

22/03/2019

ASS. REC. BY:

REF:

CS/FND19013213/T2+F352

Special Instruction:

Surveyor: Tan Kah

ASSIGNMENT (Office)

From (Person): Eileen Bay

of

FWDDate/Time: 30.9.19 17:58p.m

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SKB 431Z

Insured:

at Workshop m/s Wah Hong MotorsTel: 67737377of 38 Tbh Guan Road East #01-57Policy No: PNPV2019-00007217Claim No: 1201900029128

Sum Insured:

Excess: \$1800.00

Make of Veh:

D.O.A. 27.4.19

(Client's Record)

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time: 1.10.19 9.12a.m

Person Contacted:

melvinVehicle IN/OUT

Date/Time Action/Instruction (✓) Estimate

SKB 431Z : X04/10@ 7:07 - revert via menmen21/10@ 11:45pm - authorise repair by Eileen Bay.21/10@ 12:13pm - inform Melvin authorise repair excess \$1800-

Tanpin

FWD CS/FWD19017213/T1483

ASSIGNMENT

From: _____ Date: 1-10-2019

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

Inspected Vehicle No: SKB 431Z

at Workshop no: Wan Hong Motors

or 38 Toh Guan Road East # 01-57

Insured:

Policy No:

Claims No:

Sum Insured: _____ Excess: \$1800

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

		N/S	O/S

Est. or Market Value: \$36K

IDAC Accident Report: _____ Consistent?: Yes or No

GIA / PR Seen: _____ Consistent?: Yes or No

Est. Repairs: _____ days Res.: Yes or No

Lum Sum: _____ % 3 Val: Yes or No

CA / REV / REP: / 24 HRS

mp

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: SKB431Z Vt Regn: 2011 Apr.

Type: M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Mercedes Benz C180 C.O. 1597

Colour: Silver A/C: Insured / Std / NI / NA

Sp. Reading: _____ T/Radio: Insured / Std / NI / NA

Eng/No:

C/No: WDD204045711526126

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 225/45R17 R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI / TOYO / YOKO or Continental.

Front R/Bal. 6 mm L/Bal. 6 mm Rear R/Bal. 6 mm L/Bal. 6 mm

D.O.A. _____ D.O.I. 1/10/19

Survey held at: Wan Hong

Des. of Damages: Frt / Rear / O/S / N/S / U/S / Rooftop or

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	Battery weak
	Lib 22,478
	2/5/7900, 7 days (Red: 10500, 57%) with melvin confirm

RECEIVED 22 OCT 2019

See Table File Poss: ☐ Preli. Report

22/10 Typst

☒ Final Report

Days Of Repair: 7

Resurvey No. of Trip: 1

Add Fee: ☐ Site Insp (\$)

☐ Interview (\$)

☐ Tech. Insp (\$)

☐ Other (\$)

Survey Fee:	250
Transportation:	50
Food:	50
Other:	
TOTAL	11

OD \$7900+

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	30 Sep 2019 Sendback Est	30 Sep 2019 17:41 S\$18,400.00	30 Sep 2019 17:58 Assign				New Assignment Cancel Case

Main	Reference	Claim Details	Documents	Show All
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CLAIM SUBFOLDER DETAILS

Insured:	fion lek hui li, ID: S8243597B		
Vehicle Reg. No.:	SKB431Z	Date of Loss:	27/09/2019 19:00 - :59 [101 Months and 1 Days From LTA Reg Date (Man Yr)]
Claim Type:	OD / 1201900029128	Policy/Cover Note No.:	PNPV2019-00007217 (Comprehensive)
		Excess:	S\$1,800.00
Repairer:	Wah Hong Motors & Credit Pte Ltd (HQ) 38 Toh Guan Road East, #01-57, Enterprise Hub, 608581 Jurong East - Tel: +65 6773 7377		
Handling Insurer:	FWD Singapore Pte. Ltd. (HQ) - Tel: 6727 5700 ... [Handled by Eileen Bay]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Final Rpt due 09/10/2019]		

ASSOCIATED MAIL RECEIVED

View All

Compose Case Mail

There are no mail for this case.

ALL ASSOCIATED TASKS

View All

Search Tasks

Create New Task

Complete

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Denise Tay (LKKAUTO)

From: Taufikh (LKKAUTO)
Sent: Tuesday, 1 October 2019 4:36 PM
To: SUR
Subject: SKB431Z WAH HONG OD
Attachments: SKB431Z WAH HONG OD.pdf

Workshop agree to repair within repair limit of \$13,000.

