Estimated Coat: OD (FP) WS / TP RES / OD RES / EVA / INV / To Inspect Vehicle No: SH (4464)	MV/CS Insured: SGQ 706B
nt Workshop m/s SMRT	Tel: 68612671
Policy No:	Claim No: CMTD 19 64538
Sum Insured	Excess:
Make of Veh: (Client's Record)	D.O.A. 27.9.2019
CA / REV / REP. / REV 24 HRS  Date/Time 20. 9.19   1.334 m Person Con	H.O.D. Endomment
	fimate A 1401764 / Klux 2g2 DOA - 12/189/2014

Make of Veh;	Modi: NII /S/Rim / STD A	'Rlm or	
	Tyre Size: F: (0	5/65 RIS	
(Policy Condition)	R: [C	15/65 RIS	
Remark: The veh had commenced its N/S O/S			R/SUMI/
repair at the time of inspection.			
Bal. or Market Value:	Front	Rear	
DAC Accident Rport: Consistent? : Yes or No	R/Bal. 5 mm	R/Bal.	5 mm
SIA / PR Seen: Consistent? : Yes or No	Tyre Size: F:  Q5/65 R15   R:  Q5/65 R15   Rear  Q5/65 R15   Rear		
st. Repairs: days Res.; Yes or No			
um Sum: % 3 Val.: Yes or No		700	
A / REV / REP. / 24 HRS	Des. of Damages : Frt / Rear	ACT.	ftop or
Vehicle: IN / OUT	1,100		
late: Person Contacted:	The U/C / Chassis frame	Body Structure affected	due to collision
4/12/19 Finalite Confr. \$1712. 3 days-	( Ked \$3493-68, 1		,
		- 1/ 1/	7
		S6Q 2	06B
RECEIVEU.		SKB 47	112 .
ale/Tane, File Pass to? : Prell. Report			210
Date/Time, File Ruturn to?	: Site Insp (\$	March Street	290
18/11/19 Typist Add Fee:			290
18/11/19 Typist Add Fee:	: Interview (\$	)S + R5SI	
18/11/19 Typist Add Fee:	: Interview (\$	)S + R5SI	
18/11/19 Typist Add Fee:	: Interview (\$	)S + R5SI	

### Note: This document has not been finalised.

# LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To:

Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place

#05-01/06, Singapore Land Tower

Singapore 048623

From: LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park

Singapore 408933

Attn:

Hwang Shiang Yi

Date:

07 Oct 2019

### Preliminary Advice

Insured Vehicle No

: SGQ206B

TP Vehicle No

: SHC4767J

Accident Date

: 27/09/2019

Make

: TOYOTA PRIUS TAXI

Assignment Date

: 30/09/2019

Date of Inspection

: 30/09/2019

Est. Duration of Repair

Inspection At

: 2.00

: SMRT AUTOMOTIVE SERVICES PTE LTD (HQ)

NO. 61 WOODLANDS INDUSTRIAL PARK E9, #04-04 PREMIUM BUILDING

SINGAPORE 757047

### Point of Impact / General Description of Damages

The vehicle sustained impact / damages REAR portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:5\$	4,250.00
Revised Amount	:S\$	1,100.00
Check Items (Estimated)	:S\$	0.00
Total	:S\$	0.00

:S\$ Lump Sum Repair

### **Total Loss Consideration**

New for Old Value	;S\$
Pre-Accident Value	:S\$
COE / PARF Rebate	:S\$
Salvage Value	:S\$
Margin for Repair	:S\$

### Remarks

(	)	The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kin	ndly le	et us
		have your authorisation.		

The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.

( X ) Other comments :THE ABOVE SURVEY WAS CONDUCTED ON A WITHOUT "PREJUDICE" BASIS

# ...CLAIM SUBFOLDER...(New Assignment)

Case.	Notified	Est Submitted	Adj Assigned	Adt Rut	Adj Submitted	Ins Auth ed	Status				
Main	28 Sep 2019		30 Sep 2019 11:22 Assign				New Assign Cancel Case				
	Main	Re	ference		Claim Details	Docum	ents	Show All			
CLAIM S	UBFOLDER DET	AILS		-		[Cr	eated by insu	rer]			
nsured	Service .				78, Tel: +65813376	42, Email: CHEON	GHOUSE@YAHO	00.COM			
Main Clair Véhicle Re	110-110	SHC4	Charles Control of the Control of the	сь. нед.	No.: 198905369K	27/0	9/2019 19:00	- +5G			
Claim Typ			MTD1904538		Policy/Cover Note No.	D19	D19MTPV01011467				
	1200	(0), 4 (3)				(Cor	nprehensive)				
vehicle Re	eg. No. (Insured)	SGQ20	16.8		Policy No. (Claimant): Excess:						
Repairer:			Smrt Automotive Services Pte Ltd (HQ) No. 61 Woodlands Industrial Park E9, #04-04 Premium Building, 757047 Woodlands - Tel:								
Handling	Insurer:	Sompo 5205]	Insurance Sing	gapore Pte	. Ltd. (HQ) - Tel: 646:	6555 [Handled	by Hwang Shi	ang YI - 6329			
Adjuster					Q) - Tel: 6256-3561			1			
Driver/Cu	stodian (Insured)		G KUO YEW (40 / GHOUSE@YAHOO		RIC: S7831047B, Te	h: +6581337642 En	nail:				
Adj Asg. F	Remarks:	WS: SH	ANTI 68662671/	2							
ASSOCIA	ATED MAIL REC	EIVED				View A	4 Compo	se Case Mail			
There are	no mail for this c	ase.									
Ε					CONTROL SET	Wordstein se		V 2255000			
	OCIATED TASK		2 12794	0 00			eate New Task	Complete			
Due Da No results	Charles School Street	Type Task 0	roup Subjec	ct Hand	er Assigned By	Completed Or	Created	On Done			

### Summer Lee (LKK Auto)

From:

Teo, Grace <grace.teo@sompo.com.sg>

Sent:

Monday, 30 September, 2019 11:19 AM

To:

Shanti B Thaiyal Nayagi (Auto Svcs/Claims & IA/Claims & IA/Taxis); Hwang, Shiang

Yi; 'admin-d@lkkauto.com'; 'assignments@lkkauto.com'

Cc:

Yeo Poh Suan (Auto Svcs/ARC/ARC/Taxis); Kok Tuck Foo (Auto

Svcs/ARC/ARC/Taxis); Koo Yew Chung (Auto Svcs/ARC/ARC); Grace Ng Siu Ching

(Auto Svcs/ARC/ARC/Taxis); Chin Kim Ming (Auto Svcs/ARC/ARC/Taxis);

angbangkien@smrt.com.sg; Henry, Irene James

Subject:

CMTD1904538/SYH - LKK/ SGQ206B & SHC4767J ACC ON 27.09.19

### Without Prejudice

Our Reference: CMTD1904538/SYH

Your Reference: SHC4767J

Hi Shanti,

We acknowledged receipt of your claim documents.

Please be informed that Ms. Hwang Shiang Yi is the handler of this case who can be contacted at 63295 205.

Please be informed, we have appointed LKK AUTO to survey the above vehicle.

### Aside to LKK AUTO,

Please make arrangement to conduct the survey for <u>SHC4767J</u> on a without Prejudice and any admission of liability basis.

Please submit your report via Merimen upon completion of survey

Best Regards Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555 | F: 6221 3147

For motor claims survey request, please email to motorsurvey@sompo.com.sg



# A Century of Trust

Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #05-01/06 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | Facebook: www.facebook.com/SompoSG

Quick & Easy Claims Submission1 & Product Purchase2 via Sompo SG







For Travel, Personal Accident & Home Insurance | For Travel, Personal Accident, Home & Private Motor Insurance

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Privacy Policy Notice: Sompo Insurance Singapore Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy. This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is permitted/required by laws, our third party service providers and agents (acting on our behalf). Please click <a href="https://example.com/hereau/personal-data-for-the-purposes">https://example.com/hereau/personal-data-for-the-purposes</a> stated in our Privacy Policy.

From: Shanti B Thaiyal Nayagi (Auto Svcs/Claims & IA/Claims & IA/Taxis) [mailto:BThaiyalN@smrt.com.sg]

Sent: Monday, September 30, 2019 8:21 AM

To: 'motorsurvey@sompo.com.sg'

Cc: Yeo Poh Suan (Auto Svcs/ARC/ARC/Taxis); Kok Tuck Foo (Auto Svcs/ARC/ARC/Taxis); Koo Yew Chung (Auto Svcs/ARC/ARC); Grace Ng Siu Ching (Auto Svcs/ARC/ARC/Taxis); Chin Kim Ming (Auto Svcs/ARC/ARC/Taxis); Keith

Ang Bang Kien (Auto Svcs/ARC/ARC/Taxis)

Subject: RE: SHC4767J - Sompo Insurance

Dear Sir /Mdm

Kindly arrange to survey the vehicle SHC4767J within 48 hours according to GIA guide line, involving your insured SGQ206B

### Vehicle in Woodlands

Regards
Shanti
SMRT Automotive Services PTE LTD
Accident Reporting Center (Claims Dept)
6866 2671/2 | bthaiyaln@smrt.com.sg



#### SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

- Please report <u>correctly</u> the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.

Any false reporting may be referred to the Police for investigation.

- 5. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.

<ol><li>By the lodgement of this report to the insurers, you hereby consideresaid.</li></ol>	sent to the archiving of this report at the centre and to copies of the report being made available
	ACCIDENT STATEMENT
Date Of Report	28/09/2019 08:16
Date Of Accident	27/09/2019 19:35
Exact Location Of Accident	TELOK BLANGAH TOWARDS PASIR PANJANG
Country/State of Loss	SINGAPORE
	DETAILS OF OWN VEHICLE
Vehicle Registration Number	SHC4767J
Insured/Policyholder	
Name Of Registered Owner	SMRT TAXIS PTE LTD
Co Reg No	198905369K
Email Address	NOEMAIL
Mobile Phone No	
Alternative Phone No	OFFICE-80000000
Vehicle Particulars	
Manufacturer	TOYOTA
Model	PRIUS TAXI-1.8 (A)
Exact Purpose for which vehicle was being used at time of accident	HIRE AND REWARD
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	TAXI
Insurance Company	

### Insurance Company

Name of Insurance Company MS FIRST CAPITAL INSURANCE LTD Type Of Coverage THIRD PARTY FIRE AND/OR THEFT Fleet Policy YES Policy Number D-19093197MFSH

Cover Note Number

### Driver

Name of Driver LEK CHOON SENG

NRIC No S1651058J Date Of Birth 17/02/1964 Occupation OUTDOOR Date Of Driving Pass 21/11/1985

Driving Experience 33 YEARS AND 10 MONTHS

Gender MALE

Mobile Number (LOCAL) +65-80000000

Fax Number Contact Number

EMail Address NOEMAIL Address

Postcode

Was driver an employee of the Insured's Company NO

If No, Relationship of the Driver with the Insured

OTHER - RELIEF

11

Vehicle Registration Number of Driver's Own

Vehicle

Insurance Company of Driver's Own Vehicle

General Information of the Accident

Type Of Accident

COLLISION - HEAD TO REAR

Weather Conditions

CLEAR

Road Surface

DRY

Other Information

Was any foreign vehicle involved in this accident?

NO

Number of vehicles (including own vehicle) involved in the accident

3

Was any body injured in the Accident?

NO

Was any injured conveyed to hospital by

ambulance?

NO

Was any other material or property damaged?

YES

I have been approached by unknown person(s)

soliciting/offering accident claims assistance.

NO

Number of Passengers (Including Driver)

5

Passenger 1

NAME:

: UNKNOWN

GENDER:

MALE

Passenger 2

NAME:

: UNKNOWN

GENDER:

: FEMALE

Passenger 3

NAME:

: UNKNOWN

GENDER:

: FEMALE

Passenger 4

NAME:

UNKNOWN

GENDER:

FEMALE

Details of Police Action

Was the accident reported to the police?

NO

If Yes, Please state which Police Station

Was notice of intended Prosecution given?

NO

If Yes, against whom?

Circumstances of Accident

I WAS STATIONARY ALONG TELOK BLANGAH ROAD TOWARDS PASIR PANJANG WITH 4 PASSENGERS(COUPLE/CHILDREN MALAY) ON BOARD AS IT WAS THE RED TRAFFIC LIGHT. SUDDENLY I FELT AN IMPACT AT THE REAR OF MY TAXI, A VEHICLE SGQ206B HAD COLLIDED ONTO THE REAR OF MY TAXI, WHEN I ALIGHTED I REALISED THAT IT WAS A CHAIN COLLISION INVOLVING THREE VEHICLES INCLUDING MINE.

Attachment(s)

Are accident photos available for attachment? Was there any video captured by Car Camera? YES

NO NO

Was there any audio recorded?

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number

SGQ206B

Vehicle Make/Model/Colour

**Details Of Properties** 

Vehicle Category

Name of Driver

PRIVATE CAR

UKNOWN

NRIC/Passport Number

Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

### **DETAILS OF OTHER VEHICLE PROPERTY 2**

Vehicle Registration Number

SKB431Z

Vehicle Make/Model/Colour

Details Of Properties

Vehicle Category

PRIVATE CAR

Name of Driver

UNKNOWN

NRIC/Passport Number

Contact Number

Address

Postcode

Insurance Company Name

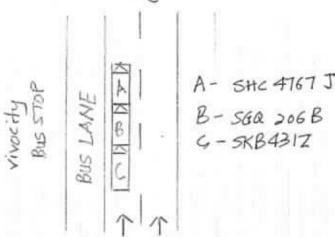
Nature Of Damage

No. Of Passenger (Including Driver)

### Sketch Plan Pg. 1

51		-	3 D	11 IA	м
-31	ve i	100	3 5	L-PA	474

Telok Blangah Road



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

é		

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature Date & Time:

Driver's Signature

(if driver is not the policyholder)

Date & Time:

Reporting Centre Personnel's Signature

Name:

NRIC/FIN No.:

### Sketch Plan Pg. 2

#### SKETCH PLAN

### IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
- The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- 6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
- By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- 8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this (form) and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of "...
  - processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims:
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - [iv] administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims. (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature Date & Time:

Driver's Signature

(If driver is not the policyholder)

Date & Time:

Reporting Centre Personnel's Signature

Name:

NRIC/FIN No.:

# > Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Company
Owner ID: Vehicle Details	369K
Vehicle No.:	SHC4767J
Vehicle to be Exported:	No
Intended Deregistration Date:	30 Sep 2019
Véhicle Make:	TOYOTA
Vehicle Model:	PRIUS TAXI (SMRT)
Primary Colour:	Maroon
Manufacturing Year:	2015
Engine No.:	2ZR1666805
Chassis No.:	JTDKN36U705767384
Maximum Power Output:	100.0 kW (134 bhp)
Open Market Value:	\$29,508.00
Original Registration Date:	05 Feb 2016
First Registration Date:	05 Feb 2016
Transfer Count:	0
Actual ARF Paid: Intended PARF Rebate Details	\$5,000.00
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	04 Feb 2024
PARF Rebate Amount: Intended COE Rebate Details	\$3,750.00
COE Expiry Date:	04 Feb 2024
COE Category:	A - Carup to 1600cc & 97kW (130bhp)
COE Period(Years);	8
PQP Paid:	\$43,040.00
COE Rebate Amount:	\$23,375.00
Total Rebate Amount: Message	\$27,125.00

The information contained herein is correct as at 30 Sep 2019

vehicle reaches its statutory lifespan (if applicable), whichever is earlier.



## Case Details

Case Reference Number: TAX/09/19/2109

Type of Repair : Accident Repair

Vehicle Registration Number: SHC4767J

Company Type: SMRT Taxis Pte Ltd

Estimation ID : EST-8677-ID

Assigned By: Taxi Claims Manager Team

Insurance Company Name : Sompo Insurance Singapore Pte. Ltd

Accident Date and Time: 27/09/2019 11:38 AM

Vehicle Age(In Months): 43

# Documents / Photographs

View Documents / Photographs

Total Documents: 1

# **Estimation Details**

#### Spare Part's Cost Detail

SMRT Recommendation							Surveyor Approval							
BOM Type	Costing Type	Portion	Material Number	Part Name	Qty	List Price Per Unit(5)	List Price(5)	Dia(%)	Final Price(3)	Repair/ Replace	Surveyor Quantity	Surveyor Final Price(\$)	Repair/Replace	Remarka
One Time Key In	Main			BUMPER REAR	t	458.60	458.60	25.00	343.95	Anplace	1	343.95	Replace *	100
One Time Key In	Main			BUMPER CLIPS	10	2.10	21.00	25.00	15.75	Replace	10	15.75	Replace */	Nec
One Time Key In	Main			PIXEL STICKER	2	60.06	120.00	0.00	120.00	Replace	2	120.00	Replace */	- Nec
One Time Key n	Main			BUMPER REINFORCEMENT REAR	Ĭ	205.70	205.70	25.00	154.27	Replace	0	0	Check * )	K NIN
One Time Cey	Main			ARM SUB-ASSY, RR BUMPER RH	f.	139.60	139.60	25.00	104.70	Replace	0	0	Not Giv *	X INC
one ime ley	Main			ARM SUB-ASSY, RR BUMPER LH	1	139.60	139.60	25.00	104.70	Replace	0	0	Not Give * )	Ksvc
ime ime ey	Main			ANTENNA, ELECTRICAL LOWER REAR	ř	157.40	157.40	10.00	141.66	Replace	0	0	Not Giv. *	Xsvc
One Time Cey	Main			SENSOR REVERSE	1	180,00	190,00	10.00	162.00	Replace	0	0	Check +)	CNN.
One Time Key n	Main			BUMPER SIDE RETAINER RR/LH	t	94.80	94.80	25.00	71.10	Replace	0	0	Not Giv +	X SVC
One Time Key h	Main			BUMPER SIDE RETAINER RAVRH	1	94.80	94.80	25.00	71.10	Replace	0	0	Not Giv • )	SIVC

Total Spare Part Cost 3,477.07

Surveyor Total 651,38

Lump Sum Dis (%)

Final Spare Part Cost 2,380.04

Lump Sum Discount (%) 20.00

Final Sur Total 521.10

	65													
16				SMRT Recomme	endatio	HT.						Surv	eyor Approval	
ВОМ Туре	Costing Type	Portion	Material Number	Part Name	Oty	List Price Per Unit(\$)	List Price(5)	Dis(%)	Final Price(S)	Repair/ Replace	Surveyor Quantity	Surveyor Final Price(\$)	Repair/Replace	e Remarks
One Time Cey	Main			BUMPER SEAL, RR LH	1	88.90	88.90	25.00	66.68	Replace	0	0	Not Give *	X SVC
me ime ey	Main			BUMPER SEAL, RR RH	ť	65.70	65.70	25.00	49.28	Replace	0	0	Not Give *	XSVC
me me ry	Main			BUMPER LIP COVER RR/LH	1	72.20	72.20	25.00	54,15	Replace	0	0	Not Give *	X SVC
ne ime sy	Main			BUMPER LIP COVER RR/RH	1	118.10	118.10	25.00	88.57	Replace	0	0	Not Gire *	X7NC
me ime sy	Main			BUMPER LIP REAR	1	228.90	228.90	25.00	171.68	Replace	1	171.68	Replace *	/BT
ne ime ey	Main			UNDER COVER SUB- ASSY, RR FLOOR	t	\$14.50	514.50	25.00	365.88	Replace	0	0	Not Giv. •	XSVc
me me ey	Main			UNDER COVER RR SHIELD	1	63.90	63.90	25.00	47.92	Replace	0	0	Not Giv. *	XJVC
ne me ry	Main			END PANEL	1	602.10	602.10	25.00	451.58	Replace	0	0	Not Giv. •	XIVC
ne me ey	Main			SEALANT SIKAFLEX	1	37.00	37.00	0.00	37.00	Replace	0	0	Not Give *	NSX
ne me ey	Main			TAILGATE DOOR LOCK	1	444.10	444.10	25.00	333.08	Replace	0	0	Not Give *	XSV
me me	Main			TAIL LAMP RH	1	557.80	557.80	10.00	502.02	Replace	0	0	Not Give *	x Inc
						To	tal Spare P	art Cost	3,477.07		s	urveyor Total	651.38	
						Lump	Sum Disc	ount (%)	20.00		Lump	Sum Dis (%)	20	
						Fir	nat Spare P	art Cost	2,380.04		F	inal Sur Total	521.10	
bour	's Cost D	etail										22476	0	
No.	Costing		Job Sco	pe		SMAT	mendation		eyor stment(\$)	Remark				
7	Main		TO REPA	AIR REAR PORTION		676.0		20 20						
otal:						676.00	146	200:	2,50					
ray.	Cost Deta	iil												
	Costing	Type	Job Sco	40		SMRT		Cum	wyor	Remark				

738.00

S.No.	Costing Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
7	Main	TO RESPRAY REAR BUMPER	378.00	200	
2	Main	TO RESPRAY BUMPER BEAM	180.00	0	
3	Main	TO RESPRAY REAR PANEL	180.00	0	
Total			738.00	200:00	
			928	350	

### Other Cost Detail

S.No.	Coating Type	Job Scope	SMRT Recommendation(5)	Surveyor Adjustment(\$)	Remarks
31	Main	TO TEST AND REFIX REVERSE SENSOR SYSTEM	120.00	0	
2	Main	TO APPLY RUST-PROOFING ON AFFECTED AREA	100.00	20 /	Nec
3	Main	TO REPLACE SUNDRY PARTS	100.00	20 /	Nec
4	Main	TO CHECK WIRING AND SYSTEM FUNCTION	80.00	2 /	Nec
5	Main	TO WASH AND VACUUM	60.00	0	
Total:			460.00	60.00	

# Summary

	Estimator Assesment(5)	Surveyor Assesment(\$)
ital Spare Part Detail	2.360.04	521:10
otal Labour Cost	676.00	200.00
otal Spray Painting	738.00	200.00
Other	480.00	60.00
Pverall Total	4,254.04	1,111.38
ump Sum Repair Option	¥	*
ump Sum Total	4,250.00	1,100.00
surveyor Approved Amount		1,100.00
io of Repair Days"	6	2
lamarks.		Lump Sum Repair, Take After Spray.
ourveyor Name		STEVE CHEN

Signature

Estimator Assesment(5)

Surveyor Assesment(5)

Save

Clear

Survey Date

30/09/2019

steve. 30/09/2019.

Lump Sum Repair. Take After spray

TP without Prejudice.

# LKK Auto Consultants hence notify

the Repairer of the following:

- . To resurvey before/after spray painting
- . To display damaged part(s) during resurvey
- . Parts prices are subject to confirmation.
- . Third party survey is on a "Without Prejudice" basis
- . No illegal modification(s) is allowed
- . Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signatum:

Date:



### SMRT Accident Vehicle Repair Estimates

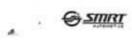
FIR

SMET Automotive Sorvices Par LIS SS Woodsmits Industrial Par E.A. Singapore 1577/95 FAX Manger - 21885552 Extremet Telephone Number - 51852823 Apodicis Rapsilving Number - 51852872

Date Generalisi | 11/18/2019 User ID | Patition

	Section A - Accident Details
Registration Number	8HC4767J
Case Reference Number	TAX/08/19/2109
Registration Date	5/2/2016
Company Type	SMRT Taxis Pie Lid
Make	тоуота
Model	PRIUS
Name of Driver	LEK CHOON SENG
Type of Accident	Head to Rear
Accident Date and Time	27/9/2019 7:38 PM
Accident Reported Date and Time	28/9/2019 8:24 AM
ls Surveyor Required?	Yes
Survey by	
Vehicle is Towed Back?	No
Towed Back Date and Time	
Replacement Vehicle issued?	No
Job Card Number	24103580
Special Instruction to ARC, If any	DROVE IN/ TP / REAR PORTION
Prepared Date and Time	26/9/2019 2:48 PM
Chasels Number	
Mileage	
Work Shop	
Repair Completion Date and Time	

	Section B - Summary of Repair Es	timeter and the household de-
Summary of Repair Estimate		
	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Cost	\$876,00	\$350,00
Total Spray Cost	\$938.00	\$350.00
Total Spare Part Cost	\$3,216.59	\$956.05
Total Other Cost	\$460.00	\$60.00
TOTAL COST	\$5,490.59	\$1,716.05
Lump Sum Total	\$5,500.00	\$1,700.00 (L/5)
Number of Repair Days	6.0	3.0
Prepared / Adjusted By	Ang Bang Kien	STEVE CHEN (LKK) / Sompo
ARC / Surveyor Sign Off Date	02/10/2019 3:42 PM	02/10/2019 1:25 PM
Signature	-	e -
Remarks	Total number of repair days = 3 days. SUP = + 1 day.	Lump Sum Repair, Take After Spray.



# SMRT Accident Vehicle Repair Estimates

BART Aphanolius Benicos Fie Liu S Wiesdams missims Park Ed. Engapase TETTOS FAN Kentur I SZESSAT Lotmain Takatuna Planter BERZOZZ Academ Rigoring Number BERZOZZ Academ Rigoring Number BERZOZZ

Date Generated : 11/10/2016 Uner 10 : Parkham

おおき からとす	Section C - Quota	stion and Accident Invoice Details	7/12/16/100-13
Quotation Number	QN-1910-0145	Invoice Number	POSE TRANSPIRATOR
Quotation Date	10.10.2019	Invoice Date	
Invoice Amount		Prepared Date	

THE WALL BUILDING THE RE-	Section D - Details of Repair Estimates	
Part 1 - Labour Works		
Job Scope	Quotation from AR	Adjusted by Surveyor, if
TO REPAIR REAR END PANEL	\$200.00	\$150,00 (Sypp)
O REPAIR REAR PORTION	\$676.00	\$200.00
otal Labour	\$876.00	\$350.00

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO RESPRAY REAR PANEL	\$200.00	\$150.00 (5-10)
TO RESPRAY REAR BUMPER	\$378.00	\$200.00
TO RESPRAY BUMPER BEAM	\$180,00	\$0.00
TO RESPRAY REAR PANEL	\$180.00	\$0.00
Total Spray Painting & Panel Beating	5938.00	\$350.00

Job Scope	Quotation from ARC	Adjusted by Surveyor, I
TO TEST AND REFIX REVERSE SENSOR SYSTEM	\$120.00	\$0.00
TO APPLY RUST PROOFING ON AFFECTED AREA	\$100.00	\$20.00
TO REPLACE SUNDRY PARTS	\$100.00	\$20.00
TO CHECK WIRING AND SYSTEM FUNCTION	\$80.00	\$20.00
TO WASH AND VACUUM	\$60,00	50,00
Total Other Costs	\$460.00	\$60.00

Part Number	Portion	Stock Number	Part Name	Quantity	List Price	Discount (%)	Final Price	Estimator, Approved	Surveyor
		52159- 47905	BUMPER REAR	1.00	\$458.60	25.00	\$343.95	Replace	Replace
		90467- 07211	BUMPER CLIPS	10.00	\$2.10	25.00	\$15.75	Replace	Replace /
			PIXEL STICKER	2.00	\$60.00	0.00	\$120.00	Replace	Replace /
		52023- 12240	BUMPER REINFORCEMENT REAR	0,00	\$205.70	0.00	\$0.00	Replace	Check X
		52016- 47030	ARM SUB-ASSY, RR BUMPER RH	0.00	\$139.60	0.00	\$0.00	Replace	Not Given
		52016- 47030	ARM SUB-ASSY, RR BUMPER LH	0.00	\$139.60	0.00	\$0,00	Replace	Not Given
		89997- 30070	ANTENNA ELECTRICAL LOWER REAR	0.00	\$157.40	0.00	50.00	Replace	Not Given
			SENSOR REVERSE	0.00	\$180.00	0.00	\$0.00	Replace	Check
		52578- 47020	BUMPER SIDE RETAINER RR/LH	0.00	\$94.60	0.00	\$0.00	Replace	Not Given
		52575- 47020	BUMPER SIDE RETAINER RR/RH	0.00	\$94.80	0.00	30.00	Replace	Not Given .
		52592- 47021	BUMPER SEAL, RR LH	0.00	\$88.90	0.00	\$0.00	Replace	Not Given
		52591- 47021	BUMPER SEAL, RR RH	0.00	\$65.70	0.00	\$0.00	Replace	Not Given

20/07 Automotive Sarvisas Pia Liel 12 Westiteus (Museum Pan EA, Beginner 757705 FAX No. maer 6122522 Sabraist Fongfase Number 6842022 Assesse (Appeller Number 6820222

Sale Seconded | 15722219 See S | Poblism

otal				\$4,325.80		\$651.38		
	81551- 47180	TAIL LAMP RH	0.00	\$557,60	0.00	\$0.00	Replace	Not Given X
	69350- 47030	THE PARTY OF THE P	0.00	\$444,10	0.00	\$0.00	Replace	Not Given
			0.00	\$37.00	0.00	\$0.00	Replace	Not Given X
	58307- 47060	END PANEL	0,00	\$802.10	0.00	\$0.00	Replace	Not Given X
	51442- 12210	UNDER COVER RR SHIELD	0.00	\$63.90	0.00	\$0.00	Replace	Not Given
	58308- 47011	UNDER COVER SUB-ASSY, RR FLOOR		\$514.50	0.00	80.00	Replace	Not Given
	76891- 47020	BUMPER LIP REAR	1.00	\$228.90	25.00	\$171.68	Replace	Replace /
	76067- 47020	BUMPER LIP COVER RR/RH	0.00	\$118.10	0.00	\$0.00	Replace	Not Given
	76068- 47020	BUMPER LIP COVER RR/LH	0.00	\$72.20	0.00	\$0.00	Replace	Not Given

Part Number	Pertion	Stock Number	Part Name	Quantity	List Price \$	Discount (%)	Final Price	ARC Check	Surveyor
		52023- 12240	BUMPER REINFORCEMENT REAR	1,00	\$205.70	25.00	\$154.28	Replace	Replace /
		52016- 47030	ARM SUB-ASSY, RR BUMPER RH	1.00	\$139,00	25,00	\$104.70	Replace	Replace /
		52016- 47030	ARM SUB-ASSY, RR BUMPER LH	1.00	\$139.60	25.00	\$104.70	Replace	Replace
			SENSOR REVERSE	1.00	\$180.00	0.00	\$180.00	Replace	Raplace
Total					664.90		543.68		

# REQUEST FOR SUPPLYMENT PARTS

Contractor;			
Accident Case Number	TAX 09/19/2109	Date of Collection	, ,
Vehicle No	C 4362 JHS	Date of Request	01 110/2019
Vehicle Model	POWA PRIVE	Number of Days to Pextend (If any)	\$1.

S/N	Part Number	Part Description	Quantity	Unit Price
		Bumper REINFORCEMENT REA	or lac	\$154.28
		ARM SUB ASSY, REAR BUMDET		\$194.70
		ARM IND ASSY ROOM DUMPER		\$104.70
		SOMUR REVERSE	Ipe	\$180
	lason	TO REPAIR REAL END DAM	el	\$ 200
	LABUR	TO SPRAY REAL END DANE	_	\$ 200

I, (Name)	Store	(LKK)	Annual traces between date on constitute barance
(Position)			
do solemni vehicle.	y and sinc	crely declar	that:- Supplementary Parts are reised for replacement for the aforesaid

I acknowledge that this declaration is true and correct, and I make it with the understanding and ballef that a parton who anales a like declaration is finded in the desauges of perjury.

### For SMIRT SHAT

Acknowledge By	ARC Executive / Supervisor / SA	
Approval By	Surveyor / In-house Staff	
Parts Ordering	SMRT Store / Contractor Supply / Form 22 / WOC	FormI2 / PO / WOC/ Reservation / Number
Photo Submitted	YES/NO	Date of submission

# ...CLAIM SUBFOLDER...(Pending for Survey Report)

AIM SUB	FOLDER TRA	CKING									
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt		Adj Sutin	hitted	Ins Authred		Status	
Main	28 Sep 2019		30 Sep 2019 11:22 Edit Adj Rpt	\$\$1,700 Edit Es	0.00 timates	5\$1,700 View R				Pending for Survey Report Cancel Case	
	Main	)R	teference		laim Det	alls	r	Docume	ints		Show All
CLAIM SU	BFOLDER DE	TAILS						by insurer]			
Insured:	CHEONG	KUO YEW, ID:	578310478, Tel:	+658133764	12, Emai	CHEONE	SHOUSE	GYAHOO.COM			
Main Claimant:	SMRT TA	XIS PTE LTD,	Co. Reg. No.: 19890	5369K							
Vehicle Reg No.:	SHC4767J				Date of	Loss: 27/	09/2019 Months	9 19:00 - :59 s and <b>22</b> Days	From L	TA Reg Date	Man Yr)]
Claim Type	TP / CM	TD1904538			Policy/Co Note No.		9MTPV0	1011467 (Com	prehen	Hye)	
Vehicle Reg No. (Insured):	5GQ206E	ı.			Policy No (Claima)						
					Excess:						
Repairer:	Smrt Aut	omotive Service	s Pte Ltd (HQ) No	51 Woodla	nds Indus	trial Park I	69, #04	-04 Premium E	building,	757047 Woo	dlands - Te
Handling Insurer:			ore Pte. Ltd. (HQ)								
Adjuster:	LKK Auto	Consultants Pti	e Ltd (HQ) - Tel: 6	256-3561	[Handled	by CHEN	TSUE	YEE] [Fina	I Rpt	due 09/10/	2019]
Driver/Cust dian (Insured):	CHEONG	(UO YEW (40 / M	nle) , NRIC: 5783	1047B, Te	+65813	37642 En	sail::CH0	EONGHOUSE®	YAHOO.	COM	
Adj Asg. Remarks:	WS: SHAP	MI 68662671/2									
ASSOCIA	TED MAIL RE	CEIVED							View Al	Compos	e Case Mail
There are r	no mail for this	case.									
ALL ASSO	CIATED TA	sks'=				View	All	Search Tasks	Creat	e New Task	Camplete
Due Dat	21 000000000	Type Tas	k Group Subje	ct Hand	ther .	issigned	Ву	Completed (	On	Created Or	Done

### Claim Documents

\*SHC4767J (CMTD1904538) [SGQ206B]
TP
SMRT TAXIS PTE LTD Sep 27 2019 7:00PM [CHEONG KUO YEW] **Smrt Automotive Services Pte Ltd** 

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Vin	Finalized On	Sompo Insurance Singapore Pte. Ltd. (HQ)		Thumbnail	Print
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Viα	Finalized Cin	LKK Auto Consultants Pte Ltd (HQ)	-	Thumbnail	Print
	07/10/19 18:14	Adjuster Immediate Advice	0	Load HTM	-
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18	08/10/19 08:42	General View	0	Load IPG	V
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25	08/10/19 08:42	Chassis Number	6	Load JPG	82
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27	08/10/19 08:42	General View	0	Load JPG	82
28	08/10/19 08:42	General View	0	Load IPG	V
29	08/10/19 08:42	General View	0	Load 3PG	82
30	08/10/19 08:42	General View	0	Load 3PG	V
31	08/10/19 08:42	General View	0	Load JPG	8
32	08/10/19 08:42	General View	0	Load JPG	V
33	08/10/19 08:42	General View	0	Load JPG	V
34	08/10/19 08:42	General View	0	Load JPG	V
15	08/10/19 08:43	Photographs of Damaged Parts	0	Load JPG	2
36	08/10/19 08:43	Photographs of Damaged Parts	8	Load 3PG	2
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46	08/10/19 08:43	Photographs of Damaged Parts	0	Load JPG	2
47	08/10/19 08:43	After Repair Photo	8	Load JPG	V
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2	30/09/19 11:20	TP - ACK+ASSIGN LKK	0	Load PDF	
3	08/11/19 16:50	CMTD1904538 - PD LOD DT 14.10.19 FROM 5MRT AUTOMOTIVE - SHC47673	- 0	Load PDF	
No.	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	7.00	Thumboal	Print
1	28/11/19 10:05	Supplementary	- 0	Load PDF	

# **Documents Checklist**

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
TOTAL SERVICE			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			-
			1
			100
Show Remarks To: Handling Insurer			_
Stote: Remarks are private unless you show it to other parties.			

### LKK Auto Consultants Pte Ltd (Co. Reg. No. 199607196R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No:

D19MTPV01011467

Engine No:

Chassis No:

Odometer:

CS/SMO19017127/EYF3E2

2ZR1666805

390641 km

JTDKN36U705767384

Date:

28/11/2019

REFERENCE

Date of Loss:

Sompo Insurance Singapore Pte. Handling Insurer:

Ltd

SHC4767J

Vehicle No:

Insured Vehicle

Nature of Claim:

No:

Policy No:

TP

SGQ206B

Claim No:

CMTD1904538

DESCRIPTION & IDENTIFICATION OF VEHICLE

27/09/2019

Rea No:

Reg. Date:

Colour:

Claimant

SHC4767J

Make & Model:

TOYOTA PRIUS TAXI, 1.8 (A)

05/02/2016 (Man. Year: 2015)

Maroon 1798 cc

Engine Capacity:

Market Value/New Car

Price:

N/A

Sum Insured (S\$):

Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable):

Yes Engine Modification:

Footbrake (Serviceable): Pre-accident Condition:

Yes

Handbrake (Serviceable): CONDITION OF TYRES

Front Tyre Size:

195/65 R15

Rear Tyre Size: Rear Left Side:

195/65 R15

Front Left Side:

West Lake 5 mm

No

West Lake 5 mm

Front Right Side:

West Lake 5 mm

Rear Right Side:

West Lake 5 mm

The above values represent the remaining tyre treads depth

Repairer's	Adjuster's	Difference	Diff %
5,069.60	1,195.06	3,874.54	76.43
0:00	0.00	0.00	
2,274.00	760.00	1,514.00	66.58
0.00	0.00	0.00	
0.00	0.00	0.00	
7,343.60	1,955.06	5,388.54	73.38
	1,700.00		
7,343.60	1,700.00	5,643.60	76.85
	5,069.60 0.00 2,274.00 0.00 0.00 7,343.60	5,069.60 1,195.06 0.00 0.00 2,274.00 760.00 0.00 0.00 0.00 0.00 7,343.60 1,955.06 1,700.00	5,069.60 1,195.06 3,874.54 0.00 0.00 0.00 2,274.00 760.00 1,514.00 0.00 0.00 0.00 0.00 0.00 0.00 7,343.60 1,955.06 5,388.54 1,700.00

INSPECTION

Date of Assignment:

30/09/2019

Date Inspected:

30/09/2019 Inspected At:

Smrt Automotive Services Pte Ltd

(HQ)

60 WOODLANDS INDUSTRIAL PARK

E4

SINGAPORE 757705

Estimated Period of Repair:

3.0 days

Manager: YVONNE WONG YIN CHENG Adjuster: CHEN TSUE YEE

Adjuster Report Page 2 of 4

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

# REPAIR DETAILS

Reference

Part Source: MRM-SG

Version: 1.0 (Last Synchronised: 28 Nov 2019)

Parts:

144

TOYOTA PRIUS TAXI 1.8 (A) (Catalogue:Merimen Singapore 1.0)

Labour:

Repairer's

(Price-denominated Standard List)

Print Code: (Unsubmitted, no print-code for SHC4767J)

Validity:

These estimates are valid only if they contain the print code (above) on all estimate pages, running page

numbers with the END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk \*

### Recommended Parts

No.	Qty Part	No. Particulars	Condition	Repairer's	Amount
1	1	*BUMPER REAR (DISC 25%)	Dented	458.60 F	*343.95 F
2	1	*BUMPER CLIPS (DISC 25%)	Necessary	21.00 F	*15.75 F
3	1	*BUMPER LIP REAR (DISC 25%)	Bent	228.90 F	*171.68 F
4	1	*BUMPER REINFORCEMENT REAR (DISC 25%)	Dented	205.70 F	*154.28 F
5	1	*ARM SUB-ASSY, RR BUMPER RH (DISC 25%)	Bent	139.60 F	*104.70F
6	1	*ARM SUB-ASSY, RR BUMPER LH (DISC 25%)	Bent	139.60 F	*104.70 F
7	2	*PIXEL STICKER (SN)	Necessary	120.00 F	*120.00 F
8	1	*SENSOR REVERSE (SN)	Shorted	180.00 F	*180.00 F
9	1	*ARM SUB-ASSY, RR BUMPER RH	Serviceable	139.60 F	*- F
10	1	*ARM SUB-ASSY, RR BUMPER LH	Serviceable	139.60 F	*- F
11	1	*ANTENNA, ELECTRICAL LOWER REAR	Serviceable	157.40 F	*- F
12	1	*BUMPER SIDE RETAINER RR/LH	Serviceable	94.80 F	*- F
13	1	*BUMPER SIDE RETAINER RR/RH	Serviceable	94.80 F	*- F
14	1	*BUMPER SEAL, RR LH	Serviceable	88.90 F	*- F
15	1	*BUMPER SEAL, RR RH	Serviceable	65.70 F	*- F
16	1	*BUMPER LIP COVER RR/LH	Serviceable	72.20 F	*-F
17	1	*BUMPER LIP COVER RR/RH	Serviceable	118.10 F	*- F
18	1	*UNDER COVER SUB-ASSY, RR FLOOR	Serviceable	514.50 F	*-F
19	1	*UNDER COVER RR SHIELD	Serviceable	63.90 F	*- F
20	1	*END PANEL	Serviceable	602.10 F	*- F
21	1	*SEALANT SIKAFLEX	Serviceable	37.00 F	*- F
22	1	*TAILGATE DOOR LOCK	Serviceable	444.10 F	*- F
23	1	*TAIL LAMP RH	Serviceable	557.80 F	*- F
24	1	*BUMPER REINFORCEMENT REAR	Not Necessary	205.70 F	*- F
25	1	*SENSOR REVERSE	Not Necessary	180.00 F	*- F
FEFT	anchise part		Total Parts (S\$)	5,069.60	1,195.06

Report was unsubmitted during this print-out.

# Recommended Miscellaneous Items

There are no new miscellaneous items selected.

### Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Lab	our Items			
1	PANEL BEATING & BODY WORK	New	876.00	350.00
2	SPRAY PAINT	New	938.00	350.00
3	TO TEST AND REFIX REVERSE SENSOR SYSTEM	New	120.00	0.00
4	TO APPLY RUST-PROOFING ON AFFECTED AREA	New	100.00	20.00
5	TO REPLACE SUNDRY PARTS	New	100.00	20.00
6	TO CHECK WIRING AND SYSTEM FUNCTION	New	80.00	20.00
7	TO WASH AND VACUUM	New	60.00	0.00
	Gross La	bour Cost (S\$)	2,274.00	760.00
	Report was unsubmitted of	luring this print-out.		

< END OF ESTIMATES >