

INSD001

INS. CASE OWNER:

CC 4, III 1901 7271, R1 g/b

LKK:
IDAC:

Surveyor:

Rasul

DOI:

2/10/19

Date / Time:

11/10/19

Registered in Merimen:

1/10/19

Pre-assign / CCU / FTE



Insured Vehicle No.:

SHC 8325A

Name of Insured:

CTPL

Insured Tel No.:

HP:

Excess Sec II :\$5

D.O.A.:

12/1/19

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age: TAN ENLI 28

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

MUMODIN

HUMANA

INSUR R15 DE 6

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability:

% Final ? Yes / No

SLC 4731M

INSRS:
WSP:
Tel:
Liability:
RMKS:Regent
motorsINSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/ Time		STAGE	DATE/ PIC
	SL57141100 -x	Non-Reporting Itr (1st):	
	SL57141100 -x	Non-Reporting Itr (2nd):	
3/10 - Liability clear send IP.		Non-Reporting Itr (Final):	
15/10 - Ref LOR to IP (Pending LOD)		Notification Itr (if non-pickup):	
16/10 - LOD in (file back at type report).		Call OI:	
22/10 - Pending mandate approval (approved).		After call Itr to OI:	
24/10 - settle @ \$5892.66. file back suvanna send IP.		Documentation Check List:	Handler Typist
		Notification Itr (if non-pickup)	<input checked="" type="checkbox"/> <input type="checkbox"/>
		After call Itr to OI:	<input checked="" type="checkbox"/> <input type="checkbox"/>
		Authorisation To Act:	<input checked="" type="checkbox"/> <input type="checkbox"/>
		Release Voucher:	<input checked="" type="checkbox"/> <input type="checkbox"/>
		Final Repair Bill:	<input checked="" type="checkbox"/> <input type="checkbox"/>
		Car Rental Invoice:	<input checked="" type="checkbox"/> <input type="checkbox"/>
		Towing Invoice:	<input checked="" type="checkbox"/> <input type="checkbox"/>
		LTA / GIA:	<input checked="" type="checkbox"/> <input type="checkbox"/>
		Medical Bill:	<input checked="" type="checkbox"/> <input type="checkbox"/>
		PIR:	<input checked="" type="checkbox"/> <input type="checkbox"/>
		Mandate/Reject Instruction:	<input checked="" type="checkbox"/> <input type="checkbox"/>
		LOD	<input checked="" type="checkbox"/> <input type="checkbox"/>
		Payment Breakdown Form:	<input checked="" type="checkbox"/> <input type="checkbox"/>
PRELIMINARY ADVICE	Date/Time:	Post-Repair Photos:	<input checked="" type="checkbox"/> <input type="checkbox"/>
	Sent By:	Others:	<input checked="" type="checkbox"/> <input type="checkbox"/>

PRELIMINARY ADVICE	Date/Time:	Sent By:
FINALIZATION	Date/Time:	Confirm with:
Repair Cost: \$5290.20	14 days	Reduction: \$5290.20 * 41
FINAL SETTLEMENT	Date/Time: 29/10/19	Confirm with: Karyanne
Final Liability: % 100	(Agreed / Assessed)	BOLA S/N No.: 24
Repair Cost: (w/ GST) \$5660.51		
Loss of Rental (LOR): \$224.70	13 days	x \$74.90 (w/ GST)
Loss of Use (LOU): \$5	5 days	
Loss of Income (LOI): \$5	5 days	
LOR only <input checked="" type="checkbox"/> LOU only <input type="checkbox"/> LOR + LOI <input type="checkbox"/> LOR + LO <input type="checkbox"/>	[Tick only one]	
GIA/LTA Search: \$5		
Medical: \$5		
Disbursement: \$5	(e.g. Tow/ Independent)	
Legal Cost: \$5		
Total: \$5892.66	Global Sum \$5:	
FINAL PAYMENT	Date/Time:	Confirm with:
Payee 1: \$5892.66	Name 1: Regent motors	
Payee 2: (Strike if N.A.)	Name 2:	
Payee 3: (Strike if N.A.)	Name 3:	

REGENT MOTORS

(A Division of Vantage Automotive Limited)

Business Registration No. S3055563L GST Registration No. M2-0000551-1

305 Alexandra Road

15942 Singapore

Tel : 6477 7400

Fax : 6477 7398

Cecil



GST Registration No. M2-0000551-1

ESTIMATE

Estimate No. : BG 4367
Date Estimated : 30/09/2019
Prepared By : Andy Ooi Lee Keong

Page No. : 1 of 1

- ESTIMATE REPAIR FOR -

Chur Siew Noi
84 Riverina Crescent

Singapore 518313

- ACCOUNT - 35

India Int'l Insurance Pte Ltd
64 Cecil Street #04/05
IOB Building
Singapore 049711

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SLS9431M	WF05XXGCC5HR82332	12/10/2017	Foc 1.0 5Dr	0

DESCRIPTION

TO CONDUCT TP CLAIM-INDIA INT AGAINST SHC8325A.
DOA.28/08/19

SUNDRIES

LABOUR TO REMOVE, REPLACE, REPAIR, REALIGN FRONT
BUMPER, FRONT FENDER LH, HEADLAMP LH, AND ALL
AFFECTED AREA.

LABOUR TO PUTTY AND RESPRAY FRONT BUMPER, FRONT
FENDER LH, AND ALL AFFECTED AREA.

TO CONDUCT ECU PROGRAMMING CHECK AND CLEAR FAULT
CODES, RESTORE ALL PROGRAMME MODULE. (NETT)

Rasul
Hp 900/1000/8
4 3/4 days 30 150.00
02/10/19 @ 1500 1200 1500.00
Respray 1200 1500.00
before paint 800.00
Total Labour 1: 3,750.00

PART NUMBER DESCRIPTION

PART NUMBER	DESCRIPTION	QTY	PRICE	DISC	VALUE
F1EB17757AJX	FRONT BUMPER WAA	1	1,530.00	10.00	1,377.00
F1EB17B635AB	BUMPER FRONT LOWER EXTENSION ? XSVL	1	360.00	10.00	324.00
C1BB8B262BA	FRONT EMBLEM (FORD OVAL) na	1	86.00	10.00	77.40
PBM51A16009A	LHF FENDER ASSY G	1	562.00	10.00	505.80
F1EB13006BF	HEADLAMP ASSY LH ? XSVL	1	2,893.00	10.00	2,603.70
Total Parts :					4,887.90

Customer Name & Signature / Company Stamp

Date

Labour 1	:	3,750.00
Parts	:	4,887.90
Labour 2	:	0.00
Excess	:	0.00
Total GST @ 7%	:	604.65
Grand Total	:	9,242.55

The above estimates are base on visual inspection and it is possible that further materials and labour may be required upon dismantling. Should this occur, we will submit supplementary quotation for further approval. This estimate is valid for a period of 30 days only.

Vantage Automotive Limited

Business Registration No. 53055563L GST Registration No. M2-0000551-1

305 Alexandra Road Singapore 159942

Tel: 64777409 Fax: 64777398



Car Reg No: SLS9431M

RO Number: 153110

Date: 11/10/19

NO.	Supplementary / Check Items Parts	Part Number	Qty	U / Price	Disc %	Ext Price
1						
2						
3						
Parts Total:						\$0.00

NO.	Supplementary Labour Charges	Price
1	To conduct four wheel alignment.	\$300.00
Total Labour:		\$300.00
Total Parts & Labour:		\$300.00
GST @ 7%:		\$21.00
Grand Total:		\$321.00

Raised By Technician	Approved By CSA SYASYA	Acknowledge By Parts Assistant	BO Parts: Yes / No ETA: _____
-------------------------	----------------------------------	-----------------------------------	--------------------------------------

Measurement printout

Car standard measurement

Beissbarth © * ML 8 Easy

M * R- * A1R0 * OK * USER // 81 / C

Date: 11.10.2019 12:25:22



Version (program)
v5.0b3201/v5.0b3201

Version (CCD)
v5.0b3200

Version (target data)
USER

Serial number
C10000942

Last service
16.11.2018

VANTAGE AUTOMOTIVES LIMITED
305 ALEXANDRA ROAD
SINGAPORE

Customer

Vehicle

Registration: SLS 9431 M

Odometer: 42064

Order

Vehicle: **USER**

FORD * FOCUS 1.6 * All except wagon * Production: 1998 - 2005

Rear Axle		Initial Measurement	Target Data	Final Measurement
Camber	left	-1°14'	-1°19' [-1°26'] +1°19'	-1°12'
	right	-2°05'		-2°00'
Cross Camber		+0°51'	[1°15']	+0°48'
Individual Toe	left	+0°10'	-0°04' [+0°12'] +0°05'	+0°11'
	right	+0°10'		+0°10'
Total Toe		+0°19'	-0°09' [+0°23'] +0°09'	+0°21'
Setback		+0°08'		+0°09'
Geometrical driving axis		+0°00'		
Front Axle		Initial Measurement	Target Data	Final Measurement
Castor 20°	left	+4°32'	-1°06' [+2°59'] +1°06'	+4°34'
	right	+4°10'		+4°11'
K.P.I. 20°	left	+5°45'		
	right	+5°13'		
Toe out on turns	left	-1°27'		
	right	-1°33'		
Camber	left	-0°42'	-1°19' [-0°32'] +1°19'	-0°45'
	right	-1°20'		-1°17'
Cross Camber		+0°38'	[1°15']	+0°31'
Individual Toe	left	-0°09'	-0°04' [+0°06'] +0°05'	+0°09'
	right	-0°09'		+0°08'
Total Toe		-0°17'	-0°09' [+0°12'] +0°09'	+0°18'
Setback		+0°21'		+0°09'
Included Angle 20°	left	+5°04'		
	right	+3°52'		

REGENT MOTORS

(A Division of Vantage Automotive Limited)
Co. Regs. No. 53055563L GST Regs. No. M2-0000551-1

305 Alexandra Road
Vantage Automotive Centre
Singapore 159942

Service Booking: 6477 7399
Parts: 6477 7420
Vantage 24-Hour Assist: 6473 8588
Fax: 6477 7300



FINALISATION REPORT

REPAIR ORDER NO. BG 153110	Date IN 08/10/2019 Payment Term 30 Days From Invoice Customer Service Advisor Chua Syahirul Syazwani Irwan	Invoice Number Invoice Date ?? Invoice By Chua Syahirul Syazwani Irwan	Page No. 1 of 1		
CUSTOMER INFORMATION		INVOICE TO 35			
Chur Siew Noi 84 Riverina Crescent Singapore S18313		India Int'l Insurance Pte Ltd 64 Cecil Street #04/05 IOB Building Singapore 049711			
REGISTRATION No. SLS9431M	CHASSIS No. WF05XXGCC5HR82332	STOCK No. 15617	REGISTRATION DATE 12/10/2017	MODEL Foc 1.0 5Dr	MILEAGE 70000

CODE	DESCRIPTION	UNITS	DISC %	NETT
	TO CONDUCT TP CLAIM-INDIA INT AGAINST SHC8325A. DOA.28/08/19	0	0.00	0.00
	SUNDRIES	0	0.00	30.00
	LABOUR TO REMOVE, REPLACE, REPAIR, REALIGN FRONT BUMPER, FRONT FENDER LH, HEADLAMP LH, AND ALL AFFECTED AREA.	0	0.00	1,200.00
	LABOUR TO PUTTY AND RESPRAY FRONT BUMPER, FRONT FENDER LH, AND ALL AFFECTED AREA.	0	0.00	1,200.00
	TO CONDUCT ECU PROGRAMMING CHECK AND CLEAR FAULT CODES, RESTORE ALL PROGRAMME MODULE. (NETT)	2	0.00	600.00
724	TO CONDUCT FOUR WHEEL ALIGNMENT.	1	0.00	300.00
Sub-Total :				3,330.00

CODE	DESCRIPTION	UNITS	DISC %	NETT
C1B88B262BA	FRONT EMBLEM (FORD OVAL)	1	10.00	77.40
F1EB17757AJXWAA	FRONT BUMPER	1	10.00	1,377.00
PBM51A16009AG	LHF FENDER ASSY	1	10.00	505.80
Sub-Total :				1,960.20

Attending CSO : Syasya

Should you require further explanation, please reach me at 92782710

\$899.90

Service Packages	0.00	Total Labour/Parts/Service Package Charges	S\$	5,290.20
Labour Charges	3,330.00	Less Insurance Excess	S\$	0.00
Parts Charges	1,960.20	GST @ 7%	S\$	370.31
Lubricant/Misc	0.00	Invoice Total Amounts	S\$	5,660.51
		Less Deposit/Voucher	S\$	0.00

Computer generated invoice. No signature is required.

Amount Payable S\$ 5,660.51

All amounts are in Singapore Dollars.
Work was carried out subject to the Company's Terms and Conditions of Service.
No complaints will be entertained unless reported within seven (7) days of the date of this invoice.
For credit purchases, interest @1% per month will be debited on overdue amounts.



REGENT MOTORS

(Division of Vantage Automotive Limited)

Business Registration No. S3055563L GST Registration No. M2-0000551-1

305 Alexandra Road

159942 Singapore

Tel : 6477 7400

Fax : 6477 7398



GST Registration No. M2-0000551-1

ESTIMATE

Estimate No. : BG 4367
Date Estimated : 30/09/2019
Prepared By : Andy Ooi Lee Keong

Page No. : 1 of 1

- ESTIMATE REPAIR FOR -

Chur Siew Noi
84 Riverina Crescent

Singapore 518313

- ACCOUNT - 35

India Int'l Insurance Pte Ltd
64 Cecil Street #04/05
IOB Building
Singapore 049711

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SLS9431M	WF05XXGCC5HR82332	12/10/2017	Foc 1.0 5Dr	0

DESCRIPTION

TO CONDUCT TP CLAIM-INDIA INT AGAINST SHC8325A.
DOA.28/08/19

SUNDRIES

LABOUR TO REMOVE, REPLACE, REPAIR, REALIGN FRONT
BUMPER, FRONT FENDER LH, HEADLAMP LH, AND ALL
AFFECTED AREA.

LABOUR TO PUTTY AND RESPRAY FRONT BUMPER, FRONT
FENDER LH, AND ALL AFFECTED AREA.

TO CONDUCT ECU PROGRAMMING CHECK AND CLEAR FAULT
CODES, RESTORE ALL PROGRAMME MODULE. (NETT)

Rasul
Hp 90010068
4 3 days 30 150.00
02/10/19 @ 1510 1200 1500.00
Repairing before paint 1200 1500.00
600.00
Total Labour 1: 3,750.00

PART NUMBER	DESCRIPTION	QTY	PRICE	DISC	VALUE
F1EB17757AJX	FRONT BUMPER SC	1	1,530.00	10.00	1,377.00
WAA					
F1EB17B635AB	BUMPER FRONT LOWER EXTENSION ?	1	360.00	10.00	324.00
C1BB8B262BA	FRONT EMBLEM (FORD OVAL) na	1	86.00	10.00	77.40
PBM51A16009A	LHF FENDER ASSY bt	1	562.00	10.00	505.80
G					
F1EB13006BF	HEADLAMP ASSY LH ?	1	2,893.00	10.00	2,603.70
Total Parts :					4,887.90

UK Auto Consultancy notice
the Registrar of the following:
• To return vehicle to roadworthy condition
• To display damaged part(s) during recovery
• Parts prices are subject to confirmation

• No illegal modification(s) is allowed
• Supplementary item(s) must be recommended and
is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Customer Name & Signature / Company Stamp

Date

Labour 1	:	3,750.00
Parts	:	4,887.90
Labour 2	:	0.00
Excess	:	0.00
Total GST @ 7%	:	604.65
Grand Total	:	9,242.55

The above estimates are base on visual inspection and it is possible that further materials and labour may be required upon dismantling. Should this occur, we will submit supplementary quotation for further approval. This estimate is valid for a period of 30 days only.

LETTER OF AUTHORIZATION- MOTOR INSURANCE 3RD PARTY CLAIMS

I, CHUR SIEW NO1 the Owner of the vehicle number: SLS 9431M hereby do authorize Vantage Automotive Ltd to proceed with the repairs of my vehicle as per 3rd party insurer and the surveyor's recommendation which I file against the 3rd party insurer and shall pay the amount of car rental (if any including GST) to Vantage Automotive Ltd upon collection of my vehicle and duly complete and sign the discharge voucher.

I further aware that Vantage Automotive is assisting me in the claim against the third-party insurer. I shall release Vantage Automotive Limited against the liability.

Regardless of all circumstances or reasons causing the delay or unsuccessful claim(s), I agreed that Vantage Automotive will not be held responsible or liable in any event if the claim is either partially successful and or unsuccessful.

Dated the 30 days of September 2019



Owner name /signature

CHUR SIEW NO1

Witness (name / signature)

Acknowledgement

Accident Involving SLS 9431 M and SHC 8325A on 28th September 2019

I, CHUR SIEW NOI the owner of Vehicle Registration Number SLS 9431 M, have been advised by Customer Service Adviser and understand the content of my motor claim as specify herein:

1. Type of claim: ☐ Claiming own-policy only.
☐ Claiming own-policy and uninsured losses.
☒ Direct settlement with 3rd Party Insurer [Any reversion to own-policy claim shall be submitted to my insurer within 14 days from date of accident as required by my Policy].
2. Vantage Automotive Limited being an appointed Approved Reporting Centre is bound by GIA not to induce, instigate, encourage or procure any owner or driver of any motor vehicle to engage the services of any solicitors to make any third party claims.
3. The estimated repair costs shall be subjected to insurer surveyors' finalisation on completion of job and after considering additional parts and/or labours discovered in the course of repair.
4. A compulsory policy excess _____, stated in the Motor Policy taken up by you, is applicable for own-damage claim.
5. Loss of Use and Cost of Rental shall be computed in accordance to the number of days as recommended by the surveyor and the Benchmark Rates published in State Courts Practice Directions for Non-injury Motor Accident (NIMA) Claims.
6. I am fully aware that Vantage Automotive Limited is assisting me in my claim against the third-party insurer. I shall release Vantage Automotive Limited against any liability, loss claim or proceedings which may arise out of or in the course of or by reasons of execution of the services.
7. In the event that my insurer or third party insurer is not prepared to settle the claim due to breach of policy or other reasons, I shall pay Vantage Automotive Limited the full repair bill.
8. A towing charge of \$120.00, administration fee of \$300.00 and storage fee \$50.00 per day is chargeable to me if my vehicle is not repaired by Vantage Automotive Limited.
9. The average time span to settle a claim is 6 months or longer for complex cases. Any correspondence or status enquiry of the mentioned claim shall be directed to the under-mentioned personnel:

Name: Ms Caroline Tan
 Tel.: 6319 0174
 email: pml-pbsp@simedarby.com.sg

10. Special Instructions:

Signed by:

Name:

Date:

[Signature]

30th September 2019

COR: \$5660.51

LOR: \$204.70

LTA
 SEARCH: \$7.45
 FEE

SATISFACTION CUM DISCHARGE VOUCHERDate: 11/10/19To: India International Insurance Pte Ltd**MOTOR VEHICLE CLAIM**Vehicle Owner's Name: Chur Siew NoiVehicle Registration No.: 9LS9431MMake / Model: FORD FOCUS 1.0Motor Policy Number: SI9V11684 / VPC / RO2Date of Accident: 28/08/19Owner's Excess: NIL

Repairs Cost: _____

I/We certify that the repairs to my/our vehicle number 9LS9431M have been completed by Regent Motors, a division of Vantage Automotive Limited, of 305 Alexandra Road, Singapore 159942, to my/our entire satisfaction. Payment of the repair charges that are claimable under the Policy will be deemed and settled by me/us.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.

Owner/Insured Signature: Date: 11th Oct 2019Job No.: 153110



www.libertyinsurance.com.sg



Certificate of Insurance

Motor Vehicles (Third-Party Risks And Compensation) Act (Chapter 189); Motor Vehicles (Third-Party Risks And Compensation) Rules, 1960; Road Transport Act, 1987 (Malaysia); Motor Vehicles (Third-Party Risks) Rules, 1959 (Malaysia)

Name of Policyholder:

CHUR SIEW NOI

Date of Issue:

20 Sep 2019

Registration No.:

SLS9431M

Effective Date of Commencement:

12 Oct 2019 00:00

Chassis No.:

WF05XXGCC5HR82332

Certificate No.:

SI19V11684/ VPC / R02

Date of Expiry:

11 Oct 2020 23:59

Type of Certificate:

MX1

Persons or Classes of Persons entitled to drive*:

- A) The Policyholder.
- B) Any other person who is driving on the Policyholder's order or with his permission.

Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.

And provided further that the Motor Vehicle is registered under the Road Traffic Act and its registration under the Road Traffic Act has not been cancelled at the time of the accident loss or damage.

Limitations as to use:

Use only for social, domestic and pleasure purposes and for the Policyholder's business.

The Policy does not cover:

- A) Use for hire or reward.
- B) Use for racing, pace-making, reliability trials or speed-testing.
- C) Use for the carriage of goods (other than samples) in connection with any trade or business.
- D) Use for any purpose in connection with the Motor Trade.

*Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia) are not to be included under these headings.

I/We hereby certify that the Policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia).

For and on behalf of
LIBERTY INSURANCE PTE LTD
Approved Insurers

For Information Only:

Coverage(s):	Comprehensive, Unlimited Windscreen
Sum Insured:	MARKET VALUE AT THE TIME OF LOSS
Excess:	Section I S\$400, Young & Inexperienced Drivers S\$2500, Windscreen Excess S\$0
Name of Finance Company:	
Name of Producer:	SD CONTEGO SERVICES (A1429-3)

Summer Lee (LKK Auto)

From: Motor Claim - III <motorclaim@iii.com.sg>
Sent: Tuesday, 1 October, 2019 9:34 AM
To: Chua Syahirul Syazwani Irwan; 'sur@lkkauto.com'; Admin-D (LKKAuto)
Cc: Manivel Priyadarshini
Subject: RE: TP CLAIM: SLS9431M (Liberty) AGAINST SHC8325A(III) DOA: 28/09/2019
Attachments: ESTIMATE-SLS9431M-TP-INDIA.PDF; GIA REPORT.PDF; THIRD PARTY SEARCH.PDF

Dear Sir / Mdm,

Please conduct a survey on TP vehicle SLS9431M and let us have your report urgently.

This claim will be handled by Ms Priya.

*Kindly upload this survey request email to merimen.

Thank You.

Best Regards,
Gabriel Wee



64 Cecil Street; #05 - IOB Building
Singapore 049711
Tel: 6347 6100, Ext - 248

P: Syasya

T: 9.40a.m

V: Out

E: ✓

From: Chua Syahirul Syazwani Irwan [mailto:syazwanichua@simedarby.com.sg]
Sent: 01 October, 2019 9:23 AM
To: Motor Claim - III <motorclaim@iii.com.sg>
Cc: Liu Chun Cheong <liu.chun.cheong@simedarby.com.sg>; Andy Ooi Lee Keong <andy.ooi.leekeong@simedarby.com.sg>; Katherine Chong <katherine.chong@simedarby.com.sg>; Simon Koh Eng Aun <simon.koh.engaun@simedarby.com.sg>
Subject: RE: TP CLAIM: SLS9431M (Liberty) AGAINST SHC8325A(III) DOA: 28/09/2019

Dear Sir/Madam,

We choose LKK Auto Consultants Pte Ltd.
Please also advise on the **Liability** of this case.

Best regards,

Chua Syasya
Customer Service Advisor (Bodyshop)

VANTAGE AUTOMOTIVE
305 Alexandra Road
Vantage Automotive Centre

Singapore 159942

Regent Motors Limited (FORD)

AutoFrance (PEUGEOT)

DID: +65 6477 7409

HP : +65 9278 2710

Email: syazwanichua@simedarby.com.sg



From: Motor Claim - III [<mailto:motorclaim@iii.com.sg>]

Sent: Tuesday, October 01, 2019 9:14 AM

To: Chua Syahirul Syazwani Irwan <syazwanichua@simedarby.com.sg>

Subject: RE: TP CLAIM: SLS9431M (Liberty) AGAINST SHC8325A(III) DOA: 28/09/2019

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Best Regards,
Gabriel Wee



64 Cecil Street; #05 - IOB Building

Singapore 049711

Tel: 6347 6100, Ext – 248

From: Chua Syahirul Syazwani Irwan [<mailto:syazwanichua@simedarby.com.sg>]

Sent: 30 September, 2019 4:50 PM

To: Motor Claim - III <motorclaim@iii.com.sg>

Cc: Liu Chun Cheong <liu.chun.cheong@simedarby.com.sg>; Andy Ooi Lee Keong

<andy.ooi.leekeong@simedarby.com.sg>; Katherine Chong <katherine.chong@simedarby.com.sg>; Simon Koh Eng

Aun <simon.koh.engaun@simedarby.com.sg>

Subject: TP CLAIM: SLS9431M (Liberty) AGAINST SHC8325A(III) DOA: 28/09/2019

Dear Officer-in-Charge,

Our client's vehicle was involved in an accident with your insured's vehicle at the above stated date and location. Kindly refer to the attached documents for your further action and advise us on the Liability for this case.

Vehicle Status : With Owner.

Thank you.

Best regards,

Chua Syasya

Customer Service Advisor (Bodyshop)

VANTAGE AUTOMOTIVE

305 Alexandra Road

Vantage Automotive Centre

Singapore 159942

Regent Motors Limited (FORD)

AutoFrance (PEUGEOT)

DID: +65 6477 7409

HP : +65 9278 2710

Email: syazwanichua@simedarby.com.sg



"This electronic mail content and any accompanying attachments ("the Message") is intended only for the named addressee ("the Recipient") and may contain information that is confidential, privileged and/or proprietary to the Sime Darby group of companies ("Sime Darby") and/or protected under applicable laws. If you are not the intended Recipient, you are strictly prohibited from using, disseminating, forwarding and/or printing the Message. Please notify the sender immediately by return e-mail and permanently delete all copies of the Message. Sime Darby disclaims all liability for any error, loss or damage arising from the Message being infected by computer virus or other malicious software. Any views and/or opinions expressed in the Message are solely those of the author's and do not necessarily represent those of Sime Darby's."

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

DISCLAIMER:

This email is intended solely for the person to whom it has been addressed.

It may contain confidential and/or legally privileged information.

If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses.

Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

DISCLAIMER:

This email is intended solely for the person to whom it has been addressed.

It may contain confidential and/or legally privileged information.

If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses.

Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K



India Int'l Insurance Pte Ltd
64 Cecil Street
#04-05 IOB Building
Singapore 049711
Attention: Motor Claims

"Without Prejudice"

Your Ref :

Our Ref :

Date: 14 October 2019

Subject: **ACCIDENT INVOLVING VEHICLES SLS9431M & SHC8325A ON 28.09.2019**

Dear Sirs

We refer to the above matter.

The accident was caused solely by the negligence on the part of your insured. As a result of the said accident, our client has suffered losses which are set out hereunder as follows:

Cost of repair	:	S\$	5660.51
Car Rental	:	S\$	224.70
LTA search fee	:	S\$	7.45
Total	:	S\$	5892.66

A copy of each of the following supporting documents is enclosed:

1. Copy of Accident Report
2. Copy of Final Repair bill & LTA search slip
3. Copy of Car Rental bill & Car Rental Agreement & Certificate of Insurance
4. Copy of Letter of Authorisation

Please note that you or your insured should send us an acknowledgement of receipt of this letter within fourteen (14) days from the date of this letter, failing which our client will have no alternative but to commence legal proceedings against you without any further notice to you or your insured.

For any correspondence, please contact Ms Caroline Tan at 6319-0174 / Fax. 6479-4601 or email to pml-pbsp@aimedarby.com.sg.

Yours sincerely

Katherine Chong
Senior Admin

Regent Motors

A division of Vantage Automotive Limited
PUNJAB ROAD, NO. 123456789

305 Alexandra Road Singapore 159942
Tel: 65-0376 2233 Fax: 65-6477 7300



A member of
Sime Darby Motors



REGENT MOTORS

(A Division of Vantage Automotive Limited)
Co. Regs. No. 53055563L GST Regs. No. M2-0000551-1

305 Alexandra Road
Vantage Automotive Centre
Singapore 159942
Service Bookings: 6477 7399
Parts: 6477 7420
Vantage 24-Hour Assist: 6473 8588
Fax: 6477 7300



SERVICE TAX INVOICE

REPAIR ORDER NO. BG 153110	Date IN 08/10/2019 Payment Term 30 Days From Invoice Customer Service Advisor Chua Syahirul Syazwani Irwan	Invoice Number 5394406 / WSH Invoice Date 14/10/2019 Invoice By Katherine Chong Fui Poh	Page No. 1 of 1
--------------------------------------	--	---	------------------------

CUSTOMER INFORMATION Chur Siew Noi 84 Riverina Crescent Singapore 518313	INVOICE TO: 35 India Int'l Insurance Pte Ltd 64 Cecil Street #04/05 10B Building Singapore 049711
--	---

REGISTRATION No. SL59431M	CHASSIS No. WF05XXGCC5HR82332	STOCK No. 15617	REGISTRATION DATE 12/10/2017	MODEL Foc 1.0 5Dr	MILEAGE 70000
-------------------------------------	---	---------------------------	--	-----------------------------	-------------------------

CODE	DESCRIPTION	UNITS	DISC %	NETT
	TO CONDUCT TP CLAIM - INDIA INST AGAINST SHC8325A. DOA.28/08/19	0	0.00	0.00
	SUNDRIES	1	0.00	30.00
	LABOUR TO REMOVE, REPLACE, REPAIR, REALIGN FRONT BUMPER, FRONT FENDER LH, HEADLAMP LH, AND ALL AFFECTED AREA.	1	0.00	1,200.00
	LABOUR TO PUTTY AND RESPRAY FRONT BUMPER, FRONT FENDER LH, AND ALL AFFECTED AREA.	1	0.00	1,200.00
	TO CONDUCT ECU PROGRAMMING CHECK AND CLEAR FAULT CODES, RESTORE ALL PROGRAMME MODULE. (NETT)	2	0.00	600.00
	TO CONDUCT FOUR WHEEL ALIGNMENT.	1	0.00	300.00
	Sub-Total :			3,330.00
CODE	DESCRIPTION	UNITS	DISC %	NETT
C18B8B262BA	FRONT EMBLEM (FORD OVAL)	1	10.00	77.40
F1EB17757AIXWAA	FRONT BUMPER	1	10.00	1,377.00
PBMS1A16009AG	LHF FENDER ASSY	1	10.00	505.80
	Sub-Total :			1,960.20
Attending CSO : Syasya Should you require further explanation, please reach me at 92782710				

Service Packages	0.00	Total Labour/Parts/Service Package Charges	S\$	5,290.20
Labour Charges	3,330.00	Less Insurance Excess	S\$	0.00
Parts Charges	1,960.20	GST @ 7%	S\$	370.31
Lubricant/Misc	0.00	Invoice Total Amounts	S\$	5,660.51
		Less Deposit/Voucher	S\$	0.00
Computer generated invoice. No signature is required.		Amount Payable	S\$	5,660.51

All amounts are in Singapore Dollars.
Work was carried out subject to the Company's Terms and Conditions of Service.
No complaints will be entertained unless reported within seven (7) days of the date of this invoice.
For credit purchases, interest @1% per month will be debited on overdue amounts.



VANTAGE AUTOMOTIVE LTD

305 ALEXANDRA ROAD
#02-02 VANTAGE AUTOMOTIVE CENTRE
159942 SINGAPORE

SIME DARBY SERVICES PTE LTD
Thrifty International Licensee

305 Alexandra Road, #03-01
Vantage Automotive Centre, Singapore 159942
☎ (65) 6447 3388 ☎ (65) 6345 7247
✉ reservation.hertz@sime-darby.com.sg
Co. Reg. No. 197501065W
GST Reg. No. M2-0021986-4

INVOICE DATE : 12-OCT 2019

R.A. No. 55006004 / Nur Ezham Omar

TITLE	: MR	KILOMETER OUT/IN	: 181570 / 181779
AUTHORIZED DRIVER	: CHUR SIEW NOI	KILOMETER DRIVEN	: 209
NRIC/PASSPORT NO.	: S1655893A	PETROL LEVEL OUT/IN	: FULL / FULL
MAKE & MODEL	: TOYOTA COROLLA ALTIS 1.6	DATE & TIME OUT	: 08-OCT 2019 09:45
CAR REGISTRATION NO.	: SLG5389S / UNIT #: 0002794	DATE & TIME IN	: 11-OCT 2019 18:00
CAR GROUP GIVEN	: F	CHECK IN LOCATION	: SHORT TERM-HQ (SIN55)-THRIFTY
CAR GROUP CHARGED	: F	NO. OF DAY(S) CHARGED	: 3 DAY(S) 9 HOUR(S)

DESCRIPTION	UNIT PRICE (SGD)	UNIT	AMOUNT BEFORE GST (SGD)	GST @ 7%	AMOUNT (SGD)
VANTAGE AUTOMOTIVE RATES 2017					
3 DAY(S) @ \$70.00 / DAY			210.00	14.70	224.70
5 HOUR(S) @ \$14.00 / HOUR			70.00	4.90	74.90
WAIVED EXCESS HOURS DUE TO CAR REPAIR PICK UP INFORMED LATE			-70.00	-4.90	-74.90
SUB-TOTAL			210.00	14.70	224.70
REMARKS: OWNER: SL59431M CSA: SYASYA		TOTAL (SGD) :	210.00	14.70	224.70

* ITEMS NOT SUBJECT TO GST

SGD DOLLARS : TWO HUNDRED TWENTY-FOUR AND CENTS SEVENTY ONLY.

NOTE:

PAYMENT DUE 10 DAYS FROM INVOICE DATE. ANY OUTSTANDING CHARGES REMAINING UNPAID AFTER DUE DATE WILL ACCRUE AND INTEREST CHARGE OF 2% PER MONTH OR PART THEREOF. CHEQUE SHOULD BE CROSSED AND MADE PAYABLE TO SIME DARBY SERVICES PTE LTD.

HIRER'S AND/OR ADDITIONAL DRIVER'S SIGNATURE

Printed on : 12-Oct-2019 8:08
Entered by : Nur Ezham Omar

**SIME DARBY SERVICES PTE LTD**

Thrifty International Licensee

305 Alexandra Road, #03-01

Vantage Automotive Centre, Singapore 159942

p (65) 6447.3388 f (65) 8345.7247

Co. Reg. No. 197501065W GST Reg. No. M2-0021986-4

TO BE PAID BY

PAYMENT : COMPANY**HIRER'S DETAILS**

TITLE : MR
NAME : CHUR SIEW NOI
ADDRESS : 84 RIVERINA CRESCENT
S18313
SINGAPORE

NRIC/PASSPORT NO. : S1655893A ISSUE: 15/01/1984

ISSUED BY : SINGAPORE
LICENSE : S1655893A EXPIRY: 01/12/2999
ISSUED BY : SINGAPORE
NATIONALITY : D.O.B.: 13/04/1984

FREQUENT FLYER NO.:

LOCAL CONTACT : 96503440

HOTEL :**COMPANY'S DETAILS**

NAME : VANTAGE AUTOMOTIVE LTD
ADDRESS : 305 ALEXANDRA ROAD
#02-02 VANTAGE AUTOMOTIVE CENTRE
159942
SINGAPORE

IMPORTANT NOTICE

- Hirer is liable for all traffic fines including admin fees issued by Singapore/Malaysia authorities for a grace period of 12 months from the date of car return.
- A security deposit depending on the respective car group rented will be withheld on the Hirer's credit card.
- Accident has to be reported within the next day to Sime Darby Services Pte Ltd. In the event of failure to report, hirer shall be liable for any costs incurred by Sime Darby Services Pte Ltd or claims made by the other party. Smoking, durians and pets are not allowed in the vehicle. An additional 3 day's rental would be imposed if smoking and durian smell/pet's fur is detected upon car return.
- Hirer must inform Sime Darby Services Pte Ltd in advance for vehicle drop-off in Thrifty Malaysia renting location. A one-way rental fee and Malaysia surcharge are applicable as stated in our One Way Rental policy.
- Hirer is responsible for any missing items/car accessories or loss of keys and will be charged accordingly.
- The excess do not cover i) Car accessories ii) Loss of key iii) Vandalism iv) Alcohol/ intoxicants/ drugs.
- Vehicles are prohibited to be driven into Thailand.
- Strictly no key-drop services allowed, security deposit will be forfeited.
- No refund will be given for early return and late pickup of vehicle.

The vehicle is rented subject to all terms and conditions on this page and on the reverse side whether printed or handwritten. Hirer represents that they have read, understand and agree with the conditions of the rental agreement. The hirer authorises all amounts due under the rental agreement to be charged to the hirer's credit card shown on this form.

x

Hirer

ADDITIONAL DRIVERS:

x

Additional Driver

RENTAL AGREEMENT NUMBER : 55006004
RENTAL LOCATION : SHORT TERM-HQ (SIN55)-THRIFTY

CHECKOUT

UNIT # / REGN NO. : 00002794 / SLG53895
MAKE & MODEL : TOYOTA COROLLA ALTIS 1.6
CAR GROUP GIVEN : F CHARGE: F
KILOMETER OUT : 181,570
PETROL LEVEL OUT : FULL
DATE & TIME OUT : 08/10/2019 09:45
DUE DATE & TIME IN : 12/10/2019 09:45
CHECKIN LOCATION : SHORT TERM-HQ (SIN55)-THRIFTY

RENTAL RATES

AS: VANTAGE AUTOMOTIVE RATES 2017

DAILY @ S\$ 70.00

EXTRA DAY @ S\$ 70.00

EXTRA HOUR @ S\$ 14.00

TOTAL: S\$ 299.60**FOR RATES TO APPLY**

MINIMUM 24 HOURS.
CAR MUST BE RETURNED TO RENTING LOCATION
ON THE DUE DATE

INSURANCE

BY INITIALS, THE HIRER

INCLUSIVE LDW

NON-WAIVERABLE DAMAGE EXCESS: S\$ 1,500.00 (SIN USE)

DECLINES PAI @ S\$ 5.00 PER DAY

DECLINES WSC @ S\$ 5.00 PER DAY

THIS CAR IS FOR SINGAPORE USE ONLY. THERE IS NO INSURANCE
COVERAGE FOR USE OUTSIDE SINGAPORE

OTHER CHARGES

FUEL SERVICES @ S\$2.70 / LITRE

CASH & CHEQUE DEPOSIT**REMARKS**

OWNER: SLS8431M

CSA: SYASYA

HI RESERVATION

RES. ID# SD000006672
Nur Ezham Omar

TACO#:

REF SRC: INTERCO

Printed on 08-Oct-2019 9:38
Entered by: Nur Ezham Omar

> Back to OneMotoring



Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 30 Sep 2019 / 15:47:23

Receipt Date/Time : 30 Sep 2019 / 15:47:23

Tax Invoice/Receipt

Receipt No. : ITNET-00000-190930-002334

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SHC8325A As at 28 Sep 2019/09:30:00 Insurance Co: INDIA INT'L INS PTE LTD				
1	Insurance Enquiry - SHC8325A Enquiry Fee 20190930154607341640	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
	xxxxxxxxxxxx2913	Credit Card: Visa/MasterCard		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

SATISFACTION CUM DISCHARGE VOUCHERDate: 11/10/19To: India International Insurance Pte Ltd**MOTOR VEHICLE CLAIM**Vehicle Owner's Name: Chur Siew NoiVehicle Registration No.: 9LS9431MMake / Model: FORD FOCUS 1.0Motor Policy Number: SI9V11684 / VPC / RO2Date of Accident: 28/08/19Owner's Excess: NIL

Repairs Cost: _____

I/We certify that the repairs to my/our vehicle number 9LS9431M have been completed by Regent Motors, a division of Vantage Automotive Limited, of 305 Alexandra Road, Singapore 159942, to my/our entire satisfaction. Payment of the repair charges that are claimable under the Policy will be deemed and settled by me/us.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.

Owner/Insured Signature: Date: 11th Oct 2019Job No.: 153110**Regent Motors**

A division of Vantage Automotive Limited
BUSINESS REG NO 53655340L

305 Alexandra Road Singapore 159942
Tel: 65-6376 2233 Fax: 65-6477 7300



A member of
Sime Darby Motors



LETTER OF AUTHORISATION

ACCIDENT INVOLVING SLS943/M & SHC8325A ON 28th September 2019


I, CHUR SIEW NOI owner of Vehicle Registration No. SLS 943/M
hereby authorise **Vantage Automotive Limited** to submit, correspond, negotiate and settle
my claim for cost of repair and/or uninsured losses arising from the above accident.

I further authorise **Vantage Automotive Limited** to execute, sign, seal and deliver all
documents whatsoever in relation to this matter and to accept and receive any payment due to
me in respect of my claim above.


I hereby declare that all acts and documents done by virtue of this Letter of Authorisation on my
behalf shall be good valid and effectual to all intents and purposes whatsoever as if the same
had been done or executed by me in person.

I further confirm that the acceptance by **Vantage Automotive Limited** of the settlement
amount in respect of such claim shall constitute the full discharge of my claim in respect of such
loss and damage.

Signed by:


Name: CHUR SIEW NOI (Date) 30th September 2019

In the presence of:


Name: syasya

(Date)

LETTER OF AUTHORIZATION- MOTOR INSURANCE 3RD PARTY CLAIMS

I, CHUR SIEW NO1 the Owner of the vehicle number: SLS 9431M
hereby do authorize Vantage Automotive Ltd to proceed with the repairs of my vehicle as
per 3rd party insurer and the surveyor's recommendation which I file against the 3rd party
insurer and shall pay the amount of car rental (if any including GST) to Vantage
Automotive Ltd upon collection of my vehicle and duly complete and sign the discharge
voucher.

I further aware that Vantage Automotive is assisting me in the claim against the third-
party insurer. I shall release Vantage Automotive Limited against the liability.

Regardless of all circumstances or reasons causing the delay or unsuccessful claim(s), I
agreed that Vantage Automotive will not be held responsible or liable in any event if the
claim is either partially successful and or unsuccessful.

Dated the 30 days of September 2019



Owner name /signature
CHUR SIEW NO1

Witness (name / signature)

Vantage Automotive Limited

A member of Sime Darby Group

Acknowledgement

Accident Involving SLS9431M and SHC8325A on 28th September 2019

I, CHUR SIEW NOI the owner of Vehicle Registration Number SLS9431M, have been advised by Customer Service Adviser and understand the content of my motor claim as specify herein:

1. Type of claim: ☐ Claiming own-policy only.
☐ Claiming own-policy and uninsured losses.
☒ Direct settlement with 3rd Party Insurer [Any reversion to own-policy claim shall be submitted to my insurer within 14 days from date of accident as required by my Policy].
2. Vantage Automotive Limited being an appointed Approved Reporting Centre is bound by GIA not to induce, instigate, encourage or procure any owner or driver of any motor vehicle to engage the services of any solicitors to make any third party claims.
3. The estimated repair costs shall be subjected to insurer surveyors' finalisation on completion of job and after considering additional parts and/or labour discovered in the course of repair.
4. A compulsory policy excess _____, stated in the Motor Policy taken up by you, is applicable for own-damage claim.
5. Loss of Use and Cost of Rental shall be computed in accordance to the number of days as recommended by the surveyor and the Benchmark Rates published in State Courts Practice Directions for Non-injury Motor Accident (NIMA) Claims.
6. I am fully aware that Vantage Automotive Limited is assisting me in my claim against the third-party insurer. I shall release Vantage Automotive Limited against any liability, loss claim or proceedings which may arise out of or in the course of or by reasons of execution of the services.
7. In the event that my insurer or third party insurer is not prepared to settle the claim due to breach of policy or other reasons, I shall pay Vantage Automotive Limited the full repair bill.
8. A towing charge of \$120.00, administration fee of \$300.00 and storage fee \$50.00 per day is chargeable to me if my vehicle is not repaired by Vantage Automotive Limited.
9. The average time span to settle a claim is 6 months or longer for complex cases. Any correspondence or status enquiry of the mentioned claim shall be directed to the under-mentioned personnel:

Name: Ms Caroline Tan
Tel.: 6319 0174
email: pml-pbsp@simeatby.com.sg

10. Special Instructions:

Signed by:

Name:

Date:

30th September 2019

COR: \$5660.51

LOR: \$224.70

LTA

SEARCH: \$7.45

FEE

...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement












































CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	01 Oct 2019 Edit Reg		01 Oct 2019 00:00 Edit Adj Rpt	S\$5,290.20 Edit Estimates	S\$5,290.20 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured: COMFORT TRANSPORTATION PTE LTD , Co. Reg. No.: -									
Main Claimant: CHUR SIEW NOI , ID: S1655893A									
Vehicle Reg. No.:	SLS9431M	Date of Loss:	28/09/2019 09:00 - :59 [23 Months and 16 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / MCT19090765	Policy/Cover Note No.:	MCOM0015						
Vehicle Reg. No. (Insured):	SHC8325A	Policy No. (Claimant):	SL19V11684/VPC/R02						
		Excess:							
Repairer: Regent Motor (HQ) 305 Alexandra Road, #02-01 Vantage Automotive Centre, 159942 Alexandra - Tel: 64777392									
Handling Insurer: India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Priya]									
Claimant's Insurer: Liberty Insurance Pte Ltd (HQ) - Tel: (65) 6221 8611									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD RASUL] ... [Final Rpt due 10/10/2019]									
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> III_SG (23/10/2019): Alert - Adj Mandate Approved (S\$5892.66) - SLS9431M - Claim Handler: Priya III_SG (03/10/2019): Alert - Adj Mandate Approved (S\$0.00) - SLS9431M - Claim Handler: Priya 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SLS9431M (MCT19090765)
 [SHC8325A]
 TP
 CHUR SIEW NOI
 Sep 28 2019 9:00AM
 [COMFORT TRANSPORTATION PTE LTD]
 Regent Motor

Upload Documents Upload Photos Compose New Letter			View <input type="button" value="View in Browser"/>	
Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	16/10/19 12:45	General View	 Load JPG	<input checked="" type="checkbox"/>
2	16/10/19 12:45	General View	 Load JPG	<input checked="" type="checkbox"/>
3	16/10/19 12:45	General View	 Load JPG	<input checked="" type="checkbox"/>
4	16/10/19 12:45	General View	 Load JPG	<input checked="" type="checkbox"/>
5	16/10/19 12:45	General View	 Load JPG	<input checked="" type="checkbox"/>
6	16/10/19 12:45	General View	 Load JPG	<input checked="" type="checkbox"/>
7	16/10/19 12:45	General View	 Load JPG	<input checked="" type="checkbox"/>
8	16/10/19 12:45	General View	 Load JPG	<input checked="" type="checkbox"/>
9	16/10/19 12:45	General View	 Load JPG	<input checked="" type="checkbox"/>
10	16/10/19 12:45	General View	 Load JPG	<input checked="" type="checkbox"/>
11	16/10/19 12:45	General View	 Load JPG	<input checked="" type="checkbox"/>
12	16/10/19 12:45	General View	 Load JPG	<input checked="" type="checkbox"/>
13	16/10/19 12:45	General View	 Load JPG	<input checked="" type="checkbox"/>
14	16/10/19 12:45	General View	 Load JPG	<input checked="" type="checkbox"/>
15	16/10/19 12:45	General View	 Load JPG	<input checked="" type="checkbox"/>
16	16/10/19 12:45	General View	 Load JPG	<input checked="" type="checkbox"/>
17	16/10/19 12:45	General View	 Load JPG	<input checked="" type="checkbox"/>
18	16/10/19 12:45	General View	 Load JPG	<input checked="" type="checkbox"/>
19	16/10/19 12:45	General View	 Load JPG	<input checked="" type="checkbox"/>
20	16/10/19 12:45	General View	 Load JPG	<input checked="" type="checkbox"/>
21	16/10/19 12:45	General View	 Load JPG	<input checked="" type="checkbox"/>
22	16/10/19 12:45	General View	 Load JPG	<input checked="" type="checkbox"/>
23	16/10/19 12:45	General View	 Load JPG	<input checked="" type="checkbox"/>
24	16/10/19 12:45	General View	 Load JPG	<input checked="" type="checkbox"/>
25	16/10/19 12:45	General View	 Load JPG	<input checked="" type="checkbox"/>
26	16/10/19 12:45	General View	 Load JPG	<input checked="" type="checkbox"/>
27	16/10/19 12:45	General View	 Load JPG	<input checked="" type="checkbox"/>
28	16/10/19 12:45	General View	 Load JPG	<input checked="" type="checkbox"/>
29	16/10/19 12:45	General View	 Load JPG	<input checked="" type="checkbox"/>
30	16/10/19 12:45	General View	 Load JPG	<input checked="" type="checkbox"/>
31	16/10/19 12:45	General View	 Load JPG	<input checked="" type="checkbox"/>
32	16/10/19 12:45	General View	 Load JPG	<input checked="" type="checkbox"/>
33	16/10/19 12:45	General View	 Load JPG	<input checked="" type="checkbox"/>
34	16/10/19 12:45	General View	 Load JPG	<input checked="" type="checkbox"/>
35	16/10/19 12:45	General View	 Load JPG	<input checked="" type="checkbox"/>
36	16/10/19 12:45	General View	 Load JPG	<input checked="" type="checkbox"/>
37	16/10/19 12:45	General View	 Load JPG	<input checked="" type="checkbox"/>
38	16/10/19 12:45	General View	 Load JPG	<input checked="" type="checkbox"/>
39	16/10/19 12:45	General View	 Load JPG	<input checked="" type="checkbox"/>
40	16/10/19 12:45	General View	 Load JPG	<input checked="" type="checkbox"/>
41	16/10/19 12:45	General View	 Load JPG	<input checked="" type="checkbox"/>
42	16/10/19 12:45	General View	 Load JPG	<input checked="" type="checkbox"/>
43	16/10/19 12:45	General View	 Load JPG	<input checked="" type="checkbox"/>

Photos/Images				3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
Documentation				1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	01/10/19 15:37	EMAIL FROM III DD 01102019		Load PDF	
2	01/10/19 15:37	TP ESTIMATE		Load PDF	
3	01/10/19 15:37	TP GIA REPORT		Load PDF	
4	03/10/19 17:29	TP ESTIMATE- MARKED		Load PDF	
5	16/10/19 12:44	LOD AND OTHER DOCUMENTS		Load PDF	
6	21/10/19 16:41	WORKSHOP INVOICE		Load PDF	
7	21/10/19 16:41	RENTAL RECEIPT		Load PDF	
8	21/10/19 16:41	LTA SEARCH		Load PDF	
9	21/10/19 16:41	LOD		Load PDF	
10	04/12/19 12:37	AUTHORISATION TO ACT FORM		Load PDF	
11	04/12/19 12:37	DISCHARGE VOUCHER		Load PDF	
No	Finalized On	India International Insurance Pte Ltd (HQ)		Thumbnail	Print
1	02/10/19 08:46	Singapore Accident Statement		Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

LKK Auto Consultants Pte Ltd (Co Reg No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/III19017271/R1GB3Q2

Date: 04/12/2019

REFERENCE

Handling Insurer: India International Insurance Pte Ltd Policy No: MCOM0015
 Claimant Vehicle No: SLS9431M Insured Vehicle No: SHC8325A
 Date of Loss: 28/09/2019 Nature of Claim: TP Claim No: MCT19090765

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SLS9431M
 Make & Model: FORD TITANIUM, 999cc 1.0 GTDI 5DR (A) Engine No: HR82332
 Reg. Date: 12/10/2017 (Man. Year: 2017) Chassis No: WF05XXGCC5HR82332
 Colour: Grey Odometer: 41604 km
 Engine Capacity: 999 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 205/55 R16 Rear Tyre Size: 205/55 R16
 Front Left Side: Continental 6 mm Rear Left Side: Continental 6 mm
 Front Right Side: Continental 6 mm Rear Right Side: Continental 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	5,037.90	1,990.20	3,047.70	60.50
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,900.00	3,300.00	600.00	15.38
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	8,937.90	5,290.20	3,647.70	40.81
+ GST 7.00/7.00% (S\$)	625.65	370.31	255.34	40.81
Nett Amount (S\$)	9,563.55	5,660.51	3,903.04	40.81
+ Car Rental (3.0 x S\$74.90/day) (S\$)		224.70		
+ Doc/Search Fee (S\$)		7.45		
Nett Liability (S\$)		5,892.66		

INSPECTION

Date of Assignment: 01/10/2019
 Date Inspected: 02/10/2019 Inspected At: Regent Motor (HQ)
 305 Alexandra Road, #02-01 Vantage
 Automotive Centre
 Singapore 159942
 Estimated Period of Repair: 4.0 days

Adjuster: MOHD RASUL

Manager: Chong Pui Lin

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source:	(Last Synchronised: 21 Oct 2019)	
Parts:	N/A	FORD TITANIUM 999cc 1.0 GTDI 5DR (A) (Model not available in database)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SLS9431M)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*SUNDRIES	Necessary	150.00 FS	*30.00 FS
2	1		*FRONT BUMPER	Scratched	1,377.00 FS	*1,377.00 FS
3	1		*BUMPER FRONT LOWER EXTENSION	Serviceable	324.00 FS	*- FS
4	1		*FRONT EMBLEM (FORD OVAL)	Necessary	77.40 FS	*77.40 FS
5	1		*LHF FENDER ASSY	Bent	505.80 FS	*505.80 FS
6	1		*HEADLAMP ASSY LH	Serviceable	2,603.70 FS	*- FS
Total Parts (S\$)					5,037.90	1,990.20

F=Franchise part. S=SpclNett.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	LABOUR TO REMOVE ,REPLACE ,REPAIR ,REALIGN FRONT BUMPER ,FRONT FENDER LH ,HEADLAMP LH AND ALL AFFECTED AREA	New	1,500.00	1,200.00
2	LABOUR TO PUTTY AND RESPRAY FRONT BUMPER ,FRONT FENDER LH ,AND ALL AFFECTED AREA	New	1,500.00	1,200.00
3	TO CONDUCT ECU PROGRAMMING CHECK AND CLEAR FAULT CODES ,RESTORE ALL PROGRAMME MODULE	New	600.00	600.00
4	TO CONDUCT FOUR WHEEL ALIGNMENT	New	300.00	300.00
Gross Labour Cost (S\$)			3,900.00	3,300.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >