

Steve.

NTUC NSI/INC 1707077/Eg302

## ASSIGNMENT

27.9.2019

Estimated Cost  
 (TP) WS / TP RES / OD RES / EVA / INV / MV  
 To Inspect Vehicle No: SHB 3825  
 at Workshop: SMRT  
 at 60 woodland Depot.  
 Insured: PC583D  
 Policy No: 5091789182-02 (05/03/2019-04/01/2020)  
 Claims No: MT/1064374-002  
 Sum Insured: Excess:  
 (Client's Record)  
 Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Est. or Market Value

IDAC Accident Report: Consistent?: Yes or No

GIA / PE Seen: Consistent?: Yes or No

Est. Repairs: 4 days Res: Yes or No

Lum Sum: % 3 Val: Yes or No

CA / REV / REP: 24 HRS

Date: Person Contacted:

Vehicle: IN / OUT

Veh No: SHB 3825 Yr Regn: 08/sep/2014  
 Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Toyota Prius C.C. 1798

Colour: Maroon A/C: Insured / Std / NI / NA

Sp. Reading: 707082 T/Radio: Insured / Std / NI / NA

Eng/No:

C/No: JTPKN364 405748503

Gen. Cond: Good Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil S/Rim / STD A/Rim or

Tyre Size: F: 195/65 R15

R: 195/65 R15

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Newton

Front

Rear

R/Bal. 5 mm R/Bal. 5 mm

L/Bal. 5 mm L/Bal. 5 mm

D.O.A. 26/09/2019 D.O.I. 27/09/2019

Survey held at SMRT.

Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or

The UIC / Chassis frame / Body Structure affected due to collision

Date / Time	Action / Instruction	Signature	TP
14/10/19	SHB 3825 - (C3/A15 19008077/ Jha3 D.O.A. - 17/09/2019)		TP
	PC583D - X		09/19/2100
	Finalize Confm \$1450, 4 days (Red \$17652.35, 90%.)		PC583D

RECEIVED 15 OCT 2019

Date/Time: Pre Report

15/10 14:54

Final Report

Days Of Repair: 4

Resurvey No. of Trip: 2

Survey Fee:

160

Add Fee: Site Insp. (\$)

Interview (\$)

Tech Insp. (\$)

Total (\$)

Transportation

3 x \$50

Travel

\$100

Total

Total

TP  
1450

## Shiau Chan (LKKAUTO)

**From:** MTCL@income.com.sg  
**Sent:** Monday, 14 October 2019 5:45 PM  
**To:** Shiau Chan (LKKAUTO)  
**Subject:** FW: REQUEST CLAIM NUMBER

Dear Sir/Mdm,

We have registered the claim.

Please refer below for claim no.

Please allow the claim officer 2-3 working days to respond to your case.

We appreciate if you do not respond to this email. Thank you

Best regards

**Diana Tay**  
Senior Admin Assistant  
[www.income.com.sg](http://www.income.com.sg)



At Income, we are 'In with You' on Performance, Growth, Innovation and Impact. These attributes reflect what we promise as an employer and what we want our people to exemplify.  
Find out more at [Income.com.sg/careers](http://Income.com.sg/careers)

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yo

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**From:** Shiau Chan (LKKAUTO) [mailto:siewsc@lkkauto.com]  
**Sent:** Monday, 14 October 2019 2:17 PM  
**To:** MTCL@income.com.sg  
**Subject:** REQUEST CLAIM NUMBER

Dear Sir/Madam,

Please refer to the below:

### TP Claims against NTUC Income: Follow-Through Survey

Date : 14/10/2019

S/No	Income Reference	Claimant (Owner / Taxi Company)	Claimant Vehicle No.	Income Vehicle No.	C
1	MT/1064374-002	SMRT TAXIS PTE LTD	SHB 382S	PC 583D	

eBaoTech

General Claim

Hello, NAC\_PAYA\_UBI\_800601

[Change Language](#)[Change Password](#)[Log Out](#)[My Desktop](#)[Notice of Loss](#)

## Policy Query

Policy No.  Date of Accident   
Vehicle No. (For Motor)  Certificate Number

Select	Policy No.	Certificate Number	Policyholder Name	Policyholder NRIC	Product	Cover Type	Vehicle No.	Insured Object	Commence Date	Expiry Date
<input checked="" type="radio"/>	5091789182-02		ENG CHOON BUS SERVICE	24392800M	GBS	Third Party, Fire & Theft	PC583D	PC583D	05/07/2019	04/07/2020

