

**Regent Motors**

India Int'l Insurance Pte Ltd  
64 Cecil Street  
#04-05 IOB Building  
Singapore 049711  
Attention: Motor Claims

**"Without Prejudice"**

Your Ref :

Our Ref :

Date : 14 October 2019

Subject : **ACCIDENT INVOLVING VEHICLES SLS9431M & SHC8325A ON 28.09.2019**

Dear Sirs

We refer to the above matter.

The accident was caused solely by the negligence on the part of your insured. As a result of the said accident, our client has suffered losses which are set out hereunder as follows:

Cost of repair	:	S\$	5660.51
Car Rental	:	S\$	224.70
LTA search fee	:	S\$	7.45
Total	:	S\$	5892.66

A copy of each of the following supporting documents is enclosed:

1. Copy of Accident Report
2. Copy of Final Repair bill & LTA search slip
3. Copy of Car Rental bill & Car Rental Agreement & Certificate of Insurance
4. Copy of Letter of Authorisation

Please note that you or your insured should send us an acknowledgement of receipt of this letter within fourteen (14) days from the date of this letter, failing which our client will have no alternative but to commence legal proceedings against you without any further notice to you or your insured.

For any correspondence, please contact Ms Caroline Tan at 6319-0174 / Fax. 6479-4601 or email to [pml-pbsp@simedarby.com.sg](mailto:pml-pbsp@simedarby.com.sg).

Yours sincerely

Katherine Chong  
Senior Admin

**Regent Motors**

A division of Vantage Automotive Limited  
BUSINESS REG. NO. 33060501

305 Alexandra Road Singapore 159942  
Tel: 65-6376 2233 Fax: 65-6477 7300



A member of  
Sime Darby Motors



# REGENT MOTORS

(A Division of Vantage Automotive Limited)

Co. Regs. No. 53055563L GST Regs. No. M2-0000551-1

305 Alexandra Road  
Vantage Automotive Centre  
Singapore 159942

Service Booking: 6477 7399  
Parts: 6477 7420  
Vantage 24-Hour Assist: 6473 8588  
Fax: 6477 7300



## SERVICE TAX INVOICE

REPAIR ORDER NO. <b>BG 153110</b>	Date IN <b>08/10/2019</b> Payment Term <b>30 Days From Invoice</b> Customer Service Advisor <b>Chua Syahirul Syazwani Irwan</b>	Invoice Number <b>5394406 / WSH</b> Invoice Date <b>14/10/2019</b> Invoice By <b>Katherine Chong Fui Poh</b>	Page No. <b>1 of 1</b>
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CUSTOMER INFORMATION	INVOICE TO <b>35</b>
<b>Chur Siew Noi</b> 84 Riverina Crescent  Singapore 518313	<b>India Int'l Insurance Pte Ltd</b> 64 Cecil Street #04/05 IOB Building Singapore 049711

REGISTRATION No. <b>SLS9431M</b>	CHASSIS No. <b>WF05XXGCC5HR82332</b>	STOCK No. <b>15617</b>	REGISTRATION DATE <b>12/10/2017</b>	MODEL <b>Foc 1.0 5Dr</b>	MILEAGE <b>70000</b>
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CODE	DESCRIPTION	UNITS	DISC %	NETT
	TO CONDUCT TP CLAIM - INDIA INST AGAINST SHC8325A. DOA.28/08/19	0	0.00	0.00
	SUNDRIES	1	0.00	30.00
	LABOUR TO REMOVE, REPLACE, REPAIR, REALIGN FRONT BUMPER, FRONT FENDER LH, HEADLAMP LH, AND ALL AFFECTED AREA.	1	0.00	1,200.00
	LABOUR TO PUTTY AND RESPRAY FRONT BUMPER, FRONT FENDER LH, AND ALL AFFECTED AREA.	1	0.00	1,200.00
	TO CONDUCT ECU PROGRAMMING CHECK AND CLEAR FAULT CODES, RESTORE ALL PROGRAMME MODULE. (NETT)	2	0.00	600.00
	TO CONDUCT FOUR WHEEL ALIGNMENT.	1	0.00	300.00
Sub-Total :				<b>3,330.00</b>

CODE	DESCRIPTION	UNITS	DISC %	NETT
C1BB8B262BA	FRONT EMBLEM (FORD OVAL)	1	10.00	77.40
F1EB17757AJXWAA	FRONT BUMPER	1	10.00	1,377.00
PBM51A16009AG	LHF FENDER ASSY	1	10.00	505.80
Sub-Total :				<b>1,960.20</b>

Attending CSO : Syasya

Should you require further explanation, please reach me at 92782710

Service Packages	<b>0.00</b>	Total Labour/Parts/Service Package Charges	<b>S\$ 5,290.20</b>
Labour Charges	<b>3,330.00</b>	Less Insurance Excess	<b>S\$ 0.00</b>
Parts Charges	<b>1,960.20</b>	GST @ 7%	<b>S\$ 370.31</b>
Lubricant/Misc	<b>0.00</b>	Invoice Total Amounts	<b>S\$ 5,660.51</b>
		Less Deposit/Voucher	<b>S\$ 0.00</b>

Computer generated invoice. No signature is required.

Amount Payable

S\$ **5,660.51**

All amounts are in Singapore Dollars.

Work was carried out subject to the Company's Terms and Conditions of Service.

No complaints will be entertained unless reported within seven (7) days of the date of this invoice.

For credit purchases, interest @1% per month will be debited on overdue amounts.



**VANTAGE AUTOMOTIVE LTD**

305 ALEXANDRA ROAD  
 #02-02 VANTAGE AUTOMOTIVE CENTRE  
 159942 SINGAPORE

**SIME DARBY SERVICES PTE LTD**  
 Thrifty International Licensee

305 Alexandra Road, #03-01  
 Vantage Automotive Centre, Singapore 159942  
 ☎ (65) 6447 3388 📠 (65) 6345 7247  
 ✉ reservation.hertz@simedarby.com.sg  
 Co. Reg. No. 197501065W  
 GST Reg. No. M2-0021986-4

**INVOICE DATE : 12-OCT 2019**
**R.A. No. 55006004 / Nur Ezham Omar**

TITLE	: MR	KILOMETER OUT/IN	: 181570 / 181779
AUTHORIZED DRIVER	: CHUR SIEW NOI	KILOMETER DRIVEN	: 209
NRIC/PASSPORT NO.	: S1655893A	PETROL LEVEL OUT/IN	: FULL / FULL
MAKE & MODEL	: TOYOTA COROLLA ALTIS 1.6	DATE & TIME OUT	: 08-OCT 2019 09:45
CAR REGISTRATION NO.	: SLG5389S / UNIT #: 0002794	DATE & TIME IN	: 11-OCT 2019 18:00
CAR GROUP GIVEN	: F	CHECK IN LOCATION	: SHORT TERM-HQ (SIN55)-THRIFTY
CAR GROUP CHARGED	: F	NO. OF DAY(S) CHARGED	: 3 DAY(S) 9 HOUR(S)

DESCRIPTION	UNIT PRICE (SGD)	UNIT	AMOUNT BEFORE GST (SGD)	GST @ 7%	AMOUNT (SGD)
<b>VANTAGE AUTOMOTIVE RATES 2017</b>					
3 DAY(S) @ \$70.00 / DAY			210.00	14.70	224.70
5 HOUR(S) @ \$14.00 / HOUR			70.00	4.90	74.90
WAIVED EXCESS HOURS DUE TO CAR REPAIR PICK UP INFORMED LATE			-70.00	-4.90	-74.90
<b>SUB-TOTAL</b>			<b>210.00</b>	<b>14.70</b>	<b>224.70</b>
REMARKS: OWNER: SLS9431M CSA: SYASYA		<b>TOTAL (SGD) :</b>	<b>210.00</b>	<b>14.70</b>	<b>224.70</b>

\* ITEMS NOT SUBJECT TO GST

**SGD DOLLARS : TWO HUNDRED TWENTY-FOUR AND CENTS SEVENTY ONLY.**
**NOTE:**

PAYMENT DUE 10 DAYS FROM INVOICE DATE. ANY OUTSTANDING CHARGES REMAINING UNPAID AFTER DUE DATE WILL ACCRUE AND INTEREST CHARGE OF 2% PER MONTH OR PART THEREOF. CHEQUE SHOULD BE CROSSED AND MADE PAYABLE TO SIME DARBY SERVICES PTE LTD.

HIRER'S AND/OR ADDITIONAL DRIVER'S SIGNATURE

 Printed on : 12-Oct-2019 8:08  
 Entered by : Nur Ezham Omar



**SIME DARBY SERVICES PTE LTD**

Thrifty International Licensee

305 Alexandra Road, #03-01

Vantage Automotive Centre, Singapore 159942

p (65) 6447.3388 f (65) 6345.7247

Co. Reg. No. 197501065W GST Reg. No. M2-0021986-4

TO BE PAID BY

**PAYMENT : COMPANY****HIRER'S DETAILS**

TITLE : MR  
NAME : CHUR SIEW NOI  
ADDRESS : 84 RIVERINA CRESCENT  
518313  
SINGAPORE

NRIC/PASSPORT NO. : S1655893A ISSUE: 15/01/1994

ISSUED BY : SINGAPORE

LICENSE : S1655893A EXPIRY: 01/12/2999

ISSUED BY : SINGAPORE

NATIONALITY : D.O.B.: 13/04/1964

FREQUENT FLYER NO. :

LOCAL CONTACT : 96503440

HOTEL :

**COMPANY'S DETAILS**

NAME : VANTAGE AUTOMOTIVE LTD

ADDRESS : 305 ALEXANDRA ROAD

#02-02 VANTAGE AUTOMOTIVE CENTRE

159942

SINGAPORE

**IMPORTANT NOTICE**

- Hirer is liable for all traffic fines including admin fees issued by Singapore/ Malaysia authorities for a grace period of 12 months from the date of car return.
- A security deposit depending on the respective car group rented will be withheld on the Hirer's credit card.
- Accident has to be reported within the next day to Sime Darby Services Pte Ltd. In the event of failure to report, hirer shall be liable for any costs incurred by Sime Darby Services Pte Ltd or claims made by the other party.
- Smoking, durians and pets are not allowed in the vehicle. An additional 3 day's rental would be imposed if smoking and durian smell/pet's fur is detected upon car return.
- Hirer must inform Sime Darby Services Pte Ltd in advance for vehicle drop-off in Thrifty Malaysia renting location. A one-way rental fee and Malaysia surcharge are applicable as stated in our One Way Rental policy.
- Hirer is responsible for any missing items/car accessories or loss of keys and will be charged accordingly.
- The excess do not cover i) Car accessories ii) Loss of key iii) Vandalism iv) Alcohol/ Intoxicants/ drugs.
- Vehicles are prohibited to be driven into Thailand.
- Strictly no key-drop services allowed, security deposit will be forfeited.
- No refund will be given for early return and late pickup of vehicle.

The vehicle is rented subject to all terms and conditions on this page and on the reverse side whether printed or handwritten. Hirer represents that they have read, understand and agree with the conditions of the rental agreement. The hirer authorises all amounts due under the rental agreement to be charged to the hirer's credit card shown on this form.

x   
Hirer

ADDITIONAL DRIVERS:

x  
Additional Driver

RENTAL AGREEMENT NUMBER : 55006004  
RENTAL LOCATION : SHORT TERM-HQ (SIN55)-THRIFTY

**CHECKOUT**

UNIT # / REGN NO. : 00002794 / SLG5389S  
MAKE & MODEL : TOYOTA COROLLA ALTIS 1.6  
CAR GROUP GIVEN : F CHARGE: F  
KILOMETER OUT : 181,570  
PETROL LEVEL OUT : FULL  
DATE & TIME OUT : 08/10/2019 09:45  
DUE DATE & TIME IN : 12/10/2019 09:45  
CHECKIN LOCATION : SHORT TERM-HQ (SIN55)-THRIFTY

**RENTAL RATES**

AS: VANTAGE AUTOMOTIVE RATES 2017

DAILY @ S\$ 70.00

EXTRA DAY @ S\$ 70.00

EXTRA HOUR @ S\$ 14.00

**TOTAL: S\$ 299.60****FOR RATES TO APPLY**

MINIMUM 24 HOURS.  
CAR MUST BE RETURNED TO RENTING LOCATION  
ON THE DUE DATE

**INSURANCE**

BY INITIALS, THE HIRER

INCLUSIVE LDW

NON-WAIVERABLE DAMAGE EXCESS: S\$ 1,500.00 (SIN USE)

DECLINES PAI @ S\$ 5.00 PER DAY

DECLINES WSC @ S\$ 5.00 PER DAY

THIS CAR IS FOR SINGAPORE USE ONLY. THERE IS NO INSURANCE  
COVERAGE FOR USE OUTSIDE SINGAPORE

**OTHER CHARGES**

FUEL SERVICES @ S\$2.70 / LITRE

**CASH & CHEQUE DEPOSIT****REMARKS**

OWNER: SLS9431M

CSA: SYASYA

**HI RESERVATION**

RES. ID# SD000006672

Nur Ezham Omar

TACO#:

REF SRC: INTERCO

Printed on 08-Oct-2019 9:38  
Entered by: Nur Ezham Omar

> Back to OneMotoring



Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 30 Sep 2019 / 15:47:23

Receipt Date/Time : 30 Sep 2019 / 15:47:23

### Tax Invoice/Receipt

Receipt No. : ITNET-00000-190930-002334

Previous Receipt No. :

**S/N Item Description/  
Business Transaction Reference  
No.**

Amount Before GST (\$\$)	GST Amount (\$\$)	Amount After GST (\$\$)
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Result of Insurance Enquiry - SHC8325A

As at 28 Sep 2019/09:30:00

Insurance Co: INDIA INT'L INS PTE LTD

1 Insurance Enquiry - SHC8325A  
Enquiry Fee  
20190930154607341640

7.00	0.49	7.49
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**Sub-Total**

7.00	0.49	7.49
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**Total Before Rounding**

7.00	0.49	7.49
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**Rounding Difference**

		0.04
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**Total Amount Payable**

		7.45
--	--	------

Paid By

xxxxxxxxxxxx2913

Credit Card:  
Visa/MasterCard

		7.45
--	--	------

Total

		7.45
--	--	------

Cash Change

		0.00
--	--	------

Tendered Amount

		7.45
--	--	------

Excess Refundable Amount

		0.00
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THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

**REPUBLIC OF SINGAPORE DRIVING LICENCE**



Licence Number: **S1655893A**

Name: **CHUR SIEW NOI**

Birth Date: **13 Apr 1964**

Issue Date: **05 Mar 2004**

001151043G

**REPUBLIC OF SINGAPORE**

IDENTITY CARD NO. **S1655893A**

Name: **CHUR SIEW NOI**

Race: **蔡秀蓮**

CHINESE

Date of Birth: **13-04-1964** Sex: **F**

Country of Birth: **SINGAPORE**






**YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)**

Class 3 **Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms**

PASS DATE **09 May 1984**

Licence No: **S1655893A**

NP 428A



1592736

NRIC No. **S1655893A**

Blood Group: **O+** Date of issue: **15-01-1994**

84 RIVERINA CRESCENT  
SINGAPORE 518313

NRIC No: **S1655893A**

Date: **05-08-2001** No: **4004568**








www.libertyinsurance.com.sg



# Certificate of Insurance

Motor Vehicles (Third-Party Risks And Compensation) Act (Chapter 189); Motor Vehicles (Third-Party Risks And Compensation) Rules, 1960; Road Transport Act, 1987 (Malaysia); Motor Vehicles (Third-Party Risks) Rules, 1959 (Malaysia)

