

Hsiao Tong (LKKAuto)

From: Janice Goh <janice.goh@eqinsurance.com.sg>
Sent: Tuesday, 21 January 2020 4:15 PM
To: Hsiao Tong (LKKAuto)
Cc: Admin A
Subject: RE: <SEEK MANDATE>: You Ref: DM19HO02652/JT // LKK REF: CC4/EQI19017143/Upa3 [ACCIDENT INVOLVING GBH 2482M(OI-EQ) AND SMG 4818R(TP) ON 25/09/2019]

Hi Hsiao Tong

Please proceed to offer upto \$13,280.00.

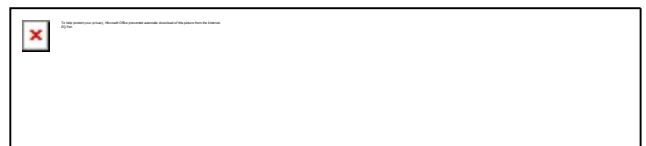
Thank you.

Janice Goh
Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190
www.eqinsurance.com.sg



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender immediately and delete all copies of it.

From: Janice Goh
Sent: Monday, January 20, 2020 2:47 PM
To: 'Hsiao Tong (LKKAuto)' <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: <SEEK MANDATE>: You Ref: DM19HO02652/JT // LKK REF: CC4/EQI19017143/Upa3 [ACCIDENT INVOLVING GBH 2482M(OI-EQ) AND SMG 4818R(TP) ON 25/09/2019]

Hi Hsiao Tong

Please proceed.

Thank you.

Janice Goh
Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender immediately and delete all copies of it.

From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]
Sent: Monday, January 20, 2020 8:59 AM
To: Janice Goh <janice.goh@eqinsurance.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: <SEEK MANDATE>: You Ref: DM19HO02652/JT // LKK REF: CC4/EQI19017143/Upa3 [ACCIDENT INVOLVING GBH 2482M(OI-EQ) AND SMG 4818R(TP) ON 25/09/2019]

Hi Janice,

We refer to the above matter.

We have offered up to \$13,183.49(all-in). However third party rejected our offer and counter proposed **G/S \$13,280.00(all-in)**.

Kindly advise further mandate.

Thank you.

"Wishing you a Happy and Prosperous New Year"



Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Janice Goh <janice.goh@eqinsurance.com.sg>
Sent: Monday, 11 November 2019 1:59 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: <SEEK MANDATE>: You Ref: DM19HO02652/JT // LKK REF: CC4/EQI19017143/Upa3 [ACCIDENT INVOLVING GBH 2482M(OI-EQ) AND SMG 4818R(TP) ON 25/09/2019]

Hi Hsiao Tong

Thank you for your email.

Please proceed to offer upto \$ 13,183.49.

Thank you.

Janice Goh

Executive | Claims

EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190
www.eqinsurance.com.sg



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender immediately and delete all copies of it.

From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

Sent: Friday, November 1, 2019 11:43 AM

To: Janice Goh <janice.goh@eqinsurance.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: <SEEK MANDATE>: You Ref: DM19HO02652/JT // LKK REF: CC4/EQI19017143/Upa3 [ACCIDENT INVOLVING GBH 2482M(OI-EQ) AND SMG 4818R(TP) ON 25/09/2019]

Hi Janice,

Yes. Attached is a copy of letter to insured for your perusal.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Janice Goh <janice.goh@eqinsurance.com.sg>

Sent: Friday, 1 November 2019 9:20 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: <SEEK MANDATE>: You Ref: DM19HO02652/JT // LKK REF: CC4/EQI19017143/Upa3 [ACCIDENT INVOLVING GBH 2482M(OI-EQ) AND SMG 4818R(TP) ON 25/09/2019]

Hi Hsiao

Please advise whether you have notify insured on this matter?

Thank you.

Janice Goh

Executive | Claims

EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190
www.eqinsurance.com.sg



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender immediately and delete all copies of it.

From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

Sent: Friday, November 1, 2019 9:01 AM

To: EQI PRS <EQIPRS@eqinsurance.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: <SEEK MANDATE>: You Ref: DM19HO02652/JT // LKK REF: CC4/EQI19017143/Upa3 [ACCIDENT INVOLVING GBH 2482M(OI-EQ) AND SMG 4818R(TP) ON 25/09/2019]

EQ ref : **DM19HO02652/JT**

LKK ref : CC4/EQI19017143/Upa3q2

Dear Sirs/Madam,

ACCIDENT INVOLVING GBH2482M(EQ-OI) AND SMG4818R(TP) ON 25/09/2019

We refer to the above matter.

The accident occurred when our insured driver reversed and hit onto third party vehicle. Liability is not in our driver's favour.

We seek your approval to offer Third Party repairer "**LIU'S BROTHER AUTO ENGINEERING WORKSHOP**" at **\$13,183.49(all-in).**

The summary is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair	\$ 20,305.03	\$ 12,541.49
2. Loss of Rental (9days x \$120.00)(w/GST)	\$ 1,155.60	\$ 642.00 (5days x \$120.00)(w/GST)
3. Loss of Use for PRI (2days x \$120.00)	\$ 240.00	\$ -
Total	\$ 21,700.63	<u>\$ 13,183.49</u>

Surveyor recommended 4 days for repair + 1PRS = 5days.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval/instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Wednesday, 16 October 2019 9:14 AM

To: eqiprs@eqinsurance.com.sg

Cc: Admin A <admin-a@lkkauto.com>

Subject: You Ref: DM19HO02652/JT // LKK REF: CC4/EQ19017143/Upa3 [ACCIDENT INVOLVING GBH 2482M(OI-EQ) AND SMG 4818R(TP) ON 25/09/2019]

Dear Sirs/ Mdm,

We refer to the above matter.

Enclosed for your perusal is: -

- Estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Total Control Panel

[Login](#)

To: eqiprs@eqinsurance.com.sg

[Remove](#) lkkauto.com from my allow list

From: chewht@lkkauto.com

You received this message because the domain lkkauto.com is on your allow list.