> Back to OneMotoring

## Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Company
Owner ID:	369K
Vehicle Details	
Vehicle No.:	SHB382S
Vehicle to be Exported:	No
Intended Deregistration Date:	27 Sep 2019
Vehicle Make:	TOYOTA
Vehicle Model:	PRIUS TAXI (SMRT)
Primary Colour:	Maroon
Manufacturing Year:	2014
Engine No.:	2ZR6085325
Chassis No.:	JTDKN36U405748503
Maximum Power Output:	100.0 kW (134 bhp)
Open Market Value:	\$32,920.00
Original Registration Date:	08 Sep 2014 ✓
First Registration Date:	08 Sep 2014
Transfer Count:	0
Actual ARF Paid:	\$8,088.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	07 Sep 2022
PARF Rebate Amount:	\$5,661.00
Intended COE Rebate Details	
COE Expiry Date:	07 Sep 2022
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	8
PQP Paid:	\$50,704.00
COE Rebate Amount:	\$18,677.00
Total Rebate Amount:	\$24,338.00
Message	
Please note that the 8-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.	

The information contained herein is correct as at 27 Sep 2019

OK

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	26/09/2019 09:43
Date Of Accident	26/09/2019 08:00
Exact Location Of Accident	JURONG WEST AVE 2
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SHB382S
<b>Insured/Policyholder</b>	
Name Of Registered Owner	SMRT TAXIS PTE LTD
Co Reg No	198905369K
Email Address	NOEMAIL
Mobile Phone No	
Alternative Phone No	OFFICE-80000000

### Vehicle Particulars

Manufacturer	TOYOTA
Model	PRIUS TAXI-1.8 (A)
Exact Purpose for which vehicle was being used at time of accident	HIRE AND REWARD
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	TAXI

### Insurance Company

Name of Insurance Company	MS FIRST CAPITAL INSURANCE LTD
Type Of Coverage	THIRD PARTY FIRE AND/OR THEFT
Fleet Policy	YES
Policy Number	D-19093197MFSH
Cover Note Number	

### Driver

Name of Driver	ABDUL JALEEL BIN KADER MYDIN
NRIC No	S6909383C
Date Of Birth	03/03/1969
Occupation	OUTDOOR
Date Of Driving Pass	01/06/2007
Driving Experience	12 YEARS AND 3 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-80000000
Fax Number	
Contact Number	
Email Address	NOEMAIL

Address	484
Postcode	
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OTHER - HIRER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

#### General Information of the Accident

Type Of Accident	SIDE SWIPE
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	3
Passenger 1	NAME: : UNKNOWN GENDER: : FEMALE
Passenger 2	NAME: : UNKNOWN GENDER: : FEMALE

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

I WAS TRAVELLING STRAIGHT ALONG JURONG WEST AVE 2 AT THE RIGHT LANE WITH TWO PASSENGERS ON BOARD WHEN THE BUS PC583D FROM THE LEFT LANE CUT INTO MY LANE AND COLLIDED ONTO THE LEFT FRONT PORTION OF MY TAXI.

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Remarks/ Reasons:	FILE TOO BIG
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	PC583D
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	BUS
Name of Driver	TAN HANG KIAT
NRIC/Passport Number	S1409829A
Contact Number	

Address

Postcode

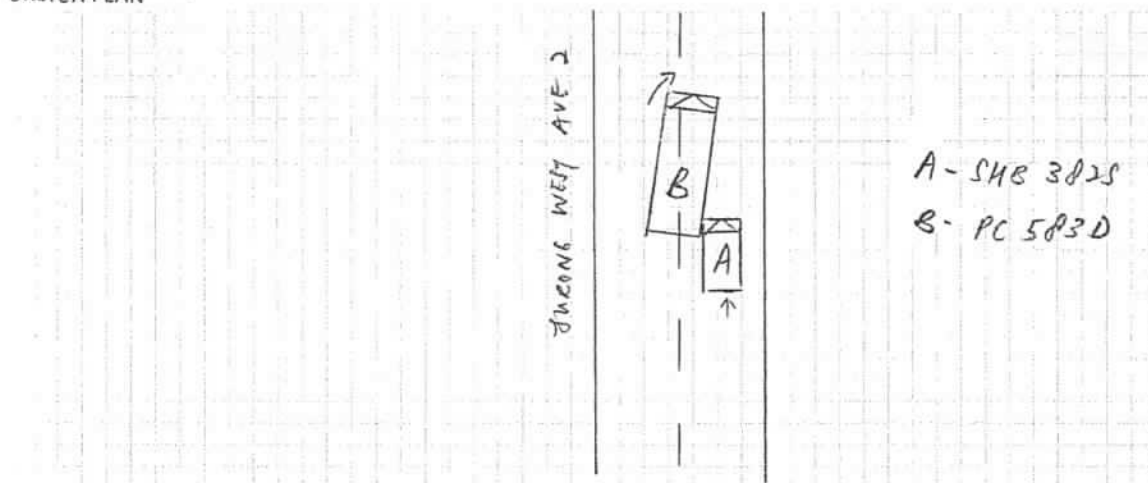
Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

## Sketch Plan Pg. 1

### SKETCH PLAN

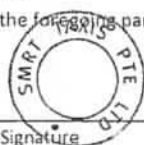


DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

This image shows a single sheet of white paper with horizontal blue or grey ruling lines. The lines are evenly spaced and run across the width of the page. There is a vertical margin line on the left side, creating a narrow left margin. The paper appears to be from a notebook or a standard ruled sheet of paper.

## DECLARATION

I/We declare the foregoing particulars are true in every respect.



Policyholder's Signature \_\_\_\_\_

Date &amp; Time:

Driver's Signature

(If driver is not the policyholder)

Date & Time:

Reporting Centre Personnel's Signature

Name:

NRIC/FIN No.:

## Sketch Plan Pg. 2


### SKETCH PLAN

#### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

  
Policyholder's Signature  
Date & Time:

Jul 26/9/19 0950  
Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

ah 26/9/19  
Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:

## Case Details

Case Reference Number :  
TAX/09/19/2100  
Type of Repair : Accident Repair  
Vehicle Registration Number : SHB382S

Company Type : SMRT Taxis Pte Ltd  
Estimation ID : EST-8655-ID  
Assigned By : Taxi Claims Manager Team

Insurance Company Name : NTUC Income Insurance Co-operative Ltd  
Accident Date and Time : 26/09/2019 12:00 AM  
Vehicle Age(In Months) : 60

## Documents / Photographs

[View Documents / Photographs](#)

Total Documents: 1

## Estimation Details

### Spare Part's Cost Detail

SMRT Recommendation											Surveyor Approval			
BOM Type	Costing Type	Portion	Material Number	Part Name	Qty	List Price Per Unit(\$)	List Price(\$)	Dis(%)	Final Price(\$)	Repair/ Replace	Surveyor Quantity	Surveyor Final Price(\$)	Repair/Replace	Remarks
One Time Key In	Main			BUMPER FRT	1	482.00	482.00	25.00	361.50	Replace	1	0	Repair	X R
One Time Key In	Main			BUMPER CLIPS	10	1.61	16.10	25.00	12.08	Replace	0	0	Not Give	X SVC
One Time Key In	Main			BUMPER SUPPORT F/LH	1	76.40	76.40	25.00	57.30	Replace	0	0	Not Give	X SVC
One Time Key In	Main			BUMPER ENERGY ABSORBER FRT	1	78.80	78.80	25.00	59.10	Replace	0	0	Not Give	X SVC
One Time Key In	Main			BUMPER REINFORCEMENT FRT	1	498.40	498.40	25.00	373.80	Replace	0	0	Not Give	X SVC
One Time Key In	Main			ARM SUB-ASSY,FR BUMPER LH	1	250.40	250.40	25.00	187.80	Replace	0	0	Not Give	X SVC
One Time Key In	Main			UNDER COVER SIDE/LH	1	46.10	46.10	25.00	34.58	Replace	0	0	Not Give	X SVC
One Time Key In	Main			BUMPER LIP FRT	1	139.60	139.60	25.00	104.70	Replace	0	0	Not Give	X SVC
One Time Key In	Main			HEAD LAMP LH	1	945.20	945.20	10.00	850.68	Replace	0	0	Not Give	X SVC
One Time Key In	Main			LENS & BODY, FR TURN LH	1	511.80	511.80	10.00	460.62	Replace	0	0	Not Give	X SVC
Total Spare Part Cost									8,102.64	Surveyor Total 641.47				
Lump Sum Discount (%)									20.00	Lump Sum Dis (%) 20				
Final Spare Part Cost									6,482.11	Final Sur Total 513.18				

SMRT Recommendation											Surveyor Approval			
BOM Type	Costing Type	Portion	Material Number	Part Name	Qty	List Price Per Unit(\$)	List Price(\$)	Dis(%)	Final Price(\$)	Repair/ Replace	Surveyor Quantity	Surveyor Final Price(\$)	Repair/Replace	Remarks
One Time Key In	Main			FENDER FRT/LH	1	723.40	723.40	25.00	542.55	Replace	1	542.55	Replace	✓ DP
One Time Key In	Main			NAME PLATE (HYBRID)	1	51.90	51.90	25.00	38.92	Replace	1	38.92	Replace	✓ Nec
One Time Key In	Main			FENDER PROTECTOR FRT/LH UPPER	1	46.10	46.10	25.00	34.58	Replace	0	0	Not Give	✗ SVC
One Time Key In	Main			PROTECTOR, FRONT FENDER SIDE PANEL LH	1	114.50	114.50	25.00	85.88	Replace	0	0	Not Give	✗ SVC
One Time Key In	Main			FENDER LINER FRT/LH	1	171.70	171.70	25.00	128.77	Replace	0	0	Not Give	✗ SVC
One Time Key In	Main			WHEEL DISC. FRONT	1	1,484.20	1,484.20	25.00	1,113.15	Replace	1	0	Repair	✗ R
One Time Key In	Main			TYRE	1	126.74	126.74	0.00	126.74	Replace	0	0	Not Give	✗ SVC
One Time Key In	Main			MOULDING BODY, LH	1	673.60	673.60	25.00	505.20	Replace	0	0	Not Give	✗ SVC
One Time Key In	Main			DOOR FRT/LH	1	894.40	894.40	25.00	670.80	Replace	1	0	Repair	✗ R
One Time Key In	Main			STICKER DECAL SMRT (DOOR)	1	60.00	60.00	0.00	60.00	Replace	1	60.00	Replace	✓ Nec
One Time Key In	Main			HINGE LOWER LHF, DOOR	1	90.10	90.10	25.00	67.57	Replace	0	0	Not Give	✗ SVC
One Time Key In	Main			HINGE UPPER LHF, DOOR	1	80.50	80.50	25.00	60.38	Replace	0	0	Not Give	✗ SVC
One Time Key In	Main			CHECK ASSY, FR DOOR,	1	150.30	150.30	25.00	112.73	Replace	0	0	Not Give	✗ SVC
One Time Key In	Main			DOOR OUTER HANDLE FRT/LH	1	370.80	370.80	25.00	278.10	Replace	0	0	Not Give	✗ SVC
One Time Key In	Main			MIRROR ASSY, LH	1	1,224.90	1,224.90	25.00	918.68	Replace	0	0	Not Give	✗ SVC
One Time Key In	Main			COVER, OUTER MIRROR, LH	1	107.40	107.40	25.00	80.55	Replace	0	0	Not Give	✗ SVC
Total Spare Part Cost									8,102.64	Surveyor Total 641.47				
Lump Sum Discount (%)									20.00	Lump Sum Dis (%) 20				
Final Spare Part Cost									6,482.11	Final Sur Total 513.18				

## SMRT Recommendation

## Surveyor Approval

BOM Type	Costing Type	Portion	Material Number	Part Name	Qty	List Price Per Unit(\$)	List Price(\$)	Dis(%)	Final Price(\$)	Repair/ Replace	Surveyor Quantity	Surveyor Final Price(\$)	Repair/Replace	Remarks
One Time Key In	Main			DOOR RR/LH	1	954.50	954.50	25.00	715.88	Replace	0	0	Not Give	X SVC
One Time Key In	Main			PIXEL STICKER	1	60.00	60.00	0.00	60.00	Replace	0	0	Not Give	X SVC

Total Spare Part Cost

8,102.64

Surveyor Total

641.47

Lump Sum Discount (%)

20.00

Lump Sum Dis (%)

20

Final Spare Part Cost

6,482.11

Final Sur Total

513.18

## Labour's Cost Detail

S.No.	Costing Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	Main	TO REPAIR LH PORTION	845.00	300	
Total:			845.00	300.00	

+ 80 (Spp) = 380

AAS

## Spray Cost Detail

S.No.	Costing Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	Main	TO REPSRAY FRONT BUMPER	378.00	200	
2	Main	TO RESPRAY FRONT FENDER LH	378.00	200	
3	Main	TO RESPRAY FRONT DOOR LH	378.00	200	
4	Main	RESPRAY MIRROR COVER LH	180.00	0	
5	Main	TO RESPRAY RIM	180.00	50	
6	Main	TO REPSRAY REAR DOOR LH	378.00	0	
7	Main	TO RESPRAY ROCKER PANEL MOULDING	180.00	0	
Total:			2,052.00	650.00	

+ 80 (Spp) = 730

2222

## Other Cost Detail

S.No.	Costing Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	Main	TO TRANSFER DOOR MECHANISM	120.00	0	
2	Main	TO APPLY RUST-PROOFING ON AFFECTED AREA	100.00	20	

Nec

Total:



460.00

60.00

11116.84

S.No.	Costing Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
3	Main	TO REPLACE SUNDRY PARTS	100.00	20	/ nec
4	Main	TO CHECK WIRING AND SYSTEM FUNCTION	80.00	20	/ nec
5	Main	TO WASH AND VACUUM	60.00	0	
Total:			460.00	60.00	

## Summary

	Estimator Assesment(\$)	Surveyor Assesment(\$)
Total Spare Part Detail	6,482.11	513.18
Total Labour Cost	845.00	300.00
Total Spray Painting	2,052.00	650.00
Other	460.00	60.00
Overall Total	9,839.11	1,523.18
Lump Sum Repair Option	✓	✓
Lump Sum Total	9,850.00	1,500.00
Surveyor Approved Amount		1,500.00
No of Repair Days*	7	3
Remarks	-	Lump Sum Repair, Take after spray.
Surveyor Name		STEVE CHEN
Signature		 27/9/2019
Survey Date	27/09/2019	

Steve.  
27/09/2019 @ 2:30pm.

Lump Sum Repair.

Resurvey after spray.



TP without Prejudice.

**LKK Auto Consultants** Reps hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer  
Signature:  
Date:

Section A - Accident Details	
Registration Number	SHB382S
Case Reference Number	TAX/09/19/2100
Registration Date	8/9/2014
Company Type	SMRT Taxis Pte Ltd
Make	TOYOTA
Model	PRIUS
Name of Driver	ABDUL JALEEL BIN KADER MYDIN
Type of Accident	Side Swipe
Accident Date and Time	26/9/2019 8:00 AM
Accident Reported Date and Time	26/9/2019 9:45 AM
Is Surveyor Required?	Yes
Survey by	
Vehicle is Towed Back?	No
Towed Back Date and Time	
Replacement Vehicle issued?	No
Job Card Number	24103533
Special Instruction to ARC, if any	TP
Prepared Date and Time	26/9/2019 5:56 PM
Chassis Number	
Mileage	
Work Shop	
Repair Completion Date and Time	

Section B - Summary of Repair Estimates		
Summary of Repair Estimates		
	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Cost	\$995.00	\$380.00
Total Spray Cost	\$2,232.00	\$730.00
Total Spare Part Cost	\$8,102.64	\$641.48
Total Other Cost	\$460.00	(\$301.46)
<b>TOTAL COST</b>	<b>\$11,789.64</b>	<b>\$1,450.00 (L/S)</b>
Lump Sum Total	\$0.00	\$0.00
Number of Repair Days	7.0	4.0
Prepared / Adjusted By	Ang Bang Kien	STEVE CHEN (LKK) / NTUC
ARC / Surveyor Sign Off Date	01/10/2019 5:51 PM	01/10/2019 11:32 AM
Signature		
Remarks	Total number of repair days = 4 days. SUP = + 1 day.	Lump Sum Repair, Take after spray.

## Section C - Quotation and Accident Invoice Details

Quotation Number	QN-1910-0165	Invoice Number	
Quotation Date	11.10.2019	Invoice Date	
Invoice Amount		Prepared Date	

## Section D - Details of Repair Estimates

## Part 1 - Labour Works

Job Scope	Quotation from AR	Adjusted by Surveyor, if applicable
TO REPAIR APRON PANEL LH	\$150.00	\$80.00
TO REPAIR LH PORTION	\$845.00	\$300.00
Total Labour	\$995.00	\$380.00

## Part 2 - Spray Painting &amp; Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPSRAY FRONT BUMPER	\$378.00	\$200.00
TO RESPRAY FRONT FENDER LH	\$378.00	\$200.00
TO RESPRAY FRONT DOOR LH	\$378.00	\$200.00
RESpray MIRROR COVER LH	\$180.00	\$0.00
TO RESPRAY RIM	\$180.00	\$50.00
TO REPSRAY REAR DOOR LH	\$378.00	\$0.00
TO RESPRAY ROCKER PANEL MOULDING	\$180.00	\$0.00
TO RESPRAY APRON PANEL LH	\$180.00	\$80.00
Total Spray Painting & Panel Beating	\$2,232.00	\$730.00

## Part 3 - Other Costs - Accident and Accident Repair Related Expense

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
Lump Sum Adjustment by Surveyor	\$0.00	(\$361.48)
TO TRANSFER DOOR MECHANISM	\$120.00	\$0.00
TO APPLY RUST-PROOFING ON AFFECTED AREA	\$100.00	\$20.00
TO REPLACE SUNDRY PARTS	\$100.00	\$20.00
TO CHECK WIRING AND SYSTEM FUNCTION	\$80.00	\$20.00
TO WASH AND VACUUM	\$60.00	\$0.00
Total Other Costs	\$460.00	(\$301.48)

## Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock Number	Part Name	Quantity	List Price (\$)	Discount (%)	Final Price (\$)	Estimator Approved	Surveyor Approved
		52119-47930	BUMPER FRT	1.00	\$482.00	100.00	\$0.00	Replace	Repair
		52161-16010	BUMPER CLIPS	0.00	\$1.61	0.00	\$0.00	Replace	Not Given
		52116-47040	BUMPER SUPPORT F/LH	0.00	\$76.40	0.00	\$0.00	Replace	Not Given
		52611-47080	BUMPER ENERGY ABSORBER FRT	0.00	\$78.80	0.00	\$0.00	Replace	Not Given
		52021-47023	BUMPER REINFORCEMENT FRT	0.00	\$498.40	0.00	\$0.00	Replace	Not Given
		57014-47030	ARM SUB-ASSY,FR BUMPER LH	0.00	\$250.40	0.00	\$0.00	Replace	Not Given
		51444-12050	UNDER COVER SIDE/LH	0.00	\$46.10	0.00	\$0.00	Replace	Not Given

# SMRT Accident Vehicle Repair Estimates

SMRT Automotive Services Pte Ltd  
80 Woodlands Industrial Park E4, Singapore 757705  
FAX Number : 63655592  
Estimator Telephone Number : 68652623  
Accident Reporting Number : 68652672

Date Generated : 14/10/2019

User ID : PohSuan

76851-47020	BUMPER LIP FRT	0.00	\$139.60	0.00	\$0.00	Replace	Not Given	X
81170-47500	HEAD LAMP LH	0.00	\$945.20	0.00	\$0.00	Replace	Not Given	X
81521-47050	LENS & BODY, FR TURN LH	0.00	\$511.80	0.00	\$0.00	Replace	Not Given	X
53802-47050	FENDER FRT/LH	1.00	\$723.40	25.00	\$542.55	Replace	Replace	✓
75374-47051	NAME PLATE (HYBRID)	1.00	\$51.90	25.00	\$38.93	Replace	Replace	✓
53826-47010	FENDER PROTECTOR FRT/LH UPPER	0.00	\$46.10	0.00	\$0.00	Replace	Not Given	X
53828-47060	PROTECTOR, FRONT FENDER SIDE PANEL LH	0.00	\$114.50	0.00	\$0.00	Replace	Not Given	X
53876-47030	FENDER LINER FRT/LH	0.00	\$171.70	0.00	\$0.00	Replace	Not Given	X
42611-47140	WHEEL DISC. FRONT	1.00	\$1,484.20	100.00	\$0.00	Replace	Repair	R
	TYRE	0.00	\$126.74	0.00	\$0.00	Replace	Not Given	X
75852-47900	MOULDING BODY, LH	0.00	\$673.60	0.00	\$0.00	Replace	Not Given	X
67002-47070	DOOR FRT/LH	1.00	\$894.40	100.00	\$0.00	Replace	Repair	R
	STICKER DECAL SMRT (DOOR)	1.00	\$60.00	0.00	\$60.00	Replace	Replace	✓
68740-12120	HINGE LOWER LHF, DOOR	0.00	\$90.10	0.00	\$0.00	Replace	Not Given	X
68720-15151	HINGE UPPER LHF, DOOR	0.00	\$80.50	0.00	\$0.00	Replace	Not Given	X
68610-47021	CHECK ASSY, FR DOOR,	0.00	\$150.30	0.00	\$0.00	Replace	Not Given	X
69210-74030	DOOR OUTER HANDLE FRT/LH	0.00	\$370.80	0.00	\$0.00	Replace	Not Given	X
87940-47310	MIRROR ASSY, LH	0.00	\$1,224.90	0.00	\$0.00	Replace	Not Given	X
87945-74010	COVER, OUTER MIRROR, LH	0.00	\$107.40	0.00	\$0.00	Replace	Not Given	X
67004-47080	DOOR RR/LH	0.00	\$954.50	0.00	\$0.00	Replace	Not Given	X
	PIXEL STICKER	0.00	\$60.00	0.00	\$0.00	Replace	Not Given	X
Total			\$10,415.35		\$641.48			

## Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Stock Number	Part Name	Quantity	List Price \$	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check
Total									

641.48  
+ 380.00  
+ 790.00

1811.48

- 208

1449.18

US \$1450/-

14102.35

# **REQUEST FOR SUPPLEMENT PARTS**

<b>WEGA ENGINEERING PTE LTD</b>				
Contractor:				
Accident Case Number	7AX/09/19/2100	Date of Collection	30/9/19	
Vehicle No	SHB 382S	Date of Request	30/9/19	
Vehicle Model	TOYOTA PRIUS	Number of Days to Extend (If any)	1 DAY ✓	
S/N	Part Number	Part Description	Quantity	Unit Price
	1997, 98, 99, 2000	20 Repair Part LH Apron Panel		\$ 150.00 80/
		20 Repair Part LH Apron Panel		\$ 180.00 80/
		20 Request One More working Day.		

\*\*\*Please submit photographs for damaged parts\*\*\*

I, (Name) CHITTA Store CLERK 30/9/19  
 (Position) \_\_\_\_\_

Do solemnly and sincerely declare that:- Supplementary Parts are raised for replacement for the aforesaid vehicle.

Signature of person making this declaration  
 [To be signed in front of an authorised witness]

I acknowledge that this declaration is true and correct, and I make it with the understanding and belief that a person who makes a false declaration is liable to the damage of perjury.

For SMKT Staff	
Acknowledge By	ARC Executive / Supervisor / SA
Approval By	Surveyor / In-house Staff
Parts Ordering	SMKT Store / Contractor Supply / Form 22 WOC
Photo Submitted	YES / NO
	Form 22 / PO / WOC Reservation / Number
	Date of submission

**National Assessment Centre Services**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6841 0055 FAX: 6841 6315

Reg. No: 52983356E GST Reg. No. 20-0405911-H



NTUC INCOME INSURANCE CO-OPERATIVE LTD Ref: NS/INC19017077/Eqf3e2				
73 BRAS BASAH ROAD #05-01 NTUC TRADE UNION HOUSESINGAPORE 189556			Date: 16-10-2019	
			Code: INC4	
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	PC 583D	Veh. Inspected	SHB 382S	
Policy No.	5091789182-02	Coverage (\$)	0.00	
Claim No.	MT/1064374-002	Excess (\$)	0.00	
Assign From		Assign Date	27/09/2019	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model	TOYOTA PRIUS	c.c	1798	
Engine No.	HIDDEN	Year of Reg.	2014	
Chassis No.	JTDKN36U405748503	Colour	MAROON	
Odometer	707082	Steering	IN ORDER	
Brakes	IN ORDER	Modification	SPORTS RIM	
General	FAIR			
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre	195/65 R15	NEUTON	5 mm	
L/H Front Tyre	195/65 R15	NEUTON	5 mm	
R/H Rear Tyre	195/65 R15	NEUTON	5 mm	
L/H Rear Tyre	195/65 R15	NEUTON	5 mm	
<b>4. Description of Damages</b>				
THE VEHICLE SUSTAINED DAMAGES AT THE N/S BODY. DAMAGES SEE DETAILS.				
<b>5. General Information</b>				
Accident Date	26/09/2019	Inspection Date	27/09/2019	
Survey held at	SMRT AUTOMOTIVE SERVICES PTE LTD 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705			
<b>5a. Remarks</b>				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
<b>5b. Estimate Days of Repair</b>				
ESTIMATED NORMAL PERIOD FOR REPAIR:		4 Working Days		



## National Assessment Centre Services

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

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### ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHB 382S

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<b>REPLACEMENT OF PARTS</b>			
1	FENDER FRT / LH (DISC 25%)	DENTED	723.40	542.55
1	NAME PLATE (HYBRID) (DISC 25%)	NECESSARY	51.90	38.93
1	STICKER DECAL SMRT (DOOR) (SN)	NECESSARY	60.00	60.00
10	BUMPER CLIPS @\$1.61	SERVICEABLE	16.10	-
1	BUMPER SUPPORT F/LH	SERVICEABLE	76.40	-
1	BUMPER ENERGY ABSORBER FRT	SERVICEABLE	78.80	-
1	BUMPER REINFORCEMENT FRT	SERVICEABLE	498.40	-
1	ARM SUB-ASSY, FR BUMPER LH	SERVICEABLE	250.40	-
1	UNDER COVER SIDE / LH	SERVICEABLE	46.10	-
1	BUMPER LIP FRT	SERVICEABLE	139.60	-
1	HEAD LAMP LH	SERVICEABLE	945.20	-
1	LENS & BODY, FR TURN LH	SERVICEABLE	511.80	-
1	FENDER PROTECTOR FRT / LH UPPER	SERVICEABLE	46.10	-
1	PROTECTOR, FRONT FENDER SIDE PANEL LH	SERVICEABLE	114.50	-
1	FENDER LINER FRT / LH	SERVICEABLE	171.70	-
1	TYRE	SERVICEABLE	126.74	-
1	MOULDING BODY, LH	SERVICEABLE	673.60	-
1	HINGE LOWER LHF, DOOR	SERVICEABLE	90.10	-
1	HINGE UPPER LHF, DOOR	SERVICEABLE	80.50	-
1	CHECK ASSY, FR DOOR,	SERVICEABLE	150.30	-
1	DOOR OUTER HANDLE FRT / LH	SERVICEABLE	370.80	-
1	MIRROR ASSY, LH	SERVICEABLE	1,224.90	-
1	COVER, OUTER MIRROR, LH	SERVICEABLE	107.40	-
1	DOOR RR / LH	SERVICEABLE	954.50	-
1	PIXEL STICKER	SERVICEABLE	60.00	-
1	BUMPER FRT	TO REPAIR SEE LABOUR	482.00	-
1	WHEEL DISC. FRONT	TO REPAIR SEE LABOUR	1,484.20	-

Report Ref No. NS/INC19017077/Eqf3e2



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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
1	DOOR FRT / LH	TO REPAIR SEE LABOUR	894.40	-
			10,429.84	641.48
	<b>LABOUR</b>			
	PANEL BEATING & BODY WORK. INCLUSIVE OF THE REPAIR OF BUMPER FRT, WHEEL DISC. FRONT AND DOOR FRT / LH		995.00	380.00
	SPRAY PAINT.		2,232.00	730.00
	TO TRANSFER DOOR MECHANISM.	NOT NECESSARY	120.00	-
	TO APPLY RUST-PROOFING ON AFFECTED AREA.		100.00	20.00
	TO REPLACE SUNDRY PARTS.		100.00	20.00
	TO CHECK WIRING AND SYSTEM FUNCTION.		80.00	20.00
	TO WASH AND VACUUM.	NOT NECESSARY	60.00	-
			3,687.00	1,170.00
<b>GRAND TOTAL</b>			<b>14,116.84</b>	<b>1,811.48</b>

<b>RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION) (CONFIRMED)</b>			<b>1,450.00</b>
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Report Ref No. NS/INC19017077/Eqf3e2

CHEN TSUE YEE

Automotive Assessor

K.K.LAU CPT(RET)

BEng(Hons),B.Bus,MBA,PEng,PE,  
MInstAEA,MASME,MIRTE

REGD Auto Consultant-SAE, Licensed Appraiser

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