

Xin Hua Workshop Pte Ltd
Letter of Demand

Our Ref: SLR6160U

04.05.2020

China Taiping Insurance(S) Pte Ltd

3 Anson Road

#16-00 Springleaf Tower

Singapore 079909

Dear Sir/Mdm:

**ACCIDENT INVOLVING SLR6160U AND SLN2077A ON 23-SEP-2019 AT/ALONG BKE
TOWARDS WOODLANDS**

**We are acting on behalf of the owner/driver to recover his vehicle damages and losses
sustainer in the above accident from the third party driver/ or insurers.**

<u>Description</u>					Amount
Repair Costs					\$ 12,021.70
Loss of Rental	\$120.00	X	8	days	\$ 1,027.20
Loss Of Use	\$0.00	X	0	days	\$ -
Search Fees (LTA)					\$ 7.45
Surveyor fees					\$ -
Others Claim					\$ -
Amount					\$ 13,056.35

Please look into our client claims and let us hear from you shortly.

Thank you



Kerry Tan

Xin Hua Workshop Pte Ltd

Tel : 8430 9812

email : xinhuaworkshop@gmail.com

Letter of Authorization

Accident Involving my vehicle SLR 6160U & SLN 2077A on 23/09/2019
at along BKE Towards Woodlands

I/We, Ong Hock Seng, owner of vehicle no. SLR 6160U
hereby authorize Xin Hua Workshop Pte Ltd to proceed with the repair for my
vehicle SLR 6160U which was damaged in the above accident.

I further authorize Xin Hua Workshop Pte Ltd to claim against the driver and/or the
owner of the other vehicle(s) involved in the said accident for the repair cost and the loss of
use/rental, and etc of my vehicle on my behalf and for the own benefit.

You are further authorized to appoint your solicitor and give instruction in my name for the purpose
of seeking recovery of the said cost of repairs and the loss of use/rental, and etc.

I further authorize you and/or your representative(s) to sign all and any documents including but not
limited to Release forms and Discharge Vouchers, so as to effect settlement of the repair costs, loss
of use/rental and etc, as well as legal fee and all disbursements related thereof.

I hereby undertake to co-operate with you and render you all the assistance (Including the re-
inspection of my vehicle an being a witness at trial) that may be necessary for you to recover the cost
of repairs and the loss of use of my vehicle against any party.



Signature/ Company Stamp

Name : Ong Hock Seng
NRIC No : S1612842B
Hp Tel : 9387 1000
Address : 17A Woodlands
Avenue 6 # 11-23
Singapore 738998

Date : 14/10/19

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSN3026671900

Claim No : : SNM19D204636-SLN2077A-THP

Claimant : ONG HOCK SENG

Amount : **S\$12,670.00**

Singapore Dollars Twelve Thousand Six Hundred Seventy Only

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SLR6160U

Insured Vehicle No. : SLN2077A

Date of Loss : 23/09/2019

Place of Accident : BKE TOWARDS WOODLANDS

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : TEO CHEE YONG

Driver Name : TEO KIM POH


from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) Global Sum	S\$ 12,670.00
	=====
TOTAL	S\$ 12,670.00
	=====

Claimant Name : ONG HOCK SENG

NRIC No : S1612842B

Signature : 

Date : 25/01/2021

"WITHOUT PREJUDICE FOR ANY OTHER CLAIMS"

Xin Hua Workshop Pte Ltd
23 Kaki Bukit Avenue 4, #04-01(SouthWing) Singapore 415933
Tel : 6844-1985 Fax : 6844-5185
Business Reg No. 201838521G

Bill To

China Taiping Insurance(S) Pte Ltd
3 Anson Road
#16-00 Springleaf Tower
Singapore 079909

Invoice Date : 04-May-20
Invoice No : P20-0003
Vehicle No. : SLR6160U
Accident Date : 23-Sep-19

Item No	Description	Quantity	Unit Price	Amount
1	Repair as per surveyor recommend repair cost.	1		\$12,021.70
<u>Remarks</u>			Sub Total	\$12,021.70
			Amount Due	\$12,021.70

for Xin Hua Workshop Pte Ltd


AUTHORISED SIGNATURE





AlpineCarRental

TAX INVOICE

GST Reg no.: M2-0094320-1

Co. Reg no.: 199003483E

ONG HOCK SENG
17A WOODLANDS AVE 6
#11-23
SINGAPORE 738998

INVOICE NO: **REN-20IR01930R**

DATE: **14-Oct-19**

DESCRIPTION	AMOUNT
CAR NO.: SMJ 4926X	
<u>RENTAL PERIOD:</u> 14/10/2019 - 21/10/2019	
* RENTAL DAILY \$120.00 * 8 DAYS	\$960.00
* GST 7%	\$67.20
E. & O. E.	
TOTAL:	\$1,027.20

ALPINE CAR RENTAL PTE LTD

This Invoice is computer generated.
No signature is required.

- ALL CHEQUE PAYMENTS SHOULD BE CROSSED AND MADE PAYABLE TO 'ALPINE CAR RENTAL PTE LTD'.
- PLEASE INDICATE INVOICE NO. ON THE REVERSE SIDE.
- PAYMENT IS DUE ON THE TERMS STATED HEREIN. INTEREST WILL BE CHARGED AT THE RATE OF 12% PER ANNUM UNTIL FULL PAYMENT OF THE OUTSTANDING SUM.

CAR NO:

SMJ 4926X

MAKE/MODEL:

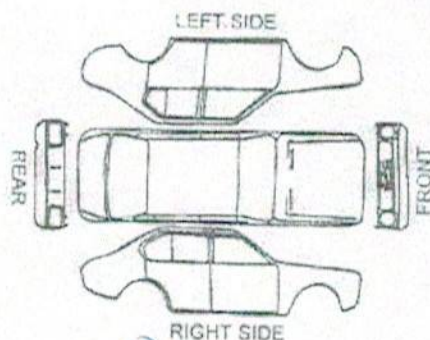
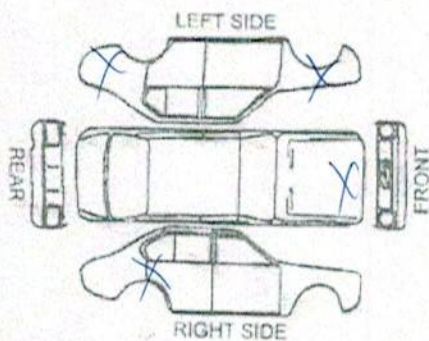
Astron

(ATMT)

<input type="checkbox"/> 0		<input type="checkbox"/> 1	<input type="checkbox"/> 0		<input type="checkbox"/> 1
<input type="checkbox"/>	RADIO / CASSETTE / CD PLAYER	<input type="checkbox"/>	<input type="checkbox"/>	RADIO REMOTE CONTROL (1 PC)	<input type="checkbox"/>
<input type="checkbox"/>	CIGARETTE LIGHTER	<input type="checkbox"/>	<input type="checkbox"/>	RADIO SPEAKERS (4 PCS)	<input type="checkbox"/>
<input type="checkbox"/>	CENTRE ASH-TRAY (1PC)	<input type="checkbox"/>	<input type="checkbox"/>	FRONT ASH-TRAY (1PC)	<input type="checkbox"/>
<input type="checkbox"/>	FRONT SEAT BELTS (2 PCS)	<input type="checkbox"/>	<input type="checkbox"/>	REAR SEAT BELTS (3 PCS)	<input type="checkbox"/>
<input type="checkbox"/>	FLOOR MATS (4/5/6 PCS)	<input type="checkbox"/>	<input type="checkbox"/>	REAR SIDE DOOR ASH-TRAY (2 PCS)	<input type="checkbox"/>
<input type="checkbox"/>	FRONT / CENTRE ROOF LIGHT	<input type="checkbox"/>	<input type="checkbox"/>	CAR / RADIO MANUALS	<input type="checkbox"/>
<input type="checkbox"/>	SPEAKER BOARD (1 PC) HATCHBACKCAR	<input type="checkbox"/>	<input type="checkbox"/>	REAR VIEW MIRROR (1 PC)	<input type="checkbox"/>

<input type="checkbox"/>	BOOT CARPET (1 PC)	<input type="checkbox"/>	<input type="checkbox"/>	BOARD COVER (1 PC)	<input type="checkbox"/>
<input type="checkbox"/>	SPARE TYRE (1PC)	<input type="checkbox"/>	<input type="checkbox"/>	SPARE TOOLS / JACK	<input type="checkbox"/>
<input type="checkbox"/>	CD CHANGER (1 PC) WITH 6 / 10 MAG	<input type="checkbox"/>	<input type="checkbox"/>		<input type="checkbox"/>

<input type="checkbox"/>	SIDE VIEW MIRRORS (2 PCS)	<input type="checkbox"/>	<input type="checkbox"/>	FRONT WIPERS (2 PCS)	<input type="checkbox"/>
<input type="checkbox"/>	REAR WIPER (1 PC)	<input type="checkbox"/>	<input type="checkbox"/>	HEADLIGHT WIPERS (2 PCS)	<input type="checkbox"/>
<input type="checkbox"/>	TYRES (4PCS)	<input type="checkbox"/>	<input type="checkbox"/>	HUB CARS (4PCS)	<input type="checkbox"/>
<input type="checkbox"/>	PETROL COVER (1 PC)	<input type="checkbox"/>	<input type="checkbox"/>	FRONT / REAR NUMBER PLATES (2 PCS)	<input type="checkbox"/>



REMARKS:

Mileage:

19875

Petrol:

(1/8), (1/4), (3/8), (1/2), (5/8), (3/4), (7/8), FULL

Minor Scratches & Dents

CHECKED OUT BY :

Phi 1sp

CHECKED IN BY

beton

DATE/TIME

14, 10, 19 PM/AM

DATE/TIME

21 10 19 PM/AM

HIRER'S SIGNATURE

HIRER'S SIGNATURE

> Back to OneMotoring



Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 26 Sep 2019 / 15:18:59

Receipt Date/Time : 26 Sep 2019 / 15:18:59

Tax Invoice/Receipt

Receipt No. : ITNET-00000-190926-002430

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (\$\$)	GST Amount (\$\$)	Amount After GST (\$\$)
	Result of Insurance Enquiry - SLN2077A			
	As at 23 Sep 2019/08:05:00			
	Insurance Co: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD			
1	Insurance Enquiry - SLN2077A			
	Enquiry Fee	7.00	0.49	7.49
	20190926151708830519			
	Sub-Total	7.00	0.49	7.49
	Total Before Rounding	7.00	0.49	7.49
	Rounding Difference			0.04
	Total Amount Payable			7.45
	Paid By			
	xxxxxxxxxxxx3951 Credit Card:			7.45
	Visa/MasterCard			
	Total			7.45
	Cash Change			0.00
	Tendered Amount			7.45
	Excess Refundable Amount			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: 18 November 2019 4:10 PM
To: YONGYONG_84@HOTMAIL.COM
Cc: Admin A
Subject: ACCIDENT INVOLVING SLN2077A & SLR6160U ON 23/09/2019

Our Ref: CC6/CTI19017345/Aka3

TEO CHEE YONG
[POLICY HOLDER]

Dear Sir/Madam,

ACCIDENT INVOLVING SLN2077A & SLR6160U ON 23/09/2019

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Tuesday, 16 February 2021 2:09 PM
To: Tan Kah Leong
Cc: Admin A; Claims Dept of CTI; Irene Tay
Subject: RE: OUR REF: SNM19D204636-SLN2077A-THP -Direct Settlement - Accident Involving SLN2077A (OI : CTI - TBA) AND SLR6160U (TP : LKK REF - CC6/CTI19017345/Aka3) on 23/09/2019

Dear Sirs/Mdm,

We refer to the above matter.

We have settled the matter at a global sum of \$12,670.00(all-in) with third party repairer.

We will proceed to close file once DV received. Thanks.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Sent: Tuesday, 19 January 2021 2:43 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Irene Tay <irene.tay@sg.cntaiping.com>
Subject: RE: OUR REF: SNM19D204636-SLN2077A-THP -Direct Settlement - Accident Involving SLN2077A (OI : CTI - TBA) AND SLR6160U (TP : LKK REF - CC6/CTI19017345/Aka3) on 23/09/2019

Dear Hsiao Tong,

We refer to your email below.

Please proceed to offer at \$12,885.15(all-in).

Please keep us posted on the status for us to act accordingly.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards

Tan Kah Leong
Assistant Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6222 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Saturday, January 2, 2021 12:27 PM
To: Irene Tay <irene.tay@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: OUR REF: SNM19D204636-SLN2077A-THP -Direct Settlement - Accident Involving SLN2077A (OI : CTI - TBA) AND SLR6160U (TP : LKK REF - CC6/CTI19017345/Aka3) on 23/09/2019

Dear Sirs/Mdm,

We refer to our mandate request dated 03 Dec 2020.

Kindly let us have your approval/instruction. Thanks.

Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Sent: Thursday, 3 December 2020 10:35 AM
To: Irene Tay <irene.tay@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: OUR REF: SNM19D204636-SLN2077A-THP -Direct Settlement - Accident Involving SLN2077A (OI : CTI - TBA) AND SLR6160U (TP : LKK REF - CC6/CTI19017345/Aka3) on 23/09/2019

Your ref: SNM19D204636-SLN2077A-THP
Our ref : CC6/CTI19017345/Aka3

Dear Sirs/Madam,

We refer to the above matter.

It is head to rear collision (BOLA 27). Liability is not in our driver's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

Hence, we seek your approval to offer Third Party repairer "XIN HUA WORKSHOP PTE LTD" at **\$12,885.15 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 19,180.40	\$ 12,021.70
2. Loss of Rental (8 days x \$120) (w/GST)	\$ 1,027.20	\$ 856.00 (8 days x \$100) (w/GST)
3. LTA Search	\$ 7.45	\$ 7.45
Total	\$ 20,215.05	<u>\$ 12,885.15</u>

**5 days recommendation for repair + 1 Sunday + 2 PRS = 8 days

Enclosed here with all the relevant documents for your perusal.

Appreciate your approval please.

Thank you.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Irene Tay <irene.tay@sg.cntaiping.com>

Sent: 4 October 2019 9:47 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>

Subject: RE: OUR REF: SNM19D204636-SLN2077A-THP -Direct Settlement - Accident Involving SLN2077A (OI : CTI - TBA) AND SLR6160U (TP : LKK REF - CC6/CTI19017345/Aka3) on 23/09/2019

Dear Mdm,

Enclosed herewith our insured GIA REPORT for your attention.

Regards,

Irene Tay

Executive

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Claims Dept of CTI

Sent: Thursday, October 3, 2019 4:06 PM

To: Irene Tay <irene.tay@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>

Subject: OUR REF: SNM19D204636-SLN2077A-THP -Direct Settlement - Accident Involving SLN2077A (OI : CTI - TBA) AND SLR6160U (TP : LKK REF - CC6/CTI19017345/Aka3) on 23/09/2019

Dear Irene,

Please revert LKK.

Note : officer in charge – Irene Tay 63896192.

Regards,

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

T: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

Sent: Thursday, 3 October, 2019 10:34 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Khanchna (LKK Auto) <khanchna@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving SLN2077A (OI : CTI - TBA) AND SLR6160U (TP : LKK REF - CC6/CTI19017345/Aka3) on 23/09/2019

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SLR 6160U at M/s Xin Hua Workshop Pte Ltd - Kaki Bukit on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge Khanchna and she can be contacted at DID: 6841 2360.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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