

21/03/2003

ASS. REC. BY:

REF:

CSMSG1901225/Kqf302

Special Instruction:

Surveyor: Kenneth

ASSIGNMENT (Office)

From (Person): Jowyn Tay Masling of MSIG

Date/Time: 1.10.19 10.28.19

Estimated Cost: Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SKA 9172H

Insured: SBE 91L

at Workshop m/s RC Auto

Tel: 97619383

of 160 Sin Ming Drive #06-20

Policy No: 29128560QMx

Claim No: 607145

Sum Insured:

Excess:

Make of Veh:

D.O.A. 28.9.19

(Client's Record)

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time: 1.10.19 10.59.19

Person Contacted: Mr Tan

Vehicle: IN / OUT

Date/Time Action/Instruction (✓) Estimate

SBE 91L: X

SKA 9172H: X

2/10-16:01: sent preli advise via messenger

7/10 @ 8483.60 email & confirmed. (Red @ 992, 13%)
no lump sum.

ASS. REC. BY:

REF: *msk/**Kenneth*

ASSIGNMENT

From: _____

Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No. _____

Claims No. _____

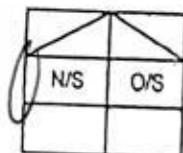
Sum Insured: _____

Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

Bal. or Market Value: _____

IDAC Accident Rpt: _____

Consistent? : Yes or No

GIA / PR Seen: _____

Consistent? : Yes or No

Est. Repairs: _____

045 days

Res.: Yes or No

Lum Sum: _____

1-B1 %

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____

Person Contacted: _____

Vehicle: IN / OUT

Veh No: *SKQ 917214*Yr Regn: *01, 15*Type: ☒ M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or _____

Make: *MC**E250*

c.c

*1991*Colour: *M-Black*

A/C: Insured / Std / NI / NA

Sp. Reading: *7978*

T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: *W00 2122 362B101149*Gen. Cond: ☒ Good / Fair / Poor / BurntSteering: ☒ In order / Jammed / Leaked / Burnt orBrake: ☒ In order / Jammed / Leaked / Burnt or

Modl: Nil / S/Rlm / STD A/Rlm or

Tyre Size: F: _____

R: _____

*245/45 R17*BS / DUN / EXNOVA / GY / FS / LIZA / MIC / DHTSU / PIR / SUMI /
TOYO / YOKO or

Front

Rear

R/Bal. *7* mmR/Bal. *7* mmL/Bal. *7* mmL/Bal. *7* mmD.O.A. *26/9/19*D.O.I. *1/10/19*

Survey held at _____

Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or

N/S body

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

1 *File pass to*

RECEIVED 13 OCT 2019

15/10/2019

Date/Time, File Pass to?

☐

: Prell. Report

☐

: Final Report

Date/Time, File Return to?

Days Of Repair: *5*Resurvey No. of Trip: *1*

Survey Fee:

Transportation:

S - RS. SI

Fees

Others

TOTAL

Add Fee:

☐

: Site Insp (\$

☐

: Interview (\$

☐

: Tech Invs (\$

☐

: Weekend (\$

Report Format:

Lump Sum / I.B.I: (\$

*Max-Tp**6493.60*

150
11
161

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way
#21-01 SGX Centre 2
Singapore 068807

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Jowyn Tay Mei Ling

Date: 02 Oct 2019

Preliminary Advice

Insured Vehicle No	: SBE91L	Accident Date	: 26/09/2019
TP Vehicle No	: SKQ9172H	Assignment Date	: 01/10/2019
Make	: MERCEDES-BENZ E250	Est. Duration of Repair	: 5.00
Date of Inspection	: 01/10/2019		
Inspection At	: RC AUTO-160 SIN MING (HQ) 160 SIN MING DRIVE, #06-20 SIN MING AUTOCITY SINGAPORE 575722		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages n/s body portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	7,485.00
Revised Amount	:S\$	6,493.60
Check Items (Estimated)	:S\$	522.00
Total	:S\$	7,015.60

Lump Sum Repair :S\$

Total Loss Consideration

New for Old Value	:S\$
Pre-Accident Value	:S\$
COE / PARF Rebate	:S\$
Salvage Value	:S\$
Margin for Repair	:S\$

Remarks

- () The vehicle is economical/not economical for repair.
- (x) The above survey was conducted on a 'without prejudice' basis.

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	30 Sep 2019 10:47		01 Oct 2019 10:28 Assign				New Assignment Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured:	TAN MUI LING, ID: S7833261A								
Main Claimant:	NG SIOK GIOK@MRS LENA PANGILINAN, ID: S0114224J								
Vehicle Reg. No.:	SKQ9172H	Date of Loss:	26/09/2019 00:00 - :59 [56 Months and 21 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP	Policy/Cover Note No.:	29128560QMX (Comprehensive) Coverage: 25/06/2019 - 24/06/2020						
Vehicle Reg. No. (Insured):	SBE91L	Policy No. (Claimant):							
		Excess:							
Repairer:	Rc Auto-160 Sin Ming (HQ) 160 SIN MING DRIVE, #06-20 SIN MING AUTOCITY, 575722 Sin Ming - Tel:								
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Jowyn Tay Mei Ling - 6643 1307]								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Imm.Advice due 02/10/2019]								
Adj Asg. Remarks:	on WP. CAR IN. Liab: NR. Agree on SJE. Assign: LKK Auto Consultants Pte Ltd. Contact: Mr Tan Chuan Kim @ 9761 9383.								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report 27/09/2019 14:37
Date Of Accident 26/09/2019 16:30
Exact Location Of Accident SIN MING AVE
Country/State of Loss SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number SKQ9172H

Insured/Policyholder
Name Of Registered Owner NG SIOK GIOK @ MRS LENA PANGILINAN
NRIC No S0114224J
Email Address NOEMAIL
Mobile Phone No (LOCAL) +65-85107833
Alternative Phone No OFFICE-85107833

Vehicle Particulars
Manufacturer MERCEDES-BENZ
Model E250
Exact Purpose for which vehicle was being used at time of accident
Are you claiming under your own insurance policy for repair to your vehicle? NO
If No, Please state action to be taken THIRD PARTY
Vehicle Category PRIVATE CAR

Insurance Company
Name of Insurance Company GREAT EASTERN GENERAL INSURANCE LIMITED
Type Of Coverage COMPREHENSIVE
Fleet Policy NO
Policy Number 2019-V0106466-VDP
Cover Note Number

Driver
Name of Driver ONG CHUAN SENG
NRIC No S1761581E
Date Of Birth 28/08/1966
Occupation OUTDOOR
Date Of Driving Pass 08/10/2012
Driving Experience 6 YEARS AND 11 MONTHS
Gender MALE
Mobile Number (LOCAL) +65-85107833
Fax Number
Contact Number
Email Address NOEMAIL

Address
 Postcode
 Was driver an employee of the Insured's Company YES
 If No, Relationship of the Driver with the Insured
 Vehicle Registration Number of Driver's Own Vehicle
 Insurance Company of Driver's Own Vehicle

General Information of the Accident

Type Of Accident SIDE SWIPE
 Weather Conditions CLEAR
 Road Surface DRY

Other Information

Was any foreign vehicle involved in this accident? NO
 Number of vehicles (including own vehicle) involved in the accident 2
 Was any body injured in the Accident? NO
 Was any injured conveyed to hospital by ambulance? NO
 Was any other material or property damaged? YES
 I have been approached by unknown person(s) soliciting/offering accident claims assistance. NO
 Number of Passengers (Including Driver) 1

Details of Police Action

Was the accident reported to the police? NO
 If Yes, Please state which Police Station
 Was notice of intended Prosecution given? NO
 If Yes, against whom?

Circumstances of Accident

refer attached report.

Attachment(s)

Are accident photos available for attachment? YES
 Was there any video captured by Car Camera? NO
 Was there any audio recorded? NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number SBE91L
 Vehicle Make/Model/Colour
 Details Of Properties
 Vehicle Category PRIVATE CAR
 Name of Driver NASAER (MOHD)
 NRIC/Passport Number S7664334B
 Contact Number 83895744
 Address
 Postcode
 Insurance Company Name
 Nature Of Damage
 No. Of Passenger (Including Driver)

SKETCH PLAN**IMPORTANT NOTICE**

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

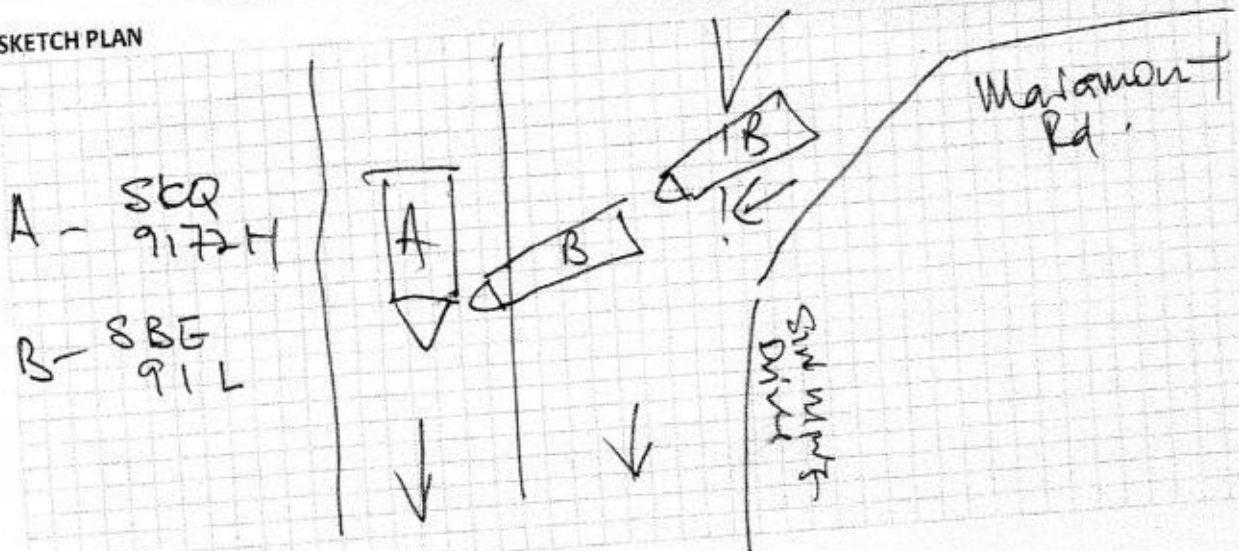
- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all Insurer(s) who have insured vehicle(s) involved in this accident (all Insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all Insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all Insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I was driving along Sin Ming Drive along the extreme right lane when near the slip road, a car SBE 911L came from the slip road and into my path. I could not react in time and hit onto his on coming vehicle. I got a in car camera to support my statement. He did not stop the car or slow down

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

Not Notional
Penny Began
5 days

Q 6493.60

Date : 28/9/2019

SKQ 9172 H

Quantity	Description/Particular	Unit Price	Amount	
1 PC	FRONT DOOR <i>2150</i>		<i>Rs</i> 2150	00
1 PC	FRONT DOOR OUTER CHROME		<i>Rs</i> 126	00
1 PC	FRONT DOOR RUBBER		<i>Rs</i> 295	00
6 PCS	FRONT DOOR SPEAKER RIVETS@4		<i>Rs</i> 24	00
10PCS	FRONT DOOR BOARD RIVETS@5		<i>Rs</i> 50	00
1 PC	REAR DOOR <i>2770</i>		<i>Rs</i> 2770	00
1 PC	REAR DOOR OUTER CHROME		<i>Rs</i> 110	00
1 PC	REAR DOOR RUBBER		<i>Rs</i> 295	00
1 PC	REAR DOOR LOCK		<i>Rs</i> 580	00
6 PCS	REAR DOOR SPEAKER RIVETS		<i>Rs</i> 24	00
12 PCS	REAR DOOR BOARD RIVETS@5		<i>Rs</i> 60	00
		TOTAL	6484	00
		LESS 10	5835	60
			600	00
	SPRAY PAINTING		200	00
	TO TRANSFER BOTH DOORS ACCESSORIES		800	00
	TO RENEW ALL THE ABOVE PARTS		50	00
	TO CHECK WIRING			
		TOTAL	7485	60

Received the above goods in good order and condition

Received by

E.&O.E.

for **RC AUTO**

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation

Authorised Signature

- Authorised Signature**

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/MSG19017225/KQF3N2

Date: 16/10/2019

REFERENCE

Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd.	Policy No:	29128560
Claimant Vehicle No :	SKQ9172H	Insured Vehicle No :	SBE91L
Date of Loss:	26/09/2019	Nature of Claim:	TP
		Claim No:	607145

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SKQ9172H	Engine No:	27492030316198
Make & Model:	MERCEDES-BENZ E250, 1.8 (A)	Chassis No:	WDD2122362B101149
Reg. Date:	05/01/2015 (Man. Year: 2014)	Odometer:	79781 km
Colour:	Metallic Black		
Engine Capacity:	1991 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	245/45R17	Rear Tyre Size:	245/45R17
Front Left Side:	Michelin 7 mm	Rear Left Side:	Michelin 7 mm
Front Right Side:	Michelin 7 mm	Rear Right Side:	Michelin 7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	5,835.60	5,313.60	522.00	8.95
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,650.00	1,180.00	470.00	28.48
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Nett Amount (S\$)	7,485.60	6,493.60	992.00	13.25

INSPECTION

Date of Assignment: 01/10/2019

Date Inspected: 01/10/2019 Inspected At:

Rc Auto-160 Sin Ming (HQ)
160 SIN MING DRIVE, #06-20 SIN
MING AUTOCITY
Singapore 575722

Estimated Period of Repair: 5.0 days

Adjuster: KENNETH KONG

Manager: SHIAU CHAN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source: MRM-SG	Version: 1.0 (Last Synchronised: 15 Oct 2019)
Parts: 143	MERCEDES-BENZ E250 1.8 (A) (Catalogue:Merimen Singapore 1.0)
Labour: Repairer's	(Price-denominated Standard List)
Print Code: (Unsubmitted, no print-code for SKQ9172H)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT DOOR	Bent	2,150.00 FL	*2,150.00 FL
2	1		*FRONT DOOR OUTER CHROME	Necessary	126.00 FL	*126.00 FL
3	1		*FRONT DOOR RUBBER	Necessary	295.00 FL	*295.00 FL
4	6		*FRONT DOOR SPEAKER RIVETS	Necessary	24.00 FL	*24.00 FL
5	10		*FRONT DOOR BOARD RIVETS	Necessary	50.00 FL	*50.00 FL
6	1		*REAR DOOR	Bent	2,770.00 FL	*2,770.00 FL
7	1		*REAR DOOR OUTER CHROME	Necessary	110.00 FL	*110.00 FL
8	1		*REAR DOOR RUBBER	Necessary	295.00 FL	*295.00 FL
9	1		*FRT DOOR LOCK	Repair	580.00 FL	*- FL
10	6		*REAR DOOR SPEAKER RIVETS	Necessary	24.00 FL	*24.00 FL
11	12		*REAR DOOR BOARD RIVETS	Necessary	60.00 FL	*60.00 FL
Sub Total (S\$)					6,484.00	5,904.00
- List Item Discount on L Items 10.00/10.00% (S\$)					648.40	590.40
Total Parts (S\$)					5,835.60	5,313.60

F=Franchise part. L=ListItemDisc.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	SPRAY PAINTING	New	600.00	500.00
2	TO TRANSFER BOTH DOORS ACCESSORIES	New	200.00	160.00
3	TO RENEW ALL THE ABOVE PARTS	New	800.00	500.00
4	TO CHECK WIRING	New	50.00	20.00
Gross Labour Cost (S\$)			1,650.00	1,180.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >