

ASS. REC. BY:

REF:

CS/FCI19017152/K1v3N2

Special Instruction:

Surveyor: Kalun

ASSIGNMENT (Office)

From (Person): May Chua (CUSE) of FCI

Date/Time: 30/9/2019

Estimated Cost: Bill to:

OD/TP/WS/TP RES/OD RES/EVA/INV/MV/CS

To Inspect Vehicle No: SHB 85788

Insured: SHA 2390 K

at Workshop m/s Premier Automotive

Tel: 6214 8880

of 23 Changi South Ave 2 #03-02

Policy No:

Claim No: D19006228MFSH

Sum Insured:

Excess:

Make of Veh:

D.O.A. 26/9/2019

(Client's Record)

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time:

Person Contacted:

Vehicle IN/OUT

Date/Time

Action/Instruction Estimated ()

SHB 85788-X

SHA 2390K-X

1/10/19

Email preli revised to FCI

(08/11/13)

Surveyor: Kalvin

REF: _____

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspected Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: _____ days Res.: Yes or No

Lum Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Veh No: SHB 85785 Yr Regn: 28 Oct 2013

Type: M.Car / M.Cycle / Bus / Van / Lorry / Truck / Prime Mover /

Truck / Trailer or

Make: KIA Optima c.c. 168rColour: Silver A/C: Insured / Std / NI / NASp. Reading: 471068 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: KNA6M414ME524783

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD Alloy or

Tyre Size: F: 205/65R16

R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Han Kule

Front

Rear

R/Bal. 7 mm R/Bal. 7 mmL/Bal. 7 mm L/Bal. 7 mmD.O.A. 26/9/19 D.O.I. 30/9/19Survey held at Premier

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Rear

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
11/10/19	Confirmed 45 \$1800 / 4 days (Red 4408.80, 5490) FCI 40.

RECEIVED 1 OCT 2019

Date/Time, File Pass to?

☐ : Prell. Report

1)

☐ : Final Report

Date/Time, File Return to?

2) 11/10 - typistReport Format: cwsLump Sum / I.B.I. is 3800/2Days Of Repair: 4Resurvey No. of Trip: 1Add Fee: ☐ : Site Insp (\$ _____)) S + RS SI☐ : Interview (\$ _____)) Photos☐ : Tech. Invs (\$ _____)) Others☐ : Cleaners (\$ _____)

TOTAL

160
50
50
34
294



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: D19006228MFSH

Our ref: CS/FCI19017152/K1vf3

DATE: 1/10/2019

The Motor Claims Department
MS FIRST CAPITAL INSURANCE LTD

WITHOUT PREJUDICE

Dear Sir/Madam,

INITIAL INSPECTION REPORT OF VEHICLE NO. SHB 8578S

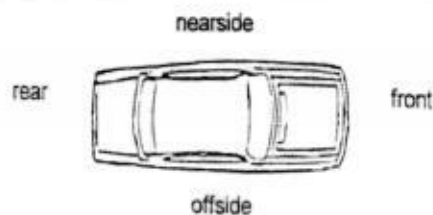
We thank you for your instruction on 30/9/2019

Please be informed that we had conducted the inspection of the above mentioned vehicle on 30/9/2019 at the premises of M/s PREMIER AUTOMOTIVE SERVICES PTE LTD and have the following to report:-

Workshop Estimate Amount	: S\$8,208.80
Revised Estimate Amount	: S\$4,611.20
"Check" Items Amount	: S\$162.00
Book Value	: S\$
LTA Reimbursement Value	: S\$
Nett Value	: S\$

Description of Damage:

The vehicle sustained damages at the rear portion



Comments/Present Status:
Damages Consistent

Yours faithfully,

Kalvin Ang
Technical Investigator
Technical Investigation & Reconstructionist (SAE-A)

