

Surveyor: Konwuh

ASSIGNMENT (Office)

From (Person): Pauline Soh of E61 Date/Time: 1/10/2019

Estimated Cost: _____ Bill to: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SFU 6366Z Insured: GBH 7472R

at Workshop m/s Lim Tan Mohor Tel: 64520893

of BK176 SM #03-01

Policy No: _____ Claim No: CDMCG19001826

Sum Insured: _____ Excess: _____

Make of Veh: _____ D.O.A. 25/9/2019

(Client's Record)

CA / REV / REP. / REV 24 HRS

Date/Time: 1/10 Person Contacted: Venus Vehicle-IN (OUT)

H.O.D. Endorsement: _____

Date/Time Action/Instruction (✓) Estimate

SFU 6366Z - X

GBH 7472R - X

14/10/19 @ 10.53am revised to Pauline Soh via Messenger.

4322.10

84232.60 email & confirmed (Red B 662, 13/1.)

REF: EG1

ASS. REG. BY:

ASSIGNMENT

From: _____ Date: 11.10.2019

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: SFU 6366Z

at Workshop m/s Lim Tan Motor

of BIR 176 Sn Ming Drive #03-09

Insured: _____

Policy No: _____

Claims No: _____

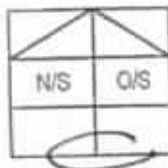
Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: After 10.00 a.m

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value: _____

IDAC Accident Report: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 4-5 days Res.: Yes or NoLum Sum: 1.31 % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

"up"

Vehicle: IN / OUT

Date: _____ Person Contacted: _____

Veh No: SFU 6366Z Yr Regn: 09 18

Type: ☒ M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or _____

Make: Honda Vezel C.C. 1498

Colour: M.P. White A/C: Insured / Std / NI / NA

Sp. Reading: 29244 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: AU3 1318823

Gen. Cond: ☒ Good / Fair / Poor / Burnt

Steering: ☒ Inorder / Jammed / Leaked / Burnt or _____

Brake: ☒ Inorder / Jammed / Leaked / Burnt or _____

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 215/60R16

R: _____

BS / ☒ EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or _____

Front: _____ Rear: _____

R/Bal. 5 mm R/Bal. 4 mm

L/Bal. 5 mm L/Bal. 4 mm

D.O.A. 25/9/19 D.O.I. 11/10/19

Survey held at ☒

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or .

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

RECEIVED 25 NOV 2019

25/11/2019

Date/Time, File Pass to?

25/11/2019

Date/Time, File Return to?

3)

Report Format:

Lump Sum / L.O.I.:

Web TP

4373.60

Days Of Repair: 5Resurvey No. of Trip: 2

Add Fee:

☐ Site Insp (\$)☐ Interview (\$)☐ Tech. Insp (\$)☐ Weekend (\$)

Survey Fee:

Transportation:

C + RS \$

Photo

Other

TOTAL

250

11

261

Note: This document has not been finalised.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: ERGO Insurance Pte. Ltd.
5 Temasek Boulevard
#04-01 Suntec Tower Five
Singapore 038985From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn:

Date: 14 Oct 2019

Preliminary Advice

Insured Vehicle No	: GBH7472R	Accident Date	: 25/09/2019
TP Vehicle No	: SFU6366Z	Assignment Date	: 01/10/2019
Make	: HONDA VEZEL	Est. Duration of Repair	: 5.00
Date of Inspection	: 11/10/2019		
Inspection At	: LIM TAN MOTOR PTE LTD (HQ) BLK 176 SIN MING DRIVE #03-09/10, SIN MING AUTO CARE SINGAPORE 575721		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages rear portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	4,985.60
Revised Amount	:S\$	3,158.08
Check Items (Estimated)	:S\$	1,597.52
Total	:S\$	4,755.60

Lump Sum Repair	:S\$	
-----------------	------	--

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	
COE / PARF Rebate	:S\$	
Salvage Value	:S\$	
Margin for Repair	:S\$	

Remarks

- () The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- () Other comments :

Nivitha (LKK Auto)

From: Pauline Soh <pauline.soh@ergo.com.sg>
Sent: Tuesday, 1 October 2019 11:23 AM
To: venus; Admin-D (LKKAuto (admin-d@lkkauto.com)); Ivy Yong; Phoebe Xie; Admin A (admin-a@lkkauto.com); Mei Kwan (LKKAuto (Meikwan@lkkauto.com))
Cc: 'Mandy'
Subject: RE: Claims ref no. (P) CDMCG19001826 TP Survey Request - Our Client : SFU6366Z
Your Insured : GBH7472R D.O.A : 25/09/2019

Hi LKK,

Please conduct this survey request.
(Note: Survey vehicle only)

Kindly contact us if you are not able to make it.

***** NOTE:** Please assist to quote our claims ref no. as the subject matter, when forwarding the Preliminary Reports / Survey Reports.

Thank you.

Date Classification : Confidential, C3

Warmest Regards,
Pauline Soh
ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-05 Suntec Tower Five
Singapore 038985
DID : +65 6829 9194
pauline.soh@ergo.com.sg

ERGO

www.ergo.com.sg

Veh Out

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From: venus [mailto:venus@ltn.sg]

Sent: Tuesday, October 01, 2019 11:05 AM

To: ERGO Insurance Pte. Ltd. (Claims Department); Ivy Yong; Phoebe Xie; Pauline Soh

Cc: 'Mandy'

Subject: RE: Claims ref no. (P) CDMCG19001826 TP Survey Request - Our Client : SFU6366Z Your Insured : GBH7472R D.O.A : 25/09/2019

WITHOUT PREJUDICE

Dear Pauline

We selected LKK LKK Auto Consultants Pte Ltd.

Thank you and regards,

Venus Lee

Accident Claims Department

Lim Tan Motor Pte Ltd

www.LTM.sg

+65 6452 0893 (Office)

+65 6458 9127 (Facsimile)

+65 9792 1329 (Mobile)

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LIM TAN MOTOR PTE LTD 林陈摩移私人有限公司

COMPANY REGISTRATION NO: 139307277D GST REGISTRATION NO: M2-0119066-0

MAIN OFFICE / WORKSHOP

BLK 176 SIN MING DRIVE
SIN MING AUTOCARE #03-09/10/06
SINGAPORE 575721

TEL: +65 6452 0893 FAX: +65 6458 9127

EMAIL: SALES@LTM.SG

Operating Hours: Mon - Fri 9am - 6 pm

24hrs Helpline: +65 6452 0893

BRANCH

BLK 180 SIN MING DRIVE
SIN MING AUTO CITY #01-11
SINGAPORE 575722

TEL: +65 6452 2297

Sat 9am - 5pm

WWW.LTM.SG



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From: ERGO Insurance Pte. Ltd. (Claims Department) [mailto:claims@ergo.com.sg]

Sent: Tuesday, 1 October, 2019 10:30 AM

To: venus@ltm.sg; Ivy Yong <ivy.yong@ergo.com.sg>; Phoebe Xie <phoebe.xie@ergo.com.sg>; Pauline Soh <pauline.soh@ergo.com.sg>

Subject: FW: Claims ref no. (P) CDMCG19001826 TP Survey Request - Our Client : SFU6366Z Your Insured : GBH7472R D.O.A : 25/09/2019

Dear Venus,

Please refer to our list of surveyors

1	AIS	Automobile Inspection Services Pte Ltd
2	FTA	FormTeam Consultancy Pte Ltd
3	IAS	Infiniti Appraisal Service
4	JPk	JP Knights Pte Ltd
5	LBS	L.B.S Auto Consultants Pte Ltd
6	LKK	LKK Auto Consultants Pte Ltd
7	PS	Priority Services
8	VAC	Vicom Ltd
9	AJAX	AJAX Inspection Services Pte Ltd
10	QRM	Quantum Risk Management (S) Pte Ltd
11	AA	Appraisal Associate

Date Classification : Confidential, C3

Warmest Regards,
Pauline Soh
ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-05 Suntec Tower Five
Singapore 038985
DID : +65 6829 9194
pauline.soh@ergo.com.sg

ERGO

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From: venus [mailto:venus@ltm.sg]
Sent: Monday, September 30, 2019 3:27 PM
To: ERGO Insurance Pte. Ltd. (Claims Department)
Cc: 'Mandy'
Subject: RE: TP Survey Request - Our Client : SFU6366Z Your Insured : GBH7472R D.O.A : 25/09/2019

WITHOUT PREJUDICE

Good Afternoon Sir / Madam,

We are assisting our mutual client the vehicle owner of **SFU6366Z** to submit a claim against your insured, **GBH7472R** which we understand that you are insurer at the material time of the accident.

We now enclosed the following documents for your easy reference:

- Our client's GIA report
- Repair Estimate

Please let us have a list of your external surveyor for us to choose.

Vehicle is not in our workshop.

Thank you and regards,

Venus Lee

Accident Claims Department

Lim Tan Motor Pte Ltd

www.LTM.sg

+65 6452 0893 (Office)

+65 6458 9127 (Facsimile)

+65 9792 1329 (Mobile)

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LIM TAN MOTOR PTE LTD 林陈摩珍私人有限公司

COMPANY REGISTRATION NO: 199307277D GST REGISTRATION NO: M2-0119086-0

MAIN OFFICE / WORKSHOP

BLK 176 SIN MING DRIVE
SIN MING AUTOCARE #03-09/10/06
SINGAPORE 575721

TEL: +65 6452 0893 FAX: +65 6458 9127

EMAIL: SALES@LTM.SG

Operating Hours: Mon - Fri 9am - 6 pm

24hrs Helpline: +65 64520893

BRANCH

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Sat 9am - 5pm

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[> Back to OneMotoring](#)**Enquire PARF/COE Rebate for Registered Vehicle****Vehicle Owner Particulars**

Owner ID Type: Singapore NRIC
Owner ID: 524A

Vehicle Details

Vehicle No: SFU6366Z
Vehicle to be Exported: Yes
Intended Deregistration Date: 30 Sep 2019
Vehicle Make: HONDA
Vehicle Model: VEZEL HYBRID 1.5X AUTO
Primary Colour: White
Manufacturing Year: 2018
Engine No.: LEB6738833
Chassis No.: RU31318823
Maximum Power Output: 112.0 kW (150 bhp)
Open Market Value: \$26,414.00
Original Registration Date: 25 Sep 2018
First Registration Date: 25 Sep 2018
Transfer Count: 0
Actual ARF Paid: \$18,980.00

Intended PARF Rebate Details

PARF Eligibility: Yes
PARF Eligibility Expiry Date: 24 Sep 2028
PARF Rebate Amount: \$14,235.00

Intended COE Rebate Details

COE Expiry Date: 24 Sep 2028
COE Category: B - Car above 1600cc or 97kW (130bhp)
COE Period(Years): 10
QP Paid: \$32,429.00
COE Rebate Amount: \$25,943.00
Total Rebate Amount: \$40,178.00

The information contained herein is correct as at 30 Sep 2019

OK

Not Withheld
Pursuing B4pam



84323-60

- 5 days

ESTIMATE TO REPAIR

VEHICLE NO. : SFU 6366 Z
MAKE : HONDA
MODEL : VEZEL HYBRID
YEAR : 2018
CHASSIS NO : RU31318823

SURVEYOR NAME : LKK
DATE OF SURVEY : 11 OCT 2019
TIME OF SURVEY :

DATE : 30-Sep-19
DATE OF ACCIDENT : 25-Sep-19
THIRD PARTY REF : GBH 7427 R
THIRD PARTY REF : ERGO INSURANCE PTE. LTD.

Qty	Parts Description/ Labour	Type	Unit Price	Nett Item Amt	Amount
1 pc	rear bumper			\$ B ₁	801.70 ✓
2 pcs	rear bumper side		\$ 195.00	\$ S ₁	390.00 X
10 pcs	rear bumper clips		\$ 3.50	\$ M	35.00 ✓
1 pc	rear end panel			\$ B ₁	411.90 ✓
1 pc	rear end panel garnish			\$ B ₁	98.00 ✓
1 pc	tail gate			\$ B ₁	1,050.00 ✓
1 pc	tail gate rubble			\$	92.30 ✓
1 pc	tail gate lock			\$	157.10 ✓
1 pc	tail gate vezel emblem			\$ M	43.00 ✓
1 pc	tail gate hybrid emblem			\$ M	75.50 ✓
1 pc	tail gate outer emblem garnish			\$ M	220.00 ✓
1 set	rear windscreen moulding			\$ M	120.00 ✓
				\$	3,494.50
	less 20%			\$	698.90
				\$	2,795.60
1 set	rear bumper sensor	S.NETT		\$ Show	200.00 ✓
	rear windscreen sealant	S.NETT		\$ M	40.00 ✓
	rear number plate	S.NETT		\$ M	40.00 ✓
	To putty & spray paint.			\$	900.00 Foot
	To transfer tailgate fitting			\$	80.00 Gel
	To remove & refix rear windscreen glass			\$	120.00 ✓
	To anti-rust.			\$	80.00 Gel
	To check rear wiring & water leakage			\$	30.00 200
	Labour charges.			\$	700.00 800
TG/VL	TOTAL			\$	4,985.60

LKK Auto Consultants hence notify the Repaker of the following:

- To survey before later spray painting
- To display damaged parts/ during survey
- Parts placement subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No direct modification is allowed
- Supplementary costs must be reviewed and is subject to final approval from Insurance Company

Advised by Repaker
Signature:
Date:

Lim Tan Motor Pte Ltd
81K 176 Sin Ming Drive #03-09 Sin Ming Autocare Singapore 575721
Tel: 65-64320893 Fax: 65-64589127 Email: gsmund@ltd.ltd.sg
Co. Reg No. 189507277D GST Reg No. M2-0019086-0

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LIM TAN MOTOR PTE LTD
林陳摩哆私人有限公司

Company's Registration No: 1993072713
GST Registration No: M2-01 190640

Branch
(Warranty and Performance) Blk 9 Sector C #01-38/40/42
Sin Ming Industrial Estate, Singapore 575644
Tel: +65 6452 2135 Fax: +65 6452 2159

Blk 17 Sector A #01-65
Sin Ming Industrial Estate, Singapore 575675

Main Office / Workshop
Blk 176 Sin Ming Drive #03-09/10/06
Sin Ming Autocare Singapore 575721

Tel: +65 6452 0893 (24Hrs)
Fax: +65 6458 9127
Email: sales@LTM.sg

WWW.LTM.SG

SITI ANITA BINTE RAHMAT - CLAIMS

TAX INVOICE

ATTN : MOTOR CLAIMS DEPT
TEL :
FAX :
A/C NO. : 30S0/709

MILEAGE :
W.O NO. : SO44461
CAR NO. : SFU6366Z
MAKE : HONDA
MODEL : VEZEL-HYBRID

NO : INV44208
DATE : 19-11-2019
TERMS : COD
PAGE : 1

DESCRIPTION	QTY	U.PRICE	DIS	AMOUNT
1 TOTAL REPAIR COSTS AS RECOMMENDED BY SURVEYOR	1 UNIT			4,323.60

SINGAPORE DOLLARS : FOUR THOUSAND SIX HUNDRED TWENTY SIX AND TWENTY FIVE CENTS ONLY

REMARKS: ERGO CLAIM NO. CDMCG19001826
DOA 25.09.2019
LTM REFER NO. LTP092019/091

TOTAL QTY: 1.00

SUBTOTAL	4,323.60
DISCOUNT	0.00
TOTAL	4,323.60
GST 7 %	302.65
NET	4,626.25
Deposit	0.00
Balance	4,626.25

AUTHORISED SIGNATURE(S)

CUSTOMER NAME / SIGNATURE / DATE

Customer Acknowledgement

I/We confirm that I/We incurred the repair costs herein and will observe my/our Agreement with the repairer. I/We declare the repair for the above vehicle have been completed to my/our satisfaction

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/EGI19017251/KQF3N2

Date: 26/11/2019

REFERENCE

Handling Insurer:	ERGO Insurance Pte. Ltd.	Policy No:	
Claimant Vehicle No :	SFU6366Z	Insured Vehicle No :	GBH7472R
Date of Loss:	25/09/2019	Nature of Claim:	TP
		Claim No:	CDMCG19001826

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SFU6366Z	Engine No:	LEB6738833
Make & Model:	HONDA VEZEL, 1.5 HYBRID X (A)	Chassis No:	RU31318823
Reg. Date:	25/09/2018 (Man. Year: 2018)	Odometer:	29244 km
Colour:	Metallic Pearl White		
Engine Capacity:	1496 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	215/60 R16	Rear Tyre Size:	215/60 R16
Front Left Side:	Dunlop 5 mm	Rear Left Side:	Dunlop 4 mm
Front Right Side:	Dunlop 5 mm	Rear Right Side:	Dunlop 4 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	3,075.60	2,763.60	312.00	10.14
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,910.00	1,560.00	350.00	18.32
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	4,985.60	4,323.60	662.00	13.28
+ GST 7.00/7.00% (S\$)	348.99	302.65	46.34	13.28
Nett Amount (S\$)	5,334.59	4,626.25	708.34	13.28

INSPECTION

Date of Assignment:	01/10/2019	
Date Inspected:	11/10/2019	Inspected At:
		Lim Tan Motor Pte Ltd (HQ)
		Blk 176 Sin Ming Drive #03-09/10, Sin
		Ming Auto Care
		Singapore 575721
Estimated Period of Repair:	5.0 days	

Adjuster: KENNETH KONG

Manager: SHIAU CHAN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 26 Nov 2019)
Parts:	M1-SUV	HONDA VEZEL 1.5 HYBRID X (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SFU6366Z)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Bent	801.70 FL	*801.70 FL
2	2		*REAR BUMPER SIDE	Serviceable	390.00 FL	*- FL
3	10		*REAR BUMPER CLIPS	Necessary	35.00 FL	*35.00 FL
4	1		*REAR END PANEL	Bent	411.90 FL	*411.90 FL
5	1		*REAR END PANEL GARNISH	Buckled	98.00 FL	*98.00 FL
6	1		*TAIL GATE	Bent	1,050.00 FL	*1,050.00 FL
7	1		*TAIL GATE RUBBLE	Distorted/Dented	92.30 FL	*92.30 FL
8	1		*TAIL GATE LOCK	Dented	157.10 FL	*157.10 FL
9	1		*TAIL GATE VEZEL EMBLEM	Necessary	43.00 FL	*43.00 FL
10	1		*TAIL GATE HYBRID EMBLEM	Necessary	75.50 FL	*75.50 FL
11	1		*TAIL GATE OUTER GARNISH	Mtg Cracked	220.00 FL	*220.00 FL
12	1		*SET REAR WINDSCREEN MOULDING	Necessary	120.00 FL	*120.00 FL
13	1		*SET REAR BUMPER SENSOR	Shorted	200.00 FS	*200.00 FS
14	1		*REAR WINDSCREEN SEALANT	Necessary	40.00 FS	*40.00 FS
15	1		*REAR NUMBER PLATE	Dented	40.00 FS	*40.00 FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (S\$)	3,774.50	3,384.50
- List Item Discount on L Items 20.00/20.00% (S\$)	698.90	620.90
Total Parts (S\$)	3,075.60	2,763.60

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO PUTTY & SPRAY PAINT	New	900.00	700.00
2	TO TRANSFER TAILGATE FITTING	New	80.00	60.00
3	TO REMOVE & REFIX REAR WINDSCREEN GLASS	New	120.00	120.00
4	TO ANTI-RUST	New	80.00	60.00
5	TO CHECK REAR WIRING & WATER LEAKAGE	New	30.00	20.00
6	LABOUR CHARGES	New	700.00	600.00
Gross Labour Cost (S\$)			1,910.00	1,560.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >