

REF: CS/EG11907224USF312

Special Instruction:

Surveyor: Marcus

ASSIGNMENT (Office)

From (Person): Pauline Soh

of Ergo

Date/Time: 1.10.19 10.15a.m

Estimated Cost:

Bill to:

OD / ~~(TP)~~ WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: YP 7723X

Insured: YP 9818T

at Workshop m/s Lin's Brother

Tel: 67411730

of No 1 Police Butte Ave 6 # 01-01, Mobay

Policy No:

Claim No: CDMCG 19061817

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A. 24.9.19

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time: 1.10.19 10.35 AM

Person Contacted: Susan

Vehicle IN/OUT

Date/Time	Action/Instruction (✓) Estimate
	VP 7723x -
	VP 9818T - x

(08/11/13) wef
ASS. REC. BY: Marcus

REF:

ER11

ASSIGNMENT

From: _____ Date: _____
Estimated Cost: _____
OD / TP / WS / TP RES / OD RES / EVA / INV / MV
To Inspect Vehicle No: YP 7723
at Workshop m/s 115BN
of _____
Insured: _____
Policy No. _____
Claims No. _____
Sum Insured: _____ Excess: _____
(Client's Record)
Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: 9 Consistent? : Yes or No

Est. Repairs: 5 days Res.: Yes or No

Lum Sum: 20 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: YP7723X Yr Regn: 9 17
Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
Truck / Trailer or (M)
Make: M.F. Canter FEB 21 c.c. 2998
Colour: white A/C: Insured / Std / NI / NA
Sp. Reading: 31549 T/Radio: Insured / Std / NI / NA
Eng/No: _____
C/No: FEB 21 EA 21544
Gen. Cond: Good / Fair / Poor / Burnt
Steering: In order / Jammed / Leaked / Burnt or
Brake: In order / Jammed / Leaked / Burnt or
Modi: Nil / S/Rim / STD A/Rim or
Tyre Size: F: 195/85-215
R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
TOYO / YOKO or

Front	Rear
R/Bal. <u>6</u> mm	R/Bal. <u>6/6</u> mm
L/Bal. <u>6</u> mm	L/Bal. <u>6/6</u> mm
D.O.A. <u>24/9/19</u>	D.O.I. <u>1/10/19</u>

Survey held at _____

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Rf 115
The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction
7/10/19 L/S 4350 conf. with Susan
(\$6,703.75 Red 61%)

RECEIVED 09 OCT 2019

Date/Time, File Pass to?

09/10/19
Typhat

Date/Time, File Return to?

2)

Report Format :

Lump Sum / I.B.I: (\$ 4,350/- 415)

Days Of Repair: 5

Resurvey No. of Trip: 1

Survey Fee:

Transportation:

Add Fee:

☐ : Site Insp (\$ _____)

☐ : Interview (\$ _____)

☐ : Tech. Invs (\$ _____)

☐ : Weekend (\$ _____)

S + RS \$ _____

Photos

Others

TOTAL

350
11
361

Nivitha (LKK Auto)

From: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Sent: Tuesday, 1 October 2019 10:15 AM
To: Susan Low; Admin-D (LKKAuto (admin-d@lkkauto.com)); Admin A (admin-a@lkkauto.com); Mei Kwan (LKKAuto (Meikwan@lkkauto.com))
Cc: Ivy Yong; Phoebe Xie
Subject: RE: Claims ref no. (P) CDMCG19001817 Request for 3rd party claims survey YP7723X Claims against YP9818T

Hi LKK,

Please conduct this survey request.

(Note: Survey vehicle only)

Kindly contact us if you are not able to make it.

***** NOTE:** Please assist to quote our claims ref no. as the subject matter, when forwarding the Preliminary Reports / Survey Reports.

Thank you.

Date Classification : Confidential, C3

Warmest Regards,
Pauline Soh
ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-05 Suntec Tower Five
Singapore 038985
DID: +65 6829 9194
pauline.soh@ergo.com.sg

ERGO

www.ergo.com.sg

ERGO is one of the major insurance groups in Germany and Europe. Worldwide, ERGO is represented in more than 30 countries and concentrates on Europe and Asia. ERGO is part of Munich Re (Group), one of the world's leading risk carriers.



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From: Susan Low [<mailto:liusbro@ymail.com>]
Sent: Monday, September 30, 2019 3:49 PM
To: ERGO Insurance Pte. Ltd. (Claims Department)
Subject: Re: Claims ref no. (P) CDMCG19001817 Request for 3rd party claims survey YP7723X Claims against YP9818T

We did like to chose as follow

LKK Auto Consultants Pte Ltd

Kindly arrange

Thank.

Best Regards,

Susan Low
M/s Liu's Brother Auto Engineering Workshop
No. 1 Kaki Bukit Avenue 6 #01-01
AutoBay @ Kaki Bukit
Singapore 417883
Tel: 67411730 Fax: 67445746

On Monday, 30 September 2019, 11:06:01 am SGT, ERGO Insurance Pte. Ltd. (Claims Department)
<claims@ergo.com.sg> wrote:

Dear Susan,

Please refer to our list of surveyors

1	AIS	Automobile Inspection Services Pte Ltd
2	FTA	FormTeam Consultancy Pte Ltd
3	IAS	Infiniti Appraisal Service
4	JPK	JP Knights Pte Ltd
5	LBS	L.B.S Auto Consultants Pte Ltd
6	LKK	LKK Auto Consultants Pte Ltd
7	PS	Priority Services
8	VAC	Vicom Ltd
9	AJAX	AJAX Inspection Services Pte Ltd
10	QRM	Quantum Risk Management (S) Pte Ltd
11	AA	Appraisal Associate

Date Classification : Confidential, C3

Warmest Regards,

Pauline Soh

ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-05 Suntec Tower Five

Singapore 038985

DID: +65 6829 9194

pauline.soh@ergo.com.sg

www.ergo.com.sg

ERGO

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From: Susan Low [<mailto:liusbro@ymail.com>]
Sent: Friday, September 27, 2019 3:44 PM
To: ERGO Insurance Pte. Ltd. (Claims Department)
Subject: Request for 3rd party claims survey YP7723X Claims against YP9818T

Accident on 24/09/2019 Along Bukit Timah Plaza

Involving YP8823X and YP9818T

We refer to the above accident and 3rd party claims.

We hereby write to request of 3rd party claims pre-repair inspection for our client's vehicle.

Please let us have your single joint expert motor surveyors list (SJE) to conduct a pre-repair survey of the damage to our client's vehicle jointly with our client/our motor workshop at No. 1 Kaki Bukit Avenue 6 #01-01 AutoBay @ Kaki Bukit Singapore 417883 as soon as possible.

Kindly arrange.

Thank you.

Best Regard!

Susan Low
M/s Liu's Brother Auto Engineering Workshop
No. 1 Kaki Bukit Avenue 6 #01-01
AutoBay @ Kaki Bukit
Singapore 417883
Tel: 6741 1730
Fax: 6744 5746

Date of Survey:- _____

Name of Authorise Surveyor:- _____

Surveyor Email: _____

Remark :- _____

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type: Company
Owner ID: 196N

Vehicle Details

Vehicle No.: YP7723X
Vehicle to be Exported: No
Intended Deregistration Date: 27 Sep 2019
Vehicle Make: MITSUBISHI
Vehicle Model: CANTER FEB21ER4SDEB (CBU)
Primary Colour: White
Manufacturing Year: 2017
Engine No.: 4P10C79152
Chassis No.: FEB21EA21544
Maximum Power Output: -
Open Market Value: \$32,744.00
Original Registration Date: 18 Sep 2017
First Registration Date: 18 Sep 2017
Transfer Count: 1
Actual ARF Paid: \$1,638.00

Intended PARF Rebate Details

PARF Eligibility: No
PARF Eligibility Expiry Date: -
PARF Rebate Amount: \$0.00

Intended COE Rebate Details

COE Expiry Date: 17 Sep 2027
COE Category: C - Goods Vehicle & Bus
COE Period(Years): 10
QP Paid: \$42,809.00
COE Rebate Amount: \$34,138.00
Total Rebate Amount: \$34,138.00

The information contained herein is correct as at 27 Sep 2019

OK



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Sell it yourself! Advertise it at just
\$58 until it's SOLD!

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2006 Porsche 911/997 Carrera 4s At \$155k



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Maintained/Never Been
Tracked/Car-seat Friendly.
Direct Owner StarAd



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2 vehicles

Mitsubishi Canter feb21

Advanced SearchSubmit

	Make	Model	Price	Depreciation	Reg Date	Eng Cap	Mileage	Veh Type	Status
Search Selection	Mitsubishi	Canter feb21	Any	Any	2017	Any	Any	Any	Available
	Mitsubishi	Fuso Canter FEB21	\$63,800	\$8,420 /yr	28-Apr-2017	2,998 cc	79,120 km	Truck	Available
	Fuel Type: Diesel Cheapest Depreciation In Town, Less Than \$9k Deprecation Per Month For A 14 Feet Lorry With Box And Tailgate. Condition Like Almost...								
	ABWIN (1994) Pte Ltd Posted: 30-Sep-2019Tags: 2017 Mitsubishi Fuso, 2017 mitsubishi fuso, Mitsubishi Fuso, mitsubishi fuso, Mitsubishi, Fuso, fuso, Used Mitsubishi								
	Mitsubishi	Fuso Canter FEB21	\$65,000	\$8,330 /yr	21-Jul-2017	2,998 cc	-	Truck	Available
	Fuel Type: Diesel Standard 14 Feet Plus Full Cabin Lorry.								
	Posted: 23-Aug-2019Tags: 2017 Mitsubishi Fuso, 2017 mitsubishi fuso, Mitsubishi Fuso, mitsubishi fuso, Mitsubishi, Fuso, fuso, Used Mitsubishi								

Save this search criteria, to get email alerts whenever a match is found.

	Make	Model	Price	Depreciation	Reg Date	Eng Cap	Mileage	Veh Type	Status
--	------	-------	-------	--------------	----------	---------	---------	----------	--------

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Compare

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To: ERGO Insurance Pte. Ltd.
5 Temasek Boulevard
#04-01 Suntec Tower Five
Singapore 038985

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn:

Date: 02 Oct 2019

Preliminary Advice

Insured Vehicle No	: YP9818T	Accident Date	: 24/09/2019
TP Vehicle No	: YP7723X	Assignment Date	: 01/10/2019
Make	: MITSUBISHI CANTER	Est. Duration of Repair	: 5 days
Date of Inspection	: 01/10/2019		
Inspection At	: LIU BROTHER AUTO ENGINEERING WORKSHOP (HQ) NO 1 KAKI BUKIT AVE 6 #01-01 SINGAPORE 417883 AUTOBAY SINGAPORE 417883		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front n/s portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	11,053.75
Revised Amount	:S\$	7,395.72
Check Items (Estimated)	:S\$	0.00
Total	:S\$	7,395.72

Lump Sum Repair :S\$

Total Loss Consideration

New for Old Value	:S\$
Pre-Accident Value	:S\$
COE / PARF Rebate	:S\$
Salvage Value	:S\$
Margin for Repair	:S\$

Remarks

- () The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- (X) Other comments : TP : WP

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	24/09/2019 15:27
Date Of Accident	24/09/2019 11:10
Exact Location Of Accident	BUKIT TIMAH PLAZA
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	YP7723X
Insured/Policyholder	
Name Of Registered Owner	GOLDBELL LEASING PTE LTD
Co Reg No	199001196N
Email Address	NOEMAIL
Mobile Phone No	
Alternative Phone No	OFFICE-64942833
Vehicle Particulars	
Manufacturer	MITSUBISHI
Model	CANTER-3.0 D FEB21ER4SDEB (CBU) (M)
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	COMMERCIAL VEHICLE

Insurance Company

Name of Insurance Company	MS FIRST CAPITAL INSURANCE LTD
Type Of Coverage	THIRD PARTY
Fleet Policy	YES
Policy Number	D-19093298MFCV
Cover Note Number	

Driver

Name of Driver	WANG BIN
Passport No/FIN	G8221267T
Date Of Birth	08/06/1988
Occupation	OUTDOOR
Date Of Driving Pass	29/04/2015
Driving Experience	4 YEARS AND 4 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-86217328
Fax Number	
Contact Number	
Email Address	DENISZCHONG@TVIFOOD.COM

Address	NIL
Postcode	
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OTHER - LESSEE
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	HIT AND RUN / VANDALISM / DAMAGED WHILST PARKED
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	0

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

ON 24/09/19 ABOUT 11:10AM, I WAS STATIONARY AT BUKIT TIMAH PLAZA DOING MY DELIVERY. WHEN I COME BACK, I SAW A GUY LOOKING AT MY VEHICLE FRONT AND I WENT OVER TO SEE AND REALIZED THAT VEHICLE B HAD COLLIDED INTO MY FRONT. NOBODY WAS INJURED. MY VEHICLE FRONT LEFT PORTION WAS SLIGHTLY DENTED. DRIVER OF VEHICLE B INITIALLY DENY THAT HE COLLIDED INTO MY VEHICLE BUT WANTED TO PASS ME \$100/- WHICH I DID NOT ACCEPT.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	YP9818T
Vehicle Make/Model/Colour	MITSUBISHI / WHITE
Details Of Properties	VEH B
Vehicle Category	COMMERCIAL VEHICLE
Name of Driver	TAN KIT YANG
NRIC/Passport Number	S1117132Z
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	2

Passenger 1

NAME: : NOT APPLICABLE

GENDER: : MALE

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process
2. This Form must be completed by the Policyholder and/or the Authorised Driver
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated; or
 - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature
Date & Time:

Wang Bin

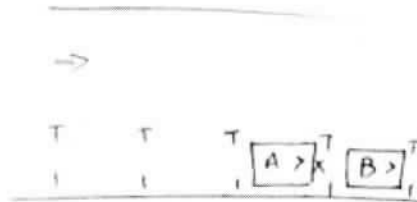
Driver's Signature
(If driver is not the policyholder)
Date & Time:



Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

Sketch Plan #2

SKETCH PLAN



A YP7723X

B YP9818T

BUKIT TIMAH PLAZA

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

ON 24/9/19 ABOUT 1110AM, I WAS STATIONARY AT BUKIT TIMAH PLAZA DOING MY DELIVERY. WHEN I CAME BACK, I SAW A GUY LOOKING AT MY VEH FRONT AND I WENT OVER TO SEE AND REALISE THAT VEH B HAD COLLIDED INTO MY FRONT. NOBODY WAS INJURED. MY VEH FRONT LEFT PORTION WAS SLIGHTLY DENTED. DRIVER OF VEH B INITIALLY DENIED THAT HE COLLIDED INTO MY VEH BUT WANTED TO PASS ME \$100 WHICH I DID NOT ACCEPT.

Wong Rin

24/09/19

12:50 PM

DECLARATION

I/We declare the foregoing particulars are true in every respect.



Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:



Reporting Centre Personnel's Signature
Name
NRIC/FIN No.:

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type: Company
Owner ID: 196N

Vehicle Details

Vehicle No.: YP7723X
Vehicle to be Exported: No
Intended Deregistration Date: 27 Sep 2019
Vehicle Make: MITSUBISHI
Vehicle Model: CANTER FEB21ER4SDEB (CBU)
Primary Colour: White
Manufacturing Year: 2017
Engine No.: 4P10C79152
Chassis No.: FEB21EA21544
Maximum Power Output: -
Open Market Value: \$32,744.00
Original Registration Date: 18 Sep 2017
First Registration Date: 18 Sep 2017
Transfer Count: 1
Actual ARF Paid: \$1,638.00

Intended PARF Rebate Details

PARF Eligibility: No
PARF Eligibility Expiry Date: -
PARF Rebate Amount: \$0.00

Intended COE Rebate Details

COE Expiry Date: 17 Sep 2027
COE Category: C - Goods Vehicle & Bus
COE Period(Years): 10
QP Paid: \$42,809.00
COE Rebate Amount: \$34,138.00
Total Rebate Amount: \$34,138.00

The information contained herein is correct as at 27 Sep 2019

OK



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-19-159052
Date of Request: 27/09/2019
Your Ref No: Online Purchase

