

ASS. REC. BY:

REF: CS/FCI 19 04 277 (T) v f 3 n 2

Special Instruction:

SURVEYOR: Tan F L H

ASSIGNMENT (Office)

From (Person): Karant

of FCI

Date/Time: 1.10.19 3.31 p.m

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SLN 3399P

Insured: SHA 7136X

at Workshop m/s AMA Automotive

Tel: 87783636

of 36 Toh Guan Road #01-36

Policy No:

Claim No: D19006256MFSH

Sum Insured:

Excess:

Make of Veh:

D.O.A. 29.9.19

(Client's Record)

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time: 1.10.19 3.42 p.m

Person Contacted: Alvin

Vehicle IN/OUT

Date/Time

Action/Instruction (✓) Estimate

SLN 3399P - X

SHA 7136X - NS / INC 4226012 / 19/11/2

D.O.A. - 01/12/2017

3/10/19

Email preh revised to FCI

Tanpoh

FC1

SLN 3399P

17

Form 1
 Date of Report
 (TP / WS / TP RES / OD RES / EVA / INV / MV)
 To be used in the
 (Policy / Record)
 Make of Veh

Vehicle
 Type: Motor Cycle / Bus / Van / Lorry / Taxi / Private Motor /
 Truck / Trailer or
 Make: Topix Prev 19 2362
 Colour: Black AC Insured / St / NI / NA
 Sp Reading: 48999 18 Insured / St / NI / NA
 Engine
 CNo: STEGDSBM107148/68
 Gen Cond: Good / Fair / Poor / Burnt
 Steering: In order / Jammed / Leaked / Burnt or
 Brake: In order / Jammed / Leaked / Burnt or
 Mod: Nil / S/Rim / STD A/Rim or
 Tyre Size: F: 215/55R17
R:

(Policy Condition)
 Remarks: The veh had commenced its repair at the time of inspection.



Val or Market Value
 IDAC Accident Report: Consistent? Yes or No
 GLA / PFI Seen: Consistent? Yes or No
 Est. Repairs: days Res: Yes or No
 Date Seen: % 3 Val: Yes or No
 GA / REV / REP. / 24 HRS

BS / DUN / EXNOVA / GY / FS / LIZA / MIS / OHTSU / PIR / SUMI /
 TOYO / YOKO or

Front
 R/Bal: 6 mm
 L/Bal: 6 mm
 D.O.A.
 Survey held at: 19M A 7.46pm
 Des. of Damages: Front / Rear / O/S / N/S / U/C / Rooftop or

Date: Date Action / Instruction
 17/10/19 15 \$ 1750, 4 days

The U/C / Chassis frame / Body Structure affected due to collision

- RECEIVED 17 OCT 2019

Vehicle / Part / Part No: ☐ Prel. Report
☐ Final Report

Days Of Repair: 4
 Resurvey No. of Trip: 2

Survey Fee
 Transportation

170+15
 50
 50+50
 45
 380

Add Fee: ☐ Late Insp. \$
☐ Interpreter \$
☐ Parking \$
☐ Other \$

17/10 - typst
 Report Format: CWS
 Lump Sum / L.B.T: LS \$ 1750/2



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: D19006256MFSH

Our ref: CS/FCI19017277/T1vf3

Date: 3/10/2019

The Motor Claims Department
MS FIRST CAPITAL INSURANCE LTD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO. SLN 3399P

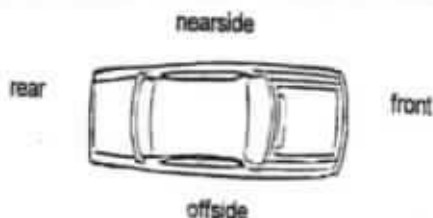
We thank you for your instruction on 1/10/2019

Please be informed that we had conducted the inspection of the above mentioned vehicle on 1/10/2019 at the premises of M/s AMA AUTOCARE PTE LTD and have the following to report:-

Workshop Estimate Amount	: S\$11,072.95
Revised Estimate Amount	: S\$2,613.75
"Check" Items Amount	: S\$
Total	: S\$
Market Value	: S\$
LTA Reimbursement Value	: S\$
Nett Value	: S\$

Description of Damage:

The vehicle sustained damages at the rear portion



Comments/Present Status:

Damages Consistent

Yours faithfully,

MOHAMAD TAUFIKH
M.MATAI, AMSAE-A
Automobile Assessor

MOTOR SURVEY ASSIGNMENT

Date	30-09-2019	Our Ref No. D19006256MFSH
Accident Date	29-09-2019	Claim Type. Third Party
Insured Vehicle	SHA7136X	Third Party Vehicle. SLN3399P
Survey Location	36 TOH GUAN ROAD #01-36 ENTERPRISE HUB	
Contact Person.	ALVIN WEE	
Contact No.	87783636/ 90173393	Fax No. 0
Survey Type	WITHOUT PREJUDICE: WE ADMIT LIABILITY QUANTUM TO BE AGREED:	
Appointed Surveyor	LKK AUTO CONSULTANTS PTE LTD	
Contact Person	NA	Fax No. 68416315
Contact Number.	NA	

FOR DIRECT SETTLEMENT

Please submit to us the Tax Invoice together with letter of claim for Rental OR Loss of use (based on NIMA Benchmark rates) together with your survey report.

THIRD PARTY SURVEY REQUEST

Cc : Workshop	AMA AUTOMOTIVE PTE LTD	Attention. NIL
Cc : TP Solicitor	NA	TP Solicitor Fax No. NA
Officer Incharge	KARENT	

IMPORTANT NOTE

Kindly submit the survey report via CWS within 14 days for survey assignment and 7 days for re-inspection.
This is a computer generated letter, no signature required.

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Thursday, 3 October 2019 12:17 PM
To: 'CWS Motor Claims'; SUR
Cc: 'Karen Tan'
Subject: RE: SURVEY ASSESSMENT - D19006256MFSH/1-SLN 3399P
Attachments: SLN 3399P PRELI ADVISED.pdf

Dear Sir/Madam,

Enclosed preliminary revised of vehicle SLN 3399P
Date of survey: 1/10/2019
Number of days (estimated) : 4 days

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Tuesday, 1 October 2019 3:39 PM
To: 'CWS Motor Claims' <cwsmotorclaims@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: 'Karen Tan' <karentan@msfirstcapital.com.sg>
Subject: RE: SURVEY ASSESSMENT - D19006256MFSH/1

Dear Sir/Madam,

Thank you for your assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>
Sent: Tuesday, 1 October, 2019 3:31 PM
To: ASSIGNMENTS@LKKAUTO.COM
Cc: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>; Karen Tan <karentan@msfirstcapital.com.sg>
Subject: PRI: SURVEY ASSESSMENT - D19006256MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

Note: All the accident reports are uploaded into CWS for your perusal.

Best Regards,
Admin Team
Claim Workflow System
Motor Claims Department
MS First Capital Insurance Limited
Tel : 6507 3848
Fax : 6507 3849

PS: This is a system generated mail. Please do not reply to this mail.

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Thursday, 17 October 2019 3:33 PM
To: AMA Automotive; SUR
Subject: RE: SLN 3399P-DOA: 29/9/2019

Dear Alvin,

Noted with thanks.

Kindly send Final invoice and all supporting documents directly to First Capital Ins Ltd.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: AMA Automotive <ama.claim@gmail.com>
Sent: Thursday, 17 October 2019 3:25 PM
To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Subject: Re: SLN 3399P-DOA: 29/9/2019

Dear Veron

Thank for your email.

We confirmed COR at \$1,750.00 @ 4 working days

Thank You and Best Regards



Alvin Wee

AMA Automotive Pte Ltd

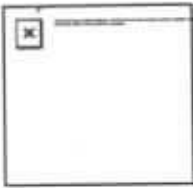
36 Toh Guan Road East (Enterprise Hub) #01-36

Singapore 608580

Hp : +65 8778 3636

Tel :+65 6200 0600

www.amaauto.sg



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Data Privacy Policy Notice: AMA Automotive Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy. This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is permitted/required by laws, our third party service providers and agents (acting on our behalf).

On Thu, Oct 17, 2019 at 12:27 PM Veron Chen (LKKAuto) <veronchen@lkkauto.com> wrote:

Dear Alvin,

WITHOUT PREJUDICE

Offer Lump Sum \$1750 @ 4 working days.

Please check and confirm.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	285G
Vehicle Details	
Vehicle No.:	SLN3399P
Vehicle to be Exported:	No
Intended Deregistration Date:	03 Oct 2019
Vehicle Make:	TOYOTA
Vehicle Model:	PREVIA AERAS 2.4 CVT MR
Primary Colour:	Black
Manufacturing Year:	2017
Engine No.:	2AZ4A82035
Chassis No.:	JTEGD56M107148168
Maximum Power Output:	125.0 kW (167 bhp)
Open Market Value:	\$34,489.00
Original Registration Date:	17 May 2017
First Registration Date:	17 May 2017
Transfer Count:	0
Actual ARF Paid:	\$40,285.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	16 May 2027
PARF Rebate Amount:	\$30,213.00
Intended COE Rebate Details	
COE Expiry Date:	16 May 2027
COE Category:	E - Open Category
COE Period(Years):	10
QP Paid:	\$54,501.00
COE Rebate Amount:	\$41,138.00
Total Rebate Amount:	\$71,351.00

The information contained herein is correct as at 03 Oct 2019

OK



AMA AUTOCARE PTE LTD

36 Toh Guan Road East #01-36 Enterprise Hub Singapore 608580

Email :AMA.CLAIM@GMAIL.COM

(201735370W)

Page No. 1

Vehicle No. SLN3399P TOYOTA PREVIA 2.4A

QTY	DESCRIPTION	CONDITION	REPAIRER'S ESTIMATE(S\$)	SURVEYOR'S ADJUSTMENT
<u>PARTS (LIST ITEMS)</u>				
1	Tailgate		1943.60	X
1	Tailgate Center Chrome Garnish		231.10	X
1	Tailgate TOYOTA Logo (Badge)		182.40	X
1	Tailgate PREVIA Logo		176.30	X
1	Tailgate TOYOTA Logo		153.00	X
1	Tailgate Lock		387.40	X
1	Tailgate Lock catch		150.00	X
1	Tailgate Dampers @ 322.70		645.40	X
1	Tailgate windscreen moulding		180.00	X
1	Tailgate Lamp RH & LH @792.00		1584.00	X
1	Tailgate inner trim board		409.40	X
1	Rear Bumper		1322.00	de
1	Rear Bumper reflector LH/RH@98.00		196.00	X
1	Rear End Panel		627.00	R
1	Rear End Panel top cover		483.00	de
			8670.60	
		less 25%	2167.65	25%
			6502.95	
<u>SPECIAL NETT ITEMS</u>				
1 set	Rear bumper Clips		30.00	nd
1 set	Rear End Panel top cover clips		30.00	10nd
1 set	Tailgate inner trim board		40.00	X
1	Reverse Parking Sensors		220.00	200nd
1	Rear Windscreen Sealant		150.00	X
1	Rear Licence Plate		120.00	X
	TOTAL PARTS		7092.95	

1238
9885

240

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer:

Signature:

Date:



AMA AUTOCARE PTE LTD

36 Toh Guan Road East #01-36 Enterprise Hub Singapore 608580

Email :AMA.CLAIM@GMAIL.COM

(201735370W)

Page No. 2

Vehicle No. SLN3399P TOYOTA PREVIA 2.4A

S/N	DESCRIPTION	REPAIRER'S ESTIMATE (\$)	SURVEYOR'S ADJUSTMENT
	LABOUR		
1	To remove the affected parts & fittings to commence repairs; panel beat & reshape the affected areas and replace the damaged parts and components.	1600.00	500
2	To supply paint materials, expandable items & putty, respray paint on parts replaced	1400.00	400
3	To remove, refix wiring system at accident damaged areas and check for proper function	180.00	30
4	To remove / refix inner trims, fittings, garnish etc at rear compartment so as to facilitate repairs at rear.	220.00	60
5	To remove and refix rear tailgate windscreen glass	220.00	x 4m
6	To remove and replace reverse sensors and check for proper function	150.00	30
7	To perform anti-rust treatment on affected areas	210.00	x 4m
	Labour Total :	3980.00	1020
	TOTAL (PARTS & LABOUR):	11072.95	

[Signature]
3/10/19
Tay Hin 97495749
WP
01/10/19 4 days
humpson
Resurvey after repair
sur@khanta.com

MELVIN WEE

2188.50
4/5/1750 #
4 days



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
MS FIRST CAPITAL INSURANCE LTD			Ref : CS/FCI19017277/T1vf3n2	
36 ROBINSON ROAD #16-01 CITY HOUSESINGAPORE 068877			Date : 18-10-2019	
			Code : FCI2	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SHA 7136X	Veh. Inspected	SLN 3399P	
Policy No.		Coverage (\$)	0.00	
Claim No.	D19006256MFSH	Excess (\$)	0.00	
Assign From	KARENT	Assign Date	01/10/2019	
2. Vehicle Particulars & Condition				
Make & Model	TOYOTA PREVIA	c.c	2362	
Engine No.	HIDDEN	Year of Reg.	2017	
Chassis No.	JTEGD56M107148168	Colour	BLACK	
Odometer	48999	Steering	IN ORDER	
Brakes	IN ORDER	Modification	SPORTS RIM	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	215/55 R17	MICHELIN	6 mm	
L/H Front Tyre	215/55 R17	MICHELIN	6 mm	
R/H Rear Tyre	215/55 R17	MICHELIN	6 mm	
L/H Rear Tyre	215/55 R17	MICHELIN	6 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION.				
DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	29/09/2019	Inspection Date	01/10/2019	
Survey held at	AMA AUTOMOTIVE PTE. LTD. 36 TOH GUAN ROAD EAST #03-36 SINGAPORE 608580			
5a. Remarks				
A) DAMAGES CONSISTENT TO ACCIDENT REPORT. B) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. C) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:			4 Working Days	



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.: 1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLN 3399P

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	TAILGATE	NOT NECESSARY	1,943.60	-
1	TAILGATE CENTER CHROME GARNISH	NOT NECESSARY	231.10	-
1	TAILGATE TOYOTA LOGO (BADGE)	NOT NECESSARY	182.40	-
1	TAILGATE PREVIA LOGO	NOT NECESSARY	176.30	-
1	TAILGATE TOYOTA LOGO	NOT NECESSARY	153.00	-
1	TAILGATE LOCK	NOT NECESSARY	387.40	-
1	TAILGATE LOCK CATCH	NOT NECESSARY	150.00	-
2	TAILGATE DAMPERS @\$322.70	NOT NECESSARY	645.40	-
1	TAILGATE WINDSCREEN MOULDING	NOT NECESSARY	180.00	-
2	TAILGATE LAMP RH & LH @\$792.00	NOT NECESSARY	1,584.00	-
1	TAILGATE INNER TRIM BOARD	NOT NECESSARY	409.40	-
1	REAR BUMPER	DEFORMED	1,322.00	859.80
2	REAR BUMPER REFLECTOR LH/RH @\$98.00	NOT NECESSARY	196.00	-
1	REAR END PANEL	TO REPAIR SEE LABOUR	627.00	-
1	REAR END PANEL TOP COVER	DEFORMED	483.00	378.20
	LESS 25% DISCOUNT		-2,167.65	-309.50
			6,502.95	928.50
SPECIAL NETT ITEMS				
1	SET REAR BUMPER CLIPS (SN)	NECESSARY	30.00	30.00
1	SET REAR END PANEL TOP COVER CLIPS (SN)	NECESSARY	30.00	10.00
1	SET TAILGATE INNER TRIM BOARD (SN)	NOT NECESSARY	40.00	-
1	REVERSE PARKING SENSORS (SN)	NOT WORKING	220.00	200.00
1	REAR WINDSCREEN SEALANT (SN)	NOT NECESSARY	150.00	-
1	REAR LICENCE PLATE (SN)	NOT NECESSARY	120.00	-
			590.00	240.00
LABOUR				
	TO REMOVE THE AFFECTED PARTS & FITTINGS TO COMMENCE REPAIRS; PANEL BEAT & RESHAPE THE AFFECTED AREAS AND REPLACE THE DAMAGED PARTS AND COMPONENTS. INCLUSIVE OF THE REPAIR OF REAR END PANEL.		1,600.00	500.00

Report Ref No. CS/FC119017277/T1vf3n2



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	TO SUPPLY PAINT MATERIALS,EXPANDABLE ITEMS & PUTTY,RESPRAY PAINT ON PARTS REPLACED.		1,400.00	400.00
	TO REMOVE,REFIX WIRING SYSTEM AT ACCIDENT DAMAGED AREAS AND CHECK FOR PROPER FUNCTION.		180.00	30.00
	TO REMOVE/REFIX INNER TRIMS,FITTINGS,GARNISH ETC AT REAR COMPARTMENT SO AS TO FACILITATE REPAIRS AT REAR.		220.00	60.00
	TO REMOVE AND REFIX REAR TAILGATE WINDSCREEN GLASS.	NOT NECESSARY	220.00	-
	TO REMOVE AND REPLACE REVERSE SENSORS AND CHECK FOR PROPER FUNCTION.		150.00	30.00
	TO PERFORM ANTI-RUST TREATMENT ON AFFECTED AREAS.	NOT NECESSARY	210.00	-
			3,980.00	1,020.00
GRAND TOTAL			11,072.95	2,188.50

RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)			1,750.00
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Report Ref No. CS/FCI19017277/T1vf3n2

MOHAMAD TAUFIKH

M.MATAI, AMSAE-A

Automotive Assessor

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

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