

## Khanchna (LKK Auto)

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**From:** Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>  
**Sent:** Friday, 3 April 2020 6:53 PM  
**To:** Khanchna (LKK Auto)  
**Cc:** Admin A; Claims Dept of CTI  
**Subject:** RE: MANDATE REQUEST - YOUR REF; SNM19D204560-GBG3162K-TKL- Direct Settlement - Accident Involving GBG3162K (OI : CTI - TBA) AND SKR5235G (TP : LKK REF - CC6/CTI19017178/Akb3) on 26.09.2019

### Without Prejudice

Dear Khanchna,

We refer to your email below.

Please proceed to offer third party property claim at \$5,396.45(all-in).

Please keep us posted on your payment advice for us to effect payment.

Thank you.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards

**Tan Kah Leong**  
Assistant Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6193 | F: (65) 6222 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/)

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**From:** Khanchna (LKK Auto) [mailto:khanchna@lkkauto.com]  
**Sent:** Thursday, April 2, 2020 11:39 AM  
**To:** Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Cc:** Admin A <admin-a@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>  
**Subject:** RE: MANDATE REQUEST - YOUR REF; SNM19D204560-GBG3162K-TKL- Direct Settlement - Accident Involving GBG3162K (OI : CTI - TBA) AND SKR5235G (TP : LKK REF - CC6/CTI19017178/Akb3) on 26.09.2019

Dear Sir/Madam,

We refer to the above matter and your e-mail below.

We attach herewith a copy of the accident video from Third party.

Thank you.

Best Regards,

**Khanchna** | Case Handler

**LKK Auto Consultants Pte Ltd**

DID: **6841 2360** | email: [khanchna@lkkauto.com](mailto:khanchna@lkkauto.com) | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>

**Sent:** Wednesday, 1 April 2020 1:24 PM

**To:** Khanchna (LKK Auto) <[khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>

**Subject:** Re: MANDATE REQUEST - YOUR REF; SNM19D204560-GBG3162K-TKL- Direct Settlement - Accident Involving GBG3162K (OI : CTI - TBA) AND SKR5235G (TP : LKK REF - CC6/CTI19017178/Akb3) on 26.09.2019

**Without Prejudice**

Dear Khanchna,

We refer to your email below.

Please advise if there is any video footage provided by third party as the accident report stated yes for video.

We will awaits for the above before we advice on the mandate.

Thank you.

## **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. . Any inconvenience caused is much regretted.

Regards

**Tan Kah Leong**

Assistant Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6193 | F: (65) 6222 1033

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/)

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**From:** Khanchna (LKK Auto) <[khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)>

**Sent:** Wednesday, April 1, 2020 9:46 AM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>

**Subject:** MANDATE REQUEST - YOUR REF; SNM19D204560-GBG3162K-TKL- Direct Settlement - Accident Involving GBG3162K (OI : CTI - TBA) AND SKR5235G (TP : LKK REF - CC6/CTI19017178/Akb3) on 26.09.2019

**YOUR REF: SNM19D204560-GBG3162K-TKL**

**OUR REF: CC6/CTI19017178/Akb3**

Dear Sir/Madam,

We refer to the above matter.

This is a head to rear collision.

We are of the opinion that BOLA 27 is applicable. We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be withheld pending for final allocation of liability in settlement.

We seek your approval to offer repairer "MG SOLUTION PTE LTD" at **\$5,276.45(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 9,953.63	\$ 5,029.00
2. Loss of Use (6 days x \$200)	\$ 1,200.00	\$ 360.00 (6 days x \$60)
3. LTA Search Fee	\$ 7.45	\$ 7.45
Total	\$ 11,161.08	\$ 5,396.45

Enclosed here with all the relevant documents for your perusal.

**For your approval please.**

Thank you.

Best Regards,

**Khanchna** | Case Handler

**LKK Auto Consultants Pte Ltd**

DID: **6841 2360** | email: [Khanchna@lkkauto.com](mailto:Khanchna@lkkauto.com) | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>

**Sent:** Wednesday, 2 October 2019 3:18 PM

**To:** Shu Pei (LKKAuto) <[shupeil@lkkauto.com](mailto:shupeil@lkkauto.com)>; Khanchna (LKK Auto) <[khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)>

**Subject:** RE: OUR REF; SNM19D204560-GBG3162K-TKL- Direct Settlement - Accident Involving GBG3162K (OI : CTI - TBA) AND SKR5235G (TP : LKK REF - CC6/CTI19017178/Akb3) on 26.09.2019

**Without Prejudice**

Dear Shu Pei,

We refer to your email below.

Attached is our insured's GIA report for your necessary actions.

Please keep us posted for our records.

Thank you.

Regards

**Tan Kah Leong**

Assistant Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6193 | F: (65) 6222 1033

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**From:** Claims Dept of CTI

**Sent:** Tuesday, October 1, 2019 9:04 AM

**To:** Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>; Chee So Chow <[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>; Shu Pei (LKKAuto) <[shupeil@lkkauto.com](mailto:shupeil@lkkauto.com)>; Khanchna (LKK Auto) <[khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)>

**Subject:** OUR REF; SNM19D204560-GBG3162K-TKL- Direct Settlement - Accident Involving GBG3162K (OI : CTI - TBA) AND SKR5235G (TP : LKK REF - CC6/CTI19017178/Akb3) on 26.09.2019

Dear Kah leong,

Please revert LKK.

Note : officer in charge – Kah Leong

Regards,

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

T: (65) 63896116 | F: (65) 62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Shu Pei (LKKAuto) [<mailto:shupe@lkkauto.com>]

**Sent:** Monday, 30 September, 2019 4:52 PM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>; Khanchna (LKK Auto) <[khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Direct Settlement - Accident Involving GBG3162K (OI : CTI - TBA) AND SKR5235G (TP : LKK REF - CC6/CTI19017178/Akb3) on 26.09.2019

**WITHOUT PREJUDICE**

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SKR 5235G at M/s MG Solution Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Please be informed that estimated cost of repair and preliminary advice is not ready yet.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Khanchna and she can be contacted at DID: 6841 2360.

Thank you

Best Regards,

**Shu Pei** | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupei@lkkauto.com](mailto:shupei@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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