Regards
Taifikh

Get [Outlook for Android](#)

Denise Tay (LKKAUTO)

From: Melvin Wee <motor@wahhong.sg>
Sent: Thursday, 17 October 2019 5:47 PM
To: Denise Tay (LKKAUTO)
Cc: Admin-D (LKKAUTO); Taufikh (LKKAUTO)
Subject: Re: Signature of customer for lump sum repair (finalize)

Dear Denise

We confirmed offer at lump sum \$7,900.00 / 7 days Quoting "Denise Tay (LKKAUTO)" <denisetay@lkkauto.com>:

> Dear Melvin,
>
> Offer at lump sum \$7900, 7days.
>
> Please check and confirm
>
>
>
> Best Regards,
> Denise Tay | Case Handler
> LKK Auto Consultants Pte Ltd
> Phone: 6256-3561 | email: sur@lkkauto.com | fax: 6256-4315 Blk 51,
> Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

> -----Original Message-----

> From: Denise Tay (LKKAUTO) <denisetay@lkkauto.com>
> Sent: Wednesday, 16 October 2019 9:22 AM
> To: Melvin Wee <motor@wahhong.sg>; Admin-D (LKKAUTO)
> <admin-d@lkkauto.com>
> Cc: Taufikh (LKKAUTO) <Taufikh@lkkauto.com>
> Subject: RE: Signature of customer for lump sum repair

>
> Dear Melvin,
>
> Would like to follow up on the repair.

>
>
>
> Best Regards,
> Denise Tay | Case Handler
> LKK Auto Consultants Pte Ltd
> Phone: 6256-3561 | email: sur@lkkauto.com | fax: 6256-4315 Blk 51,
> Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

> -----Original Message-----

> From: Melvin Wee <motor@wahhong.sg>
> Sent: Tuesday, 1 October 2019 5:25 PM
> To: Admin-D (LKKAUTO) <admin-d@lkkauto.com>
> Cc: Taufikh (LKKAUTO) <Taufikh@lkkauto.com>
> Subject: Signature of customer for lump sum repair

>

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: FWD Singapore Pte. Ltd.
6 Temasek Boulevard
#18-01 Suntec Tower 4
Singapore 038986

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Eileen Bay

Date: 01 Oct 2019

Preliminary Advice

Vehicle No	: SKB431Z	Accident Date	: 27/09/2019
Make	: MERCEDES-BENZ C180	Policy No.	: PNPV2019-00007217
Assignment Date	: 30/09/2019	Excess	: S\$1,800.00
Date of Inspection	: 01/10/2019	Est. Duration of Repair	: 7.00
Inspection At	: WAH HONG MOTORS & CREDIT PTE LTD (HQ) 38 TOH GUAN ROAD EAST, #01-57, ENTERPRISE HUB SINGAPORE 608581		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	18,400.00
Revised Amount	:S\$	9,872.00
Check Items (Estimated)	:S\$	3,902.00
Total	:S\$	13,774.00
Lump Sum Repair	:S\$	11,000.00

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	36,000.00
COE / PARF Rebate	:S\$	22,478.00
Salvage Value	:S\$	
Margin for Repair	:S\$	13,522.00

Remarks

- (x) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- () Other comments :

View Received Message

This mail is associated with :

SKB431Z (1201900029128)

OD

Sep 27 2019 7:00PM

[fion lek hul li]

Wah Hong Motors & Credit Pte Ltd

[Reply](#) [Reply All](#) [Mark as Unread](#) [Print Message](#) [Delete Message](#) [Forward](#)

From FWD Singapore Pte. Ltd. (HQ) (FWD_SG), sent on 02/10/2019 11:45 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$11000.00) - SKB431Z - Claim Handler: Eileen Bay

Approved:11000.00.

DOCUMENTS SUMMARY

There are no documents.

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	30/09/2019 13:09
Date Of Accident	27/09/2019 19:40
Exact Location Of Accident	ALONG TELOK BLANGAH RD TOWARDS PASIR PANJANG RD
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SKB431Z
Insured/Policyholder	
Name Of Registered Owner	FION LEK HUI LI
NRIC No	S8243597B
Email Address	FION.LEK@NHARP.COM
Mobile Phone No	(LOCAL) +65-98166679
Alternative Phone No	OFFICE-98166679

Vehicle Particulars

Manufacturer	MERCEDES-BENZ
Model	C180K-1.6 (A)

Exact Purpose for which vehicle was being used at time of accident

Are you claiming under your own insurance policy for repair to your vehicle? YES

If No, Please state action to be taken

Vehicle Category	PRIVATE CAR
------------------	-------------

Insurance Company

Name of Insurance Company	FWD SINGAPORE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	PNPV2019-0007217
Cover Note Number	

Driver

Name of Driver	CHEANG WEE LEE
NRIC No	S8015002D
Date Of Birth	08/06/1980
Occupation	INDOOR
Date Of Driving Pass	16/12/2005
Driving Experience	13 YEARS AND 9 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-92225656
Fax Number	
Contact Number	
Email Address	NOEMAIL

Vehicle Make/Model/Colour	SMART TAXI
Details Of Properties	
Vehicle Category	TAXI
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

Wah Hong Motors & Credit Pte Ltd (Co Reg No: 199806235M)

38 Toh Guan Road East, #01-57, Enterprise Hub
Singapore 608581

Tel: +65 6773 7377 Fax: +65 6896 6321 Email: nicholas@peoples.com.sg; michael@wahhong.sg

INSURER: FWD Singapore Pte. Ltd. (HQ)

PARTICULARS OF CLAIM

Claim Type:	OD (OWN DAMAGE)	Ref. No:	WH0001
Policy No:	PNPV2019-00007217	Date of Loss:	27/09/2019
Vehicle Reg. No.:	SKB431Z	Driveable?	
Driver Age/Info:		Party At Fault:	UNKNOWN
TP Injury Involved?	NO	Third Party Involved?	YES
Insured/Claimant:	FION LEK HUI LI		

Make/Model:	MERCEDES-BENZ C180, 1.6 KOMPRESSOR (A)	Vehicle Reg. Date:	26/04/2011
Vehicle Colour:	SILVER	Chassis No:	WDD20404526126
Engine No:	27191031344397		
Odometer:	105617 KM		
Paint Type:			
Total Loss?	NO		
Est. Duration of Repair (day)	10		
Present Location:	WAH HONG MOTORS & CREDIT PTE LTD (HQ)		

*Tan Jie 97495749
Not Authorise
Ex \$1800
Insurance
Resurvey after repair
sure @ 10 days
7 days
To check repair limit*

COST OF CLAIMS

Parts
Miscellaneous Items
Labour
Paintwork Labour
Towing

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

Calculated Gross Total (\$\$)

- Excess (\$\$)

(\$\$)

+ GST 7.00% (\$\$)

Nett Amount (\$\$)

Amount

13,385.00

165.00

4,850.00

0.00

0.00

18,400.00

1,800.00

16,600.00

1,162.00

17,762.00

This claim is handled by: WEE TIEN LUNG

Generated using Merimen e-Claims Internet Estimation & Adjusting System

Wah Hong Motors & Credit Pte Ltd (Co.Reg.No:199806235M)

38 Toh Guan Road East, #01-57, Enterprise Hub
Singapore 608581

Tel: +65 6773 7377 Fax: +65 6896 6321 Email: nicholas@peoples.com.sg;michael@wahhong.sg

INSURER: **FWD Singapore Pte. Ltd. (HQ)**

PARTICULARS OF CLAIM

Claim Type:	OD (OWN DAMAGE)	Ref. No:	WH0001
Policy No:	PNPV2019-00007217	Date of Loss:	27/09/2019
Vehicle Reg. No.:	SKB431Z	Driveable?	
Driver Age/Info:		Party At Fault:	UNKNOWN
TP Injury Involved?	NO	Third Party Involved?	YES
Insured/Claimant:	FION LEK HUI LI		

Make/Model: MERCEDES-BENZ C180, 1.6
KOMPRESSOR (A)
Vehicle Colour: SILVER
Engine No: 27191031344397
Odometer: 105617 KM

Vehicle Reg. Date: 26/04/2011

Chassis No: WDD20404526126

Paint Type:
Total Loss? **NO**
Est. Duration of Repair (day) 10

Present Location: WAH HONG MOTORS & CREDIT PTE LTD (HQ)

Handwritten notes:
Tanglu 97495749
Not Authorise
Ex \$1800
Lumpsum
Resurvey after repair
sue @ HK court
7 days
01/10/19
To check repair limit.

COST OF CLAIMS

Parts
Miscellaneous Items
Labour
Paintwork Labour
Towing

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

Calculated Gross Total (S\$)	18,400.00
- Excess (S\$)	1,800.00
(S\$)	16,600.00
+ GST 7.00% (S\$)	1,162.00
Nett Amount (S\$)	17,762.00

This claim is handled by: WEE TIEN LUNG

Generated using Merimen e-Claims Internet Estimation & Adjusting System

REPAIR DETAILS

Reference

Part Source: MRM-SG Version: 1.0 (Last Synchronised: 30 Sep 2019)

Parts: 143 MERCEDES-BENZ C180 1.6 Kompressor (A) (Catalogue:Merimen Singapore 1.0)

Labour: Repairer's (Price-denominated Standard List)

Print Code: Wah Hong Motors & Credit Pte Ltd/SKB431Z/30/09/2019 17:41

Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk *

Estimates on Parts

No.	Qty	Part No.	Particulars	%Disc	%Depr	Amount
1	1		*Radiator top cover	0.00	0.00 <i>de</i>	*90.00 F
2	1		*Airbox	0.00	0.00 <i>nn</i> x	*390.00 F
3	1		*Air intake piping	0.00	0.00 <i>nn</i> x	*75.00 F
4	1		*Headlight top cover LH	0.00	0.00 <i>nn</i> ? x	*21.00 F
5	1		*Headlight top cover RH	0.00	0.00 <i>de</i>	*21.00 F
6	1		*Front support panel	0.00	0.00 <i>bt</i>	*480.00 F
7	1		*Condenser	0.00	0.00 <i>bt</i>	*945.00 F
8	1		*Radiator	0.00	0.00 <i>nn</i> ? x	*645.00 F
9	1		*Fan cowl	0.00	0.00 <i>nn</i> ? x	*50.00 F
10	1		*Fan blade with motor	0.00	0.00 <i>nn</i> ? x	*950.00 F
11	1		*Front reinforcement	0.00	0.00 <i>bt</i>	*380.00 F
12	1		*Intercooler	0.00	0.00 <i>nn</i> ? x	*1,060.00 F
13	1		*Headlamp LH	0.00	0.00 <i>nn</i> ? x	*720.00 F
14	1		*Headlamp RH	0.00	0.00 <i>aa</i>	*720.00 F
15	1		*Front bumper	0.00	0.00 <i>de</i>	*1,070.00 F
16	1		*Front sponge	0.00	0.00 <i>de</i>	*205.00 F
17	1		*Bumper lower cover	0.00	0.00 <i>nn</i> x	*265.00 F
18	1		*Front bumper lower grille	0.00	0.00 <i>de</i>	*198.00 F
19	1		*Fog cover LH	0.00	0.00 <i>nn</i> x	*60.00 F
20	1		*Fog lamp LH	0.00	0.00 <i>nn</i> x	*340.00 F
21	1		*Fog lamp RH	0.00	0.00 <i>nn</i> x	*340.00 F
22	1		*Fog cover RH	0.00	0.00 <i>nn</i> x	-
23	1		*Fog cover RH	0.00	0.00 <i>nn</i> ?	*60.00 F
24	1		*Front fender LH	0.00	0.00 <i>Ry</i>	*650.00 F
25	1		*Front fender RH	0.00	0.00 <i>bt</i>	*650.00 F
26	1		*Front fender innershield RH	0.00	0.00 <i>de</i>	*240.00 F
27	1		*Front spacer LH	0.00	0.00 <i>nn</i> x	*28.00 F
28	1		*Front spacer RH	0.00	0.00 <i>nn</i>	*28.00 F
29	1		*Bonnet	0.00	0.00 <i>bt</i>	*1,250.00 F
30	1		*Bonnet damper LH	0.00	0.00 <i>nn</i> x	*95.00 F
31	1		*Bonnet damper RH	0.00	0.00 <i>nn</i> x	*95.00 F
32	1		*Bonnet hinge LH	0.00	0.00 <i>Ry</i>	*78.00 F
33	1		*Bonnet hinge RH	0.00	0.00 <i>Ry</i>	*78.00 F
34	1		*Radiator grille complete	0.00	0.00 <i>aa</i>	*700.00 F
35	1		*Towing cover	0.00	0.00 <i>ant</i>	*47.00 F
36	1		*Carplate base	0.00	0.00 <i>de</i>	*110.00 F
37	1		*Side support panel rubber moulding LH	0.00	0.00 <i>nn</i> x	*28.00 F
38	1		*Side support panel rubber moulding RH	0.00	0.00 <i>de</i>	*28.00 F
39	1		*Bonnet lock	0.00	0.00 <i>bt</i>	*105.00 F

40	1	*Lock striker	0.00	0.00	bt ✓ *90.00 F
F=Franchise part.			Total Parts (S\$)		13,385.00

Wah Hong Motors & Credit Pte Ltd/SKB431Z/30/09/2019 17:41. Not valid without Reference section.
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Estimates on Miscellaneous Items

No	Qty	Particulars	Amount
<u>Miscellaneous Items</u>			
1	1	Number plate with holder	56-45 95.00
2	1	Sundries	nn x 70.00
Sub Total (S\$)			165.00

Estimates on Labour

No	Particulars	Lab.Type	Amount
<u>Labour Items</u>			
1	To remove affected parts and fittings to commence repairs, panel & reshape affected areas and replace damaged parts and components	New	900 2,000.00
2	To supply paint materials, expandable items & putty, respray paint on parts replace and repair	New	900.1100 1,800.00
3	To clear fault code with diagnostic computer and reset to specification	New	180 350.00
4	To check and replace/refix wiring and check for proper function and focus headlamp	New	50 30 250.00
5	To remove and replace radiator, pressure test and refill coolant	New	100 150.00
6	To reemove and refix condenser and refill gas	New	100 150.00
7	To apply anti rust on affected area	New	40 150.00
Gross Labour Cost (S\$)			4,850.00

Wah Hong Motors & Credit Pte Ltd/SKB431Z/30/09/2019 17:41. Not valid without Reference section.

Generated using Merimen e-Claims IEAS

< END OF ESTIMATES >

reference

Part Source: MRM-SG Version: 1.0 (Last Synchronised: 30 Sep 2019)
 Parts: 143 MERCEDES-BENZ C180 1.6 Kompressor (A) (Catalogue:Merimen Singapore 1.0)
 Labour: Repairer's (Price-denominated Standard List)
 Print Code: Wah Hong Motors & Credit Pte Ltd/SKB431Z/30/09/2019 17:41
 Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
 Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.

Estimates on Parts

No.	Qty	Part No.	Particulars	%Disc	%Depr	Amount
1	1		*Radiator top cover	0.00	0.00	de ✓ *90.00
2	1		*Airbox	0.00	0.00	unx ✓ *390.00
3	1		*Air intake piping	0.00	0.00	unx ✓ *75.00
4	1		*Headlight top cover LH	0.00	0.00	unx ✓ *21.00
5	1		*Headlight top cover RH	0.00	0.00	de ✓ *21.00
6	1		*Front support panel	0.00	0.00	bt ✓ *480.00
7	1		*Condenser	0.00	0.00	bt ✓ *945.00
8	1		*Radiator	0.00	0.00	unx ✓ *645.00
9	1		*Fan cowling	0.00	0.00	unx ✓ *50.00
10	1		*Fan blade with motor	0.00	0.00	unx ✓ *950.00
11	1		*Front reinforcement	0.00	0.00	bt ✓ *380.00
12	1		*Intercooler	0.00	0.00	unx ✓ *1,060.00
13	1		*Headlamp LH	0.00	0.00	unx ✓ *720.00
14	1		*Headlamp RH	0.00	0.00	as ✓ *720.00
15	1		*Front bumper	0.00	0.00	de ✓ *1,070.00
16	1		*Front sponge	0.00	0.00	de ✓ *205.00
17	1		*Bumper lower cover	0.00	0.00	unx ✓ *265.00
18	1		*Front bumper lower grille	0.00	0.00	de ✓ *198.00
19	1		*Fog cover LH	0.00	0.00	unx ✓ *60.00
20	1		*Fog lamp LH	0.00	0.00	unx ✓ *340.00
21	1		*Fog lamp RH	0.00	0.00	unx ✓ *340.00
22	1		*Fog cover RH	0.00	0.00	unx ✓ *60.00
23	1		*Fog cover RH	0.00	0.00	unx ✓ *60.00
24	1		*Front fender LH	0.00	0.00	unx ✓ *650.00
25	1		*Front fender RH	0.00	0.00	bt ✓ *650.00
26	1		*Front fender innershield RH	0.00	0.00	de ✓ *240.00
27	1		*Front spacer LH	0.00	0.00	unx ✓ *28.00
28	1		*Front spacer RH	0.00	0.00	unx ✓ *28.00
29	1		*Bonnet	0.00	0.00	bt ✓ *1,250.00
30	1		*Bonnet damper LH	0.00	0.00	unx ✓ *95.00
31	1		*Bonnet damper RH	0.00	0.00	unx ✓ *95.00
32	1		*Bonnet hinge LH	0.00	0.00	Ky ✓ *78.00
33	1		*Bonnet hinge RH	0.00	0.00	Ry ✓ *78.00
34	1		*Radiator grille complete	0.00	0.00	as ✓ *700.00
35	1		*Towing cover	0.00	0.00	unx ✓ *47.00
36	1		*Carplate base	0.00	0.00	de ✓ *110.00
37	1		*Side support panel rubber moulding LH	0.00	0.00	unx ✓ *28.00
38	1		*Side support panel rubber moulding RH	0.00	0.00	de ✓ *28.00
39	1		*Bonnet lock	0.00	0.00	bt ✓ *105.00