**Name of Policyholder:**

CHUR SIEW NOI

**Date of Issue:**

20 Sep 2019

**Registration No.:**

SLS9431M

**Effective Date of Commencement:**

12 Oct 2019 00:00

**Chassis No.:**

WF05XXGCC5HR82332

**Certificate No.:**

SI19V11684/ VPC / R02

**Date of Expiry:**

11 Oct 2020 23:59

**Type of Certificate:**

MX1

**Persons or Classes of Persons entitled to drive\*:**

A) The Policyholder.

B) Any other person who is driving on the Policyholder's order or with his permission.

Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.

And provided further that the Motor Vehicle is registered under the Road Traffic Act and its registration under the Road Traffic Act has not been cancelled at the time of the accident loss or damage.

**Limitations as to use:**

Use only for social, domestic and pleasure purposes and for the Policyholder's business.

**The Policy does not cover:**

A) Use for hire or reward.

B) Use for racing, pace-making, reliability trials or speed-testing.

C) Use for the carriage of goods (other than samples) in connection with any trade or business.

D) Use for any purpose in connection with the Motor Trade.

\*Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia) are not to be included under these headings.

I/We hereby certify that the Policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia).

For and on behalf of  
**LIBERTY INSURANCE PTE LTD**  
Approved Insurers

**For Information Only:**

Coverage(s):

Comprehensive, Unlimited Windscreen

Sum Insured:

MARKET VALUE AT THE TIME OF LOSS

Excess:

Section I S\$400, Young & Inexperienced Drivers S\$2500, Windscreen Excess S\$0

Name of Finance Company:

Name of Producer:

SD CONTEGO SERVICES (A1429-3)

PLRM/B2BAAMT/SH19V11684/20-Sep-2019/MotorCI/v1.0

## SATISFACTION CUM DISCHARGE VOUCHER

Date: 11/10/19

To: India International Insurance Pte Ltd

### MOTOR VEHICLE CLAIM

Vehicle Owner's Name: Chur Siew Noi

Vehicle Registration No.: SL59431M

Make / Model: FORD FOCUS 1.0

Motor Policy Number: SI9V11684/VPC/RO2

Date of Accident: 28/08/19

Owner's Excess: NIL

Repairs Cost: \_\_\_\_\_

I/We certify that the repairs to my/our vehicle number SL59431M have been completed by Regent Motors, a division of Vantage Automotive Limited, of 305 Alexandra Road, Singapore 159942, to my/our entire satisfaction. Payment of the repair charges that are claimable under the Policy will be deemed and settled by me/us.

*Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.*

Owner/Insured Signature: 

Date: 11th Oct 2019

Job No.: 153110

### Regent Motors

A division of Vantage Automotive Limited  
BUSINESS REGN NO 53055563L

305 Alexandra Road Singapore 159942  
Tel: 65-6376 2233 Fax: 65-6477 7300



LETTER OF AUTHORISATION

ACCIDENT INVOLVING SLS943/M & SHC8325A ON 28th September 2019

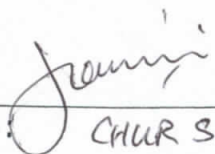
I, CHUR SIEW NOI owner of Vehicle Registration No. SLS 943/M  
hereby authorise **Vantage Automotive Limited** to submit, correspond, negotiate and settle  
my claim for cost of repair and/or uninsured losses arising from the above accident.

I further authorise **Vantage Automotive Limited** to execute, sign, seal and deliver all  
documents whatsoever in relation to this matter and to accept and receive any payment due to  
me in respect of my claim above.


I hereby declare that all acts and documents done by virtue of this Letter of Authorisation on my  
behalf shall be good valid and effectual to all intents and purposes whatsoever as if the same  
had been done or executed by me in person.

I further confirm that the acceptance by **Vantage Automotive Limited** of the settlement  
amount in respect of such claim shall constitute the full discharge of my claim in respect of such  
loss and damage.

Signed by:

  
Name: CHUR SIEW NOI (Date) 30th September 2019

In the presence of:

  
Name: Syahya (Date)

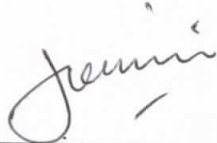
LETTER OF AUTHORIZATION- MOTOR INSURANCE 3<sup>RD</sup> PARTY CLAIMS

I, CHUR SIEW NO1 the Owner of the vehicle number: SLS 9431M  
hereby do authorize Vantage Automotive Ltd to proceed with the repairs of my vehicle as  
per 3<sup>rd</sup> party insurer and the surveyor's recommendation which I file against the 3<sup>rd</sup> party  
insurer and shall pay the amount of car rental (if any including GST) to Vantage  
Automotive Ltd upon collection of my vehicle and duly complete and sign the discharge  
voucher.

I further aware that Vantage Automotive is assisting me in the claim against the third-  
party insurer. I shall release Vantage Automotive Limited against the liability.

Regardless of all circumstances or reasons causing the delay or unsuccessful claim(s), I  
agreed that Vantage Automotive will not be held responsible or liable in any event if the  
claim is either partially successful and or unsuccessful.

Dated the 30 days of September 2019



Owner name /signature

CHUR SIEW NO1

Witness (name / signature)

## Acknowledgement

Accident Involving SLS 9431 M and SHC 8325A on 28th September 2019

I, CHUR SIEW NOI the owner of Vehicle Registration Number SLS 9431 M, have been advised by Customer Service Adviser and understand the content of my motor claim as specify herein:

1. Type of claim: ☐ Claiming own-policy only.  
☐ Claiming own-policy and uninsured losses.  
☒ Direct settlement with 3<sup>rd</sup>-Party Insurer [Any reversion to own-policy claim shall be submitted to my insurer within 14 days from date of accident as required by my Policy].
2. Vantage Automotive Limited being an appointed Approved Reporting Centre is bound by GIA not to induce, instigate, encourage or procure any owner or driver of any motor vehicle to engage the services of any solicitors to make any third party claims.
3. The estimated repair costs shall be subjected to insurer surveyors' finalisation on completion of job and after considering additional parts and/or labours discovered in the course of repair.
4. A compulsory policy excess \_\_\_\_\_, stated in the Motor Policy taken up by you, is applicable for own-damage claim.
5. Loss of Use and Cost of Rental shall be computed in accordance to the number of days as recommended by the surveyor and the Benchmark Rates published in State Courts Practice Directions for Non-injury Motor Accident (NIMA) Claims.
6. I am fully aware that Vantage Automotive Limited is assisting me in my claim against the third-party insurer. I shall release Vantage Automotive Limited against any Liability, loss claim or proceedings which may arise out of or in the course of or by reasons of execution of the services.
7. In the event that my insurer or third party insurer is not prepared to settle the claim due to breach of policy or other reasons, I shall pay Vantage Automotive Limited the full repair bill.
8. A towing charge of \$120.00, administration fee of \$300.00 and storage fee \$50.00 per day is chargeable to me if my vehicle is not repaired by Vantage Automotive Limited.
9. The average time span to settle a claim is 6 months or longer for complex cases. Any correspondence or status enquiry of the mentioned claim shall be directed to the under-mentioned personnel:

Name: Ms Caroline Tan  
Tel.: 6319 0174  
email: pml-pbsp@sime-darby.com.sg

10. Special Instructions:

Signed by:

Name:

Date:

*[Signature]*

30th September 2019

COR: \$5660.51

LOR: \$224.70

LTA  
SEARCH: \$7.45  
FEE