J

SJB 4047J

STAGE

DATE / PIC

Non-Reporting 1st:

Non-Reporting 1st (2nd):

Non-Reporting 1st (Final):

Notification 1st (if non-pickup):

Call OI:

After call 1st to OI:

Documentation Check List: Handler Typist

Notification 1st (if non-pickup)

After call 1st to OI:

Authorization To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

9/10/19

Sent By:

CH

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

\$

S\$

(days) Reduction:

%

Email ☐Call ☐

FINAL SETTLEMENT

Date/Time:

2/12/19

Confirm with Xavior

Email ☒Call ☐

Final Liability:

%

100

(Agreed / Assessed)

BOLA S/N No.:

22

If NO for B 28, Ass. Lia:

Repair Cost:

\$

3200.00

Loss of Rental (LOR):

\$

S\$

(days)

Loss of Use (LOU):

\$

240.00

(S 60 x 4 days)

Loss of Income (LOI):

\$

S\$

(S x days)

LOR only ☐LOU only ☒LOR + LOU ☐LOR + LOU ☐

(Tick only one)

GIA/LTA Search

\$

S\$

7.45

Medical:

\$

S\$

Disbursement:

\$

S\$

(e.g. Tow/ Independent)

Legal Cost

\$

S\$

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

\$350.00

Total:

\$

3247.45

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email ☒Call ☐

Payee 1:

\$

3247.45

Name 1:

Advance Auto Storage

Payee 2 (Strike if N.A.):

\$

S\$

Name 2:

Payee 3 (Strike if N.A.):

\$

S\$

Name 3:

MADE BY:

Adrian

REF:

FWD

ASSIGNMENT

From:

Date:

2/10/2019

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: SJZ 4047J

at Workshop n/s: Advance Auto

at 23 Kala Bukit Ave 4 #04-01

Insured:

Policy No:

Claims No:

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Est. or Market Value:

IDAC Accident Rpt: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: 03 days Res: Yes or No

Lum Sum: 20 % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No:

SJZ4047J.

Vt Regn:

2010 Nov

Type: ☒ M/Car / ☐ M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Volkswagen Scirocco C.C. 1390

Colour:

White.

A/C: Insured / Std / NI / NA

Sp. Reading:

184358

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

WVWZZZ13ZBV015214

Gen. Cond: ☒ Good / Fair / Poor / Burnt

Steering: ☒ In order / Jammed / Leaked / Burnt or

Brake: ☒ In order / Jammed / Leaked / Burnt or

Mod: ☒ Nil / ☒ STD A/Rim or

Tyre Size:

F: 225/40R18.

R: 225/40R18.

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Newton.

Front

Rear

R/Bal:

06

mm

R/Bal:

06

mm

L/Bal:

06

mm

L/Bal:

06

mm

D.O.A.

D.O.I.

02/10/19.

Survey held at

Advance.

Des. of Damages: Frt ☒ Rear ☐ O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

TP FWD.

US \$ 3000 Cred # 15780 / 84%

MV: 23k

PV: 17.2k

Nett: 5.8k

Date/Time, File Pass to:

☐

: Prel. Report

1)

☐

: Final Report

Date/Time, File Return to:

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

3 = PS 34

Phone:

Video:

19/11

Artd Fee:

☐

: Site Insp: 1\$

☐

: Interview: 1\$

☐

: Tech. Insp: 1\$

☐

: Visual Insp: 1\$

Report Format:

Lump Sum / H.R. 1\$

ADVANCE AUTO GARAGE

23 Kaki Bukit Avenue 4
VICOM KAKI BUKIT INSPECTION CENTRE
#04-01 SINGAPORE 415933
Tel: +65 9007 9247
Email: advanceag@hotmail.com
Reg No: 53395571L

TO	:	DATE	:	13/8/2019
ATTENTION	:	MOTOR INSURANCE CLAIM	JOB TYPE :	T/P CLAIM
ESTIMATE REPORT	:	TP FWD Xiao Tony		
VEHICLE DETAILS				
VEHICLE NO	:	SJZ4047J		
VEHICLE MODEL	:	VOLKSWAGEN SCIROCCO		
CHASSIS NO	:	WVWZZZ3ZBV015214		
ACCIDENT DETAILS	DATE	:	26/09/2019	
	TIME	:	10:55PM	
THIRD PARTY REQUESTOR / CONTACT	:	XAIVER		