30/9/19 5:42 pm

*Lock striker

0.00

0.00

bt

*90.00 F

anchise part.

Total Parts (S\$)

13,385.00

Wah Hong Motors & Credit Pte Ltd/SKB431Z/30/09/2019 17:41. Not valid without Reference section.

Generated using Merimen e-Claims IEAS

Qty	Particulars	Amount
<u>Miscellaneous Items</u>		
1	1 Number plate with holder	66-45 95.00
2	1 Sundries	nn x 70.00
Sub Total (S\$)		165.00

Estimates on Labour

No	Particulars	Lab.Type	Amount
<u>Labour Items</u>			
1	To remove affected parts and fittings to commence repairs, panel & reshape affected areas and replace damaged parts and components	New	900. 2,000.00
2	To supply paint materials, expandable items & putty, respray paint on parts replace and repair	New	900 101 1100 1,800.00
3	To clear fault code with diagnostic computer and reset to specification	New	180 350.00
4	To check and replace/refix wiring and check for proper function and focus headlamp	New	50 250.00
5	To remove and replace radiator, pressure test and refill coolant	New	100 150.00
6	To reemove and refix condenser and refill gas	New	100 150.00
7	To apply anti rust on affected area	New	40 150.00
Gross Labour Cost (S\$)			4,850.00

Wah Hong Motors & Credit Pte Ltd/SKB431Z/30/09/2019 17:41. Not valid without Reference section.
Generated using Merimen e-Claims IEAS

< END OF ESTIMATES >

4/5 7900
7 days

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	30 Sep 2019 Sendback Est	30 Sep 2019 17:41 S\$18,400.00	30 Sep 2019 17:58 Edit Adj Rpt	S\$7,900.00 Edit Estimates	S\$7,900.00 View Rpt		Pending for Survey Report Cancel Case

Main

Reference

Claim Details

Documents

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CLAIM SUBFOLDER DETAILS

Insured:	fion lek hui li, ID: S8243597B			Date of Loss:	27/09/2019 19:00 - :59 [101 Months and 1 Days From LTA Reg Date (Man Yr)]
Vehicle Reg. No.:	SKB431Z			Policy/Cover Note No.:	PNPV2019-00007217 (Comprehensive)
Claim Type:	OD / 1201900029128			Excess:	S\$1,800.00
Repairer:	Wah Hong Motors & Credit Pte Ltd (HQ) 38 Toh Guan Road East, #01-57, Enterprise Hub, 608581 Jurong East - Tel: +65 6773 7377				
Handling Insurer:	FWD Singapore Pte. Ltd. (HQ) - Tel: 6727 5700 ... [Handled by Eileen Bay]				
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD TAUFIKH BIN HAMID] ... [Final Rpt due 09/10/2019]				

ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

- FWD_SG (02/10/2019): Alert - Adj Mandate Approved (S\$11000.00) - SKB431Z - Claim Handler: Eileen Bay
- FWD_SG (02/10/2019): PLEASE UPLOAD COE REBATE & MARKET VALUE

ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
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No results.

22

Claim Documents

SKB431Z (1201900029128)

OD

Sep 27 2019 7:00PM

[fion lek hui li]

Wah Hong Motors & Credit Pte Ltd

[Upload Documents](#)
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Assessment Reports

1 per page
☒

No	Finalized On	Wah Hong Motors & Credit Pte Ltd (HQ)	Thumbnail	Print
1	30/09/19 17:41	Repairer Estimates	 Load HTM	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	01/10/19 17:03	Adjuster Immediate Advice	 Load HTM	

Photos/Images

3 per page
☒

No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	22/10/19 08:59	General View	 Load JPG	☒
2	22/10/19 08:59	General View	 Load JPG	☒
3	22/10/19 08:59	General View	 Load JPG	☒
4	22/10/19 08:59	General View	 Load JPG	☒
5	22/10/19 08:59	General View	 Load JPG	☒
6	22/10/19 08:59	General View	 Load JPG	☒
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35	22/10/19 08:59	General View	Load JPG	☒
36	22/10/19 08:59	General View	Load JPG	☒
37	22/10/19 08:59	General View	Load JPG	☒

Assessment Reports			1 per page	☒
No	Finalized On	Wah Hong Motors & Credit Pte Ltd (HQ)	Thumbnail	Print
38	22/10/19 08:59	General View	 Load JPG	☒
39	22/10/19 08:59	General View	 Load JPG	☒
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67	22/10/19 08:59	General View	 Load JPG	☒
68	22/10/19 09:00	Reinspection Photo	 Load JPG	☒
69	22/10/19 09:00	Reinspection Photo	 Load JPG	☒
70	22/10/19 09:00	Reinspection Photo	 Load JPG	☒
71	22/10/19 09:00	Reinspection Photo	 Load JPG	☒
72	22/10/19 09:00	Reinspection Photo	 Load JPG	☒
Documentation			1 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	01/10/19 17:06	ESTIMATE	 Load PDF	
2	01/10/19 17:30	lump sum letter	 Load JPG	☒
3	02/10/19 13:52	Log card (if available)	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST

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There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Repairer ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

FWD Singapore Pte. Ltd.
6 Temasek Boulevard, #18-01 Suntec Tower 4
Singapore 038986

Our File No: CS/FWD19017213/T1TF3S2**Date:** 23/10/2019REFERENCE

Insured/Claimant: fion lek hui li Policy No: PNPV2019-00007217
Date of Loss: 27/09/2019 Nature of Claim: OD Claim No: 1201900029128

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SKB431Z**
Make & Model: MERCEDES-BENZ C180, 1.6 Kompressor (A) Engine No: 27191031344397
Reg. Date: 26/04/2011 (Man. Year: 2011) Chassis No: WDD2040452A526126
Colour: Silver Odometer: 0 km
Engine Capacity: 1597 cc
Market Value/New Car Price: S\$36,000.00
Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Good Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 225/45 R17 Rear Tyre Size: 225/45 R17
Front Left Side: Continental 6 mm Rear Left Side: Continental 6 mm
Front Right Side: Continental 6 mm Rear Right Side: Continental 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	13,385.00	7,357.00	6,028.00	45.04
Miscellaneous Items	165.00	45.00	120.00	72.73
Labour	4,850.00	2,470.00	2,380.00	49.07
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	18,400.00	9,872.00	8,528.00	46.35
Approved Total (Overridden) (S\$)		7,900.00		
- Excess (S\$)	1,800.00	1,800.00	0.00	0.00
(S\$)	16,600.00	6,100.00	10,500.00	63.25
+ GST 7.00/7.00% (S\$)	1,162.00	427.00	735.00	63.25
Nett Amount (S\$)	17,762.00	6,527.00	11,235.00	63.25

INSPECTION

Date of Assignment: 30/09/2019 Present Location: Wah Hong Motors & Credit Pte Ltd (HQ)
Date Inspected: 01/10/2019 Inspected At: Wah Hong Motors & Credit Pte Ltd (HQ)
Estimated Period of Repair: 7.0 days 38 Toh Guan Road East, #01-57, Enterprise Hub
Singapore 608581

Adjuster: MOHD TAUFIKH BIN HAMID**Manager:** DENISE TAY KWEE CHENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source: MRM-SG Version: 1.0 (Last Synchronised: 23 Oct 2019)

Parts: 143 MERCEDES-BENZ C180 1.6 Kompressor (A) (Catalogue:Merimen Singapore 1.0)

Labour: Repairer's (Price-denominated Standard List)

Print Code: (Unsubmitted, no print-code for SKB431Z)

Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*Radiator top cover	Deformed	90.00 F	*90.00 F
2	1		*Airbox	Not Necessary	390.00 F	*- F
3	1		*Air intake piping	Not Necessary	75.00 F	*- F
4	1		*Headlight top cover LH	Not Necessary	21.00 F	*- F
5	1		*Headlight top cover RH	Deformed	21.00 F	*21.00 F
6	1		*Front support panel	Bent	480.00 F	*480.00 F
7	1		*Condenser	Bent	945.00 F	*945.00 F
8	1		*Radiator	Not Necessary	645.00 F	*- F
9	1		*Fan cowling	Not Necessary	50.00 F	*- F
10	1		*Fan blade with motor	Not Necessary	950.00 F	*- F
11	1		*Front reinforcement	Bent	380.00 F	*380.00 F
12	1		*Intercooler	Not Necessary	1,060.00 F	*- F
13	1		*Headlamp LH	Not Necessary	720.00 F	*- F
14	1		*Headlamp RH	Cracked	720.00 F	*720.00 F
15	1		*Front bumper	Deformed	1,070.00 F	*1,070.00 F
16	1		*Front sponge	Deformed	205.00 F	*205.00 F
17	1		*Bumper lower cover	Not Necessary	265.00 F	*- F
18	1		*Front bumper lower grille	Deformed	198.00 F	*198.00 F
19	1		*Fog cover LH	Not Necessary	60.00 F	*- F
20	1		*Fog lamp LH	Not Necessary	340.00 F	*- F
21	1		*Fog lamp RH	Not Necessary	340.00 F	*- F
22	1		*Fog cover RH (NPA)	Not Necessary	-	*- F
23	1		*Fog cover RH	Not Necessary	60.00 F	*- F
24	1		*Front fender LH	Repair	650.00 F	*- F
25	1		*Front fender RH	Bent	650.00 F	*650.00 F
26	1		*Front fender innershield RH	Deformed	240.00 F	*240.00 F
27	1		*Front spacer LH	Not Necessary	28.00 F	*- F
28	1		*Front spacer RH	Necessary	28.00 F	*28.00 F
29	1		*Bonnet	Bent	1,250.00 F	*1,250.00 F
30	1		*Bonnet damper LH	Not Necessary	95.00 F	*- F
31	1		*Bonnet damper RH	Not Necessary	95.00 F	*- F
32	1		*Bonnet hinge LH	Repair	78.00 F	*- F
33	1		*Bonnet hinge RH	Repair	78.00 F	*- F
34	1		*Radiator grille complete	Cracked	700.00 F	*700.00 F
35	1		*Towing cover	Cut	47.00 F	*47.00 F
36	1		*Carplate base	Deformed	110.00 F	*110.00 F
37	1		*Side support panel rubber moulding LH	Not Necessary	28.00 F	*- F
38	1		*Side support panel rubber moulding RH	Deformed	28.00 F	*28.00 F
39	1		*Bonnet lock	Bent	105.00 F	*105.00 F
40	1		*Lock striker	Bent	90.00 F	*90.00 F

F=Franchise part.

Total Parts (\$\$) 13,385.00 7,357.00

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

No	Qty	Particulars	Repairer's	Amount
Miscellaneous Items				
1	1	Number plate with holder (BENT)	95.00	45.00
2	1	Sundries (NOT NECESSARY)	70.00	0.00
Sub Total (S\$)			165.00	45.00

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	To remove affected parts and fittings to commence repairs, panel & reshape affected areas and replace damaged parts and components	New	2,000.00	900.00
2	To supply paint materials, expandable items & putty, respray paint on parts replace and repair	New	1,800.00	1,100.00
3	To clear fault code with diagnostic computer and reset to specification	New	350.00	180.00
4	To check and replace/refix wiring and check for proper function and focus headlamp	New	250.00	50.00
5	To remove and replace radiator, pressure test and refill coolant	New	150.00	100.00
6	To reemove and refix condenser and refill gas	New	150.00	100.00
7	To apply anti rust on affected area	New	150.00	40.00
Gross Labour Cost (S\$)			4,850.00	2,470.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >