

Mei Kwan (LKKAuto)

From: Joel Goh <joel.goh@eqinsurance.com.sg>
Sent: Tuesday, 8 October, 2019 2:45 PM
To: Mei Kwan (LKKAuto)
Cc: Hsiao Tong (LKKAuto); Admin A; Jaime Tay
Subject: RE: Direct Settlement - Accident Involving SJF5120D (OI : EQI - DM19HO02698-JT) AND SKR7864C (TP : LKK REF -CC6/EQI19017169/Upa3) on 28/09/2019
Attachments: SJF5120D.PDF

Dear Mei Kwan

Attached insured's accident report for your attention.
Claim handler for this case is Jaime.

Best Regards,

Joel Goh
Executive | Claims



EQ Insurance Company Limited
5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190
www.eqinsurance.com.sg



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.

From: Mei Kwan (LKKAuto) [mailto:Meikwan@lkkauto.com]
Sent: Tuesday, October 8, 2019 11:01 AM
To: Joel Goh; Janet Tan
Cc: Hsiao Tong (LKKAuto); Admin A
Subject: RE: Direct Settlement - Accident Involving SJF5120D (OI : EQI - TBA) AND SKR7864C (TP : LKK REF - CC6/EQI19017169/Upa3) on 28/09/2019

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

Enclosed revert of vehicle : SKR 7864C

We have not authorized repairs.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge Hsiao Tong and she can be contacted at DID: 6742 3197.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Monday, 30 September, 2019 3:50 PM

To: EQI PRS <EQIPRS@eqinsurance.com.sg>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving SJF5120D (OI : EQI - TBA) AND SKR7864C (TP : LKK REF - CC6/EQI19017169/pa3) on 28/09/2019

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

EQI ref: TBA

LKK REF: CC6/EQI19017169/pa3

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SKR 7864C at M/s JA Autocare Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge Hsiao Tong and she can be contacted at DID: 6742 3197.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

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