CLAIM DETAILS: PARTS

	ITEMS	QTY	UNIT PRICE	TOTAL	
1	REAR TAILGATE	1	\$ 2,720.00	\$ 2,720.00	X
2	REAR TAILGATE HINGE	2	\$ 100.00	\$ 200.00	X
3	REAR TAILGATE ABSORBER	2	\$ 250.00	\$ 500.00	X
4	REAR TAILGATE LOGO	1	\$ 160.00	\$ 160.00	X
5	REAR TAILGATE EMBLEM "SCIROCCO"	1	\$ 120.00	\$ 120.00	X
6	REAR TAILGATE INNER TRIM BOARD	1	\$ 350.00	\$ 350.00	X
7	REAR TAILGATE INNER HANDLE	1	\$ 100.00	\$ 100.00	X
8	REAR WINDSCREEN MOULDING	1	\$ 150.00	\$ 150.00	X
9	TAILGATE WEATHER STRIPE	1	\$ 250.00	\$ 250.00	X
10	REAR NUMBER PLATE LAMP (SET)	1	\$ 150.00	\$ 150.00	X
11	TAILGATE LOCK	1	\$ 150.00	\$ 150.00	X
12	TAILGATE LOCK CATCH	1	\$ 45.00	\$ 45.00	X
13	REAR BUMPER	1	\$ 2,020.00	\$ 2,020.00	X 1207
14	REAR BUMPER REVERSE SENSOR	2	\$ 250.00	\$ 500.00	✓
15	REAR BUMPER CENTER RETAINER	1	\$ 180.00	\$ 180.00	✓
16	REAR BUMPER SIDE RETAINER	2	\$ 110.00	\$ 220.00	✓
17	REAR BUMPER REFLECTOR	2	\$ 140.00	\$ 280.00	X
18	REAR BUMPER REINFORCEMENT BAR	1	\$ 995.00	\$ 995.00	X 515
19	REAR END PANEL	1	\$ 3,600.00	\$ 3,600.00	✓
20	REAR END PANEL TOP GARNISH	1	\$ 200.00	\$ 200.00	✓
21	REAR TAIL LIGHT	2	\$ 930.00	\$ 1,860.00	✓

TOTAL PRICE: \$ 14,750.00

2622
235980

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	904D
Vehicle Details	
Vehicle No.:	SJZ4047J
Vehicle to be Exported:	Yes
Intended Deregistration Date:	03 Oct 2019
Vehicle Make:	VOLKSWAGEN
Vehicle Model:	SCIROCCO 1.4L AT TSI 1372Q5
Primary Colour:	White
Manufacturing Year:	2010
Engine No.:	CAV230225
Chassis No.:	WVWZZZ13ZBV015214
Maximum Power Output:	118.0 kW (158 bhp)
Open Market Value:	\$24,809.00
Original Registration Date:	23 Nov 2010
First Registration Date:	23 Nov 2010
Transfer Count:	5
Actual ARF Paid:	\$24,809.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	22 Nov 2020
PARF Rebate Amount:	\$13,644.00
Intended COE Rebate Details	
COE Expiry Date:	22 Nov 2020
COE Category:	A - Car (1600cc & below)
COE Period(Years):	10
QP Paid:	\$31,510.00
COE Rebate Amount:	\$3,579.00
Total Rebate Amount:	\$17,223.00

The information contained herein is correct as at 03 Oct 2019

OK



5 Years COE Selling At \$34800, Full Lon Available. Tip Top Condition. Come And Have A Ride.

Posted: 27-Sep-2019 Tags: 2010 Volkswagen Scirocco, 2010 Volkswagen scirocco, Volkswagen Scirocco, Volkswagen scirocco, Volkswagen, Scirocco, scirocco, Used Volkswagen

PREMIUM AD



☐ Volkswagen Scirocco 1.4A TSI \$54,800 \$5,480 /yr 31-Mar-2010 1,390 cc 111,000 km Sports Available

Just Arrived! Well Maintained By Previous Owner And New Paintwork! High Loan With High Trade In Available. Price Negotiable. Call Now Or Visit Our Showroom Today.

Posted: 21-Sep-2019 Tags: 2010 Volkswagen Scirocco, 2010 Volkswagen scirocco, Volkswagen Scirocco, Volkswagen scirocco, Volkswagen, Scirocco, scirocco, Used Volkswagen



☐ Volkswagen Scirocco 2.0A TSI \$66,800 \$6,670 /yr 09-Apr-2010 1,984 cc 160,000 km Sports Available

Well Taken Care By Fussy Owner, All Maintain By One Reputable Volkswagen Workshop For Pass 6 Years. Flexible Loan Package And High Trade In Available! Call Us Now For A Non Obligation Discussion.

Posted: 30-Sep-2019 Tags: 2010 Volkswagen Scirocco, 2010 Volkswagen scirocco, Volkswagen Scirocco, Volkswagen scirocco, Volkswagen, Scirocco, scirocco, Used Volkswagen

PREMIUM AD



☐ Volkswagen Scirocco 1.4A TSI \$35,800 \$7,150 /yr 20-Apr-2010 1,390 cc 97,000 km Sports Available

COE Specialist With More Than 150 Positive Reviews And 100% Immediate Loan Approval! Original Paintwork Well Taken Care Of By Previous Owner! Priced Lowest In The Market With The Best Engine Condition! Superbly Well Maintained By Previous Owner Who Only E...

Posted: 20-Sep-2019 Tags: 2010 Volkswagen Scirocco, 2010 Volkswagen scirocco, Volkswagen Scirocco, Volkswagen scirocco, Volkswagen, Scirocco, scirocco, Used Volkswagen

PREMIUM AD



Find the right car through consignment.

Purchase pre-loved, owner consigned cars at affordable prices through our dedicated consignment agents. Arrange a test drive today.

Find out more!



☐ Volkswagen Scirocco 1.4A TSI \$62,800 \$6,270 /yr 22-Apr-2010 1,390 cc 104,000 km Sports Available

Full Loan Available At \$900 Plus, We Can Help To Convert To Z10 Usage If Needed, In House Loan Or Bank Loan Available! Fast, Easy And Flexible Loan Approval! We Are sgCarMart Premium Dealer! Buy With Confidence! Viewing And Test Drive Available Daily Including...

88 Motor Trading
Posted: 19-Sep-2019 Tags: 2010 Volkswagen Scirocco, 2010 Volkswagen scirocco, Volkswagen Scirocco, Volkswagen scirocco, Volkswagen, Scirocco, scirocco, Used Volkswagen

PREMIUM AD



☐ Volkswagen Scirocco 1.4A TSI Sunroof (New 5-yr COE) \$36,900 \$7,370 /yr 11-May-2010 1,390 cc 105,856 km Sports Available

Cheaper In Town, Sporty Signature White Scirocco! Smooth Engine, Gearbox And Interior In Showroom Condition! Easy To Maintain Unit, Immaculate Condition, Depreciation Is Even Cheaper, Do Not Miss, Bank And In House Loan Available! Trade In Welcome. Call For Appo...

Posted: 17-Sep-2019 Tags: 2010 Volkswagen Scirocco, 2010 Volkswagen scirocco, Volkswagen Scirocco, Volkswagen scirocco, Volkswagen, Scirocco, scirocco, Used Volkswagen



☐ Volkswagen Scirocco 1.4A TSI \$54,800 \$5,480 /yr 22-Jul-2010 1,390 cc 109,018 km Sports Available

Must View, Best Condition. Without COE Renewer \$23,800, Optional 5 Years COE Renewal For \$39,800, Free Extended Warranty. 100% Accident Free. Selling Cheap! Hurry! View Now, 90% Flexible Loan Of Car Price. We Provide The Lowest Interest Rate. Flexible Loan And...

Classic Credit Pte Ltd
Posted: 12-Sep-2019 Tags: 2010 Volkswagen Scirocco, 2010 Volkswagen scirocco, Volkswagen Scirocco, Volkswagen scirocco, Volkswagen, Scirocco, scirocco, Used Volkswagen



☐ Volkswagen Scirocco 1.4A TSI \$23,300 \$11,050 /yr 17-Sep-2010 1,390 cc 133,000 km Sports Available

Some Say It Is An Icon Reborn. Good Looking, Well Built And Well Sorted Coupe With Power And Classless Appeal. Extensive Major Wear And Tear Replacement All Done Over The Past Few Months. Option To Buy With 5/10 Yr COE Available! Impressive Condition, Well Main...

Pang's Motor Trading Pte Ltd
Posted: 04-Oct-2019 Tags: 2010 Volkswagen Scirocco, 2010 Volkswagen scirocco, Volkswagen Scirocco, Volkswagen scirocco, Volkswagen, Scirocco, scirocco, Used Volkswagen



☐ Volkswagen Scirocco 1.4A TSI \$39,900 \$7,970 /yr 09-Nov-2010 1,390 cc - Sports Available

Without COE Renewal \$24900! Sporty Signature White Scirocco! Fully Serviced At Agent, Smooth Engine, Gearbox And Interior In Showroom Condition! Easy To Maintain Unit, Immaculate Condition, Depreciation Is Even Cheaper, Do Not Miss, Bank And In House L...

Posted: 24-Sep-2019 Tags: 2010 Volkswagen Scirocco, 2010 Volkswagen scirocco, Volkswagen Scirocco, Volkswagen scirocco, Volkswagen, Scirocco, scirocco, Used Volkswagen



☐ Volkswagen Scirocco 1.4A TSI \$39,800 \$7,950 /yr 10-Nov-2010 1,390 cc 140,065 km Sports Available

Flexible Bank, In House Loan And Full Loan Available! 10 Years Renewal Option Available! Original Paintwork. Affordable Powerful Sporty Hatchback With 158 BHP. Extremely Well Maintained And Serviced By Previous Owner. Hurry Call Now Before It's Gone Again!

SKL Automobile Pte Ltd
Posted: 20-Sep-2019 Tags: 2010 Volkswagen Scirocco, 2010 Volkswagen scirocco, Volkswagen Scirocco, Volkswagen scirocco, Volkswagen, Scirocco, scirocco, Used Volkswagen

UNPUBLISHED HISTORY

Compare



☐ Volkswagen Scirocco 1.4A TSI Sunroof \$24,900 \$10,720 /yr 22-Nov-2010 1,390 cc 119,905 km Sports Available

Sporty Signature White Scirocco! New Set Of Tyres Just Changed, Smooth Engine, Gearbox And Interior In Showroom Condition! Easy To Maintained Unit, Immaculate Condition, Depreciation Is Even Cheaper, Do Not Miss, Bank And In House Loan Available! Trade In Welco...

☆ Posted: 26-Apr-2019 Tags: 2010 Volkswagen Scirocco, 2010 Volkswagen scirocco, Volkswagen Scirocco, Volkswagen scirocco, Volkswagen, Scirocco, scirocco, Used Volkswagen



☐ Volkswagen Scirocco 1.4A TSI \$23,800 \$9,760 /yr 03-Dec-2010 1,390 cc 149,000 km Sports Available

Well Maintained, Excellent Condition, Accident Free, Bank And In House Loan Available, Trade In Are Welcome, Powerful Engine And Smooth Transmission, Buy With Confidence! Call Us Now To Make An Appointment To Viewing.

☆ Posted: 27-Apr-2019 Tags: 2010 Volkswagen Scirocco, 2010 Volkswagen scirocco, Volkswagen Scirocco, Volkswagen scirocco, Volkswagen, Scirocco, scirocco, Used Volkswagen



☐ Volkswagen Scirocco 1.4A TSI \$30,888 \$15,720 /yr 03-Dec-2010 1,390 cc 140,000 km Sports Available

Full Scirocco R Bodykit, 18" Rays Sports Rim, Bcbr Coilover, Eisenmann Quad Approved Exhaust System, Alcon Big Brake Kit, Roof Spoiler, Hid Headlamp, Led Front Bumper Signal, Savonni Bow, Stage 2 Tuned, Led Interior Light, Open Pod Air Filter, Cf Door Handle, Both Mirr...

☆ Posted: 25-Apr-2019 Tags: 2010 Volkswagen Scirocco, 2010 Volkswagen scirocco, Volkswagen Scirocco, Volkswagen scirocco, Volkswagen, Scirocco, scirocco, Used Volkswagen



☐ Volkswagen Scirocco 1.4A TSI \$22,300 \$8,400 /yr 07-Dec-2010 1,390 cc - Sports Available

Consignment Unit, Sporty White! Just Done Servicing. Well Maintained, Working Well. Please Call For Viewing Appointment In Advance.

☆ Posted: 07-Oct-2019 Tags: 2010 Volkswagen Scirocco, 2010 Volkswagen scirocco, Volkswagen Scirocco, Volkswagen scirocco, Volkswagen, Scirocco, scirocco, Used Volkswagen

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Make Model Price Depreciation Reg Date Eng Cap Mileage Veh Type Status

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SHORTLISTED: 000000

Compare

Nivitha (LKK Auto)

From: josey.loh@fwd.com
Sent: Tuesday, 1 October 2019 4:53 PM
To: admin-a@lkkauto.com; assignments@lkkauto.com
Cc: motorclaims.sg@fwd.com
Subject: FW: Accident on 26.09.2019 between SJZ4047J and SLP3951J along Junction of Punggol Drive and Edgefield Plains (Our Ref: PNPV2019-00007720)
Attachments: GIA report for SJZ4047J.PDF

Hi LKK team,

Please refer to the email below and liaise with TP repairer for survey arrangement.

Attached is TP GIA report.

Please create the case in Merimen. Our insured has yet reported the accident to us.

Thank you.

Regards,
Josey

From: Advance Auto Garage [mailto:advanceag@hotmail.com]
Sent: Tuesday, 1 October, 2019 3:21 PM
To: Josey Loh Kah Wai - SGUser <josey.loh@fwd.com>; Advance Auto Garage <advanceag@hotmail.com>
Cc: Motor Claims SG - SG Common <motorclaims.sg@fwd.com>
Subject: RE: Accident on 26.09.2019 between SJZ4047J and SLP3951J along Junction of Punggol Drive and Edgefield Plains (Our Ref: PNPV2019-00007720)

WITHOUT PREJUDICE

Dear Josey,

I would like to appoint the following for my pre-repair inspection:

1. LKK AUTO CONSULTANTS PTE LTD

Vehicle is already at below mentioned workshop ready for pre repair inspection. Thank you

Best Regards

*Xavier Lim
(+65) 9007 9247
Advance Auto Garage
23 Kaki Bukit Ave 4 #04-01
Singapore (415933)*

Veh In

From: josey.loh@fwd.com [mailto:josey.loh@fwd.com]
Sent: Tuesday, October 1, 2019 3:10 PM
To: advanceag@hotmail.com
Cc: motorclaims.sg@fwd.com

Subject: RE: Accident on 26.09.2019 between SJZ4047J and SLP3951J along Junction of Punggol Drive and Edgefield Plains (Our Ref: PNPV2019-00007720)

WITHOUT PREJUDICE

Dear Xavier,

Please find our panel surveyors as follows: -

1. LKK AUTO CONSULTANTS PTE LTD
2. INFINITI APPRAISAL SERVICE
3. AJAX INSPECTION SERVICES PTE LTD
4. RT Appraisal Pte Ltd

If you are not agreeable to any of the above, we reserve our rights to request for pre-repair inspection of your client's vehicle.

We look forward to receiving your reply.

Thank you.

****Please note that we do not accept fax. Hence, please send in any correspondences related to Motor Claims via e-mail to motorclaims.sg@fwd.com. Thank you.***

Kind Regards

Josey Loh

Executive, Claims

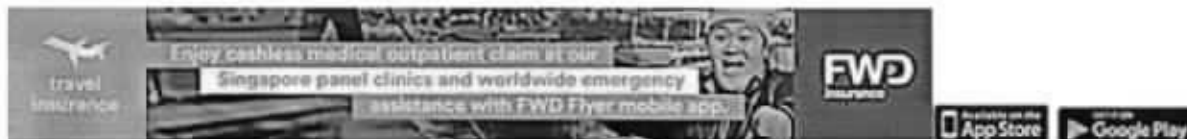
FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

T (65) 6727 5872

E josey.loh@fwd.com

W fwd.com.sg



From: Advance Auto Garage [<mailto:advanceag@hotmail.com>]

Sent: Tuesday, 1 October, 2019 1:43 PM

To: Motor Claims SG - SG Common <motorclaims.sg@fwd.com>

Subject: Accident on 26.09.2019 between SJZ4047J and SLP3951J along Junction of Punggol Drive and Edgefield Plains

Importance: High

Our Ref: AAG.20191001

Your Ref: SLP3951J

PRE-REPAIR INSPECTION NOTICE

Dear Sirs,

We act for TEO BENG KEONG, owner of SJZ4047J that was damaged as a result of the above accident.

Attached is our client's GIA Report of the Accident for your attention and records.

Please take note that our client's motorcar is presently located at his repairer's workshop,

Advance Auto Garage

23 Kaki Bukit Ave 4, #04-01

Vicom Kaki Bukit Inspection Centre

Singapore 415933

TEL: 9007 9247

Email: advanceag@hotmail.com

ATTN: Xavier Lim

In the circumstances, kindly let us know within 2 (two) working days from your receipt of this Notice if you will be conducting a pre-repair inspection of our client's vehicle.

As provided by NIMA Protocol, take note that our client shall proceed to appoint his own surveyor and repair his vehicle without any further reference to you, if we do not hear from you within the next 2 (two) days.

Best Regards

Xavier Lim
(+65) 9007 9247
Advance Auto Garage
23 Kaki Bukit Ave 4 #04-01
Singapore (415933)

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ADVANCE AUTO GARAGE

23 Kaki Bukit Ave 4 #04-01

Vicom Inspection Centre, Singapore 415933

Tel: 9007 9247

Reg. No. : 53395571L

MOTOR CLAIM DISCHARGE

INSURED: Teo Beng Keong

VEHICLE REGISTRATION NO. : SJZ4047J POLICY NO. : 5099116341-01

ACCIDENT CLAIM NO. : AAG. 20191001

I/We confirm that I/We have taken delivery of Vehicle Registration No. SJZ4047J

from the repairers, Messrs Advance Auto Garage

and that all necessary repairs as a result of an accident in which the said vehicle was in on or
about the 26/09/2019 have been completed to my / our satisfaction, and that

I / We have no further claim on the above company in Respect thereof.

Date: 05/10/2019 Signature: 

Co's Stamp: _____ NRIC No : 57025904D

26/09/2019 - Accident

02/10/2019 - PRI

03/10/2019 - repairs

04/10/2019 - repairs

05/10/2019 - repairs & hand over

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	02 Oct 2019 15:39	Cim Dtl Modified	Claimant's Name: -> TEO BENG KEONG. Claimant's ID: -> S7025904D.	[A] Lau Shu Pei
2	02 Oct 2019 15:39	Cim Veh Model Changed	(201628) VOLKSWAGEN SCIROCCO 1.4 TSI (A).	[A] Lau Shu Pei
3	02 Oct 2019 15:39	Cim Created	Reg No: SJZ4047J. Acct Date: 2019/09/26. Claim Type: TP. Insurer: FWD Singapore Pte. Ltd. (HQ). TP Insurer: NTUC Income Insurance Co-operative Ltd (HQ). Workshop: Advance Auto Garage (HQ)	[A] Lau Shu Pei
4	02 Oct 2019 15:39	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):: RR Region: FWD - Ext Auto Adj Assignment. Suggested Adj. : LKK Auto Consultants Pte Ltd.	[A] Lau Shu Pei
5	02 Oct 2019 15:39	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/10/11	[A] Lau Shu Pei
6	02 Oct 2019 15:39	Adj Mandate Set	Approved:0.00,Reinsp:Adj decides.	[A] Lau Shu Pei
7	02 Oct 2019 15:39	Label Added	(20005):Direct Settlement .	[A] Lau Shu Pei
8	02 Oct 2019 15:39	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] Lau Shu Pei
9	02 Oct 2019 18:56	Cim Registration Modified	Pol No:->PNPV2019-00007720.	[I] Josey Loh
10	09 Oct 2019 16:46	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2019/10/11	[A] CHEW HSIAD TONG
11	21 Oct 2019 13:33	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
12	21 Oct 2019 13:33	Cim Dtl Modified	JPJ Reg. Date: -> 2010/11/23.	[A] JOANNE LEE KHANG MIN
13	21 Oct 2019 13:33	Cim Details Notified		[A] JOANNE LEE KHANG MIN
14	01 Nov 2019 08:12	Adj Mandate Request	Cur.Req:3247.45:LIABILITY: 100%(BOLA 27) QUANTUM: (a) COR: \$3,000.00 + (b) LO U: \$240.00 (4days x \$60.00) + (c) DISBURSEMENT: \$7.45 Total: a+b+c = \$3,247.45 * VEH MODEL: Volkswagen Scirocco(1390cc). FOR YOUR APPROVAL/INSTRUCTION.	[A] CHEW HSIAD TONG