MOTOR SURVEY ASSIGNMENT

Date	27-09-2019	Our Ref No. D19006228MFSH
Accident Date	26-09-2019	Claim Type. Third Party
Insured Vehicle	SHA2390K	Third Party Vehicle. SHB8578S
Survey Location	23 CHANGI SOUTH AVENUE 2 #03-02	
Contact Person.	LIEW HAI LEONG	
Contact No.	62148880/ 0	Fax No. 62141511
Survey Type	WITHOUT PREJUDICE: WE ADMIT LIABILITY QUANTUM TO BE AGREED:	
Appointed Surveyor	LKK AUTO CONSULTANTS PTE LTD	
Contact Person	NA	Fax No. 68416315
Contact Number.	NA	

FOR DIRECT SETTLEMENT

Please submit to us the Tax Invoice together with letter of claim for Rental OR Loss of use (based on NIMA Benchmark rates) together with your survey report.

THIRD PARTY SURVEY REQUEST

Cc : Workshop	PREMIER AUTOMOTIVE SERVICES PTE LTD	Attention. NIL
Cc : TP Solicitor	NA	TP Solicitor Fax No. NA
Officer Incharge	MAY CHUA	

IMPORTANT NOTE

Kindly submit the survey report via CWS within 14 days for survey assignment and 7 days for re-inspection.
This is a computer generated letter, no signature required.

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Tuesday, 1 October 2019 12:40 PM
To: 'CWS Motor Claims'
Cc: 'May Chua'; SUR
Subject: RE: SURVEY ASSESSMENT - D19006228MFSH/1-SHB 8578S
Attachments: SHB 8578S PRELI ADVISED.pdf

Dear Sir/Madam,

Enclosed preliminary revised of vehicle SHB 8578S
Date of survey: 30/9/2019
Number of days (estimated) : 4 days

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO) <admin-d@lkkauto.com>
Sent: Monday, 30 September 2019 2:21 PM
To: 'CWS Motor Claims' <cwsmotorclaims@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>
Cc: 'May Chua' <maychua@msfirstcapital.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: SURVEY ASSESSMENT - D19006228MFSH/1

Dear Sir/Mdm,

Thank you for the assignment.

Celine Fong

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: CWS Motor Claims [<mailto:cwsmotorclaims@msfirstcapital.com.sg>]
Sent: Monday, 30 September 2019 12:58 PM
To: ASSIGNMENTS@LKKAUTO.COM
Cc: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>; May Chua <maychua@msfirstcapital.com.sg>
Subject: PRI: SURVEY ASSESSMENT - D19006228MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

Note: All the accident reports are uploaded into CWS for your perusal.

Best Regards,
Admin Team
Claim Workflow System
Motor Claims Department
MS First Capital Insurance Limited
Tel : 6507 3848
Fax : 6507 3849

PS: This is a system generated mail. Please do not reply to this mail.



AVG

This email has been checked for viruses by AVG antivirus software.
www.avg.com

Enquire Transaction History

Transaction History Details

Log Date/Time:	28 Oct 2013 / 09:29:56	Receipt No.:	AACCK001-AX239-131028-000039
Asset Type:	Vehicle	Transaction Amount:	\$73,800.00
Asset ID:	SHB8578S	Channel:	AA Counterless - CYCLE & CARRIAGE KIA PTE LTD
Transaction Type:	01.02 Register New Vehicle (AA)		
Business Transaction Reference No.:	20131028092956751362		

Vehicle No.:	SHB8578S
Vehicle Type:	H10 - Public Transport Taxi (Motor Car)
Vehicle Attachment 1:	Air-Con (Taxi)
Vehicle Attachment 2:	-
Vehicle Attachment 3:	-
Vehicle Scheme:	Taxi (Company)
First Registration Date:	28 Oct 2013
Original Registration Date:	28 Oct 2013
Vehicle Make:	KIA
Vehicle Model:	OPTIMA 1.7(A) DIESEL
Chassis No.:	KNAGM414ME5447830
Engine No.:	D4FDDH308106
Motor No.:	-
Trailer Chassis No.:	-
Propellant:	Diesel
Passenger Capacity:	4
Engine Capacity:	1685
Power Rating:	-
Unladen Weight:	1584
Maximum Laden Weight:	2050
Primary Color:	Silver
Secondary Color:	-
Manufacturing Year:	2013
Open Market Value:	\$19,836.00
Minimum PARF Benefit:	\$7,401.00
PARF Eligibility:	Y
No. of Transfer:	0
Effective Ownership Date/Time:	28 Oct 2013 09:29:56
COE No.:	2013102801001070E
COE Expiry Date:	27 Oct 2021
COE Bid Category:	-
Actual QP/PQP Paid Amount:	\$61,324.00
Lifespan Expiry Date:	27 Oct 2021
Owner ID Type:	Company

PREMIER AUTOMOTIVE SERVICES PTE LTD

23 CHANGI SOUTH AVENUE 2 #01-02
SINGAPORE 486443

TEL: 65446676 / 65446689 FAX: 62141511
CO. REG:200707743D GST REG:200707743D

27-Sep-19

ESTIMATE REPAIR BILL FOR KIA OPTIMA REGN NO: SHB 8578 S

1 pc	Boot lid	— <i>244</i>	\$ 1,119.00
1 pc	Boot lid lock	X <i>su</i>	\$ 99.00
1 pc	Bootlid striker	X <i>su</i>	\$ 21.00
1 pc	Bootlid emblem	— <i>ndc</i>	\$ 27.00
1 pc	Bootlid CRDi	— <i>su</i>	\$ 29.00
1 pc	Boot lid rubber weatherstrip	X <i>su</i>	\$ 96.00
1 pc	Boot lid lower garnish	X <i>su</i>	\$ 290.00
2 pcs	Bootlid hinges @ \$66.00	X <i>su</i>	\$ 132.00
2 pcs	Bootlid n/s & o/s reflector @ \$350.00	X <i>su</i>	\$ 700.00
2 pcs	Rear n/s & o/s tail lamp @ \$421.00	X <i>su</i>	\$ 842.00
1 pc	End panel	— <i>244</i>	\$ 250.00
1 pc	End panel inner garnish	X <i>su</i>	\$ 74.00
1 pc	Rear bumper	— <i>ndc</i>	\$ 696.00
1 pc	Rear bumper lower cover	— <i>su</i>	\$ 206.00
2 pcs	Rear bumper side bracket o/s & n/s @ \$29.00	X <i>su</i>	\$ 58.00
2 pcs	Rear bumper reflector n/s & o/s @ \$46.00	X <i>su</i>	\$ 92.00
1 pc	Rear bumper inner sponge	— <i>ndc</i>	\$ 114.00
1 pc	Rear bumper reinforcement	— <i>ndc</i>	\$ 607.00
2 pcs	Rear bumper reinforcement upper bracket @ \$18.00	✓ <i>ndc</i>	\$ 36.00
2 pcs	Rear bumper stay o/s & n/s @ \$53.00	✓ <i>ndc</i>	\$ 108.00
2 pcs	Rear bumper reinforcement lower bracket @ \$18.00	✓ <i>ndc</i>	\$ 36.00
			\$ 5,632.00
Less 10%			\$ 563.20
			\$ 5,068.80

27-Sep-19

ESTIMATE REPAIR BILL FOR KIA OPTIMA REGN NO: SHB 8578 S

S/NETT

1 set	Rear bumper clips	— <i>ndc</i>	\$ 48.00
1 set	End panel inner garnish clips	X <i>ndc</i>	\$ 30.00
1 set	Bootlid inner trim clips	X <i>ndc</i>	\$ 52.00
1 set	Bootlid lower garnish clips	X <i>ndc</i>	\$ 60.00
1 set	Bootlid stickers	— <i>ndc</i>	\$ 100.00

1 set
1 pc
1 pc

Reverse sensor *slld*

Rear no. plate with casing

towing fee

Sundry *nee*

To dismantle / replace reverse sensor to new bumper and reset to the same

To dismantle / refit the inner garnishes, inner linings, inner trims, cushion seat, carpet, etc to facilitate repairs.

