

INS. CASE OWNER:

CC4/EQ19017143/Upa3

LKK

IDAC:

Surveyor:

MARCUS

DOI: 30/09/2019

Date / Time : 30/09/2019

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No. : GBH 2482M
 Name of Insured : CENTRAL GAS LOGISTICS PTE LTD
 Insured Tel No. : +65-65559222 HP: _____
 Excess Sec II :SS _____ D.O.A : 25/09/2019 08:30

Claim No. : DM19HO02652/JT
 Policy No. : DMCPHQ19-000965
 Make / Model : TOYOTA DYNA 150-3.0 D 5MT (M)
 Place of Accident : BLK 4 DEFU LANE 4

Is driver the owner? (YES (NO)) Nature of Accident :

If NO, Driver Name / Age : SIM LIANG MENG

Driver Tel No. : +65-83181850 (V/L: YES / NO)

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability : % Final ? Yes / No

SMG 4818R



INSRS:
WSP: LIU'S BROTHER
Tel :
Liability :
RMKS:



INSRS:
WSP:
Tel :
Liability :
RMKS:



INSRS:
WSP:
Tel :
Liability :
RMKS:



INSRS:
WSP:
Tel :
Liability :
RMKS:

Date/ Time

SMG 4818R - X

GBH 2482M - CC6/EQ18018964/Awb3q2; DOA: 16/10/2018

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA :

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

(days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

24/1/2020

Confirm with

Swan

Email

Call

Final Liability:

%

100

(Agreed / Assessed)

BOLA S/N No.:

Nil

Repair Cost:

SS

12541.49

Loss of Rental (LOR):

SS

720.40

(6 days)

X \$ 120.00

Loss of Use (LOU):

SS

-

(\$ x days)

Loss of Income (LOI):

SS

-

(\$ x days)

LOR only

LOU only

LOR + LOU

LOR + LOI

[Tick only one]

GIA/LTA Search

SS

-

Medical:

SS

-

Disbursement:

SS

-

Legal Cost

SS

-

(e.g. Tow/ Independent)

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

Total:

SS

13311.89

Global Sum SS:

13280.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS

13280.00

Name 1:

Liu's Brother Auto Engineering Workshop

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

COPY SENT

6/12
25/2
aw

ASS. REC. BY: MCRWJ

REF:

59/

ASSIGNMENT

From: _____ Date: _____
Estimated Cost: _____
OD / TP / WS / TP RES / OD RES / EVA / INV / MV
To Inspect Vehicle No: SMG 4888
at Workshop m/s: 110532
of _____
Insured: _____
Policy No.: _____
Claims No.: _____
Sum Insured: _____ Excess: _____
(Client's Record)
Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent? : Yes or No

Q / PR Seen: 2 Consistent? : Yes or No

Est. Repairs: 4 days Res.: Yes or No

Lum Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: _____ Person Contacted: _____

Veh No: SMG 4888 Yr Regn: 1218
Type: CA / M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or CA

Make: Mer Benz E250 C.C. 1991

Colour: Grey A/C: Insured / Std / NI / NA

Sp. Reading: 19955 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: WDD2130452 A551719

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Order / Jammed / Leaked / Burnt or

Brake: Order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 245/45R18

R: 275/40R18

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front 7 mm Rear 7 mm

R/Bal. 7 mm L/Bal. 7 mm

D.O.A. 25/9/19 D.O.L. 30/9/19

Survey held at _____

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

OP

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

17988941

IPP # 12541.49 (Red # 2763.57/3870)

4+1-5

Date/Time, File Pass to?

☐ : Prel. Report

Days Of Repair:

☐ : Final Report

Resurvey No. of Trip: _____

Date/Time, File Return to?

Survey Fee: _____

Transportation: _____

Add Fee: ☐ : Site Insp (\$ _____) \$ + RS \$ _____

☐ : Interview (\$ _____) Photos

☐ : Tech. Invs (\$ _____) Others

☐ : Weekend (\$ _____)

Report Format : _____

Lump Sum / I.B.I: (\$ _____)

TOTAL

**LIU'S BROTHER AUTO ENGINEERING WORKSHOP**

No. 1 Kaki Bukit Avenue 6 #01-01 Auto Bay @ Kaki Bukit Singapore 417881

ROB No: 532917931 Tel: 6741-1730 / 731 Fax: 6744-5746 Email: liubro@gmail.com

Invoice/Ref No: SMG48R190925

Estimate

Customer

Name: EQ Insurance Company Limited

Date: 28-09-19

Address: Motor Claims Department

Vehicle No: SMG48i8

5 Maxwell Road #17-00

Model/Make: Mercedes

Tower Block MND Complex Singapore 069110

Item No.	Descriptions Of Parts	Original Quotation / Estimation	Revised Quotation / Cost Of Repair
1	Front Bonnet <i>SD/duc</i>	\$2,505.42	
2	Bonnet Logo <i>nu</i>	\$108.50	
3	Bonnet Hinges 02 pcs (@ \$166.00) <i>11</i>	\$332.00	X
4	Bonnet Lock Centre Level <i>su</i>	\$125.00	X
5	Bumper <i>D.S</i>	\$1,465.00	
6	Bumper Side Retainer 02 pcs (@ \$65.00) <i>11</i>	\$130.00	X
7	Bumper Sponge <i>Torn</i>	\$162.90	
8	Bumper Reinforcement <i>Self</i>	\$685.32	
9	Bumper PDC Sensor <i>Shokko</i>	\$232.33	
10	Bumper Centre Grille <i>11</i>	\$218.20	X
11	Grille <i>ma</i>	\$895.00	
12	Grille Logo <i>one</i>	\$112.00	
13	Grille Chrome Moulding <i>one</i>	\$288.20	
14	Bumper Top Inner Rubber <i>Torn</i>	\$115.00	
15	Support Panel <i>SD/duc</i>	\$904.30	
16	Head Lamp Assys 02 pcs (@ \$3,687.25) <i>MS holder</i>	\$7,374.50	12c
17	Licence Plate Garnish <i>Torn</i>	\$68.50	
18	Head Lamp Bracket <i>Self/ty</i>	\$255.00	
19	View Camera <i>Shokko</i>	\$680.00	
20	Centre Retainer <i>Twi</i>	\$148.50	
21	Aircon Condenser <i>11</i>	\$1,213.15	X
22	Support Panel Centre Garnish <i>Torn</i>	\$266.20	
23	Licence Plate With Holder <i>Torn 1 set (102)</i>	\$50.00	40.5.2
	To check all wiring & electrical component for proper function	\$50.00	20
	To apply Rust Proofing, re-seal tuff-coating treatment on accident area	\$50.00	30
	To reprogramme & Reset System	\$150.00	80
	To remove & refill air con, re-fill air con gas & test for leakages	\$120.00	11x
	Labor for Panel Beating, Cut, Weld, Straighten & Replacing Parts Etc	\$800.00	500
	To putty & spray painting & including touch up paint on accident affected	\$800.00	550

Total Parts & Labour of estimate for damaged vehicle

\$20,305.03

Total amount in Lump Sum Basis for repaired vehicle



M/s Liu's Brother Auto Engrg Wks

SDLS:

LKR/Alia Consultants have hereby

the preparation of the following:

• To assist in preparing repair estimate

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> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type: Singapore NRIC
Owner ID: 7B6Z

Vehicle Details

Vehicle No.: SMG4818R
Vehicle to be Exported: No
Intended Deregistration Date: 26 Sep 2019
Vehicle Make: MERCEDES BENZ
Vehicle Model: E250 AVG (R18 LED)
Primary Colour: Black
Manufacturing Year: 2018
Engine No.: 27492031661920
Chassis No.: WDD2130452A551719
Maximum Power Output: 155.0 kW (207 bhp)
Open Market Value: \$58,787.00
Original Registration Date: 21 Dec 2018
First Registration Date: 21 Dec 2018
Transfer Count: 0
Actual ARF Paid: \$77,817.00

Intended PARF Rebate Details

PARF Eligibility: Yes
PARF Eligibility Expiry Date: 20 Dec 2028
PARF Rebate Amount: \$58,362.00

Intended COE Rebate Details

COE Expiry Date: 20 Dec 2028
COE Category: E - Open - all except motorcycle
COE Period(Years): 10
QP Paid: \$30,959.00
COE Rebate Amount: \$28,579.00
Total Rebate Amount: \$86,941.00

The information contained herein is correct as at 26 Sep 2019

OK

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Post an Ad

Advertiser Login

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2.68% P.A. \$0 Admin, \$0
Down,Monthly From \$688, 2-
Years Warranty Engine.
GV Credit Pte Ltd StarAd



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to choose from, ranging from
all European to Japanese Makes.



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Sort by Date Posted

20 results/page

9 vehicles

Mercedes Benz e250

Advanced Search

Submit

	Make	Model	Price	Depreciation	Reg Date	Eng Cap	Mileage	Veh Type	Status
Search Selection	Mercedes Benz	e250	Any	Any	2018	Any	Any	Any	Available
	Mercedes-Benz	E-Class E250 Avantgarde	\$209,000	\$19,910 /yr	20-Apr-2018	1,991 cc	14,500 km	Luxury	Available
The Fifth Generation Mercedes Big And Bold Acknowledge As The Heart Of The Mercedes, In The Highest Specs Avantgarde Model Offer...									
Car Buyers Automotive Pte Ltd									
Posted: 28-Sep-2019 Tags: 2018 Mercedes-Benz E250, 2018 mercedes-benz e250, Mercedes-Benz E250, mercedes-benz e250, Mercedes-Benz, E250, e250, Used Mercedes-Benz									
	Mercedes-Benz	E-Class E250 Exclusive	\$219,800	\$19,540 /yr	29-Nov-2018	1,991 cc	10,000 km	Luxury	Available
Top Range E250 Exclusive Model! Full Serviced And Warranty By Cycle And Carriage, Widescreen Cockpit Display, Navigation System, Ap...									
Posted: 27-Sep-2019 Tags: 2018 Mercedes-Benz E250, 2018 mercedes-benz e250, Mercedes-Benz E250, mercedes-benz e250, Mercedes-Benz, E250, e250, Used Mercedes-Benz									
	Mercedes-Benz	E-Class E250 Avantgarde	\$221,888	\$20,160 /yr	31-Oct-2018	1,991 cc	5,000 km	Luxury	Available
Exterior: Indium Silver (775U), Interior: Nut Brown/Black Leather (214A), LED High Performance Headlamps, Active Parking Assist With...									
Posted: 26-Sep-2019 Tags: 2018 Mercedes-Benz E250, 2018 mercedes-benz e250, Mercedes-Benz E250, mercedes-benz e250, Mercedes-Benz, E250, e250, Used Mercedes-Benz									
	Mercedes-Benz	E-Class E250 Avantgarde	\$218,898	\$19,910 /yr	18-Oct-2018	1,951 cc	6,000 km	Luxury	Available
Reliance Anniversary Promo. Get A Free 10h Diamond Coating, In Car Camera, 3A Car Mat. Agent Unit With Valid Warranty From C&C. 1...									
Posted: 25-Sep-2019 Tags: 2018 Mercedes-Benz E250, 2018 mercedes-benz e250, Mercedes-Benz E250, mercedes-benz e250, Mercedes-Benz, E250, e250, Used Mercedes-Benz									
	Reinventing the meaning of estates								
No longer just the domain for lack-of-fashion family men, stationwagons have taken mainstream to a brand new level. Here, two Mercedes-Benz prove their point.									
Read this article									
	Mercedes-Benz	E-Class E250 Avantgarde	\$209,800	\$19,840 /yr	14-May-2018	1,991 cc	19,500 km	Luxury	Available
Agent Maintained 100% High Spec Unit, Comes With Bidded Number, Lowest Price Offered! Trade In Is Welcomed. Call Any Of Our Sale...									
Swee Seng Motors									
Posted: 20-Sep-2019 Tags: 2018 Mercedes-Benz E250, 2018 mercedes-benz e250, Mercedes-Benz E250, mercedes-benz e250, Mercedes-Benz, E250, e250, Used Mercedes-Benz									
	Mercedes-Benz	E-Class E250 Avantgarde	\$213,800	\$20,130 /yr	11-Jun-2018	1,991 cc	16,250 km	Luxury	Available
Graded A by 									
Low Interest Rate. Maintained And Warranty By Cycle And Carriage Valid Till 10 June 2021. Balloon Scheme, In House Financing Availabl...									
GOwheeler Pte Ltd									

Compare

30-Sep-19

Summer Lee (LKK Auto)

From: Janet Tan <janet.tan@eqinsurance.com.sg>
Sent: Monday, 30 September, 2019 10:54 AM
To: assignments
Cc: admin-a@lkkauto.com
Subject: FW: DM19HO02652/JT: Request for 3rd party claims survey SMG4818R Claims against GBH2482M
Attachments: SMG4818R190925.pdf; SAS2675500.PDF

Dear all,

Please arrange to attend to the PRS.

Liability is cleared.

Regards,

Janet Tan
Senior Executive | Claims



EQ Insurance Company Limited
5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190
www.eqinsurance.com.sg

A Member of Citystate

Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.

From: Susan Low [mailto:liusbro@gmail.com]
Sent: Monday, September 30, 2019 10:45 AM
To: Janet Tan <janet.tan@eqinsurance.com.sg>
Subject: Re: DM19HO02652/JT: Request for 3rd party claims survey SMG4818R Claims against GBH2482M

We did like to chose as follow

6) LKK Auto Consultants Pte Ltd

Kindly arrange

Thank.

Best Regards,

Susan Low
M/s Liu's Brother Auto Engineering Workshop

No. 1 Kaki Bukit Avenue 6 #01-01
AutoBay @ Kaki Bukit
Singapore 417883
Tel: 67411730 Fax: 67445746

On Monday, 30 September 2019, 8:59:31 am SGT, Janet Tan <janet.tan@eqinsurance.com.sg> wrote:




Without Prejudice

Save As To Costs

Dear Sir,

We have received a request from another workshop for your client earlier.

Please confirm if your client has chaged workshop.

Regards,	
Janet Tan	
Senior Executive Claims	
	
EQ Insurance Company Limited	
5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110	
did 65 6496 9032 tel 65 6223 9433 ext 032 fax 65 6223 4190	
www.eqinsurance.com.sg	
 A Member of Citystate	
<i>Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify th</i>	

From: Janet Tan
Sent: Monday, September 30, 2019 8:58 AM
To: 'liusbro@gmail.com' <liusbro@gmail.com>
Subject: DM19HO02652/JT: Request for 3rd party claims survey SMG4818R Claims against GBH2482M

Without Prejudice

Save As To Costs

Dear Sir/Madam,

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.



1) AJAX Inspection Services Pte Ltd Tel: 6255 0808 Fax: 6849 9155	2) Automobile Inspection Services Pte Ltd Tel: 6286 0155 Fax: 6284 1539 Contact Person: Sophia
3) LBS Automotive Appraisal Pte Ltd L.B.S. Auto Consultants Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace	4) Priority Services Tel: 62934822 Fax: 62963283 Contact Person: Sharon
5) RT Appraisal Pte Ltd Tel: 67486076 Fax: 67480361 Contact Person: Elson/Elgene	6) LKK Auto Consultants Pte Ltd Tel: 6256-3561 Fax: 6741-4108
7) Kelvin Automotive Appraising Services Tel: 81825263 Fax: 67461148	8) Automotive Appraiser & Surveying Services Tel: 96623655 Fax: 67655662

Contact Person: Kelvin	Contact Person: Mr Chee
9) JP Knights Pte Ltd Tel: 63450068 Fax: 63445328	10) Appraisals Associates Pte Ltd Tel : 67472822 Fax: 67470070
11) Infiniti Appraisal Service Tel : 96684818/90099001 Fax: 64587432	12) Formteam Adjusters Pte Ltd Tel: 65091788 Fax: 65096221

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Thank you.

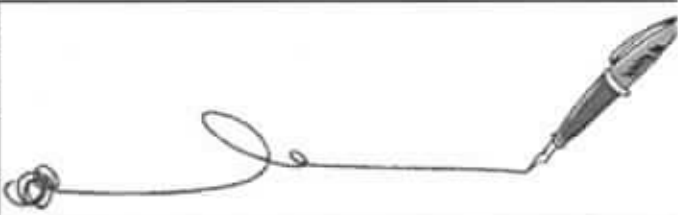


Regards,	
Janet Tan	
Senior Executive Claims	
	
EQ Insurance Company Limited	
5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110	
did 65 6496 9032 tel 65 6223 9433 ext 032 fax 65 6223 4190	
www.eqinsurance.com.sg	
 A Member of Citystate	
<i>Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify th</i>	

From: Rose Koh
Sent: Monday, September 30, 2019 8:49 AM
To: Janet Tan <janet.tan@eqinsurance.com.sg>
Cc: liusbro@gmail.com
Subject: FW: Request for 3rd party claims survey SMG4818R Claims against GBH2482M

Hi Janet

Fyna.

Regards,

Rose Koh	
Customer Service	
	
EQ Insurance Company Limited	
5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110	
tel 65 6223 9433 fax 65 6224 3903	
www.eqinsurance.com.sg	
 A Member of Citystate	
<small>Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender immediately and delete all copies of it.</small>	

From: Susan Low [<mailto:liusbro@gmail.com>]
Sent: Saturday, September 28, 2019 9:15 AM
To: Marketing
Subject: Request for 3rd party claims survey SMG4818R Claims against GBH2482M

Accident on 25/09/2019 Along Defu Lane 10 Carpark

Involving SMG4818R and GBH2482M

We refer to the above accident and 3rd party claims.

We hereby write to request of 3rd party claims pre-repair inspection for our client's vehicle.

Please let us have your single joint expert motor surveyors list (SJE) to conduct a pre-repair survey of the damage to our client's vehicle jointly with our client/our motor workshop at No. 1 Kaki Bukit Avenue 6 #01-01 AutoBay @ Kaki Bukit Singapore 417883 as soon as possible.

Kindly arrange.

Thank you.

Best Regard!

Susan Low
M/s Liu's Brother Auto Engineering Workshop
No. 1 Kaki Bukit Avenue 6 #01-01
AutoBay @ Kaki Bukit
Singapore 417883
Tel: 6741 1730
Fax: 6744 5746

Date of Survey:- _____

Name of Authorise Surveyor:- _____

Surveyor Email: _____

Remark :- _____

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type: Singapore NRIC
Owner ID: 786Z

Vehicle Details

Vehicle No.: SMG4818R
Vehicle to be Exported: No
Intended Deregistration Date: 26 Sep 2019
Vehicle Make: MERCEDES BENZ
Vehicle Model: E250 AVG (R18 LED)
Primary Colour: Black
Manufacturing Year: 2018
Engine No.: 27492031661920
Chassis No.: WDD2130452A551719
Maximum Power Output: 155.0 kW (207 bhp)
Open Market Value: \$58,787.00
Original Registration Date: 21 Dec 2018
First Registration Date: 21 Dec 2018
Transfer Count: 0
Actual ARF Paid: \$77,817.00

Intended PARF Rebate Details

PARF Eligibility: Yes
PARF Eligibility Expiry Date: 20 Dec 2028
PARF Rebate Amount: \$58,362.00

Intended COE Rebate Details

COE Expiry Date: 20 Dec 2028
COE Category: E - Open - all except motorcycle
COE Period(Years): 10
QP Paid: \$30,959.00
COE Rebate Amount: \$28,579.00
Total Rebate Amount: \$86,941.00

The information contained herein is correct as at 26 Sep 2019

OK

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 22 January 2020 7:55 AM
To: Susan Low
Cc: Marcus Chua (LKKAuto)
Subject: RE: Your Ref: SMG4818R190925 *LKK Ref: CC4/EQI19017143/Upa3q2 [ACCIDENT INVOLVING GBH 2482M(EQ) AND SMG 4818R ON 25/09/2019]

Without Prejudice

Dear Sirs/Mdm,

We refer to your below email.

We confirm settlement at a global sum of **\$13,280.00(all-in)**.

Please let us have a copy of authorisation to act signed by your client, Woo Peng Hiong for our necessary action.

Note: For EQ, no DV is needed if settlement < \$20K.

"Please note that our above settlement is made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our insured/driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Settlement and payment are subject to production of original documents on demand at any time and execution of Discharge Voucher (for settlement sum above \$20,000/-) by the Plaintiff/Claimant. Further all original documents shall be retained by us after we have made payment on the settlement sum."

"Wishing you a Happy and Prosperous New Year"



Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Susan Low <liusbro@ymail.com>
Sent: Tuesday, 14 January 2020 2:44 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: Re: Your Ref: SMG4818R190925 *LKK Ref: CC4/EQI19017143/Upa3q2 [ACCIDENT INVOLVING GBH 2482M(EQ) AND SMG 4818R ON 25/09/2019]

We regret we are unable to accept yours offer.

We counter propose of your offer as follow settlement:-

Global sum of **\$13,280.00(all-in)**

We would appreciates it if you could review this case more objectly and let us here from you urgently.

Thank.

Best Regards,

Susan Low
M/s Liu's Brother Auto Engineering Workshop
No. 1 Kaki Bukit Avenue 6 #01-01
AutoBay @ Kaki Bukit
Singapore 417883
Tel: 67411730 Fax: 67445746

On Tuesday, 14 January 2020, 9:00:57 am SGT, Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

Without Prejudice

(save as to costs)

Dear Sirs/Mdm,

We refer to your below email.

We are of the view that our previous offer is fair and reasonable. Surveyor recommended 4 repair days.

For an amicable settlement, we are prepared to improve our offer at a global sum of **\$13,180.00(all-in)**.

Please confirm acceptance.

"Please note that our above settlement is made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our insured/driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Settlement and payment are subject to production of original documents on demand at any time and execution of Discharge Voucher (for settlement sum above \$20,000/-) by the Plaintiff/Claimant. Further all original documents shall be retained by us after we have made payment on the settlement sum."

"Wishing you a Happy and Prosperous New Year"



Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Susan Low <liusbro@gmail.com>
Sent: Monday, 13 January 2020 4:18 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: Re: Your Ref: SMG4818R190925 *LKK Ref: CC4/EQI19017143/Upa3q2 [ACCIDENT INVOLVING GBH 2482M(EQ) AND SMG 4818R ON 25/09/2019]

We regret we are unable to accept yours offer.

We counter propose of your offer as follow settlement:-

Global sum of **\$13,400.00(all-in)**

We would appreciate it if you could review this case more objectively and let us hear from you urgently.

Thank.

Best Regards,

Susan Low

M/s Liu's Brother Auto Engineering Workshop

No. 1 Kaki Bukit Avenue 6 #01-01

AutoBay @ Kaki Bukit

Singapore 417883

Tel: 67411730 Fax: 67445746

On Saturday, 28 December 2019, 10:21:27 am SGT, Hsiao Tong (LKKAUTO) <chewht@lkkauto.com> wrote:

Without Prejudice

Dear Sirs/Mdm,

We refer to our email dated 02/12/2019.

Please confirm.

"Please note that our above settlement is made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our insured/driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Settlement and payment are subject to production of original documents on demand at any time and execution of Discharge Voucher (for settlement sum above \$20,000/-) by the Plaintiff/Claimant. Further all original documents shall be retained by us after we have made payment on the settlement sum."

"Best Wishes for Merry Christmas, and Happy New Year 2020"

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 2 December 2019 4:09 PM
To: 'Susan Low' <liusbro@ymail.com>
Subject: RE: Your Ref: SMG4818R190925 *LKK Ref: CC4/EQ19017143/Upa3q2 [ACCIDENT INVOLVING GBH 2482M(EQ) AND SMG 4818R ON 25/09/2019]

Without Prejudice

(save as to costs)

Dear Sirs/Mdm,

We refer to your below email.

We are prepared to improve our offer at a global sum of **\$13,150.00(all-in)**.

Please confirm acceptance.

"Please note that our above settlement is made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our insured/driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Settlement and payment are subject to production of original documents on demand at any time and execution of Discharge Voucher (for settlement sum above \$20,000/-) by the Plaintiff/Claimant. Further all original documents shall be retained by us after we have made payment on the settlement sum."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Susan Low <liusbro@gmail.com>
Sent: Friday, 15 November 2019 4:20 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: Re: Your Ref: SMG4818R190925 *LKK Ref: CC4/EQI19017143/Upa3q2 [ACCIDENT INVOLVING GBH 2482M(EQ) AND SMG 4818R ON 25/09/2019]

We regret we are unable to accept yours offer.

We counter propose f your offer as follow settlement:-

COR S\$12,541-49 **Legal Rental Fee** S\$1,155-60 (S\$120/- + 7% GST X 09 Days) = S\$13,697-09

We would appreciates it if you could review this case more objectly and let us here from you urgently.

Your prompt action will be very much appreciated.

Thank.

Best Regards,

Susan Low

M/s Liu's Brother Auto Engineering Workshop

No. 1 Kaki Bukit Avenue 6 #01-01

AutoBay @ Kaki Bukit

Singapore 417883

Tel: 67411730 Fax: 67445746

On Thursday, 14 November 2019, 12:01:05 pm SGT, Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

Your Ref: **SMG4818R190925**

Without Prejudice

LKK Ref: CC4/EQI19017143/Upa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING GBH 2482M(EQ) AND SMG 4818R ON 25/09/2019

We refer to the above matter.

We propose settlement at a global sum of **\$13,000.00(all-in)**.

Please confirm acceptance.

"Please note that our above settlement is made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our insured/driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Settlement and payment are subject to production of original documents on demand at any time and execution of Discharge Voucher (for settlement sum above \$20,000/-) by the Plaintiff/Claimant. Further all original documents shall be retained by us after we have made payment on the settlement sum."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

LETTER OF DISCHARGE

We, M/s Liu's Brother Auto Engineering Workshop (workshop), hereby agreed and confirmed that we are authorized by the owner of motor vehicle SMG4818R to accept the global sum of Thirteen Thousand Two Hundred Eighty Only (S\$13,280-00) (all-in) (inclusive of inter alia, damages, interests, loss of use, cost and disbursements) from M/s EQ Insurance Company Limited, the Third Party's insurers, on this matter.

This acceptance is in full and final settlement of any claim made against GBH2482M pursuant to the road accident which occurred along Defu Lane 10 Carpark on 25/09/2019.

We, M/s Liu's Brother Auto Engineering Workshop (workshop) are further authorized by the said owner that this settlement is reached on strictly "Without Prejudice" basis on the part of M/s EQ Insurance Company Limited and or their insured or other person or people arising out of this said accident.

In consideration of the said payment by the said M/s EQ Insurance Company Limited, we, the said authorized workshop, shall fully discharge them from any further claim whatsoever in respect of the said accident.

We also declare that we are authorized by the said owner to receive the said settlement sum and hereby undertake to indemnify M/s EQ Insurance Company Limited, against any claim made or which may be made in respect of this matter.



For and on behalf of the owner of
SMG4818R
(Liu's Brother Auto Engineering Workshop
authorized signature)



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

To : M/s EQ INSURANCE COMPANY LTD

Date: 19/03/2020

THIRD PARTY DIRECT SETTLEMENT

Vehicle No.	GBH 2482M	(Insd Veh)	Your Ref. No. : DM19HO02652/JT
	SMG 4818R	(TP Veh)	Our Ref. No. : CC4/EQ119017143/Upa3q2
Date of Accident	25/9/2019		

Liability	100%	
Final Repair Cost	: \$ 12,541.49	
Loss of Use	: \$	days
Rental (If any)	: \$ 770.40	6 days
Others:	: \$	
	: \$	
	13,311.89	
Final Settlement Sum	: \$ 13,280.00	GLOBAL SUM
Remarks	:	

Payment Instruction: Payee's Breakdown

1)	LIU'S BROTHER AUTO ENGINEERING WORKSHOP	: \$ 13,280.00
		: \$

JOANNE LEE

LKK Auto Consultants Pte Ltd

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
EQ INSURANCE COMPANY LTD		Ref : CC4/EQI19017143/Upa3q2		
5 MAXWELL ROAD #17-00 TOWER BLOCK MND COMPLEXSINGAPORE 069110		Date : 19-03-2020		
		Code : EQI		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	GBH 2482M	Veh. Inspected	SMG 4818R	
Policy No.	DMCPHQ19-000965	Coverage (\$)	0.00	
Claim No.	DM19HO02652/JT	Excess (\$)	0.00	
Assign From	JANICE	Assign Date	30/09/2019	
2. Vehicle Particulars & Condition				
Make & Model	MERCEDES BENZ E250 (A)	c.c	1991	
Engine No.	HIDDEN	Year of Reg.	2018	
Chassis No.	WDD2130452A551719	Colour	GREY	
Odometer	19955	Steering	IN ORDER	
Brakes	IN ORDER	Modification	SPORTS RIM	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	245/45 R18	PIRELLI	7 mm	
L/H Front Tyre	245/45 R18	PIRELLI	7 mm	
R/H Rear Tyre	275/40 R18	PIRELLI	7 mm	
L/H Rear Tyre	275/40 R18	PIRELLI	7 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE FRONT PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	25/09/2019	Inspection Date	30/09/2019	
Survey held at	LIU'S BROTHER AUTO ENGINEERING WORKSHOP 1 KAKI BUKIT AVENUE 6 #01-01 AUTOBAY @ KAKI BUKIT SINGAPORE 417883			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		4 Working Days		



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.: 1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SMG 4818R

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	FRONT BONNET	DENTED / BUCKLED	2,505.43	2,505.43
1	FRONT BONNET LOGO	NECESSARY	108.50	108.50
2	FRONT BONNET HINGES @\$166.00	NOT NECESSARY	332.00	-
1	FRONT BONNET LOCK CENTRE LEVEL	SERVICEABLE	125.00	-
1	FRONT BUMPER	DISTORTED	1,465.00	1,465.00
2	FRONT BUMPER SIDE RETAINER @\$65.00	NOT NECESSARY	130.00	-
1	FRONT BUMPER SPONGE	TORN	162.90	162.90
1	FRONT BUMPER REINFORCEMENT	BENT	685.32	685.32
1	FRONT BUMPER PDC SENSOR	SHORTED	232.33	232.33
1	FRONT BUMPER CENTRE GRILLE	NOT NECESSARY	218.20	-
1	FRONT GRILLE	CRACKED	895.00	895.00
1	FRONT GRILLE LOGO	CRACKED	112.00	112.00
1	FRONT GRILLE CHROME MOULDING	CRACKED	288.20	288.20
1	FRONT BUMPER TOP INNER RUBBER	TORN	115.00	115.00
1	FRONT SUPPORT PANEL	DENTED / BENT	904.30	904.30
2	FRONT HEAD LAMP ASSY @\$3687.25	N/S HOLDER CRACKED	7,374.50	3,687.25
1	FRONT LICENCE PLATE GARNISH	TORN	68.50	68.50
1	FRONT HEAD LAMP BRACKET	BENT / TWISTED	255.00	255.00
1	FRONT VIEW CAMERA	SHORTED	680.00	680.00
1	FRONT CENTRE RETAINER	TWISTED	148.50	148.50
1	FRONT AIRCON CONDENDER	NOT NECESSARY	1,213.15	-
1	FRONT SUPPORT PANEL CENTRE GARNISH	TORN	266.20	266.20
	LESS 10% DISCOUNT		-	-1,257.94
			18,285.03	11,321.49
SPECIAL NETT ITEMS				
1	FRONT LICENCE PLATE WITH HOLDER (SN)	TORN / BENT	50.00	40.00
			50.00	40.00

Report Ref No. CC4/EQ19017143/Upa3q2



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	LABOUR			
	TO CHECK ALL WIRING & ELECTRICAL COMPONENT FOR PROPER FUNCTION.		50.00	20.00
	TO APPLY RUST PROOFING ,RESEAL TUFF-COATING TREATMENT ON ACCIDENT AREA.		50.00	30.00
	TO REPROGRAMME & RESET SYSTEM.		150.00	80.00
	TO REMOVE & REFIX AIR CON,RE-FILL AIR CON GAS & TEST FOR LEAKAGES.	NOT NECESSARY	120.00	-
	LABOR FOR PANEL BEATING ,CUT ,WELD ,STRAIGHTEN & REPLACING PARTS ETC.		800.00	500.00
	TO PUTTY & SPRAY PAINTING & INCLUDING TOUCH UP PAINT ON ACCIDENT AFFECTED.		800.00	550.00
			1,970.00	1,180.00
	GRAND TOTAL		20,305.03	12,541.49
	RECOMMENDED COST OF REPAIRS			12,541.49

Report Ref No. CC4/EQI19017143/Upa3q2

CHUA KANG SENG

Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.