



## MG SOLUTION PTE LTD

23 Kaki Bukit Ave 4, AAS Kaki Bukit Centre #02-03 Singapore 415933

Tel: 6243 1373 Fax: 6243 1376

(GST Reg. No. 201427944N)

Date : 20/12/2019  
Your Ref : **GBG3162K**  
To : **CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD**  
Attn : Motor Claims Department

Dear Sir/Mdm,

**RE: ACCIDENT INVOLVING VEHICLE SKR5235G & GBG3162K ON 26/09/2019  
AT ALONG BUKIT TIMAH ROAD TOWARDS NEWTON AFTER MACKENZIE  
ROAD.**

We refer to the above matter.

Attached copies of the following for your kind perusal:

- 1) Proforma Bill No. **198407 @ S\$5,029.00 (Inclusive Of 7% GST)**
- 2) Loss of Use @ **S\$1,200.00 (6 Days x S\$200)**
- 3) LTA Search @ **S\$7.45**
- 4) Authorisation to Act
- 5) GIA Report

Hope the above is in order and kindly let us have your confirmation soon.

Tax invoice will be issue upon amount finalized.

Thank You.

Yours faithfully,



Sharon Chia

HP: 9188 6931

E-mail: mg3solution@gmail.com

LETTER OF AUTHORITY

Name : Serina Tham Wai Ling

Address : Blk 699 Hougang Street 52  
#03-07 Singapore 530699

Contact No : \_\_\_\_\_

TO: China Taiping Insurance (Singapore) Pte Ltd

Dear Sirs,

ACCIDENT INVOLVING SKR 5235G AND GBG 3162K ON 26/09/2019  
AT/ ALONG Bukit Timah Road Towards Newton after Mackenzie Road

I/we, Serina Tham Wai Ling, am/are the registered owner of  
motor car no. SKR 5235G

Please note that I have assigned all compensations monies due to me/us in the above said accident  
to **M/S MG SOLUTION PTE LTD.**

I/We, hereby authorize you to release all compensation monies pertaining to the above-mentioned  
accident to **M/S MG SOLUTION PTE LTD** and forward your settlement cheque to **M/S MG SOLUTION  
PTE LTD** whom I had authorized to collect the said compensation monies.

Thank you

Serina

Signature of Claimant

[Signature]

Witness By

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSN1749001902 Claim No : SNM19D204560

Claimant : SERINA THAM WAI LING

Amount : S\$5,390.00  
DOLLARS FIVE THOUSAND THREE HUNDRED NINETY ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SKR5235G

Insured Vehicle No. : GBG3162K

Date of Loss : 26/09/2019

Place of Accident : BUKIT TIMAH ROAD TOWARDS WOODLANDS

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : SOVEREIGN SECURITY SERVICES PTE LTD

Driver Name : POORASAMY KALAIVANAN

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

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(1) Global Sum	S\$ 5,390.00
	=====
TOTAL . . . . .	S\$ 5,390.00
	=====

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Claimant Name : SERINA THAM WAI LING NRIC No : S6947007F

Signature :  Date : 07/09/2020

Provided always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect my further claim for general and special damages for my personal injuries sustained in the same accident.



## MG SOLUTION PTE LTD

23 Kaki Bukit Ave 4, AAS Kaki Bukit Centre #02-03 Singapore 415933

Tel: 6243 1373 Fax: 6243 1376

(GST Reg. No. 20-1427944-N)

# TAX INVOICE

Bill To:

**CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD**

NO. 3 ANSON ROAD

#16-00 SPRINGLEAF TOWER

SINGAPORE 079909

INVOICE No : TI 209293

PB No : 198407

Date : 08-September-2020

ATTN : MOTOR CLAIMS DEPARTMENT

Vehicle Number : SKR 5235G

QTY	DESCRIPTION	AMOUNT
1	To carried out accident repair as per surveyor's recommendation (Lump Sum)	\$ 4,700.00
BEFORE GST		4,700.00
7% GST		329.00
TOTAL		\$ 5,029.00

Cheque should be made payable to **MG Solution Pte Ltd**



Co's stamp & Authorised Signature

> Back to OneMotoring



Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 27 Sep 2019 / 13:47:46

Receipt Date/Time : 27 Sep 2019 / 13:47:46

### Tax Invoice/Receipt

Receipt No. : ITNET-00000-190927-001898

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - GBG3162K				
As at 26 Sep 2019/17:27:00				
Insurance Co: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD				
1	Insurance Enquiry - GBG3162K Enquiry Fee 20190927134658479000	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
	20190927134705980	Direct Debit: eNETS Debit (Internet Banking)		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Print Receipt

OK

Save as PDF



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC6/CTI19017178/Akb3

18 NOVEMBER 2019

**SOVEREIGN SECURITY SERVICES PTE LTD**  
75 BUKIT TIMAH ROAD  
#06-08/09  
BOON SIEW BUILDING  
SINGAPORE 229833

Dear Sir/Madam,

**ACCIDENT INVOLVING GBG3162K AND SKR5235G ON 26/09/2019**

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

*Khanchna*

Case Handler  
DID: 6841 2360  
FAX: 6741 4108  
EMAIL: khanchna@lkkauto.com

c.c. *China Taiping Insurance (Singapore) Pte Ltd*  
*(Motor Claims Dept)*

## Khanchna (LKK Auto)

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**From:** Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>  
**Sent:** Friday, 3 April 2020 6:53 PM  
**To:** Khanchna (LKK Auto)  
**Cc:** Admin A; Claims Dept of CTI  
**Subject:** RE: MANDATE REQUEST - YOUR REF; SNM19D204560-GBG3162K-TKL- Direct Settlement - Accident Involving GBG3162K (OI : CTI - TBA) AND SKR5235G (TP : LKK REF - CC6/CTI19017178/Akb3) on 26.09.2019

### Without Prejudice

Dear Khanchna,

We refer to your email below.

Please proceed to offer third party property claim at \$5,396.45(all-in).

Please keep us posted on your payment advice for us to effect payment.

Thank you.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards

**Tan Kah Leong**  
Assistant Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6193 | F: (65) 6222 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/)

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**From:** Khanchna (LKK Auto) [mailto:khanchna@lkkauto.com]  
**Sent:** Thursday, April 2, 2020 11:39 AM  
**To:** Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Cc:** Admin A <admin-a@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>  
**Subject:** RE: MANDATE REQUEST - YOUR REF; SNM19D204560-GBG3162K-TKL- Direct Settlement - Accident Involving GBG3162K (OI : CTI - TBA) AND SKR5235G (TP : LKK REF - CC6/CTI19017178/Akb3) on 26.09.2019

Dear Sir/Madam,

We refer to the above matter and your e-mail below.

We attach herewith a copy of the accident video from Third party.

Thank you.

Best Regards,

**Khanchna** | Case Handler

**LKK Auto Consultants Pte Ltd**

DID: **6841 2360** | email: [khanchna@lkkauto.com](mailto:khanchna@lkkauto.com) | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>

**Sent:** Wednesday, 1 April 2020 1:24 PM

**To:** Khanchna (LKK Auto) <[khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>

**Subject:** Re: MANDATE REQUEST - YOUR REF; SNM19D204560-GBG3162K-TKL- Direct Settlement - Accident Involving GBG3162K (OI : CTI - TBA) AND SKR5235G (TP : LKK REF - CC6/CTI19017178/Akb3) on 26.09.2019

**Without Prejudice**

Dear Khanchna,

We refer to your email below.

Please advise if there is any video footage provided by third party as the accident report stated yes for video.

We will awaits for the above before we advice on the mandate.

Thank you.

## **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. . Any inconvenience caused is much regretted.

Regards

**Tan Kah Leong**

Assistant Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6193 | F: (65) 6222 1033

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/)

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**From:** Khanchna (LKK Auto) <[khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)>

**Sent:** Wednesday, April 1, 2020 9:46 AM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>

**Subject:** MANDATE REQUEST - YOUR REF; SNM19D204560-GBG3162K-TKL- Direct Settlement - Accident Involving GBG3162K (OI : CTI - TBA) AND SKR5235G (TP : LKK REF - CC6/CTI19017178/Akb3) on 26.09.2019

**YOUR REF: SNM19D204560-GBG3162K-TKL**

**OUR REF: CC6/CTI19017178/Akb3**

Dear Sir/Madam,

We refer to the above matter.

This is a head to rear collision.

We are of the opinion that BOLA 27 is applicable. We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be withheld pending for final allocation of liability in settlement.

We seek your approval to offer repairer "MG SOLUTION PTE LTD" at **\$5,276.45(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 9,953.63	\$ 5,029.00
2. Loss of Use (6 days x \$200)	\$ 1,200.00	\$ 360.00 (6 days x \$60)
3. LTA Search Fee	\$ 7.45	\$ 7.45
Total	\$ 11,161.08	\$ 5,396.45

Enclosed here with all the relevant documents for your perusal.

**For your approval please.**

Thank you.

Best Regards,

**Khanchna** | Case Handler

**LKK Auto Consultants Pte Ltd**

DID: **6841 2360** | email: [Khanchna@lkkauto.com](mailto:Khanchna@lkkauto.com) | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>

**Sent:** Wednesday, 2 October 2019 3:18 PM

**To:** Shu Pei (LKKAuto) <[shupeil@lkkauto.com](mailto:shupeil@lkkauto.com)>; Khanchna (LKK Auto) <[khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)>

**Subject:** RE: OUR REF; SNM19D204560-GBG3162K-TKL- Direct Settlement - Accident Involving GBG3162K (OI : CTI - TBA) AND SKR5235G (TP : LKK REF - CC6/CTI19017178/Akb3) on 26.09.2019

**Without Prejudice**

Dear Shu Pei,

We refer to your email below.

Attached is our insured's GIA report for your necessary actions.

Please keep us posted for our records.

Thank you.

Regards

**Tan Kah Leong**

Assistant Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6193 | F: (65) 6222 1033

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/)

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**From:** Claims Dept of CTI

**Sent:** Tuesday, October 1, 2019 9:04 AM

**To:** Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>; Chee So Chow <[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>; Shu Pei (LKKAuto) <[shupeil@lkkauto.com](mailto:shupeil@lkkauto.com)>; Khanchna (LKK Auto) <[khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)>

**Subject:** OUR REF; SNM19D204560-GBG3162K-TKL- Direct Settlement - Accident Involving GBG3162K (OI : CTI - TBA) AND SKR5235G (TP : LKK REF - CC6/CTI19017178/Akb3) on 26.09.2019

Dear Kah leong,

Please revert LKK.

Note : officer in charge – Kah Leong

Regards,

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

T: (65) 63896116 | F: (65) 62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Shu Pei (LKKAuto) [<mailto:shupe@lkkauto.com>]

**Sent:** Monday, 30 September, 2019 4:52 PM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>; Khanchna (LKK Auto) <[khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Direct Settlement - Accident Involving GBG3162K (OI : CTI - TBA) AND SKR5235G (TP : LKK REF - CC6/CTI19017178/Akb3) on 26.09.2019

**WITHOUT PREJUDICE**

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SKR 5235G at M/s MG Solution Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Please be informed that estimated cost of repair and preliminary advice is not ready yet.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Khanchna and she can be contacted at DID: 6841 2360.

Thank you

Best Regards,

**Shu Pei** | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupei@lkkauto.com](mailto:shupei@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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