To labour charge for dismantle and renew the accident damaged parts. To heat/weld & cut the panel. Including knock-out, straighten, repair, reshape and adjust of the floorboard compartment, etc

To putty and spray painting on bootlid, bootlid lower garnish, rear bumper, end panel, floorboard compartment,

To apply rustproofing on the repaired and replaced panels.

\$	280.00	<i>200</i>
\$	50.00	<i>x 50</i>
\$	50.00	
\$	50.00	<i>20</i>
\$	120.00	<i>30</i>
\$	180.00	<i>50</i>
\$	1,000.00	<i>600</i>
\$	1,000.00	<i>720</i>
\$	120.00	<i>50</i>
\$	<u>8,208.80</u>	

(ALL THE REPAIR COSTS ARE SUBJECTED TO GST)

THE ABOVE ESTIMATED COST OF REPAIR DO NOT INCLUDE ANY UNFORESEEN DAMAGES.

Kalvin 16/10/19

30/9/19 17:55h

4 Dgs

4/5

After Repair photo

LKK Auto Consultants hence notify the Repaired of the following:

- To resurvey before after spray painting
- To display damaged parties during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification is allowed
- Supplementary repairs must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

CASH SALE/WORK ORDER

No: A 26184



PEOPLE'S VEHICLE SERVICE PTE LTD

BLK 3023A, UBI ROAD 1 #01-60, SINGAPORE 408717

TEL : 6743 1987 (3 LINES) FAX : 6743 0013

Reg No: 200415052W

Date, 26/9/19

寶號

Messrs: Premier

車號

Vehicle No: SHB 8578

車型

Model No: Kia

由

From: ANG mo Kio St 41

到

To: Omega

其他

Remark:

時間

Time: 18:04-18:40/19:20

AMOUNT: \$

注意: 本公司對所拖之車輛, 在進行中如有任何損失或破壞, 一概由車主自行負責。

NOTE: Vehicle is towed at owner's risk. The company accepts no responsibility for damages or other misdemeanour to your vehicle whilst being towed.

經手人

Authorised by: 3294

收貨人

Received by: 1 key



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
MS FIRST CAPITAL INSURANCE LTD			Ref : CS/FCI19017152/K1vf3n2	
36 ROBINSON ROAD #16-01 CITY HOUSESINGAPORE 068877			Date : 14-10-2019	
			Code : FCI2	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SHA 2390K	Veh. Inspected	SHB 8578S	
Policy No.		Coverage (\$)	0.00	
Claim No.	D19006228MFSH	Excess (\$)	0.00	
Assign From	MAY CHUA	Assign Date	30/09/2019	
2. Vehicle Particulars & Condition				
Make & Model	KIA OPTIMA	c.c	1685	
Engine No.	HIDDEN	Year of Reg.	2013	
Chassis No.	KNAGM414ME5447830	Colour	SILVER	
Odometer	471068	Steering	IN ORDER	
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM	
General	FAIR			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	205/65 R16	HANKOOK	7 mm	
L/H Front Tyre	205/65 R16	HANKOOK	7 mm	
R/H Rear Tyre	205/65 R16	HANKOOK	7 mm	
L/H Rear Tyre	205/65 R16	HANKOOK	7 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	26/09/2019	Inspection Date	30/09/2019	
Survey held at	PREMIER AUTOMOTIVE SERVICES PTE LTD 23 CHANGI SOUTH AVENUE 2 #01-02 SINGAPORE 486443			
5a. Remarks				
A) DAMAGES CONSISTENT TO ACCIDENT REPORT. B) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. C) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		4 Working Days		



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHB 8578S

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	BOOT LID	BUCKLED	1,119.00	1,119.00
1	BOOT LID LOCK	SERVICEABLE	99.00	-
1	BOOTLID STRIKER	SERVICEABLE	21.00	-
1	BOOTLID EMBLEM	NECESSARY	27.00	27.00
1	BOOTLID CRDI	NECESSARY	29.00	29.00
1	BOOT LID RUBBER WEATHERSTRIP	SERVICEABLE	96.00	-
1	BOOT LID LOWER GARNISH	TO REPAIR SEE LABOUR	290.00	-
2	BOOTLID HINGES @\$66.00	TO REPAIR SEE LABOUR	132.00	-
2	BOOTLID N/S & O/S REFLECTOR @\$350.00	SERVICEABLE	700.00	-
2	REAR N/S & O/S TAIL LAMP @\$421.00	SERVICEABLE	842.00	-
1	END PANEL	BUCKLED	250.00	250.00
1	END PANEL INNER GARNISH	SERVICEABLE	74.00	-
1	REAR BUMPER	DEFORMED	696.00	696.00
1	REAR BUMPER LOWER COVER	CRACKED	206.00	206.00
2	REAR BUMPER SIDE BRACKET O/S & N/S @\$29.00	SERVICEABLE	58.00	-
2	REAR BUMPER REFLECTOR N/S & O/S @\$46.00	SERVICEABLE	92.00	-
1	REAR BUMPER INNER SPONGE	TORN	114.00	114.00
1	REAR BUMPER REINFORCEMENT	CRACKED	607.00	607.00
2	REAR BUMPER REINFORCEMENT UPPER BRACKET @\$18.00	BENT	36.00	36.00
2	REAR BUMPER STAY O/S & N/S	BENT	108.00	108.00
2	REAR BUMPER REINFORCEMENT LOWER BRACKET @\$18.00	BENT	36.00	36.00
	LESS 10% DISCOUNT		-563.20	-322.80
			5,068.80	2,905.20
SPECIAL NETT ITEMS				
1	SET REAR BUMPER CLIPS (SN)	NECESSARY	48.00	48.00
1	SET END PANEL INNER GARNISH CLIPS (SN)	NOT NECESSARY	30.00	-
1	SET BOOTLID INNER TRIM CLIPS (SN)	NOT NECESSARY	52.00	-
1	SET BOOTLID LOWER GARNISH CLIPS (SN)	NOT NECESSARY	60.00	-

Report Ref No. CS/FCI19017152/K1vf3n2



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.: 2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
1	SET BOOTLID STICKERS (SN)	NECESSARY	100.00	100.00
1	SET REVERSE SENSOR (SN)	SHORTED	280.00	200.00
1	REAR NO PLATE WITH CASING (SN)	SERVICEABLE	50.00	-
1	SUNDRY (SN)	NECESSARY	50.00	20.00
			670.00	368.00
	LABOUR			
	TOWING FEE.		50.00	50.00
	TO DISMANTLE/REPLACE REVERSE SENSOR TO NEW BUMPER AND RESET TO THE SAME.		120.00	30.00
	TO DISMANTLE/REFIT THE INNER GARNISHES, INNER LININGS, INNER TRIMS, CUSHION SEAT, CARPET, ETC TO FACILITATE REPAIRS.		180.00	50.00
	TO LABOUR CHARGE FOR DISMANTLE AND RENEW THE ACCIDENT DAMAGED PARTS. TO HEAT/WELD & CUT THE PANEL. INCLUDING KNOCK-OUT, STRAIGHTEN, REPAIR, RESHAPE AND ADJUST OF THE FLOORBOARD COMPARTMENT, ETC. INCLUSIVE OF THE REPAIR OF BOOT LID LOWER GARNISH AND BOOTLID HINGES.		1,000.00	600.00
	TO PUTTY AND SPRAY PAINTING ON BOOTLID, BOOTLID LOWER GARNISH, REAR BUMPER, END PANEL, FLOORBOARD COMPARTMENT.		1,000.00	720.00
	TO APPLY RUSTPROOFING ON THE REPAIRED AND REPLACED PANELS.		120.00	50.00
			2,470.00	1,500.00
	GRAND TOTAL		8,208.80	4,773.20
	RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)			3,800.00

Report Ref No. CS/FCI19017152/K1vf3n2

KALVIN ANG WEI KUN

Automotive Assessor / Investigator

ADRIAN LING WAI PING

B.Eng, AMSOE, AMIRTE, AMSAE-A, M. MATAI

Licensed Appraiser

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