

## Shu Pei (LKKAUTO)

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**From:** Admin-D (LKKAUTO)  
**Sent:** Monday, 30 September 2019 9:29 AM  
**To:** 'Motor Claim - III'; Admin A  
**Cc:** 'Zuhaidah Samsuri'  
**Subject:** RE: Third party survey - SGVC145S Your insured: SHA1221Y DOA: 27.09.2019

Dear Gabriel,

Thank you for the assignment.

Celine Fong | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Motor Claim - III [mailto:motorclaim@iii.com.sg]  
**Sent:** Friday, 27 September 2019 5:20 PM  
**To:** caymen@tlmotor.com.sg; 'sur@lkkauto.com' <sur@lkkauto.com>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>  
**Cc:** 'Wei Shong' <wei.shong@tlmotor.com.sg>; Zuhaidah Samsuri <aida@iii.com.sg>  
**Subject:** RE: Third party survey - SGVC145S Your insured: SHA1221Y DOA: 27.09.2019

Dear Sir / Mdm,

Please conduct a survey on TP vehicle [SGVC145S](#) and let us have your report urgently.

This claim will be handled by [Ms Aida](#).

\*Kindly upload this survey request email to merimen.

Thank You.

*Best Regards,*  
**Gabriel Wee**



64 Cecil Street; #05 - IOB Building  
Singapore 049711  
Tel: 6347 6100, Ext – 248

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**From:** [caymen@tlmotor.com.sg](mailto:caymen@tlmotor.com.sg) [<mailto:caymen@tlmotor.com.sg>]  
**Sent:** 27 September, 2019 4:08 PM  
**To:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>  
**Cc:** 'Wei Shong' <[wei.shong@tlmotor.com.sg](mailto:wei.shong@tlmotor.com.sg)>  
**Subject:** RE: Third party survey - SGVC145S Your insured: SHA1221Y DOA: 27.09.2019

Dear Gabriel,

We would like to choose LKK for the survey.

Thank you.

Regards,



**Caymen**  
[caymen@tlmotor.com.sg](mailto:caymen@tlmotor.com.sg)

O. +65 6858 5151  
F. +65 6858 0877

**Tan Lim Motor Pte Ltd**  
1 Defu Lane 6  
Singapore 539365  
<http://www.tlmotor.com.sg>

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**From:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>  
**Sent:** Friday, September 27, 2019 11:43 AM  
**To:** [caymen@tlmotor.com.sg](mailto:caymen@tlmotor.com.sg)  
**Cc:** 'Wei Shong' <[wei.shong@tlmotor.com.sg](mailto:wei.shong@tlmotor.com.sg)>  
**Subject:** RE: Third party survey - SGVC145S Your insured: SHA1221Y DOA: 27.09.2019

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

*Best Regards,*  
**Gabriel Wee**



64 Cecil Street; #05 - IOB Building  
Singapore 049711  
Tel: 6347 6100, Ext – 248

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**From:** [caymen@tlmotor.com.sg](mailto:caymen@tlmotor.com.sg) [<mailto:caymen@tlmotor.com.sg>]  
**Sent:** 27 September, 2019 11:17 AM  
**To:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>  
**Cc:** 'Wei Shong' <[wei.shong@tlmotor.com.sg](mailto:wei.shong@tlmotor.com.sg)>  
**Subject:** Third party survey - SGVC145S Your insured: SHA1221Y DOA: 27.09.2019

Without Prejudice

Your ref: - SHA1221Y

Our ref: - SGV145S

DOA: 27.09.2019

Dear Sir/Mdm,

We refer to the above matter.

We enclose the following documents for your attention:-

- a. Copy of our client's SAS report; – resend once ready
- b. Copy of the estimated cost of repair. – resend once ready.

Pursuant to paragraph 2.3 of Pre-Action Protocol for NIMA Cases, please let us have **a list of 10 motor surveyors** for our selection and also let us know within **2 working days** whether you would like to conduct a pre-repair survey of our client's vehicle. If we do not hear from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

In the event that you request for post repair inspection pursuant to paragraph 4.1 under the NIMA Protocol, you must compensate our client for the loss of use of his/her vehicle for the day that the inspection is conducted.

In addition, please confirm in writing whether you are agreeable to direct settle with us at 100% liability for this case.

We await for your favourable reply.

**Please arrange for survey asap as vehicle is in.**

Thank you.

Regards,



**Caymen**  
[caymen@tlmotor.com.sg](mailto:caymen@tlmotor.com.sg)

O. +65 6858 5151  
F. +65 6858 0877

**Tan Lim Motor Pte Ltd**  
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India International Insurance Pte Ltd.

Registration No. 198703792-K

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