LIU'S BROTHER AUTO WORKSHOP
1 Kaki Bukit Ave 6 #01-01
Auto Bay@Kaki Bukit
Singapore 417883

Dear Sir/Madam,

Enquiry Date: 27/09/2019
Enquiry By: Susan Low Siew Yian
TP Vehicle No: YP9818T
Accident Date: 24/09/2019

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
YP9818T	ERGO Insurance Pte. Ltd.	17/12/2018-16/12/2019	6829 9199

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**
6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-19-159052
Date of Request: 27/09/2019
Your Ref No: Online Purchase

LIU'S BROTHER AUTO WORKSHOP
1 Kaki Bukit Ave 6 #01-01
Auto Bay@Kaki Bukit
Singapore 417883

Dear Sir/Madam,

Enquiry Date 27/09/2019
Enquiry By Susan Low Siew Yian
TP Vehicle No. YP9818T
Accident Date 24/09/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.
This is a computer generated document and requires no signature.

For GIARMC Official use:
Date:
☒ GIRO ☐ Cash ☐ Cheque

**LIU'S BROTHER AUTO ENGINEERING WORKSHOP**

No. 1 Kaki Bukit Avenue 6 #01-01 Auto Bay @ Kaki Bukit Singapore 417883

ROB No: 53291793J . Tel: 6741-1730 / 731 . Fax: 6744-5746. Email: liusbros@gmail.com

Invoice/Ref No: YP7723X190924

Estimate**Customer****Name:** ERGO Insurance Pte Ltd**Address:** Motor Claims Department

5 Temasek Boulevard #04-01

Suntec Tower Five Singapore 038985

Date: 27-09-19**Vehicle No:** YP7723X**Model/Make:** Mitsubishi

Canter FEB21ER4SDEB (CBU)

Item No.	Descriptions Of Parts	Original Quotation / Estimation	Revised Quotation / Cost Of Repair
1	Front Lh Bumper Side	\$ 375.00	X
2	Bumper Side Clips 01 set	\$ 45.00	SN X
3	Head Lamp 730.58	\$ 1,712.80	+ X
4	Head Lamp Clips 01 set	\$ 30.00	SN X
5	Signal Lamp 299.63	\$ 324.30	+ X
6	Signal Lamp Clips 01 set	\$ 20.00	SN X
7	Corner Panel	\$ 466.30	+ X
8	Front Panel 2120.65	\$ 2,436.60	+ X
9	Wiper Panel 385.77	\$ 1,482.10	+ X
10	Grille	\$ 1,105.70	+ X
11	Grille Clips 1 set	\$ 50.00	SN X
12	Grille "Mitsubishi Logo" Grille 252 78.50	\$ 187.00	N X
13	Grille "Canter" Emblem	\$ 75.70	+ X
14	Grille Emblem "FUSO" 105.30	\$ 163.80	+ X
15	Windscreen Glass Weatherstrip	\$ 509.45	X
	To check all wiring & electrical component for proper function	\$ 200.00	- 20
	Remove & reinstall Windscreen Glass to facilitate repairs & perform water test	\$ 120.00	- 11X
	Remove & reinstall dashboard, meter instruments, disconnect wiring & Etc's ...	\$ 250.00	- 160
	Labor for Panel Beating, Cut, Weld, Straighten & Replacing Parts Etc's	\$ 600.00	- 600
	To putty & spray painting & including touch up paint on accident affected area	\$ 800.00	- 50
	To apply Rust Proofing , reseal tuff-coating treatment on accident area	\$ 100.00	-

Total Parts & Labour of estimate for damaged vehicle

\$ 11,053.75

Total amount in Lump Sum Basis for repaired vehicle

SDLS:



M/s Liu's Brother Auto Engrg Wks

Not Authorised
1/10/19
2/5 4350
Sdy.
The ph. Attorney

LKK Auto Consultants hence notify the Trustees of the following:

- 1. All work done is under spray painting
- 2. All work done is under spray painting
- 3. All work done is under spray painting
- 4. All work done is under spray painting
- 5. All work done is under spray painting
- 6. All work done is under spray painting
- 7. All work done is under spray painting
- 8. All work done is under spray painting
- 9. All work done is under spray painting
- 10. All work done is under spray painting

Acknowledged by Repairer
Signature:
Date:

P-5368.13
252
4026.09
5458.99
4364.87

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	01 Oct 2019 13:53 Edit Reg		01 Oct 2019 00:00 Edit Adj Rpt	S\$4,350.00 Edit Estimates	S\$4,350.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
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CLAIM SUBFOLDER DETAILS		[Created by adjuster]
Insured:	-, Co. Reg. No.: -	
Main Claimant:	-	
Vehicle Reg. No.:	YP7723X	Date of Loss: 24/09/2019 00:00 - :59 [24 Months and 6 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP	Policy/Cover Note No.:
Vehicle Reg. No. (Insured):	YP9818T	Policy No. (Claimant):
		Excess:
Repairer:	Liu Brother Auto Engineering Workshop (HQ) NO 1 KAKI BUKIT AVE 6 #01-01 SINGAPORE 417883 AUTOBAY, 417883 Kaki Bukit - Tel:	
Handling Insurer:	ERGO Insurance Pte. Ltd. (HQ) - Tel: 6829 9199	
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MARCUS CHUA] ... [Final Rpt due 10/10/2019]	

ASSOCIATED MAIL RECEIVED	View All	Compose Case Mail
There are no mail for this case.		

ALL ASSOCIATED TASKS										View All	Search Tasks	Create New Task	Complete
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?				
No results.													

Claim Documents

*YP7723X
[YP9818T]

TP










-

Sep 24 2019 12:00AM

[-]

Liu Brother Auto Engineering Workshop

Upload Documents		Upload Photos	Compose New Letter	View View in Browser <input type="button" value="v"/>	
Assessment Reports				1 per page <input type="button" value="v"/>	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	02/10/19 16:13	Adjuster Immediate Advice		Load HTM	
Photos/Images				3 per page <input type="button" value="v"/>	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	09/10/19 10:15	General View		Load JPG	<input checked="" type="checkbox"/>
2	09/10/19 10:15	General View		Load JPG	<input checked="" type="checkbox"/>
3	09/10/19 10:15	General View		Load JPG	<input checked="" type="checkbox"/>
4	09/10/19 10:15	General View		Load JPG	<input checked="" type="checkbox"/>
5	09/10/19 10:15	General View		Load JPG	<input checked="" type="checkbox"/>
6	09/10/19 10:15	General View		Load JPG	<input checked="" type="checkbox"/>
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31	09/10/19 10:15	General View		Load JPG	<input checked="" type="checkbox"/>
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38	09/10/19 10:16	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
39	09/10/19 10:16	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
40	09/10/19 10:16	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>

Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
				<input checked="" type="checkbox"/>
41	09/10/19 10:16	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
42	09/10/19 10:16	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
43	09/10/19 10:16	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
44	09/10/19 10:16	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
45	09/10/19 10:16	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
46	09/10/19 10:16	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
47	09/10/19 10:16	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
48	09/10/19 10:16	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
49	09/10/19 10:16	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/EG19017222/USF3E2

Date: 10/10/2019

REFERENCE

Handling Insurer: ERGO Insurance Pte. Ltd.

Policy No:

Claimant

Vehicle No : YP7723X

Insured Vehicle No : YP9818T

Date of Loss: 24/09/2019

Nature of Claim: TP

Claim No: CDMCG19001817

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:

YP7723X

Make & Model:

MITSUBISHI CANTER, 3.0 D FEB21ER4SDEB
(CBU) (M)

Engine No:

4P10C79152

Reg. Date:

18/09/2017 (Man. Year: 2017)

Chassis No:

FEB21EA21544

Colour:

White

Odometer:

31549 km

Engine Capacity:

2998 cc

Market Value/New Car Price: N/A

Sum Insured (S\$):

Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable):

Yes

Footbrake (Serviceable):

Yes

Handbrake (Serviceable):

Yes

Engine Modification:

No

Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:

195/85 R15

Rear Tyre Size:

195/85 R15 (D)

Front Left Side:

Bridgestone 6 mm

Rear Left Side:

Bridgestone 6/6 mm

Front Right Side:

Bridgestone 6 mm

Rear Right Side:

Bridgestone 6/6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	8,983.75	4,026.10	4,957.65	55.18
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,070.00	1,430.00	640.00	30.92
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	11,053.75	5,456.10	5,597.65	50.64
Approved Total (Overridden) (S\$)		4,350.00		
(S\$)	11,053.75	4,350.00	6,703.75	60.65
+ GST 7.00/7.00% (S\$)	773.76	304.50	469.26	60.65
Nett Amount (S\$)	11,827.51	4,654.50	7,173.01	60.65

INSPECTION

Date of Assignment:

01/10/2019

Date Inspected:

01/10/2019 Inspected At:

Liu's Brother Auto Engineering
Workshop (HQ)NO 1 KAKI BUKIT AVE 6 #01-01
SINGAPORE 417883 AUTOBAY
Singapore 417883

Estimated Period of Repair:

5.0 days

Adjuster: MARCUS CHUA

Manager: Hiew May Fung

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference		
Part Source:	(Last Synchronised: 10 Oct 2019)	
Parts:	N/A	mitsubishi canter 3.0 D FEB21ER4SDEB (CBU) (M) (Model not available in database)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for YP7723X)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT LH BUMPER SIDE	Serviceable	375.00 F	*- FL
2	1		*SET FRONT LH BUMPER SIDE CLIPS	Not Necessary	45.00 FS	*- FS
3	1		*FRONT LH HEAD LAMP	Cracked	1,712.80 F	*730.58 FL
4	1		*SET FRONT LH HEAD LAMP CLIPS	Not Necessary	30.00 FS	*- FS
5	1		*FRONT LH SIGNAL LAMP	Cracked	324.30 F	*299.63 FL
6	1		*SET FRONT LH SIGNAL LAMP CLIPS	Not Necessary	20.00 FS	*- FS
7	1		*FRONT LH CORNER PANEL	Cracked	466.30 F	*466.30 FL
8	1		*FRONT PANEL	Dented	2,436.60 F	*2,120.65 FL
9	1		*FRONT WIPER PANEL	Twisted	1,482.10 F	*385.77 FL
10	1		*FRONT GRILLE	Cracked	1,105.70 F	*1,105.70 FL
11	1		*SET FRONT GRILLE CLIPS	Not Necessary	50.00 FS	*- FS
12	1		*FRONT GRILLE MITSUBISHI LOGO GRILLE	Necessary	187.00 F	*78.50 FL
13	1		*FRONT GRILLE CANTER EMBLEM	Necessary	75.70 F	*75.70 FL
14	1		*FRONT GRILLE EMBLEM FUSO	Necessary	163.80 F	*105.30 FL
15	1		*FRONT WINDSCREEN GLASS WEATHERSTRIP	Not Necessary	509.45 F	*- FL
					Sub Total (\$\$)	8,983.75 5,368.13
					- List Item Discount on L Items 0.00/25.00% (\$\$)	0.00 1,342.03
					Total Parts (\$\$)	8,983.75 4,026.10

F=Franchise part. S=SpcNett. L=ListItemDisc.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO CHECK ALL WIRING & ELECTRICAL COMPONENT FOR PROPER FUNCTION	New	200.00	20.00
2	REMOVE & REINSTALL WINDSCREEN GLASS TO FACILITATE REPAIRS & PERFORM WATER TEST	New	120.00	0.00
3	REMOVE & REINSTALL DASHBOARD, METER INSTRUMENTS, DISCONNECT WIRING & ETCS...	New	250.00	160.00
4	LABOR FOR PANEL BEATING, CUT, WELD, STRAIGHTEN & REPLACING PARTS ETCS	New	600.00	600.00
5	TO PUTTY & SPRAY PAINTING & INCLUDING TOUCH UP PAINT ON ACCIDENT AFFECTED AREA	New	800.00	600.00
6	TO APPLY RUST PROOFING, RESEAL TUFF-COATING TREATMENT ON ACCIDENT AREA	New	100.00	50.00
Gross Labour Cost (\$\$)			2,070.00	1,430.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >