

## Shiau Chan (LKKAuto)

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**From:** Shiau Chan (LKKAuto)  
**Sent:** Friday, 17 July 2020 10:07 AM  
**To:** Helena Tan  
**Subject:** RE: Arrange for " Pre-repair survey "for SJK9606S \_ YOUR Insured SKK6194X \_ DOA 24 Sep 2019 (NTUC: MT/1064644-001)

Dear Helena,

Thank you for the email.

We will send you the report asap.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Thanks & Regards,

Shiau Chan (Ms)  
LKK Auto Consultants Pte Ltd

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**From:** Helena Tan [mailto:helena.tan@income.com.sg]  
**Sent:** Friday, 17 July 2020 9:55 AM  
**To:** Shiau Chan (LKKAuto) <siewsc@lkkauto.com>  
**Subject:** RE: Arrange for " Pre-repair survey "for SJK9606S \_ YOUR Insured SKK6194X \_ DOA 24 Sep 2019 (NTUC: MT/1064644-001)

Ok please submit your survey report

**Helena Tan**  
Assistant Manager  
Operations, Motor and Personal Lines (PL)  
T +65 6430 7920



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**From:** Shiau Chan (LKKAuto) [mailto:siewsc@lkkauto.com]  
**Sent:** Thursday, 16 July 2020 2:36 PM  
**To:** Helena Tan <helena.tan@income.com.sg>  
**Subject:** RE: Arrange for " Pre-repair survey "for SJK9606S \_ YOUR Insured SKK6194X \_ DOA 24 Sep 2019 (NTUC: MT/1064644-001)

**[CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you can confirm the sender and know the content is safe.]**

Dear Helena,

According to our surveyor, he had finalised with repairer at Lump Sum \$2,700.00 and 4 repair days.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Thanks & Regards,

Shiau Chan (Ms)  
LKK Auto Consultants Pte Ltd

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**From:** Shiau Chan (LKKAuto)  
**Sent:** Thursday, 16 July 2020 2:10 PM  
**To:** Helena Tan <[helena.tan@income.com.sg](mailto:helena.tan@income.com.sg)>  
**Subject:** RE: Arrange for " Pre-repair survey "for SJK9606S \_ YOUR Insured SKK6194X \_ DOA 24 Sep 2019 (NTUC: MT/1064644-001)

Dear Helena,

Thank you for the email.

We will check with our surveyor and get back to you.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Thanks & Regards,

Shiau Chan (Ms)  
LKK Auto Consultants Pte Ltd

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**From:** Helena Tan [<mailto:helena.tan@income.com.sg>]  
**Sent:** Monday, 13 July 2020 8:05 PM  
**To:** Shiau Chan (LKKAuto) <[siewsc@lkkauto.com](mailto:siewsc@lkkauto.com)>  
**Subject:** RE: Arrange for " Pre-repair survey "for SJK9606S \_ YOUR Insured SKK6194X \_ DOA 24 Sep 2019 (NTUC: MT/1064644-001)

Hi LKK

Please advice if there is any finalised and adjusted amount with the workshop, thanks.

**Helena Tan**  
Assistant Manager  
Operations, Motor and Personal Lines (PL)  
T +65 6430 7920

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**From:** Shiau Chan (LKKAuto) [<mailto:siewsc@lkkauto.com>]

**Sent:** Friday, 26 June 2020 2:22 PM

**To:** MTSurvey <[MTSurvey@income.com.sg](mailto:MTSurvey@income.com.sg)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Helena Tan <[helena.tan@income.com.sg](mailto:helena.tan@income.com.sg)>

**Subject:** RE: Arrange for " Pre-repair survey "for SJK9606S \_ YOUR Insured SKK6194X \_ DOA 24 Sep 2019 (NTUC: MT/1064644-001)

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Dear Sir/Madam,

According to the repairer, the TP vehicle SJK 9606S has been just send in to workshop for repair. We will monitor at the end of the repairs, we will re-adjust our survey report dated 17/02/2020 if necessary.

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Sent:** Monday, 15 June 2020 4:30 PM

**To:** 'MTSurvey' <[MTSurvey@income.com.sg](mailto:MTSurvey@income.com.sg)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Subject:** RE: Arrange for " Pre-repair survey "for SJK9606S \_ YOUR Insured SKK6194X \_ DOA 24 Sep 2019

Dear Sir/Madam,

Thank you for the assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** MTSurvey <[MTSurvey@income.com.sg](mailto:MTSurvey@income.com.sg)>

**Sent:** Monday, 15 June, 2020 4:22 PM

**To:** Yvette Zhao <[yvette@skauto.com.sg](mailto:yvette@skauto.com.sg)>; Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; 'assignments@lkkauto.com' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** SK Admin <[hueylee@skauto.com.sg](mailto:hueylee@skauto.com.sg)>; xiongskauto <[xiongskauto@gmail.com](mailto:xiongskauto@gmail.com)>; Julie Johari <[julie@skauto.com.sg](mailto:julie@skauto.com.sg)>

**Subject:** RE: Arrange for " Pre-repair survey "for SJK9606S \_ YOUR Insured SKK6194X \_ DOA 24 Sep 2019

Hi LKK,

Please assist to follow-up.

Warmest Regards

**Annie Koh**

Senior Admin,

Operations, Motor & Personal Lines (PL)

T +65 64307899

[www.income.com.sg](http://www.income.com.sg)



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**From:** Yvette Zhao [<mailto:yvette@skauto.com.sg>]

**Sent:** Monday, 15 June 2020 4:09 PM

**To:** MTSurvey <[MTSurvey@income.com.sg](mailto:MTSurvey@income.com.sg)>

**Cc:** [MTCL@income.com.sg](mailto:MTCL@income.com.sg); SK Admin <[hueylee@skauto.com.sg](mailto:hueylee@skauto.com.sg)>; xionskauto <[xionskauto@gmail.com](mailto:xionskauto@gmail.com)>; Julie Johari <[julie@skauto.com.sg](mailto:julie@skauto.com.sg)>

**Subject:** Arrange for " Pre-repair survey "for SJK9606S \_ YOUR Insured SKK6194X \_ DOA 24 Sep 2019

**[CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you can confirm the sender and know the content is safe.]**

Dear Motor Claim Department,

Kindly arrange survey for following vehicle,

**Pre-repair survey**

Your Vehicle No. : SKK6194X

Our Vehicle No. : SJK9606S

D.O.A: 24/09/2019 17:50

Location Of Accident : CTE-AMK entrance

Vehicle at: 8 Kaki Bukit Ave 4 #08-45, Premier@ Kaki Bukit, Singapore 415875

**Please provide a list of surveyors for further inspection**

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Thanks & Regards,

*Yvette Zhao*

SK Automobile Pte Ltd

23 Kaki Bukit Ave 4 #03-01, Vicom Inspection Centre (South Wing) Singapore 415933

D: +65 6702 1555 | F: +65 6702 1444 | [yvette@skauto.com.sg](mailto:yvette@skauto.com.sg)

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