

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

Fastlane

### CLAIM SUBFOLDER TRACKING

| Case | Notified                                | Est Submitted | Adj Assigned                                      | Adj Rpt                                              | Adj Submitted                                  | Ins Auth'ed | Status                                                          |
|------|-----------------------------------------|---------------|---------------------------------------------------|------------------------------------------------------|------------------------------------------------|-------------|-----------------------------------------------------------------|
| Main | 30 Sep 2019<br><a href="#">Edit Reg</a> |               | 30 Sep 2019 00:00<br><a href="#">Edit Adj Rpt</a> | <b>S\$6,900.00</b><br><a href="#">Edit Estimates</a> | <b>S\$6,900.00</b><br><a href="#">View Rpt</a> |             | <b>Pending for Survey Report</b><br><a href="#">Cancel Case</a> |

| Main                                                                                                                                                                          | Reference                | Claim Details          | Documents                                                                   | <a href="#">Show All</a> |         |             |              |            |       |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------|------------------------|-----------------------------------------------------------------------------|--------------------------|---------|-------------|--------------|------------|-------|
| <b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by adjuster]</span>                                                                                       |                          |                        |                                                                             |                          |         |             |              |            |       |
| Insured: <b>BIS MOTORING PTE LTD</b> , Co. Reg. No.: 201735055D                                                                                                               |                          |                        |                                                                             |                          |         |             |              |            |       |
| Main Claimant: <b>CHOO LAY HOON LINDA</b> , ID: S7900898B                                                                                                                     |                          |                        |                                                                             |                          |         |             |              |            |       |
| Vehicle Reg. No.:                                                                                                                                                             | <b>SMH7605M</b>          | Date of Loss:          | 29/09/2019 15:00 - :59<br>[7 Months and 29 Days From LTA Reg Date (Man Yr)] |                          |         |             |              |            |       |
| Claim Type:                                                                                                                                                                   | <b>TP / 7208734065SG</b> | Policy/Cover Note No.: | (Comprehensive)                                                             |                          |         |             |              |            |       |
| Vehicle Reg. No. (Insured):                                                                                                                                                   | <b>SMJ9994R</b>          | Policy No. (Claimant): | 5107319394                                                                  |                          |         |             |              |            |       |
|                                                                                                                                                                               |                          | Excess:                |                                                                             |                          |         |             |              |            |       |
| Repairer: <b>MG Solution Pte Ltd (HQ)</b> 23 Kaki Bukit Avenue 4 #02-03B, VICOM Inspection Centre, 415933 Kaki Bukit - Tel: 91886931                                          |                          |                        |                                                                             |                          |         |             |              |            |       |
| Handling Insurer: <b>AIG Asia Pacific Insurance Pte. Ltd. (Express)</b> - Tel: 65-6419-3000 ... [Handled by <b>MdNoor, Norsiah</b> ]                                          |                          |                        |                                                                             |                          |         |             |              |            |       |
| Claimant's Insurer: <b>NTUC Income Insurance Co-operative Ltd (HQ)</b> - Tel:                                                                                                 |                          |                        |                                                                             |                          |         |             |              |            |       |
| Adjuster: <b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>ADRIAN LING</b> ] ... <b>[Final Rpt due 11/10/2019]</b>                                |                          |                        |                                                                             |                          |         |             |              |            |       |
| <b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>                                                 |                          |                        |                                                                             |                          |         |             |              |            |       |
| <ul style="list-style-type: none"> <li>AIG_SG_EXPRESS (29/05/2020): <b>Alert - Adj Mandate Approved (S\$7930.45) - SMH7605M - Claim Handler: MdNoor, Nor...</b></li> </ul>    |                          |                        |                                                                             |                          |         |             |              |            |       |
| <b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span> |                          |                        |                                                                             |                          |         |             |              |            |       |
| Due Date                                                                                                                                                                      | Priority                 | Type                   | Task Group                                                                  | Subject                  | Handler | Assigned By | Completed On | Created On | Done? |
| No results.                                                                                                                                                                   |                          |                        |                                                                             |                          |         |             |              |            |       |



## Claim Documents

**\*SMH7605M (7208734065SG)**  
**[SMJ9994R]**

TP

**CHOO LAY HOON LINDA**

**Sep 29 2019 3:00PM**

**[BIS MOTORING PTE LTD]**

**MG Solution Pte Ltd**

|                                                                                                                                                                                                                                                                                                                                                                  |                 |                                                    |                                              |       |
|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------|----------------------------------------------------|----------------------------------------------|-------|
| <div style="display: flex; justify-content: space-between;"> <div> <a href="#">Upload Documents</a> <a href="#">Upload Photos</a> <a href="#">Compose New Letter</a> <a href="#">Upload Video</a> <a href="#">Upload Audio</a> </div> <div> <b>View</b> <span style="border: 1px solid black; padding: 2px;">View in Browser</span> <span>▼</span> </div> </div> |                 |                                                    |                                              |       |
| <b>Letters/Correspondences</b> <div style="float: right;"> 1 per page <span>▼</span> <input checked="" type="checkbox"/> </div>                                                                                                                                                                                                                                  |                 |                                                    |                                              |       |
| No                                                                                                                                                                                                                                                                                                                                                               | Finalized On    | LKK Auto Consultants Pte Ltd (HQ)                  | Thumbnail                                    | Print |
| 1                                                                                                                                                                                                                                                                                                                                                                | (Draft)         | Third Party Express Settlement – Payment Breakdown | Edit                                         |       |
| <b>Assessment Reports</b> <div style="float: right;"> 1 per page <span>▼</span> <input checked="" type="checkbox"/> </div>                                                                                                                                                                                                                                       |                 |                                                    |                                              |       |
| No                                                                                                                                                                                                                                                                                                                                                               | Finalized On    | LKK Auto Consultants Pte Ltd (HQ)                  | Thumbnail                                    | Print |
| 1                                                                                                                                                                                                                                                                                                                                                                | 17/05/20 16:11  | Adjuster Immediate Advice                          | Load HTM                                     |       |
| <b>Photos/Images</b> <div style="float: right;"> 3 per page <span>▼</span> <input checked="" type="checkbox"/> </div>                                                                                                                                                                                                                                            |                 |                                                    |                                              |       |
| No                                                                                                                                                                                                                                                                                                                                                               | Relabel/Reorder | LKK Auto Consultants Pte Ltd (HQ)                  | Thumbnail                                    | Print |
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| Letters/Correspondences |                |                                   |  | 1 per page | <input checked="" type="checkbox"/> |
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| Letters/Correspondences |                 |                                           | 1 per page | ✓               |
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| Documentation           |                 |                                           | 1 per page | ✓               |
| No                      | Relabel/Reorder | LKK Auto Consultants Pte Ltd (HQ)         |            | Thumbnail Print |
| 1                       | 02/10/19 17:26  | TP GIA REPORT                             |            | Load PDF        |
| 2                       | 13/11/19 15:27  | EMAIL TO OI                               |            | Load PDF        |
| 3                       | 17/05/20 15:29  | LOD, REPAIR BILL, ATA,LTA SEARCH          |            | Load PDF        |
| 4                       | 17/05/20 15:49  | TP ESTIMATE-MARKED-FINALISED              |            | Load PDF        |
| 5                       | 24/07/20 15:18  | Authorisation to Act                      |            | Load PDF        |
| 6                       | 24/07/20 15:18  | LETTER TO OI                              |            | Load PDF        |
| 7                       | 24/07/20 15:18  | LTA SEARCH                                |            | Load PDF        |
| 8                       | 24/07/20 15:18  | Release Voucher                           |            | Load PDF        |
| 9                       | 24/07/20 15:18  | WORKSHOP INVOICE                          |            | Load PDF        |
| No                      | Finalized On    | AIG Asia Pacific Insurance Pte. Ltd. (SG) |            | Thumbnail Print |
| 1                       | 03/10/19 10:52  | OI GIA REPORT                             |            | Load PDF        |

## Documents Checklist

### DOCUMENTS CHECKLIST

Reset Save Print

There are no document checklists configured.

### Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.



NOTE: TO BE COMPLETED BY SURVEYOR

TEAM \_\_\_\_\_

### THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

|                   |                     |        |                          |
|-------------------|---------------------|--------|--------------------------|
| Vehicle No:       | SMJ9994R (Insd veh) | Model: | HONDA FIT 1.3 GF CVT (A) |
|                   | SMH7605M (TP veh)   |        |                          |
| Date of Accident: | 29/09/2019          |        |                          |

|                                                                                                                                               |     |                                                    |                             |
|-----------------------------------------------------------------------------------------------------------------------------------------------|-----|----------------------------------------------------|-----------------------------|
| Global Sum Settlement                                                                                                                         | :   | <input checked="" type="checkbox"/> Yes            | <input type="checkbox"/> No |
| Repair Estimate                                                                                                                               | :\$ | 15,630.13                                          |                             |
| Final Repair Cost                                                                                                                             | :\$ | 7,900.00                                           |                             |
| Loss of Use                                                                                                                                   | :\$ | 9.00 days at \$60.00 per day                       |                             |
| Rental (if any)                                                                                                                               | :\$ | days                                               |                             |
| LTA / GIA Search Fee                                                                                                                          | :\$ |                                                    |                             |
| Others:                                                                                                                                       | :\$ |                                                    |                             |
|                                                                                                                                               | :\$ |                                                    |                             |
| Final Settlement Sum (GLOBAL SUM)                                                                                                             | :\$ | 7,900.00                                           |                             |
| <b>Is Third Party Workshop GIA Registered?</b> <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO    (Kindly indicate below) |     |                                                    |                             |
| <b>A) For Non GIA Registered Workshop:</b>                                                                                                    |     | Agreed Liability ____ 100 ____ (%)                 |                             |
| <b>B) For GIA Registered Workshop:</b>                                                                                                        |     | BOLA Applicable: Yes/ No    BOLA Scenario No: ____ |                             |
| BOLA Liability: ____ (%)                                                                                                                      |     | Assessed Liability (*): ____ (%)                   |                             |
| <i>* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.</i>                                   |     |                                                    |                             |
| Remarks _____                                                                                                                                 |     |                                                    |                             |

| Payment Instruction: Payee's Breakdown |                     |     |          |
|----------------------------------------|---------------------|-----|----------|
| 1)                                     | MG Solution Pte Ltd | :\$ | 7,900.00 |
| 2)                                     |                     | :\$ |          |
| 3)                                     |                     | :\$ |          |
| 4)                                     |                     | :\$ |          |

NUR SHAQILAH BTE ABDOL WAHAB

24 Jul  
2020

LKK Auto Consultants Pte Ltd

Date

**Please attach all the supporting documents to the form.**  
**(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))**

**LKK Auto Consultants Pte Ltd** (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

**VEHICLE DAMAGE INSPECTION REPORT****Our File No:** CC6/AIG19017266/AKA3S2**Date:** 24/07/2020REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.

Policy No:

**Claimant Vehicle No :** SMH7605M**Insured Vehicle No :** SMJ9994R

Date of Loss: 29/09/2019

Nature of Claim: TP

Claim No: 7208734065SG

DESCRIPTION & IDENTIFICATION OF VEHICLEReg No: **SMH7605M**

Make &amp; Model: HONDA FIT, 1.3 GF CVT (A)

Engine No: L13B1437282

Reg. Date: 31/01/2019 (Man. Year: 2018)

Chassis No: GK31331078

Colour: Grey

Odometer: 44053 km

Engine Capacity: 1317 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): **Market Value/New Car Price**CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Good

Steering (Serviceable):

Yes

Footbrake (Serviceable):

Yes

Handbrake (Serviceable): Yes

Engine Modification:

No

Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 175/70 R14

Rear Tyre Size:

175/70 R14

Front Left Side: Yokohama 6 mm

Rear Left Side:

Yokohama 6 mm

Front Right Side: Yokohama 6 mm

Rear Right Side:

Yokohama 6 mm

*The above values represent the remaining tyre treads depth*

| <b>COST OF CLAIMS</b>                           | <b>Repairer's</b> | <b>Adjuster's</b> | <b>Difference</b> | <b>Diff %</b> |
|-------------------------------------------------|-------------------|-------------------|-------------------|---------------|
| Parts                                           | 9,917.60          | 5,673.52          | 4,244.08          | 42.79         |
| Miscellaneous Items                             | 0.00              | 0.00              | 0.00              |               |
| Labour                                          | 4,690.00          | 2,990.00          | 1,700.00          | 36.25         |
| Paintwork Labour                                | 0.00              | 0.00              | 0.00              |               |
| Towing                                          | 0.00              | 0.00              | 0.00              |               |
| <b>Calculated Gross Total (S\$)</b>             | <b>14,607.60</b>  | <b>8,663.52</b>   | <b>5,944.08</b>   | <b>40.69</b>  |
| <b>Approved Total (Overridden) (S\$)</b>        |                   | <b>6,900.00</b>   |                   |               |
| <b>(S\$)</b>                                    | 14,607.60         | 6,900.00          | 7,707.60          | 52.76         |
| <b>+ GST 7.00/7.00% (S\$)</b>                   | 1,022.53          | 483.00            | 539.53            | 52.76         |
| <b>Nett Amount (S\$)</b>                        | <b>15,630.13</b>  | <b>7,383.00</b>   | <b>8,247.13</b>   | <b>52.76</b>  |
| <b>+ Loss of Use (9.0 x S\$60.00/day) (S\$)</b> |                   | 540.00            |                   |               |
| <b>+ Doc/Search Fee (S\$)</b>                   |                   | 7.45              |                   |               |
| <b>Nett Liability (S\$)</b>                     |                   | <b>7,930.45</b>   |                   |               |
| <b>Global Sum Settlement (S\$)</b>              |                   | <b>7,900.00</b>   |                   |               |

INSPECTION

Date of Assignment: 30/09/2019

Date Inspected: 30/09/2019 Inspected At:

MG Solution Pte Ltd (HQ)  
23 Kaki Bukit Avenue 4 #02-03B, VICOM  
Inspection Centre  
Singapore 415933

Estimated Period of Repair: 7.0 days

**Adjuster:** ADRIAN LING**Manager:** Khanchna Pothuraj



*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

# REPAIR DETAILS

## Recommended Parts

| No. | Qty | Part No. | Particulars                       | Condition   | Repairer's  | Amount     |
|-----|-----|----------|-----------------------------------|-------------|-------------|------------|
| 1   | 1   |          | *TAIL GATE                        | Dented      | 1,122.00 FL | *814.00 FL |
| 2   | 1   |          | *TAIL GATE LOGO                   | Necessary   | 58.00 FL    | *58.00 FL  |
| 3   | 1   |          | *TAIL GATE EMBLEM FIT             | Necessary   | 58.00 FL    | *58.00 FL  |
| 4   | 1   |          | *TAIL GATE LOGO GARNISH           | Cracked     | 162.30 FL   | *162.30 FL |
| 5   | 1   |          | *TAIL GATE DETECTOR               | Cracked     | 155.30 FL   | *68.00 FL  |
| 6   | 1   |          | *TAIL GATE BUZZEL                 | Cracked     | 180.00 FL   | *55.00 FL  |
| 7   | 2   |          | *TAIL GATE LAMP                   | Cracked     | 460.00 FL   | *460.00 FL |
| 8   | 1   |          | *TAIL GATE INNER LOCK             | Damaged     | 225.80 FL   | *105.00 FL |
| 9   | 1   |          | *TAIL GATE INNER HANDLE           | Deformed    | 90.00 FL    | *90.00 FL  |
| 10  | 1   |          | *TAIL GATE WEATHER STRIP          | Cut         | 128.00 FL   | *128.00 FL |
| 11  | 1   |          | *TAIL GATE INNER TRIM             | Cracked     | 230.00 FL   | *230.00 FL |
| 12  | 1   |          | *TAIL GATE WINDSCREEN MOULDING    | Necessary   | 190.00 FL   | *190.00 FL |
| 13  | 1   |          | *REAR BUMPER                      | Deformed    | 730.00 FL   | *493.00 FL |
| 14  | 2   |          | *REAR BUMPER SIDE RETAINER        | Necessary   | 84.00 FL    | *84.00 FL  |
| 15  | 2   |          | *TAIL LAMP                        | Cracked     | 660.00 FL   | *660.00 FL |
| 16  | 1   |          | *TAIL LAMP PANEL                  | N/s Dented  | 420.00 FL   | *210.00 FL |
| 17  | 2   |          | *REAR FENDER                      | Repair      | 1,661.20 FL | *- FL      |
| 18  | 1   |          | *REAR FENDER INNER TRIM           | N/s Cracked | 700.00 FL   | *285.00 FL |
| 19  | 1   |          | *REAR END PANEL                   | Dented      | 520.00 FL   | *420.00 FL |
| 20  | 1   |          | *REAR END PANEL TOP GARNISH       | Deformed    | 190.00 FL   | *63.00 FL  |
| 21  | 1   |          | *REAR FLOOR PANEL                 | Repair      | 833.60 FL   | *- FL      |
| 22  | 1   |          | *REAR FLOOR PANEL TOP BOARD       | Deformed    | 233.60 FL   | *233.60 FL |
| 23  | 1   |          | *REAR TOOL SPONGE TYRE            | Cracked     | 355.20 FL   | *225.00 FL |
| 24  | 1   |          | *REAR NUMBER PLATE                | Cracked     | 50.00 FS    | *50.00 FS  |
| 25  | 1   |          | *TAIL GATE SEALANT                | Necessary   | 80.00 FS    | *60.00 FS  |
| 26  | 1   |          | *SET TAIL GATE INNER TRIM CLIP    | Necessary   | 20.00 FS    | *20.00 FS  |
| 27  | 1   |          | *TAIL GATE WINDSCREEN SEALANT     | Necessary   | 80.00 FS    | *40.00 FS  |
| 28  | 1   |          | *TAIL GATE WINDSCREEN INNER SEAL  | Necessary   | 60.00 FS    | *30.00 FS  |
| 29  | 1   |          | *SET REAR BUMPER CLIP             | Necessary   | 20.00 FS    | *20.00 FS  |
| 30  | 1   |          | *REAR BUMPER LOWER LID            | Cracked     | 1,100.00 FS | *680.00 FS |
| 31  | 1   |          | *SET REAR FENDER INNER TRIM CLIP  | Necessary   | 20.00 FS    | *20.00 FS  |
| 32  | 1   |          | *SET TAIL LAMP CLIP               | Necessary   | 20.00 FS    | *20.00 FS  |
| 33  | 1   |          | *REAR END PANEL TOP GARNISH CLIPS | Necessary   | 20.00 FS    | *20.00 FS  |
| 34  | 1   |          | *REAR END PANEL INSULATION SEAL   | Necessary   | 120.00 FS   | *60.00 FS  |
| 35  | 1   |          | *REVERSE CAMERA                   | Damaged     | 550.00 FS   | *380.00 FS |
| 36  | 1   |          | *REVERSE SENSOR                   | Damaged     | 220.00 FS   | *200.00 FS |

F=Franchise part. S=SpcNett. L=ListItemDisc.

|                                                            |                  |                 |
|------------------------------------------------------------|------------------|-----------------|
| <b>Sub Total (\$\$)</b>                                    | <b>11,807.00</b> | <b>6,691.90</b> |
| <b>- List Item Discount on L Items 20.00/20.00% (\$\$)</b> | 1,889.40         | 1,018.38        |
| <b>Total Parts (\$\$)</b>                                  | <b>9,917.60</b>  | <b>5,673.52</b> |

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

| No                              | Particulars                                           | Lab.Type | Repairer's      | Amount          |
|---------------------------------|-------------------------------------------------------|----------|-----------------|-----------------|
| <b>Labour Items</b>             |                                                       |          |                 |                 |
| 1                               | PANEL BEATING, REMOVAL AND REPLACING PARTS.           | New      | 2,000.00        | 1,200.00        |
| 2                               | TO SPRAY PAINT AFFECTED AREA.                         | New      | 2,000.00        | 1,400.00        |
| 3                               | TUFF COAT.                                            | New      | 250.00          | 60.00           |
| 4                               | WIRING CHECK.                                         | New      | 80.00           | 30.00           |
| 5                               | REMOVE AND REFIX REVERSE SENSOR AND DISTANCE SETTING. | New      | 80.00           | 50.00           |
| 6                               | REMOVE AND REFIX REVERSE CAMERA AND DISTANCE SETTING. | New      | 80.00           | 50.00           |
| 7                               | REMOVE AND REFIX TAILGATE WINDSCREEN.                 | New      | 120.00          | 120.00          |
| 8                               | TRANSFER TAILGATE MECHANISM.                          | New      | 80.00           | 80.00           |
| <b>Gross Labour Cost (\$\$)</b> |                                                       |          | <b>4,690.00</b> | <b>2,990.00</b> |

Report was unsubmitted during this print-out.

< END OF ESTIMATES >