

## Vic (LKKAuto)

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**From:** Vic (LKKAuto)  
**Sent:** Friday, 17 April, 2020 10:57 AM  
**To:** Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis)  
**Cc:** Admin A; Vic (LKKAuto); Jasper Chua (LKK Auto)  
**Subject:** RE: Wrong mode of payment Re: Accident on 27/9/2019 involving SHD 6462U & GBB 9650E (China Taiping's insured) Our Ref: TAX/09/19/2108/lg - LKK REF CC3/CTI19017273/Eha3  
**Attachments:** CHINA TAIPING.PDF; img-210155724-0001.pdf

Without Prejudice

Dear Lee Gek,

We refer to your below email and the contents were noted.

We apologize for the inconvenience.

We will highlight the matter once again this matter to our principal.

Thank you.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) [mailto:LeeGek@smrt.com.sg]

**Sent:** Friday, 17 April, 2020 10:28 AM

**To:** Vic (LKKAuto)

**Subject:** Wrong mode of payment Re: Accident on 27/9/2019 involving SHD 6462U & GBB 9650E (China Taiping's insured) Our Ref: TAX/09/19/2108/lg - LKK REF CC3/CTI19017273/Eha3

Dear Vic,

We have received the cheque but it was wrongly issued to SMRT Automotive Services Pte Ltd instead of SMRT TAXIS PTE LTD as instructed. Please inform the OIC to take note as we have to put up memo to

our HOD & finance to seek their approval for internal transfer. It's an additional work & waste of time as our finance takes 1 month for the transfer.

Regards

Tan Lee Gek (DID: 6556 3548)

Claims Department

SMRT Automotive Services Pte Ltd



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**From:** Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]

**Sent:** Monday, 10 February 2020 4:26 PM

**To:** Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis)

**Cc:** Admin A; Vic (LKKAuto)

**Subject:** RE: URGENT / REMINDER Re: Accident on 27/9/2019 involving SHD 6462U & GBB 9650E (China Taiping's insured) Our Ref: TAX/09/19/2108/lg - LKK REF CC3/CTI19017273/Eha3

Without Prejudice

Dear Lee Gek,

We refer to your below email and the contents were noted.

Based on our Insured's GIA report, they are "reporting only".

Thank you.

*"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters."*

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

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**From:** Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) [<mailto:LeeGek@smrt.com.sg>]

**Sent:** Monday, 10 February, 2020 4:18 PM

**To:** Vic (LKKAuto)

**Cc:** Admin A

**Subject:** URGENT / REMINDER Re: Accident on 27/9/2019 involving SHD 6462U & GBB 9650E (China Taiping's insured) Our Ref: TAX/09/19/2108/lg - LKK REF CC3/CTI19017273/Eha3

Dear Vic,

We will pass the original signed DV to your surveyor when he is here. Please let us have China Taiping's cheque for \$1,690.00 payable to **SMRT TAXIS PTE LTD**.

Kindly request your principal to expedite the payment as our hirer needs the money urgently.

Meantime, please let us know if your insured is making any third party claim. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd



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**From:** Vic (LKKAUTO) [<mailto:vicalpeh@lkkauto.com>]

**Sent:** Friday, February 7, 2020 4:56 PM

**To:** Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis)

**Cc:** Admin A; Vic (LKKAUTO)

**Subject:** RE: URGENT / REMINDER Re: Accident on 27/9/2019 involving SHD 6462U & GBB 9650E (China Taiping's insured) Our Ref: TAX/09/19/2108/lg - LKK REF CC3/CTI19017273/Eha3

WITHOUT PREJUDICE

Dear Lee Gek,

We refer further to your below email.

On a without prejudice basis and purely for an amicable settlement on a without admission of liability to our Insured's part, in view that both party were reported to be reversing at the time of accident, we propose for an equal liability settlement and offer a global sum of **\$1,690.00** (all in) to settle your client's claim.

If agreeable, kindly chop and sign the attached DV and ATA and **forward back the original signed hard copy to us (LKK)** for payment processing.

The above amount is to be made payable to **SMRT TAXIS PTE LTD**.

Thank you.



"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made

*«Wishing you a Happy and Prosperous Lunar New Year»*

solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

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**From:** Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) [<mailto:LeeGek@smrt.com.sg>]

**Sent:** Friday, 7 February, 2020 4:06 PM

**To:** Vic (LKKAuto)

**Cc:** Admin A

**Subject:** URGENT / REMINDER Re: Accident on 27/9/2019 involving SHD 6462U & GBB 9650E (China Taiping's insured) Our Ref: TAX/09/19/2108/lg - LKK REF CC3/CTI19017273/Eha3

Dear Vic,

The video footage is not available.

Please let us have your offer asap. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd



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**From:** Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]

**Sent:** Tuesday, January 21, 2020 5:27 PM

**To:** Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis)

**Cc:** Admin A; Vic (LKKAuto)

**Subject:** RE: URGENT / REMINDER Re: Accident on 27/9/2019 involving SHD 6462U & GBB 9650E (China Taiping's insured) Our Ref: TAX/09/19/2108/lg - LKK REF CC3/CTI19017273/Eha3

Without Prejudice

Dear Lee Gek,

We refer to your below email.

Our Insured Driver reported that both vehicles were reversing when the accident happened (please see attached statement).

As such, we would like to request for any evidence that your client may have.

Thank you.



*«Wishing you a Happy and Prosperous Lunar New Year»*

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

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**From:** Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) [<mailto:LeeGek@smrt.com.sg>]

**Sent:** Tuesday, 10 December, 2019 11:17 AM

**To:** Vic (LKKAuto)

**Subject:** URGENT / REMINDER Re: Accident on 27/9/2019 involving SHD 6462U & GBB 9650E (China Taiping's insured) Our Ref: TAX/09/19/2108/lg

URGENT  
REMINDER

Dear Vic,

Please let us have your offer by **17<sup>th</sup> December 2019**. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)



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**From:** Su Li (LKK Auto) [<mailto:suli@lkkauto.com>]

**Sent:** 30/10/2019 08:29

**To:** Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis); Vic (LKKAuto)

**Cc:** CS A Team; Admin A

**Subject:** FW: LOD Re: Accident on 27/9/2019 involving SHD 6462U & GBB 9650E (China Taiping's insured) Our Ref: TAX/09/19/2108/lg

Without Prejudice

Dear Sir / Madam,

Thank you for your email.

Please be informed that this matter is now handled by my colleague, Mr Vic.

Hi Vic,

FYNA, our ref CC3/CTI19017273/Eha3

Thank you.

Best Regards,

**Su Li** | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 (Ext:119) Email: [SuLi@lkkauto.com](mailto:SuLi@lkkauto.com) Fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) [<mailto:LeeGek@smrt.com.sg>]

**Sent:** Tuesday, 29 October 2019 6:18 PM

**To:** CS A Team; Admin A

**Subject:** LOD Re: Accident on 27/9/2019 involving SHD 6462U & GBB 9650E (China Taiping's insured)  
Our Ref: TAX/09/19/2108/lg

Dear All,

We quantify our claim as follows:-

Cost of Repair	\$2480.36
Loss of Rental	\$706.20 ( 6 days x \$117.70 )
Loss of Income	\$360.00 ( 6 day x \$60.00 )
LTA Search Fee	\$7.00
<b>Total</b>	<b>\$3553.56</b>

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) GIA report
- 4) Accident vehicle laid-up report
- 5) LTA search
- 6) Hirer's letter of authorisation

Please let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd

