From (Persor Estimated Co	Chong Boon Sen of CT		D	nte/Time:	80c/p/pc	5.46pu
	STTPRES / OD RES / EVA / INV / MV / C	Bill to:				
To Inspect V	chicle No: STM SHAS M	25	Inspecd:	810	6354B	
	m/s Onew Goon			6484		
	AMK # OI-IC					
Policy No:		Claim No:	PIM19	0004	555	
Sum Insured:		Excess:		- Committee of		
Make of Veh (Client's Recor		13.000-0011	D	A,O.	26/9/2019	
CA / REV	/ REP. / REV 24 HRS			H.O.D. Fin	docsement	
	309. Pernon Contacted:	Kelly -				
Date/Time	Action/Instruction Palmond (	-0				
	SJM5425M-X			0		
	SLN 6354B-X.					

ribit

### Summer Lee (LKK Auto)

From:

Chong Boon Sen <boonsen.chong@sg.cntaiping.com>

Sent:

Friday, 27 September, 2019 5:46 PM

To:

Chew Goon Motor(ad3)

Cc:

chewgoon@singnet.com.sg; Eric; assignments

Subject:

RE: OUR REF: SNM19D204555-SLW6354B-TKL - Our ref: SJM5425M; Your ref:

SLW6354B Date of acc: 26.09.2019

#### WITHOUT PREJUDICE

Dear Sir

We will be assigning M/s LKK AUTO CONSULTANTS to survey your client's vehicle.

Aside to LKK AUTO CONSULTANTS,

Please proceed to survey the third party vehicle on WP basis. Please merimen.

Thank you.

#### Chong Boon Sen

Claims Executive Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太干痴城 Taiping SG 3 Anson

Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

From: Chew Goon Motor(ad3) [mailto:ad3@chewgoonmotor.com.sg]

Sent: Friday, September 27, 2019 5:45 PM

To: Chong Boon Sen <br/>
<br/>boonsen.chong@sg.entaiping.com>

Ce: chewgoon@singnet.com.sg; Eric <eric@chewgoonmotor.com.sg>

Subject: RE: OUR REF: SNM19D204555-SLW6354B-TKL - Our ref: SJM5425M; Your ref: SLW6354B

Date of acc: 26.09.2019

Dear Mr. Chong,

According to your list, we will prefer LKK Auto Consultants Pte Ltd - Mr. Kenneth to survey the vehicle.

Veh In

Thanks & Regards, Kelly

#### Chew Goon Motor

Blk 10, Ang Mo Kio Ind Park 2A.

Ave 5 #01-15, 16 & 17, Ang Mo Kio Autopoint Singapore 568047

Tel: 6484 1626 Fax: 6484 0465

Sent from Mail for Windows 10

From: Chong Boon Sen < boonsen.chong@sg.cntaiping.com>

Sent: Friday, September 27, 2019 5:34:20 PM

To: Chew Goon Motor(ad3) <ad3@chewgoonmotor.com.sg>

Subject: RE: OUR REF: SNM19D204555-SLW6354B-TKL - Our ref: SJM5425M; Your ref: SLW6354B

Date of acc: 26.09.2019

Without prejudice

Dear Sir, LKK STA

LBS

#### Chong Boon Sen

Claims Executive Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909 DID (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平栅城 Taiping SG 3 Anson

Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

From: Chew Goon Motor(ad3) [mailto:ad3@chewgoonmotor.com.sg]

Sent: Friday, 27 September, 2019 3:35 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Joel Goh < joel.goh@sg.cntaiping.com>; Irene Tay < irene.tay@sg.cntaiping.com>;

chewgoon@singnet.com.sg; Eric <eric@chewgoonmotor.com.sg>

Subject: Our ref: SJM5425M; Your ref: SLW6354B Date of acc: 26.09.2019

Dear Sir / Mdm.

Vehicle SJM5425M is at our workshop, we have to arrange surveyor.

Could you provide us with a list of 10 surveyors name.

Please advise:

Thanks & Regards,

Kelly

Chew Goon Motor

Blk 10, Ang Mo Kio Ind Park 2A, Ave 5 #01-15 , 16 & 17, Ang Mo Kio Autopoint Singapore 568047

Tel: 6484 1626 Fax: 6484 0465

Sent from Mail for Windows 10

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## > Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars		
Owner ID Type:	Singapore NRIC	
Owner ID:	172B	
Vehicle Details		
Vehicle No.:	SJM5425M	
Vehicle to be Exported:	Yes	
Intended Deregistration Date:	26 Sep 2019	
Vehicle Make:	TOYOTA	
Vehicle Model:	COROLLA ALTIS 1.6 AUTO	
Primary Colour:	Belge	
Manufacturing Year:	2008	
Engine No.:	3ZZ4817394	
Chassis No.:	MR053ZEE10612537B	
Maximum Power Output:	80.0 kW (107 bhp)	
Open Market Value:	\$16,084.00	
Original Registration Date:	08 Jan 2009	
First Registration Date:	08 Jan 2009	
Transfer Count:	3	
Actual ARF Pald:	\$16,084.00	
Intended PARF Rebate Details		
PARF Eligibility:	Forfeited	
PARF Eligibility Expiry Date:		
PARF Rebate Amount:	\$0.00	
Intended COE Rebate Details		
COE Expiry Date:	31 Oct 2028	
COE Category:	A - Car (1600cc & below)	
COE Period(Years):	10	
PQP Paid:	\$30,284.00	
COE Rebate Amount:	\$27,548.00	
Total Rebate Amount:	\$27,548.00	

The information contained herein is correct as at 26 Sep 2019



MVA319127333 / VAC - Kaki Bukit ENTRY DATE & TIME: 26/06/2019 10:00 SUBMITTED BY: Norhairi Ble Abdul Maild

#### SINGAPORE ACCIDENT STATEMENT

#### IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- 6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
- 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

	ACCIDENT STATEMENT	
Date Of Report	26/09/2019 10:00	
Date Of Accident	26/09/2019 07:35	
Exact Location Of Accident	SENGKANG EAST ROAD / COMPASSVALE BOW	
Country/State of Loss	SINGAPORE	

	DETAILS OF OWN VEHICLE	
Vehicle Registration Number	SJM5425M	
Insured/Policyholder		
Name Of Registered Owner	ABU BAKAR BIN IBRAHIM	

NRIC No S7127172B Email Address NOEMAIL

 Mobile Phone No
 (LOCAL) +65-96152064

 Alternative Phone No
 OFFICE-96152064

Vehicle Particulars

Manufacturer TOYOTA

Model COROLLA ALTIS 1.6 AUTO

Exact Purpose for which vehicle was being used at

time of accident

Are you claiming under your own insurance policy

for repair to your vehicle?

NO

If No, Please state action to be taken THIRD PARTY
Vehicle Category PRIVATE CAR

Insurance Company

Name of Insurance Company NTUC INCOME INSURANCE CO-OPERATIVE LTD

Type Of Coverage COMPREHENSIVE

Fleet Policy NO

Policy Number 5097159580-01 CLASSIC

Cover Note Number

Driver

Name of Driver AMY TAN LI LI @NOOR AMY TAN

 NRIC No
 \$7343130A

 Date Of Birth
 27/11/1973

 Occupation
 INDOOR

 Date Of Driving Pass
 28/04/1995

Driving Experience 24 YEARS AND 4 MONTHS

Gender FEMALE

Mobile Number (LOCAL) +65-82018173

Fax Number Contact Number

EMail Address NOEMAIL

Address

BLK 657 #02-429 HOUGANG AVENUE 8

Postcode

530657

Was driver an employee of the Insured's Company NO

If No, Relationship of the Driver with the Insured

SPOUSE

Vehicle Registration Number of Driver's Own

Vehicle

Insurance Company of Driver's Own Vehicle

General Information of the Accident

Type Of Accident

COLLISION - HEAD TO REAR

Weather Conditions

CLEAR

Road Surface

DRY

Other Information

Was any foreign vehicle involved in this accident?

Number of vehicles (including own vehicle)

involved in the accident

NO 2

Was any body injured in the Accident?

NO

Was any injured conveyed to hospital by

NO

ambulance?

Was any other material or property damaged?

YES

I have been approached by unknown person(s) soliciting/offering accident claims assistance.

NO

Number of Passengers (Including Driver)

Passenger 1

NAME:

: ALFIE ABU BAKAR

GENDER:

: MALE

Passenger 2

NAME:

: EDDIE ABU BAKAR

GENDER:

: MALE

**Details of Police Action** 

Was the accident reported to the police?

NO

If Yes, Please state which Police Station

Was notice of intended Prosecution given?

NO

If Yes, against whom?

Circumstances of Accident

REFER TO SKETCH PLAN ATTACHED

Attachment(s)

Are accident photos available for attachment?

YES

Was there any video captured by Car Camera?

YES

Remarks/ Reasons:

NEED TO CHECK

Was there any audio recorded?

NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number

SLW6354B

Vehicle Make/Model/Colour

SUZUKI / SX4 1.6HB AT

Details Of Properties

Vehicle Category

PRIVATE CAR

Name of Driver

NRIC/Passport Number

Contact Number

Address

Postcode Insurance Company Name Nature Of Damage No. Of Passenger (Including Driver)

#### Sketch Plan

#### SKETCH PLAN

#### IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Oriver-
- Information provided must be as <u>truthful</u> and <u>accurate as possible</u>. Any wilful manageresentation or withholding of material facts may allow insurance companies to <u>repudiate policy</u> liability.
- The issue and acceptance of this Form by insurance companies is not an admission of policy hability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation-
- The report will be forwarded by the insurers of the GIA Records Management Centre established by the General insurance Association of Singapore (GIA) for archiving and that cupies of this report will for a fee be made available upon application by interested parties.
- By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- II. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My maurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this (form) and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of ...
  - processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims.
  - (iii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims. [collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are perimitted to collect, use, disclose and/or process my Personal information for one or more of the above Purposes, and
- (c) my Personal information may/can be disclosed by any of the insurers and/or GIA to their third party service providers or agents/lincheding their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or

(ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature Date & Time:

Oriver is not the policyhoidar)

Date & Time:

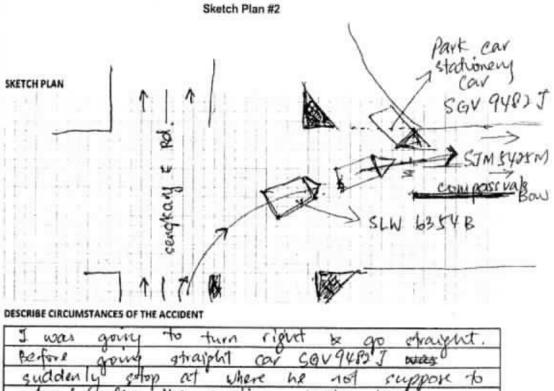
rolog19 10.13am

IDAC KAKI BUKIT (VAC) 23 Kaki Bukit Ave 4

Singapore 415933 Tel: 67416697 Fax: 67492305

Emoils weekb@singset.com.se

Name: NRIC/FIN No.



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bumper.		J			U

DECLARATION

UWe declare the foregoing particulars are true-iq

**Fullcyholder's Signature** Date & Time

Signature (If driver is not the policyholder)

26 09 19

10-13am

TOAC KAKE BUKET (VAC)

23 Kaki Bukit Ave 4 Singapore 415933 Tel: 67416697 Fax: 67492305

Email: vackb@singnet.com.sp

Reporting Centre Personnel's Signature Name NRIC/FIN No.

Page 5 of 11

eBaoTech									101	Gener	alClaim
Hello, CHEW_GOON_800085 My Desktop		cy Query					+ Chang	je Languag	e • Chan	ge Password	• Log Out
Notice of Loss	Policy No. Vehicle No.	Icy Na.   SIMS425M			Date of Accident Certificate Number Search			26/09/2019 11:57			
	Select	Policy No.	Certificate Number	Policyholder Name	Policyholder NRIC	Product.	Cover Type	Vehicle No.	Insured Object	Commence Date	Expiry Date
	0	5097199580- 01		ABU BAKAR BIN IBRAHIM	571271728	GPC	drivo CLASSIC	S3M5425N	S3M5425M	29/09/2018	07/01/2020
					Ţ	Continue	]				

# 源 Chew Goon Motor

Blk 10, Ang Mo Kio Industrial Park 2A, Avenue 5 #01-15, 16, 17 & #03-05, AMK Autopoint Singapore 568047 Tel: 6484 1626 (24Hrs) Fax: 6484 0465 Business Reg. No: 221880/00C GST Reg. No: MX-0486007-AO

China Taiping Insurance (S) Pte Ltd Accident Date : 26.09.2019

Nor Norlark USyn & 290gs Burny Afr Paint Sday Third Party

		Third Farty	
Policy N	10:		

27.09.2019 Date:

Specialised in Car Painting, Welding,

承接汽车烧焊喷漆及

数 量	货 名		单价	银 Amount 額
Quantity	DESCRIPTION		Unit Price	\$ cts.
	Estimate Cost of Repair to "Toyota Altis"   Claiming Against Your Insured Veh. No. S			
1pc	Rear Bumper			Bu 497.00 -
10pcs	Rear Bumper Clips		3.80	Me 38.00 -
2pcs	Rear Bumper Brackets		91.00	182.00 X
1pc	Rear Bumper Sponge			129.00 2
1pc	Boot			Bu 792.00 -
1pc	Boot Emblem			₹ 55.30 -
1pc	Boot Badge "1.6"			42.40
1pc	Boot Badge "Corolla"			At 46.50 -
1pc	Boot Badge "Altis"			Ma 48.30 -
1pc	Boot Lock			145.00 L
1pc	Boot Lock Catch			
1pc	Boot Weatherstrip			209.30
1pc	End Panel			607.00 203.00
1pc	End Panel Ganish			3,020.30
	Less 25%			755.08
1pc	Rear Bumper Reverse Sensor			Carr 280.00 S
	To Dismantle / Transfer Boot Fittings / Ancilla	ary Accessories		100.00
	To Conduct Rear Electrical Check, Replace f Module, Etc	Reverse Sensors,		120.00 6
	To Supply End Panel Body Sealant			80.00 3
	To Apply Rust Proofing / Reseal Tuff Coating / Replaced / Repair Panel	Treatment to Respray		120.00 6
	Labour Charge - Panel Beating, Repairing Of Inner Panel, Floor Panel, Spare Tyre Panel e	to Cot Wold End	tence notify	900.00
	Panel, and Parts Replacement	the Repairer of the folio	wimer.	
	To Respray Affected Areas	To disting through purity     Percy prices are subject to		950.00 6
		* Third hardy store a fire	Total	4,815.23
			Michael	
		The state of the state of		
		Acres and the San Research		

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

#### VEHICLE DAMAGE INSPECTION REPORT

Our File No:

CS/CTI19017120/KSF3N2

Date:

18/11/2019

REFERENCE

Handling Insurer:

China Taiping Insurance

(Singapore) Pte. Ltd.

Policy No:

DMPCSN30776118000

Claimant Vehicle No:

SJM5425M

Insured Vehicle No :

SLW6354B

Date of Loss:

26/09/2019

Nature of Claim:

TP

Claim No:

SNM19D204555C02

MR053ZEE106125378

**DESCRIPTION & IDENTIFICATION OF VEHICLE** 

Reg No:

SJM5425M

Make & Model:

TOYOTA COROLLA ALTIS, 1.6 (A)

08/01/2009 (Man. Year: 2008)

Engine No: Chassis No: Odometer:

3ZZ4817394

132887 km

Reg. Date: Colour:

Price:

Metallic Beige

1598 cc

Engine Capacity: Market Value/New Car

Sum Insured (S\$):

Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable):

Yes Footbrake (Serviceable):

Yes

Handbrake (Serviceable):

Yes Engine Modification:

Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: Front Left Side: Front Right Side: 205/55R16 Nexen 8 mm Nexen 8 mm Rear Tyre Size: Rear Left Side: Rear Right Side: 205/55R16 Nexen 8 mm Nexen 8 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS Parts	Repairer's 2,545.22	Adjuster's 2,257.27	Difference 287.95	Diff % 11.31
Miscellaneous Items	0.00	0.00	0.00	
Labour Paintwork Labour	2,270.00 0.00	1,400.00	870.00 0.00	38.33
Towing	0.00	0.00	0.00	
Calculated Gross Total	(S\$) 4,815.22	3,657.27	1,157.95	24.05
Approved Total (Overridden)	(S\$)	2,900.00		
	(S\$) 4,815.22	2,900.00	1,915.22	39.77
+ GST 7.00/7.00%	(S\$) 337.07	203.00	134.07	39.78
Nett Amount	(S\$) 5,152.29	3,103.00	2,049.29	39.77

INSPECTION

Date of Assignment:

01/10/2019

Date Inspected:

30/09/2019 Inspected At:

Chew Goon Motor (AMK)

Blk 10 Ang Mo Kio Industrial Park 2A, #01-15/16 & 17, AMK Autopoint

Singapore 568047

Estimated Period of Repair:

5.0 days

Adjuster: KENNETH KONG

Manager: Hiew May Fung

Adjuster Report Page 2 of 4

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

## REPAIR DETAILS

		#C410			
Referen	ce				
Part Source:	: MRM-SG	Version: 1.0 (Last Synchronised: 18 Nov 2019)			
Parts:	143	TOYOTA COROLLA ALTIS 1.6 (A) (Catalogue:Merimen Singapore 1.0)			
Labour:	Repairer's	(Price-denominated Standard List)			
Print Code:	(Unsubmitted	, no print-code for SJM5425M)			
Validity:	These estima numbers with	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page			
Further Info	Items/values	not in reference catalogue are prefixed with an asterisk *.			

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Buckled	497.00 FL	*497.00 FL
2	10		*REAR BUMPER CLIPS	Necessary	38.00 FL	*38.00 FL
2	2		*REAR BUMPER BRACKETS	Repair	182.00 FL	*-FL
4	1		*BOOT	Buckled	792.00 FL	*792.00 FL
4 5 6	1		*BOOT EMBLEM	Necessary	55.30 FL	*55.30 FL
6	1		*BOOT BADGE 1.6	Necessary	42.40 FL	*42.40 FL
7	1		*BOOT BADGE COROLLA	Necessary	46.50 FL	*46.50 FL
8	1		*BOOT BADGE ALTIS	Necessary	48,30 FL	*48.30 FL
9	1		*BOOT LOCK	Dented	145.00 FL	*145.00 FL
10	1		*BOOT LOCK CATCH	Repair	25.50 FL	*-FL
11	1		*END PANEL	Bent	607.00 FL	*607.00 FL
12	1		*END PANEL GARNISH	Dented	203.00 FL	*203.00 FL
13	1		*REAR BUMPER SPONGE	Cracked	129.00 FL	*129.00 FL
14	1		*BOOT WEATHERSTRIP (50%)	Cut	209.30 FN	*104.65 F
15 F=Fn	1 inchise	part. S=SpcNe	*REAR BUMPER REVERSE SENSOR att. L=ListItemDisc. N=NettItemDisc.	Cut _	280.00 FS	*200.00 FS
				Sub Total (S\$)	3,300.30	2,908.15
			- List Item Discount on L Items	s 25.00/25.00% (S\$)	702.75	650.88
			- Nett Item Discount on N Iten	ns 25.00/0.00% (S\$)	52.33	0.00
				Total Parts (S\$)	2,545.22	2,257.27

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labo	our Items			
1	TO DISMANTLE/TRANSFER BOOT FITTINGS/ANCILLARY ACCESSORIES	New	100.00	50.00
2	TO CONDUCT REAR ELECTRICAL CHECK, REPLACE REVERSE SENSORS, MODULE, ETC	New	120.00	60.00
3	TO SUPPLY END PANEL BODY SEALANT	New	80.00	30.00
4	TO APPLY RUST PROOFING/RESEAL TUFF COATING TREATMENT TO RESPRAY/REPLACED/REPAIRED PANEL	New	120.00	60.00
5	LABOUR CHARGE-PANEL BEATING, REPAIRING OF REAR CHASSIS MEMBER, INNER PANEL, FLOOR PANEL, SPARE TYRE PANEL ETC. CNT, WELD END PANEL AND PARTS REPLACEMENT	New	900.00	600.00
6	TO RESPRAY AFFECTED AREAS	New	950.00	600.00
	Gross Labour	Cost (S\$)	2,270.00	1,400.00
	Report was unsubmitted durin	g this print-out.		

< END OF ESTIMATES >