

**RE: OUR REF: SNM19D204636-SLN2077A-THP -Direct Settlement - Accident Involving SLN2077A (OI : CTI - TBA) AND SLR6160U (TP : LKK REF - CC6/CTI19017345/Aka3) on 23/09/2019**

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sat 2/1/2021 12:27 PM

To: Irene Tay <irene.tay@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; claimsdept@sg.cntaiping.com <claimsdept@sg.cntaiping.com>

📎 5 attachments (3 MB)

TP LOD.pdf; LKK Reinspection Photos.pdf; LKK Survey Photos.pdf; LKK Adjustment Report.pdf; LKK Inspection Report.pdf;

Dear Sirs/Mdm,

We refer to our mandate request dated 03 Dec 2020.

Kindly let us have your approval/instruction. Thanks.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742 3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Khanchna (LKK Auto) <khanchna@lkkauto.com>

**Sent:** Thursday, 3 December 2020 10:35 AM

**To:** Irene Tay <irene.tay@sg.cntaiping.com>

**Cc:** Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

**Subject:** RE: OUR REF: SNM19D204636-SLN2077A-THP -Direct Settlement - Accident Involving SLN2077A (OI : CTI - TBA) AND SLR6160U (TP : LKK REF - CC6/CTI19017345/Aka3) on 23/09/2019

Your ref: SNM19D204636-SLN2077A-THP

Our ref : CC6/CTI19017345/Aka3

Dear Sirs/Madam,

We refer to the above matter.

It is head to rear collision (BOLA 27 ). Liability is not in our driver's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

Hence, we seek your approval to offer Third Party repairer "XIN HUA WORKSHOP PTE LTD" at **\$12,885.15 (all-in).**

The summary is as follows: -

	Amount	Amount Revised

	Claimed	
1. Cost of Repair	\$ 19,180.40	\$ 12,021.70
2. Loss of Rental (8 days x \$120) (w/GST)	\$ 1,027.20	\$ 856.00 ( 8 days x \$100) (w/GST)
3. LTA Search	\$ 7.45	\$ 7.45
Total	\$ 20,215.05	<b>\$ 12,885.15</b>

\*\*5 days recommendation for repair + 1 Sunday + 2 PRS = 8 days

Enclosed here with all the relevant documents for your perusal.

**Appreciate your approval please.**

**Thank you.**

Best Regards,

**Khanchna** | Case Handler

**LKK Auto Consultants Pte Ltd**

DID: **6841 2360** | email: [khanchna@lkkauto.com](mailto:khanchna@lkkauto.com) | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Irene Tay <irene.tay@sg.cntaiping.com>

**Sent:** 4 October 2019 9:47 AM

**To:** Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>

**Subject:** RE: OUR REF: SNM19D204636-SLN2077A-THP -Direct Settlement - Accident Involving SLN2077A (OI : CTI - TBA) AND SLR6160U (TP : LKK REF - CC6/CTI19017345/Aka3) on 23/09/2019

Dear Mdm,

Enclosed herewith our insured GIA REPORT for your attention.

Regards,

**Irene Tay**

Executive

Claims Department (Motor Division)

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Claims Dept of CTI

**Sent:** Thursday, October 3, 2019 4:06 PM

**To:** Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>; Chee So Chow <[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>; Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Khanchna (LKK Auto) <[khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)>

**Subject:** OUR REF: SNM19D204636-SLN2077A-THP -Direct Settlement - Accident Involving SLN2077A (OI : CTI - TBA) AND SLR6160U (TP : LKK REF - CC6/CTI19017345/Aka3) on 23/09/2019

Dear Irene,

Please revert LKK.

Note : officer in charge – Irene Tay 63896192.

Regards,

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

T: (65) 63896116 | F: (65) 62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

**Sent:** Thursday, 3 October, 2019 10:34 AM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Khanchna (LKK Auto) <[khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

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**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SLR 6160U at M/s Xin Hua Workshop Pte Ltd - Kaki Bukit on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge Khanchna and she can be contacted at DID: 6841 2360.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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