

**Vic (LKKAuto)**

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**From:** Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) <LeeGek@smrt.com.sg>  
**Sent:** Tuesday, 29 October, 2019 6:18 PM  
**To:** CS A Team; Admin A  
**Subject:** LOD Re: Accident on 27/9/2019 involving SHD 6462U & GBB 9650E (China Taiping's insured) Our Ref: TAX/09/19/2108/lg  
**Attachments:** img-X29171719-0001.pdf

Dear All,

We quantify our claim as follows:-

Cost of Repair	\$2480.36
Loss of Rental	\$706.20 ( 6 days x \$117.70 )
Loss of Income	\$360.00 ( 6 day x \$60.00 )
LTA Search Fee	\$7.00
<b>Total</b>	<b>\$3553.56</b>

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) GIA report
- 4) Accident vehicle laid-up report
- 5) LTA search
- 6) Hirer's letter of authorisation

Please let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd





Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

**Our Ref: CC3/CTI19017273/Eha3**

10 OCTOBER 2019

**SONG MENG METAL WORKS  
9 DEFU LANE 3  
#01-06  
SINGAPORE 539441**

Dear Sir/Madam,

**ACCIDENT INVOLVING GBB 9650E AND SHD 6462U ON 27/09/2019**

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from Body Repairer/Workshop acting on behalf of the owner of SLJ 422X against your motor insurance policy.

Based on the accident report, accident scenario and evidence at hand, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

  
Vic Alpeh  
DID: 6841 2096  
FAX: 6741 4108  
Email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)

c.c. *China Taiping Insurance (Singapore) Pte Ltd  
(Motor Claims Dept)*



Date: 27/9/19

Our Ref. No.:

### Letter of Authorisation

I, Quah Peck Hua (NRIC No.: [REDACTED]),  
registered hirer / relief driver / taxi share driver of SMRT taxi registration number  
SHD6462U hereby authorise **SMRT Automotive Services Pte Ltd**  
("AutoSvs") to deal with all matters arising out of the accident between my taxi  
and GBB 9650E happened on 27 Sep 2019 3.15 PM  
along Defu Lane 10 car park

(the "Accident") on my behalf, including but not limited to instituting and any claims or  
proceedings against such party or parties (as AutoSvs deems fit in its absolute  
discretion) in respect of any claim, demand, loss, cost, expense, liability, damages or  
action made against us or incurred or suffered by us.

Without prejudice to the foregoing, I further authorise AutoSvs to negotiate, resolve  
and settle any proceeding or claim arising out of the accidents, including but not limited  
to doing any act or executing any document or signing the Discharge Voucher on my  
behalf as may be required.

Name

Quah Peck Hua

Signature:

[Signature]

NRIC No. :

Tel No. :

Address :

## **AUTHORIZATION TO ACT**

I, **SMRT TAXIS PTE LTD** (the third party claimant") of **60 WOODLANDS INDUSTRIAL PARK E4 (S)757705** (address), owner of **SHD 6462U** (vehicle no.) hereby authorize **SMRT AUTOMOTIVE SERVICES PTE LTD** ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no **SHD 6462U** that was damaged pursuant to the accident which occurred on **27/09/2019** (date) along **CAR PARK AT DEFU LANE 10** (location) involving vehicle no/s **GBB 9650E** ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of **SMRT TAXIS PTE LTD**.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 10 (day) of Feb (month) 2020 (year)



Signed by "the third party claimant"  
(with chop if applicable)



Signed by "the workshop"  
(with chop)

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSN303234190

Claim No : SNM19D204639-GBB9650E-CBS

Claimant : SMRT TAXIS PTE LTD

Amount : S\$1,690.00

SINGAPORE DOLLARS ONE THOUSAND SIX HUNDRED NINETY ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHD 6462U

Insured Vehicle No. : GBB 9650E

Date of Loss : 27/09/2019

Place of Accident : CAR PARK AT DEFU LANE 10

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : SONG MENG METAL WORKS

Driver Name : TAN KAY SOONG @ TAN KAY PIAK

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) Global Sum (all in)

S\$ 1,690.00

TOTAL . . . . . S\$ 1,690.00

Claimant Name : \_\_\_\_\_

NRIC No : \_\_\_\_\_

Signature : \_\_\_\_\_

Date : \_\_\_\_\_

10 FEB 2020

\*\*\* This Discharge Voucher applies only to the claimant's claim or his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.



Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4  
SINGAPORE 757705



SMRT Automotive Services Pte Ltd  
251 North Bridge Road Singapore 179102  
Tel: 65 63311000 Fax: 65 63340247

## Tax Invoice

GST Reg No. : MR-8500001-7  
CRN : 199004280Z  
Invoice No. : IV191000342  
Date : 21.10.2019  
Vehicle No. : SHD6462U  
Your Ref No. : TAX/09/19/2108  
Our Ref No. : 24103572  
Terms : 30 Days

Description	Qty	Unit Cost	Add %	/ (Discount) Amount	Amount
<b>Parts</b>					
COVER, RR BUMPER ASSY	1.00	\$ 423.90	(25.00 )	\$ 105.97	\$ 317.93
CLIPS PIECE, FRT & RR BUMPER	10.00	\$ 1.50	(25.00 )	\$ 3.75	\$ 11.25
PAD, RR BUMPER, RH & LH , 1	2.00	\$ 3.80	(25.00 )	\$ 1.90	\$ 5.70
PAD, RR BUMPER, RH & LH , 2	2.00	\$ 3.80	(25.00 )	\$ 1.90	\$ 5.70
PAD, RR BUMPER, RH & LH , 3	2.00	\$ 3.80	(25.00 )	\$ 1.90	\$ 5.70
SEAL, RR BUMPER ARM, RH & LH	0.00	\$ 11.00	0.00	\$ 0.00	\$ 0.00
REAR BUMPER REINFORCEMENT	0.00	\$ 318.80	0.00	\$ 0.00	\$ 0.00
SENSOR REVERSE	0.00	\$ 180.00	0.00	\$ 0.00	\$ 0.00
PIXEL STICKER	2.00	\$ 60.00	0.00	\$ 0.00	\$ 120.00
RETAINER, RR BUMPER, LH	1.00	\$ 111.50	(25.00 )	\$ 27.87	\$ 83.63
FILLER, RR BUMPER , LH	1.00	\$ 119.90	(100.00)	\$ 119.90	\$ 0.00
GUARD, RR BUMPER, LOWER	0.00	\$ 558.30	0.00	\$ 0.00	\$ 0.00
PAD, RR BUMPER, CTR	3.00	\$ 2.20	(25.00 )	\$ 1.65	\$ 4.95
LENS & BODY ASSY , RR BUMPER , LH	1.00	\$ 486.80	(10.00 )	\$ 48.68	\$ 438.12
COVER, REAR FLOOR UNDER , LH	0.00	\$ 234.30	0.00	\$ 0.00	\$ 0.00
COVER, REAR FLOOR UNDER CENTER	0.00	\$ 222.60	0.00	\$ 0.00	\$ 0.00
CLIP , FLOOR UNDER COVER , NO.1	0.00	\$ 2.60	0.00	\$ 0.00	\$ 0.00
CLIP , FLOOR UNDER COVER , NO.2	0.00	\$ 3.20	0.00	\$ 0.00	\$ 0.00
SEAL, RR BUMPER , LH	0.00	\$ 85.20	0.00	\$ 0.00	\$ 0.00
TAIL GATE PANEL SUB-ASSY, BACK DOOR	0.00	\$ 929.60	0.00	\$ 0.00	\$ 0.00
TAIL GATE BACK DOOR OUTSIDE GARNISH SUB-ASSY	1.00	\$ 891.20	(100.00)	\$ 891.20	\$ 0.00
TAIL GATE WEATHERSTRIP, BACK DOOR	0.00	\$ 360.70	0.00	\$ 0.00	\$ 0.00
EMBLEM SUB-ASSY REAR	1.00	\$ 46.30	(25.00 )	\$ 11.57	\$ 34.73
NAME PLATE (HYBRID) , LUGGAGE COMPARTMENT DOOR	1.00	\$ 52.30	(25.00 )	\$ 13.07	\$ 39.23

Authorised Signature  
for SMRT Automotive Services Pte Ltd



SMRT Automotive Services Pte Ltd  
251 North Bridge Road Singapore 179102  
Tel: 65 63311000 Fax: 65 63340247

## Tax Invoice

Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4  
SINGAPORE 757705

GST Reg No. : MR-8500001-7  
CRN : 199004280Z  
Invoice No. : IV191000342  
Date : 21.10.2019  
Vehicle No. : SHD6462U  
Your Ref No. : TAX/09/19/2108  
Our Ref No. : 24103572  
Terms : 30 Days

Description	Qty	Unit Cost	Add %	/ (Discount) Amount	Amount
NAME PLATE (PRIUS) , LUGGAGE COMPARTMENT DOOR	1.00	\$ 52.30	(25.00 )	\$ 13.07	\$ 39.23
SMRT LOGO	1.00	\$ 7.80	0.00	\$ 0.00	\$ 7.80
STICKER DECAL 6555 8888	1.00	\$ 21.60	0.00	\$ 0.00	\$ 21.60
END PANEL SUBASSY, BODY LOWER BACK	0.00	\$ 629.80	0.00	\$ 0.00	\$ 0.00
SEALANT SIKAFLEX	0.00	\$ 37.00	0.00	\$ 0.00	\$ 0.00
SPARE TYRE PANEL , PAN, REAR FLOOR	0.00	\$ 564.80	0.00	\$ 0.00	\$ 0.00
EXTENSION, REAR FLOOR SIDE PANEL , LH	0.00	\$ 76.20	0.00	\$ 0.00	\$ 0.00
PANEL ASSY, DECK TRIM SIDE, LH	0.00	\$ 344.70	0.00	\$ 0.00	\$ 0.00
DUCT ASSY, QUARTER VENT , RH & LH	0.00	\$ 65.00	0.00	\$ 0.00	\$ 0.00
PANEL SUB-ASSY, FENDER REAR LH	0.00	\$ 824.80	0.00	\$ 0.00	\$ 0.00
LENS & BODY, REAR COMBINATION LAMP , LH	1.00	\$ 438.10	(10.00 )	\$ 43.81	\$ 394.29
TROUGH, BACK DOOR , LH	0.00	\$ 99.80	0.00	\$ 0.00	\$ 0.00
COVER, REAR COMBINATION LAMP, LH	1.00	\$ 54.00	(25.00 )	\$ 13.50	\$ 40.50
LINER, REAR FENDER , LH	0.00	\$ 135.80	0.00	\$ 0.00	\$ 0.00
SPOILER SUB-ASSY, REAR	1.00	\$1322.10	(100.00)	\$1322.10	\$ 0.00
Sub-Total					\$ 1570.36

### Labour

TO REPAIR REAR PORTION LH	1.00	\$ 300.00	0.00	\$ 0.00	\$ 300.00
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### Others

TO CHECK WIRING AND SYSTEM FUNCTION	1.00	\$ 20.00	0.00	\$ 0.00	\$ 20.00
TO APPLY RUST-PROOFING ON AFFECTED AREA	1.00	\$ 20.00	0.00	\$ 0.00	\$ 20.00
TO REMOVE AND INSTALL LUGGAGE	0.00	\$ 120.00	0.00	\$ 0.00	\$ 0.00

Authorised Signature  
for SMRT Automotive Services Pte Ltd



Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4  
SINGAPORE 757705

SMRT Automotive Services Pte Ltd  
251 North Bridge Road Singapore 179102  
Tel: 65 63311000 Fax: 65 63340247

### Tax Invoice

GST Reg No. : MR-8500001-7  
CRN : 1990042802  
Invoice No. : IV191000342  
Date : 21.10.2019  
Vehicle No. : SHD6462U  
Your Ref No. : TAX/09/19/2108  
Our Ref No. : 24103572  
Terms : 30 Days

Description	Qty	Unit Cost	Add \$	/ (Discount) Amount	Amount
COMPARTMENT TRIM TO FACILITATE REPAIR.					
TO INSPECT RR LIGHTING, MECHANISMS & WATER TEST RR LIGHTING FOR LEAKAGE	0.00	\$ 120.00	0.00	\$ 0.00	\$ 0.00
TO REMOVE AND REFIT WIRE HARDESS	1.00	\$ 20.00	0.00	\$ 0.00	\$ 20.00
TO REPLACE SUNDRY PARTS	1.00	\$ 20.00	0.00	\$ 0.00	\$ 20.00
TO WASH AND VACUUM	0.00	\$ 60.00	0.00	\$ 0.00	\$ 0.00
TO RESPRAY REAR BUMPER	1.00	\$ 200.00	0.00	\$ 0.00	\$ 200.00
TO RESPRAY BUMPER BEAM	0.00	\$ 180.00	0.00	\$ 0.00	\$ 0.00
TO RESPRAY REAR PANEL	0.00	\$ 180.00	0.00	\$ 0.00	\$ 0.00
TO RESPRAY REAR SPARE TYRE PANEL	0.00	\$ 180.00	0.00	\$ 0.00	\$ 0.00
TO RESPRAY REAR FLOOR SIDE PANEL LH	0.00	\$ 180.00	0.00	\$ 0.00	\$ 0.00
TO RESPRAY FILLER RR BUMPER LH	1.00	\$ 80.00	0.00	\$ 0.00	\$ 80.00
TO RESPRAY TAIL GATE	0.00	\$ 378.00	0.00	\$ 0.00	\$ 0.00
TO RESPRAY TAILGATE OUTSIDE GARNISH	1.00	\$ 150.00	0.00	\$ 0.00	\$ 150.00
TO RESPRAY REAR SPOILER	1.00	\$ 100.00	0.00	\$ 0.00	\$ 100.00
TO RESPRAY TROUGH BACK DOOR LH	0.00	\$ 180.00	0.00	\$ 0.00	\$ 0.00
TO RESPRAY REAR FENDER LH	0.00	\$ 378.00	0.00	\$ 0.00	\$ 0.00
GRAND TOTAL					\$ 2,480.36

Remark :

Make/Model : PRIUS4  
Accident Date : 27.09.2019

N.B. Payment by cheque should be crossed and  
made payable to 'SMRT Automotive Services Pte Ltd'.  
No receipt will be issued unless requested.

Authorised Signature  
for SMRT Automotive Services Pte Ltd





**SMRT Taxis Pte Ltd**

**MEMORANDUM**

To: Claims Dept

Our Ref: TAX/09/19/2108

From: SMRT Taxis Pte Ltd

Date: 10/10/2019

**ACCIDENT INVOLVING SHD6462U AND GBB9650E ON 27/9/2019 3:15 PM ALONG DEFU LANE 10 CAR PARK.**

This is to confirm that the daily rental rate for SHD6462U is \$117.70 per day.

Please proceed to recover any rental loss from the third party as a result of the above accident.

Thank you.

Yours sincerely  
SMRT TAXIS PTE LTD



for Manager



## Laid Up Report

Accident Start Date : 01/09/2019  
Accident End Date : 11/10/2019

Date Generated : 11/10/2019  
User Name : LeeGek

Case Reference Number	Vehicle Registration Number	Company Type	Vehicle Make	Vehicle Model	Job Card Number	Date and Time (Accident Repair)	Date and Time (Repair Completed)
TAX/09/19/2108	SHD6462U	SMRT Taxis Pte Ltd	TOYOTA	PRIUS4	24103572	27/09/2019 4:45 PM	03/10/2019 3:36 PM

## Enquire Transaction History

Transaction Enquiry Details

Log Date/Time:	28 Sep 2019 / 10:12:28	Transaction Amount:	\$7.49
Asset Type:	Vehicle	Channel:	External Agency
Asset ID:	GBB9650E	Business Transaction Reference No.:	20190928101228698149
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)		
User ID:	ESASBAHD - BALQISH BINTE ABDUL HALIL		

Search Date / Time: 27 Sep 2019 15:15:00  
Insurance Company: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

Information displayed is correct as at the log date and time.

Enquire Related Logs

OK