Date From



Date To



Audit Type None

Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Billing Ref No	Billing Date	Billing Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2300609	02 Oct 2019 18:56:12	TP Case (Insurer)	Motor	FWD Singapore Pte. Ltd. (HQ)	FWD Singapore Pte. Ltd. (HQ)	SJZ4047J	DAVE CHIN YONG KANG	xx.xx
2307776	09 Oct 2019 16:46:12	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SJZ4047J	SLP3951J	11.77

Print Received Message

This mail is associated with :

***SJZ4047J (1201900029081)**
[SLP3951J]
TP
TEO BENG KEONG
Sep 26 2019 10:00PM
[Dave Chin Yong Kang]
Advance Auto Garage

From FWD Singapore Pte. Ltd. (HQ) (FWD_SG), sent on 21/11/2019 15:34 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$3247.45) - SJZ4047J - Claim Handler: Josey Loh

Approved:3247.45.

Hsiao Tong (LKKAUTO)

From: Advance Auto Garage <advanceag@hotmail.com>
Sent: Saturday, 30 November 2019 1:00 PM
To: Hsiao Tong (LKKAUTO); Advance Auto Garage
Subject: RE: Your Ref: SJZ4047J // Our Ref: CC4/FWD19017362/Apb3 [ACCIDENT INVOLVING SLP 3951J(FWD) AND SJZ 4047J ON 26/09/2019]

Our Ref: **SJZ4047J**
Your Ref: CC4/FWD19017362/Apb3

WITHOUT PREJUDICE

Provided always that this discharge of my claims for damages relating to the damage to my vehicle shall not prejudice or affect my further claim for general and special damages for any personal injuries sustained in the same accident.

Dear Hsiao Tong,

Thank you for the offer.

With reference to the stated accident,

I am willing to accept the offer as below:

1. Cost of Repair	\$ 3,000.00
2. Loss of Use (4days x \$60.00)	\$ 240.00
3. LTA/GIA Search Fee	\$ 7.45
Total	\$ 3,247.45

Thank you for your help. Kindly take this acknowledgement of offer for your forward action.

Best Regards,

*Xavier Lim
(+65) 9007 9247
Advance Auto Garage
23 Kaki Bukit Ave 4 #04-01
Singapore (415933)*

From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]
Sent: Saturday, November 30, 2019 10:42 AM
To: Advance Auto Garage
Subject: Your Ref: SJZ4047J // Our Ref: CC4/FWD19017362/Apb3 [ACCIDENT INVOLVING SLP 3951J(FWD) AND SJZ 4047J ON 26/09/2019]

Your Ref: **SJZ4047J**
Our Ref: CC4/FWD19017362/Apb3

Without Prejudice

Dear Sirs/Mdm,

ACCIDENT INVOLVING SLP 3951J(FWD) AND SJZ 4047J ON 26/09/2019

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair	\$ 3,000.00
2. Loss of Use (4days x \$60.00)	\$ 240.00
3. LTA/GIA Search Fee	\$ 7.45
Total	\$ 3,247.45

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	02 Oct 2019 Edit Reg		01 Oct 2019 00:00 Edit Adj Rpt	\$3,000.00 Edit Estimates	\$3,000.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	Chin Yong Kang, ID: S81270301								
Main Claimant:	TEO BENG KEONG, ID: S7025904D								
Vehicle Reg. No.:	SJZ4047J	Date of Loss:	26/09/2019 22:00 - :59 [106 Months and 3 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 1201900029081	Policy/Cover Note No.:	PNPV2019-00007720 (Comprehensive)						
Vehicle Reg. No. (Insured):	SLP3951J	Policy No. (Claimant):	5099116341-01						
		Excess:							
Repairer:	Advance Auto Garage (HQ) 23 KAKI BUKIT AVENUE 4 #04-01 AAS KAKI BUKIT CENTRE, 415933 Kaki Bukit - Tel:								
Handling Insurer:	FWD Singapore Pte. Ltd. (HQ) - Tel: 6727 5700 ... [Handled by Josey Loh]								
Claimant's Insurer:	NTUC Income Insurance Co-operative Ltd (HQ) - Tel:								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 11/10/2019]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> FWD_SG (21/11/2019): Alert - Adj Mandate Approved (\$3247.45) - SJZ4047J - Claim Handler: Josey Loh 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SJZ4047J (1201900029081)
[SLP3951J]
TP
TEO BENG KEONG
Sep 26 2019 10:00PM
[Chin Yong Kang]
Advance Auto Garage

Upload Documents Upload Photos Compose New Letter			View View in Browser	
Letters/Correspondences			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	(Draft)	Third Party Express Settlement - Payment Breakdown		Edit
Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	09/10/19 16:46	Adjuster Immediate Advice		Load HTM
Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	07/10/19 15:03	General View		Load JPG
2	07/10/19 15:03	General View		Load JPG
3	07/10/19 15:03	General View		Load JPG
4	07/10/19 15:03	General View		Load JPG
5	07/10/19 15:03	General View		Load JPG
6	07/10/19 15:03	General View		Load JPG
7	07/10/19 15:03	General View		Load JPG
8	07/10/19 15:03	General View		Load JPG
9	07/10/19 15:03	General View		Load JPG
10	07/10/19 15:03	General View		Load JPG
11	07/10/19 15:03	General View		Load JPG
12	07/10/19 15:03	Reinspection Photo		Load JPG
13	07/10/19 15:03	Reinspection Photo		Load JPG
14	07/10/19 15:03	Reinspection Photo		Load JPG
15	07/10/19 15:03	Reinspection Photo		Load JPG
16	07/10/19 15:03	Reinspection Photo		Load JPG
17	07/10/19 15:03	Reinspection Photo		Load JPG
18	07/10/19 15:03	Reinspection Photo		Load JPG
19	07/10/19 15:03	Reinspection Photo		Load JPG
20	07/10/19 15:03	Reinspection Photo		Load JPG
21	07/10/19 15:03	Reinspection Photo		Load JPG
22	07/10/19 15:03	Reinspection Photo		Load JPG
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	02/10/19 15:40	EMAIL FROM FWD DD 01102019		Load PDF
2	02/10/19 15:41	TP GIA REPORT		Load PDF
3	09/10/19 16:30	TP_ESTIMATE_MARKED		Load PDF
4	01/11/19 08:10	LOD		Load PDF
5	01/11/19 08:10	Authorisation to Act		Load PDF
6	01/11/19 08:10	LTA Search Fee		Load PDF
7	09/12/19 08:40	WORKSHOP INVOICE		Load PDF
8	09/12/19 08:40	Release Voucher		Load PDF
No	Finalized On	FWD Singapore Pte. Ltd. (HQ)	Thumbnail	Print
1	02/10/19 18:56	E-filed GIA report		Load PDF

Documents Checklist

DOCUMENTS CHECKLIST[Reset](#) [Save](#) [Print](#)

There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

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v

Show Remarks To: ☐ Handling InsurerNote: Remarks are private unless you show it to other parties.

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SLP3951J (Insd veh)	Model:	VOLKSWAGEN SCIROCCO
	SJZ4047J (TP veh)		1.4 TSI (A)
Date of Accident:	26/09/2019		

Global Sum Settlement	:	[]	Yes	[X]	No	
Repair Estimate	:	\$			18,785.00	
Final Repair Cost	:	\$			3,000.00	
Loss of Use	:	\$			240.00	4.00 days at \$60.00 per day
Rental (if any)	:	\$			0.00	days
LTA / GIA Search Fee	:	\$			7.45	
Others:	:	\$			0.00	
	:	\$				
Final Settlement Sum	:	\$			3,247.45	

Is Third Party Workshop GIA Registered? [] YES [X] NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability ____ 100 ____ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: ____

BOLA Liability: ____ (%) Assessed Liability (*): ____ (%)

** Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.*

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	Advance Auto Garage	:	\$ 3,247.45
2)		:	\$
3)		:	\$

JOANNE LEE KHANG MIN

09 Dec
2019

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report;
Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/FWD19017362/APB3Q2

Date: 09/12/2019

REFERENCE

Handling Insurer: FWD Singapore Pte. Ltd. Policy No: PNPV2019-00007720

Claimant Vehicle No : SJZ4047J Insured Vehicle No : SLP3951J

Date of Loss: 26/09/2019 Nature of Claim: TP Claim No: 1201900029081

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SJZ4047J

Make & Model: VOLKSWAGEN SCIROCCO, 1.4 TSI (A)

Engine No: CAV230225

Reg. Date: 23/11/2010 (Man. Year: 2010)

Chassis No: WWWZZZ13ZBV015214

Colour: White

Odometer: 184388 km

Engine Capacity: 1390 cc

Market Value/New Car

Price: N/A

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 225/40 R18

Rear Tyre Size: 225/40 R18

Front Left Side: Neuton 6 mm

Rear Left Side: Neuton 6 mm

Front Right Side: Neuton 6 mm

Rear Right Side: Neuton 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	14,385.00	2,799.80	11,585.20	80.54
Miscellaneous Items	0.00	0.00	0.00	
Labour	4,400.00	1,040.00	3,360.00	76.36
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	18,785.00	3,839.80	14,945.20	79.56
Approved Total (Overridden) (S\$)		3,000.00		
Nett Amount (S\$)	18,785.00	3,000.00	15,785.00	84.03
+ Loss of Use (4.0 x S\$60.00/day) (S\$)		240.00		
+ Doc/Search Fee (S\$)		7.45		
Nett Liability (S\$)		3,247.45		

INSPECTION

Date of Assignment: 01/10/2019

Date Inspected: 02/10/2019 Inspected At:

Advance Auto Garage (HQ)
23 KAKI BUKIT AVENUE 4 #04-01
AAS KAKI BUKIT CENTRE
Singapore 415933

Estimated Period of Repair: 3.0 days

Adjuster: ADRIAN LING

Manager: CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference		
Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 21 Oct 2019)
Parts:	144	VOLKSWAGEN SCIROCCO 1.4 TSI (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SJZ4047J)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR TAILGATE	Not Necessary	2,720.00 FL	*- FL
2	2		*REAR TAILGATE HINGE	Not Necessary	200.00 FL	*- FL
3	2		*REAR TAILGATE ABSORBER	Not Necessary	500.00 FL	*- FL
4	1		*REAR TAILGATE LOGO	Not Necessary	160.00 FL	*- FL
5	1		*REAR TAILGATE EMBLEM SCIROCCO	Not Necessary	120.00 FL	*- FL
6	1		*REAR TAILGATE INNER TRIM BOARD	Not Necessary	350.00 FL	*- FL
7	1		*REAR TAILGATE INNER HANDLE	Not Necessary	100.00 FL	*- FL
8	1		*REAR WINDSCREEN MOULDING	Not Necessary	150.00 FL	*- FL
9	1		*TAILGATE WEATHER STRIPE	Not Necessary	250.00 FL	*- FL
10	1		*SET REAR NUMBER PLATE LAMP	Not Necessary	150.00 FL	*- FL
11	1		*TAILGATE LOCK	Not Necessary	150.00 FL	*- FL
12	1		*TAILGATE LOCK CATCH	Not Necessary	45.00 FL	*- FL
13	1		*REAR BUMPER	Deformed	2,020.00 FL	*1,207.00 FL
14	2		*REAR BUMPER REVERSE SENSOR	Damaged	500.00 FL	*500.00 FL
15	1		*REAR BUMPER CENTER RETAINER	Cracked	180.00 FL	*180.00 FL
16	2		*REAR BUMPER SIDE RETAINER	Necessary	220.00 FL	*220.00 FL
17	2		*REAR BUMPER REFLECTOR	Not Necessary	280.00 FL	*- FL
18	1		*REAR BUMPER REINFORCEMENT BAR	Bent	995.00 FL	*515.00 FL
19	1		*REAR END PANEL	Repair	3,600.00 FL	*- FL
20	1		*REAR END PANEL TOP GARNISH	Not Necessary	200.00 FL	*- FL
21	2		*REAR TAIL LIGHT	Not Necessary	1,860.00 FL	*- FL
22	1		*REAR NUMBER PLATE	Cut	50.00 FS	*30.00 FS
23	3		*SET REAR BUMPER CLIP	Necessary	60.00 FS	*30.00 FS
24	1		*SET REAR END PANEL TOP GARNISH CLIP	Not Necessary	20.00 FS	*- FS
25	1		*SET TAILGATE INNER TRIM BOARD CLIP	Not Necessary	20.00 FS	*- FS
26	3		*SET TAILGATE SCREWS	Not Necessary	60.00 FS	*- FS
27	1		*REVERSE CAMERA	Damaged	800.00 FS	*380.00 FS
28	1		*REAR END PANEL INSULATION SEAL	Not Necessary	100.00 FS	*- FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (S\$)	15,860.00	3,062.00
- List Item Discount on L Items 10.00/10.00% (S\$)	1,475.00	262.20
Total Parts (S\$)	14,385.00	2,799.80

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	PANEL BEATING ,REMOVE AND REFIT PARTS	New	1,600.00	400.00
2	SPRAY PAINTING TO AFFECTED AREA	New	1,600.00	500.00
3	TUFF COAT	New	120.00	40.00
4	LABOUR TO REMOVE AND REINSTALL REVERSE CAMERA AND WIRING CHECK	New	200.00	50.00
5	LABOUR TO REMOVE AND REFIT TAILGATE MECHANISM	New	200.00	0.00
6	LABOUR TO REMOVE AND REFIT REAR WINDSCREEN	New	200.00	0.00
7	REMOVE AND REFIX REVERSE SENSOR AND DISTANCE SETTING	New	100.00	50.00
8	WATER LEAKAGE TEST	New	80.00	0.00
9	TO CHECK DIAGNOSTIC OF VEHICLE MANAGEMENT /CONTROL UNITS ,RESET MEMORIES TO SPECIFICATIONS	New	300.00	0.00
Gross Labour Cost (S\$)			4,400.00	1,040.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >